Introduction to the Continuum of Care Check-up

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Partners

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Webinar Format

• Approximately one hour

• Recording of webinar posted to HUD’s Homelessness Resource Exchange (HRE), at www.HUDHRE.info

• Audio recorded – phones “muted” due to number of participants
Submitting Questions

• Submit questions through “Questions” function in “GoToWebinar” toolbar to right of screen

• Resource Advisor responds to questions

• Questions after the webinar?
  • Submit to HUD’s Virtual Help Desk at http://hudhre.info/helpdesk

  • Select “CoC Structure” as Program/System and “CoC Check-up” as Topic and Sub-topic

Webinar Materials

Materials referenced during webinar available on HUD’s HRE http://hudhre.info

CoC Check-up & HEARTH Act

• What is the Continuum of Care (CoC) Check-up?

Learning Objectives

In this session, you should learn:
• Purpose of CoC Check-up
• 3 stages of CoC Check-up, corresponding schedule and final products
• How to access and use CoC Check-up on-line self-assessment tool

Presentation Overview

• Overview of CoC Check-up process, schedule and products
• First steps for CoC Leads
• First steps for stakeholders who will complete the self-assessment
• Guidance to navigate and complete the CoC self-assessment tool

CoC Check-up Process & Schedule

| Stage 1: CoC Stakeholder Assessment |
| Stage 2: CoC Review of Stakeholder Assessment & CoC Data |
| Stage 3: CoC Final Self-Rating & CoC Action Plan |
## CoC Check-up Process & Schedule

### Stage 1: CoC Stakeholder Assessment
- **11/10/11**: CoC Check-up Self-Assessment Tool Opens
- **11/10/11 – 1/13/12**: CoC Stakeholders Complete Self-Assessment Tool
- **1/13/12**: CoC Check-up Self-Assessment Tool Closes

### Stage 2: CoC Review of Stakeholder Assessment & CoC Data
- **1/17/12 (tentative)**: CoC Check-up Webinar 2
  - Stage 2 process overview & instructions
- **1/24/12 – 2/20/12**: CoC Review, Final Assessment, & Action Plan
- CoCs review results & HDX data
- CoCs determine final Check-up ratings
- Complete CoC Action Plan

### Stage 3: CoC Final Self-Rating & CoC Action Plan
- **2/20/12**: CoC Check-up Self-Assessment Final Rating Tool Opens & CoC Action Plan Opens
- **2/20/12 – 3/2/12**: CoC Leads Enter Final Ratings & CoC Action Plan
- CoC Check-up considered "complete" once these two items completed
- **3/2/12**: CoC Check-up Closes
The CoC Check-up Self-Assessment Tool

First Steps for CoC Leads

• Review introductory email
• Receive user ID and temporary password to access CoC Lead portal at hudhre.info
• Select up to 20, but no less than 6 respondents from 6 key stakeholder groups

Note: HUD strongly encourages CoC leads to work with CoC decision-making bodies to identify stakeholders to complete the self-assessment

CoC Stakeholder Respondent Groups

• CoC Lead: 1 person maximum (required)
• HMIS Lead: 1 person maximum (required)
• HPRP/ESG Grantee(s): 1 person per each HPRP/ESG Grantee in CoC (required)
• CoC Provider: 1 person minimum (required)
• CoC Consumer: 1 person minimum recommended
• Other CoC Stakeholder: Optional
CoC Lead Portal Login

Entering Respondents

First Steps for CoC Stakeholders

- Receive email with a link to the self assessment survey
- Click on the link to access the “Welcome to the CoC Check-up!” page
- All responses are confidential
What to Expect as a Respondent

- Choose appropriate “Respondent Type” and enter contact information
- Select “Next” to continue to main page of CoC Check-up

Starting the CoC Self-Assessment Tool

Four Domains:
- CoC Governance and Structure
- CoC Plan and Planning Process
- CoC Infrastructure and Administrative capacity
- CoC Housing and Services
Self-Assessment Tool Overview

Each Domain includes:

- Elements
- Indicators

**Example:**

**Domain 1: CoC Governance & Structure**

**Element 1.1:** The CoC has a clear direction and purpose.

**Indicator 1.1.1:** The CoC has a written vision, mission and/or purpose statement

Navigating the CoC Self-Assessment

I. CoC Governance and Structure

1.1. The CoC has a clear direction and purpose.

[Next question to populate depends on how respondent answers this question]

Helpful Resources

I. CoC Governance and Structure

1.1. The CoC has a clear direction and purpose.

[Next question to populate depends on how respondent answers this question]
Completing the CoC Self-Assessment

Next Steps...

- 1/13/12: Self-assessment tool closes
- 1/14/12-2/20/12: CoC Check-up Stage 2
  - CoC Review of Stakeholder Assessment & CoC Data
  - Complete CoC Action Plan
- 2/20/12-3/2/12: CoC Check-up Stage 3
  - CoC Leads report final ratings and CoC Action Plan
- 3/2/12: CoC Check-up Closes
Questions

• Questions? Submit them to HUDHRE Virtual Help Desk:
  http://hudhre.info/helpdesk
  – Program/System: “CoC Structure”
  – Topic: “CoC Check-up”