



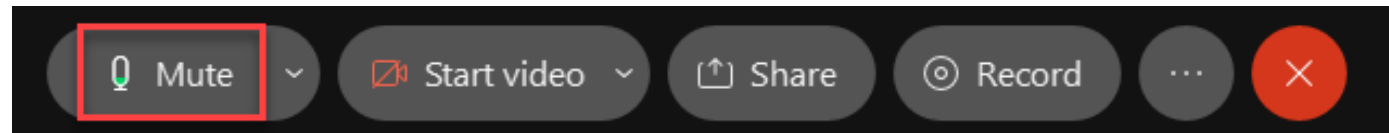
HUD Moving to Work Expansion Training

Cohort 2 Onboarding - The MTW Supplement to the PHA Plan and the Public Process (Part 1)

July 14, 2021

Muting & Unmuting

- You are **muted** upon entry.
- You can mute and unmute yourself throughout this webinar.
 - Red = Muted
 - Green = Unmuted/Audible



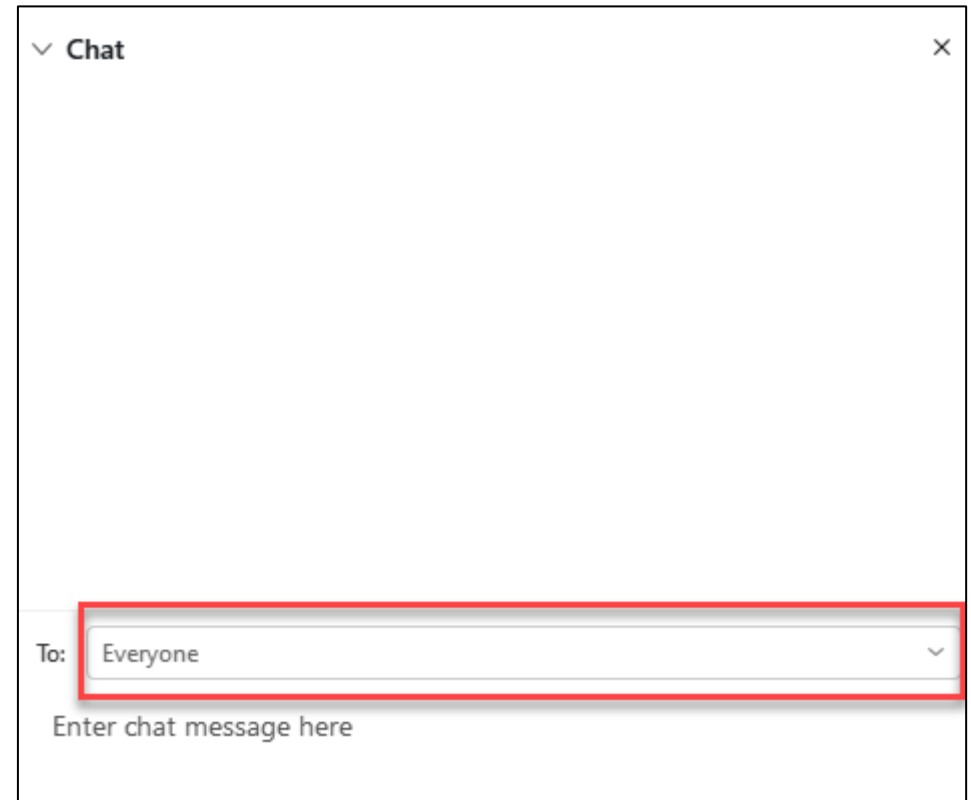
- Please remain muted throughout, unless you would ask a question or provide input.
- To speak, click the Microphone button to unmute; ask your question or provide your comment. Please mute yourself when you are done.

Questions?

- You can ask your question or provide your input verbally by simply unmuting yourself and speaking aloud (remember to re-mute when you're done!)

OR

- Type your question or comment in the Chat box (send to Everyone)



The image shows a screenshot of a chat window titled "Chat" with a close button (X) in the top right corner. The chat area is currently empty. At the bottom of the window, there is a "To:" dropdown menu with "Everyone" selected, and a text input field with the placeholder text "Enter chat message here". A red rectangular box highlights the "To:" dropdown menu.



HUD Moving to Work Expansion Training

Cohort 2 Onboarding - The MTW Supplement to the PHA Plan and the Public Process (Part 1)

July 14, 2021

Training Plan & Overview

- Multi-part MTW Supplement training series:
 - Part 1 – TODAY!
 - Part 2 – Wednesday, July 28th @ 2pm Eastern Time
 - Office Hours (Optional) – Wednesday, August 4th @ 2pm Eastern Time



Today's Agenda – MTW Supplement: Part 1

- What is the MTW Supplement?
- Public Engagement
- Thinking through what you need to complete the Supplement
- Introduction to the Supplement
- Let's try it together. Thinking through an example
- Questions

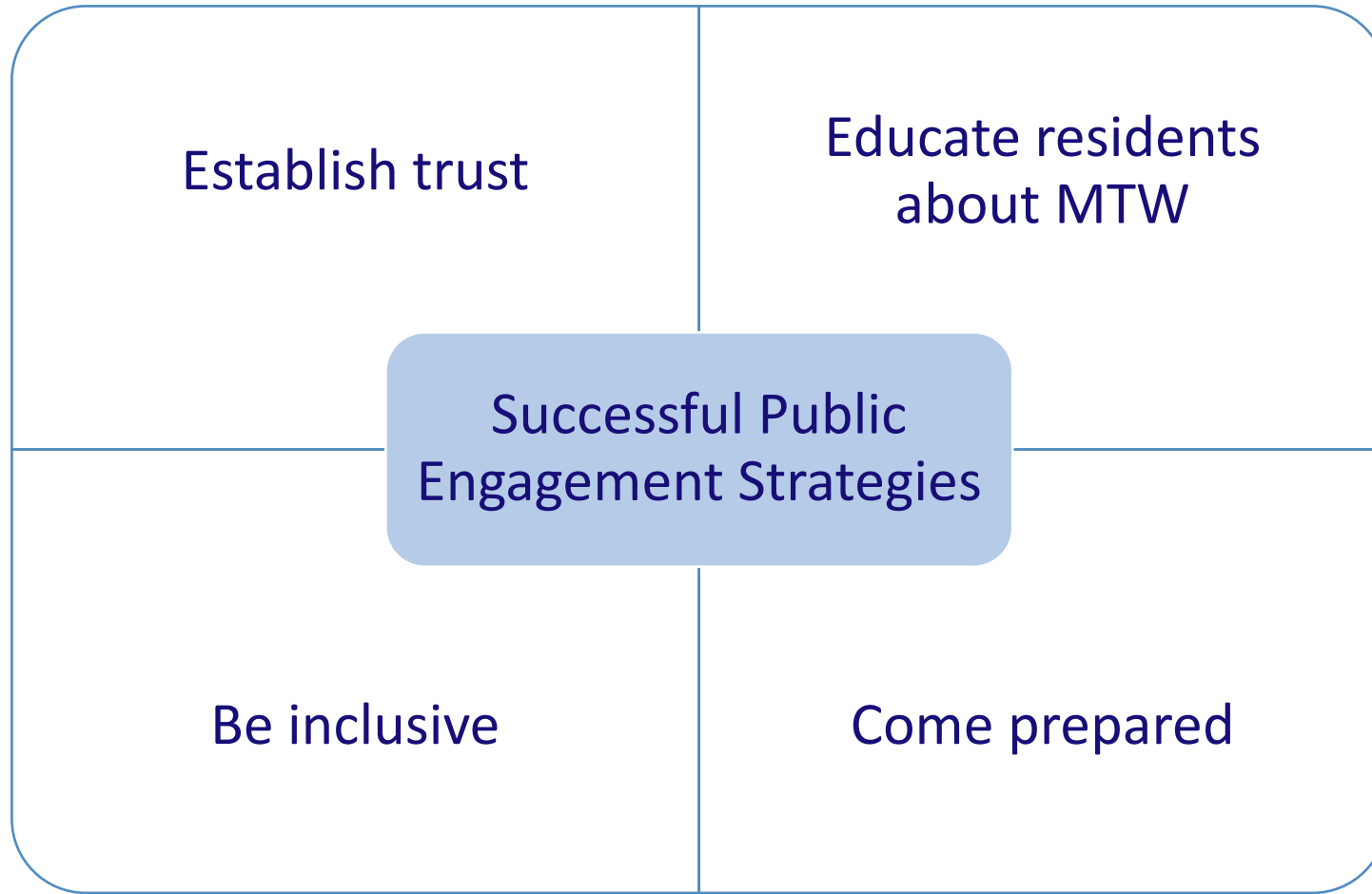


What is the Supplement?

- Collects information about policies implemented by MTW Expansion agencies
- Used by agency to communicate plans with residents and community stakeholders
- Used by HUD to monitor and evaluate the MTW demonstration program
- Even small agencies must submit annually
- Submit with PHA plan or as amendment to previous PHA plan
 - Submit PHA plan first



Public Engagement



MTW Expansion Training

Table of Contents

Search



- Welcome!
- MTW Basics
- Statutory Requirements
- Types of Waivers and Their Requirements
- All Available MTW Waivers
- Selecting and Implementing Activities

Involving Residents and Communities

Getting buy-in from residents and community stakeholders about MTW activities is a cornerstone of a successful MTW program. The process of engaging with residents and the community begins when the agency applies to the MTW program and continues as it plans new MTW activities, implements new processes, and reports on outcomes.

Agencies are required to involve residents and community stakeholders by providing an opportunity to review and comment on the annual MTW Supplement, and through participation in a Resident Advisory Board (RAB) or tenant association. But agencies may choose to foster more extensive involvement to build buy-in and local support.

While there is no one 'right' way to engage residents and the surrounding community,



Paul Vranicar (Atlanta Housing Authority), Nicole Bleydler (Housing Authority of the County of San Bernardino), Jennifer Rainwater (Formerly, Housing Authority of the County of San Mateo), and Karen Dubois-Walton (Housing Authority of the City of New Haven) share insights and lessons learned when it comes to engaging residents and the community in MTW activities.

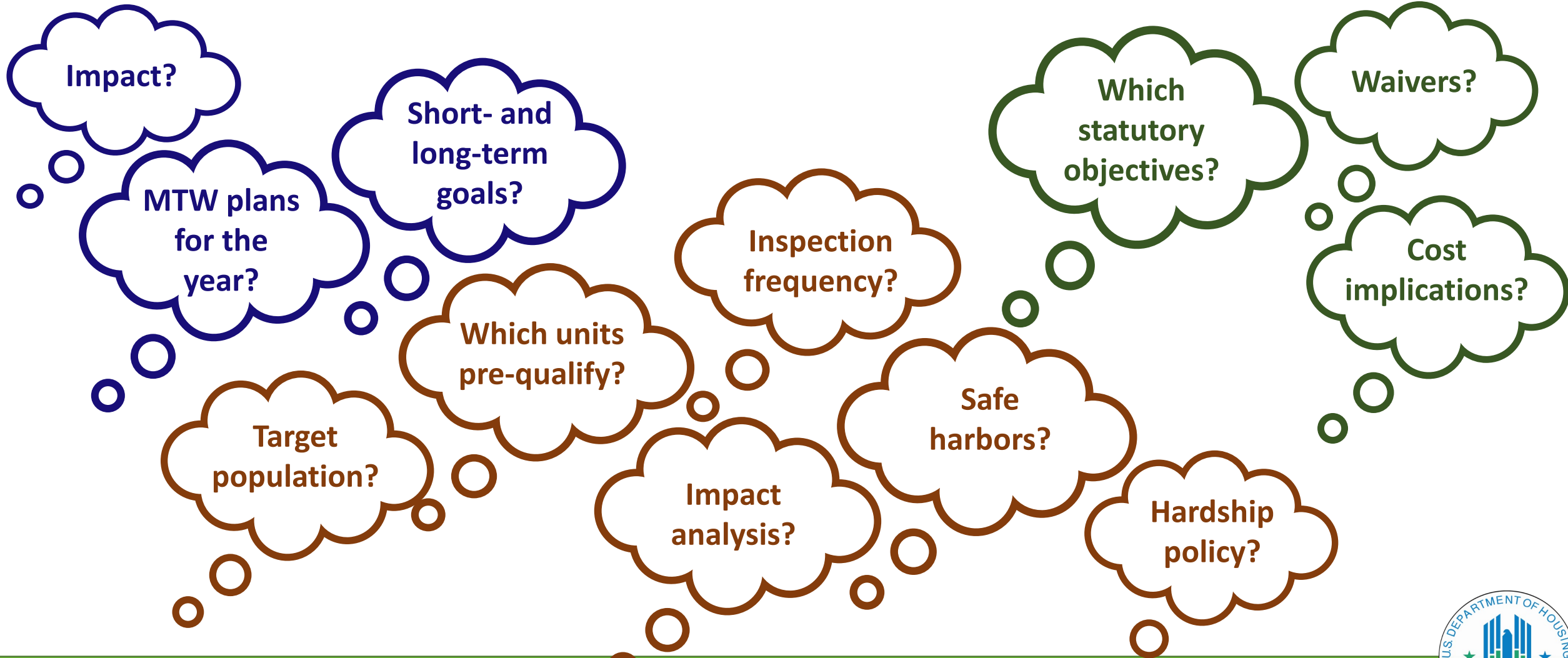
Involving Residents and Communities training resources on the HUD Exchange!
<https://www.hudexchange.info/programs/mtw/mtw-expansion-training/welcome/>



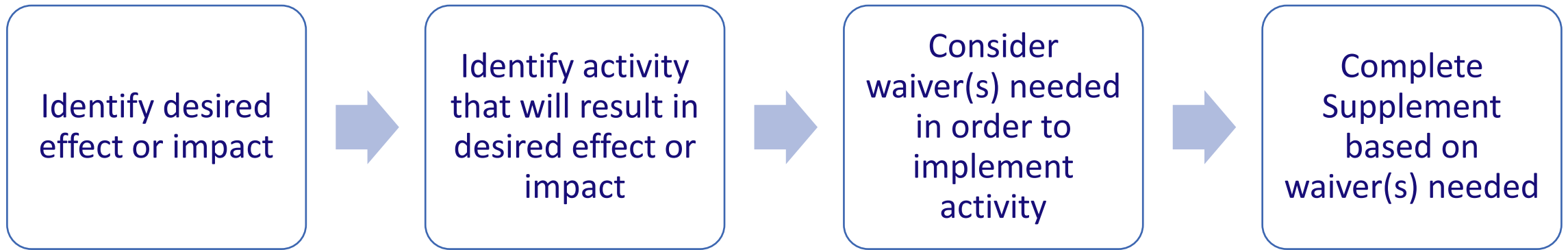
Questions?



Thinking About What You Need to Get Started



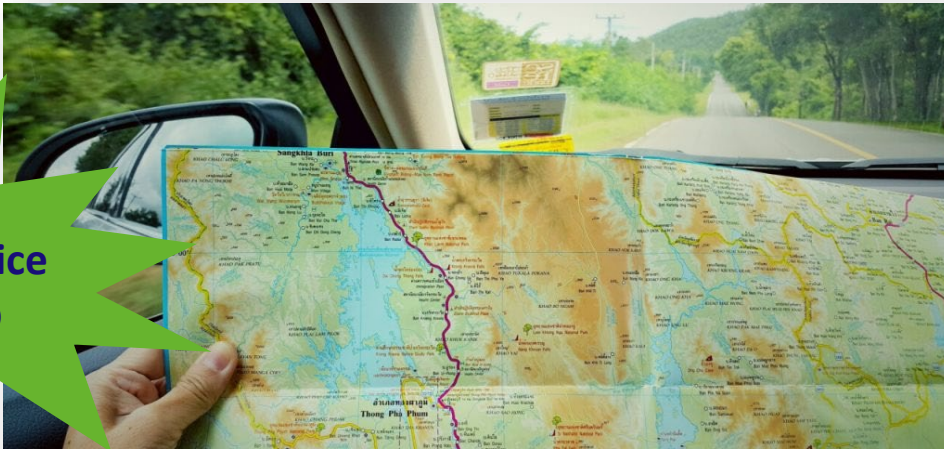
Charting the Course



Ops Notice =
Your Compass



Selection Notice
= Your Map



5-Day Trip Planner

Day 1
Destination: [where are you going?]
Where to eat: [what's for breakfast?]
What to do: [Get tickets for a great show!]
Where to stay: [Beach bungalow or friend's couch?]
How to get there: [Plane, train, or GPS?]



Day 2
[To replace any placeholder text (such as this), just select a line or paragraph of text and start typing. For best results, don't include space to the left or right of the characters in your selection.]



Day 3
[To replace a placeholder photo with your own, delete it. Then, on the Insert tab of the ribbon, click Picture.]



Day 4
Destination:
Where to eat:
What to do:
Where to stay:
How to get there:



Day 5
Destination:
Where to eat:
What to do:
Where to stay:
How to get there:



Supplement =
Your Travel
Itinerary

VI. Moving to Work Operations Notice*

Table of Contents

- 1. Purpose and Applicability
- 2. Background
 - a. MTW Demonstration Program
 - b. 2016 Expansion of the MTW Demonstration Program
 - c. Eligibility and Selection for the Expansion of the MTW Demonstration.....
 - d. MTW Research Advisory Committee



U. S. Department of Housing and Urban Development
Office of Public and Indian Housing

Special Attention of:

NOTICE PIH-2020-21

**Public Housing Agency Directors;
Public Housing Hub Office Directors;
Public Housing Field Office Directors;
Program Center Coordinators;
Resident Management Corporations;
Resident Councils**

Issued: August 28, 2020
Expires: This notice remains in effect until amended, superseded or rescinded

3. 1
4.  **FEDERAL REGISTER** 
The Daily Journal of the United States Government

 Notice

Operations Notice for the Expansion of the Moving to Work Demonstration Program

A Notice by the Housing and Urban Development Department on 08/28/2020



for Applications under the Moving to Work Demonstration Program for
Year 2020:
RT #2 – Rent Reform

Background

eligible public housing agencies (PHAs) the opportunity to apply for

Operations Notice (PDF): <https://www.hud.gov/sites/dfiles/PIH/documents/FinalMTWExOpsNoticePartVIWeb.pdf>

Operations Notice (Fed Reg): <https://www.federalregister.gov/documents/2020/08/28/2020-18152/operations-notice-for-the-expansion-of-the-moving-to-work-demonstration-program>



Choosing Waivers

- Use MTW Operations Notice to think about activities, then consider the waivers you'll need
- All MTW waivers listed in Appendix I of the Operations Notice
- Interactive version of all MTW waivers in online resource

5. Housing Quality Standards (HQS)

Subject to state and local laws, the agency is authorized by the Secretary to develop flexibilities around an HQS inspection's timing and frequency, the independent-entity requirement, and penalties for failing an HQS inspection, as detailed below. Implementation of any of the below discrete HQS activities meets the requirements of the 1996 MTW Statute, which requires housing to meet HQS established or approved by the Secretary.

Safe harbors marked with an asterisk (*) cannot be waived through either the Safe Harbor Waiver process or the Agency-Specific Waiver process.

5.a. Pre-Qualifying Unit Inspections



5.b. Reasonable Penalty Payments for Landlords



5.c. Third-Party Requirement



5.d. Alternative Inspection Schedule



Previous

Next



Questions?



10 Minute Break



Impact Analysis & Resulting Hardship Policies

- Review Operations Notice, Appendix 2 – What is actually required? (p. 66)
 - <https://www.hud.gov/sites/dfiles/PIH/documents/FinalMTWExOpsNoticePartVIWeb.pdf>
- Review PIH Notice 2020-21, (p. 19)
 - <https://www.hud.gov/sites/dfiles/PIH/documents/pih2020-21.pdf>



Impact Analysis & Resulting Hardship Policies

- **Key Question:** Will this MTW initiative potentially result in a hardship, financial or otherwise, for the household?

Operations Notice Requirements

- When requested by the family, agency must suspend MTW activity beginning the next month, until determination is made by the agency
- If yes, then reasonable level and duration of relief
- If no, resume and collect retroactive rent, if applicable

Selections Notice Requirements

- Rent relief can be anywhere from 1-12 months
- And this "temporary relief" can be provided as often as needed



Impact Analysis & Resulting Hardship Policies

- Key Takeaways
 - Staff Training
 - Who will be involved?
 - What tools might be needed?
 - What will you need to do to ensure consistency, across the agency?
 - Don't make this process complicated
 - Keep the process transparent for the participants
 - Don't sweep these challenges under the rug
 - **Track** every request and the outcome – some software vendors can help!



Hardship Policy Process Overview



Identify the situations that constitute a financial or other hardship.

Implement plan for notifying residents of hardship policy at intake, recertification, and when assistance is to be terminated due to MTW activity.

Determine whether scenarios qualify as hardships. Outline grievance procedures if hardship request is denied.

Outline courses of

Record hardship

HUD Moving to Work Expansion

How to Approach an MTW Impact Analysis

Take this Training

Hardship Policy and Impact Analysis training resources on the HUD Exchange!

<https://www.hudexchange.info/programs/mtw/mtw-expansion-training/obtaining-waivers-and-meeting-requirements/>



Impact	Activities	Waivers	Supplement
<div data-bbox="45 211 331 299">Public Needs & Concerns</div> <p data-bbox="114 307 318 535">Burdensome to families and Landlords to complete such frequent unit inspections</p> <div data-bbox="45 549 458 763"> <p data-bbox="140 606 369 721">As you engage, keep notes, record meeting details. When? Who? Decision Points?</p> </div>	<div data-bbox="675 211 1243 264">What difference do you want to see?</div> <ul data-bbox="751 307 1210 421" style="list-style-type: none"> - Families housed more quickly - Increased Landlord Participation - Relief to Agency Staff <div data-bbox="675 506 1243 556">How will you achieve that difference?</div> <p data-bbox="675 578 1184 614">Activity 1: Pre-Qualify Available Units</p> <p data-bbox="675 635 1248 671">Activity 2: Complete Bi-Annual Inspections</p> <p data-bbox="675 692 802 728">Activity 3:</p>	<div data-bbox="1286 207 1872 478"> <p data-bbox="1465 264 1694 321">Review available MTW Waivers:</p> <p data-bbox="1426 321 1732 406">https://www.hud.gov/sites/dfiles/PIH/documents/FinalMTWExOpsNoticePartVIWeb.pdf</p> </div> <div data-bbox="1286 485 1872 735"> <p data-bbox="1312 521 1414 556">Waiver:</p> <p data-bbox="1350 585 1605 656">#5: Housing Quality Standards</p>  </div> <p data-bbox="1388 799 1745 878">Activity 5.a. Pre-Qualifying Unit Inspections (HCV)</p> <p data-bbox="1388 949 1847 1028">Activity 5.d. Alternative Inspection Schedule (HCV)</p>	<div data-bbox="2140 207 2484 392"> <p data-bbox="2229 257 2407 342">Read the Supplement instructions first!</p> </div> <div data-bbox="1911 357 2484 649"> <p data-bbox="1923 364 2000 399">Tips:</p> <ul data-bbox="1923 421 2433 642" style="list-style-type: none"> <input checked="" type="checkbox"/> Review the hard copy Supplement first. <input checked="" type="checkbox"/> Draft text in a Word document before entering it in the online form. <input checked="" type="checkbox"/> Identify information sources. Who will provide what? </div> <div data-bbox="1911 728 2484 1263"> <p data-bbox="1923 735 2280 771">Items to Collect, if Applicable:</p> <ul data-bbox="1923 785 2471 1213" style="list-style-type: none"> <input type="checkbox"/> Hardship Policy (Section C) <input type="checkbox"/> Impact Analysis (Section C) <input type="checkbox"/> Safe Harbor Waiver File (Section D) <input type="checkbox"/> Agency-Specific Waiver Request (Section E) <input type="checkbox"/> Public Comment File (Section H) <input type="checkbox"/> Public Comment Analysis & Decisions File (Section H) <input type="checkbox"/> Certifications of Compliance (Section J) </div>
<div data-bbox="89 785 598 821">What do you want to achieve with MTW?</div> <ul data-bbox="114 885 509 999" style="list-style-type: none"> - Relieve Burden on Families - Save time for Landlords - Maintain safety of units 	<div data-bbox="675 799 1243 835">How will you operationalize? What to consider?</div> <ul data-bbox="751 885 1031 1035" style="list-style-type: none"> - Train Staff - Update Software - Update Landlords - Update Residents 		



Questions?



Resources – Your “Road Signs” Along the Way

- MTW Operations Notice
 - The “Compass” to guide you
 - Requirements for implementing MTW Expansion
 - PDF: <https://www.hud.gov/sites/dfiles/PIH/documents/FinalMTWExOpsNoticePartVIWeb.pdf>
 - Federal Register: <https://www.federalregister.gov/documents/2020/08/28/2020-18152/operations-notice-for-the-expansion-of-the-moving-to-work-demonstration-program>
- MTW Selection Notice, Welcome Letter, Timeline, & Resources
 - The “Map” to show you how to get there
 - The steps you need to take to get started with your MTW designation
- Moving to Work page on hud.gov
 - Official information about MTW
 - <https://www.hud.gov/mtw>



Resources – Your “Road Signs” Along the Way

- Moving to Work Expansion page
 - Access to the resource you’ll need as you navigate MTW
 - <https://www.hudexchange.info/programs/mtw/>
- MTW Expansion Training
 - Training resources for implementing the MTW Expansion
 - <https://www.hudexchange.info/programs/mtw/mtw-expansion-training>
- MTW Expansion Webinars
 - <https://www.hudexchange.info/trainings/moving-to-work-expansion-webinar-series/>
 - Recordings and slides for pre-application webinars (e.g. MTW Waivers – October 14, 2020)
 - Recordings and slides for Cohort 2 onboarding webinars



Upcoming Stepped and Tiered Rent Cohort Onboarding Webinars

The MTW Supplement – Walk Through (Part 2)	July 28, 2021	2:00 – 4:00 PM EDT
Office Hours <i>*discussing MTW Supplement, Hardship Policy & Impact Analysis</i>	August 4, 2021	2:00 – 4:00 PM EDT
IMS/PIC Modernization	Date TBD!	



Thank you!

