

Reporting Housing Inventory Count and Point-in-Time Count Data in the Homelessness Data Exchange

April 3, 2012







 Presenter(s): William Snow, HUD; Tracy D'Alanno, Molly McEvilley, and Lauren Dunton, Abt Associates

 Resource Advisor(s): Louise Rothschild, Abt Associates

• Moderator: Toni Gallo, ICF







- Approximately one hour
- Audio recorded
- Webinar recording on HUD's Homelessness Resource Exchange <u>www.HUDHRE.info</u>
- Participant phones muted





Submitting Questions

- Submit questions through "Questions" function in "GoToWebinar" toolbar
- Questions after the webinar?
 - Submit to HUD's Virtual Help Desk at <u>http://hudhre.info/helpdesk</u>
 - Select HDX as Program/System and HIC or PIT as Topic and Sub-topic





U.S. Department of Housing and Urban Development HUD/TA Provider Login 🌔 Text Size A A 🎦 Share 🂽 Homelessness **Resource Exchange** GO Advanced Search | Search Tips HOME FIND A RESOURCE ASK A QUESTION -**REQUEST TA** EARNING CENTER COC/GRANTEE INFO-ABOUT HRE CALENDAR LISTSERVS You are here: HRE Home > Ready, SET, Go! **Print Friendly Version**

Ready, SET, Go!

SNAPS e-Learning Tuesdays

The weekly **Ready, SET, Go!** webinar series, sponsored by HUD's Office of Special Needs Assistance Programs (SNAPS) will provide comprehensive information for Continuums of Care (CoCs), HMIS administrators, grantees, project sponsors and other stakeholders on a variety of topics focused on community planning and capacity building. The **Ready, SET, Go!** webinars will focus on strategies to assist communities prior to publication of the McKinney-Vento Homeless Assistance Act as amended by the HEARTH Act as well as with the implementation and regulation requirements once the HEARTH Act regulations are published.

If you are interested in registering for an upcoming Ready, SET, Go! webinar, you may do so on the HRE Calendar.

The webinars below are organized alphabetically by topic area and chronologically from oldest to newest within each topic.

Annual Homeless Assessment Report (AHAR)

AHAR Part 2: Steps to a Successful Data Submission (10/11/2011)

This webinar presents HUD guidance for the 2011 AHAR, tips for reviewing and proofing data, and how to work with AHAR Data Collector for new and experienced AHAR communities.

AHAR Part 1: An Introduction to the Data Collection Process (10/4/2011)

This webinar will introduce CoCs and HMIS administrators who are new to the AHAR process or want a refresher on the basics of the data collection process. The topics covered include an overview of data collected for AHAR, how to submit data via the HDX, and key terms and dates for the AHAR process.

Emergency Solutions Grant (ESG) Program

- Emergency Solutions Grant: Preparing for HMIS Participation (10/18/2011)
 - The McKinney Vente Act on amonded by UEARTH makes Hamalass Management Information System (UMIC) participation a statutory requirement for



- Participants will understand Homelessness Data Exchange (HDX) data entry workflow processes for Housing Inventory Count (HIC) and Point-in-Time (PIT) count.
- Participants will be able to accurately enter required HIC and PIT data by final deadline.
- Participants will be familiar with available HDX reports that could be used by CoCs to assist with planning and policy development.







- HDX Registration and Login Process
- Entering & Submitting HIC Data
- Entering & Submitting PIT Count Data
- Using PIT and HIC Data in the Community







Where and When Do I Submit HIC and PIT Data?

- HIC and PIT data are submitted to HUD via the <u>Homelessness Data Exchange</u> website (www.hudhdx.info)
- CoCs can enter data beginning April 2, 2012
- CoCs must submit both HIC and PIT data by Monday April 30, 2012







HDX Registration and Login Process





Changing CoC Primary Contact

- Submit change requests through the HUDHRE Virtual Help Desk <u>http://www.hudhre.info/index.cfm?do=viewHelpdesk</u>
- Choose (HDX) from Program/System Drop Down
- Choose (Accessing/Changing Primary Contact) from Topic Drop Down
- Upload PDF of signed written request on letterhead
- Include Name of former and current CoC Primary Contact
- CoC Name and Number
- Contact information for new CoC Primary







How Can I Access the HDX?









Where Can I Create an Account?

 To create an HDX account, you must first create a <u>user account at www.hmis.info</u>

Home Resour	es Communities Software Job Board Events
Create	an Account Create an account to take full advantage of HMIS info
General Informatio	n
* Your Email:	
	(Your email address will also serve as your username.)
* First Name:	
* Last Name:	
Address:	
City:	
State:	
Zip:	
* Phone:	ext.
Phone: (mobile, etc.)	ext
Fax	





How Does the CoC Primary Add Users?

- Go to the HDX Admin tab (only visible to the CoC Primary Contact)
- Click Add User

AHAR PULSE Messages Reports HDX Admin

HDX Admin









- Enter the user's email address, first name, and last name
- Click Add User

	Add User			
Но	Email*:	newuser@mycontinuum.org		
Rea	First Name*:	New		ıd .
V	Last Name*:	User]
V			Add User Cancel]







There are three access levels for each module:

- Read –can see the screens and any data that has been entered, but cannot enter or edit data;
- Write –can enter and edit data, but cannot submit data;
- **Submit** has read, write and authority to approve and submit data to HUD.







Assigning Rights in HDX (cont'd)

To assign users' access levels for each module, click the appropriate checkbox.











HDX Dashboard

Housing Inventory Counts Status: In Progress Report Due: 5/31/2011 Errors: 32 Warnings: 1	Point-in-Time Counts Report Due: 5/31/2011 Status: In Progress Errors: 1 Warnings: 1 Warnings: 1
Date of Inventory Count:9/14/2011Total Organizations:35Total Programs:82Total Year-Round Beds:2780Total Sheltered PIT1:745Utilization Rate:27%Updated By:Tracy D'AlannoUpdated On:2/24/2011	Sheltered Populations (most recent count) Date of Count: 1/27/2011 Total Persons: 1224 Total Households: 821 Unsheltered Populations (most recent count) Date of Count: 1/27/2011 Total Persons: 576 Total Households: 495
AHAR ² Final Draft Due: 01/18/11 Errors: 340 Usability Errors: 15	PULSE Report Due: 08/11/2010 Status: In Progress Errors: 13 Warnings: 10
(CO) AA-101 Ahar Site All Persons ES-FAM ES-IND TH-FAM TH-IND 0% 48% 100% 7% PSH-FAM PSH-IND Summary	Quarterly Count All Clients (most recent count) Reporting Quarter: 2010 Quarter 4 Total Persons: 7113 Total Households: 482







Entering & Submitting HIC Data







An Overview of HIC Data









- 1. Set the date of the HIC
- 2. Duplicate previous year's HIC or upload HIC data from HMIS (optional)
- 3. Entry, review, and update of organization and program data
- 4. Entry, review, and update of inventory data
- 5. Entry of PIT count for each inventory record
- 6. Submission of HIC data to HUD









- Organizations and Programs
- Inventory List
- Inventory Details
- Unmet Need
- Reporting Status
- Import Data





Duplicating the Previous Year's HIC

 Rather than entering all of your HIC data, you can duplicate your CoC's 2011 HIC data as a starting point.



 Duplicate Previous Year
 Upload XML File
 Upload CSV Files

 Click the button "Copy Previous Year" to copy data from your last complete HIC (Inventory Count Date 1/25/2011) to the next year (2012).
 Image: Click to the next year (2012).

Date of the Housing Inventory Counts:

1/25/2012 🛐 Copy Previous Year







 If your HMIS can export program descriptor data in CSV format, you can upload it to the HDX.

Duplicate Previous Year	Upload XML File	Upload CSV Files
Date of the Housing	Inventory Count	S: 1/25/2012
Site Information File	Ch	oose File No file chosen
Agency Program Fil	e: Ch	oose File No file chosen
Bed Inventory File:	Ch	oose File No file chosen
Upload		

- Data must be in the HUD HMIS CSV format.
- You must still enter PIT count data for all programs.





HIC: Organizations and Programs

- Gives an overview of all organizations and programs in the CoC
- Can filter by year or active/closed status

Housing Inventory Counts (H	IIC) <u>Organiz</u> <u>Status</u>	ations & Programs Import Data	Inventory List II	nventory Details	Unmet Need Reporting			
Organization and Progra	m Summa	ry for AA-101	- Test CoC 1	I				
Choose Organization or Program Vie Click "Add Organization or Program"	ew to include or to add an orga	r exclude Programs anization or progra	s. Click on the nam m. The IDs are fror	e to edit. m your HMIS sy	rstem (if supplied).			
Name/ID Status Year Active 2011 Search								
		Organization	/iew Program View	ew Add Orga	anization or Program			
ID Organization Name 🔺	ID	Program Na	ne	Year St	atus Total Beds			
Test Organization		Test Program		2011 A	ctive 20			
Test Organization		Test Program	3	2011 A	ctive 20			
Test Organization 2		Test Program	2	2011 A	ctive 5			







• To add a new program:

- Click on Organizations & Programs tab
- Click on Add Organization or Program

Housing Inventory Counts (HIC)

Organizations & Programs

Inventory List Inventory Details

Unmet Need Reporting Status

Import Data

Organization and Program Summary for AA-101 - Test CoC 1

Choose Organization or Program View to include or exclude Programs. Click on the name to edit. Click "Add Organization or Program" to add an organization or program. The IDs are from your HMIS system (if supplied).









Add Organization or Program

Complete the details of this organization and program then click SAVE.

Organization Name	Paint Department Organization
Program Name	Gray Primer Safe Haven
Status:	Active Closed
Program Type	SH: Safe Haven
Geo Code	509005 (Caledonia County)
Target Population A	SMF: Single males and females
Target Population B	NA: Not Applicable
HUD McKinney-Vento funded?	Yes No No
Notes	

Son AND URBAN DEVELOPM



Save

HIC: Inventory List Page

- Provides complete list of inventory
- · Can search, filter, and sort data
- Can export data to Excel

omeles	ssne	ess I	Data I	Exchange	Now vie	wing dat	ta for: AA-1	101 - Tes	t CoC 1			~														Welcome	, Tracy	D'Alanno	Log
			7 F	Home Das	hboard	HIC F	<u>PIT</u> <u>AHA</u>		JLSE	Mess	sages <u>R</u> e	eports	HDX Ad	<u>lmin</u>												Dev	eiot	ment	31
ousin	g In	vent	ory C	counts (HI	C) <u>Or</u>	ganizatio	ons & Proqu	rams	Invent	ory Lis	st Invent	tory Detail	<u>s Unr</u>	net Need	Re	porting Statu	us Imp	oort Data											
vent	ory	Lis	st for	r AA-101	- Test	CoC	1																						
:k on a	an oi	rganiz	zation	or program	to view/e	dit inver	ntory deta	ails.																					
Date	e of t	the Ho	ousino	a Inventory C	Counts: 1	/29/201	1 Change D	Date Ci	hoose Co	olumns	Show more	e search op	tions																
Sea	irch			,, .	Year 2	2011 💌	Program	n Any	•	Sear	ch Invento	ory Sh	ow All										Export to	Excel	Add Org	anizati	ion or	Progra	m
																			% of	% of									
																													La
Star				, organization ≥ Name ▲																		in HMIS							n up Or
*	1007	01 201	11 ES	<u>Test</u> Organization	<u>Test</u> Program	400918	с	Voucher beds	SF	NA	No			20		20		10		50 %	0	0		5	1	4	25	16 %	2/2 11: Alt
*	1007	04 201	11 ТН	Test Organization	Test Program 3	100090	с				No	10	10	10		20	10	10	100 %	100 %						8	20	40 %	2/2 11: Ali
*	1007	02 201	11 TH	Test Organization 2	Test Program 2	100090	с		нс		No	5	4			5	3		60 %							1	5	20 %	2/2 11 AM
												Cum : 45	C	Cum . 20	C	Cum : 45	0	Cum : 20			C	C				Sum :			







 Enter Date of Housing Inventory Count and click Save

Homelessness Data	a Excha	inge Now vi	ewing	data for	AA-103 -	Test CoC	3	~
	Home	Dashboard	HIC	PIT	AHAR	PULSE	Messages	<u>s Reports I</u>
Housing Inventory	Count	s (HIC) o	rganiza	tions 8	Program	<u>s Inven</u>	tory List	Inventory Details

Date of the Housing Inventory Counts for AA-103 - Test CoC 3 in 2012

Please Select the Date of the Housing Inventory Counts

Date of the Housing Inventory Counts:	1/2	5/20	12	ê	S	ave	•		
<u>Back</u>	•	(Ja	Op	en ti	he ca	lend	dar po	opup.
		s	М	т	w	т	F	s	.S. Department of Housing and Url
	53	25	26	27	28	29	30	31	tement Technical Support
	1	1	2	3	4	5	6	7	
	2	8	9	10	11	12	13	14	eader to view PDF files located on
RECOVERY.GOV	3	15	16	17	18	19	20	21	bility Contact Info Privacy Policy
	4	22	23	24	25	26	27	28	
	5	29	30	31	1	2	3	4	





HIC: Manage Inventory Details

omelessness Data E	xchange No	ow viewing data for: AA-101 - Te	st CoC 1	~		Welcome, Ste Dev	fan Baumgartner <u>Loq</u> elopment Si
	ounts (HIC)	ard <u>HIC</u> <u>PIT</u> <u>AHAR</u> <u>P</u>	ULSE Messag	es <u>Reports</u> <u>HI</u>	DX Admin	Reporting Status	Import Data
		<u>organizations di riograms</u>	inventory clot	inventory betains	onneeneed	<u>Reporting status</u>	mportoutu
	y Details	ar to view Housing Inventor	Click any row i	n the table to view	or edit the det	ails of that record	below
eet an Organization, Ph	ogram, and rea	ar to view nousing inventory	. Check any row i		of cult the det		below.
Organization			Program Inv	entory		2012	Add Inventor
		Add now program	Row # Yea	r Inventory	Total Beds	PIT Count Utili	zation
Test Program 2		Add new program	100744 201	2 C	4	4	100 % 🚽 🤅
Program Characterist	ics for 2012		★ Row # 1007	44 - Test Organi	zation 2 - Tes	t Program 2 - 20	12
Program Type	ES: Emergency	Shelter	1				Help Save
Geo Code	100090 (DC	OVER)	Bed Type	ype Current I	nventory © Ne	w Inventory © Und	der Development
Target Population A	SM: Single ma	es 🔻		© Lacinty-b		outrier beus © C	
Target Population B		populations only		All Year-Rou with Children	nd Beds / Units	tor Households Childrenwith	only Children
HUD McKinney-Vento			Beds	Units HMIS	Beds	HMIS Be	ds HMIS
funded?	© Yes No			Beds		Beds	Beds
				Seasonal	Beds	Ov	erflow Beds
			Total	HMIS Seas	onal Beds Seaso	nal Beds Tota	HMIS
			Beds	Beds St		B Date Overni Beds	s Beds
			2	2 4/1	5/2012 🗐 8/15	/2012 🔋	
			Notes				
			Point-in-T	me Homeless Coun	t on 1/29/2012: Change Date	4	
			Assign inv	entony to different	program	P	rint Errors Save



ARTE





HIC: What's New About Program Characteristics?

2011

Add Organization or Program

Complete the details of this organization and program then click SAVE.

Add Organization or Program

Complete the details of this organization and program then click SAVE.

2012

Organization Name	1	Organization Name	Grape Ridge Organization	
Program Name		Program Name	Concord Safe Haven	
		Status:	Active Closed	
Notes	Status	Program Type	SH: Safe Haven	
	O Closed	Geo Code	209001 (Allen County)	
		Target Population A	SF: Single females	•
	Save	Target Population B	NA: Not Applicable	
		HUD McKinney-Vento funded?	● Yes [©] No	
		Notes		
				6-11/







Bed Type: Applies to both ES and TH

Progra	m Inventor	у	2012 Add Inventory						
Row #	Year	Inventory	Total Beds	PIT Count	Utilization Rate				
114097	2012	с	80	84	105 % 🛃 😤				
114291	2012	N	20	18	90 % 💕 👫				

Row # 114097 - Apple Valley Services - Honeycrisp Transitional Housing - 2012

	Help Save
Inventory Type	Current Inventory ONew Inventory OUnder Development
Bed Type	ullet Facility-based beds $igodoldoldoldoldoldoldoldoldoldoldoldoldol$
	All Year-Round Bed/Units for Households







 On Inventory Details page, select the Organization for the program you would like to edit.

Program Inventory Details

Select an Organization, Program, and Year to view Housing Inventor

Organization				
Apple Valley Services				
Apple Valley Services Grape Ridge Organization Paint Department Organization Test Organization Test Organization 2 Test Organization 2012 Test Organization 2012 / Active				
r togram type	In the second stressing			
Geo Code	400966 (ENID)			
Geo Code Target Population A	400966 (ENID) HC: Households with children			
Geo Code Target Population A Target Population B	400966 (ENID) HC: Households with children • NA: Not Applicable •			







HIC: Edit Program Inventory

 Choose the Program you wish to edit.

Program Inventory Details

Select an Organization, Program, and Year to view Housing Invento

Organization Apple Valley Services	•			
Program	Add new program			
Honeycrisp Transitional Ho	ousing 🗾 💌			
Golden Delicious Permanent Supportive Housing Honeycrisp Transitional Housing Macintosh Emergency Shelter				
Program Type	TH: Transitional Housing			
Geo Code	400966 (ENID)			
Target Population A	HC: Households with children 💌			
Target Population B	NA: Not Applicable			
HUD McKinney- Vento funded?	● Yes © No			





HIC: Edit Program Inventory (cont'd)

• Click on the row you wish to edit.

Progra	am Inv	entory/	20	12 💌 Ado	d Invento	ory		
Row #	Year	Inv	entory	Total Beds	PIT Count	Utilization Ra	ite	
114097	2012	С		80	84	1	05 % 剩	ł
114291	2012	N		20	18		90 % 🗗	° c
★ Row # 114291 - Apple Valley Services - Honeycrisp Transitional Housing - 2012								
						H	elp Save	e
Invent	ory Typ	e 🔘 o	Current Inve	entory 🖲 New	Inventory 🔘 (Under Develo	pment	
Bed T	ype	F	acility-bas	ed beds 🔘 V	oucher beds (Other beds	;	
		AI	Year-Rou	nd Bed/Units	for Household	is		
		. with Childre	n	with	out Children	with on	ly Children	
В	eds	Units	HMIS Beds	Beds	HMIS Beds	Beds	HMIS Beds	
	20	6	20			0	0	





You can also add a new program or add inventory to an existing program from the inventory details page.

Homelessness Data Exchange Now viewing data for AA-101 - Test CoC 1	Welcome, Stefan Baumgartner <u>Log Out</u>
Home Dashboard HIC PIT AHAR PULSE Messages Reports HDX Admin	Development Site
Housing Inventory Counts (HIC) Organizations & Programs Inventory List Inventory Details Unmet Need	Reporting Status Import Data

Program Inventory Details

Select an Organization, Program, and Year to view Housing Inventory. Click any row in the table to view or edit the details of that record the ended.

Organization		Program Inventory		2012	Add Inventory		
Program	Add new program	Row #		Inventory	Total Beds	PIT Count	Itilization late
Test Program 2		100744	2012	с	4	4	100 % 🛃 😤

- Click on Add new program to create a new program
- Click on Add Inventory to add new inventory





HIC: Entering the PIT Count

- You must enter a PIT count for each inventory details record
- Before you can enter PIT count data in the HIC module, you or someone with write access to the PIT module must identify the date of the PIT count









- Enter unmet need estimates and click Save
 - Updated unmet need guidance is available on HUD's HRE

Housing Inventory Counts (HIC) <u>Organizatio</u>	ns & Programs In	ventory List Inv	ventory Details	Unmet Need Repo	rting Status Impor	t Data
Jnmet Need for AA-101	- Test CoC 1			_			
Year: 2012 Date of the	Housing Inventory C	Counts: 1/29/2012	<u>Change</u>			Save	
	All Year-Rou	nd Beds/Units			Seasonal Beds	Overflow Beds	
Beds for Units for Households with Households with at Least One Adult and One Child Child	h Beds for Households without Children	Beds for Households with Only Children	Units for Households with Only Children	Total h Year-Round Beds	Total Seasonal Beds	Overflow Beds	-
Emergency Shelter				0			
Transitional Housing				0			
Safe Haven				0			
Permanent Supportive Hou	sing			0		Save	





HIC: Reporting Status

- Review validation errors and warnings
 - Errors MUST be resolved before submission
 - Warnings are potential data quality issues that require an explanation before submission
- Submit data to HUD by clicking the Submit button

ising Inventory Count	s (HIC) Organizations & Programs	Inventory List	Inventory Details	Unmet Need	Reporting Status
orting Status for	AA-101 - Test CoC 1				
/ear: 2012 💌					
Current Status	In Progress		Submit Data		
Date of the Housing Inventory Counts	1/29/2012 Change				
Reports +	13 Reports				
Last Update On	3/2/2012				
Last Update By	Lauren Dunton				
Submitted On	-				
Submitted By					
Validation Errors +	0 Validation Errors				
Validation Warnings +	0 Validation Warnings				
Messages +	No Messages				





Entering & Submitting PIT Count Data





PIT Count: Creating a New Count

- Click on the PIT tab on the toolbar
- Once on the PIT count page, click the New Count button



Summary of PIT Counts for AA-101 - Test CoC 1

	New Count				
4	Date of Count	Sheltered ES Total Persons	Sheltered TH Total Persons	Sheltered SH Total Persons	Unsheltered Tota
	01/26/2011	0	0	0	0







- Communities need to enter the date they conducted their PIT count
 - If the CoC conducted the count outside the last 10 days in January, indicate whether or not a waiver from HUD was obtained

Point-in-Time (PIT)	PIT Counts	Reporting Status	
PIT Counts			
Date of PIT Count		Populations in this Count	
		Sheltered and Unsheltered Cou	Int Save
Received HUD Wai ◎ Yes ◎ No ◎ Not	ver? t applicable	 Sheltered-Only Count Unsheltered-Only Count 	Hide Error Messages Print Errors







- Indicate whether the CoC conducted a sheltered and unsheltered count, or only a sheltered count
- Only enter unsheltered data if conducted a count in 2012









PIT Count: Population Data

 Enter the number of persons by household type and program type counted in the CoC

Remember to click "Save" in the top or bottom right when you are finished!

Homeless Populations Homeless Subpopula	ations Notes				
Persons in Households with at least one Adult and one Child	Shelt Emergency	t ered Transitional		Unsheltered	Total
Number of Households					0
Number of Persons (Adults and Children)					0
Persons in Households with only Children ^ª	Shelt Emergency	t ered Transitional		Unsheltered	Total
Number of Households					0
Number of Persons (Age 17 or under)					0
Subtotal households with children	0	0		0	0
Subtotal persons in households with children	0	0		0	0
Persons in Households		Sheltered	Safe	Unsheltered	Total
without Children	Emergency	Transitional	Haven		
Number of Households					0
Number of Persons (Adults)					0
Total Households		Sheltered		Unsheltered	Total
and Persons	Emergency	Transitional	Safe Haven <mark>b</mark>		
Total Households	0	0	0	0	0
Total Persons	0	0	0	0	0







PIT Count: Subpopulation Data

Homeless Populations Homeless Subpopu	lations Notes		
Chronically Homeless and Vetera Subpopulations ^a	n Sheltered	Unsheltered	Total
(Veteran and Chronically Homeles: subpopulation data is required for Sheltered and Unsheltered persons	Emergency Safe Havens		
Chronically Homeless Individuals ^{\underline{b}}			0
Chronically Homeless Families (Total Persons in Household) ²			0
	Sheltered	Unsheltered	Total
	Veterans in emergency shelters, transitional housing and safe havens		
Veterans			0
Other Homeless Subpopulations ^d	, e Sheltered	Unsheltered	Total
(Other Homeless subpopulation dat is required for sheltered persons ar optional for unsheltered persons)	a Persons in emergency d shelters, transitional housing and safe havens		
Severely Mentally Ill			0
Chronic Substance Abuse			0
Persons with HIV/AIDS			0
Victims of Domestic Violence			0
Unaccompanied Child (Under 18)			0

 Enter the number of persons counted in each subpopulation by household type

Remember to click "Save" in the top or bottom right when you are finished!







 Click on the Notes tab in the PIT module to enter any explanations about the PIT data

Homeless Populations	Homeless Subpopulations	Notes	
Notes Please use the Not also be used to ex	es section to explain Va plain other data that you	lidation u have e	Varning messages that appear. This section may ntered.
			.:









Date of Count: 01/26/2012 -

- Click on the Reporting Status Tab
- Review and address all validation errors and warnings
- Click the Submit
 button
 - Must submit PIT separately from HIC

Current Status	In Progress	Submit Data	
Reports	• Point-in-Time Summary 📕 🗃		
Last Update On	2/24/2012		
Last Update By	Lauren Dunton		
Submitted On	-		
Submitted By	-		
Validation Errors +	0 Validation Errors		
Validation Warnings +	0 Validation Warnings		
Messages +	No Messages		







- The HDX can generate multiple HIC and PIT reports for communities to use for their own planning purposes
- Use HIC and PIT data to inform CoC decisions
- Multiple reports are available on Reports tab
 - HIC, PIT, AHAR, Pulse reports and new CoC
 Profile Reports









- A Guide to Counting Sheltered Homeless People
 - <u>http://www.hudhre.info/documents/counting_sheltered</u>
 <u>.pdf</u>
- 2012 HIC and PIT Data Collection Guidance
 - <u>http://www.hudhre.info/documents/2012HICandPIT</u>
 <u>Guidance.pdf</u>
- 2012 PIT and HIC Frequently Asked Questions
 - <u>http://www.hudhre.info/documents/2012HICandPIT_FAQ</u>
 <u>s.pdf</u>
- 2012 HIC and PIT Data Submission Guidance
 - <u>http://hudhre.info/index.cfm?do=viewResource&Resourc</u>
 <u>eID=4620</u>







- Calculating Unmet Need for Homeless Individuals and Families
 - <u>http://www.hudhre.info/documents/CalculatingUnmet</u>
 <u>Need_December2011.pdf</u>
- Preparing for Your 2012 Housing Inventory and Point-in-Time Counts webinar
 - <u>http://www.hudhre.info/documents/HICPIT_Slides.pdf</u>
- Preparing for Your 2012 Housing Inventory and Point-in-Time Counts with Special Attention on Veteran Program Guidance Webinar
 - <u>http://hudhre.info/documents/HICPITVA_11.1.11.pdf</u>





Print Friendly Version

HUD HRE Virtual Help Desk

Welcome to the HUD HRE Virtual Help Desk. Review the Help Desk form for the list of HUD programs and topics the Help Desk is currently accepting questions on.

Do you want to track a question that was previously submitted, provide clarification to your question, or ask a follow-up question? Enter your			
confirmation key in the field below and select the "Go" button. (You should have received the confirmation key in the confirmation e-mail right after			
you submitted the question). This will enable both you and Virtual Helpdesk staff to access your original question and answer.			

Confirmation Key:	Go

Tips:

- On the form below you must select the "Program / System" option first before entering information in the remainder of the form. If you select the "Program / System" option after entering text, the form will reset and you may lose what you entered.
- If you need help in completing this form, visit our <u>Help document</u> (PDF).

Your Details:

(* required)	Please review the HRE Virtual Help Desk Tips document to determine which Program/System to se		
Program / System: *	Select one		
Last Name: *			
First Name: *			
Name of Organization:			
E-mail Address: *			
Confirm E-mail: *			

New HRE Features	Ready, SET, Go!	8	8 9	1°	Are you Homeless or At-Risk of
Search the New HRE	The weekly Ready, SET, Gol webinar series will	TU	1		Homelessness?
Ready, SET, Go!	administrators, grantees, project sponsors and other stakeholders on a variety of topics focused on		1		Homeless Assistance.
HPRP Success Stories	 community planning and capacity building. Visit the <u>Ready, SET, Gol</u> page to view archived webinars. 	E	A		Are you a Veteran or
FY2011 CoC Competition	 Visit the <u>HRE Calendar</u> to find an upcoming Ready, SET, Gol webinar. 	N	M	< ,	Veterans? Click here for Veteran's Assistance.
APR Updates			1	A	1

Find a resource

Do you need resources to help you better serve homeless persons and families?

Enter a search term

Enter a Search Term	GO
Or select from one of the dropdow below	n menus
Browse Resource by Program	•

Ask a question

Search FAQs or submit a question to the Virtual Help Desk.

Enter a search term

Enter a Search Term	GO
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Or select from the dropdown menu below

+

Browse by FAQ Topic

Or use the advanced search

Advanced Search

Request technical assistance

Are you a HUD grantee, subrecipient, or Continuum of Care member implementing a homeless assistance program?

You can make a request to HUD for TA provider assistance. HUD will determine if the assistance should be on-call, on-site, or long-term. Submit your request using the Make a TA Request form.

Make a TA Request



- You should now be able to:
 - Understand Homelessness Data Exchange (HDX)
 data entry workflow processes for Housing Inventory
 Count (HIC) and Point-in-Time (PIT) count.
 - Accurately enter required HIC and PIT data by final deadline.
 - Be familiar with available HDX reports that could be used by CoCs to assist with planning and policy development.
- Please complete the on-line survey to rate how well this webinar met its objectives



