Date: 07/25/2019

Subject: HUD CMS Developer Alert: HUD Disaster Recovery Exercise – Sunday August 4, 2019

HUD CMS Developers:

HUD will be conducting a disaster recovery exercise on Sunday August 4, 2019. There will be some outages to the ARM and HCS production environments while the exercise is being conducted. The schedule of events is below. **HUD is encouraging external business partners to participate. If you would like to include your CMS in the exercise, please let me know so that your participation can be recorded.** Participation is a simple verification of connectivity/access to the HUD systems. The exercise will be in the production environment. There will be no test submissions.

Disaster Recovery Exercise Schedule

Sunday 8/4/2019:

5 AM – 8AM – Maintenance window: There will be an outage to the production environment during this time. HUD expects that it will be between 15 and 30 minutes unless they run into an issue.

9AM – Noon – Validation window: Application teams and external partners will be validating connectivity to HUD systems. The validation will be conducted in the production environment. Only connectivity should be validated. The production environments will be running during this time. **There should be no test submissions.** Only live/production submissions should be made. If you experience any issues connecting to the ARM or HCS systems during this time, please contact the bridge line that HUD will be staffing. The bridge number is at the bottom of this email.

Noon – 1 PM – Maintenance window: There will be an outage to the production environment during this time. HUD expects that it will be between 15 and 30 minutes unless they run into an issue.

HUD's Disaster Recovery Exercise Bridge Number:

Number: 1-833-275-7983
Conference ID: 49006016
Availability: Sunday, August 4th, between the hours of 9:00 am to 12:00 noon

Thank you,

Theresa
HUD HCS/ARM Support Team
theresa.houck@salientcrgt.com