STELLA PERFORMANCE

System Performance Map Guide

Reference this guide for a quick overview of how to use the System Performance Map of Stella P.

What is the System Performance Map?

The System Performance Map component of Stella P provides a unique way to visualize the various pathways in a homeless system and understand how the households that entered the homeless system within a given time period moved through it.

What is a "Pathway"?

A pathway is the combination of project types that a household uses before it exits the homeless system and, ideally, enters permanent housing. Pathways are helpful to demonstrate the combination of project types that households use within a community's homeless response system and how effective those combinations are at resolving homelessness.
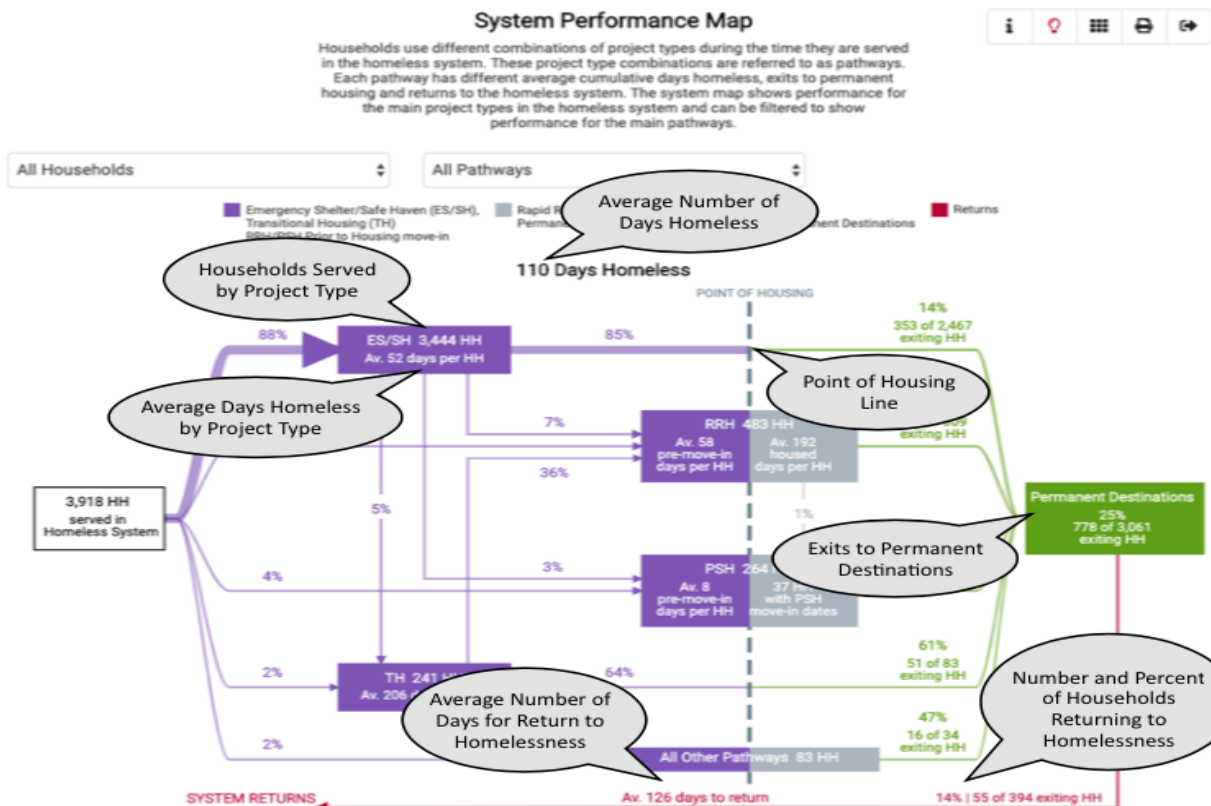
What Information Is Included in the System Performance Map?

The System Performance Map provides the following information and data relating to a homeless system:

- The number of households served and the average overall days households spend in the homeless system;
- The number and percent of households served in each of the project types within the homeless system;
- The combination of project types in which households were enrolled during a period of system use ("pathway");
- The average length of assistance in each project type;
- The number and percent of households that exited each pathway to permanent destinations; and
- The percent of those households that exited to permanent destinations in the first six months of the report period that returned to homelessness within the following six months.

Overview of the System Performance Map

The default System Performance Map page displays a map of the full homeless system, including every project type (Emergency Shelter/Safe Haven, Transitional Housing, Rapid Re-Housing, and Permanent Supportive Housing) and pathway, the percentage of households that move through each service pathway, and the performance of the system for average days homeless, exits to permanent destinations and returns within six months.
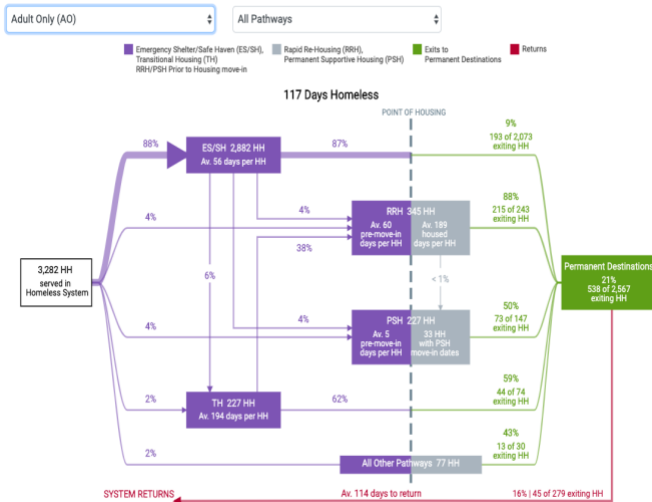
SYSTEM PERFORMANCE MAP
for Stella P

Filtering by Household Type *OR* Pathway

The System Performance Map provides the ability to filter by both household type and pathway by using the two drop-down menus at the top of the screen. Filtering allows users to narrow down and look at the data relating only to that household type or pathway to more closely examine how they are performing.

Household Type

Filtering by household type will show the entire system map reflecting only data for the selected household type: Adult Only (AO); AO Veteran; AO Non-Veteran 25+; AO 18-24 year old; Adult and Child (AC); and Child Only (CO) households.

Pathway

Filtering by pathway will change the system map to reflect only the data for the selected pathway: ES/SH Only; TH Only; ES/SH + TH; RRH Only; ES/SH + RRH; TH + RRH, ES/SH + TH + RRH; PSH Only; ES/SH + PSH; ES/SH + RRH + PSH; RRH + PSH; or All Other Pathways.

Filtering by Household Type *AND* Pathway

The System Map also allows users to gain a deeper understanding of how various pathways perform by household type. By using the two drop down options together, users can select any combination of household type and pathway within the homeless system. For example, by selecting "Adult and Child (AC)" for the household type and "ES/SH + RRH" for pathway, the system map will display only data relevant to those households in that pathway.