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## Chapter 29: Voucher Supporting Documents

This Chapter provides instructions on voucher supporting documents in the **Manage My Financials** module, including how:

- Grantees can attach supporting documentation during voucher creation;
- HUD may request that supporting documentation be submitted following its review, and
- Grantees can attach supporting documentation after receiving a request from HUD.

This Chapter describes actions for Grantee Users and HUD Users, and is divided into subsections. The following actions are covered in this Chapter:

#### **Grantee Users**

Location	Subsection	Action
Search/Maintain Vouchers	B1	Search for Voucher with supporting documentation
• Create a Voucher	C1	Create a Voucher with supporting documentation
Search/Maintain Vouchers	E1	Submit supporting documentation following HUD Request

#### **HUD Users**

Location	Subsection	Action
<b>Q</b> Add Document Review	D1	Add a Document Review
<b>Q</b> Search Document Review	D3	Search for Document Review
Search/Maintain Vouchers	B1/D2	Search for a Voucher Line Item and request supporting documents.

## A. Manage My Financials Access

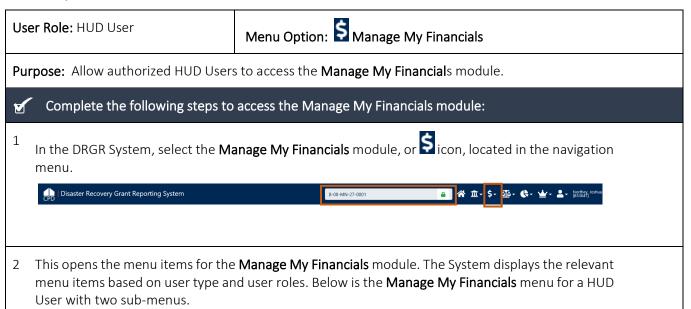
### A1. Grantee | User Access

User Role: Draw Requester	Menu Option: Manage My Financials			
Purpose: Allow Grantee Users to access the Manage My Financials module.				
✓ Complete the following steps to access the Manage My Grants module:				

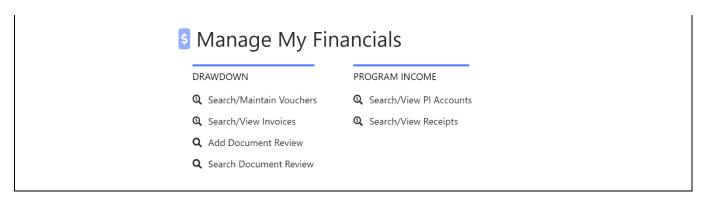


In the DRGR System, select the **Manage My Financials** module, or sicon, located in the navigation menu. Disaster Recovery Grant Reporting System 2 This opens the menu items for the Manage My Financials module. The System displays the menu items based on the user's type and roles. Below are the Manage My Financials menus for a Grantee Draw Request User. Manage My Financials DRAWDOWN PROGRAM INCOME Search/Edit Obligation Create Receipt Create a Voucher Add Program Income Account Q Search/Maintain Vouchers Search/Edit PI Accounts Search/Edit Receipts

## A2. HUD | User Access



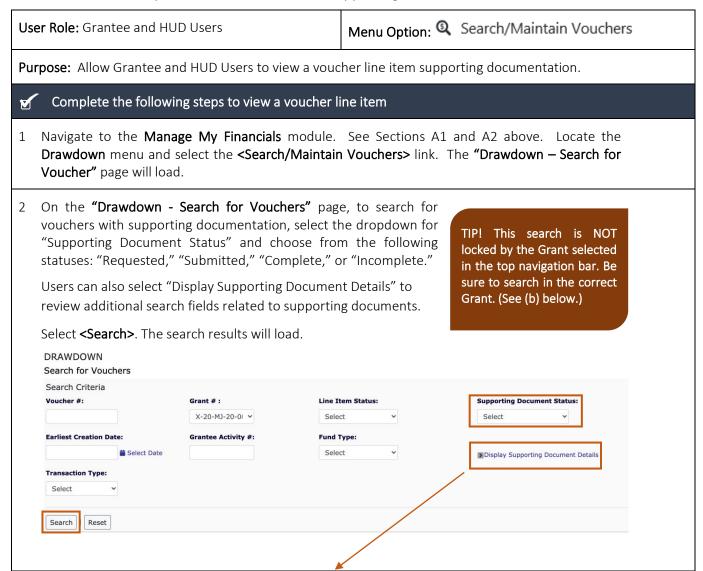




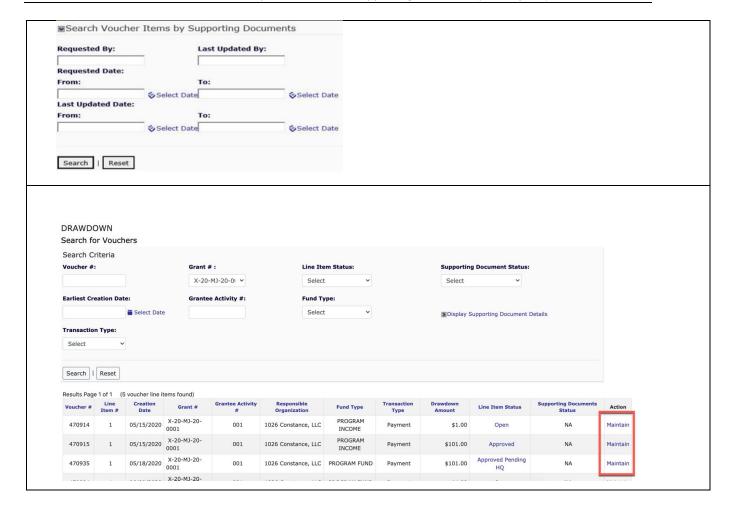
### B. Grantee and HUD | Search for Vouchers with Supporting Documentation

Users can search for vouchers based on supporting documentation criteria.

### B1. Grantee and HUD | Search for Vouchers with Supporting Documentation



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## C. Attach Supporting Documents

As explained in Chapter 24, Section C1, Step 6, DRGR allows Grantees to attach voucher level supporting documents during the voucher creation process. The supporting documentation is tied directly to the voucher, as applicable, according to appropriation. Some appropriations only require supporting documents on vouchers

TIP! This step is a Grantee's ONLY chance to attach supporting documents to the voucher unless HUD requests that the documentation be attached. See Section D below for HUD requests for supporting documentation.

over a certain threshold amount. If the user proceeds past this step without adding the supporting documentation, then they will no longer be able to attach them without the HUD request. To review the entire voucher creation process, see Chapter 24-Financial Obligations and Vouchers. This section reviews the step for attaching supporting documents only.

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## C1. Grantee | Attach Supporting Documents During Voucher Creation

Menu Option: O Create a Voucher User Role: Draw Requestor Purpose: Allow Grantee Users to attach supporting documentation during voucher creation. Users must have the "Submit Supporting Docs to HUD" User role. See Chapter 5 – User Management and Certifications for more information on roles. Complete the following steps to attach supporting documentation to a voucher prior to HUD submission: 1 Follow Section C1 of Chapter 24 to begin the voucher creation process. On "Create Voucher - Page 3 of 4 TIPS! (Confirm)" of the voucher creation process, users can Ensure the user has the attach supporting documentation as shown below. "Submit Supporting Docs to Multiple files may be attached by selecting <Add HUD" user role. Additional Documents>. Files may be removed by • When attaching supporting selecting < Removed Selected Documents>. documentation, do not use special characters in file names as the files may not attach. DRAWDOWN Create Voucher - Page 3 of 4 (Confirm) Confirm Voucher | Edit Voucher | Return To Create Voucher (Page 1) | Cancel Confirm Voucher | Edit Voucher | Return To Create Voucher (Page 1) | Cancel



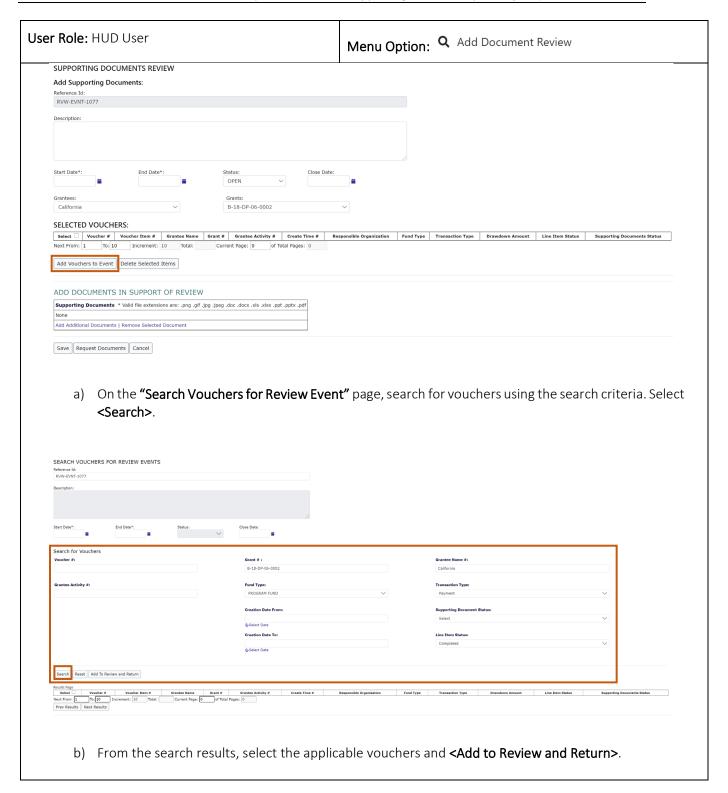
### D. HUD Review Events and Requests for Supporting Documentation

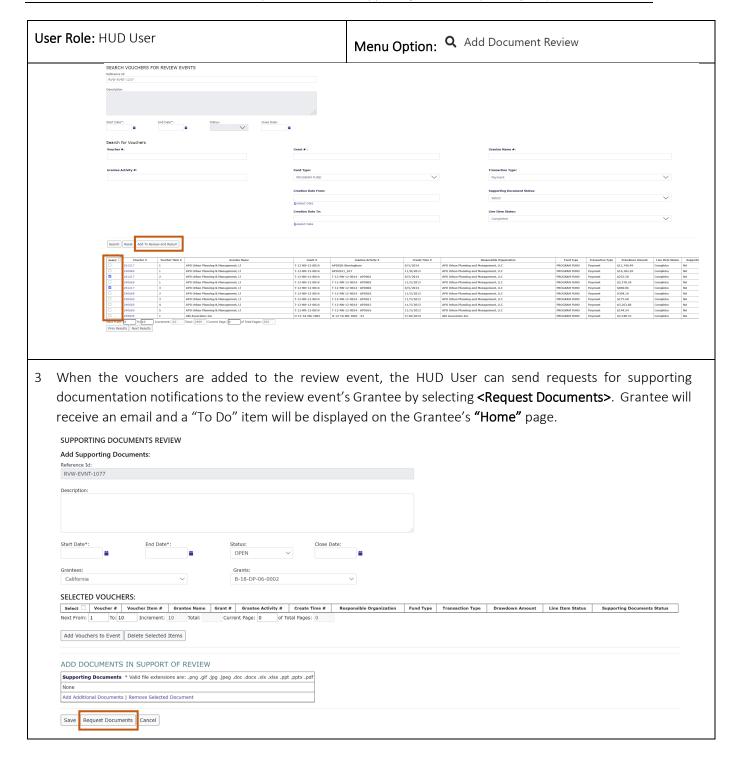
#### D1. HUD | Add Review Events and Requests for Supporting Documents

If a Grantee User has not submitted complete or accurate voucher supporting documentation when its required, the DRGR System allows HUD Users to create review events and request supporting documents from the Manage My Financials module. Supporting documentation can be requested through the "Supporting Documents Review" page (See Section D1) or from the "Supporting Documents" tab on the "Maintain Voucher" page.

User Role: HUD User Menu Option: Q Add Document Review Purpose: Allow HUD Users to add and manage a document review event and request supporting documentation. Complete the following steps to request supporting documents during document review: 1 Access the Manage My Financials module and navigate to the Drawdown menu. See Section A2 of this Chapter. Select <Add Document Review>. The "Supporting Documents Review" page will load. Manage My Financials DRAWDOWN PROGRAM INCOME Search/Maintain Vouchers Q Search/View PI Accounts **Q** Search/View Invoices Q Search/View Receipts Q Add Document Review **Q** Search Document Review 2 On the "Supporting Documents Review" page, the HUD User creates the review event by selecting a group of vouchers items to include in the review for auditing purposes. To begin:

Select <Add Vouchers to Event>. The "Search Vouchers for Review Event" page will load.





### D2. HUD | Add Requests for Supporting Documents from "Maintain Voucher" Page

User Role: HUD User

Menu Option: Search/Maintain Vouchers

Purpose: Allow HUD Users to request supporting documentation from the "Maintain Voucher" page.



#### D3. HUD | Complete Supporting Document Requests

After the Grantee submits the requested documentation following the steps in Section E below, HUD Users can mark the supporting document request as "Approved" (Completed) or "Rejected" (Incomplete). To review the supporting documentation, users have two options described below.

User Role: HUD User

Menu Option:

Q Search Document Review

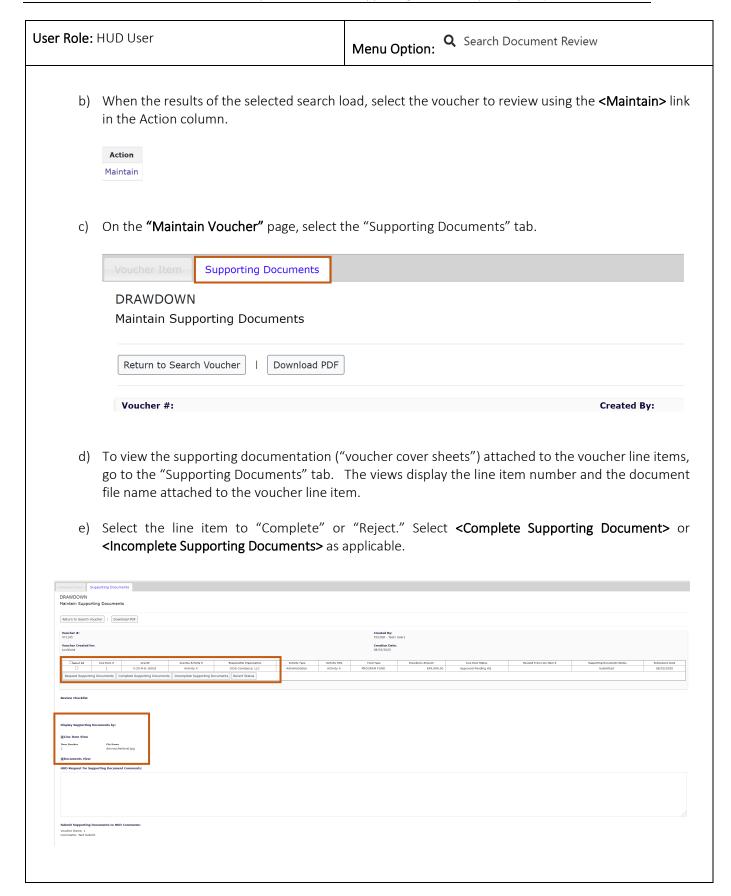
Purpose: Allow HUD Users to request supporting documentation from the "Maintain Voucher" page.

Complete the following steps to request supporting documents from the "Maintain Voucher" page:

1 Option 1 − Retrieve each individual voucher and review the voucher directly.

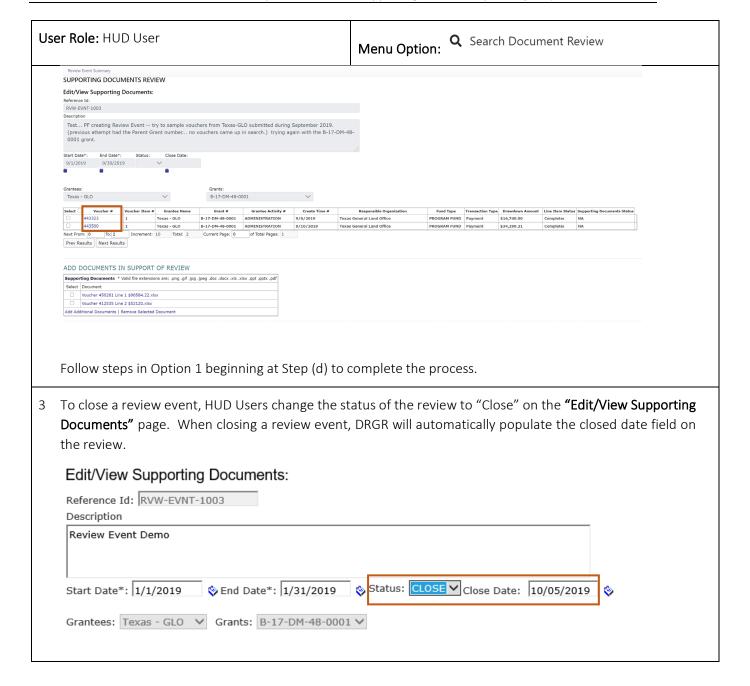
a) Search for vouchers using the steps in Section B1 above. On the "Search for Vouchers" page, search for the voucher line items with a 'Submitted' status in the Supporting Documentation Status criteria

dropdown.



User Role: HUD User **Q** Search Document Review Menu Option: 2 Option 2 – Retrieve the review event and access the voucher from the voucher line items section. a) Search for Document Reviews using the <Search Document Review> function in the Drawdown menu of the Manage My Financials module. The "Search for Document Review" page will load. Manage My Financials DRAWDOWN PROGRAM INCOME **Q** Search/Maintain Vouchers Q Search/View PI Accounts **Q** Search/View Invoices Q Search/View Receipts **Q** Add Document Review **Q** Search Document Review b) On the "Search for Document Reviews" page, enter search criteria and select <Search> or perform a blank search to return results for all reviews. **DRAWDOWNS** Search for Document Reviews Review Event Id: Review Event Status: OPEN **Grant Number: Grantee Name:** Search Reset c) Select **<View/Edit>** in the Action column of the search results for the desired review. The "Supporting Documents Review" page will load. View/Edit | Summary d) Select the hyperlinked **<Voucher Number>** on the review event page to open the voucher.

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## E. Grantee Submission of Supporting Documentation Following HUD Request

Following a request from HUD for supporting documents, Grantees will need to access the voucher with the request and submit the supporting documents to HUD.

## E1. Grantee | Submission of Documentation Following HUD Request

User Role: Draw Requestor	Menu Option:   Search/Maintain Vouchers	
Purpose: Allow Grantee Users to attach supporting documentation following a HUD request for documentation.		

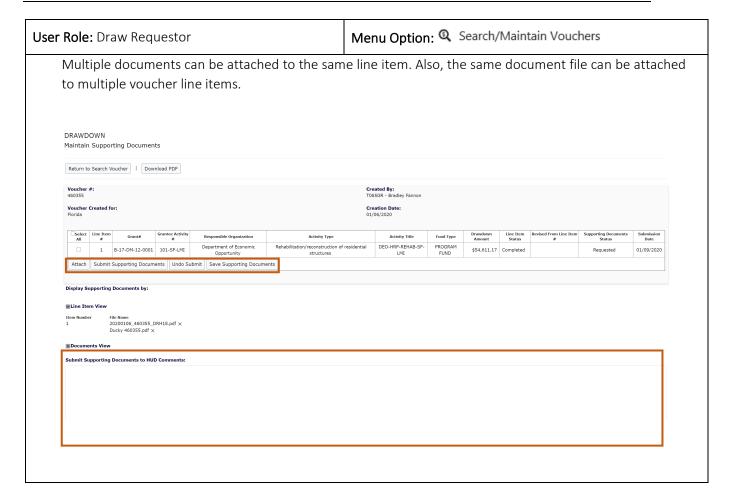
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Menu Option: Q Search/Maintain Vouchers User Role: Draw Requestor Complete the following steps to attach supporting documentation in response to a HUD request: When HUD requests supporting documentation for a voucher line item (See Section D1 and D2 above), the Grantee User will receive an email and a To-Do item will display on the "Home" page. Users may select the edit icon in the "Action" column to be directed to the voucher requiring supporting documentation. The user may also use the search function described in Section B1 above and search for vouchers with a "Supporting Document Status" of "Requested." Home ▼Active Flags 443 My Account My Announcements B-17-DM-12-0001 470581 04/07/2020 212 Florida B-17-DM-12-0001 470596 04/07/2020 Grantee Draw Revision Approval 📵 R-08-DN-12-0001 B-08-DN-12-0001 Grantee users pending Certifications 12 Voucher Supporting Document Grantee Action 💈 B-17-DM-12-0001 B-17-DM-12-0001 07/20/2020 In the search criteria, choose "Requested" from the dropdown for "Supporting Document Status." On the "Maintain Voucher" page, select the "Supporting Documents" tab. Supporting Documents **DRAWDOWN** Maintain Supporting Documents Return to Search Voucher Download PDF Voucher #: Created By: On the "Supporting Documents" tab, comments can be entered in the "Submit Supporting Document to HUD Comments" field. Select <a href="Attach">Attach</a> and attach the required documentation. After all document files

are attached to the voucher line items, Grantees can submit the documentation request back to HUD Users

by selecting the item and **<Submit Supporting Documents>**.

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