



HOUSING COUNSELING HELPS PEOPLE REACH their HOUSING GOALS

Nearly **29,000**

households improved their living conditions in their rental units.



Over **60,000**

households accessed resources to improve their quality of life.



More than **28,000**

households obtained a Home Equity Conversion Mortgage (HECM).

Over **466,000**

households developed a budget that will support their housing goals.



Over **145,000**

households improved their financial capacity.

With the help of housing counseling services, over

35,000

households purchased a home.



Close to **22,000**

households avoided eviction.

More than **328,000**

households learned about fair housing, fair lending, and/or accessibility rights.



Nearly **6,000**

households obtained temporary or permanent housing to temporarily end or avoid homelessness.



Over **30,000**

households prevented or resolved a mortgage default.



More than **158,000**

households improved their housing situation.



More than **11,000**











households improved their home conditions or home affordability.

147,000+

households that received one-on-one counseling also received group education services.



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ICONS	INFOGRAPHIC TEXT	CORRESPONDING HUD-FORM 9902 OUTCOMES AND DATA
	Nearly 29,000 households improved their living conditions in their rental units.	28,838 households received rental counseling and improved living conditions after receiving Housing Counseling Services.
	Over 60,000 households accessed resources to improve their quality of life.	60,015 households gained access to non-housing resources (e.g. social service programs, legal services, public benefits such as Social Security or Medicaid, etc.) after receiving Housing Counseling Services.
	More than 28,000 households obtained a Home Equity Conversion Mortgage (HECM).	28,013 households received reverse mortgage counseling and obtained a Home Equity Conversion Mortgage (HECM) after receiving Housing Counseling Services.
	Over 466,000 households developed a budget that will support their housing goals. Over 145,000 households improved their financial capacity.	466,513 households developed a sustainable household budget through the provision of financial management and/or budget services. 145,631 households improved their financial capacity (e.g. increased discretionary income, decreased debt load, increased savings, increased credit score) after receiving Housing Counseling Services.
	With the help of housing counseling services, over 35,000 households purchased a home. Close to 22,000 households avoided eviction.	35,657 households received prepurchase/homebuying counseling and purchased housing after receiving Housing Counseling Services. 21,851 households received rental counseling and avoided eviction after receiving Housing Counseling Services.
	More than 328,000 households learned about fair housing, fair lending and/or accessibility rights.	328,130 households received information on fair housing, fair lending and/or accessibility rights.
	Nearly 6,000 households obtained temporary or permanent housing to temporarily end or avoid homelessness.	5,754 homeless or potentially homeless households obtained temporary or permanent housing after receiving Housing Counseling Services.
	Over 30,000 households prevented or resolved a mortgage default.	30,181 households prevented or resolved a mortgage default after receiving Housing Counseling Services.
	More than 158,000 households improved their housing situation. More than 11,000 households improved their home conditions or home affordability.	158,480 households gained access to resources to help them improve their housing situation (e.g. down payment assistance, rental assistance, utility assistance, etc.) after receiving Housing Counseling Services. 11,299 households received non-delinquency post-purchase counseling and were able to improve home conditions or home affordability after receiving Housing Counseling Services.
	147,000+ households that received one-on-one counseling also received group education services.	147,359 households that received one-on-one counseling also received group education services.