# Background

Beginning with DRGR Release 7.13, the system scans and flags items in a manner similar to the activity flagging functionality available in IDIS Online. DRGR flags cover a wider range of items, conditions, and criteria and can apply to projects, activities, Action Plans, QPRs, and Grants. Items are flagged in DRGR because they may be considered "At-Risk" or because they fail to meet HUD-specified compliance criteria.

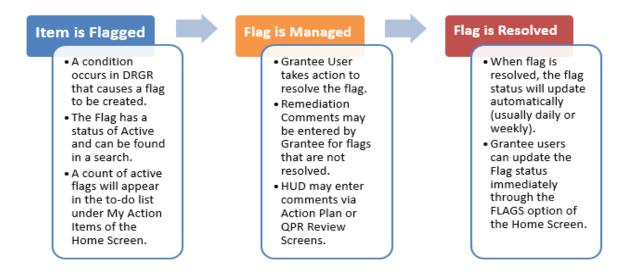
DRGR Flags:

- Are configurable\* (HUD can add/edit/remove flags at any time without a DRGR release.)
- Are automatically generated by DRGR on a schedule defined by HUD (e.g., daily, weekly, etc.).
- Are managed by grantees on the Home Screen. (HUD users can only view flags on the Home screen.)
- Will remain until a grantee resolves the condition that caused the flag to be generated. (Flags cannot be deleted by grantee users or CPD Representatives.)
- Should be resolved or remediated by the grantee during Action Plan or QPR submission. (This step is recommended, but not required.)
- Are viewable by HUD and grantees on the Action Plan and QPR screens. (See additional information in the Action Plan and QPR Fact Sheets.)

\*Approximately a dozen flags will be added to DRGR in June 2017. HUD will communicate the rollout of new/updated flags and guidance on how to resolve each flag as they are added to the system.

# **Flag Work Flow**

The following figure depicts the basic work flow of DRGR flags:



# Grantee and HUD User Responsibilities

The following table summarizes the actions grantee and HUD users can take for flags. These actions are further detailed (sequentially) in the following sections.

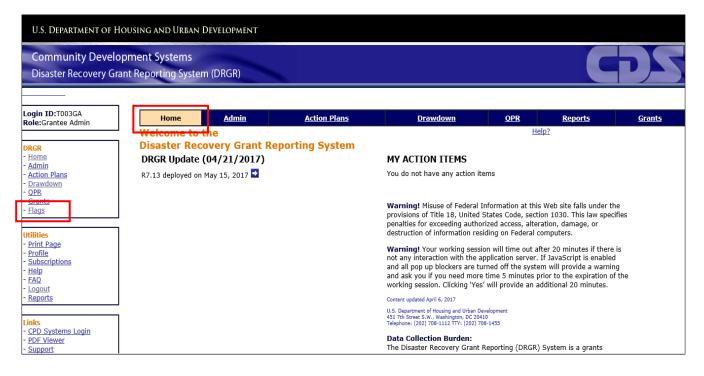
Grantee Users	HUD Users						
Home Screen	Home Screen						
<ul><li>Searching and Viewing Flags</li><li>Managing Flags</li></ul>	• Searching and Viewing Flags Action Plan and QPR Review Screens						
<ul> <li>Resolving "Active" Flags</li> <li>Updating Flag status</li> </ul>	<ul> <li>Reviewing "Active" Flags</li> <li>Comment on "Active" Flags</li> </ul>						
<ul> <li>Remediating "Active" Flags</li> <li>Action Plan and QPR Review Screens</li> <li>Reviewing "Active" Flags</li> </ul>							

**Grantee users** are responsible for managing active flags, and should, at minimum, review and resolve or remediate active flags by the time an amended Action Plan or QPR is submitted to HUD for review. Active flags will not prevent grantee users from submitting Action Plans and QPR s, creating/approving vouchers, or performing any other functions in the system. Active flags, however, may be an indication of concerns and may result in separate action by HUD (e.g. rejection of Action Plan or QPR until resolved).

**HUD users** (CPD Representatives) should review active flags during the Action Plan and QPR review process and determine if the active flags (with or without remediation comments) warrant the rejection of the Action Plan and QPR. Active flags will not prevent HUD users from "approving" Action Plans and QPRs or performing any other functions in the system. HUD users have the option of entering comments for flagged activities during the Action Plan and QPR review process.

# Searching and Viewing Flags

Grantees and HUD users can access Flags from the Home Screen. Clicking on the link will load the Manage Flagged Items screen and a search function will be displayed. Grantees will be able to edit flags from this link. HUD users can only view flags from this link.



As shown in the following screenshot, users can search for Flags using **Basic** Search or **Advanced** Search parameters.

### **Basic Search**

The **Basic** search allows a user to search for all flags by clicking "Search." A user may also narrow the flag search results by selecting options from the drop-down menus for each of the criterion shown in the following screenshot and table:

U.S. DEPARTMENT OF I	Housing and Urban Devel	OPMENT				
Community Devel Disaster Recovery G	opment Systems rant Reporting System (DR	GR)				ÞS
Login ID:T003GA Role:Grantee Admin			n Plans Drawdov	wn <u>OPR</u>	<u>Reports</u>	<u>Grants</u>
DRGR - Home - Admin - Action Plans - Drawdown - OPR - Gente - Flags	Manage Flagged Item         Search Criteria         Flag Status:         Active         Flag Subcategory:         Select one	Flag Type: Select one ✓ Flag Criteria: Select one ✓	Flag Level: Select one ✓ Remediation Comm Select one ✓	Selec		
Utilities - Print Page - Profile - Subscriptions - Help - FAQ - Logout - Reports	Search Reset					Advanced Searci

BASIC SEARCH CRITERIA	FUNCTIONS
Flag Status	Filters by Active, Completed, or Acknowledged flags. Active flags are displayed by default.
Flag Types	Filters by 'At-Risk' or 'Compliance' flags.
Flag Levels	Filters for flags at the 'Grant' or 'Activity' levels.
Flag Categories	Filters for flags in either 'Action Plan' or 'QPR' modules.
Flag Sub-Categories	Filters by subcategories of flags. HUD will communicate the rollout of new/updated flags
	and guidance on how to resolve them. The subcategories may be added/modified as new
	flags are rolled out. An example of a subcategory is "DRAWDOWN".
Flag Criteria	Filters by criteria of flags. As part of rollout of new/update of flags, new flag criteria may
	be added or existing criteria may be updated. An example of a flag criteria is "NO DRAW
	FOR 1 YEAR" to identify activities where the grantee has not initiated a draw for 1 year but
	there are funds remaining to be drawn on these activities.
Remediation Comments	Filters by flags that have had remediation comments entered. Choose "YES" for flags with
	remediation comments and "NO" for flags with no remediation comments.
Grant	Users may enter a grant number to search for flags related to a specific grant.

### **Advanced Search**

Grantee users and HUD users may also perform an advanced search by clicking the "Advanced Search" link in the lower right portion of the Basic search screen to reveal additional search criteria. After clicking "Advanced Search" DRGR displays the screen below with additional search criteria.

- <u>Home</u>	Search Criteria									
- <u>Admin</u> - <u>Action Plans</u> - <u>Drawdown</u>	Flag Status: Select one	Flag Typ Select on			lag Lev Select on			ag Categ elect one	ory: ∽	
- <u>OPR</u> - <u>Grants</u> - <u>Flags</u>	Flag Subcategory: Select one ✓	Flag Crit Select on			Remedia Select on	ntion Comments: e ♥	Gr	ant:		
										Advanced Searc
Utilities - <u>Print Page</u> - <u>Profile</u>	Program: Select one ✓		Appropriation (	Code:		Grant Status: Active	~	P	roject:	
- <u>Subscriptions</u> - <u>Help</u>	Grantee Activity #:		QPR Date:			Flag Completion	Date:	F	lag Initiation Da	ite:
- reup - FAQ - Logout - <u>Reports</u>			From: Select Date (ex: mm/dd/yyyy)	To : Select Date (ex: mm/dd/yyy	y)	From: Select Date (ex: mm/dd/yyyy)	To: Select Date (ex: mm/dd/yyy		From: ielect Date ex: mm/dd/yyyy)	To: <u>Select Date</u> (ex: mm/dd/yyyy)
Links - <u>CPD Systems Login</u> - PDE Viewer	Search Reset									

The following descriptions correspond to the options available using the Advanced Search function.

ADVANCED SEARCH CRITERIA	FUNCTIONS
Program	Filters for NSP, DR CDBG, TA, RIP, NA, CB, or PFS grants.
Appropriation Code	Users may enter an appropriation code for grants that are related to specific appropriations.
Grant Status	Filters for Active, Closed, Closed with PI Active, Dormant, or Ready to Close. By default, only Active Grants are displayed.
Project	Users may enter the Project number to search by Project.
Grantee Activity #	Users may enter the Activity number to search by Activity.
QPR Date	Users may enter a date range for QPR periods using the format mm/dd/yyyy to search for flags applicable to a specific period.
Flag Completion Date	Users may enter a date range using the format mm/dd/yyyy to search for flags with completion dates in the specified range.
Flag Initiation Date	Users may enter a date range using the format mm/dd/yyyy to search for flags with initiation dates in the specified range.

# **Managing Flags**

### **Resolving versus Remediating**

The ultimate purpose of flags is to provide grantee and HUD users with information related to compliance, reporting accuracy and completeness, issues with timeliness, and other useful information. Ideally, grantee users can resolve flags, rather than remediate, at the time of Action Plan or QPR submission.

- **Resolve:** Using the information in the flag, the grantee navigates to the appropriate DRGR screen (often the Edit Action Plan or QPR Activity screens) to resolve the flag (i.e. make it go away).
- **Remediate:** If a grantee cannot resolve a flag, then the grantee can enter a brief comment as to why the flag could not be resolved and a proposed timeline for resolution.

### **Resolving Active Flags**

To resolve an active flag, search for and select an active flag, then click Edit.

arch	Criteria									
g St tive	atus:		Flag Type: Select one		Flag Le Select o				Flag Categor Select one	¥: Ƴ
	bcategory: ne ∨		Flag Criteria: Select one V		Remed Select of	iation Comments: ne ∨			Grant:	
earch	Reset									
	) Displaying	1 through 10								
		-								
Pre	12345 Ne	xt Last								
lect	Grantee Name	Grant Number	Grantee Activity Number	<b>OPR Start Date</b>	Flag Category	Flag SubCategory	Flag Level	Flag Type	Flag CriteriA	
	New Jersey	B-13-DS-34-0001	EPS-DCA-UN-R1-TOMS RIVER		ACTION-PLAN	TEST	ACTIVITY	AT RISK	ENVIRONMEN	
]	New Jersey	B-13-DS-34-0001	EPS-DCA-UN-R2-BRICK TWP		ACTION-PLAN	TEST	ACTIVITY	AT RISK	ENVIRONMEN	
	New Jersey	B-13-DS-34-0001	EPS-DCA-UN-R3-SEA BRIGHT		ACTION-PLAN	TEST	ACTIVITY	AT RISK	ENVIRONMEN	
]	New Jersey	B-13-DS-34-0001	EPS-DCA-UN-R1-PINELANDS BOE		ACTION-PLAN	TEST	ACTIVITY	AT RISK	ENVIRONMEN	
]	New Jersey	B-13-DS-34-0001	LMF-HMFA-02756-LMI-R1		ACTION-PLAN	TEST	ACTIVITY	AT RISK	ENVIRONMEN	
]	New Jersey	B-13-DS-34-0001	EPS-DCA-UN-R2-TOMS RIVER REG BOE		ACTION-PLAN	TEST	ACTIVITY	AT RISK	ENVIRONMEN	
]	New Jersey	B-13-DS-34-0001	EPS-DCA-UN-R1-SEA BRIGHT		ACTION-PLAN	TEST	ACTIVITY	AT RISK	ENVIRONMEN	
1	New Jersey	B-13-DS-34-0001	EPS-DCA-UN-R1B-SEA BRIGHT		ACTION-PLAN	TEST	ACTIVITY	AT RISK	ENVIRONMEN	
	New Jersey	B-13-DS-34-0001		_	ACTION-PLAN	TEST	ACTIVITY	AT RISK	ENVIRONMEN	
	new sersey	B-13-03-34-0001	HEIGHTS		ACTION-PLAN	1231	ACTIVITY	AT KISK	ENVIRONMEN	
		B-13-DS-34-0001	NEP-DCA-0066-LMI-R2-		ACTION-PLAN	TEST	ACTIVITY	AT RISK	ENVIRONMEN	
	New Jersey	B-13-DS-34-0001	BALLANTINE MANSION							

After clicking on "EDIT," the following screen will load. Click on Edit Activity, and DRGR will navigate the user to the appropriate edit Activity screen so that the flag can be resolved.

S-DCA-UN-R1-TOMS RIVER	:	S01GovEntR1	<u>Grantee</u> New Jersey	Program DR CDBG
ppropriation NY		<u>Grant#</u> B-13-DS-34-0001	OPR Start Date	<b>QPR End Date</b>
ag Category TTION-PLAN		Flag Subategory TEST	Flag Level ACTIVITY	<u>Flag Type</u> AT RISK
ag Criteria IVIRONMENT		<b>Elag Status</b> Active	Flagged Since 04/25/2017	Flag Closed Date
emediation Comments				
st Edited by Leszcynski , Rita, T027GA	on 04/25/2017 18:30	Copy comment	t (to all activities on page)	
est SR				

### **Updating Flag Status**

DRGR Flags may have one of three statuses:

- Active: As noted above, flags are configured with conditions or criteria that, when met, cause an item to be flagged. These flags have a Flag Status of Active.
- **Completed**: When the condition that caused the flag is resolved, then the Flag Status changes to Completed. For example, an active flag for an activity with an Underway environmental review status in DRGR will be changed to the Flag Status of Completed after the environmental review status is marked as Completed in the Action Plan.
- **Acknowledged**: A third Flag Status of Acknowledged is only applicable for QPR based flags. An active flag is automatically changed to Acknowledged when the QPR is approved.

Flag Statuses are updated by the system when a resolution action has been taken. The flag status is updated based on a flag schedule that could be daily, weekly, or once per month depending on the flag category.

If a grantee user resolves a flag and wants to confirm the flag was resolved before the system runs the automated update cycle, then the grantee user can also search for the flag that has been resolved, select it, and then click on the "UPDATE SELECTED FLAGS" button at the bottom of the search results screen to update the Flag Status. See screenshot below.

	Criteria										
ag St ctive	tatus:		Flag Type: Select one		Flag Le Select o				Flag Catego Select one	ry: ✓	
	ubcategory: one ∨		Flag Criteria: Select one		Remed Select o	iation Comments: ne ∨			Grant:		
Search	Reset										Advan
Reco	rd(s) Displaying	1 through 10									
et Dre	v 12345 Ne	wt last									
elect	_		Grantee Activity Number	OPP Start Date	Elan Catenony	Elan SubCategory	Elan Loval	Elan Tuno	Elan Critori A		
V	New Jersey		EPS-DCA-UN-R1-TOMS RIVER	GPR Start Date	ACTION-PLAN	TEST	ACTIVITY	AT RISK	ENVIRONMEN		
	New Jersey	B-13-DS-34-0001	EPS-DCA-UN-R2-BRICK TWP		ACTION-PLAN	TEST	ACTIVITY	AT RISK	ENVIRONMEN		
	New Jersey	B-13-DS-34-0001	EPS-DCA-UN-R3-SEA BRIGHT		ACTION-PLAN	TEST	ACTIVITY	AT RISK	ENVIRONMEN		
	New Jersey	B-13-DS-34-0001	EPS-DCA-UN-R1-PINELANDS BOE		ACTION-PLAN	TEST	ACTIVITY	AT RISK	ENVIRONMEN		
	New Jersey	B-13-DS-34-0001	LMF-HMFA-02756-LMI-R1		ACTION-PLAN	TEST	ACTIVITY	AT RISK	ENVIRONMEN		
	New Jersey	B-13-DS-34-0001	EPS-DCA-UN-R2-TOMS RIVER REG BOE		ACTION-PLAN	TEST	ACTIVITY	AT RISK	ENVIRONMEN		
	New Jersey	B-13-DS-34-0001	EPS-DCA-UN-R1-SEA BRIGHT		ACTION-PLAN	TEST	ACTIVITY	AT RISK	ENVIRONMEN		
		B-13-DS-34-0001	EPS-DCA-UN-R1B-SEA BRIGHT		ACTION-PLAN	TEST	ACTIVITY	AT RISK	ENVIRONMEN		
_	New Jersey				ACTION-PLAN	TEST	ACTIVITY	AT RISK	ENVIRONMEN		
	New Jersey New Jersey	B-13-DS-34-0001	EPS-DCA-LMI-R3-SEASIDE HEIGHTS								
		B-13-DS-34-0001 B-13-DS-34-0001			ACTION-PLAN	TEST	ACTIVITY	AT RISK	ENVIRONMEN		

### Adding Grantee Remediation Comments

After a grantee user searches for flags, the user may also enter Remediation Comments by editing one flag at a time, or users may copy a comment to multiple flags simultaneously. (Note that HUD users can add flag comments from within the Review Action Plan and Review QPR screens as described below.)

To enter Remediation Comments, the grantee user searches for flags and selects the flag(s) to which Remediation Comments will be applied by clicking the box(es) next to the flag(s) and clicking "EDIT." Clicking multiple boxes displays the next page that allows the user to comment on multiple flags on the same page. The screen shot below shows a search for flags and highlights the "EDIT" button.

	Manage	Flagged Item	S								
	Searc	h Criteria									
Plans own	Flag S Active			Flag Type: Select one		Flag Le Select of				Flag Category: Select one	
	Flag S Select	one ✓		Flag Criteria: Select one		Remed Select of	iation Comments: me ∨			Grant:	
age	Searc	h Reset									
ptions	43 Reco	rd(s) Displaying	a 1 through 10								
	45 10000	ild(s) bisplaying	g i anough io								
	First Pre	ev 1 <u>2345 N</u>	lext Last								
1	Select	Grantee Name	Grant Number	Grantee Activity Number	<b>QPR Start Date</b>	Flag Category	Flag SubCategory	Flag Level	Flag Type	Flag CriteriA	
		New Jersey	B-13-DS-34-0001	EPS-DCA-UN-R1-TOMS RIVER		ACTION-PLAN	TEST	ACTIVITY	AT RISK	ENVIRONMEN	
<u>stems Loqin</u> avver t		New Jersey	B-13-DS-34-0001	EPS-DCA-UN-R2-BRICK TWP		ACTION-PLAN	TEST	ACTIVITY	AT RISK	ENVIRONMEN	
ne	<b>V</b>	New Jersey	B-13-DS-34-0001	EPS-DCA-UN-R3-SEA BRIGHT		ACTION-PLAN	TEST	ACTIVITY	AT RISK	ENVIRONMEN	
me		New Jersey	B-13-DS-34-0001	EPS-DCA-UN-R1-PINELANDS BOE		ACTION-PLAN	TEST	ACTIVITY	AT RISK	ENVIRONMEN	
		New Jersey	B-13-DS-34-0001	LMF-HMFA-02756-LMI-R1		ACTION-PLAN	TEST	ACTIVITY	AT RISK	ENVIRONMEN	
		New Jersey	B-13-DS-34-0001	EPS-DCA-UN-R2-TOMS RIVER REG BOE		ACTION-PLAN	TEST	ACTIVITY	AT RISK	ENVIRONMEN	
		New Jersey	B-13-DS-34-0001	EPS-DCA-UN-R1-SEA BRIGHT		ACTION-PLAN	TEST	ACTIVITY	AT RISK	ENVIRONMEN	
		New Jersey	B-13-DS-34-0001	EPS-DCA-UN-R1B-SEA BRIGHT		ACTION-PLAN	TEST	ACTIVITY	AT RISK	ENVIRONMEN	
		New Jersey	B-13-DS-34-0001	EPS-DCA-LMI-R3-SEASIDE HEIGHTS		ACTION-PLAN	TEST	ACTIVITY	AT RISK	ENVIRONMEN	
	-	New Jersey	B-13-DS-34-0001	NEP-DCA-0066-LMI-R2- BALLANTINE MANSION		ACTION-PLAN	TEST	ACTIVITY	AT RISK	ENVIRONMEN	
	Edit	Update Sel	ected Flags							~	
	<									>	

After clicking on "EDIT," DRGR displays a screen on which comments may be entered in a narrative box. If multiple flags were selected, then narrative boxes will be displayed for each flag. Grantee users can choose to copy a

comment to all flags shown on the Edit screen by clicking "COPY COMMENT." After completing all narrative comments, scroll to the bottom of the screen and click "SAVE."

antee Activity Numbe S-DCA-UN-R1-TOMS RIV it Activity		Project Number S01GovEntR1	<u>Grantee</u> New Jersey	Program DR CDBG
propriation Y		<u>Grant#</u> B-13-DS-34-0001	OPR Start Date	<u>QPR End Date</u>
<b>ag Category</b> CTION-PLAN		<u>Flag Subategory</u> TEST	Flag Level ACTIVITY	<u>Flaq Type</u> AT RISK
<b>lag Criteria</b> NVIRONMENT		Elag Status Active	Flagged Since 04/25/2017	Flag Closed Date
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est SR				
eviewer Comments				
	am , Steven, H17322 on 01/25/201	7 07:57		

### **Reviewing Active Flags and Comments**

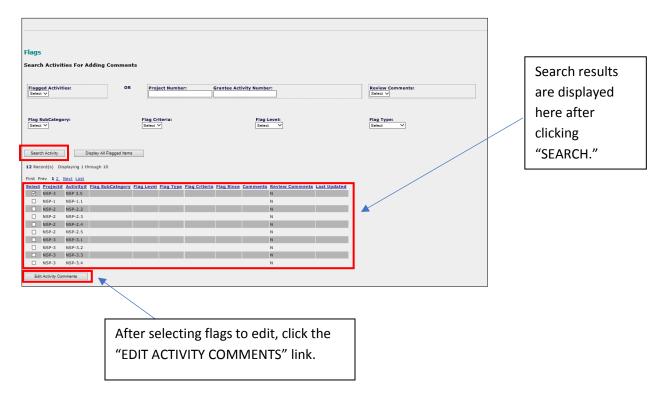
#### **Grantee Users**

Grantee users can review the active flags and remediation comments that their CPD Representative will see during their review by clicking on Review Tools in the Action Plan or QPR Module (see Action Plan and QPR Fact Sheets for more detail). This should help grantees doublecheck that all resolved flags have been cleared and all other active flags have accurate remediation comments.

Flags											
Active Action Plan Flags:											
None											
Active Project and Activity Flags:											
None											
Project # / Project Title: 3080 / Planning	and Grant Administrati	ion									
Grantee Activity Number: 66GIPL9102 - NIMSAT - UL Lafayette											
Activity Title: UL Lafayette - NIMSAT - 66GIPL9102 Project #/Project Title: 3080 / Planning and Grant Administration											
Flag Subcategory	Flag Level	Flag Type	Flag Criteria	Flag Status	Flagged Since	Flag Close Date					
TEOT	ACTIVITY	AT RISK	LOCATION		06/21/2017						
Grantee Remediation Comment: None											
HUD Review Comment: None											
Project # / Project Title: 3081 / Allocatio	n to Parishes										
Grantee Activity Number: 01PAAD1001 -	Andia Davieb										
Activity Title: Admin Alloc to Acadia Paris	h (PAAD)		Project	#/Project Title: 3081 / All	ocation to Parishes						
Flag Subcategory	Flag Level	Flag Type	Flag Criteria	Flag Status	Flagged Since	Flag Close Date					
TEST	ACTIVITY	AT RISK	LOCATION		06/21/2017						

#### **HUD Users**

HUD users add comments to flagged activities in the Action Plan or QPR module. Active flags are displayed on the Review Action Plan Screen and Review QPR Screen. By clicking "SEARCH" all flags for the chosen grant are displayed as shown in the screen shot below. Users can also choose from the available filters described above prior to clicking "SEARCH" to narrow the results. Users can comment on flags by selecting the flag and clicking on "EDIT ACTIVITY COMMENTS" at the bottom of the screen. As with Grantee user comments, the screen allows the HUD user to comment on one or multiple flags.



After clicking on "EDIT ACTIVITY COMMENTS" the subsequent screen allows the HUD user the option of entering Reviewer Comments. Any grantee user comments are also displayed in the Remediation Comments box. Click "SAVE COMMENTS" or "SAVE AND RETURN TO PREVIOUS PAGE."

Home	Admin	Action Plans	Drawdown	QPR	Reports	Grants	
Edit Reviewer Comme	ents:						
Grantee Activity Number NSP 3.5	Project Number NSP-3	Grantee Union County, NJ	Program NSP				
Appropriation NSP	Grant# B-08-UN-34-0102	QPR Start Date	QPR End Date				
Flag Category	Flag Subategory	Flag Level	Flag Type				
Flag Criteria	Flag Status	Flagged Since	Flag Closed Date				
Remediation Comments Last Edited by Reviewer Comments Last Edited by	Copy comment (to	all activities on page)	¢				Reviewer Comments are entered
	e and Return to Previous Page	incel	0				here.
				Save and ca	ancel options	are here.	