

HMIS Lead / Sys Admin – Q&A

Questions from 01/19/2022 Webinar

For any questions that were not addressed on the webinar, or if there are specific questions to your own systems, please submit an HMIS AAQ to receive a thorough answer: <https://www.hudexchange.info/program-support/my-question/>

Q: How do we join the HMIS Lead Webinar distribution list?

A: You can join the distribution list and receive notices to participate in the monthly webinars by selecting "I'd also like to receive updates as an HMIS Lead/System Administrator" on the HUD Exchange Mailing List here: <https://www.hudexchange.info/maillinglist/subscribe/>.

Q: If we move our PIT to February, will the HDX deadline be pushed back as well?

A: HUD does not anticipate moving the submission deadline.

Q: Can HMIS Leads get on the RHY listserv (which is often about reporting deadlines)?

A: You'll need to be connected to a RHY Repository site specifically, so please reach out to the RHY grantee(s) you work with to request approval for an account so you can receive the emails, too. www.RHYMISServiceDesk.net if you still can't get access.

Q: Where is the link to the upcoming NHSDC conference?

A: https://whova.com/portal/registration/nhsdc_202203

Q: If the HIC/PIT date is pushed to February in our community, both the sheltered and unsheltered PIT and HIC should be conducted in February, correct?

A: Correct

Q: Can you confirm that the for YHDP the hashed csv MUST come out of HMIS?

A: Confirmed.

Q: Does HUD plan to continue to support XML as an export format?

A: Yes

Q: Will there be additional PIT guidance on how to collect gender?

A: There is additional HUD guidance on gender reporting forthcoming for PIT.

Q: We are having issues with the LSA showing an error for the wrong date range, when we know we have it right.

A: This is a known issue, and is being worked on now.

Q: How do we pull/see what the LSA is pulling for the HIC though to compare?

A: The data in the window that presents when you click on a specific flag shows what is being pulled from the LSA file and what is being pulled from your HIC.

Q: If you have a warning flag on your LSA file, and you go through and fix the issue in HMIS and then replace your upload with a new export, will the warning flag fall off or will it continue to show?

A: It will fall off by the next day.

Q: Do you know if there are issues with error 1246?

A: This was recently resolved.

Q: Hello, is there a plan to make available a version of the Data Quality Tool that is compatible with Excel for Mac?

A: Not at this time. Excel for Mac doesn't have the ability to run the complex Macros required for sophisticated reporting tools.

Q: When will HDX open for PIT/HIC submissions?

A: Tentative open date is mid-March.

Q: Will communities get notified once there's an update on why new uploads are being rejected for the dates when the dates are correct?

A: This page will be updated when this is resolved: <https://hudhdx2infoissues.weebly.com/>-

Q: If I have entered all my System Performance Measure Data, is there something else I need to do to submit the data?

A: There should be a Submit button to finalize on your end. If not, please enter an AAQ about this specifically for some additional support.

Q: Does HDX2 process Error/Warning files on weekends?

A: Warnings are run Sunday evening to Thursday evening. Errors occur on upload, at any time.-

Q: The "HMIS Lead Standards" on the HMIS Lead Series (<https://www.hudexchange.info/resource/6261/hmis-lead-series/>) that has been "Coming Soon" for so long, is that close to be complete/approved?

A: It is being revised now - anticipated release in late March.

Q: For the LSA export, what is the lookback end point?

A: The look back date for the LSA is 10/1/2012.

However, it is important to understand the difference between the 'look back' date and the timeframe for determining client records to include in the LSA.

- For the FY21 LSA, clients are only selected for inclusion in the report if they were enrolled in projects during the period 10/1/2018-9/30/2021.
- For those clients, determining chronicity requires additional look-back time prior to the active enrollment.

For data quality purposes, it is most important to focus on the clients selected for inclusion in the report (i.e., clients that were enrolled after 10/1/2018). Once that is complete, a second priority is cleaning the historical records for those clients. Completing regular data quality checks frequently will improve overall data quality in your HMIS and minimize the amount of effort required to clean records for the LSA or any other report.

Q: Do they liaisons post notes back in HDX similar to how it was set up on the spreadsheet last year. If so, where are those liaison notes going to be located?

A: Yes, the liaison will be able to post notes as well and are viewable within the window for a given flag or in the export of all flags.

Q: The HMIS Data Analytics On-Demand Course that is being offered was this also offered last October?

A: Yes