



URA the HUD Way

Appeals Process



Time Limit

The Agency may set a reasonable time limit for a person to file an appeal, but not less than 60 days after receiving the Agency's written determination of a claim.

Right to Representation

A person has a right to legal counsel or other representation, but solely at the person's own expense.

Review of Files

The Agency shall permit the person to inspect and copy all pertinent material, except that which is classified as confidential by the Agency.

Scope of Review

The Agency shall consider all pertinent justifications and materials submitted to ensure a fair and full review of the appeal.

Determination & Notification

The Agency shall make a prompt written determination, including an explanation of the basis on which the decision was made.

Any aggrieved person may file a written appeal with the Agency in any case in which the person believes that the Agency has failed to properly consider the person's application for assistance. Such assistance may include, but is not limited to, the person's eligibility for, or the amount of, a payment required under 49 CFR 24.106 or 49 CFR 24.107, or a relocation payment required under this part. The Agency shall consider a written appeal regardless of form (49 CFR 24.10 (b)).