COVID-19
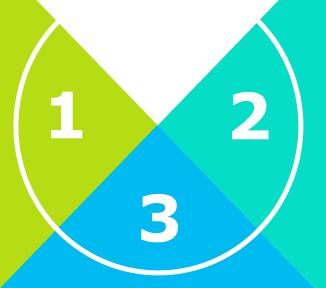
Homeless System Response:
Equity-Driven Changes to Coordinated Entry Prioritization

Implement changes to Coordinated Entry (CE) policies to protect those most vulnerable to the virus' severe effects. Utilize CE system grants to adapt workflow, intake, and service approaches

Why

1

Black people and people of color experience disproportionate impacts of COVID-19. CE assessment and prioritization processes should actively address the health and housing disparities that contribute to high vulnerabilities.

How

2

Identify the prioritization impact of shifts to non-congregate shelter, as well as diversion or release efforts of jails, prisons, hospitals, and other institutions. Identify who is likely to shift to a lower priority as a result of CE prioritization changes and determine alternative supports and resources available for help.

When

3

CE access and assessment providers, current or former participants with lived experience, working groups, CoC and HMIS Lead agencies, and ESG recipients should evaluate, update, and implement changes to the CE prioritization strategy **with urgency.** Communities have accomplished convening, updating, and implementing in as little as 10 days.