HMIS Lead Webinar Transcript
September 15, 2021

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Mary Schwartz: All right welcome everyone, it's my HMIS system admin webinar. We're going to just keep an eye on our attendee list for the next couple of seconds. Maybe a minute or 2.

Mary Schwartz: Make sure we get up to the numbers. We expect a lot of changes this month with the slide layout and the platform and everything. So. We'll go slow, take our time and make sure that we have everybody with us as we move forward today. Welcome. Welcome. Thank you. So much for being here. We'll get back to you in just a minute.

Mary Schwartz: Okay, I like where we're at, as far as numbers go. I know that there have been changes and some people haven't made it to the new listserv yet. So we stand ready to help. We have new tech support, new webinar, new slide deck, a new link, a new phone number. Everything's new this month. So welcome to the call. And we are goanna get started. Now.

Mary Schwartz: So just a reminder, and because things are now more public, then they were before, you know, you can go to the HUD exchange, sign up for the list serve. That will get you the information for the call each month, but we just want to make sure that you are here for all the right reasons. That we use this call to inform you the HMIS leads and system admins of upcoming events information. We provide broad overviews of HMIS. And foundational HMIS knowledge for new and onboarding HMIS leads and system admins. This is that kind of open forum connection that you have with technical assistance providers and HUD to ask questions and get gain clarification in a live setting as best we can.

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Mary Schwartz: We also invite, you know, to join the call and we always have a reporting topic. We always have a comparable database topic. We have several topics that kind of cover a broader range of things for continuums of care. And we're just here to help you do your job. So, if all of that or any of that sounds relevant to you, we welcome you today to this presentation and look forward to talking with you.

Mary Schwartz: So, we are on the HUD exchange now no longer on the CICAY website. However, you referred to it, the system admin hub to the lamp consortium. Whatever that thing was that we used to have to log into to get access to these materials and to get the email messages about this call that's now gone and everything is on the HUD exchange. We have links to everything at the end of the slide deck. Just make sure that you're communicating with new folks that are part of the community or folks that have maybe not had access this month as they normally do. There's a listserv sign up for on the HUD exchange. And that is how we're going to communicate the webinar information each month, it'll come out in the morning of the call. Like it did today. Hopefully most people got it this morning. This is also a brand new link. It's not the same link that we've used in the past. It's not the same phone number, we've used in the past. So all of that is to say new stuff is happening and we want you to be part of it. So make sure you're signed up and all the right places to participate with us.

Mary Schwartz: During and after the webinar today just make sure you use the Q and A features and I'm going to have a 2nd slide for that. Just a second. Use slide numbers into your questions. We're not

goanna put you on voice with us, so you're muted, but please do engage with us on the Q and A, we really want your questions.

Mary Schwartz: We want to answer as much as we can while we're live today. Anything we can't get to make sure you put it in the, to my HMIS AAQ for follow up. We may ask you to do that anyway and that might be our answer, please follow up in the HMIS AAQ. Just remember to reference if you can slide numbers or lead system admin, call, references, content references. However, you can help us help you get the best answers possible.

Mary Schwartz: So, using the Q and A feature. Attention attention. This is really important.

Mary Schwartz: Please make sure that you are using the Q and A box and that you're asking the question of All Panelists. Don't choose one of us, which you can do, don't do it though. Make sure it goes to all panelists we are triaging and making sure that questions get to the right people all throughout the call. So, you don't have to make the choice. You can just send it to all panelist and that would be great.

Mary Schwartz: So, to introductions. Welcome, everyone.

Mary Schwartz: The staff that are here with us today, we have Fred Ledger from the SNAPs office. She uses she / they pronouns. Meredith Alspaugh, from the Partnership Center. She / her pronouns. Genelle Denzin, Abt Associates. She's new to our call this month and welcome. Genelle is using she / her pronouns. Jenni Hernandez also new to the call this month and using she /her pronouns. She's with the Partnership Center. Jesse Jorstad from Abt Associates he / him pronouns. He's here with us today in the capacity of the L.SA expert. So he's so excited to talk to you guys. Brian Roccapriore, from Cloudburst, uses he / him pronouns. Always with us to help answer questions and make sure things are going smoothly on the Q andA side of things. I'm Mary. I'm here too, she / her pronouns from Abt Asssociates. I'm going to walk us through the agenda and have a few slides as well.

Mary Schwartz: Kayla is the new name the 3rd, new name on this list, and she's with Abt Associates spelled wrong. Sorry about that. She / her pronouns and Kayla is our new technical back-end support, so thanks Kayla and welcome. Everyone. Thank you for being here. Let's get started.

Mary Schwartz: We are going through so many things today and again, there's lots of changes, right? Changes in the. Whoops. Listserv changes on how you get the information from past calls. I'm taking the opportunity to change these slide format and do something a little different there. I've been wanting to do that for a couple of years now, and finally took the, it took all the other changes to really prompt that change.

Mary Schwartz: I'm also changing the how we kind of decipher what is going to go and what order on these topics. So, from here, on out, we're goanna kind of have general updates and announcements up top and then we're goanna have deeper dive content, anything that we need to kind of dig into a little more with. You will be second. That's generally how it's always gone. But I think this fits a little better with what we tend to talk about on this call. So.

Mary Schwartz: That's going to be on the list for some time to come. We have some reporting deadlines to share. We'll talk a little bit about the upcoming NHSDC any and the upcoming HMIS Data Analytics on demand course. Fran also has an exciting announcement opportunity for HMIS leads, so we'll talk about that. We're goanna do a little deeper dive today into of course, the LSA data standards, federal partner

program manuals, that's part of the data standard materials. We'll go into EHV & HMIS project setup. That was the real hot topic in July and came up with you guys came up with such great questions and we've done some, some follow ups. So, we'll go through that SSVF uploads and RVH uploads, we'll discuss as well and that takes us to the end of the webinar.

Mary Schwartz: So, let's.

Mary Schwartz: Go to Fran to start.

Mary Schwartz: There, she is in the middle of a storm. Thanks Fran.

Fran: Thank you all for joining today. I am so excited to be here with you. I have a few things to talk about the comparable database as always. If you this is very brief, if you want some of the additional content, there are links in the resource section on this slide that you can go to. But primarily what HUD wants folks to know is that we're really having a push to make sure that comparable databases are compliant and so we're offering a lot of resources to help do that. And so, we're assisting both COCs and victims service provider organizations work through the process of getting comparable databases compliant with the standards. And so, you see the resources there, used to the technical assistance opportunities, both through the, AAQ and making a direct request for technical assistance. So, we can assign a technical systems provider to your community to work with you to assist and working with the victim service providers vendors. The victim service provider and the COC. So, everyone can come together and figure out what needs to be done to help in getting that comparable database in line.

Fran: There are some if the comparable database remains out of compliance, there are issues with that. There are risks to the victim service provider and we don't want to see anyone having findings. Potential loss of funding. Victim service providers are enormously important in the communities, and we want to make sure that they're able to help serve our population appropriately, and we need them to be able to have compliant comparable databases and it's possible. S, we're offering this technical assistance to help there.

Fran Ledger: The other thing I want to talk about is reporting timeline, so we have a system performance measures, which we have some concrete dates around the LFA, the longitudinal system analysis, and the housing inventory account and point in time count those. We have kind of anticipated start dates on those when those open. Those dates will start to we'll get some hard dates in there as we get closer to those dates. You'll hear a lot more about the LFA and the timeline when Jessie talks to just a little bit. But at this point, we're anticipating everything is going to stay fairly on schedule. As always if things come up, HUD tries to be flexible with dates, but we don't anticipate any changes this time around. But hopefully we can keep all to our schedule this time.

Fran Ledger: I want to talk about NHDSC a moment. That's right around the corner literally next month. HUD is putting on a Pre-conference Institute on the 12th and we're also offering some sessions at the conference. It will be live streamed so for folks that aren't intending, they can't see Livestream, but there's a lot of other content. At NHSDC that won't be live streamed and so that conferences in person and you can register now for that conference and go intend and get all the full content. There are a lot of corporate precautions obviously, and you will see if you go to the website, they have called the document of all the protocols that they'll have in place. For doing that conference, if you were attending live and in person.

Fran Ledger: So, this is the unique, exciting thing that Mary mentioned. This is HMIS advanced users meeting. HUD is resurrecting this. This is something we did a really long time ago, and it's to push our field forward, and what we do is we look for communities that are doing very advanced innovative things and we invite them to come together as a small group and share what they're doing. Do a presentation on what kind of exciting things that they've implemented in their community. What's really helping them move forward on ending homelessness through the use of data.

Fran Ledger: And we're looking for communities that can participate in this effort. It's a yearlong effort on the front end. It's shaping up ideas and presenting them and then it's working with technical assistance providers to develop case studies and produce those case studies and a document that would go up on the HUD exchange. I put some publications from past convenings. You'll see they're very old. So, if you look at those, they're not cutting edge anymore, but very important when they were released and very helpful and they did move our work forward. So those things will be produced and shared nationally, so everybody will get to have an advantage of learning from what these communities are doing. So, you could submit your ideas to the AAQ. We'll be looking for a lot of a wide range of ideas and from a wide range of communities. Rural, suburban, urban. Things like integration projects or unique outreach projects. Something that you think would be very beneficial to communities that you think that it's innovative

Fran Ledger: And then the HMIS data analytics on demand course. When we opened the 1st one, we filled the 200 seats right away. I think it was just a couple hours. I can't remember, it was a very short timeframe and the whole thing filled up. So, we have a second cohort that's going to run from October to early December and so that registrations going to open up an early October. Be on the lookout for that. It will also hold 200 seats. And so, you'll be able to sign up for that and it's a self-paced course. It is for anyone, so it's not just for HMIS system administrators or your HMIS staff.

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Fran Ledger: We're really intending this to, to bring in your COC folks that may be using data, but don't have, aren't really steeped in HMIS. So, but you want them to be able to use this data. So, invite them to intend the data analytics on demand course. And I am going to turn this over to Jesse. And Jesse is going to take it from there, submit questions and I can answer them as we go. I don't know Mary, if any questions have come in or Brian, that you want me to answer as I make Jesse, the presenters.

Mary Schwartz: Sure, there's one question about, does HUD anticipate there being any additional pick count exemptions for 2022?

Fran Ledger: We, we don't at this time, it's a little early for us to do that but we'll see, as time goes by.

Mary Schwartz: And a question about the online analytics, course, do you anticipate additional cohorts being available at later dates?

Fran Ledger: We do, we do want to continue to run it. We don't have anything in the pipeline yet, but that is our goal to have more in the future.

Mary Schwartz: And one more before Jesse comes up, you say to that NHSDC was only going to be in person. Is that correct?

Fran Ledger: No, so there's. All of it and the NHSDC whole schedule, if you want to attend to all of NHSDC is offering you would need to be in person. HUD is offering a live stream of the HUD sessions. We're only doing, I think maybe 6 or 7 sessions. That'll be live streamed so it's a very small subsection of what is offering. So those will be those will be live streamed and available, but the rest of the content will not be. So, if folks want to attend that content, then you would need to be there in person.

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Jesse Jorstad: Okay, is there any questions? Yes, I am. Now the presenter. Thank you.

Jesse Jorstad: Okay, so we are heading into fall, which is a very busy time for and their friends today we're going to talk about the longitudinal system analysis, which is as cool as it sounds.

Jesse Jorstad: So, for those of you who are maybe new to this work. The is the 3rd component of the annual homeless assessment report also called the AHAR. That is the report that goes to Congress to inform them of the state and extent of homelessness in the nation. The first, two components of that report are the housing inventory chart or the HITT and the point in time count, which is the PIT. And it's important to know that the data also power, which is, you can learn more at this link here. But it's a data visualization tool that you can examine your performance.

Jesse Jorstad: So, in terms of what it is, it's an export that comes out of your HMIS system and is uploaded into HDX 2.0. it consists of 10 PSVs of aggregate data and it includes demographic characteristics like age, race, gender, veteran status. Like, length of time homeless and patterns of system use and information to the specific to populations whose needs or eligibility for services may differ from the broader homeless population. It also includes housing outcomes for those who are exiting the homeless services system.

Jesse Jorstad: So, about the LSA. Today, we're going to talk a bit about the timeline. I'm going to talk to you about a new tool that is coming out to help with some of those data quality issues.

Jesse Jorstad: I'm going to go over some of the data quality issues that you can be looking at your system now, in order to prepare for a positive data collection cycle.

Jesse Jorstad: We will be taking questions via the Q and A, obviously, but if you need assistance with an issue, that's specific to your COC. It's probably better to submit an AAQ. Also, at this time, I'm going to give you all of the information that there is about the process as we know it so far, but we're going to dive much more deeply into that in October when things are a little bit more firm. So.

Jesse Jorstad: To the process, I will say that it's going to be different this year. There are improvements that are being made. We have received your feedback that we take it really seriously and we're really committed to doing everything that we can to make it a positive experience. Okay.

Jesse Jorstad: So, regarding the schedule. Right now, what is known is that the vendor testing is slated to begin on October 4th, and that will continue through the end of October in early November. The data collection cycle will begin and that will just be the sort of the test. So, the first thing we want to do is help you get to that successful and then the data collection cycle or cleaning cycle will begin after Thanksgiving.

Jesse Jorstad: We expect there to be an 8-week collection cycle. We are aware that there are holidays that fall during this time of year, and we will be coming forward with a little bit more information about how we're going to handle those things to make sure that everybody can spend time with your family and not be completely stressed out about this data collection experience.

Jesse Jorstad: And now a brief trip down memory lane.

Jesse Jorstad: So, if you haven't done the before there are some things to look forward to perhaps.

Jesse Jorstad: I have this little graphic here behold, a group of HMIS admins in their natural friendly state, ready for a great LSA reporting cycle. That's how we all started. Certainly, back in the fiscal year 18. right? And then again, in 1920. Then on the horizon, a flag file, it's filled with feedback about your beloved data. It's a gold mine of information.

Jesse Jorstad: Alas, the data are aggregated. And the flag file cannot help the find HMIS admins the erroneous records.

Jesse Jorstad: So, that is maybe one of the primary pain points of the data collection cycle is that the data comes out of your system already in aggregate form. And so, when we run all of these flag checks to see if the data makes sense, and we find out, let's say, for example, that you have a household, that doesn't have a head of household. The flag file can't tell you what the client IDs are, because the associated with that error because there are no client ID files in the file. Right.

Jesse Jorstad: So, because it is such an extreme pain point, we have been thinking hard about how we could potentially address this. Parallel to this, we also recognize that the data standards were updated in 2020 to include the coordinated entry data elements and have begun some work to create some analytical tools to help folks look at their data that also presented us with an opportunity to solve this data quality pain point, hopefully around the LSA so.

Jesse Jorstad: Well, I doubled clicked standby. Okay.

Jesse Jorstad: So, great news, there's hope on the horizon.

Jesse Jorstad: We have our little jedi team here. Working hard to come up with a solution around your data quality woes.

Jesse Jorstad: Every HMIS has to be able to produce the standard CSP. And therefore, we can leverage that export, which is different than LSA export. To assess data quality and provide specific client IDs and enrollment IDs and other pertinent information that you all need to kind of solve some of these issues.

Jesse Jorstad: So, this macro enabled Excel workbook is going to utilize that standard HMIS CSV. And the intention is to narrow that gap between what the flight file says the problem is and then which records are actually involved in the problem. It's good to know that it includes logic that's beyond the scope of the LSA. So, there's also kind of some interactive parameters where you can set a maximum for something, like, let's say that you want to see everybody who's been enrolled in shelter for more than a year. Not because there's something that prohibits somebody from being a role that long, but rather because it would be something that should be reviewed potentially, right? In order to clean it up, make sure nobody missed an exit date. So, you could say, okay, 365 days or maybe you want to Be more

aggressive, and you can return all folks who have been enrolled for more than 90 days. Right? So, there's some options there and that's not because there's a specific error, but rather just some tools to help you be able to explore your data and look into those logic related data quality issues. A lot of what's available right now has to do with data completion for clients that you already know are in the database. This is kind of trying to take the quality to that next level up of looking at logical relationships between the data.

Jesse Jorstad: It's also important to know that it does not include all of the checks though. So, we looked at what some of the most frequent flags were and some of the most painful points, the things that were most challenging for the HMIS admins to solve without additional support.

Jesse Jorstad: But then, also, because a lot of the checks are looking at the relationship between your inventory file and your household information. I'm sorry, the HITT and your household information, this data quality tool won't have access to your HITT. So, it won't be dealing with any of those comparison flags. So that's just something that was not in the scope to be addressed with this particular thing.

Jesse Jorstad: Okay, so this all sounds groovy. Right? Exciting. I'm into it. So, how are you going to get this new tool? So, it's going to be released in the next few weeks. Here. It is coming out in beta version for 2 reasons.

Jesse Jorstad: One, is that we got some sample data from a couple of communities, but we don't have what we consider sort of a wide enough variety in terms of different vendors and whatnot to be able to feel confident that everything is encoded. The way we're expecting it, so we want to make sure our code is flexible enough to be able to run it against your data.

Jesse Jorstad: And the other thing is that we are currently still working through the logical checks for things like overlapping enrollments. So, the beta version will not have information about overlapping enrollments. But the final version, which is slated to come out before data collection starts, we'll have that overlapping enrollment logic.

Jesse Jorstad: How will you know, it's available? There'll be an announcement that will come through the HUD Exchange. And then we will be supporting the tool while it's in in the beta version through Github. So, you'll be able to log tickets there and receive support from us on the tool.

Jesse Jorstad: Just a quick overview of sort of how the tool works. So, you will download the tool from the exchange. You will export your standard CSV and save that somewhere safe and sound, you're going to tell the tool where the CSV is saved. It will run the checks. You can export the related IDs and then step 6 solve all the problems. So.

Jesse Jorstad: There's that. Okay, so but what could you be doing now to prepare? This is also things that you'll be able to use that tool for that. I just talked about. Um, so, but I wanted to go through some of the biggest issues that come up. That need to be addressed in your data to avoid as many flags as possible.

Jesse Jorstad: The first one is that there must be exactly one head of household per household. So, there can neither be zero, nor more than one. Looking for exactly one

Jesse Jorstad: Then all heads of household must have a client location.

Jesse Jorstad: So. Make sure that that is happening in your records.

Jesse Jorstad: And then dates of birth, it's important to know that those dates of birth, the household type is really Central to the AHAR and therefore also central to the LSA and so if there is a high rate of missing data birth, it absolutely impacts usability of the data.

Jesse Jorstad: So, where you can complete those dates, please do.

Jesse Jorstad: Okay, looking at inventory.

Jesse Jorstad: So sorry, I have like, all these windows open this new platform, just getting oriented here.

Jesse Jorstad: Okay.

Jesse Jorstad: So, one of the things that the LSA does is it checks the inventory that is being reported through that LSA export, which reflects what's in your HMIS system to what you what you report in the HITT. Now, a couple of reasons for that, one, is because we want to make sure that there's not some sort of a programming error where the data's coming through incorrectly but 2, we need to make sure that your HMIS, inventory is accurate. The reason that the inventory needs to be as accurate as possible is because the AHAR team uses that information to make national estimates of homelessness. Because we only have household information for projects that participate in nature in HMIS. Which means we have to take what's known about that universe and make some assumptions about projects that don't participate in age in HMIS in order to arrive at that estimate. And in order to do that. We need to make sure that the inventory is accurate.

Jesse Jorstad: It's also super important to ensure that the projects have the correct project type.

Jesse Jorstad: If you have inventory that's in your system, and it was not utilized at all.

Jesse Jorstad: That will result in flags so if that is accurate, because maybe a project just started, and they haven't moved anybody in yet. Then you will be able to explain that, but if it is inaccurate, please make sure that the data gets in there. Maybe your project had some issues with startup. So, make sure that folks are caught up on their data entry.

Jesse Jorstad: If there are utilization rates, which are unusually low or unusually high, you will be asked to explain that again because we need to understand how HMIS participating inventory is being utilized. We, because we're going to use that to assume how non HMIS inventory is being utilized.

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Jesse Jorstad: Remember that inventory that’s fully largely dedicated to a specific household type. But is used completely or mostly by another household type. Will result in an issue and so if there is a change in the project operations, like, it was primarily serving families and now it's primarily serving singles that would constitute a significant change and the inventory should be updated to reflect that.

Jesse Jorstad: Okay.

Jesse Jorstad: Overlapping enrollments.

Jesse Jorstad: Okay, it's important to remember that. The time that folks spend in shelter either. What let's say, shoulders, safe haven, transitional housing so their entry date and their exit date. Or if it's a night-by-night filter, they're bed nights. Is representing where someone is staying. In general, right there certainly are times when somebody leaves their unit and, and it wouldn't be appropriate to exit them. Right? But in general, that's where they physically are each night.

Jesse Jorstad: And so, because of that, there are logical conclusions. We can draw about things that shouldn't be happening at the same time and would indicate a data quality issue. So, for example, you wouldn't expect somebody to be staying in two different shelters during the same period of time, in general. Now, we understand that there are, there is a gap between what is technically correct and physically possible, right? So, you can't physically be in two different units. And yet there might be a time when that is the technically correct way to handle the data.

Jesse Jorstad: An example would be somebody, is let's say they're living in rapidly housing for example. And then they and it's maybe a rural property and they end up going into the city for the day to get some services, and they end up not being able to get back to their unit that night. They end up staying at a shelter that night. And that is what the data say. Then that is accurate. It's also important to know, though that there are thresholds, there's going to be thresholds for this next day collection cycle to avoid things like those small opportunities with where those things are actually correct right?

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Jesse Jorstad: Because if this were happening on a large scale, it would be because something is wrong with probably with, like, project setup or something right? Where you've set up, maybe two shelters, and you're enrolling them in both shelters during the same period of time. Probably in an attempt to solve some sort of other reporting issue that you're having.

Jesse Jorstad: But these are almost always, data quality issues. So that's the other thing to remember is that of the thousands of these things that get flagged almost all of them Are problematic. Oka?

Jesse Jorstad: There's also been a lot of confusion though, which we've noticed in the AAQ, about what exactly the logic is checking, so I want to spend a little bit of time on that right now. So, in general, we are not expecting there to be overlaps between. The entry and exit dates for an emergency shelter. And bed nights occurring during that time. Or emergency shelter, entry, exit and emergency shelter, entry exit. Or emergency is out there, entry, exit and safe haven entry exit.

Jesse Jorstad: I think you guys are picking up the pattern here, right? So, these for project types should not be overlapping with their dates in general.

Jesse Jorstad: Okay.

Jesse Jorstad: There are a couple other things that happen around this particular type of kind of error this overlapping enrollment.

Jesse Jorstad: Which of these flags just are generally the ones that read about, like, the total sum of bed nights doesn't align with this bed nights total, right?

Jesse Jorstad: So, where the project ID and the personal ID are the same. There should not be an overlap between the entry and exit dates. So, what this is talking about here is the same person is enrolled in the same project more than one time during the same period of time.

Jesse Jorstad: That is obviously an error. That is not ever technically correct.

Jesse Jorstad: And then for PSH only. The move in date to exit date, or the end of the period with another PSH only. Or I'm sorry with another PSH project type, right? So, you can't be enrolled in two PSH project types and living there at the same time.

Jesse Jorstad: Okay, so next slide.

Jesse Jorstad: There was a lot of confusion on this that came up during the data collection cycle last time around. So, I wanted to spend some time on it. We issued some clarification in the data standards this time around. So, the, HMIS my ask participation status, if the project operated during the reporting period, and the HMIS participation says equals yes. Then there's expected to be household data for the project.

Jesse Jorstad: The opposite is true. So, if they operate it during the period, but each of HMIS participation is no. Then we would expect that there would not be household data. Or if the project didn't participate at our, or wasn't operating at all during the reporting period, then we wouldn't expect there to be Household data in the file.

Jesse Jorstad: Because of this, if a project stops or starts participation.

Jesse Jorstad: Then the operating end date.

Jesse Jorstad: Should be used.

Jesse Jorstad: To end of the project.

Jesse Jorstad: Start a new project and.

Jesse Jorstad: Carry forth, right.

Jesse Jorstad: So, the reason that the project needs to end is that you also need to exit all of those clients. So, if a project where to stop participating on 7/ one of 2021 and you had twelve clients enrolled. If you just leave them open, they will remain open forever and ever. So, we need all of those folks to be exiting. And then a new project would start, and there would not be any household data in that.

00:37:41.909 -
Jesse Jorstad: Okay.

Jesse Jorstad: So missing projects. There was a change, the specifications this round. So, if you were really intimately involved in the LSA last year, you may have had a situation where you ran into a specific error because of a misalignment between the calculated, and the project and inventory files that has

been resolved. So now, if you are getting flags related to this issue, it is 100% related to one of these types of problems here. So, you need to ensure that if a project has ended that there are no open enrollments beyond the operating end date.

Jesse Jorstad: So, the project ends on June 30. Everyone needs to be exited on or before June 30th.

Jesse Jorstad: You also need to ensure that projects have a housing type designated. And that's described on page 48 of the data manual. These page numbers are related to the fiscal year, 22 data manuals by the way.

Jesse Jorstad: Okay,

Jesse Jorstad: Just a few more things around general alignment between dates. So, the inventory end date has to be prior to, or equal to the operating end date of the project. So, if the project ends on 6/30, the inventory has to either end on 630 or before that date. So, if you had an inventory change that happened. And I don't know the October before June. It's okay, to have an end date that is before 6/30, it would not be okay to have an end date. That is 7/31 of 2021, right? Because that's after the project already ended.

Jesse Jorstad: Same concept here around inventory, start dates so they have to be greater to or equal to the operating start date. The project starts on 7/one/2021 the inventory needs to start on or after that date. And then at the client level project, exit dates have to be prior to, or equal to the operating end dates. Project ends on 6/30, all participants must be excited on or prior to that date.

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Jesse Jorstad: Okay, so that is the end of the. LSA Information I have prepared for you I anticipate there may be some questions that my friends over on TA want to elevate. And I am ready for that.

Mary Schwartz: So good, Jesse, you're so good.

Mary Schwartz: I was trying to get clarification on what site somebody asked what is acceptable. Let me go back to it. A second, what is considered unusually low or high, but I don't remember quite the context. I think you were back on a way earlier, but what is considered unusually low or unusually high for the utilization rates.

Jesse Jorstad: The utilization rates.

Mary Schwartz: That's a big one utilization rates and just so, you know, they're ongoing. Right? The assessments are still ongoing for the utilization rates.

00:41:01.349
Jesse Jorstad: When you say the assessments,

Mary Schwartz: I mean, assessing utilization, what people are asking, like, when do we get to know our utilization rates, et cetera but so talk about what's successively high or low.

Jesse Jorstad: Great so that is dependent on the project type. So if you needed that level of detail, I think the best thing to do would be this, and then AAQ because I don't have the programming in front of me right now. So, but it is specific to the project type.

Mary Schwartz: Yeah. Every project has a different usability assessment, like, kind of criteria, right? Every project type and utilization, right?

Jesse Jorstad: Yes. Utilization.

Mary Schwartz: Sorry. Uses useability. I just think about like, the old a hard day. There was the, the information you'd get at the end of all of the process, right? That told you kind of per project type, household type, what was able to be used and what wasn't and if it wasn't, why or why not.

Jesse Jorstad: All right, so we generally think about that as, like, the shells. Right? So, like, emergency shelter, safe haven, transitional housing for adults only is its own shell.

Mary Schwartz:: And each of those different highs and low rates and acceptability and all that stuff. For using the data. am I confusing?

Jesse Jorstad: Yes. Only because we're talking about utilization rates, usability and acceptability,

Mary Schwartz: So oh, yeah. Okay.

Jesse Jorstad: So just to kind of like, clarify a couple of things. So utilization is talking about of the inventory that was available. What percentage of it was being utilized by households? Based on enrollment, exit or bed nights, or, you know, it depends on the project type. Right? Useability refers to whether or not a shell can be used in the compilation of the AHAR itself. Right? So, there are I think there are twelve shells. I don't quote me on that and then we break every shell up by inventory data and person data or household data. And then make a determination on each one of those things about whether the data quality is high enough or if there are A low enough number of logical things going on that the data are reliable.

Mary Schwartz: So that is.

Jesse Jorstad: Totally separate and acceptability is not a term that we use. So those are those three definitions.

Mary Schwartz: So, glad I can make it even more confusing for you. Sorry. So-

Jesse Jorstad: Yeah, no worries.

00:43:35.699
Mary Schwartz: Okay, looking down the list. Slide 21. So, some of these questions right are going to be too detailed to go into, answers on this call. So one of our general priorities on answering questions on this call is that it's COC not like specific, right? It's not like, just about the, COC that you're in that specific situation, because we'll have you kind of try and look at submit an HMIS AAQ in that case. But I think this is general enough and people might be having the same kind of question. Jesse, so on slide 21.

Jesse Jorstad: Got it.

Mary Schwartz: If for LSSA overlaps if the client exited at 7 am from shelter and entered it's 8. P. M. for shelter two does that count as an overlap?

Jesse Jorstad: That is a great question. So glad you asked it, it does not count as an overlap. It is not based on the. Like, the dates that the things are occurring, but rather what would be sort of the bed night right? So, if that was happening on the last day of June, then the bed night that we're looking at for the 1st, enrollment would be the night of the 29th. And the night for the second enrollment that we would be looking at as the night of the 30th, and therefore there is no overlap. Even though they both exit and entered on the same day.

00:45:14.880
Mary Schwartz: Perfect.

Mary Schwartz: So, somebody's asking specifically about PSH SSO, you know, it's our ongoing services versus housing in a single residential kind of type. On your slide, 21, Jesse.

Jesse Jorstad: Yes.

Mary Schwartz: You know, you called out specifically. Like, I call them the easy project types to think about. ES you know very straightforward, TH very straightforward. Safe Haven. Very straightforward. Yep. PSH. and RSH. start venturing into those gray areas that aren't straightforward. Sometimes, especially if you're if, your funder allows you to use what we typically would think of as a residential project as, like, kind of in a nonresidential way, so to pay for somebody services.

Mary Schwartz: To that note we are coming out with, hopefully like a helpful tool for leads to think about the data standards and what it says we have to do in project set up and what things have to be type coded at. And then what that creates on the ground, in terms of like, logically impossible situations that are technically correct. That need to just be explained some way or another so we're going to try and walk through the that in more details. So, all these questions that I'm seeing here about PSH Services versus PSH housing, or operations, or our H you know kind of post housing move in date, supportive services many funders allow our age projects to serve folks and with the project funds, even post housing. And the housing is paid for by another provider. All that we understand. The gray and kind of tough place here and in terms of dual enrollments. And so, what I think we're saying now and the point Jesse's making is like, what can you do right now? Well, you can kind of, like, take a step back to that logically. Impossible and easy to there's no real gray area there logically impossible in and type codes. Yes. PH, SH, you know, for the most part to have a single body in the same, in two different beds on us on the same day. So same night.

Jesse Jorstad: Yeah, so

Jesse Jorstad: I do want to be explicit.

Jesse Jorstad: Yeah, I'm excited that we're coming out in more guidance, because I do think this is really confusing, but I do want to be explicit that there should not be if you have a situation where you have somebody who essentially is like a dual enrolling in 2 different permanent support of housing projects

for the same amount of time. And that is like the same bed that is a structural project set up problem that needs to be addressed, so.

00:48:38.309
Mary Schwartz: And we have allowances in the data standards for a, that is really an, or whatever like it's talked about in the data standards and in the manual.

Jesse Jorstad: Yes, although that is like a slightly different thing.

Mary Schwartz: Like, it wouldn't help the good thing but that's what the question specifically this one was about.

Jesse Jorstad: Yeah, just to give an example, would that be helpful to just sort of.

Mary Schwartz: Sure.

Jesse Jorstad: Okay. So, let's say that you have one project that is it's paying for operating. That's it. It's a site-based project. And then you also have another like, services grant Uh, for a group of people, but there's not a 100% overlap, right? So, everybody who's in this project is living in in this building, but maybe they also have some other people who are living in some other building whatever's going on right? But because of your reporting need. You want one report that gets all of these people and one report that just gets these people. What should be happening is there needs to be one project set up. That covers just the universe that's eligible and utilizing the project and then another project set up that handle everyone else. And then when you go to report for the, you're running it only for this project. And when you want to report on the entire universe for this other grant. You would pull in both of the projects.

Jesse Jorstad: So, that's kind of, I think it'd be helpful if we created a visual and obviously Mary's working on some additional guidance to really walk that through. But that's the basic concept. And we understand that. Sometimes there's 3 or 4 projects or grants or whatever going on, that things can get really complicated. Definitely acknowledge that But

Jesse Jorstad: It is not less something that has to be addressed.

Mary Schwartz: Somebody's asking about a few folks are asking about participating and not participating and we did add some language in the age of my data manual this time for fiscal year 2022 to help folks' kind of think through that a little more that situation a little more. So that's going to be pretty specific to your, and how you approach to my ear capabilities, are there to account for things historically. So, we're not going to get into that on this call. But if you will say answers will be submitted in nature when you say. Q, if you have. More of those type of questions. Somebody here is asking about vouchers, and we have a slide to go over that a little bit later.

Mary Schwartz: And a few covid related, like isolation projects, and we did this versus that when Covid and what should we say about those? So, I'm going to say those are specific HMIS AAQ. We need to have a little more time and thought to give you the right guidance on any of the. Covid shelter questions

Mary Schwartz: I think that gets us to. Meredith's turn.

Jesse Jorstad: Right. Meredith, do I go ahead and take control?

Mary Schwartz: Yeah, thanks good job, Jesse

Meredith Alspaugh: And there we go. Okay.

Meredith Alspaugh: Hi, everyone total. I feel like this is like a total lane change right? Like, let's turn left now and talk about data standards that was intense. Thanks, Jesse and Mary for all of that. The questions are pouring in. So. Good luck, so let's talk about data standards. It's been so long, since we talked to you all in there have been a fair number of changes that have happened since July when we last met. So, what you're looking at here on this slide is some of the changes that happened in mid-August, and sort of where we stand at this point. So. Uh, there were a number of different resources related to the 2022 data standards that were released. There was an update of the data manuals and data dictionary and interactive data standards tool. The got an update. We released the mapping instructions to the vendors. We also released some back data entry requirements to really geared towards you all system administrators. Those are on the HUD exchange. We released the programming specifications for the paper for the new coordinated entry. There are validations that go with the CAPER. CAPER there are validations that work with those reports and stage so if you're getting your files rejected or whatever from stage, you can get a sense of what all of those different validations are.

Meredith Alspaugh: That are required to be met in order to upload. We've also released to the table shelves for the Apr CAPER, and these are, I think, pretty typical resources that we release every time these materials on these reports are updated. So more of the same nothing necessarily new. And in the content, they're just accounting for the FY 2022 data standards updates.

Meredith Alspaugh: We also released an update to the HMIS. project setup tool. We are working with the vendors right now on an update to the reporting glossary. Really? Mostly just working on, like, clarifications within the glossary. There's not a ton of. Changes there are a few typos, minor error corrections and clarifications really? For the most part. So don't expect a huge change with the reporting glossary but then also there are the hot and federal partner programs manuals. So, we do a manual and manual BA. And past manual, those are all under development right now we are anticipating getting those out very quickly. Definitely before October 1st, because we do have the information in there about project setups changes that are.

Meredith Alspaugh: For data collection, for the different federal partners that added new data elements, that sort of stuff that's going to all be in those manuals. So, we're definitely going to get those out as quickly as possible.

Meredith Alspaugh: I want to hit a couple of highlights on what changed in those documents that we just went through all of those documents. Do have the revision histories in there if you want to go read them and look at them. Otherwise, these are just going to be a quick sort of high-level synopsis of those changes-

Meredith Alspaugh: In the data dictionary between version one and one.one. V. a worked on updating the v7 data element. I think we did talk about this back in July, but we hadn't been able to actually release what those changes were when we last talked. So. The current version of the dictionary and the manual online right now. one.one have the newest Latest greatest final b7. HP Targeting criteria, data

element that's all finished in there. We also corrected a place where we had incorrectly said that a system must record appropriate collection stage for. Which element was that C2?

Meredith Alspaugh: That was just a typo a mistake there. So that's been updated.

Meredith Alspaugh: There were a number of places that were missing or have some errors in the XML tag. So, you can see there. We updated all of those for some existing elements as well as some new data elements.

Meredith Alspaugh: There is a pending change though that is yet to be released in both the dictionary and the manual. And I think this kind of ties back to that question that Jessie was answering about, you know, when someone gets. You know, they leave one project in the morning and enter any projects at night. How are we dealing with that? We have discovered that we had some inconsistency in the dictionary, and in the manual with how we were instructing vendors that were doing auto exits to record an auto exit date.

Meredith Alspaugh: So, what we're doing, what you see here on the screen is what it's going to replace what is currently written in the system logic section of both the dictionary and the manual. I wish this was highlighted or I could highlight it for you somehow. But basically. We added the lines here.

Meredith Alspaugh: The day after the last night recorded.

Meredith Alspaugh: I think previously, it just said that the Exit date would be the last day the client appeared in the residential project. What we really meant was, it would be the day after the last night was recorded, so that's something that's going to be clarified. We've had a couple of vendors ask that question. So, if you've asked that of your vendor, they've been provided with the right information. Hopefully. If not this week, next week, we'll have the updated materials out on the HUD exchange to make sure that that is very clear. It was not an intentional change to make or cause any confusion here.

Meredith Alspaugh: Again, we just we didn't, we didn't hit our mark quite right when we 1st released this information. So hopefully this clarification will help folks.

Meredith Alspaugh: Moving on, we also released an update to the CSV so that's that version. one.one. There are a number of sorts of mostly minor changes. Really? Just clarifications and the notes column. Fixing some of the different column header names to align with the data standards again. You know, we had that b7 update that needed to be done. So, we, we fix that here as well.

Meredith Alspaugh: In the, we updated some no requirements and 4.20 fixed notes again for non-cash benefits, field, name labels, string count. Just some, some fairly simple stuff. Nothing massively changed in the one.one just some cleanup stuff.

Meredith Alspaugh: Going on here same notes.

Meredith Alspaugh: Minor sort of changes here.

Meredith Alspaugh: Moving into what changed in the and the CAPER, so I'm not going to read all of these different things here, but.

Meredith Alspaugh: Just so, you know what, we changed, we updated field row labels for gender for race, or ethnicity for mental health problem. Now mental health disorder. Substance abuse is now substance use disorder. So, he made those changes throughout the document. The most substantial change is in the gender. Table, so it's going to be specifically in. Q10a

Meredith Alspaugh: Excuse me, but it's also applicable in q25. c64017. Those are those specific population questions. So, veterans chronic and use. You can see here how we have updated the table. So, we have the new gender response options male, female no single gender questioning and transgender. There within the specifications themselves is the logic for how all of the different combinations of gender response options, as reported by the client. Actually, end up getting reported,

Meredith Alspaugh: Of someone were to indicate that they were male and questioning, they would be counted one time only in the questioning row. We are still de duplicating clients. This is an unduplicated count of clients that are reported in these tables. And again, the logic for how the different response options are combined is in the CAPER programming specification. So, if you have questions about that, please be sure to check out that that document again, vendors have received this information. So, they should be following this logic when they're doing their programming.

Meredith Alspaugh: Excuse me

Meredith Alspaugh: Just one other point I wanted to make in the CAPER. Question 7 B is now part of the ESG CAPER, so this is 1one of the point in time questions in the APR paper previously question 7 B was only in the paper. It is or I'm sorry it was only in the APR is also now in the paper.

Meredith Alspaugh: So, we have 40 tables in that export. And that's the report compared to what we used to have. So just f Y, on that.

Meredith Alspaugh: Out there we go. Yeah, so updated. Those Q9 Q10 for data standards we clarified some instructions. Oh, I'm sorry. This is the coordinated entry APR. This is where we updated Q9 Q10 with the 2022 data standards and then we did add some instructions at the beginning of the report specifications just to clarify that. This report that's coordinated entry report, which is a system wide report is applicable only to continue on projects.

Meredith Alspaugh: So, if in 2.02.5 in that, if they have said continuum equals yes, then that project gets included in the report. Couple reminders about the coordinated entry that the report is the same report that was previously released. We had released those specifications. Many months ago, I think it was something that was delayed by Calvin. It's one of those one of the things that happened. So, there was no actual report that was made available yet, I think, in any of your software. But the specs had been out for a while. We, we use those same specifications.

Meredith Alspaugh: We just updated it to the 2022 data standards. So, it really was just that. Edition of those 2 rows so it wasn't hopefully a ton of work for the vendors to do. It was just updating what they already had.

Meredith Alspaugh: A couple reminders again, it is a system wide report it is expected to be able to be generated on your entire system. So, wherever you collected that 4.19 and 4.2 of the coordinated entry data elements, the report will pick them up.

Meredith Alspaugh: If they receive their own coordinated entry grant or if they're participating in the COC coordinated entry system. So, meaning, you know, the COC has the grant, the victim service provider is part of the CE system. They just maintain the data in their comparable database at the point in time where the has to submit their, the expectation will be that the victim service provider provides the COC with a CSV file from their comparable database.

Meredith Alspaugh: Stage will allow for multiple uploads to accommodate this. So really, it's any.

Meredith Alspaugh: Sort of system within your system that is operating coordinated entry is going to be required to have data as part of that APAR upload.

Meredith Alspaugh: Speaking of stage. Stage has been updated the ability for vendors to test their reports has been made available to them since about mid-August. If you were to go right now and look at, say to my *, that info, you can see we have the new options out there. If your vendor happens to have made that report one of those reports available to you, you can test it yourself. But at this point, we believe the vendors are the only ones out there testing to make sure that they are ready for you on October 1st, beginning in October. 1st you can only upload FY 2022 versions of these reports, you will no longer see the option to upload an FY 2020 version. If you try to upload a 2020 version, it will reject your report.

01:05:12.449
Meredith Alspaugh: So, please make sure that you're working with your vendor, you're clear on when these materials are going to be, when these reports are going to be released in your system so that you have the ability to do this. Special flagging here, ESGCV Bundles. Right? We all know that those are going to start being due after October. 1st. Those are all going to have to be in the new FY 2022 CAPER format. So, when you generate all your bundles again, FY 2022 format. If you had started your report already in or in Sage, you have already done your uploads but maybe the or the recipient just hasn't actually literally hit the submit button.

Meredith Alspaugh: They can still submit it if your, if your files are attached by October. 1st. So, as of 9/30, if your files are attached, no one's going to make it go back and re attach them. They'll sit there, they'll just stay there but as soon as those files get moved or deleted or something, you will have to upload and then diversion. So, keep that in mind, the 2020 version is going to be available through September 30th, I think 8 PM.

Meredith Alspaugh: So, make sure that you're aware of those timelines

Jesse Jorstad: Meredith, can I pop in for a second on that?

Meredith Alspaugh: Yeah. Yeah. Yeah.

Jesse Jorstad: Great. We also had some questions about the data standards timing and the so just think it might make sense to revisit this one more time. So, it's kind of confusing because you collected all the data under the previous data standards. So why on earth would you be reporting under the new data? Standard? Great question. So, what happens is on October 1st, your vendors will map all of the data that's already collected in the system to the new standard. Which means that they no longer could export under the new or under the old standard, which is why the reporting aligns that way.

Meredith Alspaugh: So, everything after October 1st, is only possible to meet the new standard because the data standards went into play.

Jesse Jorstad: Great.

Meredith Alspaugh: That's right.

Jesse Jorstad: All right Thank you.

Meredith Alspaugh: Yes.

Meredith Alspaugh: Okay, so let's talk about another report that I'm sure you all are very aware of that is coming also. There is an updated PATH annual performance report. Really the only changes in the PATH APAR are for gender. So, the table shell that we looked at a couple screens back that indicated the new different gender responses, and the combinations that are. Combined to populate those different response options that logic is going to be the same for the PATH annual report. So. You know, again, the person who selects female and questioning will be reported as questioning. Uh, regardless of if it's in the APAR, the CAPER or the PATH report, so PATH SAMSHA and HUD have some consistency there in their reporting so that we. Again, we're looking and counting things, the same way across the federal partners.

Meredith Alspaugh: So those programming specifications were delayed unfortunately, but they were provided to vendors earlier this month. They have those available to them. Now, they are also posted on the exchange. If you are interested in looking at them so we are working with SAMSA and their vendor for PDX, the PATH data exchange, which is where the past supports get uploaded, we hope to get vendor testing in there very soon within the next week or so that they can get their report uploads tested and feel confident in the output when they deploy those reports for you all.

Meredith Alspaugh: I think that's the end of my content. Mary's going to talk about the EHV and ESGCV, moving forward here in a second. Should I take any questions or just turn it over?

Brian Roccapriore: One question, if ESPs producing a coordinated entry APR, are they responsible for loading into Stage? Or will the HMIS lead be the one responsible?

Meredith Alspaugh: Good question, it's going to depend. So, if the ESP the coordinated entry grant. Then they will be the one responsible for uploading their CSV into Page. believe, as well as the really, I think HUD is looking for the full system here, right? So, they're looking for the VSP and the COC. So, if the VSP is the named recipient of the grant, they're responsible for submitting the data. If the COC is the name recipient and then they are responsible for getting the data from the VSP and submitting it to Stage.

Meredith Alspaugh: Okay.

Mary Schwartz: Wait, I have one.

Meredith Alspaugh: Thank you, Mary.

01:10:09.654

Meredith Alspaugh: Oh, go ahead.

Mary Schwartz: Clarifying question about the back data entry requirements for general health status, R7 element that COC PSA projects now need to collect we say, no back entry requirements, which means, right? For people carrying over.

Mary Schwartz: For people carrying over into the new fiscal year. It'd be missing at project start, if we didn't have them go back and do any back entry for folks that are in PSA projects active as of the first, day of the fiscal year. They didn't have to answer R7 at the beginning. They don't have the answer still. There's no mapping right to it. So, it's okay that that's going to be empty missing, null, at start.

Meredith Alspaugh: Was that a question or was that a statement, sorry? I mean, that's what it says right now. Yeah.

Mary Schwartz: Confirming the statement that that is what it says right now.

Meredith Aslpaugh: Yeah.

Mary Schwartz: Yeah. Yep.

Mary Schwartz: Yep. That's the question.

01:11:10.470
Meredith Alspaugh: Yeah, I've not heard otherwise. Yep.

Mary Schwartz: Yeah, I haven't either.

Mary Schwartz: I mean, we ran the data entry requirements through HUD and, you know. They know what data they are and aren't going to get based on the mapping and the data entry requirement. The back data entry requirements. Okay. So, I will talk now about AHV and.

Meredith Alspaugh: Do you want to take?

Mary Schwartz: Yes, I will move the slides.

Mary Schwartz: Thanks. We knew we'd have a lot to cover today. You guys and we appreciate you hanging in there with us.

Mary Schwartz: Here we go, so, and, um, Brian, and I are kind of partnering up on this with some other folks too. So, if I say anything wrong here, Brian, uh, jump in, but emergency housing, vouchers and projects set up. So, this was the real big hit. Last time we all talked in July. It was, you know, people were still kind of grappling with how emergency housing vouchers we're goanna roll out into their communities grappling with the requirement. That is. As part of the H, B's is to, you know, have the public housing authority or is another way to use the term for the folks that are actually receiving the fees in your communities. Right? The office of public and Indian housing is the head office that is really administering the fees and part of the requirement for each fee. Is that that that. Coordinate with the and receive coordinated entry referrals to fill those emergency housing vouchers in every community.

Mary Schwartz: But that kind of like. Escalate some, some questions for each or minus leads when thinking about how to roll this out. So, some of the just a summary of the frequently asked a queue. So, we've gotten and also kind of thinking about all the questions that we didn't quite have answers for.

Mary Schwartz: In the last call, so you guys have asked. Frequently and loud and clear are we required to incorporate coordinated entry and emergency housing voucher even if using emergency housing vouchers to move folks off of other subsidies.

Mary Schwartz: So, it's not required.

Mary Schwartz: For HAV. Emergency housing voucher entities the ones putting folks into the housing and paying for the vouchers, right? It is not required that they participate in, but it is encouraged. HMIS CE, so, if your coordinated entry system, is using, it would make sense that your coordinated entry system be tracking. The participants who are getting referrals using 4.20, but it's not a requirement that coordinated entry in HMIS and emergency housing voucher referral. B. Integrated, you don't have to incorporate those things. It just makes the most sense if you're using each of my ask for your coordinated entry systems.

Mary Schwartz: So, it kind of feels like fuzzy and circular and not very clear, but like, the person who holds the money, right? The, PHA the, the ones filling the beds. They need to be taking referrals from your coordinated entry system to fill those pads.

Mary Schwartz: They're going to want to know, or somebody is going to want them to know. Were the referrals coming from coordinated entry? How many referrals came from Gordon Andrea right? We're not quite sure what their reporting requirements are, but like, some sort of coordination with the on referrals going into. So, if your is using into my ask for your coordinated entry system, or whatever, coordinated, entry system, tracking data mechanism, you're using, it makes sense that you would keep track of those housing referrals to within the confines of your coordinated entry system.

01:15:44.670
Mary Schwartz: Okay, can we type code? So now we're moving on to, like. I'm going to put my emergency housing vouchers, the people that are goanna be house by those vouchers are goanna be entered as a separate project, in HMIS. Separate from the coordinated entry system, Second kind of tracking all the people that got referrals to EHV. Now, we're talking about a 2nd project that would track who's actually in those EHVs. Right? At any time in each of HMIS, that's not a requirement that you do that, but you have freedom to do that, and we've put out some guidance to help guide that but a big question from last time and through the AAQs was can we type code that project?

Mary Schwartz: As, and we had some conversations, and we thought about all the reporting that your goanna have to do on different housing projects and your continuum using HMIS on the HUD funded reports and HUD said, no head is going to base program is going to program reports based on residential projects, being type coded as either PH, housing with services. Or PH housing, only if you make you. EHV Project where you're recording the vouchers and nature minus. PSH that's not going to make sense in terms of what heads expecting to be EHV Housing voucher data collection to look like coming into their reporting. So.

Mary Schwartz: No, and you guys have pushed back a lot it gives a reopened a lot of AAQs, but. It makes sense as a to you and we get it because these EHVs have to be paired with services. Right? But it's

not it's. PH housing my services or pH housing only if you're going to take that extra step, which isn't required to record housing. Inventory and people in those EHVs in your HMIS

Mary Schwartz: I'm going to pause just make sure Brian doesn't want to jump in and clarify anything. Okay. I'm good. Brian gives me the thumbs up. I am had a good day. I'll tell you that friends. blended fund sources and dual enrollment.

Mary Schwartz: So, Here's, I'm going to move my next slide. We are working on something that will kind of address this idea that, you know, goes back a little bit to what I was talking about with Jesse. There are some great areas, right? Like things that we consider residential projects like. A bed in a place that somebody's body will be in, like, is kind of easily envisioned when you're thinking about emergency shelter, even the transitional housing, even for the most part. We have now several fund sources in our communities. And it's great, right that we have fund sources. That are allowing us to kind of think about well, like, this fun source is going to pay for the voucher. And this first source is going to pay for the services for the people that are in that bed. Because of that voucher, and now we're goanna put these two things together in kind of. You might have to fund sources in your community that are funding housing assistance. But both of them are paying together for a single bed and a single. Body in not bad, but like. Inventory, why is or project set up wise? It might actually look like to. Different beds or even two different people, you know, int two different beds or. The same person into different beds on a single light, which now we've hit on. That thing that causes errors, right?

01:19:46.614
Mary Schwartz: So what we're trying to kind of come up with for you is a, is a thoughtful way for you to go through all of the things, you know, about the fund sources that you're combining. Whether they're eligible to be combined or put together or used together or not. So that's always the 1st question and there's kind of like a hierarchy of needs thinking through how to do this. Right, there's eligible to be used together, right? And then. The project type wise, is it going to make sense that these get used together and then you get down into the details and you kind of have to know when you're making a HMIS project set up. And an HMIS data collection policy or process that creates and kind of logically impossible physically impossible situations.

Mary Schwartz: So, things that may be technically correct. They said I could use my funding four clients. After they've moved into their head batch voucher, I still need to spend 6 months recording the data in my, our age project for my V, a services and report to every month for the next 6 months that that's client is still getting our H services. And my housing inventory are H, for has a set of beds, but I'm not really using that bed for this client. I'm just using the services part. Like that's technically correct. So.

Mary Schwartz: Technically correct can be okay in some cases, but logically, physically impossible situations and again, just thinking about the hierarchy. Like, there are some really straightforward project type codes in HMIS where this is really easy to assess. Jesse went from in talking through what you could be doing now to clean up data leading up to the LSA. But you also have fund sources and funders, that are telling you to use your money in certain ways. And knowing the, the impact that the project set up that you do in HMIS, going to have on some of those physically impossible, logically impossible kind of project setups and data collection is the goal. The goal we have for this document is going to allow you to kind of walk down the list of things to be. Mindful of, and, you know if you. Do it if you take your EHV and set it up as a PH, service with housing with service. And you take an RH fund source that is eligible to be used in this way. And you also set that up as an RH project, and you enroll the same client in those two projects at the same time because that's how you just, you know, set it up

for yourself. And that's what the reporting requires. Well, they know that, that that's the explanation for reporting that are accounting for the data quality errors that might come your way from that. That was, you know, because the funder, say it's like Meredith. It's always, in my head Meredith saying, like, we can't create data standard kind of data rules to account sometimes for the funder decisions to allow. And we want that flexibility in funding, and we want to be able to logically pair up services and housing and make sure, clients are being served in the best way they can and get that information in HMIS.

Mary Schwartz: So what we're goanna aim for is guidance and help. So, I'm just getting the note that you guys can't link to things we've lead to in the slides while we're in the presentation, but we have already created a, you know, the, the. Conversation around what do we have to do, have to do for each in each HMIS and how can we implement the EHV data collection in are coordinated entry system together. So those two documents have been created and they're available on had exchange and you'll be able to click on those links when we give you the slides later. And so then we're working on this 3rd document that's going to be like, okay, so you've decided to go that extra step and put your housing. For EHV in HMIS , let's talk about what that's going to be mean when you want to also pair up potentially other fund sources that look like residential Housing for homeless folks for people experiencing homelessness with that EHV residential project and what you can do o do it the best you can. And do it logically and kind of follow all of the technical requirements around the data collection and meet all your reporting requirements for your funders. That's the goal

Mary Schwartz: Anything to add there, Brian? Do I have any questions? That's my last or each slide.

Brian Roccapriore: Yeah, there's a couple of questions specific a lot of questions about the EHV and will be required to be on the HIC ?

Mary Schwartz: Yeah, each be will be required to be on the I guess we went we knew that and that was part of the kind of. I think one of those 2 documents has already been created. Inventory will be required to be tracked on the HIC. Only though those parts of EHV inventory that are specifically for folks experiencing homelessness, right? Not for the prevention uses. We did get that clear answer from HUD. If you're using EHV for almost prevention, you wouldn't put those on the HIC. The HIC is for those are dedicated to people experiencing homelessness by the HUD definition.

Jesse Jorstad: Follow up can you also just talk about how to determine if you need PDES in your HMIS, for things like things EVH, things that aren't required to be in HMIS.

Mary Schwartz: Totally so, yeah, you if you so I'm kind of I already think.

Mary Schwartz: Of HMIS, as the HIC, like, the things that are in each of my HMIS. The residential projects that I established nature HMIS need to be on my hick and vice versa. That's kind of already in both kind of on both sides. When we publish the HIC notice, we say, make sure these are HMIS, IDs that you're using, and anything that you put on the HIC for residential projects is in a term I asked to and on HMIS, we say, make sure that, you know, as you add projects to HMIS, that you include any projects that are in your and residential projects, dedicated people experiencing homelessness those are on your HIC.

Mary Schwartz: So you kinda should already be drawing those natural crosswalk between the two, so in that regard, yes, what HUD is saying is you need to have a project in a minus. It doesn't have to be participating in, but you need to have a project in age from I asked for your and that needs to be project type either. PH Housing with services or PH housing, only.

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Mary Schwartz: That's the PDE guidance that you have, if you go to that ESH HMIS document. Needs to be in HMIS therefore needs to be on the HIC, needs to be on the HIC therefore needs to be inHMIS.

Mary Schwartz: If you have a non-participating project in nature, HMIS. That generally counts against us, right? When we're thinking about. Coverage, bed coverage rates, different than bed utilization rates different than usability. Different than the other words we used on this call. Right Jesse?

Mary Schwartz: Bed coverage rates speak to the kind of expected like, can we make is your bed coverage rate the data that is in HMIS, this type of bed in your system? Are there enough data in HMIS on those clients that we could make some assumptions and know what's going on with that type of bed in general, in your community, based on your bed coverage? So the higher your bed coverage, right? The better your data quality I think it also goes into some scoring stuff when we talk about scoring on the NOFA or anything like that, it's just you want as many participating projects as you can. That is better quote unquote. But HUD is totally aware that EHV for the most part or is not required to be participating in HMIS. You don't have to EHV, just need have the client data for your you just need to have the, the project data, and you need to be able to.

Mary Schwartz: Oh, my gosh, we're at time

Mary Schwartz: You need to be able to, yes,

Brian Roccapriore: Just before we wrap up, I just want to make sure that you get to the next slide before we lose everyone.

Mary Schwartz: Yeah. For sure.

Brian Roccapriore: Directly related to the SSVF question.

Mary Schwartz: Yeah. So okay. As SSVF and I both have going on at this time. Right? So. For we still have one more fiscal year to do, it'll be the whole 12-month file of data for people search in this fiscal year. The uploads open October One and that upload needs to be in the format that you're currently in the one that contains the fiscal year 2020 data standards. And is the ESHCV for fiscal year 20. 20 new as an SSVF grantee and SSVF leads need to be aware. Grantees are getting this information and needs to make. Sure. Still has the ability to pull out a, CVS under that old standard up till October 9t. After we close the repository mid-October, and we flip the switch on the data standards then come November. 1st SSVF, we have grantees we'll need to use the fiscal year, 2022 data standards, and a data collection.

Mary Schwartz: They need to do on the new data standards from October one on, while they're still doing their CSV, they could do on paper back entry but they need to have the ability to run the, and the vendors aren't required to keep two standards CSV in place at the same time, so don't flip the switch on your CSV until after October 9th for your SSVF grantees. And also, are going on right now for those right. SSVF Grantees that are ending on September 30. so if their projects don't move past September 30 there, right? Fiscal year 2021 in the current fiscal year 2020 format are due to the RYH repository and the deadline is this Friday, any rye grantee that's moving on into the next fiscal year with their funding and is going to continue to serve folks under the rye project. They'll have another opportunity to upload there. Fiscal year 21 data, beyond the data standard change. It will be under the new data standards

that that data will come into us. So come mid-November. I'm sorry mid-October the that continue on past the start of the new year. We'll upload their data in the new fiscal year 2022 standard to the RHY desk and we've given you the links to the help desk for both of those situations to HMIS, SSVF and RHYMISservice desk dot net.

Meredith Alspaugh: Mary, can I say something really quick?

Mary Schwartz: Please.

Meredith Alspaugh: Just because I've seen a couple of questions coming about vendors. Please talk to your vendors. The vendors know that these 2020 /2022 thing is an issue, right with us as SSVS. This is not our first rodeo with it either? We've had to deal with this for the last couple of data standards changes. So, the vendors know that this is a requirement. Different vendors are handling. This situation differently in their software, so some might be holding off on the release. Some might be making it available, but have a backwards compatible CSV, though, not required. So different vendors are doing different things. So please, if you have questions about it, talk to your vendors. Now, to make sure that you're aware of how this is going to be handled beginning October 1st.

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Meredith Alspaugh: Thanks, Meredith.

Mary Schwartz: Hey, Meredith.

Meredith Alspaugh: Hey, Mary.

Mary Schwartz: Did you read that new book about gravity?

Meredith Alspaugh: No ,I didn’t.

Mary Schwartz: It was really good. It was it was really hard to put down.

Mary Schwartz: Okay, guys, we will talk to you next week, oh no next month. October 20th. We’ll do a NHSDC recap, we will talk more about the and all things, dual enrollment in the EHV all that fun stuff and send us your HMIS AAQ the meantime thanks for all your attention today. Sorry, for going over a little bit. And we'll talk to you soon.