# **Community Central**

**NSP Tracking & Reporting System** 

Partnership between

Mercy Portfolio Services and Integratec Services, LLC

with PolicyMap

with support from

Living Cities
The John D. and Catherine T. MacArthur Foundation







# **Community Central Clients**

| NSP Grantee                                     | Partnership                                     | Locations                       | NSP Funds |
|---|---|---------------------------------|-----------|
| Atlanta Neighborhood Dev.<br>Partnership (ANDP) | ANDP is NSP developer for several jurisdictions | Atlanta metropolitan region     | \$15M     |
| City of Chicago                                 | Single sub-grantee model                        | 17 neighborhoods                | \$153M    |
| City of Evanston                                | Single developer model                          | Evanston, IL                    | \$18.1M   |
| City of Los Angeles                             | Single sub-grantee model                        | Los Angeles region              | \$132M    |
| City of Phoenix                                 | Three developers & 2 home counseling agencies   | Greater Phoenix region          | \$99.5M   |
| Habitat for Humanity<br>International           | HFHI lead agency with 7<br>HFH affiliates       | AL, CA, FL, NY, WI, TX          | \$137M    |
| Mercy Housing California                        | Sub-grantee for 9 grantees                      | Greater Sacramento region       | \$12M     |
| NHS of Los Angeles                              | NHSLA lead agency with 6 consortia members      | Los Angeles metropolitan region | \$60M     |
| NHS of Orange County                            | NHSOC lead agency with 7 consortia members      | Orange County                   | \$7.2M    |
| NHS of South Florida                            | NHSSF lead agency with 7 consortia members.     | Miami-Dade metropolitan region  | \$87M     |
| New Orleans<br>Redevelopment Authority          | NORA lead agency with 13 consortia members 2    | New Orleans region              | \$29.7M   |



# Rationale for Migrating

- **Fund Management Interface**: Community Central provide a real estate based user-friendly frontend data and document collection platform that can electronically feed seamlessly into backend accounting and compliance reporting systems.
- Real Estate Capacity Building: Standardizing data and document collection requirements builds capacity of sub-grantees across all stages of the real estate development process.
- Geospatial mapping tools including PolicyMap and YahooMaps, gives users powerful neighborhood stabilization analytical tools usually reserve for large regional planning agencies.
- **Broader application** of Community Central platform is being discovered by users who are managing CDBG, HOME, SHOP, LIHTC and other government funded real estate applications.
- Community Central tracks all forms of real estate **transactions** including single-family and multi-family purchase rehab and new construction.
- Community Central is a paperless web-based application that requires no software to be installed. Secure
  access to the Internet provides executive users with total access to all data points, documents, reports and
  geospatial mapping anywhere and anytime.







# Rationale for Migrating

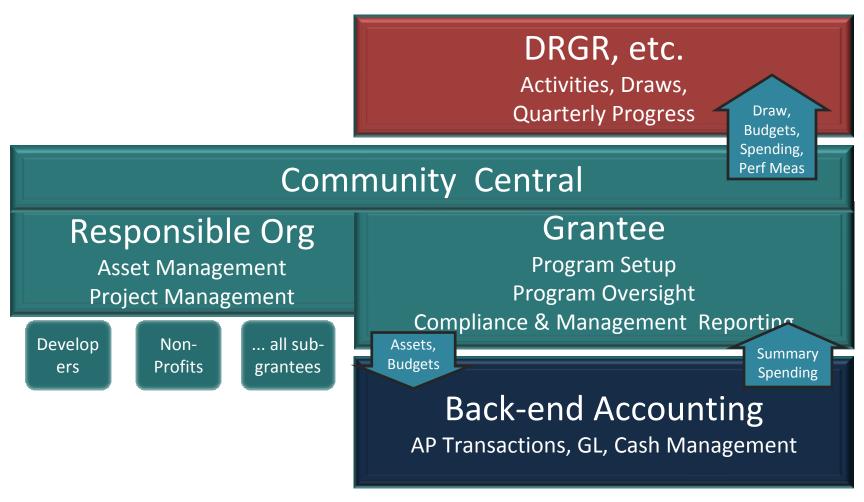
- Specific Lead Agency Responsibilities:
  - Community Central automatically defines the data points and documents that lead agencies need to collect from consortia members to meet their DRGR and I/G reporting obligations.
  - Community Central greatly reduces the administration cost of being a lead agency by allowing consortia members and vendors to directly input their data and attach all the project documents.
  - Community Central's robust crystal reports technology automatically generates the DRGR reports and other reports necessary for a lead agency using the data entered by the consortia members.
  - Community Central provides real time tracking and monitoring of all real estate property and NSP funds. Lead Agencies have confidence in knowing the status of every project and every dollar in real time.







# Where Community Central Fits



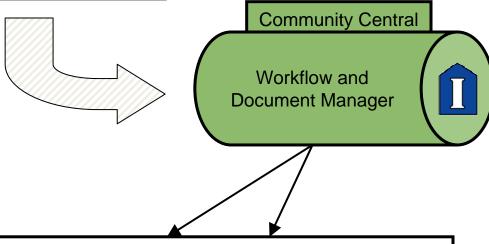


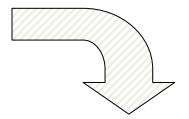




# Community Central – Data Flow

Data from Banks, REOs, Constituents, Communities, G/L Systems, etc





To DRGR, G/L and other client systems

- Capture and store all documents and data during the property life cycle
- Define and support specific processes (ie closing, monitoring)
- Extend functionality to 3<sup>rd</sup> parties for both data and document capturing and sharing
- > Track receipt of data and documents
- Notify 3<sup>rd</sup> parties when data is due or missing
- Communicate with back office accounting systems







# **Community Central Features**

- Geospatial mapping
- Policy map
- Document management
- Vendors, buyers/renters
- Information capture forms
  - Description
  - Evaluate
  - Acquire
  - Rehab
  - Disposition
  - Financials

- Dashboards user defined
- Reporting
  - Throughout property life cycle
  - Internal/external stakeholders
  - DRGR
- Role-based Security and Access
- Web based
- Industry standard technology
- MS SQL database
- Crystal reports







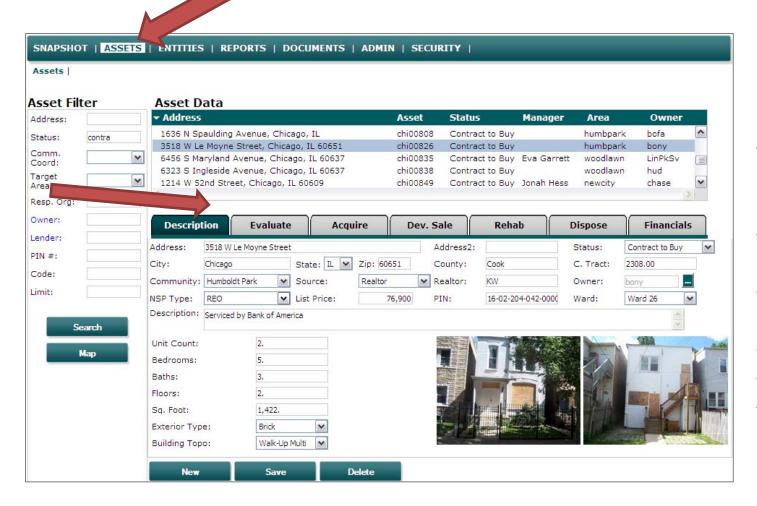
# Community Central Screenshots







#### **Asset Description**



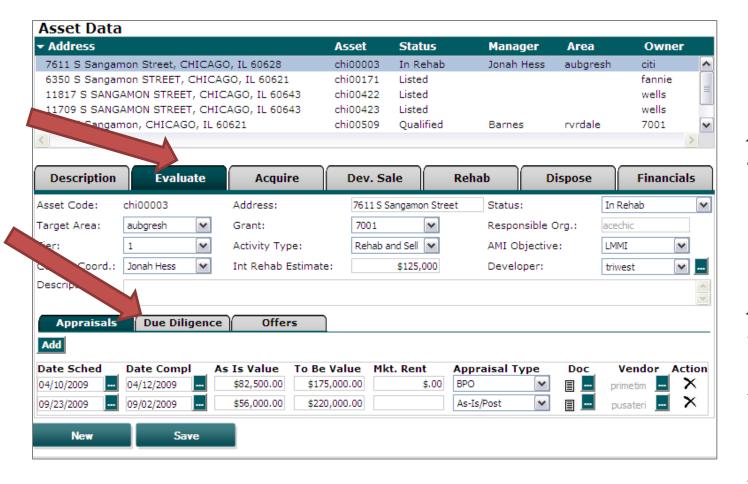
Asset Data
tabs move
through project
flow defining
the data points
and documents
necessary to
track and
monitor project
activity and to
report up to
DRGR while
maintaining an
audit trail.







## Asset Evaluation, Appraisals



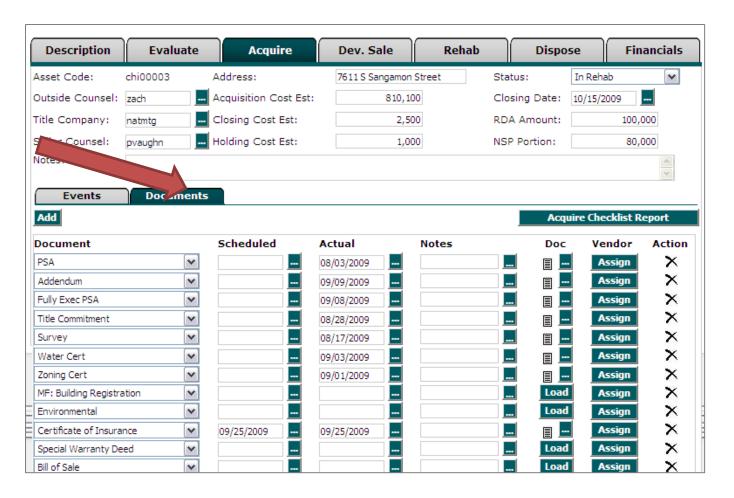
The Evaluation Tab collects critical data points and supporting documents to ensure a thorough due diligence process and regulatory compliance. Documents are easily uploaded and stored for future reference.







#### Asset Acquire, Documents



The Acquisition Tab is an online closing checklist with a robust document management system. Counsel can log on each day to update the checklist and upload documents which creates an automatic closing binder.







# Asset Rehab, Estimate/Budget

| Description                             | Evaluate             | Acquire          | Dev. S      | ale          | Rehab        | Dispose | e       | Financials |
|---|----------------------|------------------|-------------|--------------|--------------|---------|---------|------------|
| Asset Code:                             | chi00003             | Address:         | 7611        | S Sangamon S | treet Stati  | ıs:     | In Reh  | ab 🗸       |
| Estimated Start:                        | 05/25/2009           | Estimated End:   | 07/05       | /2009        | Own          | er:     | citi    |            |
| Actual Start:                           | 05/29/2009           | Actual End:      |             |              | Lend         | er:     | citi    |            |
| Notes:                                  |                      |                  |             |              | •            |         |         | ^          |
|   |                      |                  |             |              |              |         |         | ~          |
| Events                                  | Budget               |                  |             |              |              |         |         |            |
| Change Order                            | Red Denotes (        | Change Orders    | Track       | ing Type:    | Budget \     | Sworn   | Stateme | nt Rpt     |
| Code / Catego                           | ory - Task - Sub 1   | Task .           | Est. Amt    | NSP Portio   | on Retainage | Notes   | Doc     | Vendo 📤    |
| A050.0000 Mai                           | intenance - Lump S   | Gum              | \$100.00    |              |              |         | Load    | Assign     |
| A057.0000 Mai                           | intenance - Other    |                  | \$100.00    |              |              |         | Load    | Assign     |
| B010.0000 01:                           | GENERAL Lump Su      | m - General      | \$30,800.00 |              |              |         | Load    | Assign     |
| B017.4000 01:                           | GENERAL Lump Su      | m - Cleaning     | \$5,559.27  |              |              |         |         | Assign     |
| <b>B024.1000</b> 02:                    | EXISTING CONDI       | TIONS Demolition | \$13,871.34 |              |              |         | Load    | Assign     |
| <b>B030.0000</b> 03:                    | CONCRETE Lump        | Sum - Concrete   | \$4,305.60  |              |              |         | Load    | Assign     |
| B040.0000 04:                           | MASONRY Lump S       | um - Masonry     | \$8,253.60  |              |              |         | Load    | Assign     |
| <b>B061.0001</b> 06:<br>Carpentry - Lab | WOOD & PLASTIC<br>or | S Rough          | \$19,806.92 |              |              |         | Load    | Assign     |
| B062.0000 06:<br>Finish Carpentry       | WOOD & PLASTIC       | S Lump Sum -     | \$509.30    |              |              |         | Load    | Assign     |
|   | WOOD & PLASTIC       | S Finish         | \$5,560.68  |              |              |         | Load    | Assign     |
| B073.1130 07:<br>Asphalt Shingles       | THERMAL & MOIST      | TURE PROT        | \$7,669.12  |              |              |         | Load    | Assign     |
| R081 4000 08:                           | DOORS & WINDO        | WS Wood Doors    | \$7 877 74  |              |              |         | Load    | Assign     |
| Last Update Date:                       | 06/12/2009           | Last Updated U   | ser: tester |              |              |         |         |            |

The Rehab Tab can be customized to track project budgets at a detailed trades level or at a project payout level. **Documents** such as sworn *owners* statements and lien waivers can be easily uploaded.

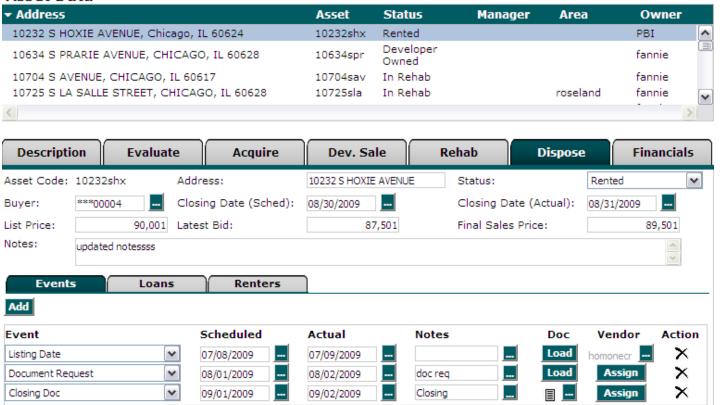






#### Asset Dispose, Events

#### Asset Data



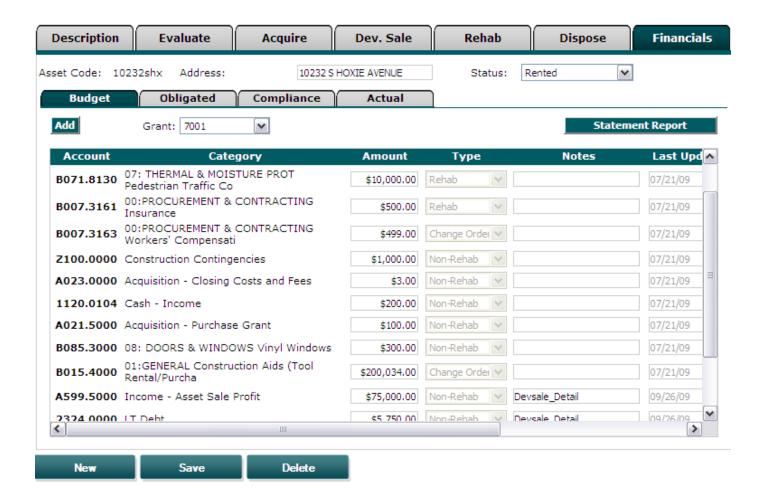
Between the Dispose Tab and Buyer information tracked in the Entities menu. you can track the sale of the property, the income of the buyer/renter, and attached documents such as income certifications.







#### **Asset Financials**



The Financials tab will track the NSP and leveraged funds throughout the acquisition, rehab and disposition process. It can then be captured for DRGR and linked to your AP/AR system.







## **Standard Reports**



My Reports

| Category | Report Name          | Report Description                             | Last Updated |
|----------|----------------------|--|--------------|
| Evaluate | Due Diligence Report | Due Diligence Report of Asset                  | 7/14/2009    |
| DRGR     | QPR Activity Details | Quarterly Performance Detailed Activity Report | 3/22/2009    |
| DRGR     | Obligation Report    | Obligation Summary Report                      | 6/17/2009    |

| All Reports   Select Category   W |
|-----------------------------------|
|-----------------------------------|

| Category | Report Name                            | Report Description                              | Last Updated | Fav      |
|----------|--|---|--------------|----------|
| Asset    | Area Analysis Report                   | Area Analysis                                   | 1/16/2009    |          |
| Asset    | Area Equity Analysis Report            | Area REO Listed Analysis                        | 1/23/2009    |          |
| Asset    | Asset Investment List                  | List of Asset Investments                       | 1/16/2009    |          |
| Asset    | Asset List Report                      | List of Assets                                  | 12/24/2008   |          |
| Asset    | Asset Process Aging Report             | Asset Process Aging Information                 | 4/20/2009    |          |
| Asset    | Asset Status Report                    | History of Asset Status                         | 1/18/2009    |          |
| Asset    | Bid Analysis Report                    | Bid Analysis Report                             | 2/1/2009     |          |
| DRGR     | Budget Analysis Report                 | Budget Analysis Report                          | 6/18/2009    |          |
| Asset    | Community Area Demographics and Assets | Basic Community Area Demographic and Asset Data | 1/21/2009    |          |
| Acquire  | Current Production                     | Month and Status                                | 8/10/2009    |          |
| valuate  | Due Diligence Report                   | Sue Diligence Report of Asset                   | 7/14/2009    | <b>~</b> |
| DRGR     | Grant Activity Report                  | Grant Activity Report                           | 3/10/2009    |          |
| Asset    | Milestone Detail Report                | Milestone Detail Report                         | 5/5/2009     |          |
| Evaluate | NSP Portfolio Report                   | NSP Portfolio Information                       | 7/14/2009    |          |
| DRGR     | Obligation Report                      | Obligation Summary Report                       | 6/17/2009    | ~        |
| Acquire  | Offer Authorization Report             | Offer Auth                                      | 7/16/2009    |          |
| Acquire  | Property Supply Chain                  | ty count by Sources and Tiers                   | 8/7/2009     |          |
| DRGR     | QPR Activity Details                   | Quarterly Performance Detailed Activity Report  | 3/22/2009    | <b>~</b> |
| DRGR     | QPR Activity Summary                   | Quarterly Performance Report on Activities      | 3/16/2009    |          |
| Asset    | Request For Proposal                   | Request For Proposal Letter/List                | 1/6/2009     |          |
| Acquire  | Target Area Distribution               | Property count by Target Area and Tiers         | 8/7/2009     |          |
| Asset    | Third Party Report                     | List of Third Party Vendors/Owner Details       | 1/16/2009    |          |

Using the powerful Crystal Reports platform, any combination of data points can be pulled and arranged in a custom report format. Project tracking and DRGR reporting can be done automatically without a separate FTE driven process saving time and money.







#### **Example DRGR Reports**

| Grant:        | 7001 City of Chicag     | jo NSP1                  |                       |                    |                  |                    |
|---------------|-------------------------|--------------------------|-----------------------|--------------------|------------------|--------------------|
| Respons       | ible Organization: mps  | Mercy Portfolio Sei      | vices                 |                    |                  |                    |
|               | Assets with             | n changes to 0 bligation | Amount for the re     | eport period       |                  |                    |
| Asset<br>Code | Asset Address           | Status                   | Current<br>Obligation | N ew<br>Obligation | Actual<br>Amount | DRGR<br>Submission |
| chi00003      | 7811 S Sangamon Street  | 3rd Party Offer          | \$0.00                | \$450.00           | \$450.00         | \$450.00           |
| chi00261      | 7753 S Green Street     | 3rd Party Offer          | \$0.00                | \$400.00           | \$400.00         | \$400.00           |
| chi00817      | 6422 S Maplewood Avenue |                          | \$0.00                | \$0.00             | \$1,000.00       | \$1,000.00         |
| chi00818      | 6457 S Talman Avenue    | 3rd Party Offer          | \$0.00                | \$0.00             | \$1,000.00       | \$1,000.00         |
| chi00819      | 439 E 45th Place        | 3rd Party Offer          | \$0.00                | \$0.00             | \$2,000.00       | \$2,000.00         |
| chi00826      | 3518 W Le Moyne Street  | Contract to Buy          | \$0.00                | \$0.00             | \$2,000.00       | \$2,000.00         |
| chi00828      | 5224 S Morgan Street    | U nfeas ible             | \$0.00                | \$0.00             | \$1,000.00       | \$1,000.00         |
| chi00829      | 5343 S May Street       | U nfeasible              | \$0.00                | \$0.00             | \$1,000.00       | \$1,000.00         |
| chi00830      | 5331 S May Street       | U nfeasible              | \$0.00                | \$0.00             | \$2,000.00       | \$2,000.00         |
| chi00831      | 950 W 53rd Street       | U nfeas ible             | \$0.00                | \$0.00             | \$1,000.00       | \$1,000.00         |
| chi00832      | 4160 S Lake Park Avenue | U nfeasible              | \$0.00                | \$0.00             | \$2,000.00       | \$2,000.00         |
| chi00835      | 6456 S Maryland Avenue  | Contract to Buy          | \$0.00                | \$0.00             | \$2,000.00       | \$2,000.00         |
| chi00836      | 6446 S Greenwood Avenue | Target                   | \$0.00                | \$0.00             | \$1,000.00       | \$1,000.00         |
| chi00837      | 6446 S Drexel Avenue    | Lis ted                  | \$0.00                | \$0.00             | \$2,000.00       | \$2,000.00         |
| chi00838      | 6323 S Ingleside Avenue | Contract to Buy          | \$0.00                | \$0.00             | \$2,000.00       | \$2,000.00         |
| chi00839      | 511 W 81st Place        | U nfeasible              | \$0.00                | \$0.00             | \$1,000.00       | \$1,000.00         |
| chi00846      | 4532 S Vincennes Avenue | U nfeas ible             | \$0.00                | \$0.00             | \$4,000.00       | \$4,000.00         |
| chi00421      | 6511 S Maplewood Avenue | Contract to Buy          | \$0.00                | \$550.00           | \$1,550.00       | \$1,550.00         |
| chi00425      | 6339 S Artes ian Avenue | 3rd Party Offer          | \$0.00                | \$0.00             | \$1,000.00       | \$1,000.00         |
| chi00430      | 6555 S Talman Avenue    | Target                   | \$0.00                | \$0.00             | \$2,000.00       | \$2,000.00         |
| chi00543      | 7646 S Morgan Street    | Contract to Buy          | \$0.00                | \$550.00           | \$1,550.00       | \$1,550.00         |
| chi00698      | 7608 S Sangamon Street  | Target                   | \$0.00                | \$500.00           | \$1,500.00       | \$1,500.00         |
| chi00699      | 7836 S Peoria Street    | Target                   | \$0.00                | \$500.00           | \$500.00         | \$500.00           |
| chi00711      | 7751 S Peoria Street    | 3rd Party Offer          | \$0.00                | \$600.00           | \$1,600.00       | \$1,600.00         |

|  |                  | R Activity<br>Period: 1/1/ |             | /09  |            |  |
|--|------------------|----------------------------|-------------|--|------------|--|
| ant: 7001 City of Chicago NSP  | 1                |                            |             |  |            |  |
| Asset Address: 10232 S HOXIE AV  | ENUE, Chicag     | o, IL 60624                | As          | sset Code:   | 10232      | shx  |
| Grantee Activity Number: 10232shx  |                  |                            |             | rojected Sta<br>7/02/2009                                      | rt Date:   |  |
| Activity Type:<br>Rehabilitation/Reconstruction of Resid   | ential Structure | S                          |             | rojected End<br>8/15/2010                                      | I Date:    |  |
| Activity Status:<br>Completed 7/15/09  |                  |                            |             | <b>ational Obje</b><br>SP Only - LM                            |            |  |
|  |                  |                            |             |  |            |  |
| Financial Metrics Total Projected Budget from All Sour Total CDBG Disaster Recovery Gran Expended CDBG DR Funds Match Contributed Program Income Received                      |                  | ted                        | This Rep    | ort Period<br>\$122,108<br>\$122,108<br>\$300<br>\$-<br>(\$54) |            | To Date<br>\$122,108<br>\$122,108<br>\$300<br>\$-<br>(\$54)  |
| Total Projected Budget from All Sour<br>Total CDBG Disaster Recovery Gran<br>Expended CDBG DR Funds<br>Match Contributed   | t Funds Budgel   | ted<br>uis Report Pe       |             | \$122,108<br>\$122,108<br>\$300<br>\$-<br>(\$54)               | tive Actua | \$122,108<br>\$122,108<br>\$300<br>\$-<br>(\$54)             |
| Total Projected Budget from All Sour<br>Total CDBG Disaster Recovery Gran<br>Expended CDBG DR Funds<br>Match Contributed<br>Program Income Received                            | t Funds Budgel   |                            |             | \$122,108<br>\$122,108<br>\$300<br>\$-<br>(\$54)               |            | \$122,108<br>\$122,108<br>\$300<br>\$-<br>(\$54)             |
| Total Projected Budget from All Sour<br>Total CDBG Disaster Recovery Gran<br>Expended CDBG DR Funds<br>Match Contributed<br>Program Income Received                            | t Funds Budgel   | iis Report Pe              | eriod       | \$122,108<br>\$122,108<br>\$300<br>\$-<br>(\$54)               | tive Actua | \$122,108<br>\$122,108<br>\$300<br>\$-<br>(\$54)             |
| Total Projected Budget from All Sour Total CDBG Disaster Recovery Gran Expended CDBG DR Funds Match Contributed Program Income Received  Performance Measures                  | t Funds Budgel   | iis Report Pe              | eriod       | \$122,108<br>\$122,108<br>\$300<br>\$-<br>(\$54)               | tive Actua | \$122,108<br>\$122,108<br>\$300<br>\$-<br>(\$54)             |
| Total Projected Budget from All Sour Total CDBG Disaster Recovery Gran Expended CDBG DR Funds Match Contributed Program Income Received  Performance Measures  # of Properties | t Funds Budgel   | iis Report Pe              | eriod Total | \$122,108<br>\$122,108<br>\$300<br>\$-<br>(\$54)               | tive Actua | \$122,108<br>\$122,108<br>\$300<br>\$-<br>(\$54)<br>Il Total |

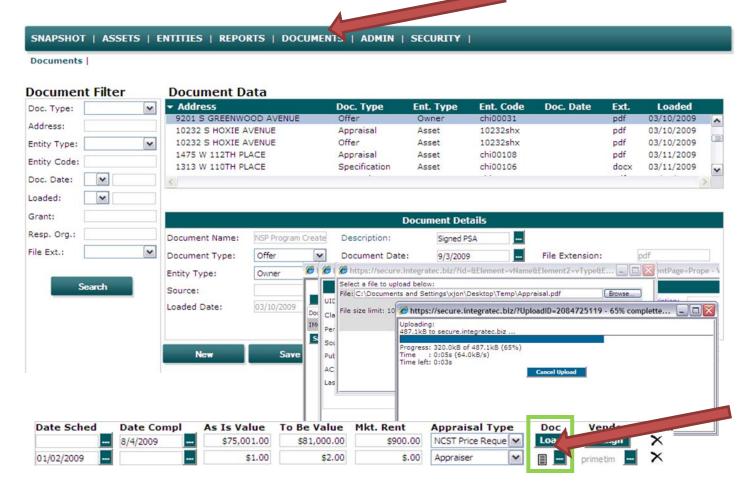
Generating quality DRGR reports is as simple as collecting good data, selecting the report and electronically sending it.







## **Document Management**



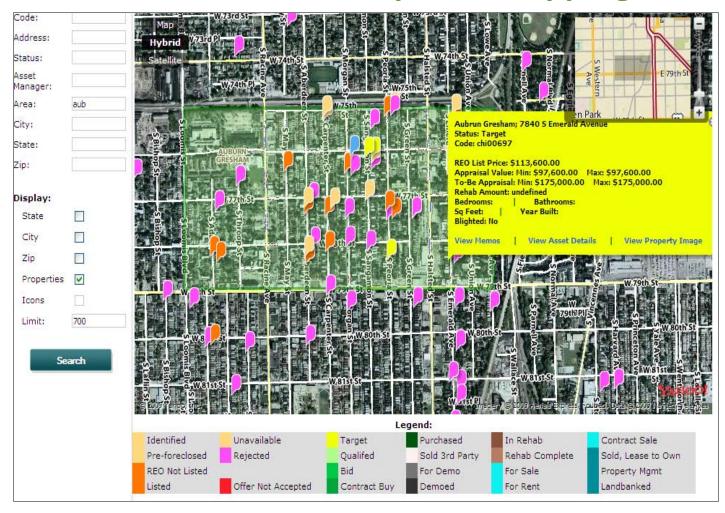
Although most documents are uploaded during the asset workflow tabs. Users can go to document management menu to view all documents uploaded for a particular asset or manually add new documents.







#### **Geospatial Mapping**



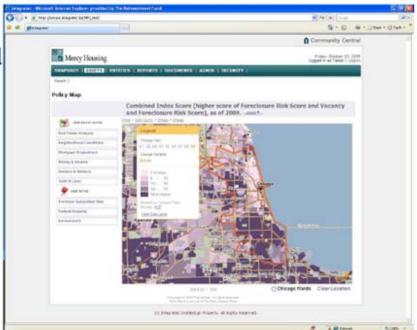
Yahoo Maps is one of two Geospatial Mapping features that present data in a manner that *supports* placed-based strategies and provides interested stakeholders with a dynamic method to watch the NSP progress. PolicyMap is the other.





# PolicyMap and Community Central

- PolicyMap is an online data and mapping platform with over 10,000 indicators available in maps, tables and reports available at www.policymap.com.
- PolicyMap also powers interactive maps in Community Central which enable the City to track key market indicators in their target areas and identify potential properties for acquisition.





Capital at the point of impact.

www.policymap.com







# **Strategically Target Neighborhoods**



Example: Two areas in Chicago with High Risk Scores, Moderate Incomes and within .5 Miles of a High Performing Public School

Sample: Chicago NSP



Data Layer 1: Vacancy and Foreclosure Risk Score, according to HUD, as of 2009. Range: 19 - 20.

Data Layer 2: Estimated typical (median) income of a household in 2009. Range: \$35,000 - \$120,000.

Dita Liver 3: Distance to nearest high performing public school in miles, as of 2009. Range: 0 - 0.5.



Capital at the point of impact.





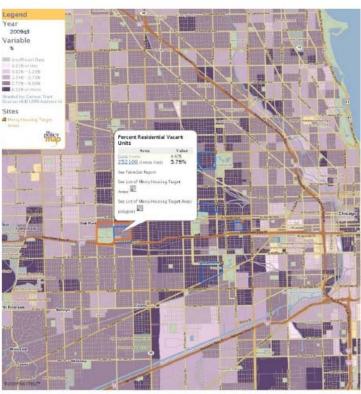


# Monitor Change in Target Areas

Residential Vacancy Rate: 2nd Qtr 2009

Residential Vacancy Rate: 3rd Qtr 2009







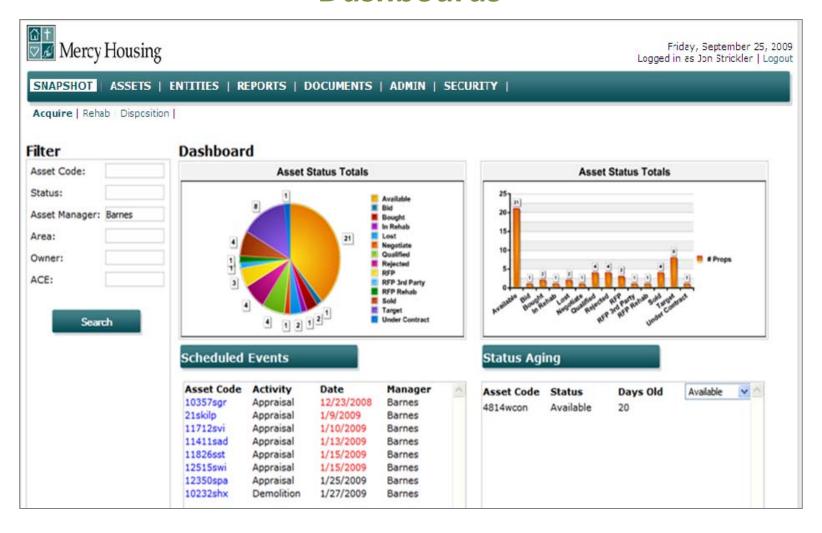
Capital at the point of impact







#### **Dashboards**









# Example Report – Due Diligence

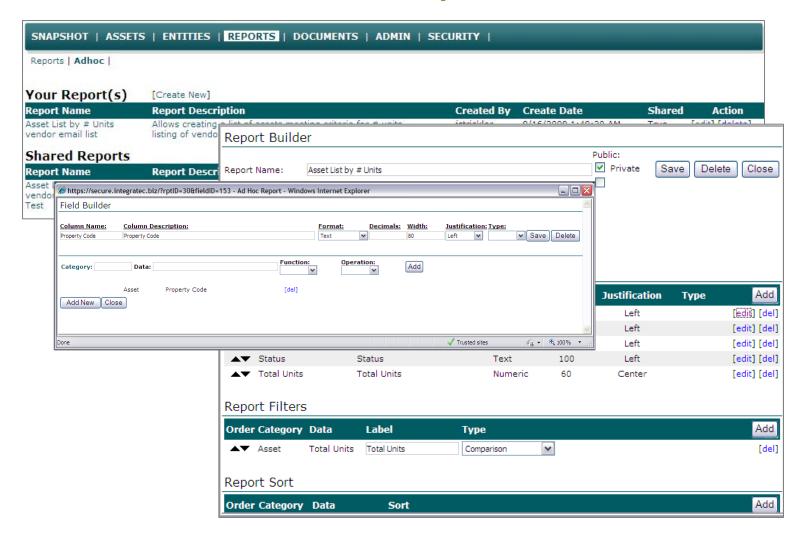
| Grant: 7001 City of Chicago   | NSP1           |      |              | Re             | sponsible              | Organiza             | tion: I | Mercy P   | ortfolio Se               | rvices             |                      | Status: T                  | arget                |           |                       |                      | Offe                | r Event:               | Verbal A cce | eptance             |                                |            |
|---|----------------|------|--------------|----------------|------------------------|----------------------|---------|-----------|---------------------------|--------------------|----------------------|----------------------------|----------------------|-----------|-----------------------|----------------------|---------------------|------------------------|--------------|---------------------|--------------------------------|------------|
| # Street Address  | Owner          | Tier | Area<br>Code | Source         | Source 2               | List Price           | # Units |           | l Appraisal<br>Order Date | Appraisal<br>As-is | 99%                  | Appraisal Du<br>Post-Rehab | e Diligence<br>Event | Date      | Redevelopment<br>Cost | Latest<br>Offer Date | Latest<br>Offer Amt | TDC                    | Burn/Unit    | Developer           | Activity<br>Type               | AMI<br>Obj |
| 1 6324 S Campbell Avenue  | Indy mad       | 1    | chidawn      | Reator         | Carter                 | \$30,900             | 1       | Post      | 08/31/2009                | \$22,000           | \$21,780             | \$130,000 Tra              | act Book             | 09/18/200 | \$180,527             | 9/14/09              | \$19,000            | \$199,527              | \$69,527.00  | karnyo              | Rehaband Sell                  | LMM        |
| z 6501 S Arteslan Avenue  | fnma           | 1    | chidawn      | Reator         | Carter                 | \$124,900            | 2       | Post      | 08/26/2009                | \$100,000          | \$99,000             | \$197,029 Sp               | ec                   | 08/23/200 | \$98,029              | 9/23/09              | \$99,000            | \$197,029              | \$0.00       | karryyo             | Rehaband Sell                  | LMM        |
| 1 1553 S Sawyer Avenue  | Bayview        | 1    | nlawndal     | Reator         | Century 21             | \$99,000             | 6       | AsisPos   | 09/13/2009                | \$93,000           | \$92,070             | \$235,000 Sp               | ec                   | 09/08/200 | \$543,773             | 9/25/09              | \$92,000            | \$635,773              | \$66,795.50  | jarlawr             | Rehaband Rent                  | LH         |
| Totals:   |                |      |              |                |                        |                      | 9       |           |                           | 215,000            | 212,860              | 582,029                    |                      |           |                       |                      | 210,000             | 1,032,329              | 138,323      | }                   |                                |            |
| Grant: 7001 City of Chicago   | NSP1           |      |              | Re             | sponsible              | Organiza             | tion: I | Mercy P   | ortfolio Se               | rvices             |                      | Status: T                  | arget                |           |                       |                      | Offe                | r Event:               | NCST: Requ   | Jested Pri          | ce                             |            |
| # Street Address  | Owner          | Tier | Area<br>Code | Source         |                        | _                    |         | Appraisa  | I Appraisal<br>Order Date | Appraisal<br>As-is | 99%                  | Appraisal Du<br>Post-Rehab | e Diligence<br>Event | Date      | Redevelopment<br>Cost | Latest<br>Offer Date | Latest              | TDC                    | Burn/Unit    |                     | Activity<br>Type               | AMI<br>Obj |
| 1 2836 W Wloox Street   | chase          | 3    | egarfd1      | NCST           |                        | \$14,805             | 2       | Post      | 09/14/2009                | \$44,000           | \$43,560             | \$90,000 Cit               | y OK                 | 07/29/200 |                       | 8/3/09               | \$14,805            |                        |              | newwest             | Rehaband Sell                  | LMM        |
| z 3430 W Fullbin Avenue   | wels           | 1    | egarfd1      | NOST           |                        |                      | 3       | Asis      | 08/21/2009                | \$45,000           | \$44,550             | \$260,000 Sp               | ec                   | 08/30/200 |                       | 8/28/09              |                     |                        |              | newwest             | Rehaband Rent                  | LH         |
| 3 5616 S Indiana Avenue   | bofa           | 3    | washpark     | NCST           |                        |                      | 2       | As-Is/Pos | 09/14/2009                | \$25,000           | \$24,750             | \$178,000 Sp               | ec                   | 09/17/200 |                       | 9/24/09              |                     |                        |              |                     | Rehaband Sell                  | LMM        |
| Totals:   |                |      |              |                |                        |                      | 7       |           |                           | 114,000            | 112,880              | 628,000                    |                      |           |                       |                      | 14,806              |                        |              |                     |                                |            |
| Grant: 7001 City of Chicago   | NSP1           |      |              | Re             | sponsible              | Organiza             | tion: I | Mercy P   | ortfolio Se               | rvices             |                      | Status: T                  | arget                |           |                       |                      | Offe                | r Event:               | Counter Off  | er                  |                                |            |
| # Street Address  | Owner          | Tier | Area<br>Code | Source         | 8ource 2               | List Price           | # Units |           | l Appraisal<br>Order Date | Appraisal<br>As-is | 99%                  | Appraisal Du<br>Post-Rehab | e Diligence<br>Event | Date      | Redevelopment<br>Cost | Latest<br>Offer Date | Latest<br>Offer Amt | TDC                    | Burn/Unit    | Develo per          | Activity<br>Type               | AMI<br>Obj |
| 1 6433 S Talman Avenue  | fnma           | 1    | chidawn      | Reator         | Carter                 | \$28,500             | 1       | Post      | 09/08/2009                | \$28,000           | \$27,720             | \$125,000                  |                      |           | \$154,309             | 9/22/09              | \$27,720            | \$182,029              | \$57,029.00  | karryyo             | Rehaband Sell                  | LMM        |
| Fotals:   |                |      |              |                |                        |                      | 1       |           |                           | 28,000             | 27,720               | 125,000                    |                      |           |                       |                      | 27,720              | 182,029                | 67,029       | )                   |                                |            |
| Grant: 7001 City of Chicago   | NSP1           |      |              | Re             | sponsible              | Organiza             | tion: I | Mercy P   | ortfolio Se               | rvices             |                      | Status: T                  | arget                |           |                       |                      | Offe                | r Event:               | Made Offer   |                     |                                |            |
| # Street Address  | Owner          | Tier | Area<br>Code | Source         | Source 2               | List Price           | # Units |           | I Appraisal<br>Order Date | Appraisal<br>As-is | 99%                  | Appraisal Du<br>Post-Rehab | e Diligence<br>Event | Date      | Redevelopment<br>Cost | Latest<br>Offer Date | Latest<br>Offer Amt | TDC                    | Burn/Unit    | Developer           | Activity<br>Type               | AMI<br>Obj |
| 1 SS49 W Adams Street   | ndp            | 1    | ausin1       | Reator         | Keller                 | \$99,500             | 2       | Post      | 09/22/2009                | \$30,000           | \$29,700             | \$200,000 Sp               | ec                   | 09/18/200 | \$283,337             | 9/28/09              | \$26,000            | \$309,337              | \$54,668.50  | lor school          | Rehaband Sell                  | LMM        |
| z 4869W Concord Street  |                | 1    | austin2      | Reator         | Williams<br>KW - Chris | \$54,400             | 2       | Post      | 09/18/2009                | \$64,000           | \$63,360             | \$192,000 Sp               | ec                   | 09/23/200 | \$210,253             | 9/25/09              | \$55,000            | \$265,253              | \$36,626.50  | lor school          | Rehaband Sell                  | LMM        |
|   | usbank         | 1    | chidawn      | Reator         | Thomas<br>Carter       | \$109,900            | 2       | Post      | 09/09/2009                | \$50,000           | \$49,500             | \$269,969.50               | ec                   | 07/14/200 | \$231,969             | 9/11/09              | \$38,000            | \$269,969              | \$0.00       | karryyo             | Rehaband Sell                  | LMM        |
| 3 6555 S Talman Avenue  |                |      | egarfd1      | Developer      |                        | 83,100,000           | 96      |           |                           |                    |                      |                            |                      |           | \$2,700,000           | 8/21/09              |                     |                        |              | CMHDC               | Rehaband Rent                  | UH         |
|   |                | 2    | egenion      | and the second |                        |                      |         |           |                           |                    |                      |                            |                      |           |                       |                      |                     |                        |              |                     |                                |            |
| 4 3153 West Madison Street  | deut           | 1    | grgrandx     | Reator         | KW                     | \$42,000             | 1       | As-Is/Pos | 08/17/2009                | \$25,000           | \$24,750             | \$105,000 Tra              | set Book             | 09/21/200 | \$143,198             | 8/24/09              | \$20,000            | \$163,198              | \$58,198.00  | reverepti           | Rehaband Sell                  | LMM        |
| 4 3153 West Madison Street<br>5 6948 S Woodlawn Avenue  | deut<br>usbank | 1 1  |              |                | KW<br>KW               | \$42,000<br>\$59,500 | 1       |           | 08/17/2009<br>07/17/2009  | 4                  | \$24,750<br>\$79,200 |                            |                      | 09/21/200 |                       | 8/24/09<br>9/9/09    |                     | \$163,198<br>\$323,436 |              | reverepti<br>avaion | Rehaband Sell<br>Rehaband Sell | LMM        |
| 2 6555 S Talman Avenue<br>4 3153 West Madison Street<br>5 6945 S Woodlavin Avenue<br>6 3847 W Huron Street<br>7 6445 S Greenwood Avenue |                | 1 1  | grgrandx     | Reator         |                        |                      | 3       | As-Is/Pos |                           | 4                  |                      |                            |                      |           |                       | 9/9/09               | \$59,500            |                        | \$5,478.67   | avalon              |                                | LMM        |







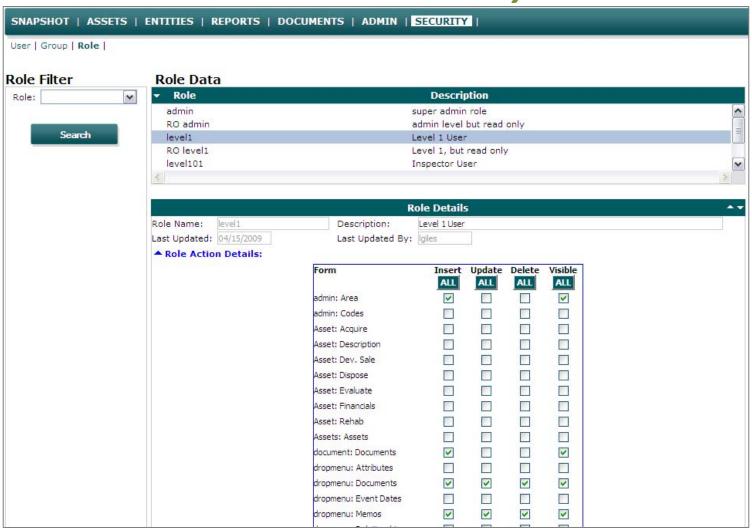
#### Ad Hoc Reports







#### **Role-Based Security**

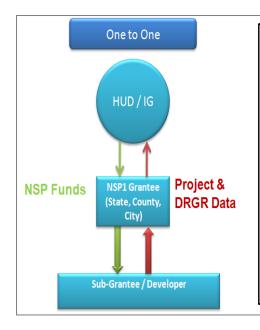






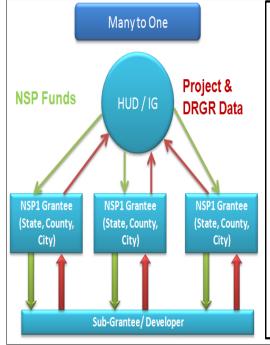
#### **Deployment Scenarios**





Scenario #1: One to One (HUD to one grantee to one sub-grantee / developer)

- HUD makes NSP1 funds available to government grantee (state, county, city) via DRGR draw system
- Government grantee sub-grants funds to NPO/FPO developer
- Developer reports to NSP1 grantee in DRGR format
- NSP1 Grantee reports to HUD using DRGR formatted information.
- Data points and documents necessary for IG audit is available via Internet



#### Scenario #2: Many to One (HUD to multiple grantees to one sub-grantee)

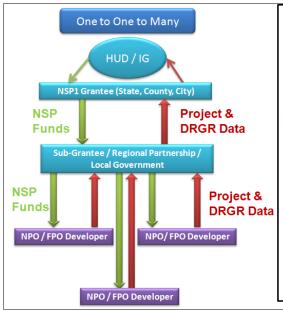
- HUD makes NSP1 funds available to government grantees (state, county, city) via DRGR draw system
- Government grantees sub-grants funds to subgrantee / developer
- Sub-grantee / developer reports to NSP1 grantees in DRGR format
- NSP1 Grantees reports to HUD using DRGR formatted information.
- Data points and documents necessary for IG audit is available via Internet





#### **Deployment Scenarios**





## Scenario #3: One to One to Many (HUD to one grantee to one sub-grantee to multiple sub-grantees)

- HUD makes NSP1 funds available to government grantee (state, county, city) via DRGR draw system
- Government grantee sub-grants funds to sub-grantee
- Sub-grantee sub-grants NSP1 funds to various NPO and FPO developers
- NPO and FPO developers report data points and documents seamlessly to HPN member
- HPN member reports to NSP1 grantee in DRGR format
- NSP1 Grantee reports to HUD using HPN DRGR formatted information.
- Data points and documents necessary for IG audit is available via Internet

## Scenario #4: Many to One to Many (HUD to many grantees to one sub-grantee to many NPO / FPO developers

- HUD makes NSP1 funds available to government grantees (state, county, city) via DRGR draw system
- Government grantees sub-grants funds to one sub-grantee
- HPN Member sub-grants NSP1 funds to various NPO and FPO developers
- NPO / FPO developers report data points and documents seamlessly to Sub-Grantee / Regional
- Sub-Grantee / Regional Entity reports to NSP1 grantees in DRGR format
- NSP1 Grantees reports to HUD using DRGR formatted information.
- Data points and documents necessary for IG audit is available via Internet





**NSP** 

**Funds** 

NPO / FPO Developer

NSP1 Grantee

(State)

Many to One to Many

HUD / IG

**NSP1** Grantee

(County, City)

Sub-Grantee / Regional Entity

NPO / FPO Developer

**NSP1** Grantee

Project &

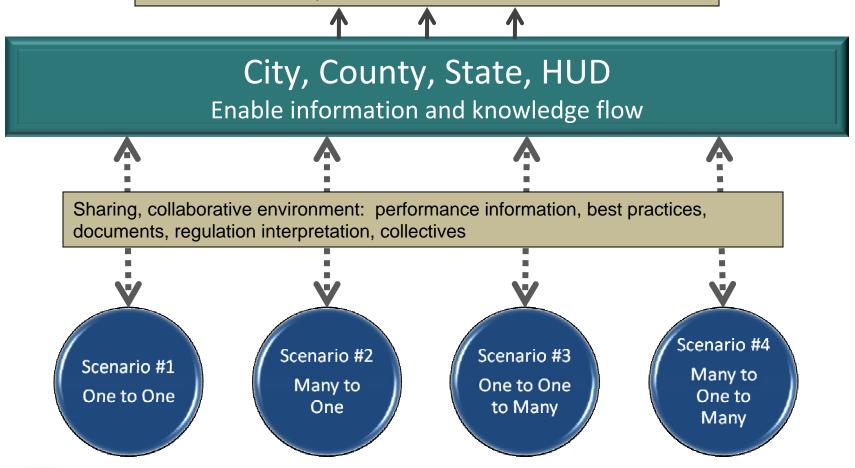
NPO / FPO Developer

**DRGR Data** 



## **Collaboration and Information Sharing**

Reports and Data Analysis for HUD, Policy Makers, Foundations and other interested parties









# Mercy Portfolio Services

- Founded in 2008
- Subsidiary of Mercy Housing. One of the nation's largest developer, financers and operators of affordable housing. Has developed and financed 37,000 affordable housing units in 42 states.
- Currently managing City of Chicago's NSP initiative as the sole subgrantee. Program includes 72 developers and a host of vendors including legal counsel, specification writers, appraisers and title companies support the redevelopment of up to 2,500 units of NSP eligible units.
- Co-Developer of Community Central with Integratec. Community Central was designed by the MPS staff to capture all the data and documents necessary to track, manage and report on NSP activity in friendly user interface format. Staff also focused on a "pushdown" model that placed administration and burdens directly on vendors which reduced our staffing requirements by 40%.







# Integratec

- Founded in 2002
- Provider of software and services to support asset management and tracking of more than 10,000 properties
- Clients include: Citigroup, Capital One, National Equity Fund, RBC Capital Markets, Great Lakes Capital, Enterprise, John Hancock and Union Bank
- Dedicated service and support teams
- Manage all underlying data moving it via secure FTP sites between Integrated data center and client sites on a daily basis
- Community Central and all client data hosted in secure, redundant data center with SAS 70 Type II certification







# **Community Central Cost Structure**

#### Three pricing models

- All the below pricing models will require some level of upfront installation, customization and training fee. The level of this one time and materials fee will depend on the extent of the scope of work. It can range from the low end of \$20K for a single user installation to \$50K for a complex government / consortia installation.
- Pricing Model I: License Fee and Recurring Most Governments and National NPOs with more than \$30M in NSP funding have elected to purchase a license and then pay a small recurring fee to cover hosting and technical support. This model provides clients with the long term use of the platform and allows them to incorporate other fund tracking such as CDBG, HOME, SHOP and LIHTC. (License = \$250,000 plus an average monthly recurring of \$2,500.)
- Pricing Model II: License Lease and Recurring NSP grantees with less than \$30M in NSP funding have elected to lease the license on a monthly basis based on a four year agreement. (Pricing = \$100/month/million on NSP funding + hosting of \$1,000/month). For example a client with \$20M in NSP would pay \$2,000 per month + a \$1,000 hosting fee or \$3,000 per month.)
- Pricing Model III: Monthly Subscription Service In the next several months, MPS/Integratec will offer a monthly subscription service fee model. This model will be available only to local NPO sub-grantees and FPO developers.







# **Implementation Process**

(30-45 days)

- Determine Needs Evaluate program relative to HUD Substantial Amendment and DRGR Action Plan
- Create Site Setup dedicated instance of Community Central (CC) in data center
- Branding Setup logos and colors
- Define and Configure Verify data structure; Set up CC drop down menus and attributes with allowable values
- Convert Data Upload developer, vendor, community, other third party information. Convert relevant historical data.
- Setup User Access Define who will have access to what sections
- Create Interfaces Develop extracts and loads as needed for financials
- Setup Workflow Setup automated notices and data management
- Setup Reports Configure DRGR and other existing reports; customize as needed
- Train Users Online and onsite as needed







#### Return on Investment

- Leverage TA Funds to implement a proven system
- Eliminate risk of unknown 'build' scenario
- Be up and running in less than 3 weeks from start date
- Create consistency across sub-grantee efforts and take the onus off of them to find a way to manage their efforts
- Allow the Grantee to have vision of and access to all activity
- Capture and access all data and documents in one secure, webbased repository with role-based security and audit trails
- Less FTE to collect documents and manage data
- Faster time through process
- Minimize internal IT support for accounting interface
- Meet DRGR reporting requirements







# **Contact Information**

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