

MULTIFAMILY UTILITY DATA COLLECTION DATABASE

For multifamily building owners with utility accounts paid for by tenants, benchmarking energy consumption can be challenging, in part because each utility provider requires owners to follow a different procedure to access tenant-level energy consumption data.

This database helps owners navigate that challenge with a comprehensive catalogue of many major United States utilities and their procedures to release tenant-level and whole building energy use and cost data.

This utility profile summarizes the process for requesting data from **Southern California Edison**. See the back page for detailed instructions and definitions. Visit the [HUD Exchange](#) to find the full utility database.

UTILITY NAME

Southern California Edison

USER-FRIENDLY SCORE

1 (most challenging) to 4 (most user-friendly)

Overall User-Friendly Score: 3.5

Provides Tenant Data to Owner Score: 4
Provides actual monthly tenant-level data

Tenant Data Release Forms Score: 2
Requires utility-specific release forms or process

Tenant Data Comprehensiveness Score: 4
Historic and ongoing data uploads, via Portfolio, or similar

Data Format Score: 4
Automated upload via Portfolio Manager, or similar

Connected to Portfolio Manager: Yes

DATA RELEASE FORMS

[Utility specific CISR authorization form](#)

SERVICE AREA

California

ADDRESS

Southern California Edison
1515 Walnut Grove Ave, 2nd Floor
Rosemead, CA 91770

WEBSITE

[Utility Energy Benchmarking website](#)

CUSTOMER SERVICE CONTACT

SCE Benchmarking
[Email SCE Benchmarking](#)
Phone: 1-800-655-4555

SUPERVISOR CONTACT

Gary Suzuki
[Email Gary Suzuki](#)
Phone: 1-626-302-0714

VISIT THE [HUD EXCHANGE](#) TO SEE THE FULL DATABASE AND FIND OTHER UTILITIES

DEFINITIONS

AGGREGATED DATA: Some utilities can consolidate data for entire properties, rather than for each tenant. This option eliminates a need to collect forms from tenants to access data.

ANTICIPATED DIFFICULTY: This database scores utilities based on their ability to provide tenant data, aggregated data, whether they charge to release data, and format of the data they provide.

BENCHMARKING ORDINANCE: Some jurisdictions have legislation that requires building owners to benchmark their buildings. Utilities in these regions typically provide better access to data.

GREEN BUTTON: A standard data format that utilities can use to issue energy use data.

PORTFOLIO MANAGER: The Environmental Protection Agency's Portfolio Manager is a free tool that property owners can use to evaluate building performance. Some utilities have compatibility with the tool's Web Services feature, which can auto-populate energy data.

TENANT WAIVER: To protect customer privacy, many utilities require building owners to collect tenant waivers before they will release data to the owner.

POTENTIAL CHALLENGES WORKING WITH THIS UTILITY

Challenge 1: Property representative must submit a data release authorization for each tenant AND the release authorization must be the CISR form.

Challenge 2: Prior to submitting usage history requests the property representative needs to set up a Portfolio Manager profile for the property.

HOW TO REQUEST DATA FROM THIS UTILITY

HOW TO REQUEST TENANT-LEVEL DATA

Step 1: The utility prefers owner or owner representatives to use the online benchmarking portal. Detailed instructions can be found on the Energy Benchmarking website link.

Step 2: Once enrolled the owner or owner representative may email a request for energy consumption data to SCE Benchmarking, including the utility-specific release form.

Step 3: The utility will push the energy use and cost history directly into the Portfolio Manager energy profiles, and will continue to update data on an ongoing basis.

HOW TO REQUEST AGGREGATED WHOLE-BUILDING DATA

Not applicable. Utility does not have the ability to provide aggregated data for residential buildings. The online benchmarking portal provides access to actual tenant energy usage, which meets AB-802 requirements.

Disclaimer: This data is current as of 3/29/17. Please note that utilities regularly update energy data release policies. This database includes scores, challenges, and steps associated with obtaining tenant data for multifamily properties, as reported by customer service agents. Contact your utility to confirm their process before requesting data.