

HMIS Webinar 2022/10/19

JESSE JORSTAD: Still getting a steady stream of folks coming in, so we're going to go ahead and just give it a few more seconds here.

JESSE JORSTAD: I'm Jesse Jorstad and I'm joined by a number of folks that we'll introduce in just a moment, but first, let's go ahead and take care of a few of the logistics, make sure everybody knows why they're here and what they can expect to gain by participating in these calls.

JESSE JORSTAD: So first and foremost, these calls are intended to inform HMIS leads and system admins of upcoming events, information, and changes related to HMIS. We also provide some broad overviews of HMIS guidance and some foundational HMIS knowledge. Provide a forum for questions from all of you. Remind CoCs and HMIS leads about upcoming reporting deadlines and the associated requirements. And then providing leadership to the leads and system admins for implementation success.

JESSE JORSTAD: So, if those are topics that you are interested in, you are in the right place. And if they are not, then perhaps you are not in the right place, in which case you might want to spend your time doing something else.

JESSE JORSTAD: Okay, a few reminders, so all of the materials from past and present webinars are available on the exchange. You can also sign up for the HMIS lead listserv. That is how you get access to this call. You can find links and other HMIS information all on that website. And that's also the manner in which you can submit an AAQ or that is what we call ask the question. So it's sort of the HUD help desk.

JESSE JORSTAD: Just so you're all aware, everyone on the line except for presenters are muted. You can use the Q and A feature to ask us questions and we will get back to you via that mechanism. Please use slide numbers if applicable when you're asking questions. Sometimes there's a delay when we actually reach your question. And by the time we get there 5 minutes have passed and we're not actually sure what you're talking about. So it can be as specific as possible. That helps us get back to you as quickly as possible. All right.

JESSE JORSTAD: We're joined by a number of folks today. First and foremost is Fran Ledger from the SNAPS office. Pronouns are they/them. Meradith Alspaugh from the Partnership Center, she/her. Ciara Collins from Abt Associates, she/her. Genelle Denzin, Abt Associates, she/her. Danielle Humes, PCL, she/her. I am Jesse Jorstad, I work for Abt Associates. My pronouns are he/him. Then we also have Sean Morris from Abt Associates, he/him. You might recognize him from previous webinars, previous HDX walkthroughs, welcome back to Sean. We also have Brian Roccapriore who is here for all of your Q and A needs, from Cloudburst, he/him. Alissa Parrish from ICF, she/her. Ryan Burger, ICF, he/him. And then in the background supporting all of our technical leads is Kayla Thompson from Abt Associates she/her.

JESSE JORSTAD: All right, so going over our agenda for today, we're going to talk about some reporting timelines and make sure that you are all aware of the HUD sponsored sessions for NHSDC, which is coming up in this next week. It's amazing how quickly this year's flying by. Then we're going to get into some deeper dive content. We're going to talk about handling homeless occurrence during a prevention enrollment. So we have brand new guidance. This is something we've talked about in the last couple of webinars. But we've got some updated information for you. Then we're going to talk about the

demographic data updates. So there are some proposed changes for you all to interact with and provide feedback on, in addition to community feedback that we're collecting.

JESSE JORSTAD: Then we will do an overview for the LSA process. As you can imagine as the leaves change color it also means that the LSA is coming. And then we will do a walkthrough of the HDX 2.0 environment, which is where your LSA data will be uploaded. So for any of you who are brand new HMIS admins, if you're like, I don't even know what the LSA is, don't worry we're going to go over it. There are also previous webinars. We go a little bit more in depth about some foundational information about the LSA, but it stands for the Longitudinal System Analysis. And it's an export that comes out of your system you get it uploaded to HDX, we're going to go over how that all works.

JESSE JORSTAD: Okay, so getting into some announcements and some reminders. We usually turn it over to HUD right away, but I'm actually going to talk about HDX for a moment. So HDX is going through a server upgrade and in order to make sure that that all gets in place and everything is working as expected, we're actually going to take the site down for a few days. So between October 27th and the 31st of October, there will not be an HDX 2.0. So that being said, if you're hoping to Stellavise data, you should do that before the 26th of October.

JESSE JORSTAD: Then when HDX reopens on November 1st, it's going to be configured to accept LSA data sets that were generated using the 2022 reporting specifications. You will no longer be able to submit it under the '21 specifications. Now, that doesn't mean that you can't Stellavise data from an earlier period. It just means that your export needs to be to the current specification.

JESSE JORSTAD: It is also possible that vendors will not have the new specification in place at that time. So, it is possible that there'll be a little bit of a gap in the ability to Stellavise just because it takes a while to get all of the ducks in a row. But if you have a need to Stellavise data, we advise that you do that before the 26th just in case there are some delays with getting those reports ready in your HMIS's specifically.

JESSE JORSTAD: Okay, I am going to turn it over to Fran for a few other reporting timelines and announcements.

FRAN LEDGER: Hello everyone, thank you so much for joining us today. I appreciate you taking the time, spending it with us. So this is our reporting timeline that's been updated. Stellavization available now. And, as Jesse said, take advantage of it, we'll go offline for a little bit and then we'll go back up online for HDX.

FRAN LEDGER: So is everybody able to hear me? I think... Okay.

JESSE JORSTAD: Coming through loud and clear.

FRAN LEDGER: Perfect. Having audio issues earlier. Thank you.

FRAN LEDGER: And we have some exciting updated information about the LSA down there, for timelines. And of course, some of our other timelines, so system performance measures, ESG-CV, all of that good stuff is in there. So you'll be able to access a copy of this PowerPoint and you'll be able to have that for yourself.

FRAN LEDGER: I'm going to move on and talk about NHSDC, which is coming up. We have 2 institutes. I believe both of those are full. There's an "HMIS Fundamentals" and a "Modeling with Stella M", and those are half day institutes. And so there'll be a lot of workshop out of...conversation happening in those, and so I'm excited about those two, but we also have a lot of other HUD sessions. So, if you missed an opportunity to join those two institutes, you have a lot of opportunity to experience some other HUD sessions. We'll be talking about privacy and security, future of HMIS.

FRAN LEDGER: I will finally get to be at one again, because our HUD restrictions for travel have been lifted, so I'll be present at that conference and there'll be a HUD listening session. So you'll get to tell me what you're thinking about things. And so we'll get to talk about that. And then we'll be able to, you'll be able to join and talk about coordinated entry.

FRAN LEDGER: There'll also be a help desk. So if you have any questions during the conference you can go and talk to a TA provider, they'll be sitting at the help desk and just drop in and ask questions.

FRAN LEDGER: I am going to go back here to slide 8. And Jesse, did you have any...I'm not sure if there was somebody asking about slide 8. Oh, okay. So someone attending the webinar wanted to see the slide 8 again.

FRAN LEDGER: So that is all that I have. I'm going to turn it over to the next person and then we will carry on. Thank you so much.

JESSE JORSTAD: Great. I'm seeing a question in the Q&A that I'll just address verbally right now. So just to clarify when HDX comes back online, all of the data that has already previously been Stellavised will continue to be available. So, it's just things going forward will have to be under the new specification. And those visuals all understand the specification that they were uploaded under and so all the charts are going to display as expected and things like that. So there'll be no interruption in terms of that piece.

JESSE JORSTAD: Okay, I'm gonna go ahead and, let's see, I'm gonna grab the ball here from you Fran. Great. Okay, so now getting into the deeper dives into content. Sending it over to Meradith.

MERADITH ALSPAUGH: Thanks, Jesse. Hi, everyone. Good afternoon. We are going to talk again for the third and final month about how to handle situations that arise when participants in a homelessness prevention project become homeless.

MERADITH ALSPAUGH: So we've talked about this, I think we talked about it in the June call, we talked about it in the August call. There has been a number of questions raised by you all, raised by recipients as well. We've had multiple conversations with HUD, just trying to nail down what policy decision is actually being put in place to manage these situations.

MERADITH ALSPAUGH: So, we've said before, I think the latest guidance we gave was that at recertification, if a client was still experiencing homelessness, they had to be exited from the prevention project. Again after many, many conversations with HUD and lots of different considerations, that guidance has changed. So, what we're going to talk about today is the official guidance that is the final guidance on this topic. We will also be putting this in writing. I think it will probably go into the ESG HMIS manual just so that we have a reference point to take it back to.

MERADITH ALSPAUGH: So, ultimately, the decision is to be made by the Continuum of Care. There are 3 different options that HUD has put out for folks to choose from, I guess, for how to handle these situations where a participant becomes literally homeless while they're enrolled in an ESG Prevention project. And they're saying ESG, this would be applicable to ESG-CV as well if you're still operating those projects.

MERADITH ALSPAUGH: So Option A, is that the ESG homelessness prevention project transfers the program participant to a rapid rehousing project that has an opening. So the participant becomes homeless, they would get transferred to a rapid rehousing project.

MERADITH ALSPAUGH: Or, the ESG prevention project could continue to serve the program participant under the ESG homelessness prevention component. So meaning no need to exit the client from the prevention project. Even if that client becomes literally homeless again.

MERADITH ALSPAUGH: And then, finally, C, some combination of both. So the CoC can allow for the client to select whether they want to exit the prevention project or if they want to continue to be assisted in that prevention project.

MERADITH ALSPAUGH: It is really important to note here that regardless of the option that your CoC chooses, the CoC needs to update their coordinated entry policies and procedures, and the ESG recipient needs to update their written standards to describe how the selected option will be operationalized. So, again, just wanting to be very clear that this is the final guidance coming out of HUD as of today and we will be documenting it.

MERADITH ALSPAUGH: I want to, also we can look, there's a little visual here that sort of describes these different options. So, Option A being exiting the client, probably going back through coordinated entry, getting a referral to a housing project. The HMIS implications here for this particular option, if you're exiting the client, just exit the client from the prevention project and intake them into the rapid rehousing project. Follow your standard data collection guidance, your data collection rules, for doing the exit and for doing the intake.

MERADITH ALSPAUGH: Now, if you're continuing to serve that participant in the prevention project, there is nothing that has to be documented in HMIS. It is possible that a client is going to be active in a homelessness prevention project and a homeless residential project at the same time. Or in a street outreach project. So, they could be in prevention and shelter, prevention and street outreach, but there's nothing that's required to be documented in the prevention project that indicates that.

MERADITH ALSPAUGH: However, CoCs are really strongly encouraged to somehow document that in the case file, document the attempts to get the client housed, document the fact that they have become homeless again, because it's going to be something that your CoC wants to consider when we're viewing a project's performance. Right? So, if there is a homelessness prevention project, where all of the participants are ultimately becoming homeless, you're not necessarily going to see that in the project's data. So, there needs to be some other way to account for that. And, again, account for that when I'm measuring performance of the homelessness prevention project. So this is just a simple little visual that describes that.

MERADITH ALSPAUGH: I think that's all I wanted to say about that. I haven't kept an eye on the questions. Are there any questions about this?

BRIAN ROCCAPRIORE: Of course there is, Meradith. For Option A, how would the client's priority be ranked against people who have been experiencing active homelessness?

MERADITH ALSPAUGH: But that's going to be something that's established in your CoC's coordinated entry policies and procedures. So that's why HUD's really pushing for communities to take a look at what their existing procedures are and update them as needed.

BRIAN ROCCAPRIORE: Okay. On slide 12, should housing move-in date be documented in the HP project if the client is housed in HP?

MERADITH ALSPAUGH: The housing move-in date is not required to be collected for our homelessness prevention projects. So, no, you would not record that in the prevention projects.

BRIAN ROCCAPRIORE: And is this essentially rescinding the previous guidance that they be exited from HP and opened in RRH? Even if funding is still coming from HP?

MERADITH ALSPAUGH: That's correct. If they are, I'm reading that as I'm saying this out loud. Yeah, if an organization is funded with homelessness prevention funding, and is assisting this participant and they become homeless again, there is no requirement from HUD to exit the client from prevention and send them to a rapid rehousing project. Now, locally if the CoC wants to establish that policy, then that's up to the CoC. But HUD is not saying they must be exited from homelessness prevention if they become homeless.

BRIAN ROCCAPRIORE: Okay, and one last one for you, Meradith. Is HP being considered a residential project type?

MERADITH ALSPAUGH: No, it is not.

BRIAN ROCCAPRIORE: Thank you very much. That wraps it up.

MERADITH ALSPAUGH: Thank you. And Brian, do you want to take the ball back?

BRIAN ROCCAPRIORE: Oh yeah, I'm up next. Okay. Stay with me folks, this is my first time controlling the slides on an HMIS lead webinar.

BRIAN ROCCAPRIORE: Hi, everyone. So, we have been talking about this on this webinar for about a year now. And I am happy to report that earlier this week it went up from the HUD exchange to the world with the proposed changes for the race, ethnicity, and gender data elements. And before I go any further, as you will see at the bottom of this slide in big, bold letters, I want to emphasize the word proposed. No one should be making any changes to their HMIS yet. Don't update any of your intake forms. The vendors haven't gotten specs. There's no mapping because this is not final. Proposed. Big, big, bold letters on proposed.

BRIAN ROCCAPRIORE: So this entire process is a big shift in the way that input has been sought from the past. And to start, there were these two groups that were created, one for race and ethnicity, and another for gender. And the groups weren't just HUD and TA providers but groups that meaningfully included folks that lived experience, CoC leadership, homeless service providers, national level researchers and advocates who all helped really dive in and evaluate the data elements. And then

beyond that, it wasn't just those folks that were sitting at the table, but they took it back to the people that they worked with to get an even more diverse phase of perspectives and opinions and the result from those groups was the proposed data elements. And two resources, one for race and ethnicity and another for gender that focus on trauma-informed and client-centered efforts in data collection.

BRIAN ROCCAPRIORE: Now, are these proposed elements going to be perfect? Probably not. There's no way that one group is going to nail it perfectly. And that is why we are talking about this now because HUD is opening it up to feedback from communities throughout the end of the year. So for everyone's awareness, I'm gonna walk through what those proposed changes are in a second.

BRIAN ROCCAPRIORE: But I do want to plug that if you happen to be at NHSDC next week there is a workshop on Wednesday called "Addressing Demographic Data Elements With Humility And Inclusivity". That's gonna go much much more into why this work centers the people that are most impacted and the importance of being seen in data.

BRIAN ROCCAPRIORE: So, the ask that we have from all of you is not just for HMIS lead and sys admin input, but for input from the broader community, specifically folks who lived experience. Because this isn't just about the ones and zeros of data collection it's about making sure that people can better see themselves in the data that's being collected.

BRIAN ROCCAPRIORE: The documents that I talked about before Genelle should have put those in the chat for you. They contain information: how you can think about gathering that information from your communities and then the steps you can take to provide that back, which is going to all be through the HUD AAQ desk. And again, by the end of the year is when we're gonna need to have all that back. December 31st.

BRIAN ROCCAPRIORE: So, drum roll for the proposed data elements. The first is race and ethnicity. You might remember, and specifically because this is how it's being done right now, that race and ethnicity are two different data elements. The proposed change for race and ethnicity is to collapse this into one data element. This is from the feedback that we've gotten so far.

BRIAN ROCCAPRIORE: So you'll see that they are all listed here with Hispanic and Latino coming into the race and ethnicity data element as well as the addition of a Middle Eastern or North African race and ethnicity option for this one. And more importantly is the follow up response, which is an open ended text field. If someone has a different way that they identify, they can use that to better explain or tell the folks, like how it is they identify. So it isn't a finite number of things...well, it is finite number of things, but then giving the option for folks to really get into how it is they identify specifically.

BRIAN ROCCAPRIORE: And then brand new is preferred language. It's a new element. We had talked with all of our groups about the importance of language and we can use this to inform how materials are produced, how intake forms should be put together. So, what this is based off of now is the most common languages in the United States of America. And again, it has the option for an open ended response.

BRIAN ROCCAPRIORE: So if there is something that is specific to your region, if you have like a grouping of specific folks from parts of the world that would be more impactful for your area, you can collect that there and be able to analyze that in the future.

BRIAN ROCCAPRIORE: Then we have gender, so we went the exact opposite way that we did with race and ethnicity, and we took gender and made it 2 questions. So, there is a gender question followed up again by an open ended "Different Identity", so folks can have the ability to identify however it is that they identify. And then follow up the gender question with a transgender experience question. Yes, no, questioning, and all of these have all of your favorite HMIS responses of client doesn't know, client refused, data not collected. So that part hasn't gone away.

BRIAN ROCCAPRIORE: The first part gets to the gender identity before it asks about having a transgender experience. So, the first part of the question allows people to have multiple genders just like HMIS does now, and the second part is going to be a single response for the transgender experience.

BRIAN ROCCAPRIORE: So, again, I will say that these are proposed, these are not final. The steps to provide feedback are all included in the link that Genelle put in there. And I would really encourage you and your communities to get out there and engage with the folks in your system to make sure that these are...I would say they're definitely better than what was there before, but if these are going to work for the folks in your system so we can really have that national look as to how we can best let folks identify and be seen in the data that we're collecting.

BRIAN ROCCAPRIORE: So, as a reminder, any old time you have input on the data standards, you can put in an AAQ and let us know where things can be different. That link's on the screen right now. Genelle put it in the chat. To manage expectations, not all requests are going to be accepted and incorporated. Just because you have a shoe factory down the street from a shelter that creates shoes we're not all we're not going to make every shelter in the world collect shoe size. Right? So, managing expectations there, that every single thing that comes in there is reviewed. But we certainly can't accept every single thing that comes in as a request for the data standards.

BRIAN ROCCAPRIORE: So, again, we love hearing from you. This specific approach is part of your responses over the last couple of years about these two data elements. So, we live off of your feedback, and we're hoping that this makes everyone's job a little bit easier and allows the folks that we're serving to be seen in the work.

BRIAN ROCCAPRIORE: And I am passing it to the LSA team unless there are questions that have been coming in, because I have not been paying attention.

JESSE JORSTAD: Yeah, there are a few questions, Brian, I'm wondering if either you or maybe Fran could address. There's curiosity about whether there's any energy around collecting sexual orientation.

BRIAN ROCCAPRIORE: How about we let Fran to answer that one? So, Fran, if you're talking, you're on mute. So you can come off of mute. I'll just start talking.

BRIAN ROCCAPRIORE: So right now sexual orientation can be collected in HMIS. So, if you wanted to in your own system to collect it on all of your projects, you can go ahead and do that. The CoC interim rule gives you the authority over your own HMIS to do that at any given time. And that is something we are exploring, expanding the universe of projects that would collect that, but I see Fran has come off of mute and maybe you can add to that Fran.

FRAN LEDGER: Yeah, one of the proposed changes to the data standards would be to collect sexual orientation for permanent supportive housing projects. Again this has not been approved. This is just proposed at this time.

JESSE JORSTAD: All right, one other question, Brian, can you speak at all to the rationale for moving away from male and female as identities?

BRIAN ROCCAPRIORE: That is a good question that was put forth by a lot of the advocacy groups because people didn't specifically identify as male and female. And in a gender, they more specifically identified with man and woman. So that was the shift away from that. Fran, did you want to add something to that?

FRAN LEDGER: Yeah, so those are actual sex identities and not gender identities. And so we want to move away from sex identity, which is not necessary for doing our work. more important for the medical field or doctors or things like that. So, there are cases where someone's sex identity might be important but not for housing individuals. So, that was a common concern for the gender identity group. So that was a request to move away from asking sex identity.

JESSE JORSTAD: Fabulous. Okay, I'm going to give you one more and then I'm going to let you off the hook. Here it is. Is transgender experience meant to be asked of all clients?

FRAN LEDGER: It is. It's really a two part question.

JESSE JORSTAD: Excellent, thanks for that clarity. All right. With that, we'll continue to field questions through the Q&A function. And if there's anything that we feel like we need to talk about, we can kind of loop back to that. But I'm going to go ahead and send it over to the LSA team. Ciara, the floor is yours.

CIARA COLLINS: Hi, so let's see. I can do this. Okay. So I am going to start with a timeline, which I'm sure is what most people are very interested in knowing. Here on your screen you can see a calendar view. We are launching the HDX 2.0 for uploads on November 1st. As Jesse mentioned earlier, the prior couple days the site won't be available at all. And then when it comes back online, it will also be ready to accept uploads for fiscal year 2022.

CIARA COLLINS: LSA submission's in that orange period, you can see that. We're calling that an initial upload phase from the 1st until the 18th. And what we really want people to do is to log in, make sure that your CSV has the right primary, make sure that everyone has access, all users are in, they have the right permissions, and then to try and upload an LSA official HUD file.

CIARA COLLINS: We're hoping that everyone can get to a successful upload. What will happen when you go to upload is that upload errors will be run. And if there's something wrong with your data file, that it can not run and be fully uploaded, you'll get an error message and it'll kind of tell you what's going on and why you can't upload. You'll probably need to talk to your vendor about those to get to a successful upload.

CIARA COLLINS: Once you get to a successful upload, you'll see all the data quality errors and warnings. I'm not gonna steal Sean's thunder who comes after me, but all data errors and warnings will be automatic this year. So that's very exciting for those of you who have been on this journey for a couple years. So all of those, once you have a successful upload, you'll get those in real time.

CIARA COLLINS: I will also say that that 18th deadline is not a hard deadline. It's just us implementing kind of a little like interim deadline for you to be thinking about. You're going to want to try and get a successful upload as soon as possible because then that'll give you more time to work on your data quality errors and warnings.

CIARA COLLINS: Then you'll notice that in the grayed out periods, that 21st to the 25th of November, and then the 26th to the second...well of January, we will...

CIARA COLLINS: Well, let me back up. New this year is that liaisons will be reaching out on November 1st. So a lot of times in the past couple of years liaisons haven't been reaching out until we start that data cleaning and review phase, which is in blue. And this year they'll be reaching out on November 1st, through your regional inboxes. So you'll have access to them starting on the 1st to ask, upload any questions that you have.

CIARA COLLINS: And then because of that, that week of Thanksgiving and the week of Christmas/New Year's, liaisons won't be responding to questions. CoCs are still welcome to upload and review errors and warnings. Those will be, like I said, automatically available to you. So it will just be the responding to questions through the regional inboxes that won't be happening that week. But we also are building that in so, hopefully, CoCs don't have to feel the pressure of working over holidays.

CIARA COLLINS: So, the final final important deadline is January 11th. And that is when, as of right now, all uploads and data cleaning will need to be finished. Sean will go more into that. But, yeah.

CIARA COLLINS: So, today, as I mentioned, Sean will be going over updates in HDX 2.0 and I will be going over other updates because we really want to get to what's new this year. As Jesse mentioned there is more foundational information on what the LSA and AHAR are and I've put together a summary of where you can find that information in previous webinars.

CIARA COLLINS: I would recommend going to August 2022, Jesse did a great job of doing a summary. There's some of the same information found in December and October's webinars last year. But if you want a one stop shop, August 2022 has most of the information you're going to want to know as well as, especially kind of a deep dive on the common data quality issues doc and the data quality tool. As well as you can see like spec changes and what does usability mean why is it important? What does it mean for the AHAR and what does it mean for your community?

CIARA COLLINS: I will just say that if you do go back to last year's webinars, the December webinar has an HDX 2.0 demo that I would recommend not watching because a lot of that is outdated and Sean will be demoing all the new stuff and changes today. So, I just wouldn't want you to get confused with what was in there from last year.

CIARA COLLINS: And then feel free to ask, even though we won't be covering all of this stuff, feel free to ask questions in the chat. And Jesse, Sean, and I will be answering questions if you have them about these other things that we're not going to go into a deep dive on today.

CIARA COLLINS: So, there we go. Okay. So resources, we have a lot of updates. We have no new documents as far as resources for LSA this year, but all of the documents on this page are being updated. The updates are not live yet. We're hoping to post them all before November 1st, before we

launch. And emails will go out through the HUD exchange when those are posted. I have linked to the main pages for them right now which will remain the same main pages even when they're updated.

CIARA COLLINS: But if you go there today, they will be the documents from last year. So the first one on this list is the submission guide and that has had a lot of updates this year because of all of the HDX 2.0 changes and process updates. So that's definitely going to be something you'll want to look out for and review. I highly recommend people look over it when it's posted. We are trying to get it up before launch so that you have time to look at it before launch. If you have any questions before that 11/1, you can always submit an AAQ ticket. And after 11/1, you can just email your liaison directly.

CIARA COLLINS: It has information on how to log in, manage users, change your password. It has the timeline that I just showed in the last, 2 slides ago, and it explains how to upload files the review process, warning notes, statuses, et cetera. A lot of the stuff that Sean will be talking about after this is also all in the submission guide.

CIARA COLLINS: And what I will just note is the upload, the official file upload starts on 11/1, but you can go in there now to see kind of who has access, who your primary is, and start changing those things, permissions, et cetera, now. If you have questions about that last year's submission guide that's currently posted, none of that kind of information has changed. So you can use last year's to help you answer questions or learn how to do that.

CIARA COLLINS: The common data quality issues doc is getting updated, but the updates are minimal. So again you can use last year's. We're mostly editing small wording changes and updating resource links and page number references. So most of the meat of that document won't change.

CIARA COLLINS: And then the common flags library is getting a pretty major update. Additional flags have been added. And flag descriptions have been updated. The purpose of the flag library is to explain the most common flags in plain language as well as provide ideas for what data might be causing the flags and how to resolve the flags. And for warnings specifically the flag library includes ideas for what information you're liaison will need to know or see in a note in order to mark the note as sufficient.

CIARA COLLINS: And what I will just say is that flag descriptions have been updated straight in HDX this year as well. So we're hoping, in general, from HDX 2.0 that should all be easier to understand, but this flag library is just another resource to help you understand kind of where to go.

CIARA COLLINS: Like I said, sorry, well, I didn't say this yet. We have heard, we have utilized a lot of the feedback that admins gave last year and a lot of that was around support and resources. And so our goal is to have resources that can be accessible at any time as well as having additional access to liaisons for, you know, where to go to find information or CoC specific information that wouldn't be in one of these resources. So, that is one of the main reasons why we have included, or we have created the flag library and updated it. So that hopefully, that all makes more sense to you when you have kind of information without having to wait on people for the most common issues.

CIARA COLLINS: And then the last thing on this page is just the data quality tool. There are no recent updates, but I just want to include this on here because it is a very valuable tool to help you figure out which data are causing flags and you can see the August webinar for more information on what the DQ tool does and includes.

JESSE JORSTAD: I want to jump in for a second because there are a lot of questions on the DQ tool.

CIARA COLLINS: Okay.

JESSE JORSTAD: So the DQ tool is up to date in that there were not changes related to the LSA specifications that would have impacted the data quality tool. So that's all ready to go and ready to help you.

JESSE JORSTAD: We are also developing a web based version of that tool. It is not ready yet. We are moving as quickly as we can, and we look forward to its release this winter. But the tool will give you the same value add that it had last year.

JESSE JORSTAD: So, if you experience any issues with the tool, or if you have questions about the tool, you can submit an AAQ and we'll get the development team right on it and sort it out.

CIARA COLLINS: Okay, and then some new non-document resources for the LSA this year. Again, related to feedback we got from all of you about having more support, more information, more communication, is that we are adding region based introduction calls and all office hours for all regions that will be hosted by the Abt team in addition to these monthly meetings.

CIARA COLLINS: Sorry, just making sure I don't miss anything. So the introduction calls are going to be, like I said, region based. They're going to be covering, they'll be tiered. So there'll be longer ones with more basic information and then shorter ones with more specific information. All of these are optional. We will be sending out invites and more information about these in the coming weeks. But the introduction calls will be led by your data quality liaison and reviewer for your region.

CIARA COLLINS: And so just as a reminder, data quality liaisons are who you'll be communicating most directly with. But every region also has a data quality reviewer, who is a second pair of eyes on all of your questions and warning notes and just doesn't often have as much direct contact with CoCs as the liaison. But they will both be on these introduction calls so you can meet both of them.

CIARA COLLINS: And just kind of, I guess, to give a little bit more background about the liaison and reviewer, sometimes you might be talking to someone else that's covering for liaison and a reviewer. And so you might get to know more faces at Abt. But you don't have to really worry about that coverage, all communication will go through those regional inboxes and the people covering should be able to access all of your information and see your history to help you out with what whatever's going on if your primary liaison and/or reviewer are out.

CIARA COLLINS: So these introduction calls will be smaller groups so that hopefully you can kind of ask more specific questions than a large group like this. And also give you kind of that face to face introduction meeting with your review team. The office hours will be topic based. We're planning on having around 6 of them and so far we are thinking of things like again, and as Sean will be doing an HDX demo today, we will be doing another HDX demo, more deep dive on the submission guides and other resources as well as flag prioritization. So how you can think about how to prioritize which errors you work on first, which are going to impact usability the most.

CIARA COLLINS: Sometimes that can be a nuanced conversation by CoC but in these larger meetings, we'll try and go over the main things that you can start the conversation with your liaison, get a better understanding of what's going on in the LSA.

CIARA COLLINS: That is, I think, all I have. If you have ideas for topics you'd like to see in office hours feel free to let us know here or you can let your liaison know if you think of anything throughout the data cleaning process and I'll have them. Let me know as we make sure to include everything that people want to know. So, any questions on that part, Jesse, or...?

JESSE JORSTAD: Just a couple here, and sorry if you covered this, but you have to cover it again if you did, who will the liaisons be reaching out to? And if there's a different preferred contact, where can people find guidance on how to change that?

CIARA COLLINS: Yeah, that's a great question. So the emails, the initial emails will go out to the primary and submitter. If those are 2 different people in HDX 2.0. We have also collected data from last year on other kind of additional people that are part of things that we will include in this, in our intro emails.

CIARA COLLINS: If it will be someone that wasn't part of the process last year, or maybe we just didn't catch it in writing down kind of who else we should contact, I would just, that's another reason for you to go in and see who your primary is and make sure that they're the right person because if they're not... I guess, the best way, you can probably you can do an AAQ if it's just an additional person that you want and not like an official change to your primary. Otherwise if your primary gets the email and replies back to us, like, hey, this person is the best person to contact, or include these people on all future emails or whatever, we will do that from there going forward.

JESSE JORSTAD: Thank you, I was finishing typing my thought there for a second. I don't think that there are other things that we need to necessarily address aloud. I think we've got all of the questions answered while you were chatting, so, I think we can go ahead and pass it over to Sean.

SEAN MORRIS: Okay, thanks, Jesse. Thanks, Ciara. Okay, so we'll just advance to the next slide. Hi, everyone my name's Sean Morris. I'm basically one of the technical leads for HDX. I'm really happy to be here. In a moment I'm going to invite you into basically a working version, kind of a construction site version of HDX to give you a little bit of a tour, but we're really excited to share with you a couple of big improvements that we've made this last year. And I'll just go over those first.

SEAN MORRIS: So first you will be familiar with the fact if you were working on this last year, there was this "in processing" period. So you would have submitted a dataset, or uploaded a data set and then it took us about a 24 hour period before we uploaded the full set of errors and warnings. That "in processing" phase is no longer happening. Your data will now be processed in real time. In a matter of minutes your warnings will be ready for you to take a look at. And errors I should say. So that is probably the biggest thing our team has been working on. That's been a big plumbing issue that's taken a lot of our time and attention, but we did it and we're very excited about it.

SEAN MORRIS: So, in addition to that, there have been also some improvements to just the look and feel of HDX. Not a lot of substantive things, but things that will improve your experience of using the system. In a moment I'll show those to you. And also the modular view, also known as the record by record view, which is what everyone will use, basically, to go through their errors and warnings, that has

also been improved with a whole bunch more useful information. That's one of my favorite things because it's going to make things a lot easier for you. So I'm excited to show those to you in a second.

SEAN MORRIS: But before we get into that, if this is your 1st foray into the LSA submission, I just wanted to review this submission cycle. Basically, there's 2 tennis games, this is how I like to think about it in the HDX, and we want you to win them both. So there's this 1st submission game, which is uploading a data set and then eventually getting it to complete. This is game set match. And the second, I'll show you just the tennis game that we have everyone play just with anyone given a warning.

SEAN MORRIS: So basically the way that this works is that you'll submit your HMIS upload into the LSA system, sorry HDX 2.0. And then it will be run through this format and upload error check. So, this is kind of the 1st hurdle that you have to cross. That will check for some very basic things just to make sure that your report dates are right, and that your CSV files that you're uploading are formatted correctly.

SEAN MORRIS: If that doesn't work out, you will immediately get a message back along with an error report that you can use, and we'll see that in a second, to diagnose what's happening. So, when you do get that message, it'll be probably the most beneficial for you to get in touch with your vendor to see what's going on. So that's the 1st hurdle.

SEAN MORRIS: That's the main purpose of the initial upload period. So that's everything that happens before that week of Thanksgiving. We basically just want you in those first weeks of the submission window, we want you to get into the system, get all your permissions set up with your CoC primary and your submitter, and then just get something into the system. It doesn't have to be great, but we just want everybody to kind of get set up. So from that diamond, you see things will get kicked back to you if it doesn't get through the format and upload error check.

SEAN MORRIS: After that, this is what's basically being foregone with the in processing. Right now it will go immediately to "Needs CoC Review" if it passes the format and upload error check. So, then that means that the ball is in your court, and you're free to take a look at your submission, all of your errors and warnings. And generally what we expect from folks is that a whole bunch of errors will show up in the system and you'll spend the lion's share of your time addressing those. So that will most likely result in more submissions that you have to do.

SEAN MORRIS: So, when you address all of your errors and warnings, that is leaving notes in all of your warning messages, then you'll officially submit the upload to us by clicking the submit for review button and then that's our go ahead for the ball in our court to hit it, to take a look at it and then hit it back to you. And so we expect that you and your liaison will go through a couple of rounds of hitting the ball back and forth before you end up ultimately winning the game. So that's what it'll do is there's "submit for review" and "needs CoC review".

SEAN MORRIS: So, you can work on the same submission, kind of moving back and forth with responses to different warning messages, or you can just upload a whole new submission and then the system has these advanced features to actually track whether or not new data have been uploaded. So we'll talk about that in a second.

SEAN MORRIS: So that's the overall submission that we want you to win the game of. And then within that there is any one warning message, which is probably where you'll spend a lot of your time in HDX just leaving notes on different warning flags that come up. So, these are basic things like odd utilization

rates or irregularities that we see with your HIC for example. These things will pop up and then we'll ask for you to take a look and address them. So it's not odd for there to be errors in your submission. We ask for you to basically deal with those as best as you can.

SEAN MORRIS: If you have issues with them, that can be a good thing to talk about with your liaison. But your warning messages, we do ask that everybody leaves some kind of a note that addresses it. So basically, this is the different statuses that apply to any given warning. So it will start with note required. And as soon as you do leave a note, then the status will automatically change to review required by liaison, note has changed. So, that's then the ball being in our court that we would then take a look at it once you've submitted it.

SEAN MORRIS: So, when you resubmit, you will either see a message that says "additional information requests from CoC" or if there's a new warning, it will just come in as "note required". But if we hit it we hit it back to you, your submission back to you with "additional information requested from CoC" then you'll know that there's some more information that we're asking of you.

SEAN MORRIS: So another new change is that there's this "note sufficient" status. So that basically means there are some cases that we recognize that there's no way for you to fully address a warning. There may be some data that is impossible for you to obtain. And if that's the case, we expect to use this status in a small subset of examples. Otherwise this smaller tennis game ends with "note sufficient, data accurately reflects community". So that means that that warning is basically taken care of. We have no further questions and we're looking forward to completing the submission.

SEAN MORRIS: So, let me keep moving then into the demo. So I'll go ahead and share my screen. And again, this is not a completely finalized version of HDX, this is kind of a construction site that we're welcoming you into, but we're very excited to do that. So. Okay, and I believe everyone can see my screen. I'll go ahead and proceed as if that's the case.

SEAN MORRIS: So, the first thing I wanted to do is just upload a bad data set so that you can see what it's like. Hopefully you won't have to deal with this a ton so. You go to upload new. And then we'll browse to find our file and we'll get a bad data set.

SEAN MORRIS: We'll upload it as an official HUD review file, which does run a more comprehensive set of errors and warnings. On the local use file there will be errors and warnings run on them but it won't be on the full set of errors and warnings. So, if you really want to have a sense of what's going on, it's best to upload as an official HUD review file, unless for obvious reasons you're interested in just looking at a subset.

SEAN MORRIS: So we'll just have this be Tests 1. We'll have this be for our test CoC and we'll have this note be "Test 1. Bad Data." You'll see that in a moment. So. We'll upload that now. Okay. Excuse me. I need to go back here and then delete that data set. Okay. Oh, I think it was because the upload name was not...let me try this one more time.

SEAN MORRIS: Okay, so now that you can see that the data are processing and this is the upload error and formatting check that's being run. So this will only take a minute and you can see that the status is rejected. So when you do that, you'll want to go to the print error report. And then you immediately get some feedback, most likely that you'll want to share with your vendor, because some of this stuff is kind of in technical-ese. So you can use that to talk to them to see what's going on.

SEAN MORRIS: In some cases, you can use it to kind of diagnose what's going on on your own. In this case you can see that there's something going on with the number of columns that are in one of the ten CSV files. This LSA report. So that's the process for a bad dataset.

SEAN MORRIS: Now, let's go back and give it a new shot with a good dataset. An official HUD review file...test...okay, so this will take just a little bit longer. We recommend often that you give really descriptive names to your files and also anything else. Like this description, for example, things that can help you stay oriented in the number of submissions that you're providing to us. We expect this, again, to be an iterative process so.

SEAN MORRIS: This dataset was accepted, so now we'll just go right into the data and warnings view. And so this is one of the pages that is under construction. So I'll share another page with you, just for reference now, you can see the notes that we just left. Those are actually busy being uploaded, but you can immediately see some of the improvements that we've made.

SEAN MORRIS: So the instructions we've accorded up so you don't have to bother with those too much if you already get the idea. We've made these a little bit more easy to view and then also, this is not operative now, but it will link to the Stella charts that are applicable for this given upload.

SEAN MORRIS: So, again, this is the summary data view. This is the default page that gets opened and this is under construction also, but we're making some improvements to this too. But this is going to be a very good way to start with your data just to get an overall sense of what's going on.

SEAN MORRIS: And then there's the data quality flag views. So for that, I'll switch over to another page. So this is another test data set that we've been working with and a couple of things I want to point out. So, there has been some confusion in the past about the difference...we're very careful in the LSA universe about the difference between an upload and a submission. So an upload is just when you bring some data into the HDX 2.0. We want it to be a successful upload. That's kind of the part of that first tennis game.

SEAN MORRIS: Submission is when you formally say to us I want my liaison and their reviewer to take a look at this. So that's this button here. When you're ready, and when you've dealt with as many errors as possible and you've left notes in all warnings, then you'll be ready to actually submit it. So, that's again, the ball passing from you to us.

SEAN MORRIS: Another thing I want to point out is this replace upload feature has changed just a little bit. In the past you weren't able to change the name of the upload. Now it automatically advances to the next version. So that's hopefully another thing that will help you stay oriented.

SEAN MORRIS: Another thing I'll point out, just because it's been useful in the past is this export flags button. So, often it can be useful when you're trying to get a universal sense of what's going on with the data errors and warnings in your upload. It can be useful to download the spreadsheet version of the errors and warnings. Just keep in mind that if you want to use that for notes or for staying organized, that's just for your use. Everything that we do, the HDX users on the on the Abt Associates side, that will be happening in HDX. So don't expect that you can send that to us like you were able to in a similar way about 2 years ago.

SEAN MORRIS: Another thing I just want to point out is these search features are really robust. So you can, this search box actually applies to everything that shows up in the whole dataset. So, it's a little bit more powerful than what shows up here in the field specific search fields. But now I will search just for warnings.

SEAN MORRIS: And this is where I can show you the improved, modular view. So, one of my favorite things about this, a lot of you will be familiar with this from last year, you just click on any one of these things to actually see the actual error message. So the description will be a lot more descriptive. In this case I can't actually show you because it doesn't apply here, but these value fields will actually be in the context of the description. So you'll have a kind of a better sense of what's actually going on.

SEAN MORRIS: And then one of my favorite things, the next and previous buttons are now up top. So you can move from one warning or error to the next a little bit more seamlessly.

SEAN MORRIS: And then, so, just to give you a sense of that second tennis game, when I leave a note here on this 1036-1, then I press save, I get a record of that. My note will be here in yellow and my liaison's will be in blue if they have any kind of responses. And then if I were to navigate away from this, you don't see it here, but the 1036-1 status then gets updated to "review required by liaison".

SEAN MORRIS: So that is to say, as soon as you leave any kind of note, we assume that it then is in a position for us to review. So we kind of take your word for it. And once basically all of these are yellow, then that's a sign for you that you're ready to actually submit it for review. So that's kind of the game and again, we want you to win.

SEAN MORRIS: So, this interface is also improved just a little bit. We changed the fields that are being shown, so they're a little bit more useful. You can see that when you hover over them, you can get a preview. And that's the majority of things I wanted to cover. Let's see.

SEAN MORRIS: Just a couple of general tips. I recommend that folks prioritize. It's best for you to deal with your errors first. Oftentimes when you deal with errors first warnings will be taken care of kind of downstream as a result. So also try to submit as early as possible. That just means that our liaisons will be way more likely to be available to give you any kind of hands on support that you need.

SEAN MORRIS: And again, there's no reason, I'm not sure if this was mentioned before, but you will be able to submit as soon as November 1. Your liaisons will be in a position to review whatever you provide to us. So start early and start often.

SEAN MORRIS: Yeah, and then the other last thing I can mention is just make sure you make use of the search features to prioritize quite a bit.

SEAN MORRIS: Okay, Jesse sounded like you were, you mentioned something?

JESSE JORSTAD: Yeah, I'm going to jump in. I think that there is some confusion about the process for folks. And it seems like a portion of that is related to whether or not you can resubmit if you're sort of in the middle of it, right? Like, if you've submitted it for review and you want to resubmit again, how does that kind of, untangle that a bit for us.

SEAN MORRIS: Right, yeah. At the moment when the ball is in our court after it's submitted, then it formally is in our court and you'd have to wait for us to actually give it back to you in order to be able to resubmit. So that's just to say we hope that... you can get in touch with us otherwise to get the ball back into your court. But we take a submission seriously. So we like to look at it and then kind of put it into our queue.

JESSE JORSTAD: That makes sense it sounds like that'll give liaisons and reviewers an opportunity that makes sure that they've got sort of a full picture of what your data's like at this moment and can give you accurate information. Because I know that when I've reviewed LSAs in the past, there are often times issues that are sort of grouped together and have kind of the same core problem. And so if some of the flags were getting resolved while we were getting them reviewed, that could be really confusing. So, that makes a lot of sense.

CIARA COLLINS: Can I also jump in just based on what I've seen people asking and maybe clarify my answers. I was trying to be clear in the responses.

CIARA COLLINS: So for people, like pending, the in processing isn't happening anymore. So there's a little less confusion there. I would just note that when you replace upload, and I also wanted to say, we want people to replace uploads. If you delete your official HUD file and upload a new document, your warning notes won't pull through. Because they are connected to the data set ID that gets assigned. And that remains when you replace, but it doesn't if you delete an upload a new. So, that is an important thing.

CIARA COLLINS: If you are replacing, let's say you uploaded, you worked on things, you put some notes in and you submitted for review, and our team either hasn't looked at it or we've looked at some. Your notes and our notes will all be visible live as they're entered. It's like a flag by flag saving status. But you can only enter notes when it's in your court.

CIARA COLLINS: So if you submit for review, you will be able to see our notes as we make them, save them and put them in. But you won't be able to add a response to notes while it's in our court. If we are halfway through reviewing your notes, when you want to upload a new file, that will just push back your submission to being in your court and we do recommend you review everything every time you upload because data might have changed for the warning notes. And if data changes, we might ask you, like, "hey, does your response still apply because the data have changed?"

CIARA COLLINS: But if there's not really anything you need to do or add or want to do or add at that point, you will still need to submit it again after uploading. So that we can continue answering any warnings that we haven't said.

CIARA COLLINS: And I know that Jesse replied to this, our ideal is to get people comments back within 24 to 48 hours. During high traffic times, especially at the end, when we're getting everyone submitting at once, that gets more difficult. And also, if you are submitting, it's very different to respond to 10 warning notes versus 7200 warning notes, and those sometimes take a little bit longer.

CIARA COLLINS: So, we are staffing and prepping to shorten that time this year. And that is part of my goal to make sure that I am checking in with our staff and making sure that everyone is keeping up with those timelines. So hopefully, if it's not within the 48 hours, it is not a week, that someone mentioned.

JESSE JORSTAD: Appreciate that, thank you. Noticing that somebody has their hand raised, we actually don't have the ability to take you off of mute. So, if you can go ahead and submit a question in the Q&A box that you should be seeing there. We will go ahead and get you the information you're looking for.

JESSE JORSTAD: We also have a question about, it says: Are we going to be required to address vendor error flags again this year even though we have no control over them?

JESSE JORSTAD: Okay, so a few things. Number 1 is that we always start this LSA process with the vendors testing their exports and working through coding issues and making sure that the flags are all triggering correctly and things of that nature. Everyone's individual implementation of HMIS can have issues going on that are not necessarily core to the software, or maybe they are, and so they do continue to be vendor related errors throughout the process.

JESSE JORSTAD: But I want to clarify that just because a flag is marked as likely needing your vendor's assistance to resolve something, does not mean that it is the vendor's fault that the flag is showing, okay? It's just that we think based on the technicalities of the flag. It's likely that you're going to need your vendor to help you figure out what's causing that problem. So that being said, there definitely are flags that are happening because there's something wrong with the code and yes, you do need to work through those with your vendor.

JESSE JORSTAD: It is not actually accurate that you do not have control over your HMIS implementation. You do have contracts in place. It is your role as the HMIS lead to ensure that the vendor's meeting their contractual requirements and things of that nature.

JESSE JORSTAD: So, I think that to have the most successful LSA experience, everybody is working together really hard to try to make sure that everybody's getting what they need and so. Yes, the answer is yes, you will need to address all of those flags.

JESSE JORSTAD: Okay, let me see, take a glance through here and see if there's anything else that we should address verbally.

CIARA COLLINS: Jesse, can I address some of these verbally?

JESSE JORSTAD: That'd be great. Yeah.

CIARA COLLINS: Someone asked, or Sean, someone asked "the submit for review button is the one to use for the final submission" and I think there has been some confusion over this because we've been using words the same, but it's had different meanings over the last couple of years.

CIARA COLLINS: So, 2 years ago, submit was only the final submit of your data. Last year we moved to submitting meaning submitting your warning notes for review, which is the same that we're going to use this year because now we have the warning notes in the system.

CIARA COLLINS: And so you won't need to...This year will actually be like, you won't need to do any kind of final submission hitting a button. The last submission we have before that 11, and just to call out loud there's no cut off timelines, interim timelines except for that 1/11 date where the cut off will be 11:59 PM Pacific Time. So the last thing that you have submitted, or the last upload, and whatever's in the

system at that time is what we'll consider your final submission. We will do a final review if there are any new notes that following or it won't be the following week, but later in that week.

CIARA COLLINS: We will mark your, we on the Abt team will mark your submission as complete when we have finished reviewing all of your notes and that's when you'll get an email when it's marked complete and that's when you can go in and look at all your final warning statuses.

SEAN MORRIS: Okay, maybe we can address a couple more questions. So, someone's asked...Sorry, I'm just trying to make sure I can see this. "You mentioned you should delete the file or the warnings will not follow with the new report. If we make the past report a local one and the new file with an official one, will the warnings remain. "

SEAN MORRIS: You'll just want to replace an official HUD review file. That's the way to make sure that, and upload it as an official HUD review file. That's the way to make sure that your warnings will be tracked from one upload to the next. And that the associated messages that you've left with any one of those warnings is still there. And that you'll get a note that says that your have been updated.

SEAN MORRIS: So, we wanted to make sure, this was something we implemented last year, if the warning was identified in one upload, and then the data were cleaned and it was changed somehow but this same warning is being thrown, then in the new upload, the same warning will appear. It's just that it'll say the data have changed, so we wanted to give you all a sense of the fact that you've made a dent in your data set.

JESSE JORSTAD: Sean and Ciara, could you clarify who has the ability to leave notes in HDX 2.0? What is that user role that's needed for that?

SEAN MORRIS: Yeah, we expect that the main person who would be leaving notes is the submitter. I'd have to double check to see if people also with write access have the ability to take notes.

CIARA COLLINS: The users with write access, Sean, and I know that sometimes submitters and primaries aren't necessarily the main people.

SEAN MORRIS: Right.

CIARA COLLINS: So yeah, I think it should be write access. I would say, that's how I think it's supposed to work. So if people are not experiencing that, definitely let your liaison know or submit an AAQ ticket.

CIARA COLLINS: There are read, write and submit privileges. The primary and the submitter have automatically read and write. So really other users would be either read or read and write. So you can have, you can give people access to HDX to view warnings on a read level if you don't want them to be able to edit notes. But then if you have multiple, you can have as multiple people, if they're working on your flags and stuff.

JESSE JORSTAD: Will there be functionality to view the submitted HIC in the LSA files so that when those items get flagged we can see what the LSA file pulled over for the HIC comparison. I know this was a pain point for last year and I know there was a lot of discussion about how to get that addressed. Can either of you speak to what the solution is for this year.

SEAN MORRIS: We do not currently have a way to do that. And just like last year, the expectation is that any HIC information that you have access to, you'd access in HDX 1.0. So sorry about that, that is something that we're in conversation about at this time.

CIARA COLLINS: One of those things we heard, and we're working on, but didn't make it on the board for this year.

JESSE JORSTAD: Just scanning, I think we have time for a couple more. See if there's anything else that we should address here. While I'm scanning these I do want to just thank you all for being really engaged in this process. I know that it is a big lift to get the LSA done every year. And it is appreciated by everybody who's working on that project.

CIARA COLLINS: One thing I will notice, I'm seeing kind of response times and related to the...do you have to write notes for all warnings before you submit? The answer is no, but what I will say is that that common flags library, it does not have all the flags in it, but it does, as its name implies, have a lot of the common ones.

CIARA COLLINS: And, like I said for the warnings, it has what information we are looking for, which we'll also talk about in some of our office hours and intro calls, and just make sure everyone knows that. But a lot of times liaisons and reviewers can get bogged down when notes are submitted that need more information and then we're having to review the same notes over and over again to get to a place where we can feel comfortable saying yes, this note is sufficient.

CIARA COLLINS: So, if you can look at those other resources, come to the intro and office hours to know what we're looking for in there. Or ask your liaison, that will also reduce the review time, not having to review the same things over and over again.

SEAN MORRIS: So maybe just a couple more. Brett asked "Our submitter is our CoC chairperson and not the HMIS staff do we need to change this in HDX 2.0?" So, Brett, my advice is have whoever is the CoC primary make sure that as early as possible that the submission privileges are set up the way that you all want in HDX 2.0 and then it seems like you wouldn't have to worry about that.

CIARA COLLINS: Yeah, I will say that, because you might go back and forth instead of just a final submission this year you're going to want it to be someone that is engaged in the process and available throughout the process. But it can be anyone that you want it to be.

JESSE JORSTAD: Quick change of topic. I don't know Fran, if you have any information on this, but there is a question about when will we know if there are changes to the HIC/PIT this year? I don't know if you are aware of any timelines for that notice coming out.

FRAN LEDGER: I don't, but I will check and see if I can get that information.

JESSE JORSTAD: Appreciate that, okay. Last call to Ciara and Sean. Is there anything else that we want to address really quick before we move on.

CIARA COLLINS: I'm trying to go through and see all the rest and what we haven't gotten to.

SEAN MORRIS: Someone else asked, it mentioned two of us work on together, but only one of us could submit. That is by design, Rachel. So we only expect there to be one person actually doing the upload.

CIARA COLLINS: And the submission.

SEAN MORRIS: That's right. Yeah.

JESSE JORSTAD: And to clarify, that is a different role than who can add notes.

CIARA COLLINS: So, yeah, so both of you working could add notes. One person would be the submitter, the submit for review. Which again, like, we do expect to be an iterative process, but shouldn't be a daily process.

JESSE JORSTAD: Okay. All right, every year LSA Lead Webinar is always a thrill. So we appreciate you all hanging in there and letting us know what your questions are. We're looking forward to a successful data collection period coming up here starting in November.

JESSE JORSTAD: Here's a slide that we provide each time, but here is a condensed list of some of the newest resources that are available. And although some of these are older, but none the less, if you are a new HMIS admin, you want to make sure that you have familiarized yourself with all of these tools. That's going to be a good way to get off to a good start and hopefully, we'll see you at NHSDC next week. Here is the schedule, for the end of the year, and then through to 2023. So we'll see you here the 3rd Wednesday of the month.

JESSE JORSTAD: All right, so, hey Meredith, you know, the other day I went out and I got what I think has got to be the worst thesaurus in the world.

MERADITH ALSPAUGH: I'm so sorry, what made it so bad?

JESSE JORSTAD: Well, you say it was terrible and it was terrible.

MERADITH ALSPAUGH: Womp womp.

JESSE JORSTAD: You're welcome. Okay. Yeah, I just wanted to make it memorable for my first one. I wanted to nail that joke, hope you all enjoyed that. I have a little bit of a drier approach than Mary.

JESSE JORSTAD: All right. Thanks so much for spending this time with us today. And we will see you back here in a month. Thanks everybody.