Shelter Client Covid-19 Workflow

*Father Joe’s Village*

(Update [Insert Date])

1. **Start Client Needs Screening**
   - **Does client have symptoms?**
     - **Yes:**
       - **Severe respiratory distress?**
         - **Yes:**
           - Send to ED (ask client to get discharge paperwork including whether Covid-19 test done)
         - **No:**
           - Call RN triage line at (XXX)(XXX)-XXXX, (Mon-Fri 9 am to 5 pm) or County RN. For after hours call (XXX)(XXX)-XXXX.
   - **No:**
     - **High-risk individual?** (≥ 65, heart/lung disease, or diabetes)
       - **Yes:**
         - Another clinic
       - **No:**
         - No assessment needed
   - **No assessment needed**
     - **No further assessment needed per RN/clinician (communicated back to person who referred to RN or by clearance form if saw clinician)**
     - **Low Risk**
     - **Clinician determines if COVID-19 suspected, orders testing if appropriate, fills out clearance form**
     - **Concern for COVID-19**
     - **Yes:**
       - Residential staff communicates with other clinic
       - Another clinic
     - **No:**
       - Move to temporary shelter (call ___ to place client, which is largely for those with symptoms)

2. **Does their temporary shelter exist for those w/o symptoms?**
   - **Yes:**
     - No change
   - **No:**
     - Residential staff communicates with other clinic

3. **Does temporary shelter exist for those with symptoms?**
   - **Yes:**
     - No change
   - **No:**
     - Residential staff communicates with other clinic

**Employ shelter-based interventions:**
- Segregate in one part of shelter if possible
- Place near exiting HVAC vent if possible
- Educate on hand hygiene
- Monitor for worsening symptoms
- Client wears simple facemask at all times
- Other interventions deemed feasible

**Concern for COVID-19**

- Low Risk
- No change

**Our clinic should assess**

**Patient assessed at __________**

- **Clinician determines if COVID-19 suspected, orders testing if appropriate, fills out clearance form**
- **Low Risk**
- **No change**