

# Portability Basics

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CVR Associates, Inc.

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# Agenda

During the today's webinar, we will examine the portability process within the Housing Choice Voucher (HCV) Program.

- 1. Portability Overview
- 2. Responsibilities of the Initial Housing Authority (IHA) and Receiving Housing Authority (RHA)
- 3. Move Restrictions
- 4. Required Documents (50058, 52665, Voucher, Income Verifications)
- 5. Administering and Absorbing
- 6. Payments Between IHA and RHA

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### Webinar Facilitator



Mike Eddins Vice President



**CVR Associates, Inc.** Alpharetta, GA



Former HCV Director. More than 17 years of public housing experience with extensive knowledge of SEMAP requirements, HUD guidelines, and Housing Choice Voucher regulations. HUD TA provider for PHAs regarding HCV Utilization.

**Specialties**: SEMAP, HCV Program Administration, Project Based Vouchers, Relocation, and HCV Utilization



### Webinar Facilitator



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Former Compliance and Training Manager. More than 15 years of affordable housing experience with extensive knowledge of the Housing Choice Voucher Program, regulatory compliance, and reporting, and resident self-sufficiency initiatives.

**Specialties**: HCV Program Administration, Compliance, Policy Development, Relocation, Asset Repositioning, and Data Management







One of the greatest advantages of the Housing Choice Voucher Program is an eligible family's ability to **transfer housing assistance from one area to another**, also called **portability**.

- Vouchers can be transferred anywhere in the U.S., if the area chosen is administering an HCV Program.
- The family must initiate the portability process by informing the IHA of the wish to move to another jurisdiction; eligibility requirements must be met. Most agencies require that the request is made in writing.
- There may be changes in the family's payment standard, voucher size, termination policies, screening process, etc.
- The family's tenant rent portion may also change based on the subsidy standards under the new housing authority.
- It is important to understand these differences and ensure the family is aware and can make these changes.
- Each housing agency has its own responsibilities and requirements to ensure the family has a smooth transition.

### Parties Involved





Initiates request to move to another PHA's jurisdiction



#### IHA

Agency that initially provides HCV assistance to the family\*



#### RHA

Agency that covers the area that the family wishes to relocate

\*The IHA determines if the family is eligible to utilize the portability feature of the program.





# **Basic Responsibilities**

### Family Responsibilities



#### Notification of Portability

Must contact the IHA and provide the name of the area they wish to move

#### Submit RFTA to RHA

Submit the Request for Tenancy Approval (RFTA) to the RHA prior to the voucher's expiration term

#### Notice to Landlord

In accordance with the lease, must provide proper notice to landlord to inform of intent to move

#### Settle Any Debts

Ensure all debt is settled (unpaid rent, fees for tenant-caused damages, early termination fees, debts to PHA, etc.)

### **IHA Responsibilities**



- Provide the family with the contact information of the PHA(s) in the preferred jurisdiction.
- Determine the family's eligibility to port; the family must be in good standing. The IHA must contact the selected RHA to determine whether the RHA will administer or absorb the family's voucher.
- Issue the family a voucher to search for housing.
- **Send the completed Portability Packet to the RHA.** The packet must include:
  - Non-expired voucher signed by the participant and the PHA
  - Part I of Form HUD 52665
  - EIV and income verification
  - Current Form HUD 50058
- Terminate portability if family fails to submit RFTA before voucher expiration.
- Notify the RHA if the family holds a Special Purpose Voucher (SPV), such as VASH (Veterans Affairs Supportive Housing) or NED (Non-Elderly Disabled).
- **Pay HAP and administrative fees** (if RHA administers voucher).



#### **IHA Responsibilities:** Determining Eligibility to Port

Applicants and participants must be eligible for portability. Current HCV participants in the program must not be in violation of the lease, and the move must comply with the PHA's policy on family moves. Income eligibility is not redetermined.

An applicant family is eligible if the head of household or spouse had legal residence in the IHA's jurisdiction at the time the application for assistance was submitted. The family may be required to lease a unit within the IHA's jurisdiction for at least 12 months before requesting portability.

An applicant family must be income eligible in the jurisdiction where the family will begin their initial lease.

### IHA Responsibilities: Restricting Moves



#### Mandatory

- Not income-eligible according to fiscal year limits
- In violation of current lease



#### Discretionary

- Denial or termination of assistance
- Denial due to criminal background of drug abuse
- Not compliant with moving policies (1+ moves in 1 year)
- PHA policy determines if a non-resident family of the IHA's jurisdiction is allowed to port within the first 12 months of a lease
- Insufficient funding (must notify HUD Field Office within 10 days for approval)

### **RHA Responsibilities**





Provide Briefing (Common)

Brief incoming portable families on policies, procedures, and expectations during the portability process.



#### **Issue a Voucher** Determine unit size and issue a voucher to the family.





RHA may provide additional search time beyond the mandatory 30-day voucher extension.



Notify IHA of RFTA

Notify the IHA when a family leases or if the family fails to submit the RFTA.



#### **Administer Assistance**

Process monthly billing, send annual recertifications (administering), and maintain the appropriate 50058 codes for SPVs.



Update 52665

Generate a 52665 and send to IHA with every action (2, 3, 6, and 7).

### **Voucher Extensions**



HUD expects the RHA to process the family's paperwork and issue the voucher within 2 weeks of receiving the completed Portability Packet (Notice PIH 2004-12).

For example, it is unacceptable for the RHA to delay processing the family's paperwork and issue a voucher because it wishes the family to attend a group briefing that is not scheduled for 3 weeks (Notice PIH 2004-12).

HUD regulations specify that the RHA's voucher must provide the family with a mandatory 30-day extension. The RHA's voucher must not expire before 30 calendar days from the expiration date of the IHA's voucher.

VOUCHER ISSUANCE EXAMPLE					
IHA's voucher expires 10/30	RHA's voucher may not expire before 11/29				
IHA extends voucher until 11/30	RHA's voucher may not expire before 12/30				

- HUD-52665 is the billing document.
  - Part I Completed by IHA
  - Part II Completed by RHA
- Initial billing submission must be received within 90 days of the IHA's voucher expiration date.
- The IHA is not required to honor late billings.
  - If the RHA fails to bill on time, it must absorb the family, unless it does not have funds.
- If changes occur, the RHA submits 52665 and 50058 to the IHA within 10 days of the effective date.

Family Portability In Housing Choice Vouch		U.S. Department and Urban Devel Office of Public a	opment	OMB Approval No. 2577-016 (exp. 04/30/2018
Public reporting burden for this coller data sources, gathering and maintair person is not required to respond to,	ning the data needed, and co	ompleting and reviewing the	collection of information	e time for reviewing instructions, searching existing . This agency may not conduct or sponsor, and a imber.
	orized under Section 8 of the	U.S. Housing Act of 1937 (4	2 U.S.C. 1437f). The	information is used to standardize the information
Sensitive Information. The informati maintained with appropriate administ against any anticipated threats or ha on whom the information is maintain	trative, technical, and physic zards to their security or inte	considered sensitive and is pr al safeguards to ensure their grity which could result in su	otected by the Privacy security and confident bstantial harm, embarr	Act. The Privacy Act requires that these records be iailty. In addition, these records should be protected assment, inconvenience, or unfairness to any individ
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Instructions: This portion of the fo 1. Head of Household Name	irm is to be completed by the	e initial PHA for a family that i	s moving out of the ini	tial PHA's jurisdiction under the portability procedure 2. Head of Household Social Security Number
3. Voucher Number (frapplicable)	4. Bedroom Size	5. Issuance Date (mmiddlyyyy)	6. Expiration Date (mmiddlyyyy)	7. Date of Last Income Examination (mm/dd/yyy)
<ol> <li>Annual income if new admission</li> <li>Date by which initial billing must</li> </ol>			initial PHA voucher) (r	\$
10. Initial PHA administrative fee rat	te			\$
(Note: include proration, if applic	cable. For example, if the pro		9% and your column	B rate is \$60, enter \$47.4)
11. 80% of initial PHA ongoing adm	inistrative fee (line $10 \times 0.8$ )			\$
12. Receiving PHA to which family h	has been referred:			
Attachments:				
a. A copy of the voucher issue	ed by the initial PHA.			
b. The most recent form HU				
	D-20029 and copies of an	I related verification info	rmation for the cur	rent form HUD-50058. (Note: This is the latest
	ed for either an applicant, a	a new admission, an annua	rmation for the cur l reexamination, or a	rent form HUD-50058. (Note: This is the lates n interim redetermination. It is not the form HU
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#### HUD-50058 is the Family Report.

- The most current 50058 is submitted by the IHA, along with income verifications and a current EIV Report.
- A 50058 will also be completed by the RHA.
- Complete all applicable information.
  - 2a, 2b, 2n, 12b, 12d, 12e, and 12f
- If changes occur and the voucher is NOT absorbed, the RHA should submit HUD-52665 and HUD-50058 to the IHA within 10 days of the effective date.
- If the voucher is absorbed, it is not necessary to submit the updated 50058 reports to the IHA.

Head	d of household name	Social Security Number	Date modified (mm/dd	/уууу)	
Far	mily Report	U.S. Department of Housing and Urban Deve	elopment OMB Appr	oval Number 2577-00	083
		Office of Public and Indian Housing			
4 1	•				
1. <i>P</i>	Agency				
1a.	Agency name				1a
1b.	PHA code				11
1c.	rogram	Housing, CE= Sec. 8 Certificates, VO= Sec. 8 Vouchers, MR=			10
1d.	Project number (Public Housi			ix: 🔲 🔲 🛄	10
1e.	Building number (Public Hous				10
1f.	Building entrance number (Pu	J ,,			1
1g.	Unit number (Public Housing	only) [			1
2. <i>F</i>	Action				
2a.	Type of action				28
2b.	Effective date (mm/dd/yyyy) o	of action			2
2c.	Correction? (Y or N				2
2d.	If correction: (check primary r	reason) [ ] Family correction of income [ Family correction (non-income)	PHA correction		
2h.	Date (mm/dd/yyyy) of admiss	ion to program			2
2i.	Projected effective date (mm/	/dd/yyyy) of next reexamination			2
2j.	Projected date (mm/dd/yyyy)	of next flat rent annual update (Public Housing	flat rent only)		2
2k.	FSS participation now or in th	ne last year? (Y or N)			2
2m.	Special program: (vouchers o	only) (check only one) [ ] Enhanced Voud	cher [ ] Welfar	re to Work Vouch	her
2n.	Other special programs: Nun	nber 01			2
2n.	Other special programs: Nun	nber 02			2
2q.	PHA use only				
2r.	PHA use only				
2s.	PHA use only				2
2t.	PHA use only				2
2u.	PHA use only				2
1 = Ne 2 = An 3 = Int 4 = Po	ype of action codes lew Admission nnual Reexamination terim Reexamination fortability Move-in (VO only) ortability Move-out (VO only)	6 = End Participation 7 = Other Change of Unit 8 = FSS/WW Addendum Only 9 = Annual Reexamination Searching (VO only) 10 = Issuance of Voucher (VO only)	11 = Expiration of Vouche 12 = Flat Rent Annual Up 13 = Annual HQS Inspect 14 = Historical Adjustmen 15 = Void	date (PH only) tion Only (S8 only)	

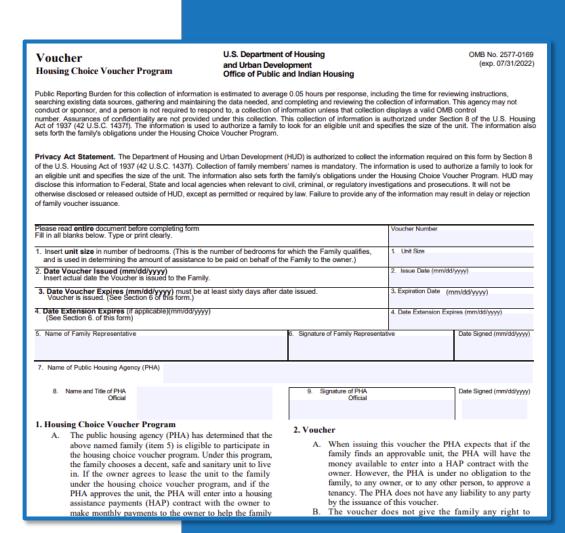




Line	Directions for Completion
2a	Complete Action Type 4 for a Port-In. Complete Action Type 1 for a New Admission Port-In.
2b	Include the date of admission (take this date from the IHA's 50058; for a new admission, use the lease-up date).
12a	Indicate the number of bedrooms on the RHA's voucher.
12b	Mark "Yes."
12e	Include the cost billed per month (get from the 52665; If absorbed, mark as \$0).
12f	Add the PHA code of the IHA.

#### HUD-52646 is the voucher.

- The voucher issued by the IHA.
- Another voucher is issued by the RHA within 2 weeks of receiving the Portability Packet from the IHA.
- The RHA's subsidy standards apply for the voucher size.
- The voucher should not expire before 30 days from the expiration date of the IHA's voucher.





- HUD-52517 is the Request for Tenancy Approval, or RFTA.
- The IHA is not required to submit the RFTA with the Portability Packet.

#### Request for Tenancy Approval Housing Choice Voucher Program

U.S Department of Housing and Urban Development Office of Public and Indian Housing OMB Approval No. 2577-0169 exp. 7/31/2022

The public reporting burden for this information collection is estimated to be 30 minutes, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. The Department of Housing and Urban Development (HUD) is authorized to collect the information on this form by Section 8 of the U.S. Housing Act (42 U.S.C. 1437f). Form is only valid if it includes an OMB Control Number. HUD is committed to protecting the privacy of individuals' information stored electronically or in paper form, in accordance with federal privacy laws, guidance, and best practices. HUD expects its third-party business partners, including Public Housing Authorities, who collect, use maintain, or disseminate HUD information to protect the privacy of that information in Accordance with applicable law.

When the participant selects a unit, the owner of the unit completes this form to provide the PHA with information about the unit. The information is used to determine if the unit is eligible for rental assistance. HUD will not disclose this information except when required by law for civil, criminal, or regulatory investigations and prosecutions.

1. Name of Public Housing Agency (PHA)	<ol><li>Address of Unit (street address, unit #, city, state, zip code)</li></ol>			
3. Requested Lease Start 4. Number of Bedrooms 5. Year Constructed Date	6. Proposed Rent 7. Security Deposit 8. Date Unit Available Amt for Inspection			
9. Structure Type	10. If this unit is subsidized, indicate type of subsidy:			
Single Family Detached (one family under one roof)	Section 202 Section 221(d)(3)(BMIR)			
Semi-Detached (duplex, attached on one side)	Tax Credit HOME			
Rowhouse/Townhouse (attached on two sides)	Section 236 (insured or uninsured)			
Low-rise apartment building (4 stories or fewer)	Section 515 Rural Development			
High-rise apartment building (5+ stories)	Other (Describe Other Subsidy, including any state			
Manufactured Home (mobile home)	or local subsidy)			
11. Utilities and Appliances				
The owner shall provide or pay for the utilities/appliances indicated bel utilities/appliances indicated below by a "T". Unless otherwise specifier				

refrigerator and range/microwave.						
Item	Specify fuel type				Paid by	
Heating	Natural gas Bottled gas	Electric	🗌 Heat Pump 🔲 Oil	Other		
Cooking	Natural gas Dottled gas	Electric		Other		
Water Heating	Natural gas Dottled gas	Electric	🗌 oil	Other		







RFTAs and port packets submitted.

If income is outdated, participant submits updated verifications.

Participant may already occupy units indicated on the RFTA.





### STI AND LIFREAD DEVELOPMENT

# Absorbing and Administering

### Overview

When an eligible family ports to another jurisdiction, the RHA has the option to administer (bill) the subsidy on behalf of the IHA or absorb the family into its HCV Program. When the IHA inquires about the RHA's intention to administer or absorb, **the RHA must inform the IHA prior to the family porting to the RHA's jurisdiction**.

If the RHA notifies the IHA that the family's voucher will initially be **absorbed**, the RHA **cannot** reverse its decision at a later date and administer the voucher.

An RHA that initially decides to **administer** a voucher **may change its decision at any time** and absorb the family into its own HCV Program.





### Absorbing





Absorbing occurs when the RHA absorbs or incorporates the family's voucher into its program and begins paying for the family's assistance out of its consolidated Annual Contributions Contract (ACC).

The family is no longer considered a ported family. The RHA is fully responsible for the administration of the family's voucher, and there is no ongoing communication between the housing agencies and no billing arrangements.

The IHA may issue that voucher to another eligible family from its waiting list.

### Administering



When a family exercises their right under portability and remains under the IHA's voucher allocation, this is called administering or "billing." The RHA pays for the family's assistance and bills the IHA for the full Housing Assistance Payment (HAP) and a percentage of the ongoing administrative fee. The administrative fee is paid by HUD to the PHA for administering the HCV Program.

When billing the IHA, there are deadlines that must be met. HUD encourages PHAs to work together to resolve any billing issues to reduce administrative burden and ensure no additional burdens are placed on the family.

If the initial billing is not received by the initial billing deadline, generally, the RHA will have to absorb the voucher unless the IHA accepts the late billing. The RHA may absorb the family into its own program if there is funding available under its ACC and will not result in over-leasing for the calendar year.





### AND CHIS AND DEVELOPMENT

# IHA and RHA

Initial Billing and Payment Deadlines

### Summary of Billing Deadlines





#### **Initial Billing**

IHA must make initial payment 30 days from receipt of initial billing.



#### **Regular Billings**

IHA must make subsequent payments no later than the 5th business day each month.



#### RHA Initial Billing Submission Part II Form HUD 52665

90 days from the expiration date of the IHA's voucher.

HUD may transfer ACC funds from IHA to RHA to assist families.

If billing is late, HUD may reduce the PHA's administrative fee.

### Summary of Billing Deadlines





#### Change in Billing Amount

RHA must submit the new amount within 10 business days from the effective date of the change.



#### Billing Arrangement: Termination

RHA must submit billing within 10 business days from the effective date of the termination.

### Payments





#### **Initial Billing**

IHA must pay initial billing submission within 30 days.



#### **Regular Billings**

IHA must pay regular billings no later than the 5th business day each month.



#### 52665 to HUD

If RHA absorbs, send 52665 and billing within 10 business days after the effective date.

HUD may transfer ACC funds from IHA to RHA to assist families.

If billing is late, HUD may reduce the PHA's administrative fee.



# Portability and Utilization



### Portability's Effect on Utilization



#### Know your data:



How many ports are coming in on a monthly basis?

How many ports are porting out on a monthly basis?

How much are port-outs costing you?

How much are you earning from port-ins?

### Portability's Effect on Utilization

2022	UMAs	Actual UMLs	Actual HAP	Vouchers Issued/Projected to be Issued	Other Planned Additions/ Reductions	New Leasing from Issued Vouchers	Estimated Attrition	UMLs: Actual/Projected	HAP: Actual/Projected	Actu
Jan-22	100	96	\$28,999					96	\$28,999	
Feb-22	100	95	\$28,392					95	\$28,392	
Mar-22	100	96	\$29,783	3				96	\$29,783	
Apr-22	100	96	\$31,548	4				96	\$31,548	
May-22	100	97	\$30,744	5						
Jun-22	100	98	\$30,915	2	Summary Out	tcomes				$\times$
Jul-22	100			2						
Aug-22	100			2	🖂 Year-End	Outcomes				-
Sep-22	100			2			2022	20	)23 ———	- I
Oct-22	100			2	UM	L % of ACC (UM	A) 98.0	0/6	100.2%	
Nov-22	100			2					100.270	
Dec-22	100			2	HAP	Exp as % All Fun	ds 85.1	%	94.3%	
Total	1,200	578	\$180,381	26					511070	
2023					L HA	P Exp as % of Eli	g. 97.9	%	109.9%	
Jan-23	100			2						
Feb-23	100			1	Proi 17	2/31 Total Reserv	es			
Mar-23	100			2	1103.12		\$66,3	750	\$25,587	
Apr-23	100			1	НАР	Reserves - % AE	A A		6.00/	
May-23	100			2		10001100 70712	17.5	%	6.8%	
Jun-23	100			2						
Jul-23	100			2		1	-1.3	100	\$34,854	
Aug-23	100			2		1	-1.3	100	\$34,898	

#### 1. How many ports are coming in on a monthly basis?

If absorbing, it will potentially augment the number of vouchers you need to issue



### Portability



# Know your data: How many ports are outgoing on a monthly basis?

- 1. Port-outs that are absorbed by another PHA are not registered as EOP's (End of Participation) in PIC (PIH Information Center).
- 2. If you are in a tight market and port out a lot of vouchers that are absorbed, they will not be tracked in your turnover rate percentage.
  - a. This could result in a higher turnover rate of your vouchers than you have in your Two-Year Tool.



#### VMS and Set-Aside Funding

	Jan	Feb
Portable Vouchers Paid	3	3
Portable Voucher Paid HAP	\$2,083	\$2,083
PUC	\$694	\$694
Total Vouchers	69	69
HAP Total	\$35,629	\$30,954
PUC	\$516	\$448

PUC = Per Unit Cost



#### VMS and Set-Aside Funding

	Jan	Feb
Portable Vouchers Paid	33	30
Portable Voucher Paid HAP	\$32,295	\$30,907
PUC	\$979	\$1030
Total Vouchers	1832	1811
HAP Total	\$1,087,411	\$1,095,543
PUC	\$594	\$605

PUC = Per Unit Cost



**B.** <u>Category 2b -Portability</u>: To be eligible for funding under this category, the PHA must have experienced a significant increase in renewal costs due to portability for tenant-based rental assistance under Section 8(r) of the Act. EHVs and Mainstream Vouchers are not eligible for funding under this category.

To determine eligibility and calculate funding under this category for regular HCVs, HUD will compare the average HAP Per Unit Cost (PUC) for the re-benchmarking period (January 1, 2021 to December 31, 2021) to the average Port-out Vouchers HAP PUC based on year-to-date reporting in PIC (as of April 1, 2022). If the portability average HAP exceeds 110 percent of the HCV Program-wide average HAP PUC for the re-benchmarking period, the PHA will be eligible for set-aside funding. The difference between the portability average PUC and 110 percent of the program-wide average PUC is multiplied by the year-to-date total unit months leased (UML) for the "Port Vouchers Paid" reported in PIC, extrapolated to 12 months.

#### VMS and Set-Aside Funding HAP Expenses

https://www.hud.gov/sites/dfiles/PIH/documents/PIH2022-14.pdf



iii. Special Fees for Portability: Receiving PHAs with numbers of portability vouchers that comprise a significant portion of their vouchers under lease are eligible for a special fee. PHAs must have been administering a number of port-in vouchers equal to 20 percent or more of the PHA's total number of leased vouchers as of December 31, 2021, to be eligible for special portability fees. For each eligible port-in voucher, the receiving PHA will receive 12 months of funding equal to 15 percent of the PHA's 2022 Column A rate for administrative fees.

#### VMS and Set-Aside Funding HAP Expenses

https://www.hud.gov/sites/dfiles/PIH/documents/PIH2022-14.pdf





#### Know your data: What is the value of the port?

- 1. If you are administering, how much are you receiving in administrative fees from the IHA?
  - a. If the administrative fee is significantly **lower**, consider your options.
  - b. If the administrative fee is significantly **higher**, consider your options.





### Understanding the Cost: Bottom Lines

#### Know your data:

- a. Analyze the impact that ports have on your program.
- b. Align capacity needs if new to administering.
- c. Know the cost and/or revenues related to the port.
- d. Look at ports as a business decision.



# Special Purpose Vouchers (SPVs)



### Overview



Housing vouchers have been allocated via SPVs and are targeted to specific populations to end homelessness. If alternative program requirements have been established for SPVs by HUD, PHAs must consider portability requirements unless regulations specifically state or give special authority on how to handle portability for that program. SPVs include:



VASH

Veterans Affairs Supportive Housing



FUP

Family Unification Program



NED

Non-Elderly Disabled

### **Special Purpose Vouchers**



Currently, VASH is the only program that has alternative portability requirements.

VASH families who move outside the catchment area must receive case management services by the partnering VAMC (Veterans Affairs Medical Center) or CBOC (Community-Based Outpatient Clinic).

As a result, PHAs must establish special mobility and portability procedures.

#### Mobility and Portability of HUD-VASH Vouchers

An eligible family that is issued a HUD-VASH voucher must receive case management services provided by the partnering VAMC or CBOC. Therefore, special mobility and portability procedures must be established. HUD-VASH participant families may reside only in those jurisdictional areas that are accessible to case management services as determined by VA HUD-VASH case managers at the partnering VAMC or CBOC. Since the case managers will be identifying homeless veterans eligible to participate in the HUD-VASH program, section 8(r)(1)(B)(i) of the 1937 Act (42 U.S.C. 1437f(r)(1(B)(i)), which restricts portability in cases where the family did not reside in the jurisdiction of the PHA at the time of application for HCV assistance, and 24 CFR 982.353(a), (b), and (c), which affects where a family can lease a unit with HCV assistance, do not apply. HUD may publish public housing notices from time to time to further explain portability requirements under the HUD-VASH program.

https://www.federalregister.gov/documents/2012/03/23/2012-7081/section-8-housing-choice-vouchers-revised-implementation-of-the-hud-va-supportive-housing-program

### **Best Practices: Managing Portability**



Communication between housing agencies is key. Best practices to successful portability transfers include:

- The RHA confirms that the Portability Packet was received.
- The IHA provides the RHA with copies of photo IDs, citizenship status, family's participation in the FSS (Family Self-Sufficiency) Program, reasonable accommodations information, and/or Earned Income Disallowance (EID) status.
- The IHA monitors the family if it remains under the IHA's voucher allocation. Ensure billing deadlines are met and re-issue vouchers.
- Analyze the impact that ports have on your program and consider administrative fee options.
- The IHA informs families of possible challenges of portability to eliminate stalls in the process and expiration of vouchers.
- The RHA should keep the IHA notified of the family's progress and any changes in the family's status.



#### See HUD Exchange for additional documents and resources.

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