



Refinancing: What Counselors Need to Know

Office of Housing Counseling

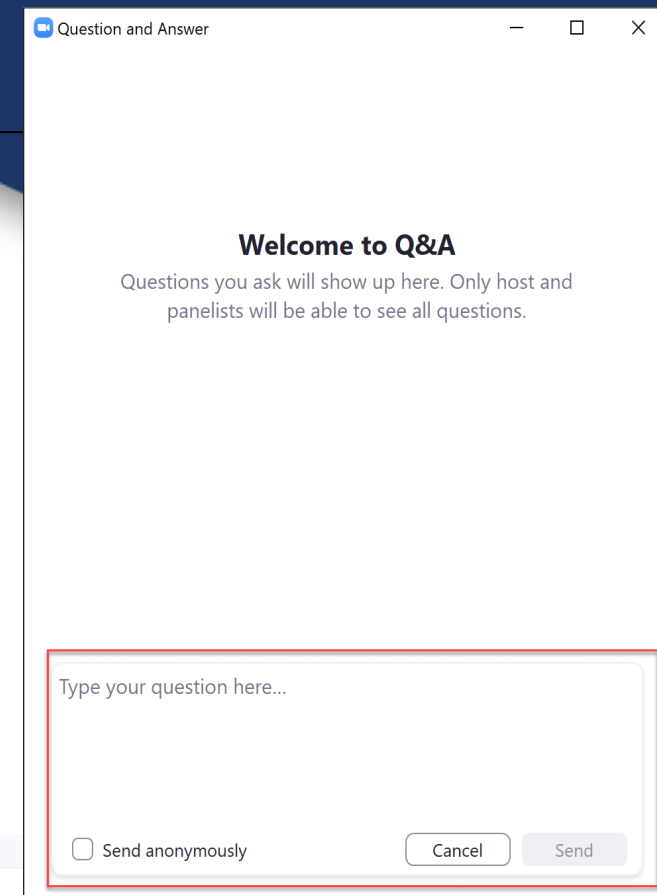
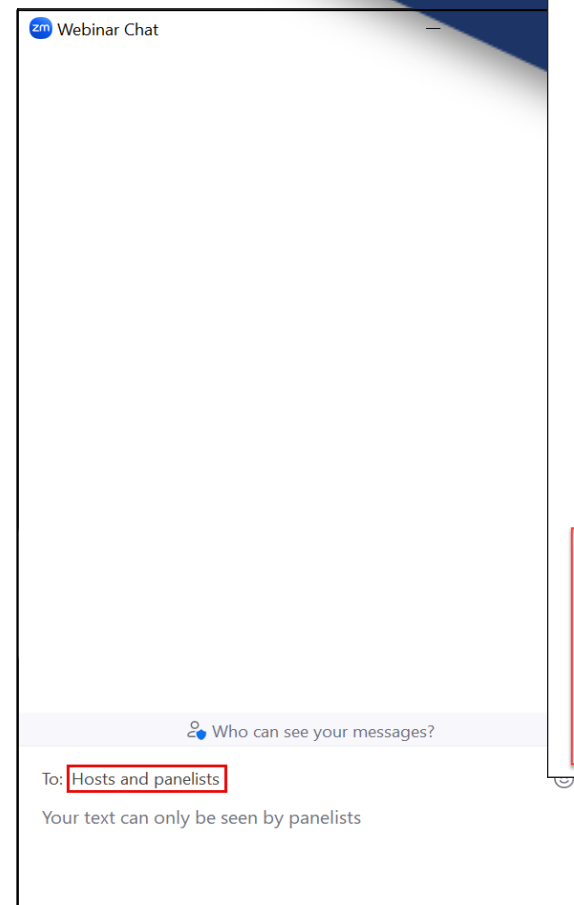
December 12, 2024





Zoom Logistics

- Participants are in listen only mode
- Chat
 - Submit any technical issues via the Chat box
 - Send the message to the Host
- Q&A
 - Submit any content related questions via Q&A box
 - You can also send questions to housing.counseling@hud.gov





Webinar Logistics

- Webinar is being recorded
- Slides are posted along with any handouts. The recording and transcript will be available in 7-10 days on the HUD Exchange:
<https://www.hudexchange.info/programs/housing-counseling/webinars/>
- Click the “Get Credit” button on the training page to add the course to your transcript. You must have a HUD Exchange account
- Presentation materials were sent prior to the webinar



Agenda Overview

- Introduction to Refinancing
- Financial Considerations
- Eligibility & Requirements
- The Refinancing Process
- Refinancing Options
- Risks and Considerations
- HUD Requirements & Reporting
- Conversation with Housing Counseling Agencies
- Resources & Tools
- Q and A





Jerrold H. Mayer – Director, HUD Office of Outreach and Capacity Building

Welcome

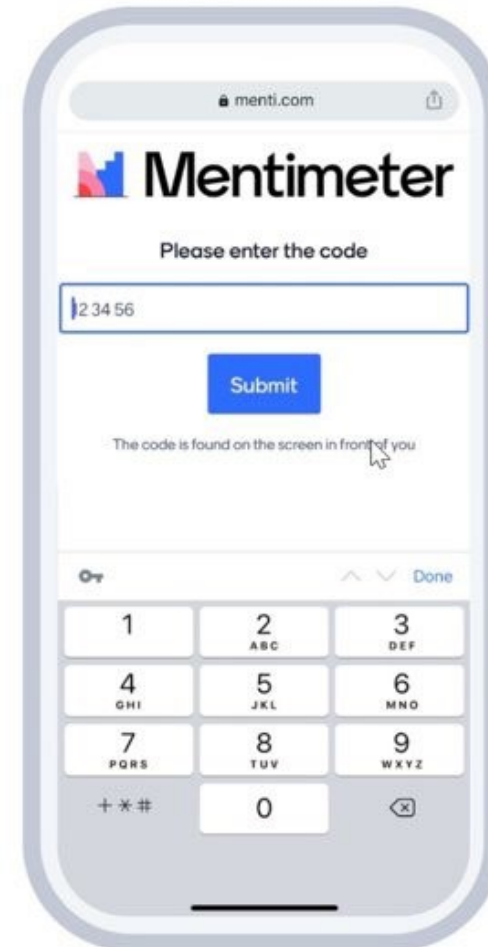
Presenters

- **Judy Ayers Britton**, Housing Counseling Consultant, Ayers Britton Consulting LLC
- **Jason Zavala**, President, MitiGate, Inc.



Feedback and Polling

- There will be questions provided in Mentimeter to start off this presentation.
- When prompted by the icon to the right, please respond to questions at www.menti.com using your computer or smart phone



**Time for
Mentimeter!**





Introduction to Refinancing

Introduction

- What is refinancing?
- What is the purpose?
- How can refinancing benefit your clients?



Financial Considerations

Refinancing Considerations

- Closing costs and fees
- Impact on credit score
- Tax implications
- Debt-to-income ratios
- Effect on down payment assistance programs
- Mortgage Insurance Premium (MIP) / Private Mortgage Insurance (PMI)



Eligibility & Requirements

Refinancing Requirements

- Loan qualifications
 - Credit
 - Income
 - Equity in the property
- Documentation needed
 - Personal identification
 - Financial statements
 - Current mortgage information
 - Other information

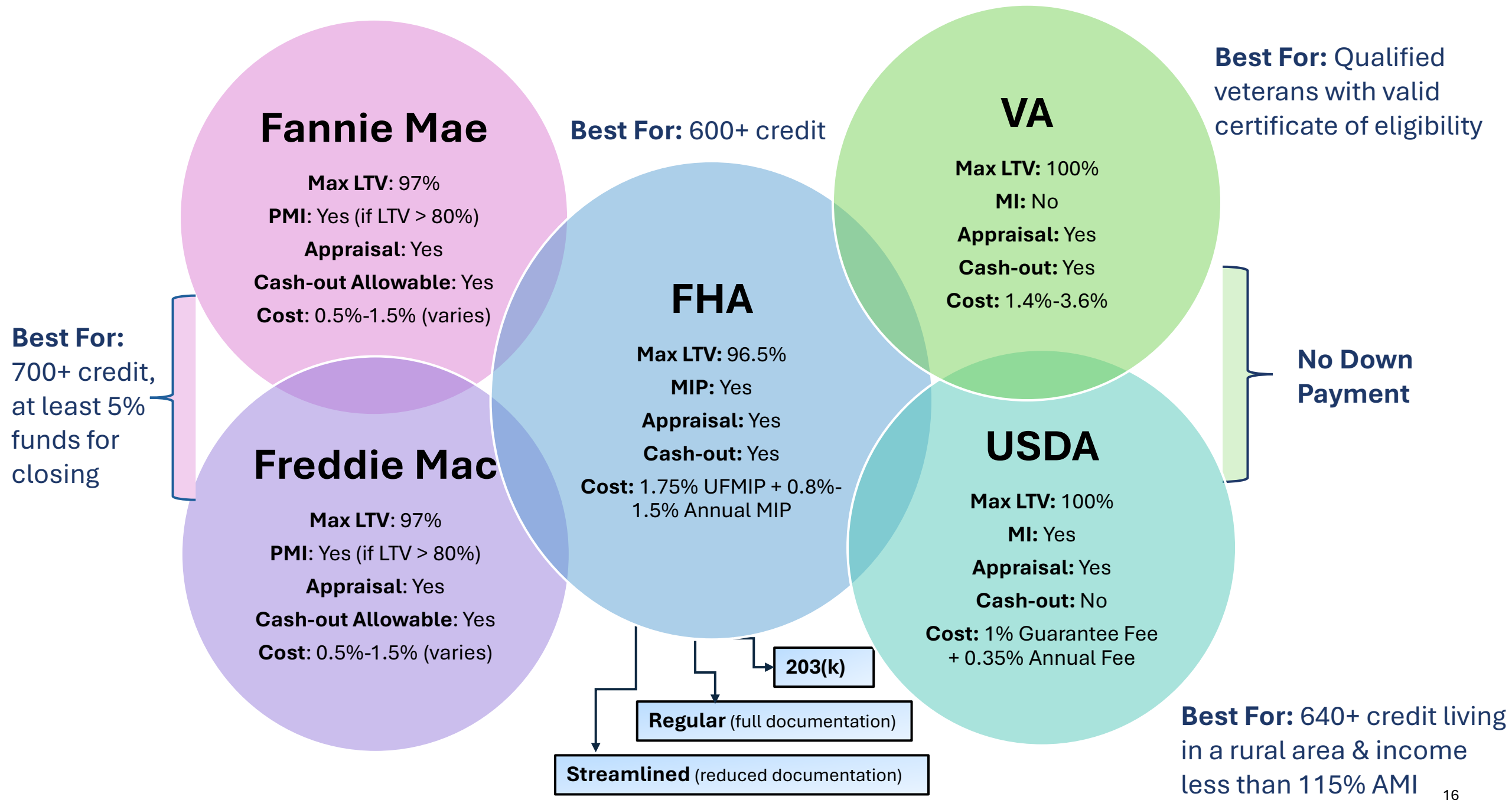
The Refinancing Process



*A 30–45-day period is common to complete this effort once the application has begun.



Refinancing Options



Alternatives to Refinancing

- Home Equity Loans and Home Equity Lines Of Credit
- Local, State, and Federal options
- Other alternatives



Risks and Considerations

Risks and Considerations

- Things to Consider When Refinancing
 - Potential Pitfalls
 - Timing
 - Possible scams



HUD Requirements & Reporting

HUD Reporting

- File documentation
- 9902 Reporting
 - Section 9 – One-on-one counseling
 - Section 10 – Outcome of counseling services
- Common outcomes: Households...
 - b. received info on fair housing, fair lending, and/or accessibility rights
 - c. developed a budget customized to current situation
 - d. improved their financial capacity
 - e. gained access to resources to improve their housing situation
 - o. were able to improve home conditions or home affordability
 - p. prevented or resolved a forward mortgage default



Conversation with Housing Counseling Agencies

Jennifer Fraser, Director of Stakeholder Engagement & Grants - GreenPath Financial Wellness

Jackie Boies, Sr. Director, Counseling and Counselor Support
– Money Management International



Resources & Tools

Resources

- Financial calculators
- Educational material
- Referral network

Other Resources

- [HUD.gov](#) – Single Family – FHA refinancing
- [Freddie Mac](#) – Understanding Your Options for Refinancing
- [Fannie Mae](#) – Mortgage Refinancing Options
- [USDA – Rural Development](#) – Refinance Options for Section 502 Direct and Guaranteed Loans
- [VA](#) – Start My VA Loan Refinance
- [CFPB](#) – Should I Refinance Handout



Question & Answers



Thank you for joining us!

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