



## HOUSING COUNSELING HELPS PEOPLE REACH their HOUSING GOALS

Over **22,000**

households improved their living conditions in their rental units.



More than **77,000**

households accessed resources to improve their quality of life.



Close to **29,000**

households obtained a Home Equity Conversion Mortgage (HECM).

Close to **428,000**

households developed a budget that will support their housing goals.



Nearly **154,000** households improved their financial capacity.

With the help of housing counseling services, nearly

**39,000**

households purchased a home.



Over **16,000**

households avoided eviction.

More than **300,000**

households learned about fair housing, fair lending, and/or accessibility rights.



Over **7,000**

households obtained temporary or permanent housing to temporarily end or avoid homelessness.



Close to **22,000**

households prevented or resolved a mortgage default.



More than **150,000**

households improved their housing situation.













Over **13,000** households improved their home conditions or home affordability.

**145,000+**

households that received one-on-one counseling also received group education services.



# Housing Counseling Helps People Reach their Housing Goals

ICONS	INFOGRAPHIC TEXT	CORRESPONDING HUD-FORM 9902 IMPACTS AND DATA
	Over 22,000 households <b>improved their living conditions in their rental units.</b>	22,303 households received rental counseling and improved living conditions after receiving Housing Counseling Services.
	More than 77,000 households accessed resources to <b>improve their quality of life.</b>	77,341 households gained access to non-housing resources (e.g. social service programs, legal services, public benefits such as Social Security or Medicaid, etc.) after receiving Housing Counseling Services.
	Close to 29,000 households obtained a <b>Home Equity Conversion Mortgage (HECM).</b>	28,842 households received reverse mortgage counseling and obtained a Home Equity Conversion Mortgage (HECM) after receiving Housing Counseling Services.
	Close to 428,000 households <b>developed a budget</b> that will support their housing goals.  Nearly 154,000 households <b>improved their financial capacity.</b>	427,877 households developed a sustainable household budget through the provision of financial management and/or budget services.  153,934 households improved their financial capacity (e.g. increased discretionary income, decreased debt load, increased savings, increased credit score) after receiving Housing Counseling Services.
	With the help of housing counseling services, nearly 39,000 households <b>purchased a home.</b>  Over 16,000 households <b>avoided eviction.</b>	38,802 households received prepurchase/homebuying counseling and purchased housing after receiving Housing Counseling Services.  16,526 households received rental counseling and avoided eviction after receiving Housing Counseling Services.
	More than 300,000 households learned about <b>fair housing, fair lending and/or accessibility rights.</b>	313,648 households received information on fair housing, fair lending and/or accessibility rights.
	Over 7,000 households obtained temporary or permanent housing to <b>temporarily end or avoid homelessness.</b>	7,482 homeless or potentially homeless households obtained temporary or permanent housing after receiving Housing Counseling Services.
	Close to 22,000 households <b>prevented or resolved a mortgage default.</b>	21,781 households prevented or resolved a mortgage default after receiving Housing Counseling Services.
	More than 150,000 households <b>improved their housing situation.</b>  Over 13,000 households <b>improved their home conditions or home affordability.</b>	150,695 households gained access to resources to help them improve their housing situation (e.g. down payment assistance, rental assistance, utility assistance, etc.) after receiving Housing Counseling Services.  13,040 households received non-delinquency post-purchase counseling and were able to improve home conditions or home affordability after receiving Housing Counseling Services.
	145,000+ households that received one-on-one counseling also <b>received group education services.</b>	145,135 households that received one-on-one counseling also received group education services.