

Disaster Recovery Symposium - Critical Partners: Housing Counseling's Role in Disaster Recovery and Preparedness

Tuesday, January 27th |
2:00 PM – 3:30 PM



Speakers

- **Judy Ayers Britton**, Lead Housing Counseling Specialist, ICF
- **Sharon Maclean**, Management Analyst, HUD Office of Housing Counseling
- **Janet Golrick**, Director, Office of Disaster Management, HUD

Feedback and Polling

- There will be questions for the audience in **AhaSlides** throughout this presentation
- When prompted by the icon to the right, please respond to questions at www.ahaslides.com using your computer or smartphone



Time for
AhaSlides!



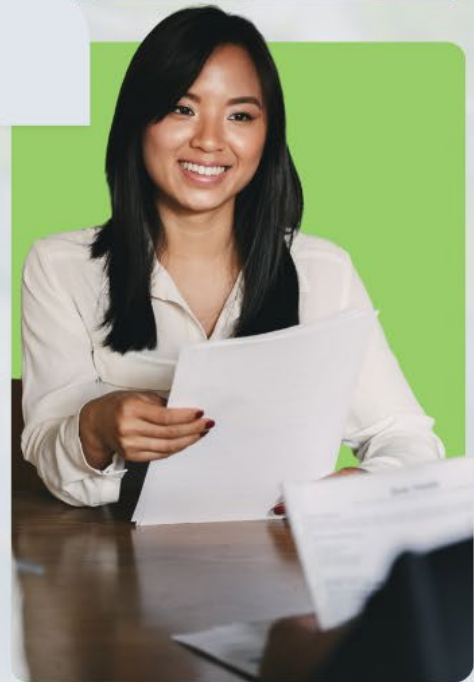
Agenda

- HUD Updates from the Office of Disaster Recovery
- Office of Housing of Housing Counseling (OHC) Updates from the DART Team
- Discussion
- Q and A
- Resources

Office of Housing Counseling
Fifth Annual Community Conference

Janet Golrick

Director, HUD's Office of Disaster
Management





Department of Housing and Urban Development



Office of Disaster Management (ODM)

Disaster Preparedness, Response, Mitigation and Recovery

ODM Mission

Coordinate and advise on all aspects of disaster preparedness, response, mitigation, and recovery activities throughout the entire Department and work with the offices in the Department to identify, mitigate, and address national risks to HUD's clients, programs, public resources, and critical infrastructure.

- ODM reports to the Office of the Deputy Secretary.
- ODM ensures that HUD's disaster management programs support HUD's primary mission *to foster strong communities by supporting access to quality, affordable housing, expanding the housing supply, and unlocking homeownership opportunities for the American people.*
- ODM activities cut across the entire department with the aim of improving coordination and integration to achieve a comprehensive approach to disaster management.

Areas of Focus



Preparedness

- Support State, Local, Tribal, and Territorial governments (SLTTs) in the creation of a disaster housing plan.
 - Pre-disaster Housing Initiative (PDHI)
- Collaborate with PIH and MF to deliver TA and preparedness planning training to PHAs and MF owners.
- Collaborate with HUD program offices on preparedness programming and events for staff and stakeholders.



Response

- Under a FEMA MA, deploy HUD staff to:
- Support the National Response Command Center (NRCC)
 - Support FEMA Emergency Support Function #6 (Mass Care)
 - Coordinate the rehousing of displaced HUD assisted residents.
 - Work with CoCs and the American Red Cross (ARC) to support pre- and post-disaster homeless



Mitigation

- Collaborate with and support CDBG-DR recovery planning efforts
- Collaborate with PIH and MF to ensure mitigation is included in the recovery planning process
- Coordinate and collaborate with other federal agencies on identifying appropriate mitigation strategies



Recovery

- Coordinate long-term housing recovery efforts under the National Disaster Recovery Framework (NDRF)
- Support the work of State's Disaster Housing Task Force
- Housing Recovery Support Function Leadership Group (RSFLG) representative
- Deploy staff to support long term housing recovery planning

Roles and Responsibilities

Serves as the liaison to the White House, FEMA, and other Federal, State, and Local agencies.



- **Communicate** – Advise the Secretary, Deputy Secretary, and departmental leadership on all aspects of disaster preparedness, mitigation, response and recovery efforts.
 - Coordinate communications with HUD's Disaster Management Group (DMG) – the senior leadership convening body



- **Collaborate** – Work with Departmental program and support offices to identify, mitigate, and address national risks to HUD's clients, programs, resources and critical infrastructure to minimize future damage to the housing stock and communities at-large.
 - Participating member of: Emergency Support Function Leadership Group (ESFLG) and Recovery Support Function Leadership Group (RSFLG)



- **Coordinate** — Implement HUD missions under the Federal Response Plan (FRP) and the National Disaster Recovery Framework (NDRF), ensuring effective delivery of federal assistance to entities and the public which are affected by an emergency or major declaration under the Robert T. Stafford Disaster Relief and Emergency Assistance Act.

Disaster Coordination of Effort (Primary Program Offices)

Office of Disaster Management (ODM)

- Data collection and compilation of HUD SITREP
 - Identify impacts to HUD assets
 - Identify HUD-assisted resident displacements
- Coordinate response and recovery efforts
 - Disaster Volunteer management
- Manage FEMA issued Mission Assignments
- Preparedness support for internal & external partners

Office of Emergency Management & National Security (OEMNS)

- Coordination of Continuity of Operations Planning (HQ & field)
- Readiness planning and exercise implementation
- HUD Watch Center (HWC)
- National Security Operations

Field Policy Management (FPM)

- Field Office operations
- Field Coordination of Continuity of Operations
- Post-disaster staff wellness checks
- Local and regional resource coordination

Disaster Coordination of Effort (Secondary Program Offices)

Office of Public & Indian Housing (PIH)

Assist with rehousing displaced residents post disaster

- Public Housing Authorities
- Public Housing
- Housing Choice Voucher Program

Office of Housing (HSG)

Assist with rehousing displaced residents post disaster

- Multifamily Housing Program
- Single Family Housing Program
- Office of Housing Counseling
- Office of Health Care Programs

Community Planning & Development (CPD)

• **Special Needs Assistance Programs (SNAPS)**

- Continuum of Care Program
- Rapid Unsheltered Survivor Housing (RUSH)

• **Office of Disaster Recovery (ODR)**

- Post-disaster CDBG-DR funding and technical assistance

Office of Policy Research & Development (PD&R)

Data Collection, Analysis & Compilation

- Computer Matching Agreement
- Recovery Needs Assessment
- Housing Impact Assessment
- Need gap analysis and CDBG-DR allocation computation

Helping Families and Communities Recover From Disasters

In the immediate aftermath of a disaster event:

- Toll Free – Disaster Assistance Help Line – **800-304-9320**
 - [HUD Disaster Resources Website](#)
 - [Helping Americans](#)
 - [HUD Partners](#)
- HUD works with HUD-assisted residents (PIH/MF) to ensure displaced residents are rehoused
- Once a PDD is issued, impose a 90-day foreclosure moratorium for FHA mortgages and loan guarantee products, including the Office of Native American Program mortgage products
- Issue waivers, as appropriate, to provide programmatic administrative relief for grantees
- Provide unit vacancy lists for PIH and MF units within the impacted and adjacent areas – units are available for those who meet the eligibility requirements
- Press release issued outlining the HUD support provided to impacted communities

Two categories of assistance:



Individuals and families

Have you experienced a disaster that has impacted your home or business? Find help and resources for both your immediate and long-term needs across the federal government.

[Help for individuals and families](#)



Housing providers, governments, and industry partners

As you respond to and recover from a disaster in your local communities, find resources for:

- Housing providers (e.g., public housing agencies, multifamily housing providers)
- State, local, and tribal governments
- Housing counselors, homelessness response system, and CoCs
- Contractors, business owners, and more

[Resources for your community](#)

Office of Housing Counseling Pre- and Post-Disaster Support

Pre-disaster Support (Blue Sky)

- Housing Counseling for existing homeowners
- Housing Counseling for renters interested in homeownership
- Disaster Preparedness

Post-disaster Support

- Support FEMA Disaster Recovery Centers
- Participate in Recovery Resource Events
- Participate in Housing Recovery Task Force

2024-2025 FEMA Mission Assignments

Mission Assignment	NRCC	SCF	ESF	RSF
DR-4781-TX (Severe Storms)			X	
DR-4798-TX(Hurricane Beryl)			X	
DR-4827-NC (Hurricane Helene)		X	X	X*
DR-4828-FL(Hurricane Helene)	X	X		
DR-4829-SC (Hurricane Helene)		X		
DR-4830-GA(Hurricane Helene)				X*
DR-4834-FL(Hurricane Milton)*		X		X*
DR-4856-CA(Wildfires)*				X*

	Key
NRCC	National Response Coordination Center
SCF	Surge Capacity Force
ESF	Emergency Support Function
RSF	Recovery Support Function

* Active Mission Assignment



Sharon Maclean

Management Analyst, Office of Housing
Counseling



Disaster Assistance and Recovery Team (DART)

- Prepare, educate, and support HUD-approved Housing Counseling Agencies to ensure agency preparedness and to help housing counselors assist clients dealing with disasters and emergencies
- Encourage HCAs to incorporate disaster counseling in their work plans (Preparedness Assistance Counseling & Education, Recovery Assistance Counseling, & Group Education Workshops)
- Encourage HCAs to work with clients on preparedness

DART (cont.)

- After a major disaster is declared, OHC POCs will reach out to their impacted agencies to assess situations and to support HCAs and their community partners
- Monitor ongoing response and recovery of impacted agencies
- Participate in Departmental Disaster Team responses to Major & Presidentially Declared Disasters
- Suggest program & policy improvements
- Produce outreach materials

Discussion

Russell Graves, Executive Director, Consumer Credit and Budget Counseling

Linda Davis-Demas, Chief Operating Officer, BALANCE

Jackie Boies, Sr. Director, Housing Operations, Money Management International (MMI)

Angelica Arredondo, Senior Financial Programs Officer, Neighborhood Housing Services of Los Angeles County



Q&A



Resources

- [Housing Counseling Disaster Resources](#)
 - Los Angeles Resource
 - [Disaster Housing Counseling Resources: California Wildfires and Straight Winds Disasters - Los Angeles](#)
 - Southeastern Specific State Resources
 - [Disaster Housing Counseling Resources - Virginia](#)
 - [Disaster Housing Counseling Resources - North Carolina](#)
 - [Disaster Housing Counseling Resources - Florida](#)
- [Housing Counseling Disaster Recovery Toolkit](#)
 - Preparedness
 - Post Disaster
- [Housing Counseling Disaster Field Guide Introduction](#)
 - Coming soon: Disaster Recovery Center (DRC) Resources

Resources (cont)

- [Consumer Credit and Budget Counseling](#)
- Be Balanced:
 - [Housing Counseling | BALANCE](#)
 - [Natural Disaster Toolkit | BALANCE](#)
- MMI: [Contact Us | Disaster Recovery Counseling at MMI](#)
- Los Angeles Neighborhood Housing Services: [Rebuilding & Recovery](#)

Upcoming Sessions

DAY 1

Session Time	Session Name	
11:00-11:30 AM EDT	Opening Keynote	
11:30 AM-12:00 PM EDT	Opening Remarks with David Berenbaum	
12:00-12:30 PM EDT	BREAK	
12:30-1:30 PM EDT	HUD Opportunity Zones and the Role of Housing Counseling Agencies	
1:30-2:00 PM EDT	BREAK	
2:00-3:00 PM EDT	Advancing Clients Forward to Private Sector Housing and Financial Freedom	Opportunities and Challenges in Providing Housing Counseling in Rural Areas
3:00-3:30 PM EDT	BREAK	
3:30-4:30 PM EDT	Housing Counseling Agencies: Expanding Community Impact	

Stay Connected!



- Visit the [Conference Webpage](#)
- Find us on the [HUD Exchange Housing Counseling Page](#)
- Email us at: Housing.counseling@hud.gov

Thanks for Attending!

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