Detailed Instructions
FY 2019 Continuum of Care (CoC) Application

Office of Special Needs Assistance Programs

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Version 4
Revisions Highlighted
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Purpose

This document provides guidance for completing the FY 2019 Continuum of Care (CoC) Application for the FY 2019 CoC Program Competition. The FY 2019 CoC Application is one of three parts of the CoC Consolidated Application—the second part is the CoC Priority Listing, and the third is all the project applications submitted to the CoC which were reviewed, approved, and ranked or rejected in the local CoC competition for FY 2019 funding consideration by HUD.

The CoC Application and the CoC Priority Listing are separate submissions in e-snaps; therefore, Collaborative Applicants must ensure that both the CoC Application and the CoC Priority Listing, with all project applications either approved and ranked or rejected, are submitted in e-snaps prior to the application submission deadline.

Applications must be submitted to HUD for the FY 2019 Continuum of Care (CoC) Program Competition by 8:00 p.m. eastern time, TBD.

Reference Documents

HUD publishes resources to the HUD Exchange to assist Collaborative Applicants in completing the CoC Application. HUD strongly recommends that all applicants sign up for HUD listserv messages that inform CoC Program applicants about all program requirements. Collaborative Applicants should use the following documents, and any other CoC Application-related guidance HUD publishes to the HUD Exchange and notifies applicants about through listserv messages, as references while completing the CoC Application:

1. Notice of Funding Availability (NOFA) for Fiscal Year (FY) 2019 Continuum of Care Program Competition
2. 24 CFR part 578
3. AHAR Submission Report on the HUD Exchange
4. CoC-PHA Crosswalk Report
5. CoC Application e-snaps Navigational Guide
6. Optional Rating and Ranking Tool

Key Points for Applicants

Collaborative Applicant should consider the following while completing the CoC Application:

1. Per 24 CFR 578.9, the Collaborative Applicant is responsible for compiling and submitting the CoC Consolidated Application for the FY 2019 CoC Program Competition on behalf of the CoC.
2. The Collaborative Applicant must obtain the CoC’s approval as outlined in the CoC’s policies and procedures in 24 CFR 578.9(b), prior to submitting the Consolidated Application.

Completing the CoC Application

Collaborative Applicants can submit the CoC Application with incomplete information that could affect the CoC Application score. If there is no response to questions on formlets, the following will display at the bottom:

Note: This formlet contains mandatory fields for which no value has been saved.
Importantly, it is the CoC-designated Collaborative Applicant’s responsibility to ensure the CoC Application is complete, with up-to-date information. If an applicant appeals a CoC Application score for a CoC Application submitted with incomplete information, HUD is prohibited from considering, as part of the appeals process, supplemental information submitted after the FY 2019 CoC Competition application submission deadline.

**Answering Multi-Part Narrative Questions**

Several narrative responses require Collaborative Applicants to address multiple questions in a single text box. In these instances, HUD strongly encourages Collaborative Applicants to number responses to correspond with multi-part narrative questions by using the same numbers in the question. This will help Collaborative Applicants organize their responses to ensure they are complete and assist HUD in reviewing and scoring the responses.

**Documentation Evidence–4B. Attachments Screen**

1. Collaborative Applicants should **exercise care** to ensure that attachments being submitted match the questions for which they are being submitted. These Detailed Instructions include naming conventions for attached files.

2. The 4B. Attachments screen is organized by question, except for the FY 2019 CoC Competition Report, which includes information for several questions.

3. HUD is **not required** to search through all attachments Collaborative Applicants submit to determine whether attachments were inadvertently uploaded to wrong attachment (associated with specific question) in the 4B. Attachment Screen.

4. If Collaborative Applicants upload appropriate evidence under the **wrong attachment** in the **4B Attachment Screen**, and HUD does not give points for that evidence, this is **not** a valid reason to appeal HUD’s funding determination.

5. Collaborative Applicants should only use ZIP files when absolutely necessary.

**Public Posting Evidence–Attachments**

Public posting attachments submitted in the **4B. Attachment Screen** as evidence the CoC met HUD-established deadlines for local CoC Competitions must have system-generated dates and times, which must be clear and legible (e.g., a screenshot displaying the time and date of the public posting using your desktop calendar; screenshot of a webpage that indicates date and time). As seen in the screenshot below, the bottom right-hand corner includes both time and date (8:59 AM – 5/23/2018). HUD recognizes that some websites automatically add dates and times of document postings, while others do not, and the screenshot below is not the only way to display system-generated date and time stamps.
Changes from FY 2018 CoC Application

The FY 2019 CoC Application has several changes from the FY 2018 Application including, but not limited to:

1. HUD removed several questions to streamline the application.

2. Unless otherwise noted in the question, the dates referred to as Fiscal Year (FY) are for the Federal Fiscal Year (October 1, 2018 to September 30, 2019).

3. CoC Mergers–CoC’s should pay close attention to the FY 2018 CoC Program Competition NOFA Sections III.C.3.f., VII.B.3.b., and VII.B.7. for information on mergers and scoring. Merger bonus points are only available for CoCs that merged between the FY 2018 and FY 2019 CoC Program Registration processes.

4. CoC Bonus Projects–CoCs may apply for up to 5 percent of their Final Pro Rata Need (FPRN), or 25 percent of the CoC’s Preliminary Pro Rata Need (PPRN) minus its Annual Renewal Demand (ARD). CoCs may apply for more than one CoC Bonus project provided the sum of the CoC Bonus project applications do not exceed the amount of CoC Bonus funds available for the CoC as listed on the Estimated ARD Report on the HUD Exchange and the CoCs demonstrate they made performance-based decisions (Section II.B.1. of the FY 2019 CoC Program Competition NOFA).

5. DV Bonus–HUD changed questions related to the DV Bonus for clarity. CoCs are still limited to one new project application for SSO-CE and may submit more than one DV Bonus project application for housing (PH-RRH and Joint TH and PH-RRH component) so long as the sum of the DV Bonus project applications do not exceed the amount of DV Bonus funds available for the CoC as listed on the Estimated ARD Report on the HUD Exchange.
6. Racial Disparities—HUD changed questions about CoCs assessment of their systems for racial disparity (See Section VII.B.6.n. of the FY 2019 CoC Program Competition NOFA.).

7. HUD added questions regarding employment with an attachment requirement (see Section VII.B.6.o. and p. of the FY 2019 CoC Program Competition NOFA.)

What Remained the Same for FY 2019 CoC Application?

1. Total points available 200.

2. HUD brought forward and prepopulated limited information from the FY 2018 CoC Application if the Collaborative Applicant, or HUD, imported the FY 2017 information during the FY 2018 CoC Program Registration process.

3. Several questions ask for the organization name or position title that is responsible for oversight for the objective stated in the question. Applicants should include the name of an organization or position title, not the name of the person who fills that position.

4. Homelessness Data Exchange (HDX) generated report-FY 2019 CoC Competition Report is available in HDX.

5. Collaborative Applicants are responsible for reviewing all prepopulated information to ensure it is up-to-date and accurate.

6. Collaborative Applicants are responsible for reviewing the completed application to ensure all responses being submitted are accurate and complete.

7. Collaborative Applicants should address all the elements in each question to ensure they are complete, and HUD recommends applicants number multi-part responses to correspond with the numbering in the question.

8. Collaborative Applicants must respond to each question separately, unless a response specifically indicates the Collaborative Applicant should reference another question. This means, when reviewing the responses for each question, HUD will not consider information provided in another question in the application unless instructions specifically reference that question. Information provided must be up-to-date and accurate.

9. All questions requiring a narrative response include the maximum number of characters available. HUD recommends Collaborative Applicants draft responses in a word processing program and use the character counter to ensure the response does not exceed the maximum number of characters. The draft response can then be copied and pasted into the application. However, if the character count of the copied information exceeds the character limit, only the portion of the information up to the character limit will appear in the narrative box.

10. Throughout the CoC Application, the responses should address the CoC’s entire claimed geographic area, unless otherwise noted.

Required Attachments

The following charts lists required attachments, the question they correspond to, and the naming convention applicants should use.
HUD prefers attachments be uploaded as PDF files, but will accept the following: zip, xls, xlsx, tif, jpeg, pdf, img, rtf, pptx, ppt, txt, bmp, jpg, png, zipx, doc, docx, gif, tiff. The maximum attachment size is 5mb.

<table>
<thead>
<tr>
<th>Question No.</th>
<th>Question Description</th>
<th>Attachment Naming Convention</th>
</tr>
</thead>
<tbody>
<tr>
<td>2A, 2B, 3A, 3B, and 4A-6</td>
<td>FY 2019 CoC Competition Report (HDX Report) Shows all system-wide performance measures that were submitted to HUD, including relevant Housing Inventory Count (HIC), Point-in-Time (PIT) count, and data quality data. Required</td>
<td>FY 2019 CoC Competition Report</td>
</tr>
<tr>
<td>1C-4</td>
<td>PHA Administrative Plan. <strong>Required</strong> if applicants select “Yes” PHA has General or Limited Homeless Preference.</td>
<td>PHA Administration Plan Preference</td>
</tr>
<tr>
<td>1C-4</td>
<td>PHA Administration Plan–Moving On Multifamily Assisted Housing Owners’ Preference–<strong>Required</strong> if applicants select “Yes” PHA has a Preference for current PSH program participants no longer needing intensive supportive services, e.g., Moving On.</td>
<td>Moving On Multifamily Preference</td>
</tr>
<tr>
<td>1C-7</td>
<td>Centralized or Coordinated Assessment System. <strong>Required</strong></td>
<td>CE Assessment Tool</td>
</tr>
<tr>
<td>1E-1</td>
<td>Public Posting–Announcement of Local Competition that documents how the CoC informed project applicants about point values or other ranking criteria the CoC would use to rank projects on the CoC Priority Listing during its local competition. <strong>Required</strong></td>
<td>Local Competition Public Announcement</td>
</tr>
<tr>
<td>1E-1</td>
<td>Public Posting–30-Day Local Competition Deadline. <strong>Required</strong></td>
<td>Local Competition Deadline</td>
</tr>
<tr>
<td>1E-1</td>
<td>Public Posting–15-Day Notification Outside e-snaps–Projects Accepted and Ranked. <strong>Required</strong></td>
<td>Projects Accepted Notification</td>
</tr>
<tr>
<td>1E-1</td>
<td>Public Posting–15-Day Notification Outside e-snaps–Projects Rejected or Reduced. <strong>Required</strong></td>
<td>Project Rejected/Reduced Notification</td>
</tr>
<tr>
<td>1E-4</td>
<td>Public Posting–CoC-Approved Consolidated Application including: CoC Application, Priority Listing that includes the Project Listings. Public Posting–Final Review and Ranking Process Scoring Tool. <strong>Required</strong></td>
<td>Consolidated Application</td>
</tr>
</tbody>
</table>
### 3A. Continuum of Care (CoC) System Performance.

<table>
<thead>
<tr>
<th>3A-5b.</th>
<th>Written agreement with a state or local workforce development board. <strong>Required.</strong></th>
<th>State or Local Workforce Agreement</th>
</tr>
</thead>
<tbody>
<tr>
<td>3A-5b.</td>
<td>Written agreement with local education or training organization. <strong>Required.</strong></td>
<td>Local Education or Training Organization Agreement</td>
</tr>
</tbody>
</table>

### 3B. Performance and Strategic Plan.

| 3B-3  | Summary of Racial Disparity Assessment. **Required** | Racial Disparity Assessment Summary |

### 4A. Mainstream Benefits and Additional Policies.

| 4A-7a | Project List-Homeless under Other Federal Statutes. **Required** if the CoC requests the use of 10 percent of total CoC Program funds to serve persons defined as homeless under other federal statutes. | Project List-Homeless under Other Federal Statutes |

### Questions Requiring Cross Reference to the Project Application Questions

Several questions require Collaborative Applicants to gather data from project application(s) submitted as a part of the CoC Priority Listing in the CoC Consolidated Application.

HUD will score the CoC Application questions based on actual responses in the project application(s).

The following chart serves as a reference for CoCs of the CoC Application questions that require information from the project application(s).

<table>
<thead>
<tr>
<th>Questions requiring cross-reference to Project Application question(s) and coordination with the Project Application.</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>CoC Application Question</strong></td>
</tr>
</tbody>
</table>
| Mainstream Benefits | **New:** Screen 4A, questions 5a, 5b, 6, and 6a.  
**Renewal:** Screen 4A, questions 2a, 2b, 3, and 3a |
| Low Barriers to Project Entry | **New:** Screen 3B, question 5b  
**Renewal:** Screen 3B, question 3b |
| Housing First | **New:** Screen 3B, questions 5a, 5b, and 5d  
**Renewal:** Screen 3B, questions 3a, 3b, 3c, and 3d |
1A. Continuum of Care (CoC) Identification

The fields in Section 1A are read-only. The information is prepopulated based on the information entered in the CoC Applicant Profile. The Collaborative Applicant listed in this section must match the Collaborative Applicant that registered, or was registered by HUD, during the FY 2019 CoC Program Registration process. If this information is different, it must have been approved as outlined in Section I.F.1. of the FY 2019 CoC Program Competition NOFA.

Applicants cannot change the Collaborative Applicant name in the CoC Application. If the information in this section is not correct, or if the field is blank, contact the HUD Exchange e-snaps Ask-A-Question (AAQ) at www.hudexchange.info/get-assistance/

1B. Continuum of Care (CoC) Engagement

1B-1. CoC Meeting Participants.

Guidance–

A. Demonstrate participation from a broad array of stakeholders within the CoC’s geographic area, including at a minimum: victim services organizations, youth providers, and homeless or formerly homeless individuals.

B. Select “Not Applicable” if the organization or person did not exist within the CoC’s geographic area.

C. Use “Other” to enter an organization type or person not listed on the chart to reflect the full CoC membership.

Instructions–Select “Yes,” “No,” or “Not Applicable”

For the period of May 1, 2018 to April 30, 2019, applicants must indicate whether the Organization/Person listed:

1. participated in CoC meetings;
2. voted, including selecting CoC Board members; and
3. participated in the CoC’s coordinated entry system.

1B-1a. CoC’s Strategy to Solicit/Consider Opinions on Preventing and Ending Homelessness.

Instructions–Narrative 2,000 Character Limit

Applicants must describe how the CoC:

1. solicits and considers opinions from a broad array of organizations and individuals that have knowledge of homelessness, or an interest in preventing and ending homelessness;
2. communicates information during public meetings or other forums the CoC uses to solicit public information;
3. takes into consideration information gathered in public meetings or forums to address improvements or new approaches to preventing and ending homelessness; and
4. ensures effective communication with individuals with disabilities, including the availability of accessible electronic formats, e.g., PDF.
1B-2. Open Invitation for New Members.

**Background**—The CoC should have a transparent process in place to invite new members to join that is announced publicly (e.g., via the CoC’s website, newsletter) and occurs at least annually.

**Instructions**—Narrative 2,000 Character Limit

Applicants must describe:

1. the invitation process;
2. how the CoC communicates the invitation process to solicit new members;
3. how the CoC ensures effective communication with individuals with disabilities, including the availability of accessible electronic formats;
4. how often the CoC solicits new members; and
5. any special outreach the CoC conducted to ensure persons experiencing homelessness or formerly homeless persons are encouraged to join the CoC.

1B-3. Public Notification for Proposals from Organizations Not Previously Funded.

**Guidance**—Public notification may include but is not limited to: posting in newspapers with general circulation within the geographic area, on the CoC’s website or on another website affiliated with the CoC, Social Media (i.e., Facebook, Twitter), or publicly accessible forums. All mediums must be open to the public.

**Instructions**—Narrative 2,000 Character Limit

Applicants must describe:

1. how the CoC notifies the public that it is accepting project application proposals, and that it is open to and will consider applications from organizations that have not previously received CoC Program funding, as well as the method in which proposals should be submitted;
2. the process the CoC uses to determine whether the project application will be included in the FY 2019 CoC Program Competition process;
3. the date(s) the CoC publicly announced it was open to proposal;
4. how the CoC ensures effective communication with individuals with disabilities, including the availability of accessible electronic formats; and
5. if the CoC does not accept proposals from organizations that have not previously received CoC Program funding or did not announce it was open to proposals from non-CoC Program funded organizations, the applicant must state this fact in the response and provide the reason the CoC does not accept proposals from organizations that have not previously received CoC Program funding.
1C. Continuum of Care (CoC) Coordination

1C-1. CoCs Coordination, Planning, and Operation of Projects.

Guidance–

A. The response must be based on consultation and interaction at the recipient level, not the subrecipient level.

B. Use the blank box to add organizations not listed of which the CoC or its projects actively coordinate.

C. Select “Not Applicable” if the organization does not exist within the CoC’s geographic area.

Instructions–Complete the Chart
Applicants must select the appropriate response for each federal, state, local, private, other organizations, or program source the CoC included in the planning and operation of projects that serve individuals experiencing homelessness, families experiencing homelessness, unaccompanied youth experiencing homelessness, persons who are fleeing domestic violence, or persons at risk of homelessness.

1C-2. CoC Consultation with ESG Program Recipients.

Guidance–The response must be based on consultation and interaction at the recipient level, not the subrecipient level.

Instructions–Narrative 2,000 Character Limit
Applicants must describe how the CoC:

1. consulted with ESG Program recipients in planning and allocating ESG funds;

2. participated in the evaluating and reporting performance of ESG Program recipients and subrecipients; and

3. ensured local homelessness information is communicated and addressed in the Consolidated Plan updates.

1C-2a. Providing PIT and HIC Data to Consolidated Plan Jurisdictions.

Instructions–Select “Yes” or “No”
Applicants must indicate whether the CoC provided Point-in-Time (PIT) and Housing Inventory Count (HIC) data to the Consolidated Plan jurisdictions within its geographic area.

1C-2b. Providing Other Data to Consolidated Plan Jurisdictions.

Instructions–Select “Yes” or “No”
Applicants must indicate whether the CoC ensured local homelessness information is communicated to Consolidated Plan Jurisdictions within its geographic area so it can be addressed in Consolidated Plan updates.
1C-3. **Addressing the Safety Needs of Domestic Violence, Dating Violence, Sexual Assault, and Stalking Survivors.**

**Background**—CoC’s should be able to provide individuals and families fleeing domestic violence access to housing and trauma-informed, victim-centered services that prioritize the survivor’s safety needs, accommodates their unique circumstances, and maximizes client choice.

**Trauma-informed:** Approaches delivered with an understanding of the vulnerabilities and experiences of trauma survivors, including the prevalence and physical, social, and emotional impact of trauma. A trauma-informed approach recognizes signs of trauma in staff, clients, and others, and responds by integrating knowledge about trauma into policies, procedures, practices, and settings. Trauma-informed approaches place priority on restoring the survivor’s feelings of safety, choice, and control. Programs, services, organizations, and communities can be trauma-informed.

**Victim-centered:** Placing the victim's priorities, needs, and interests at the center of the work with the victim; providing nonjudgmental assistance, with an emphasis on client self-determination, where appropriate, and assisting victims in making informed choices; ensuring that restoring victims' feelings of safety and security are a priority and safeguarding against policies and practices that could inadvertently re-traumatize victims; ensuring that victims' rights, voices, and perspectives are incorporated when developing and implementing system- and community-based efforts that impact crime victims.

**Guidance**—Applicants should include in their responses how housing and services are made available from the CoC Program, ESG Program, Department of Justice (DOJ), and the Department of Health and Human Services (HHS) programs.

**Instructions**—Narrative 2,000 Character Limit

Applicants must describe:

1. the CoC’s protocols, including protocols for coordinated entry and the CoC’s emergency transfer plan, that prioritize safety and incorporate trauma-informed, victim-centered services; and
2. how the CoC, through its coordinated entry, maximizes client choice for housing and services while ensuring safety and confidentiality.

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1C-3a. **Training—Best Practices in Serving DV Survivors.**

**Instructions**—Narrative 2,000 Character Limit

Applicants must describe how the CoC coordinates with victim services providers to provide training, at least on an annual basis, for:

1. **CoC area project staff** that addresses safety and best practices (e.g., trauma-informed, victim-centered) on safety and planning protocols in serving survivors of domestic violence; and
2. **Coordinated Entry staff** that addresses safety and best practices (e.g., Trauma Informed Care) on safety and planning protocols in serving survivors of domestic violence.
1C-3b. Domestic Violence–Community Need Data.

**Background**—The 2017 HMIS Data Standards Dictionary and Manual document requirements for programming and use of all HMIS systems and comparable database systems, effective October 1, 2017.


**Instructions**—Narrative 2,000 Character Limit

Applicants must describe how the CoC uses de-identified aggregate data from a comparable database to assess the special needs related to domestic violence, dating violence, sexual assault, and stalking.

1C-4. PHAs within CoC. Attachment required.

**Guidance**—

A. Though HUD provided the CoC PHA Crosswalk Report to help CoCs answer this question, it recognizes CoCs might have relationships with other PHAs within their geographic areas, and the CoC-PHA Crosswalk has known errors. Therefore, CoCs may rely on either local information or the HUD-PHA Crosswalk to answer this question.

B. HUD will not accept website links or hyperlinks as a substitute for meeting the attachment requirement for this question.

C. For the purposes of the CoC Application, HUD is defining the following terms:

- **General Preference**—Places all the members of a certain category (or categories) of household’s above other households on a list.

- **Limited Preference**—Often referred to as a “set-aside”, is a defined number of public housing units or Housing Choice Vouchers (HCV) made available on a priority basis to a certain type of applicant for housing assistance. This includes Project-Based Vouchers used to serve certain types of applicants.

- **Moving On Strategy**—How recipients move current CoC Program participants, who no longer require intensive services, from CoC Program funded-PSH beds to other housing assistance programs (including, but not limited to, Housing Choice Vouchers and Public Housing) in order to free up CoC Program funded-PSH beds to be used for persons experiencing homelessness.

D. Applicants should provide the required information for the two largest PHAs, highlighted in gray on the CoC-PHA Crosswalk Report, or the two PHAs the CoC has a working relationship with. If the CoC has less than two PHAs, provide information about all the PHAs that are in the CoC’s geographic area.

E. **Applicants must attach** a copy at the 4B. Attachments Screen of an excerpt from the PHA(s) administrative planning document(s) or another document of the PHA(s) with the written policies, or a letter from the PHA(s) that addresses

   (1) **homeless preference** and
(2) **Moving On preference**—this may include the Administration Plan, Admissions and Continued Occupancy Policy (ACOP), annual 5-year plan.

**Instructions**—Complete the Chart

Applicants must:

1. enter the name of the PHA;

2. enter the percentage of new admissions to the Public Housing or Housing Choice Voucher (HCV) Programs in the PHA who were experiencing homelessness at the time of admission for Federal Fiscal Year 2018;

   **Example**—A PHA had a 3 percent admission rate of people experiencing homelessness at the time of entry for its Public Housing Program and an admission rate of 8 percent of people experiencing homelessness at the time of admission. The CoC would enter the higher number, HCV admissions of 8 percent into the chart.

3. indicate whether the PHA has a homeless admission preference in its Public Housing and/or HCV Program; and

4. indicate whether the PHA has Moving On preference(s) in its Public Housing and/or HCV Program.

---

1C-4a. **PHAs’ Written Policies on Homeless Admission Preferences.**

**Instructions**—Narrative 2,000 Characters

Applicants must:

1. provide the steps the CoC has taken, with the two largest PHAs within the CoC’s geographic area or the two PHAs the CoC has working relationships with, to adopt a homeless admission preference—if the CoC only has one PHA within its geographic area, applicants may respond for one; or

2. state that the CoC does not work with the PHAs in its geographic area.

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1C-4b. **Moving On Strategy with Affordable Housing Providers.**

**Guidance**—For the CoC Application, HUD defines Moving On strategy as how recipients move current CoC Program participants, who no longer require intensive services, from CoC Program funded-PSH beds to other housing assistance programs (including, but not limited to, HUD-funded Multi-family housing, Housing Choice Vouchers, and Public Housing) in order to free up CoC Program funded-PSH beds for use by persons experiencing homelessness.

**Instructions**—Select “Yes” or “No”

Applicants must indicate whether the CoC has a Moving On Strategy with affordable housing providers in its jurisdiction.
1C-5. Protecting Against Discrimination.

Guidance–Applicants should respond to this question and address the options selected in Question 1C-5a. below. HUD will review this question by comparing the response with the options selected in Question 1C-5a.

Instructions–Narrative 2,000 Character Limit

Applicants must describe the actions the CoC has taken to address all forms of discrimination, such as discrimination based on any protected classes under the Fair Housing Act and 24 CFR 5.105(a)(2)–Equal Access to HUD-Assisted or HUD-Insured Housing.

1C-5a. Anti-Discrimination Policy and Training.

Instructions–Select “Yes” or “No”

Applicants must indicate whether the CoC implemented an anti-discrimination policy and conduct training:

1. Did the CoC implement a CoC-wide anti-discrimination policy that applies to all projects regardless of funding source?
2. Did the CoC conduct annual CoC-wide training with providers on how to effectively address discrimination based on any protected class under the Fair Housing Act?
3. Did the CoC conduct annual training on how to effectively address discrimination based on any protected class under 24 CFR 5.105(a)(2)–Equal Access to HUD-Assisted or HUD-Insured Housing?

1C-6. Criminalization of Homelessness.

Background–Examples of laws and policies that criminalize include, but are not limited to, banning camping or sleeping in public; vagrancy, sitting, loitering, or begging in public places; evictions from homeless camps (homeless sweeps), restrictions on panhandling; and banning living in vehicles.

Guidance–If the CoC did not implement strategies to prevent the criminalization of homelessness, applicants must select 5.

Instructions–Select all that apply

Applicants must select all that apply that describe the strategies the CoC implemented to prevent the criminalization of homelessness in the CoC’s geographic area:

1. Engaged/educated local policymakers;
2. Engaged/educated law enforcement;
3. Engaged/educated local business leaders; and
4. Implemented communitywide plans; or
5. No strategies have been implemented.
1C-7. Centralized or Coordinated Assessment System.

Background—HUD issued CPD-17-01—Notice Establishing Additional Requirements for a Continuum of Care Centralized or Coordinated Assessment System, which required CoCs to establish or update their coordinated entry process in accordance with the requirements of 24 CFR 578.7(a)(8) by January 23, 2019.

Guidance—Attach at the 4B. Attachments Screen your CoC’s standard assessment tool.

Instructions—Narrative 2,000 Character Limit

Applicants must:

1. demonstrate the coordinated entry system covers the entire CoC geographic area;
2. demonstrate the coordinated entry system reaches people who are least likely to apply for homelessness assistance in the absence of special outreach; and
3. demonstrate the assessment process prioritizes people most in need of assistance and ensures they receive assistance in a timely manner.

1D. Continuum of Care (CoC) Discharge Planning

1D-1. Discharge Planning Coordination.

Background—The McKinney-Vento Act requires state and local governments to have policies and protocols in place that ensure persons discharged from a publicly-funded institution where they have resided for more than 90 days, are not discharged directly to the streets, emergency shelters or other homeless assistance programs.

Guidance—

A. Applicants must only check the boxes for systems of care listed if the CoC actively interacts with them.

B. Applicants must check None if they do not actively interact with any of the four systems listed.

Instructions—Check all that apply

Applicants must indicate whether the CoC actively coordinates with the systems of care listed to ensure persons who have resided in them longer than 90 days are not discharged directly to the streets, emergency shelters, or other homeless assistance programs.

1. Foster Care;
2. Health Care;
3. Mental Health Care; and
4. Correctional Facilities; or
5. None

1E. Local CoC Competition

CoCs must demonstrate the existence of a coordinated, inclusive, and outcome-oriented community process for the solicitation, objective review, ranking, and selection of project applications. This includes a process by which renewal projects are reviewed for performance and compliance with 24 CFR part 578.
1E-1. Local CoC Competition–Announcement, Established Deadline, Applicant Notifications. Attachments Required.

Guidance–

A. Applicants must attach four documents for this question on the 4B. Attachments Screen that includes evidence using the following naming conventions:

1. Public Posting–Local Competition Announcement–This provided point values (e.g., the scoring tool indicating how points are awarded)–or other ranking criteria the CoC would use to review and rank projects. This is not the same as evidence required in question 1E-4, this evidence demonstrates the CoC informed applicants in advance how project applications would be evaluated. Whereas question 1E-4 requires applicants to provide actual scores the CoC publicly posted. Example attachments include:
   - HUD’s optional Rank and Rating Tool containing maximum scores and final scores; or
   - a document outlining the CoC’s rating and ranking process; or
   - a screen shot of a public posting of the rating and ranking process.

2. Public Posting–30-Day Local Competition Deadline.


B. HUD requires CoCs to inform applicants how project applications will be scored in the local competition through advance public announcement to demonstrate transparency.

C. Examples of evidence include: website postings of local competition; individual notifications of project rankings; a single email notification demonstrating the list of recipients and the dollar amounts for which they were being recommended for funding; the final CoC Priority Listing that includes the New, Renewal, UFA Costs, if applicable, CoC Planning, and YHDP Renewal Project Listings posted publicly with email notification evidence that project applicants were notified of availability on the website.

Instructions–Select “Yes,” “No,” or “Did not reject or reduce any project”

Applicants must indicate whether the CoC:

1. informed project applicants in its local competition announcement about point values or other ranking criteria the CoC would use to rank projects on the CoC Project Listings for submission to HUD for the FY 2019 CoC Program Competition;

2. established a local competition deadline, and posted publicly, for project applications that was no later than 30 days before the FY 2019 CoC Program Competition Application submission deadline;
3. notified applicants that their project application(s) were being rejected or reduced, in writing along with the reason for the decision, outside of e-snaps, at least 15 days before the FY 2019 CoC Program Competition Application deadline; and

4. notified applicants that their applications were accepted and ranked on the CoC Priority Listing in writing, outside of e-snaps, at least 15 days before the FY 2019 CoC Program Competition Application deadline.


Guidance–

A. To be eligible for CoC Bonus funding, the CoC must evaluate projects based on the degree they improve system performance.

B. HUD will evaluate the percentage of available points the CoC assigns to objective criteria.

C. HUD will evaluate the percentage of available points the CoC assigned to improve system performance.

D. HUD will look for evidence of these in the attachment the CoC submits for its Review and Ranking process.

E. HUD recognizes that objective criteria and system performance can be similar.

Instructions–Select “Yes” or “No”

Applicants must indicate whether the CoC used the following to rank and select project applications for the FY 2019 CoC Program Competition:

1. Used objective criteria to review and rank projects for funding (e.g., cost effectiveness of the project, performance data, type of population served);

2. Included one factor related to improving system performance (e.g., exits to permanent housing (PH) destinations, retention of PH, length of time homeless, returns to homelessness, job/income growth, etc.); and

3. Included a specific method for evaluating projects submitted by victim services providers that utilized data generated from a comparable database and evaluated these projects on the degree they improve safety for the population served.


Guidance–

A. HUD will evaluate how severity of need and vulnerabilities affect project scores or other ways that severity of need and vulnerably directly affect project rank.

B. HUD will look for evidence of how severity of need and vulnerabilities affected project scores in the attachment the CoC submits for its Review and Ranking process.

C. The description should include considerations the CoC gave to projects that provide housing and services to the hardest to serve populations that could result in lower performance levels but are projects needed in the CoC’s geographic area.
Examples of needs and vulnerabilities that applicants should consider when answering this question (these examples are not exhaustive) and Collaborative Applicants should describe any other vulnerabilities the CoC took into consideration:

- low or no income
- current or past substance abuse
- history of victimization/abuse, domestic violence
- criminal histories
- chronic homelessness
- the only project of its kind in the CoC’s geographic area serving a special homeless population/subpopulation

Instructions—Narrative 2,000 Character Limit

Applicants must describe:

1. the specific severity of needs and vulnerabilities the CoC considered when reviewing and ranking projects; and

2. how the CoC takes severity of needs and vulnerabilities into account when reviewing and ranking projects.


Guidance—

A. If the CoC does not have its own webpage, it may use any other affiliated entity’s website to meet the public posting requirement.

B. Combine the following evidence into one attachment and upload to the 4B. Attachment Screen:

   (1) Evidence demonstrating the objective review and ranking process includes two parts:

   (a) Final score forms used in the local competition that lists points awarded during the ranking process. Applicants should review NOFA rating factors, especially Section VII.B.1.a. to ensure that the attachments demonstrate how the CoC used objective criteria (e.g., cost effectiveness, performance data, type of population served, or type of housing proposed); included at least one factor related to improving system performance (e.g., exits to permanent housing destinations); and included a specific method for evaluating projects submitted by victim service providers that utilized data generated from a comparable database and evaluated domestic violence projects based on the degree they improve safety for the population they serve. Examples of attachments include:

   - HUD’s optional Rank and Rating Tool containing maximum scores and final scores; or
b. a scoring tool used by the CoC to evaluate projects that includes the specific objective criteria and their respective point values; or

one completed score form for a renewal project application used by most project applicants—HUD does not expect applicants to attach score forms for each application or component type; and

(b) Ranking process documents that demonstrate that the CoC applied the rating and ranking process (as outlined in the 1E-1 attachment) and used forms that generate projects scores (as evidenced in 1E-4)—example attachments include:

• HUD’s optional Rank and Rating Tool containing maximum points and scores; or

• a document that lists all projects that includes the final project scores; or

• the final CoC Priority Listing that includes the New, Renewal, UFA Costs, if applicable, CoC Planning, and YHDP Renewal Project Listings; or

• screen shot of a public posting of the final CoC Priority Listing; or

• screen shot of a public posting of the final project scores.

(2) Evidence demonstrating public posting of the final version of the completed CoC Consolidated Application—including the CoC Application with attachments, CoC Priority Listing with reallocation forms and all project applications the CoC accepted and ranked or rejected—HUD does not expect applicants to include individual project applications with submitted evidence.

C. Name the attachment “Consolidated Application.”

D. Attachments must legibly display the date the CoC publicly posted documents. For example, a screenshot displaying the time and date of the public posting using your desktop calendar; screenshot of a webpage that indicate time and date.

E. HUD does not expect applicants to upload the entire CoC Consolidated Application into the 4B. Attachment Screen as evidence.

F. HUD will not accept as evidence documents with manually added times and dates.
**Instructions**—Check all that apply

Applicants must:

1. indicate how the CoC made public the **review and ranking process** the CoC used for all project applications; or

2. check 6 if the CoC did not make public the **review and ranking process**; and

3. indicate how the CoC made public the **CoC Consolidated Application**—including the CoC Application and CoC Priority Listing that includes all project applications accepted and ranked or rejected—which HUD required CoCs to post to their websites, or partners websites, at least 2 days before the FY 2019 CoC Program Competition application submission deadline; or

4. check 6 if the CoC did not make public the **CoC Consolidated Application**.

### 1E-5. Reallocation between FY 2015 and FY 2018.

**Guidance**—

- A. The percentage reported must include the sum of all reallocation including reduced and eliminated projects.

- B. HUD will add reallocation information for FY 2019 based on the FY 2019 CoC Application as part of its scoring process.

**Instructions**—Report the Percentage

Applicants must report the percentage of the CoC’s ARD that was reallocated between the FY 2015 and FY 2018 CoC Program Competitions.

### 1E-5a. Reallocation—CoC Review of Performance of Existing Projects.

**Instructions**—Narrative 2,000 Characters

Applicants must:

1. describe the CoC written process for reallocation;

2. indicate whether the CoC approved the reallocation process;

3. describe how the CoC communicated to all applicants the reallocation process;

4. describe how the CoC identified projects that were low performing or for which there is less need; and

5. describe how the CoC determined whether projects that were deemed low performing would be reallocated.

### 1F. Domestic Violence Bonus Projects

#### 1F-1. DV Bonus Projects.

**Guidance**—

- A. Applicants may only apply for one SSO-CE DV Bonus project; there is no limit on the number of PH-RRH and Joint TH and PH-RRH component projects;

- B. The total DV Bonus amount submitted by the CoC cannot exceed the DV Bonus amount listed on the FY 2019 Estimated ARD Report; and
C. HUD will reduce or remove the lowest ranked DV Bonus project submitted if it exceeds the total DV Bonus amount available.

Instructions—Select “Yes” or “No”

Applicants must indicate whether the CoC is requesting DV Bonus projects which are included on the CoC Priority Listing.

1F-1a. DV Bonus Projects.

Instructions—Check the Box

Applicants must indicate the type(s) of project(s) included in the CoC Priority Listing.

- PH-RRH
- Joint TH/RRH
- SSO Coordinated Entry
- Not Applying for DV Bonus Project

1F-2. Number of Domestic Violence Survivors in CoC’s Geographic Area.

Instructions—Report the Number

Applicants must report the number of DV survivors in the CoC’s geographic area that:

1. need housing or services; and
2. the CoC is currently serving.

1F-2a. Local Need for DV Projects.

Instructions—Narrative 500 Character Limit

Applicants must describe:

1. how the CoC calculated the number of DV survivors needing housing or services in question 1F-2; and
2. the data source (e.g., HMIS, comparable database, other administrative data, external data source).

1F-3. SSO-CE Project—CoC including an SSO-CE project for DV Bonus funding in their CoC Priority Listing must provide information in the chart below about the project applicant and respond to Question 1F-3a.

Instructions—Fill in the Chart

Applicants must:

1. enter the name of the applicant applying for the SSO-CE project; and
2. enter the DUNS number of the applicant.
1F-3a. Addressing Coordinated Entry Inadequacy.

Instructions–Narrative 2,000 Character Limit

Applicants must describe how:

1. the current Coordinated Entry is inadequate to address the needs of survivors of domestic violence, dating violence, or stalking; and
2. the proposed project addresses inadequacies identified in 1. above.

1F-4. PH-RRH and Joint TH and PH-RRH Project Applicant Capacity.

Guidance–

A. Provide information for each unique project applicant applying for PH-RRH and Joint TH and PH-RRH DV Bonus projects which the CoC is including in its CoC Priority Listing–using the list feature below.

B. Only submit information for each unique project applicant applying for DV Bonus funding, regardless of the number of projects the applicant is applying for in the FY 2019 CoC Program Competition.

C. Failure to submit information for any applicant will result in reduction of points for that applicant and for all project applications that applicant submits for DV Bonus funding.

Instructions–Fill in the Chart

Applicants must fill in the chart below:

1. Applicant Name;
2. DUNS Number;
3. Rate of Housing Placement of DV Survivors–Percentage; and
4. Rate of Housing Retention of DV Survivors–Percentage.

1F-4a. Rate of Housing Placement and Housing Retention.

Instructions–Narrative 500 Character Limit

Applicants must describe:

1. how the project applicant calculated the rate of housing placement and rate of housing retention reported in the chart above; and
2. the data source (e.g., HMIS, comparable database, other administrative data, external data source).

1F-4b. DV Survivor Housing.

Instructions–Narrative 2,000 Character Limit

Applicants must describe how project applicant ensured DV survivors experiencing homelessness were assisted to quickly move into permanent housing.

1F-4c. DV Survivor Safety.

Instructions–Narrative 2,000 Character Limit

Applicants must describe how project applicant(s):
1. ensured the safety of DV survivors experiencing homelessness by:
   (a) training staff on safety planning;
   (b) adjusting intake space to better ensure a private conversation;
   (c) conducting separate interviews/intake with each member of a couple;
   (d) working with survivors to have them identify what is safe for them as it relates to
       scattered site units and/or rental assistance;
   (e) maintaining bars on windows, fixing lights in the hallways, etc. for congregate living
       spaces operated by the applicant;
   (f) keeping the location confidential for dedicated units and/or congregate living spaces
       set-aside solely for use by survivors; and

2. measured its ability to ensure the safety of DV survivors the project served.

1F-4d. Trauma-Informed, Victim-Centered Approaches.

Guidance–To be eligible for DV Bonus funding, HUD will evaluate project applicants based on
the degree they provide trauma-informed, victim-center approaches.

Instructions–Narrative 4,000 Character Limit
Applicants must describe:

1. project applicant’s experience in utilizing trauma-informed, victim-centered approaches to
   meet needs of DV survivors; and

2. how, if funded, the project will utilize trauma-informed, victim-centered approaches to meet
   needs of DV survivors by:

   (a) prioritizing participant choice and rapid placement and stabilization in permanent
       housing consistent with participants’ preferences;
   
   (b) establishing and maintaining an environment of agency and mutual respect, e.g., the
       project does not use punitive interventions, ensures program participant staff
       interactions are based on equality and minimize power differentials;
   
   (c) providing program participants access to information on trauma, e.g., training staff on
       providing program participant with information on trauma;
   
   (d) placing emphasis on the participant’s strengths, strength-based coaching,
       questionnaires and assessment tools include strength-based measures, case plans
       include assessments of program participants strengths and works towards goals and
       aspirations;
   
   (e) centering on cultural responsiveness and inclusivity, e.g., training on equal access,
       cultural competence, nondiscrimination;
   
   (f) delivering opportunities for connection for program participants, e.g., groups,
       mentorships, peer-to-peer, spiritual needs; and
   
   (g) offering support for parenting, e.g., parenting classes, childcare.
1F-4e. Meeting Service Needs of DV Survivors.

Instructions–Narrative 2,000 Character Limit

Applicants must describe how the project applicant met services needs and ensured DV survivors experiencing homelessness were assisted to quickly move into permanent housing while addressing their safety needs, including:

- Child Custody
- Legal Services
- Criminal History
- Bad Credit History
- Education
- Job Training
- Employment
- Physical/Mental Healthcare
- Drug and Alcohol Treatment
- Childcare

2A. Homeless Management Information System (HMIS) Implementation

2A-1. HMIS Vendor Identification.

Background–HUD brought forward HMIS software vendor name the FY 2018 CoC Application.

Instructions–Narrative 75 Character Limit

Applicants must review the HMIS software vendor name brought forward from FY 2018 CoC Application and update the information if there was a change.

2A-2. Bed Coverage Rate Using HIC and HMIS Data.

Guidance–

A. If the bed coverage rate is at or below 84.99 percent, applicants could receive partial credit by completing question 2A-2a.

B. If the CoC reported a merger between the FY 2018 CoC Program Registration process and the FY 2019 CoC Program Registration process, HUD will assess the merged CoC on the same coverage rate as in Section VII.B.3.b. of the CoC Program NOFA, but using the higher of:
   - the bed coverage rate reported by the combined, newly merged CoC in the 2019 Housing Inventory Count (HIC); or
   - the highest bed coverage rate reported by one of the merged CoCs in the FY 2018 CoC Program Competition.

C. Enter “0” for all cells if a project type does not exist in the CoC.

D. For HIC Data, only enter the bed data for projects that have an inventory type of “current.”

E. For HMIS data, only enter current number of beds.
**Instructions—Complete the Chart**

Using 2019 HIC and HMIS data, applicants must report by project type:

1. total number of beds in 2019 HIC;
2. total beds dedicated for DV in 2019 HIC; and
3. total number of 2019 HIC beds in HMIS.

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**2A-2a. Partial Credit for Bed Coverage Rates at or Below 84.99 for Any Project Type in Question 2A-2.**

**Instructions—Narrative 2,000 Character Limit**

For each project type with a bed coverage rate that is at or below **84.99 percent** in question 2A-2., applicants must describe:

1. steps the CoC will take over the next 12 months to increase the bed coverage rate to at least 85 percent for that project type; and
2. how the CoC will implement the steps described to increase bed coverage to at least 85 percent.

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**2A-3. Longitudinal System Analysis (LSA) Submission.**

**Background—**Beginning with the 2018 Annual Homelessness Assessment Report (AHAR) data collection process, HUD collected Longitudinal System Analysis (LSA) data for the AHAR process through the Homelessness Data Exchange (HDX), version 2.0.

**Guidance—**

- **A.** CoCs must report if they submitted their LSA data to HUD in the HDX 2.0.
- **B.** HUD will verify the submission status.
- **C.** Applicants are informing HUD whether the CoC submitted LSA data, not whether HUD accepted the submission.

**Instructions—Select “Yes” or “No”**

Applicants must indicate whether the CoC submitted its LSA data to HUD in HDX 2.0.

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**2A-4. HIC HDX Submission Date.**

**Instructions—Enter the Date**

Applicants must enter the date the CoC submitted the 2019 Housing Inventory Count (HIC) data into the Homelessness Data Exchange (HDX).

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**2B. Continuum of Care (CoC) Point-in-Time Count**

Several questions in the FY 2019 CoC Program Competition NOFA, Section VII. Application Review Information are based on CoC 2019 PIT Count data. This is data the CoC submitted to HUD via HUD’s Homelessness Data Exchange (HDX). The PIT count data is included in the FY 2019 CoC Competition Report generated in HDX for CoCs. HUD will verify the data uploaded in the CoC Competition matches the most current HDX data.
2B-1. PIT Count Date.

**Background**—If HUD provided an exception, HUD will verify whether the CoC conducted its PIT count during the agreed-upon time frame.

**Instructions**—Enter Date

Applicants must enter the date the CoC conducted its 2019 PIT count.

2B-2. PIT Count Data—HDX Submission Date.

**Instructions**—Enter Date

Applicants must enter the date the CoC submitted its 2019 PIT count data in HDX.


**Guidance**—Changes in sheltered count implementation may include changes in:

A. **methodology** changes are changes from one methodology to another, such as a change from conducting a sample-based count to a complete census count; or

B. **data quality** changes are actions the CoC implemented to improve the implementation of the count, including enhanced training and changes in providers contributing data for the count.

**Instructions**—Narrative 2,000 Character Limit

Applicants must describe:

1. any changes in the sheltered count implementation, including methodology or data quality methodology changes from 2018 to 2019, if applicable; and
2. how the changes affected the CoC’s sheltered PIT count results; or
3. state “Not Applicable” if there were no changes.

2B-4. Sheltered PIT Count—Changes Due to Presidentially-declared Disaster.

**Guidance**—

A. This question distinguishes persons sleeping in beds added to a CoC’s homeless response inventory solely due to a Presidentially-declared disaster from people sleeping in a CoC’s normal year-round inventory. See Section VII.B. of the FY 2019 CoC Competition NOFA for more information.

B. The response should only include persons sleeping in beds that were added or removed specifically due to a Presidentially-declared disaster that resulted in a temporary change in the CoC’s inventory as reported in the CoC’s 2019 sheltered PIT count. The response is only valid for CoCs that were affected by a Presidentially-declared disaster.

C. If applicants are unsure if their area received a Presidential declaration, they can check FEMA’s website at [www.fema.gov/disasters](http://www.fema.gov/disasters).

**Instructions**—Select “Yes” or “No”

Applicants must select whether the CoC added or removed emergency shelter, transitional housing, or Safe-Haven inventory because of funding specific to a Presidentially-declared disaster, resulting in a change to the CoC’s 2019 sheltered PIT count.
2B-4a. Sheltered PIT Count–Changes in Number of People in Beds Due to Presidentially-Declared Disaster

**Guidance**–If “Yes” was selected for question 2B-4, applicants must enter the number of people in beds that were added or removed in 2019 because of a Presidentially-declared disaster.

**Example**–If the CoC experienced a Presidentially declared disaster and received 50 new beds funded by FEMA to address the disaster survivors needs, the CoC will enter 50 in the “**People in Beds Added**” field.

**Instructions**–Fill in the box

Applicants must report the number of beds that were added or removed because of a Presidentially-declared disaster.

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2B-5. Unsheltered PIT Count–Changes in Implementation.

**Guidance**–Changes in unsheltered count implementation may include changes in:

A. **methodology**, such as a change from conducting a sample-based count to a complete census count or adding a service-based count component to the count; or

B. **data quality**, which are actions the CoC implemented to improve the implementation of the count, including enhanced training, additional volunteers, and changes in providers contributing data for the count.

**Instructions**–Narrative 2,000 Character Limit

Applicants must describe:

1. any changes in the unsheltered count implementation, including methodology or data quality methodology changes from 2018 to 2019, if applicable; and

2. how the changes affected the CoC’s unsheltered PIT count results; or

3. state “Not Applicable” if there were no changes.

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2B-6. PIT Count–Identifying Youth Experiencing Homelessness.

**Instructions**–Select “Yes” or “No.”

Applicants must indicate whether the CoC implemented specific measures to identify youth experiencing homelessness in their 2019 PIT count.

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2B-6a. PIT Count–Involving Youth in Implementation.

**Guidance**–Example: The CoC held five focus groups with youth experiencing homelessness and youth stakeholders to get input for the PIT planning. The CoC worked with homeless youth and youth stakeholders to identify after-school hangouts and other locations where youth experiencing homelessness tend to meet.

**Instructions**–Narrative 2,000 Character Limit

Applicants must describe how the CoC engaged stakeholders serving youth experiencing homelessness to:

1. plan the 2019 PIT count;

2. select locations where youth experiencing homelessness are most likely to be identified; and

3. involve youth in counting during the 2019 PIT count.
2B-7. PIT Count–Improvements to Implementation.

**Guidance**—The response should describe the specific actions the CoC implemented that:

A. improved the capability of the CoC to count chronically homeless individuals and families, families with children, and Veterans experiencing homelessness; and

B. if the CoC implemented specific actions for each population, the response should clearly identify the actions taken for each of the populations.

**Example**—Six months prior to the PIT count, the CoC held 3 focus groups with individuals and families with children, and Veterans experiencing chronic homelessness to discuss the existing PIT count process and obtain input for changes in the upcoming PIT Count planning process. The focus groups also helped in the identification of locations where individuals experiencing chronic homelessness, families with children and Veterans experiencing homelessness could be found during the night and the best way to encourage them to participate in the PIT count. The CoC reviewed the revised PIT count plan and provided additional input. On the night of the count, each survey team had at least one homeless or formerly homeless individual or stakeholder on the team.

**Instructions**—Narrative 2,000 Character Limit

Applicants must describe the CoC’s actions implemented in its 2019 PIT count to better count:

1. individuals and families experiencing chronic homelessness;

2. families with children experiencing homelessness; and

3. Veterans experiencing homelessness.

3A. Continuum of Care (CoC) System Performance

In this section, CoCs must provide information on system-wide performance related to reducing homelessness within the CoC’s defined geographic area as reported to HUD via HDX by comparing FY 2017 to FY 2018 information, unless noted otherwise for each measure.

HUD developed system performance measures to assess the overall impact of each CoC’s homeless assistance efforts. The measures track the average length-of-time of homeless episodes, rates of return-to-homelessness, and other factors that determine whether a CoC is effectively serving persons experiencing homelessness. CoCs must use these measures and analyzing how they can improve their systems to achieve better performance.

CoCs are required to upload their FY 2019 CoC Competition Report from HDX, which includes system performance measures, in their CoC Application. HUD will verify that the data uploaded in the CoC Competition matches the most current HDX data.

**Presidentially-Declared Disasters**

HUD will award a minimum of 28 out of 56 points available in this section to CoCs with projects that have been affected by a major disaster as declared under Title IV of the Robert T. Stafford Relief and Emergency Assistance Act that occurred in the 12 months prior to the application deadline for the CoC Consolidated Application for FY 2019 funds. See Section VI.1.A. of the FY 2019 CoC Program Competition NOFA for additional information.

Those CoCs in covered areas must notify HUD in writing prior to the close of this FY 2019 CoC Program Competition. Send written notification to CoCDisaster@hud.gov.
If applicants are unsure if there was a Presidentially-declared disaster in their CoCs’ geographic areas, they can find official disaster information at www.fema.gov/disasters.

3A-1. First Time Homeless as Reported in HDX.

Instructions—Report the Number

Applicants must report the number of first-time homeless as reported in HDX.


Instructions—Narrative 2,000 Character Limit

Applicants must:

1. describe the process the CoC developed to identify risk factors the CoC uses to identify persons becoming homeless for the first time;
2. describe the CoC’s strategy to address individuals and families at risk of becoming homeless; and
3. provide the name of the organization or position title that is responsible for overseeing the CoC’s strategy to reduce the number of individuals and families experiencing homelessness for the first time.

3A-2. Length of Time Homeless as Reported in HDX.

Instructions—Report the Number

Applicants must report average length of time individuals and persons in families remained homeless as reported in HDX.


Instructions—Narrative 2,000 Character Limit

Applicants must:

1. describe the CoC’s strategy to reduce the length of time individuals and persons in families remain homeless;
2. describe how the CoC identifies and houses individuals and persons in families with the longest lengths of time homeless; and
3. provide the name of the organization or position title that is responsible for overseeing the CoC’s strategy to reduce the length of time individuals and families remain homeless.

3A-3. Successful Permanent Housing Placement and Retention as Reported in HDX.

Instructions—Fill in the Box

Applicants must:

1. report the percentage of individuals and persons in families in emergency shelter, safe havens, transitional housing, and rapid rehousing that exit to permanent housing destinations as reported in HDX; and
2. report the percentage of individuals and persons in families in permanent housing projects, other than rapid rehousing, that retain their permanent housing or exit to permanent housing destinations as reported in HDX.

3A-3a. Exits to Permanent Housing Destinations/Retention of Permanent Housing.

Instructions—Narrative 2,000 Character Limit

Applicants must:
1. describe the CoC’s strategy to increase the rate at which individuals and persons in families in emergency shelter, safe havens, transitional housing and rapid rehousing exit to permanent housing destinations;
2. provide the organization name or position title responsible for overseeing the CoC’s strategy to increase the rate at which individuals and persons in families in emergency shelter, safe havens, transitional housing and rapid rehousing exit to permanent housing destinations;
3. describe the CoC’s strategy to increase the rate at which individuals and persons in families in permanent housing projects, other than rapid rehousing, retain their permanent housing or exit to permanent housing destinations; and
4. provide the organization name or position title responsible for overseeing the CoC’s strategy to increase the rate at which individuals and persons in families in permanent housing projects, other than rapid rehousing, retain their permanent housing or exit to permanent housing destinations.

3A-4. Returns to Homelessness as Reported in HDX.

Instructions—Report Percentage

Applicants must:
1. report the percentage of individuals and persons in families returning to homelessness over a 6-month period as reported in HDX; and
2. report the percentage of individuals and persons in families returning to homelessness over a 12-month period as reported in HDX.

3A-4a. Returns to Homelessness–CoC Strategy to Reduce Rate.

Instructions—Narrative 2,000 Character Limit

Applicants must:
1. describe the strategy the CoC has implemented to identify individuals and persons in families who return to homelessness;
2. describe the CoC’s strategy to reduce the rate of additional returns to homelessness; and
3. provide the name of the organization or position title that is responsible for overseeing the CoC’s strategy to reduce the rate individuals and persons in families return to homelessness.
3A-5. Cash Income Changes as Reported in HDX.

**Instructions—Report Percentage**

Applicants must:

1. Report the percentage of individuals and persons in families in CoC Program-funded Safe Haven, transitional housing, rapid rehousing, and permanent supportive housing projects that increased their employment income from entry to exit as reported in HDX.

2. Report the percentage of individuals and persons in families in CoC Program-funded Safe Haven, transitional housing, rapid rehousing, and permanent supportive housing projects that increased their non-employment income from entry to exit as reported in HDX.


**Instructions—Narrative 2,000 Character Limit**

Applicants must:

1. describe the CoC’s strategy to increase employment income;
2. describe the CoC’s strategy to increase access to employment;
3. describe how the CoC works with mainstream employment organizations to help individuals and families increase their cash income; and
4. provide the organization name or position title that is responsible for overseeing the CoC’s strategy to increase jobs and income from employment.


**Instructions—Narrative 2,000 Character Limit**

Applicants must:

1. describe the CoC’s strategy to increase non-employment cash income;
2. describe the CoC’s strategy to increase access to non-employment cash sources;
3. provide the organization name or position title that is responsible for overseeing the CoC’s strategy to increase non-employment cash income.


**Instructions—Narrative 2,000 Character Limit**

**Guidance—**

A. Attach written agreement demonstrating a partnership with a **state or local workforce development board** that includes prioritized access to employment opportunities or co-enrollment in workforce and homeless assistance programs for people experiencing homelessness.

B. Attach written agreement demonstrating a partnership with a **local education or training organization** that includes prioritized access to education and training opportunities for people experiencing homelessness.
Applicants must describe how the CoC:

1. promoted partnerships and access to employment opportunities with private employers and private employment organizations, such as holding job fairs, outreach to employers, and partnering with staffing agencies; and

2. is working with public and private organizations to provide meaningful education and training, on-the-job training, internships, and employment opportunities for residents of permanent supportive housing that further their recovery and well-being.


Instructions—Select all that apply

Applicants must select all the steps the CoC has taken to promote and support employment and community engagement among people experiencing homelessness in the CoC’s geographic area:

1. The CoC trains provider organization staff on connecting program participants and people experiencing homelessness with education and job training opportunities.

2. The CoC trains provider organization staff on facilitating informal employment opportunities for program participants and people experiencing homelessness (e.g., babysitting, housekeeping, food delivery).

3. The CoC trains provider organization staff on connecting program participants with formal employment opportunities.

4. The CoC works with organizations to create volunteer opportunities for program participants.

5. The CoC works with community organizations to create opportunities for civic participation for people experiencing homelessness (e.g., townhall forums, meeting with public officials).

6. Provider organizations within the CoC have incentives for employment and volunteering.

7. The CoC trains provider organization staff on helping program participants budget and maximize their income to maintain stability in permanent housing.

3A-6. System Performance Measures Data—HDX Submission Date.

Instructions—Enter Date

Applicants must enter the date the CoCs submitted its FY 2018 System Performance Measures data in HDX.

3B. Continuum of Care (CoC) Performance and Strategic Planning

For persons experiencing chronic homelessness, families with children, and veterans experiencing homelessness, CoCs will report their 2019 HIC and PIT count data, where applicable, via their FY 2019 CoC Program Competition Report. HUD will verify that the data uploaded in the CoC Competition matches the most current HDX data.

3B-1. Prioritizing Households with Children.

Guidance—These should be factors the CoC is currently using in its prioritization of households with children, found in the CoCs written standards for prioritizing assistance; or in the coordinated entry policies and procedures or assessment tool.
Instructions—Check all that apply

Applicants must check each factor the CoC currently uses to prioritize households with children for assistance during FY 2019:

1. History of or vulnerability to victimization (e.g., domestic violence, sexual assault, childhood abuse)
2. Number of previous homeless episodes
3. Unsheltered homelessness
4. Criminal history
5. Bad credit or rental history
6. Head of household with mental/physical disability

3B-1a. Rapid Rehousing of Families with Children.

Instructions—Narrative 2,000 Character Limit

Applicants must:

1. describe how the CoC currently rehouses every household of families with children within 30 days of becoming homeless that addresses both housing and service needs;
2. describe how the CoC addresses both housing and service needs to ensure families with children successfully maintain their housing once assistance ends; and
3. provide the organization name or position title responsible for overseeing the CoC’s strategy to rapidly rehouse families with children within 30 days of becoming homeless.

3B-1b. Antidiscrimination Policies.

Instructions—Check All that Apply

Applicants must check all that apply that describe actions the CoC is taking to ensure providers (including emergency shelter, transitional housing, and permanent housing (PSH and RRH)) within the CoC adhere to antidiscrimination policies by not denying admission to or separating any family members from other members of their family or caregivers based on any protected classes under the Fair Housing Act, and consistent with 24 CFR 5.105(a)(2)–Equal Access to HUD-Assisted or HUD-Insured Housing.

1. CoC conducts mandatory training for all CoC- and ESG-funded housing and services providers on these topics.
2. CoC conducts optional training for all CoC- and ESG-funded housing and service providers on these topics.
3. CoC has worked with ESG recipient(s) to adopt uniform anti-discrimination policies for all subrecipients.
4. CoC has worked with ESG recipient(s) to identify both CoC- and ESG-funded facilities within the CoC geographic area that might be out of compliance and has taken steps to work directly with those facilities to come into compliance.
3B-1c. Unaccompanied Youth Experiencing Homelessness—Addressing Needs.

Instructions—Select “Yes” or “No”

Applicants must indicate whether the CoC’s strategy to address the unique needs of unaccompanied youth experiencing homelessness who are 24 years of age and younger includes the following:

1. Unsheltered homelessness;
2. Human trafficking and other forms of exploitation;
3. LGBT youth homelessness;
4. Exits from foster care into homelessness;
5. Family reunification and community engagement; and
6. Positive Youth Development, Trauma Informed Care, and the use of Risk and Protective Factors in assessing youth housing and service needs.

3B-1c.1. Unaccompanied Youth Experiencing Homelessness—Prioritization Based on Needs.

Instructions—Check all that apply

Applicants must check all that apply that describes the CoC’s current strategy to prioritize unaccompanied youth based on their needs.

1. History of or vulnerability to victimization (e.g., domestic violence, sexual assault, childhood abuse);
2. Number of previous homeless episodes;
3. Unsheltered homelessness;
4. Criminal history; and
5. Bad credit or rental history.

3B-1d. Youth Experiencing Homelessness—Housing and Services Strategies.

Instructions—Narrative 3,000 Character Limit

Applicants must describe how the CoC increased availability of housing and services for:

1. all youth experiencing homelessness, including creating new youth-focused projects or modifying current projects to be more youth-specific or youth-inclusive; and
2. youth experiencing unsheltered homelessness including creating new youth-focused projects or modifying current projects to be more youth-specific or youth-inclusive.

3B-1d.1. Youth Experiencing Homelessness—Measuring Effectiveness of Housing and Services Strategies.

Instructions—Narrative 3,000 Character Limit

Applicants must:

1. provide evidence the CoC uses to measure each of the strategies in question 3B-1d. to increase the availability of housing and services for youth experiencing homelessness;
2. describe the measure(s) the CoC uses to calculate the effectiveness of both strategies in question 3B-1d.; and
3. describe why the CoC believes the measure it uses is an appropriate way to determine the effectiveness of both strategies in question 3B-1d.

3B-1e. Collaboration–Education Services.

**Background**–The McKinney-Vento Act requires CoCs to collaborate with the State Education Agency (SEA) and Local Education Agency (LEA), principally through the McKinney Vento Act Local Education Liaisons (Local Liaisons) and State Coordinators for the coordinated and continued identification of person’s eligible for both homeless and educational services, and the continued effort in the provision of services.

**Guidance**–CoC can demonstrate meeting this statutory requirement by attending and participating in meetings held by the State Educational Agency (SEA) and Local Educational Agency (LEA), and by having representatives from these bodies and other youth housing and service providers in the CoC’s geographic area attend and participate in CoC meetings and planning events. HUD recognizes other partnerships play a vital role in ensuring these efforts are successful and encourages applicants to include collaborations with other school district staff (e.g., counselors, teachers, librarians) and other public and private educational programs, agencies and organizations in their narrative response.

**Instructions**–Narrative 2,000 Character Limit

Applicants must describe:

1. **the formal partnerships with:**
   a. youth education providers;
   b. McKinney-Vento LEA or SEA;
   c. school districts; and

2. **how the CoC collaborates with:**
   a. youth education providers;
   b. McKinney-Vento Local LEA or SEA; and
   c. school districts.

3B-1e.1. Informing Individuals and Families Experiencing Homeless about Education Services Eligibility.

**Instructions**–Narrative 2,000 Character Limit

Applicants must describe policies and procedures the CoC adopted to inform individuals and families who become homeless of their eligibility for education services.

3B-1e.2. Written/Formal Agreements or Partnerships with Early Childhood Services Providers.

**Guidance**–**Written agreements** include, but are not limited to, Memorandums of Understanding (MOUs), Memorandums of Agreement (MOAs), and documented referral processes between Coordinated Entry providers and early childhood services and supports providers.

**Other types of agreements** include, but are not limited to, agreements to attend each other’s planning meetings, or conduct formal cross training, or coordinate housing
and services for a select group of families (e.g., joint rapid rehousing pilot/program that includes early childhood services and supports for families).

**Instructions**—Select “Yes” or “No”

Applicant must indicate whether the CoC has an MOU/MOA or other **types of agreements** with listed providers of early childhood services and supports and may add other providers not listed.

### 3B-2. Active List of Veterans Experiencing Homelessness.

**Instructions**—Select “Yes” or “No”

Applicant must indicate whether the CoC uses an active list or by-name list to identify all veterans experiencing homelessness in the CoC.

### 3B-2a. VA Coordination–Ending Veterans Homelessness.

**Instructions**—Select “Yes” or “No”

Applicants must indicate whether the CoC is actively working with the U.S. Department of Veterans Affairs (VA) and VA-funded programs to achieve the benchmarks and criteria for ending veteran homelessness.

### 3B-2b. Housing First for Veterans.

**Instructions**—Select “Yes” or “No”

Applicants must indicate whether the CoC has sufficient resources to ensure each veteran experiencing homelessness is assisted to quickly move into permanent housing using a Housing First approach.

### 3B-3. Racial Disparity Assessment. Attachment Required.

**Guidance**—

A. To receive full points, applicants must attach a summary of the CoC’s Racial Disparity Assessment at **Screen 4B**.

B. Applicants must describe within the summary the results of the CoC’s assessment. Examples include:
   - People of different races or ethnicities are more or less likely to receive homeless assistance
   - People of different races or ethnicities are more or less likely to receive a positive outcome from homeless assistance
   - There are no racial disparities in the provision or outcome of homeless assistance
   - The results are inconclusive to determine racial disparities in the provision or outcome of homeless assistance.

C. The description in the summary must reference at least one of the results of the CoC’s assessment.

D. The description in the summary should include the methodology used and how the CoC analyzed data to reach the results of the assessment.
E. Select all that apply to indicate the findings from the CoC’s Racial Disparity Assessment; or

F. Select 7 if the CoC did not conduct a Racial Disparity Assessment.

Instructions—Select all that apply

Applicants must indicate the findings from the CoC’s Racial Disparity Assessment or select 7 if the CoC did not conduct a racial assessment.

1. People of different races or ethnicities are more likely to receive homeless assistance.
2. People of different races or ethnicities are less likely to receive homeless assistance.
3. People of different races or ethnicities are more likely to receive a positive outcome from homeless assistance.
4. People of different races or ethnicities are less likely to receive a positive outcome from homeless assistance.
5. There are no racial or ethnic disparities in the provision or outcome of homeless assistance.
6. The results are inconclusive for racial or ethnic disparities in the provision or outcome of homeless assistance.
7. The CoC did not conduct a racial disparity assessment.

3B-3a. Addressing Racial Disparities.

Instructions—Select all that apply

Applicants must select all that apply to indicate the CoC’s strategy to address any racial disparities identified in its Racial Disparities Assessment:

1. The CoC is ensuring that staff at the project level are representative of the persons accessing homeless services in the CoC.
2. The CoC has identified the cause(s) of racial disparities in their homeless system.
3. The CoC has identified strategies to reduce disparities in their homeless system.
4. The CoC has implemented strategies to reduce disparities in their homeless system.
5. The CoC has identified resources available to reduce disparities in their homeless system.
6. The CoC did not conduct a racial disparity assessment.

4A. Continuum of Care (CoC) Accessing Mainstream Benefits and Additional Policies

4A-1. Healthcare—Enrollment/Effective Utilization

Guidance—Utilization of benefits may include assisting with appointments, transportation, etc.

Instructions—Select “Yes” or “No”

Applicants must indicate, for each type of healthcare listed below, whether the CoC assists persons experiencing homelessness with enrolling in health insurance and effectively utilizing Medicaid and other benefits.

**Instructions**–Narrative 2,000 Character Limit

Applicants must:

1. describe how the CoC systematically keeps program staff up to date regarding mainstream resources available for program participants (e.g., Food Stamps, SSI, TANF, substance abuse programs) within the geographic area;
2. describe how the CoC disseminates the availability of mainstream resources and other assistance information to projects and how often;
3. describe how the CoC works with projects to collaborate with healthcare organizations to assist program participants with enrolling in health insurance;
4. describe how the CoC provides assistance with the effective utilization of Medicaid and other benefits; and
5. provide the name of the organization or position title that is responsible for overseeing the CoC’s strategy for mainstream benefits.

4A-2. Lowering Barriers to Entry Data.

**Guidance**–

**A.** For part 2. of this question, HUD will verify responses to this question based on project application data to determine whether projects are lowering barriers and rapidly exiting participants to housing, meaning the project:

(1) prioritizes rapid placement and stabilization in permanent housing;
(2) ensures program participants experience low barriers to entry without preconditions and regardless of:

(a) little or too little income;
(b) active or history of substance abuse;
(c) having a criminal record with exceptions for restrictions imposed by federal, state, or local law or ordinance (e.g., restrictions on serving people who are listed on sex offender registries); or
(d) history of victimization (e.g., domestic violence, sexual assault, childhood abuse);

**B.** The number in the third box is a calculation of the percentage of new and renewal PSH, RRH, Safe-Haven, SSO non-Coordinated Entry projects the CoC has ranked in its CoC Priority Listing in the FY 2019 CoC Program Competition reported that they are lowering barriers to entry and prioritizing rapid placement and stabilization to permanent housing based on the information in part 1 and 2 of the question.
Instructions—Report the Numbers

Applicants must report:

1. total number of new and renewal CoC Program-funded PSH, RRH, SSO non-coordinated entry, Safe-Haven, and Transitional Housing projects the CoC has ranked in its CoC Priority Listing in FY 2019 CoC Program Competition; and

2. total number of new and renewal CoC Program-funded PSH, RRH, SSO non-coordinated entry, Safe-Haven, and Transitional Housing projects the CoC has ranked in its CoC Priority Listing in FY 2019 CoC Program Competition that reported that they are lowering barriers to entry and prioritizing rapid placement and stabilization to permanent housing.


Guidance—HUD expects CoCs to conduct street outreach throughout their entire geographic area in a manner that allows for quick identification and engagement of people experiencing unsheltered homelessness. At a minimum, CoC street outreach staff should cover every county within the CoC at least once per year, though in many cases—particularly in more urban areas—this will need to occur much more frequently.

Instructions—Narrative 2,000 Character Limit

Applicants must:

1. describe the CoC’s street outreach efforts, including the methods it uses to ensure all persons experiencing unsheltered homelessness are identified and engaged;

2. state whether the CoC’s Street Outreach covers 100 percent of the CoC’s geographic area;

3. describe how often the CoC conducts street outreach; and

4. describe how the CoC tailored its street outreach to persons experiencing homelessness who are least likely to request assistance.

4A-4. RRH Beds as Reported in HIC.

Guidance—Applicants should only enter bed data for projects that have an inventory type of “Current” and “New” in the 2018 and 2019 HIC.

Instructions—Complete Chart

Applicants must report the total number of rapid rehousing beds available to serve all household types as reported in the Housing Inventory Count (HIC) for 2018 and 2019.


Background—If applicants selects “Yes”, all recipients of CoC Program funding must comply with Section 3, Employment Policy as stated in 24 CFR Part 135.

Instructions—Select “Yes” or “No”

Applicants must indicate whether any new project application the CoC ranked and submitted in its CoC Priority Listing in the FY 2019 CoC Program Competition is requesting $200,000 or more in funding for housing rehabilitation or new construction.

**Background**—This does not affect the CoC’s existing responsibilities to provide training, employment, and other economic opportunities pursuant to Section 3 that result from the receipt of other HUD funding.

**Instructions**—Narrative 2,000 Character Limit

If applicants selected “Yes” for question 4A-6, applicants must describe actions CoC Program-funded project applicants will take to comply with section 3 of the Housing and Urban Development Act of 1968 (12 U.S.C. 1701u) (Section 3) and HUD’s implementing rules at 24 CFR part 135 to provide employment and training opportunities for low- and very-low income persons, as well as contracting and other economic opportunities for businesses that provide economic opportunities to low- and very-low income persons.


**Instructions**—Select “Yes” or “No”

Applicants must indicate whether the CoC is requesting to designate one or more of its SSO or TH projects to serve families with children or youth defined as homeless under other federal statutes.


**Background**—CoCs may request, in the FY 2019 CoC Application, that up to 10 percent of the total funding request for the fiscal year awarded under the FY 2019 CoC Program Competition NOFA be approved to serve homeless households with children and youth defined as homeless under other federal statutes who are unstably housed (paragraph 3 of the definition of homeless found at 24 CFR 578.3). See Section VII.C. of the FY 2019 CoC Program Competition NOFA. Approved CoCs are limited to using only up to 10 percent of the total amount awarded for each fiscal year appropriation to the CoC to serve this population and must determine which project(s) will be permitted to use some or all their funding for this purpose are Transitional Housing, Supportive Services Only, and the Joint TH and PH-RRH component projects.

**Instructions**—Narrative 2,000 Character Limit

If the response was “Yes” to question 4A-6, applicants must:

1. describe how serving this population is of equal or greater priority, which means that it is equally or more cost effective in meeting the overall goals and objectives of the plan submitted under Section 427(b)(1)(B) of the Act, especially with respect to children and unaccompanied youth than serving the homeless as defined in paragraphs (1), (2), and (4) of the definition of homeless in 24 CFR 578.3;

2. describe how the CoC will meet requirements described in Section 427(b)(1)(F) of the Act; and

3. identify the specific project(s) that will use the funding for this purpose (up to 10 percent of the CoC total awarded) by submitting an attachment to the CoC application in e-snaps that must include all the following:
   a. project name(s) as listed on the CoC Priority Listing; and
   b. amount of funding in the project or per project that will be used for this purpose.
## Appendix A–FY 2019 CoC Application NOFA Cross Reference

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Section 427(b)(1)(B) of the Act, especially with respect to children and unaccompanied youth, then serving homeless as defined under paragraphs (1), (2), and (4) of the definition of homeless in 24 CFR 578.3.