

# PIC Error 4006: PHA Code Does Not Match

PHA code for tenant does not match with existing PHA code in database.

**1** Identify error in the PIC Error Dashboard. Assess the reason for the error.

**2** Locate the error in PIC by cross referencing the **Ticket Number**, **Form Number**, **Error Number**, and **Field Number** from the dashboard.

Form Number : 74

Last Name  
SSN  
Program Type VO  
Effective Date 10-01-2021  
PHA USE ONLY

Error Number: 1 Field Number: 3n  
Error Message FATAL: 4174 - This is a new submitted first

Rec Nbr in Error	Section
000323	B

Form Number : 78

50058 Submissions that we					
Ticket Number	Unique ID	Form Number	Error Number	Error Field Data	
61	49	74	1	3n	

**3** Use the information in PIC to locate that error for the head of household (HoH) in the system of record (SoR).

**4** On the 50058, verify that the PHA code is accurate.  
a. If it is not correct, enter the correct code in field 1b. Resubmit to PIC.

## Family Report

U.S. Department of Housing and Urban Development

OMB Approval Number 2577-0083

Office of Public and Indian Housing

### 1. Agency

1a. Agency name		1a.
1b. PHA code	<input type="text"/>	1b.

- b. If this error was due to submitting an action type 4, contact the initial housing authority (IHA) to confirm they have processed an action 5 move-out. Once the IHA has processed the action 5, resubmit the action 4.
- c. If this error was the result of a tenant transferring from Public Housing to HCV and the **End of Participation (EOP)** was not submitted properly, contact Public Housing to process an EOP for that tenant. Then, submit an action type 1 (new admission) correction.
- d. If this error occurs for any other reason, contact your PIC Coach for assistance.

## 5 Submit correction to PIC. Verify successful transmission.

**NOTE:** If correcting a current record already accepted by PIC, mark fields 2c as a correction and indicate the correction type in 2d on the 50058.

Depending on the issue, you may not need to mark these fields when addressing a fatal error that was not accepted by PIC.

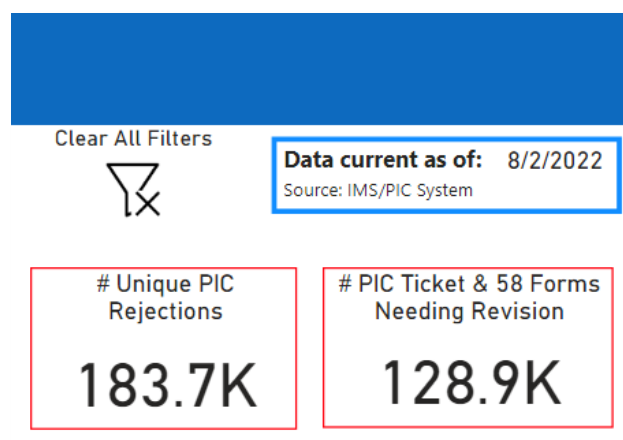
### 2. Action

2a. Type of action		2a.
2b. Effective date (mm/dd/yyyy) of action		2b.
2c. Correction? (Y <input type="checkbox"/> or N <input type="checkbox"/> )		2c.
2d. If correction: (check primary reason)	<input type="checkbox"/> Family correction of income <input type="checkbox"/> Family correction (non-income)	<input type="checkbox"/> PHA correction of family income <input type="checkbox"/> PHA correction (non-income)

## 6 Check the PIC Error Dashboard on a weekly basis to ensure the error dropped off. The **Data current as of** box displays the most recent update date.

If the error is still present after the weekly update, drill-down to view the error and open the corresponding ticket in PIC/IMS to verify whether the resubmitted file reported any additional errors. If no errors are present, try retransmitting the 50058 to PIC.

If the error still appears, you may need to contact your PIC coach.



You can find a video walkthrough of these steps [here](#) on HUD Exchange.

