



OFFICE OF
HOUSING COUNSELING
LET'S MAKE HOME HAPPEN

HUD Housing Counselor Certification

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Housing Counselor Certification

KEY PROVISIONS



Housing counseling required under or provided in connection with **any** program administered by HUD shall be provided **only** by organizations and counselors certified by the Secretary.

A HUD Certified Housing Counselor is a housing counselor who has **passed** the HUD certification examination **and works** for a HUD-approved housing counseling agency.

Effective date: August 1, 2020

Benefits of Certification



- **Broader knowledge = better counseling**
- **Create professional recognition for housing counselors**
- **Elevate the value of the program for consumers**
- **Consumers avoid scammers and con artists**
- **A credential for counselors**
- **Consumers benefit from HUD approved agencies**
- **Housing counseling offered in connection with HUD programs meets OHC standards**
- **Programs and counselors eligible for grants and scholarships**
- **Increased visibility and awareness of housing counseling**

Counselor Certification



- Counselors must register for and take the examination through www.hudhousingcounselors.com
- Free practice exam and a free study guide available
- Can take examination proctored on-line or at a proctoring site
- Cost \$60 on-line and \$100 on site
- Available in English and Spanish
- Can take multiple times until counselor passes - must pay fee each time
- Pass the certification exam covering six major topics
 - Only have to pass certification examination once