

SUPPORTIVE SERVICES

RESOURCES

CONSULT THE CoC RULE

CoC Program Interim Rule

– 578.53 Supportive services:

<https://www.govinfo.gov/content/pkg/CFR-2017-title24-vol3/xml/CFR-2017-title24-vol3-part578.xml#seqnum578>

RESOURCES

ON THE HUD EXCHANGE

Decision Tool – Classifying a Program as SSO vs. Housing:

<https://www.hudexchange.info/resource/3875/coc-program-ss0-housing-component-decision-tool/>

This resource is prepared by technical assistance providers and intended only to provide guidance. The contents of this document, except when based on statutory or regulatory authority or law, do not have the force and effect of law and are not meant to bind the public in any way. This document is intended only to provide clarity to the public regarding existing requirements under the law or agency policies.

SUMMARY

CoC Program funds may be used to pay for a wide range of supportive services as part of the following program components: SSO, TH, PH (PSH, RRH) The supportive services must be necessary to assist participants in obtaining and maintaining housing.

ELIGIBLE COSTS

There are 17 eligible supportive service categories. See chart below. This is a summary only. Carefully review the [CoC Program Interim Rule - 578.53 \(e\)](#) for details (see sidebar).

If the supportive services are part of an SSO project (not contained in a housing structure) the day-to-day operating costs of the supportive services facility are eligible as supportive services, including: maintenance & repair; building security; furniture; utilities; and equipment.

INELIGIBLE COSTS

Any cost not described in the CoC Interim Rule is not eligible as a supportive service using CoC Program funds.

DOCUMENTING NEED FOR SERVICES

Recipients and subrecipients must conduct an annual assessment of participant service needs and should adjust services accordingly. The recipient or subrecipient must also document the types of supportive services provided under the recipient's program and the amount spent on those services.

ADDITIONAL CONSIDERATIONS

- **Services after homelessness:** To aid in the adjustment to independent living, supportive services may be provided for up to 6 months to: 1) program participants who are exiting transitional housing, 2) program participants exiting RRH or 3) program participants who are exiting homelessness to non-CoC-funded permanent housing. If program participants are entering CoC-funded PH, the services attached to that project should begin to serve them upon entry. See 578.37(a)(1)(ii)(D)
- **Services – disability- vs. not disability-related:** Participants may be required to take part in the project's supportive services so long as the services are not disability-related (e.g. case management services). However, if the project's purpose is to provide substance abuse treatment, participation in those services may be required.

SUPPORTIVE SERVICES: ELIGIBLE COSTS

1. **Annual Assessment Of Service Needs** – Staff time arranging and conducting annual assessment.
 2. **Assistance With Moving Costs** – Reasonable one-time moving costs including truck rental and hiring moving company.
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3. **Case Management** – Costs of assessing, arranging, coordinating, and monitoring the delivery of individualized services.

 4. **Child Care** – Costs of establishing and operating child care and providing child-care vouchers.

 5. **Education Services** – Costs of improving knowledge and basic educational skills.

 6. **Employment Assistance And Job Training** – Costs of establishing and operating employment assistance and job training programs.

 7. **Food** – Costs of providing meals or groceries to program participants

 8. **Housing Search And Counseling Services** – Costs of assisting eligible program participants to locate, obtain, and retain suitable housing.

 9. **Legal Services** – The fees charged by licensed attorneys and by person(s) under the supervision of licensed attorneys, for advice and representation in matters that interfere with a program participant's ability to obtain and retain housing.

 10. **Life Skills Training** – Costs of teaching critical life management skills necessary to function independently in the community.

 11. **Mental Health Services** – Costs of direct outpatient treatment of mental health conditions that are provided by licensed professionals.

 12. **Outpatient Health Services** – Costs of the direct outpatient treatment of medical conditions when provided by licensed medical professionals.

 13. **Outreach Services** – Costs of activities to engage persons for the purpose of providing immediate support and intervention, as well as identifying potential program participants.

 14. **Substance Abuse Treatment Services** – Costs of program participant intake and assessment, outpatient treatment, group and individual counseling, and drug testing. Inpatient detox/treatment is not eligible.

 15. **Transportation** – Costs of program participant's travel on public transportation or in a vehicle provided by the recipient or sub-recipient to and from medical care, employment, child care, or other eligible CoC supportive services. Other transportation costs including staff mileage allowance and vehicle expenses are detailed in the CoC Interim Rule.

 16. **Utility Deposits** – Assistance to pay utility deposits.

 17. **Direct Provision of Services** – Staff and overhead costs related to the direct provision of eligible services listed above that are provided by the recipient or subrecipient.