

Chapter 19: Performance Report Overview | Manage My Grants Module

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Chapter 19: Performance Report Overview

This Chapter provides procedures for adding, editing, viewing, and downloading Performance Reports contained in the **Manage My Grants** module. This Chapter also summarizes the relationship between the Performance Report and the Action Plan, or in the case of technical assistance awards to technical assistance providers (TA Providers), the Performance Report and Work Plans.

Most Performance Reports are due quarterly, so DRGR pages often reference Quarterly Performance Reports (QPRs) instead of Performance Reports. The DRGR System, however, also supports semi-annual and annual Performance Reports.

This Chapter describes actions for Grantee Users and HUD Users, and is divided into subsections. The following actions are covered in this Chapter:

Grantee Users

Menu Option	Subsection	Action
☑ Manage Performance Report	C1	Add a New Performance Report
☑ Manage Performance Report	D1	Search for a Performance Report
☑ Manage Performance Report	D2	View a Performance Report
Q Search Performance Reports	D3	Download a Performance Report PDF
Manage Addresses		See Chapter 20
☑ Manage Performance Report	E1-E3	Edit Performance Report (Grant Level)
☑ Manage Performance Report	F1	Edit Performance Report (Activity - Direct Benefit)
☑ Manage Performance Report	F2	Edit Performance Report (Activity - Area Benefit)
☑ Manage Performance Report	F3	Prior Period Corrections

HUD Users

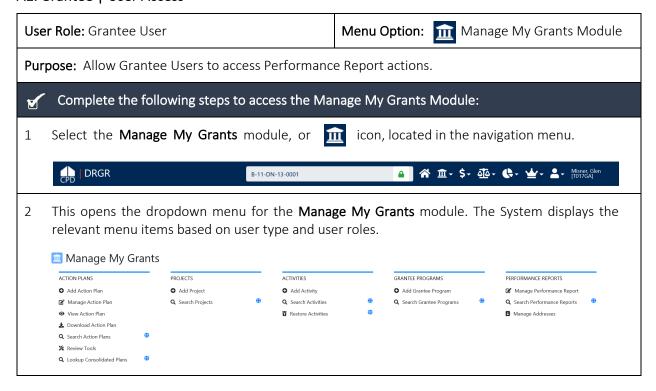
Menu Option	Subsection	Action
☑ Manage Performance Report	D1	Search for a Performance Report
☑ Manage Performance Report	D2	View a Performance Report
Q Search Performance Reports	D3	Download a Performance Report PDF



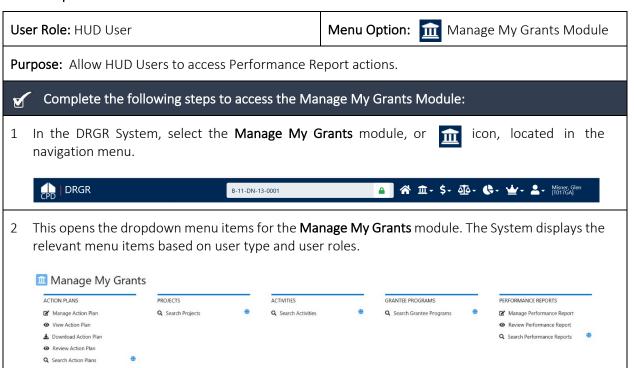
A. Manage My Grants Module Access

The Manage My Grants module contains access to Performance Report actions.

A1. Grantee | User Access



A2. HUD | User Access





B. Performance Report Summary

B1. Performance Report Overview

The DRGR Performance Report provides a tool and framework for communicating progress on the overall Grant program, as well as individual programs and activities to HUD and the public. Performance Reports measure Grantees' compliance with statutory and regulatory requirements related to their Grant appropriation, such as meeting National Objectives and expenditure milestones, and provide a vehicle for Grantees to tell their story of how investments are achieving results in their communities.

B2. Review Tools

Review tools offer Grantee and HUD Users features to aid with compliance (see Chapter 21 – Performance Report - Review Tools). The use of Review Tools as a Quality Assurance / Quality Control (QA/QC) tool is optional, but highly recommended.

B3. Relationship to Action Plan and Work Plans

The contents of the Performance Report are taken directly from the DRGR Action Plan. If an activity or, in the case of TA Providers, the work plan is not properly set-up in the Action Plan, missing components will not be available for reporting in the Performance Report. For example, if an accomplishment (e.g., households assisted in the case of direct benefit activities) is not proposed in the Action Plan activity, a corresponding field will not be available in the Performance Report to report on actual outcomes.

Further, to submit a Performance Report, the Grantee's Action Plan must be in 'Reviewed and Approved' status. For Grantees who revise and submit their Action Plans for HUD review and approval, Action Plan changes should be submitted well in advance of Performance Report submission deadlines to allow time for HUD to review and approve the modified Action Plan. See Chapter 16 – Action Plan Submission and Approval for more information. Grantees are encouraged to coordinate with their CPD Representative on the timing of Action Plan submissions to avoid interference with Performance Report submissions.



B4. HUD Review and Approval

Each Performance Report must be submitted to HUD for review and approval by the submission deadline. Note that failure to submit timely Performance Reports can result in findings. (See Chapter 22 – Performance Report Submission and Review) for the steps to submit Performance Reports in DRGR.

C. Edit Performance Reports

C1. Grantee | Edit New Performance Report

New Performance Reports on DRGR System will be generated automatically for all Grants at the beginning of their Reporting Period.

User Role: Grantee Users Menu Option: Manage Performance Report

Purpose: Allow Grantee to edit new Performance Report.

M

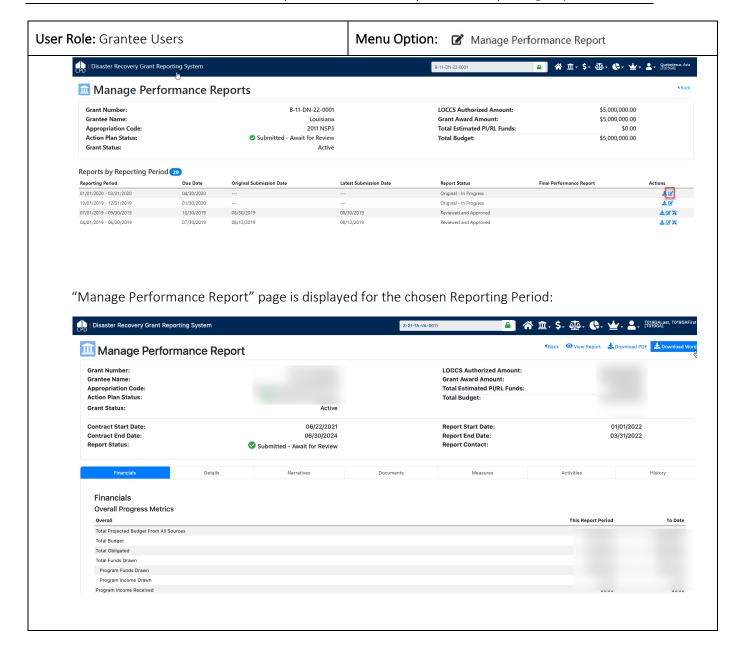
Complete the following steps to edit a new Performance Report

- The "Edit Performance Report" page will load allowing the Grantee to enter grant-level and activity-level/work plan-level reporting information including:
 - a. Grantee Contact
 - b. Overall Progress Narrative
 - c. Grantee Submission Comments
 - d. SF-425 financial data
 - e. Activity-level or Work Plan-level expenditure data and accomplishment/outcome data, as applicable.

See Sections E and F below for more detail on reporting on grant-level and activity/work plan-level information.

Navigate to the Manage My Grants module and locate the Performance Reports menu. See Step A1 above. Select the <Manage Performance Report> link. The "Manage Performance Reports" page will load. Select the <Manage> link in the "Action" column next to the desired reporting period.

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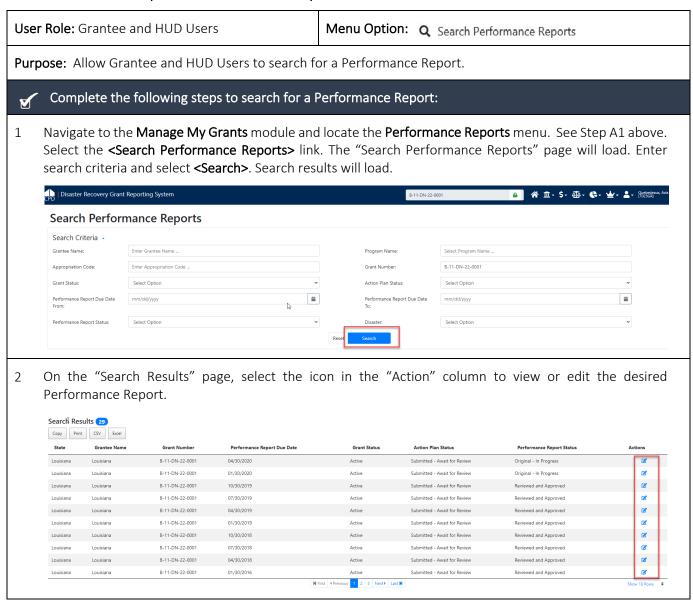


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D. Search, View, and Download Performance Reports

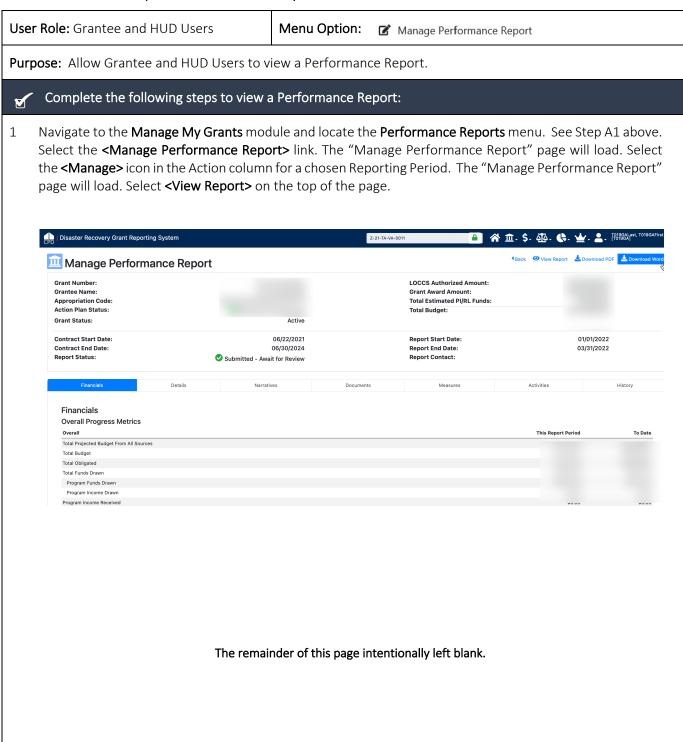
D1. Grantee and HUD | Search Performance Reports



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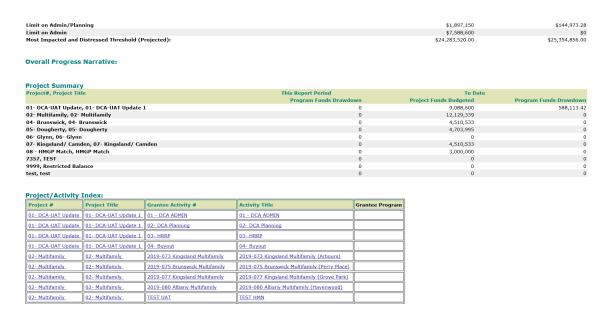
D2. Grantee and HUD | View Performance Reports



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User Role: Grantee and HUD Users Menu Option: Menu Option: Manage Performance Report

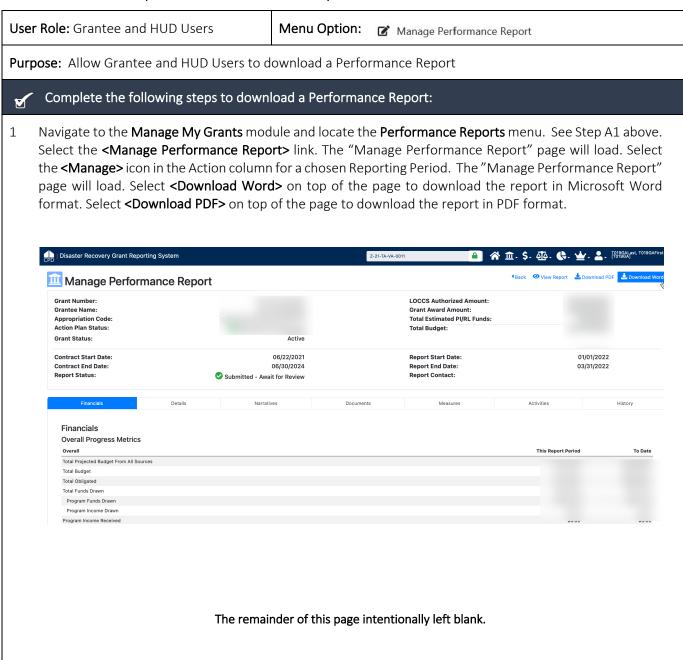
A new browser tab or window will open and display information relevant to the Performance Report for the selected reporting period. DRGR Users may select the hyperlinks to jump to desired activities.



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D3. Grantee and HUD | Download Performance Reports



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User Role: Grantee and HUD Users Menu Option: Menu Option: Manage Performance Report

2 A new tab will open with a PDF version of the selected performance report. This file can be printed.

Grantee: Georgia

Grant: B-18-DP-13-0001

July 1, 2020 thru September 30, 2020 Performance

Grant Number: Obligation Date: Award Date:

B-18-DP-13-0001

Grantee Name: Contract End Date: Review by HUD:
Georgia Original - In Progress

Grant Award Amount: Grant Status: QPR Contact:
\$37,943,000.00 Active No QPR Contact Found

LOCCS Authorized Amount: Estimated PI/RL Funds:

\$37,943,000.00 \$590,000.00

Total Budget: \$38,533,000.00

Disasters:

Declaration Number FEMA-4338-GA

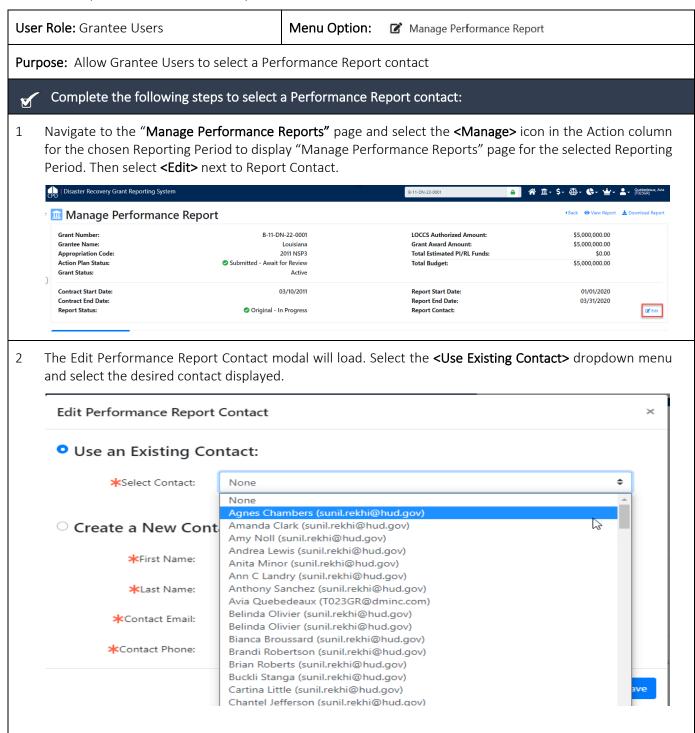
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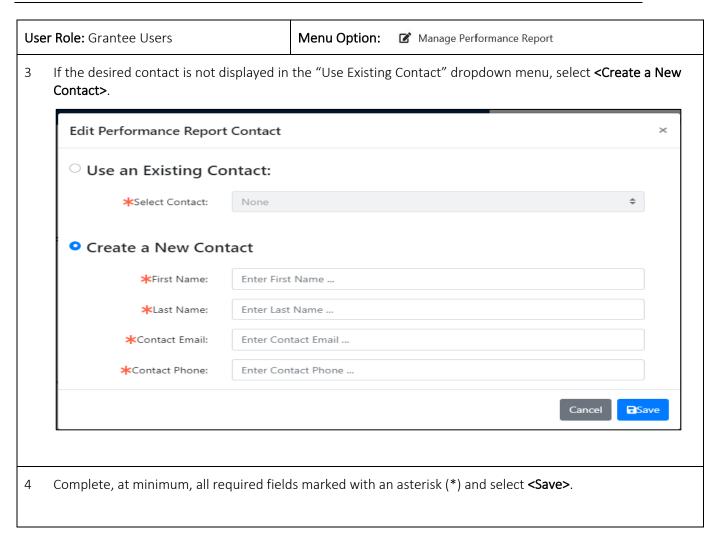
E. Manage Performance Report – Grant Level

This section provides procedures for navigating the "Manage Performance Report" page to complete each component of grant-level information.

E1. Grantee | Select Performance Report Contact



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E2. Grantee | SF-425 Report (optional)

This feature may not be available to all Grantees depending on Grant appropriation. Users should check with their HUD CPD Representative for guidance, if needed. For Grantees, who must submit an SF-425, users can submit SF-425 reports via DRGR instead of submitting the report by other methods. For more information on SF-425 Reports, review the following Fact Sheets on the HUD Exchange:

- SF-425 Report
- Changes to SF-425 Report
- SF 425 for TA Providers (updated 11/2019)

Most of the data necessary to populate the SF-425 report can be obtained from the data already collected by the DRGR System. The steps below describe how Grantees can override certain data populated by the DRGR System.

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User Role: Grantee Users Menu Option: Manage Performance Report Purpose: Allow Grantee Users to complete and edit SF-424 Report as needed. Complete the following steps to complete and edit SF 424 Report as needed. 1 Navigate to the Manage My Grants module and locate the Performance Reports menu. Select the <Manage Performance Report> link. See Step A1 above. The "Manage Performance Report" page will load. Select the <Manage> icon in the "Action" column next to the desired reporting period. The "Manage Performance Report" page will load. Select the Details tab. Disaster Recovery Grant Reporting System ☆ 血·\$- 44- 4- 10196Al i Manage Performance Report LOCCS Authorized Amount: Grantee Name: **Grant Award Amount** Appropriation Code: Total Estimated PI/RL Funds: Action Plan Status: Total Budget: Grant Status: 01/01/2022 Contract End Date: 06/30/2024 Report End Date: 03/31/2022 Report Status: Report Contact: Submitted - Await for Review The Details tab on the "Manage Performance Report" page contains the following table. Review the information in the "Metric Value" for accuracy and completeness. To revise, select **<Edit>** next to the table. The Edit modal window will open. Enter information into the Adjusted Value column for the desired line item and select **<Save>**. The "Adjusted Value" will be displayed on the table. SF-425: Federal Cash \$21,317,642.66 10a: Cash Receipts 10c: Cash on Hand \$21.317.642.66 SF-425: Program Income Metrics Name 10l: Total Federal program income earned \$.00 10m: Program Income expended in accordance with the deduction alternat \$.00 10n: Program income expended in accordance with the addition alternative SF-425 Comments Current and prior SF-425 reports in PDF format are retreivable from MicroStrategy (see Chapter 35 -MicroStrategy Reports for more information on using Microstrategy).



E3. Grantee | Overall Progress Narrative and Submission Comments

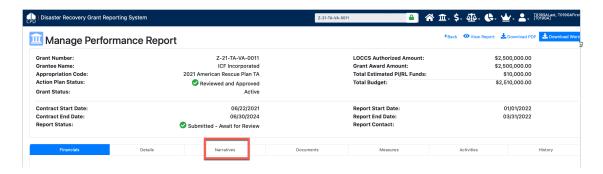
Note that the Overall Progress Narrative is required and must be saved before the System will display activities for reporting. Begin by populating the Overall Progress Narrative and saving the Performance Reports before moving on to report on activities.

User Role: Grantee Users Menu Option: Menu Option: Manage Performance Report

Purpose: Allow Grantee Users to enter Overall Progress Narrative and Submission Comments

Complete the following steps to enter Overall Progress Narrative and Submission Comments.

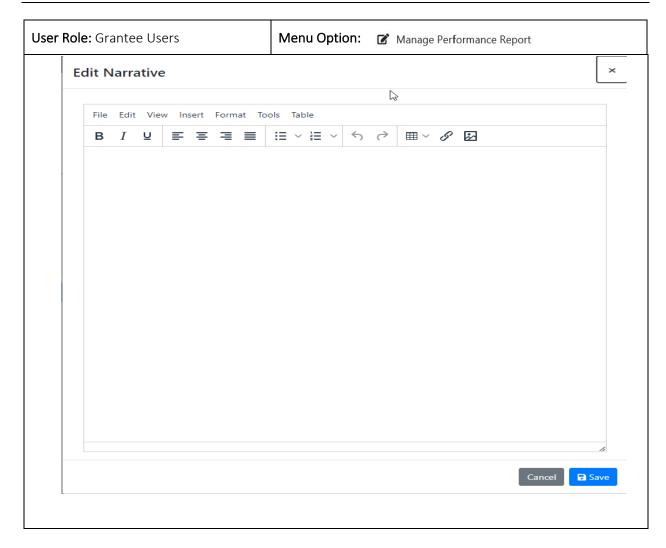
Navigate to the Manage My Grants module and locate the Performance Reports menu. See Step A1 above. Select the <Manage Performance Report> link. The "Manage Performance Report" page will load. Select the <Manage> icon in the Action column next to the desired reporting period. The "Manage Performance Report" page for the chosen reporting period will load. Select the <Narratives> tab.



To enter the Overall Progress Narrative, select **<Edit>** next to the Overall Progress Narrative section. The "Edit Narrative" dialogue box will open. Enter information on overall grant-level accomplishments for the reporting period. Note that the "Overall Progress Narrative" is required to save the Performance Report. Once complete, select **<Save>**.

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F. Manage Performance Report – Activity or Work Plan Level

This section provides procedures for Grantee Users to navigate the "Manage Performance Report – Activity" pages. It is important to note that Grantees should only report accomplishments that were completed during the reporting period. If users enter the total cumulative accomplishments for an activity in each Performance Report, the System will aggregate all reported totals and have an inaccurate and inflated accomplishment value for the activity.



• Accomplishments and Beneficiaries: All programs managed in DRGR require reporting of accomplishments. Accomplishments are entered on the "Manage Performance Report – Activity" page, Measures tab by selecting <Edit> next to Accomplishments. For the <Edit> link to be enabled here, the Measures must be entered on the Measures tab of the "Manage Activity" page in the Action Plan.

For some programs, activities are designated either as Direct Benefit or Area Benefit Activities based on the Activity Type and National Objective selected in the Action Plan:

- For Direct Benefit activities, beneficiary data will be entered on the "Manage Performance Report Activity" page, Measures tab by selecting **<Edit>** next to Beneficiary sections.
- Area Benefit activities differ from Direct Benefit activities in that the beneficiaries of the activity are determined by the service area entered in the DRGR Action Plan. Therefore, Area Benefit activities only report on accomplishment and financial data.

Measures, Outcomes, and Progress Narratives for Technical Assistance Awards: As described in Chapter 17 of this Manual, TA Providers set up work plans (also known as Activities) in DRGR. In the Performance Reports on the "Manage Performance Report - Activity" page, TA Providers are required to report accomplishments on the Measures tab, outcomes on the Outcomes tab, and provide progress narratives for the individual work plan as well as each task within the work plan on the Narratives tab.

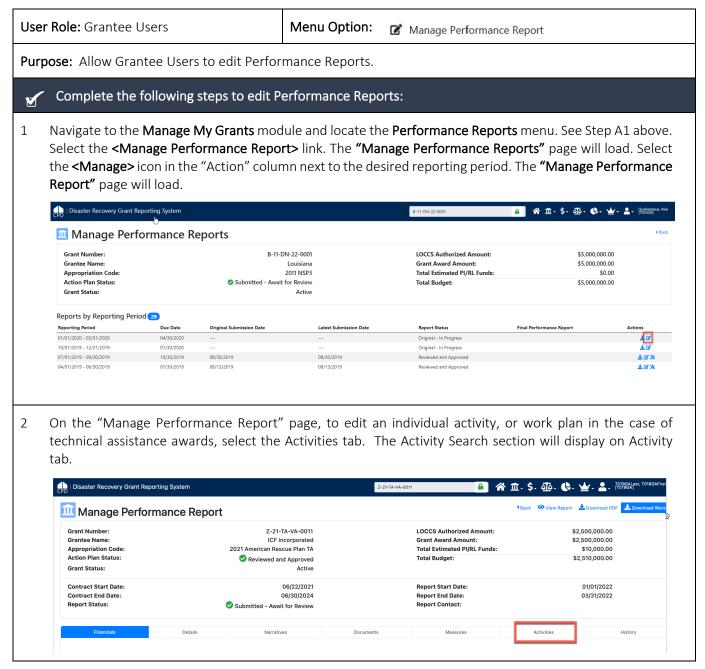
Expenditures: Grantee users must enter expenditures at two levels:

- Activity expenditures, which should be equal to the amount of funds the Grantee expended that quarter, regardless of the amount drawn; and
- Most Impacted and Distressed (MID) expenditures (CDBG-DR Grantees only) for each activity that count toward the MID expenditure requirement. If an activity is exclusively available in MID areas, then the MID expenditures should equal the total Activity expenditures. If an activity is available inside and outside of MID areas, then the MID expenditures should equal the amount of funds expended in the MID areas. If an activity is not available in MID areas, then the MID expenditures should be left blank.



If the field for a performance measure or outcome is missing (e.g., "Number of Rental Households"), it is likely because the Grantee forgot to enter projections for that performance measure or outcome, as applicable, in the DRGR Action Plan Activity or Work Plan set up. In these instances, the Grantee must edit and resubmit the Action Plan for HUD approval prior to being able to submit a Performance Report with the performance measure or outcome included (see Chapter 14 – Action Plan Activities and Chapter 17 – Technical Assistance Work Plans).

F1. Grantee | Edit Performance Report

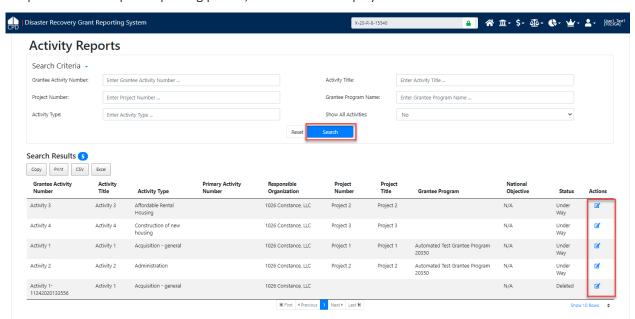


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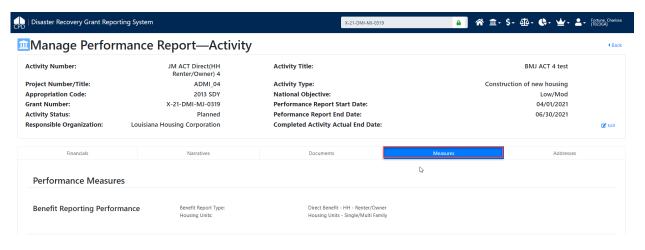
User Role: Grantee Users

Menu Option: Manage Performance Report

Select the desired **<Manage>** icon in the "Action" column on the Search Results. The "Manage Performance Report" page will load. Note: The "Show All Activities" seach option includes "Yes" or "No" as dropdown selections. Selecting "No" will only display activities in which financial transactions have taken place during the performance report reporting period, and "Yes" will display all activities.

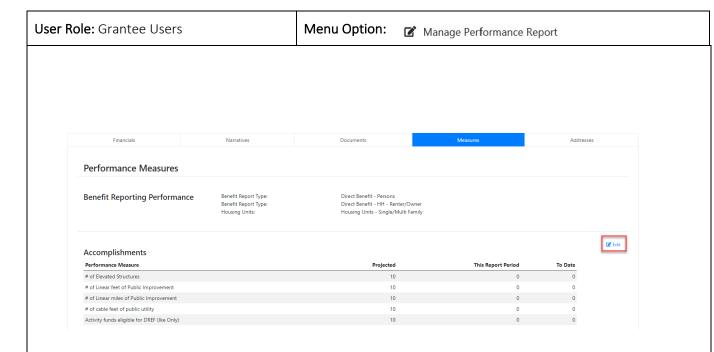


On the "Manage Performance Report – Activity" page, select the Measures tab.

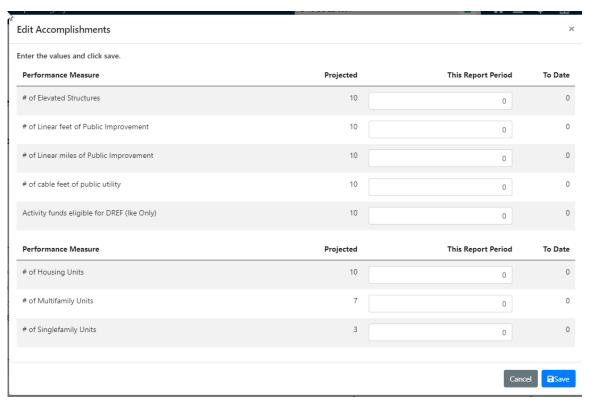


4 On the Measures tab of the "Manage Performance Report – Activity" page, enter "Actual Accomplishments." Select **<Edit>** next to the Accomplishments section to populate data.





The modal window for **<Edit Accomplishments>** will open once the User selects **<Edit>**. Enter accomplishments for this period in the field provided. The page also displays projected accomplishments and cumulative totals of accomplishments reported to date.



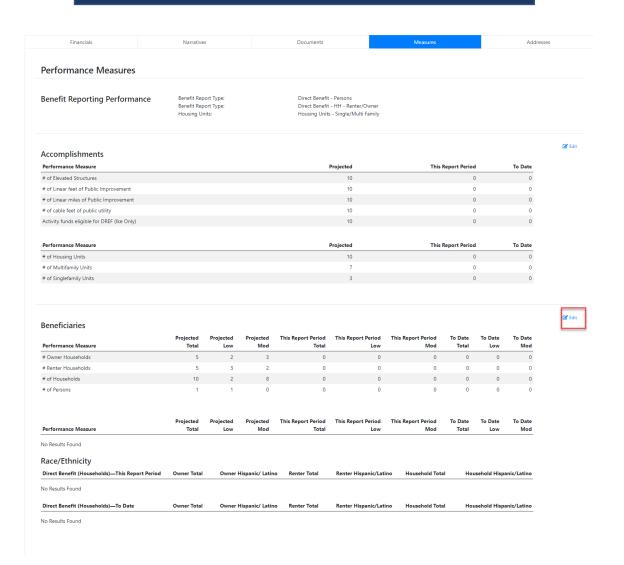
To enter benficiary data, where required, select **<Edit>** next to the Beneficiaries section on the Measures tab of the "Manage Performance Report – Activity" page.



User Role: Grantee Users Menu Option: Manage Performance Report

PROGRAM PROCESS RECOMMENDATION: Some, but not all, programs managed in DRGR require the entry of benficiary data, including fair housing and equal opportunity information.

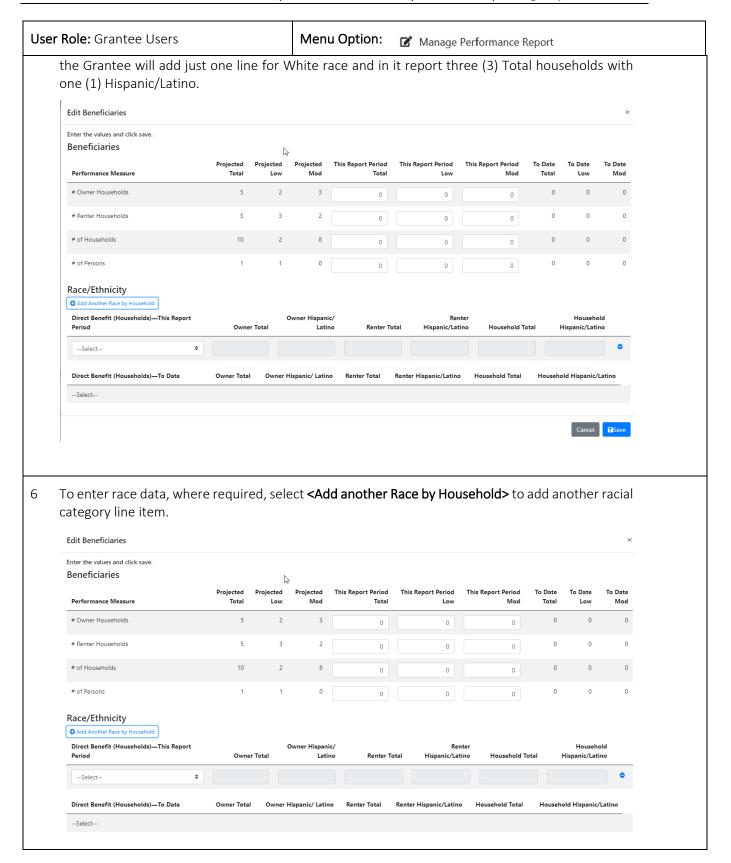
Consult your program guidelines or your HUD CPD Representatives for the requirements of your program. Follow steps 5 through 8 in this Section to enter beneficiary information when it is required.



Enter "Race/Ethnicity" data by selecting the appropriate racial category from the **<Race>** dropdown menu followed by entering the numeric value in the "Household" fields. Values must also be entered for any households that are 'Hispanic/Latino' in the respective fields.

NOTE: Values should be aggregated. So for instance, if a Grantee wants to report two (2) White, low-income households and one (1) White moderate-income household that is also hispanic, then

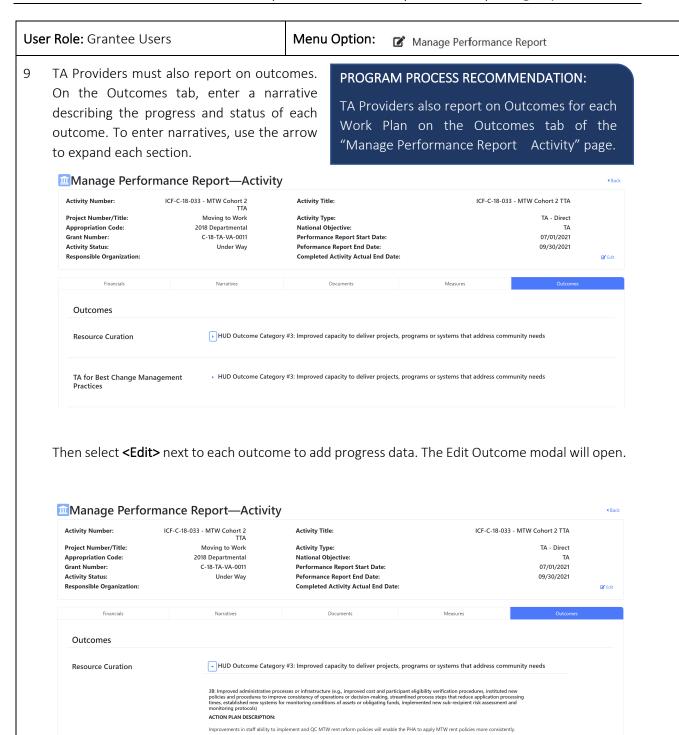
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User Role: Grantee Users Menu Option: Manage Performance Report To enter female headed household data, where required, enter aggregate values for "Female Headed Households" by selecting Households Female by selecting <Add Another Race by **Household>** and then selecting from the dropdown menu. Race/Ethnicity 4 Add Another Race by Household Owner Direct Benefit (Households)—This Hispanic/ Renter Household Household Report Period Owner Total Renter Total Hispanic/Latino Hispanic/Latino Households Female Unknown \$ Enter "Income Levels" data in the appropriate fields, as required. The total values entered for "Race/Ethnicity" must match the total values entered in "Income Levels" in order to move to the next page. For instance, if three (3) households have been entered under the race data section, then three (3) households must be entered in the income data section. Failure to match these values will result in an error message. Beneficiaries # of Persons Race/Ethnicity Direct Benefit (Hou Select <Edit> next to Beneficiaries section in the link highlighted in screenshot above. The Edit Beneficiaries modal window will open. Enter Income data in the input boxes highlighted in screenshot below. **Edit Beneficiaries** Enter the values and click save Beneficiaries Projected Projecto This Report Period o Date To Date Performance Measure Low Low # of Persons To Date Total # of Permanent Jobs Created 0 0 0 Cancel Save

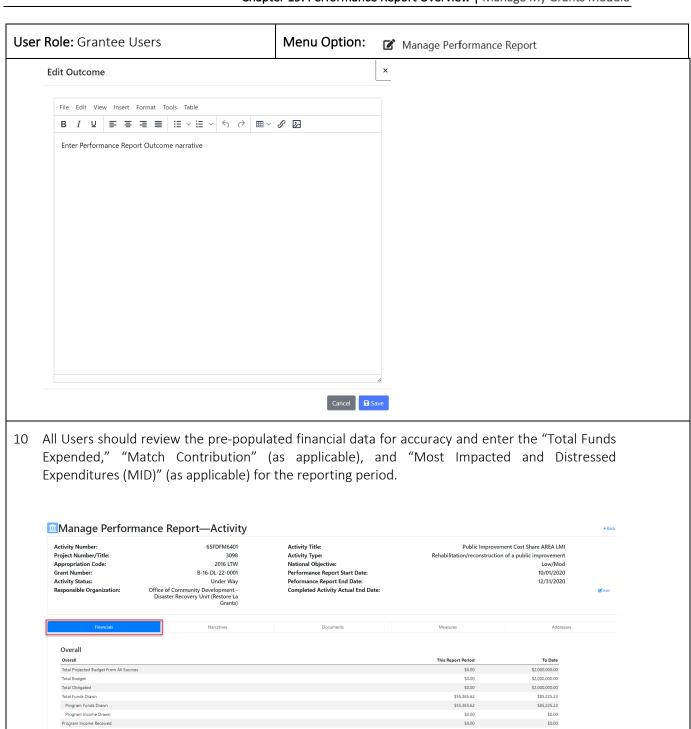




On the Edit Outcome modal, enter the performance report narrative, then select <Save>.

Enter Performance Report Outcome narrative





Office of Community Development - Disaster Recovery Unit (Restore La Grants)

HUD identified Most Impacted and Distressed Expended

HUD identified Most Impacted and

Match Funds

Other Funds

Non-Match Funds

\$0.00

\$0.00

\$0.00

\$29,859,61

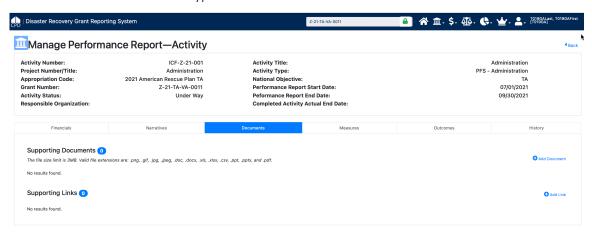
\$0.00

\$0.00



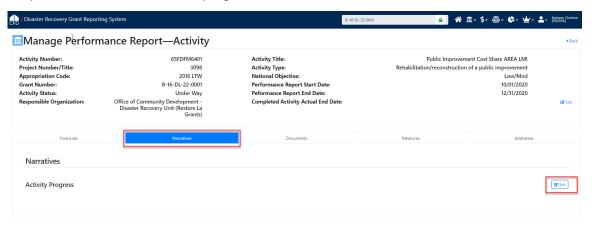
User Role: Grantee Users Menu Option: Manage Performance Report

11 Users have the option of attaching documents and images as supporting information for the activity (e.g. a photo of completed housing rehabilitation) by navigating to the Documents tab. Selecting <Add Document> allows user to add documents with Public or Private access. Selecting <Add Link> allows user to add hyperlinks for future reference.



12 Enter a narrative describing the progress and status of the activity by navigating to the Narratives tab. Users will see different options depending on their award.

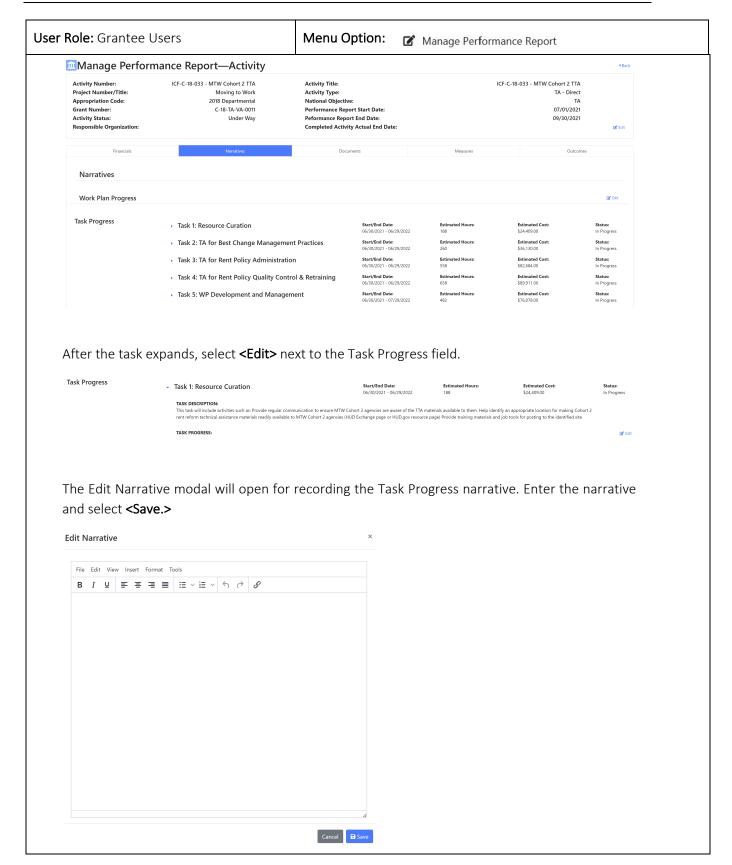
Most users will be prompted to enter an activity progress narrative as shown below. Select **<Edit>** to open the modal and enter the progress information.



TA providers will see options for entering a Work Plan Progress narrative and information on Task Progress.

To enter a Work Plan Progress narrative, select **<Edit>** to open the model and entire progress information for the overall work plan. To enter Task Progress information, click on the arrow to expand the task.

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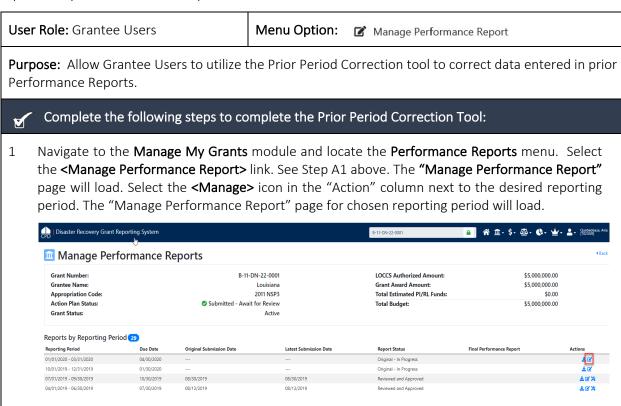




F2. Grantee | Edit Performance Report – Prior Period Corrections

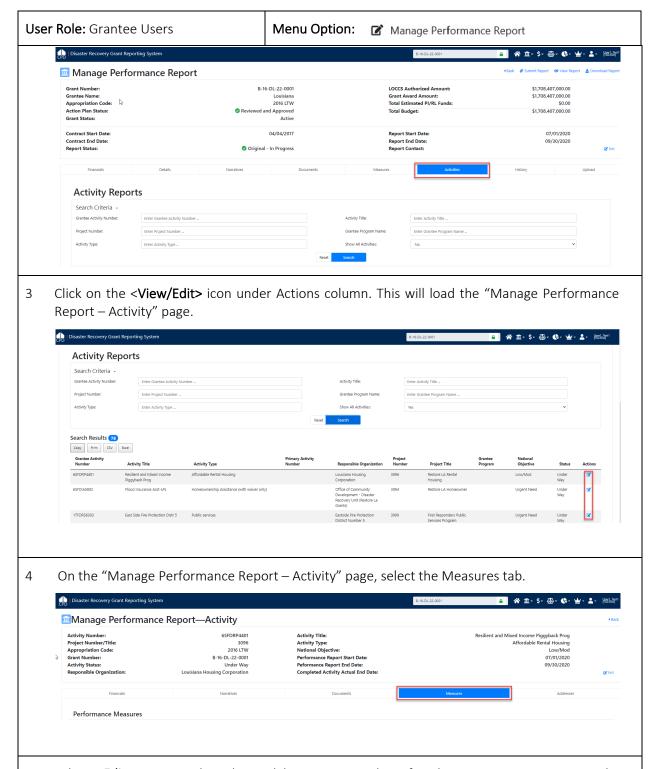
DRGR should always match the Grantee's local records. In some instances, Grantees will need to remove accomplishments previously reported in prior Performance Reports (e.g., due to data entry error) to correct over-reporting. In those instances, Grantees may use negative numbers in the current Performance Report to reduce the cumulative total to match actual, correct local records for accomplishments and expenditures. Grantees may also need to add data on accomplishments that were omitted erroneously in previous reports to bring cumulative totals to the correct value. Grantees will never open a previous Performance Report to make corrections. All corrections are made in the current Performance Report.

The following tool can provide assistance in instances where Grantees need to make significant and/or complicated changes to existing data reported in prior Performance Reports.



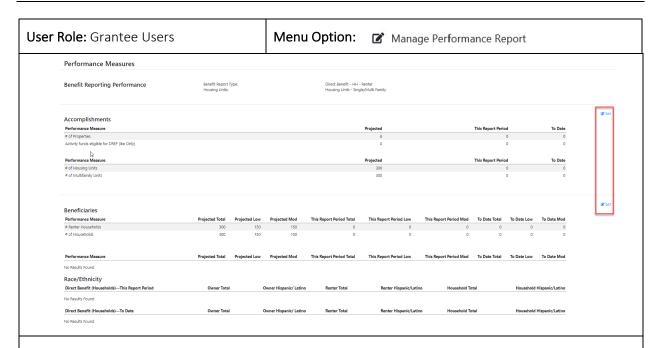
2 On the "Manage Performance Report" page, to edit an individual activity or work plan, select the Activity tab and then search for the Activity or Work Plan.





Select **<Edit>** to open the Edit modal to enter numbers for chosen report. User can make corrections to current or prior reporting periods by entering data into the Edit modal.





On the Prior Period Corrections Tool, which can be found at the link below, enter the actual correct data that DRGR should show (the data from the Grantee's local records) in "Step 1." Enter the data collected in Step 5 "This Report Period Total" page into "Step 2" of the spreadsheet. The data that must be entered into the current Performance Report in order for DRGR to reflect the Grantee's local records will be auto-populated in "Step 3" of the spreadsheet.

Prior Period Corrections Tool: https://www.hudexchange.info/resource/127/drgr-direct-benefit-data-entering-prior-period-corrections-for-breakout/

