

2019 Federal Permanent Housing Conferences Learning Objectives

Morning Day 1: Permanent Housing Institutes (2.5 hour sessions)

A1. Income Maximization

1. Participants will develop an understanding of the intersection of income, employment, benefit obtainment and Housing First.
2. Participants will understand the intersection of employment income and benefit income from VA and/or other mainstream VA.
3. Participants will work with the SOAR Benefit and Income Calculator and develop a foundational understanding of the tool and how the tool can help clients with income planning.

A2. Rapid Resolution Deep Dive

1. Participants will understand the key early takeaways and learnings from the SSVF Rapid Resolution Pilot and national rollout.
2. Understand the key system and practice foundations for effective Rapid Resolution.
3. Participants will understand the trajectory and scope of diversion and rapid exit strategies across the Federal partners and other local implementations.

A3. Mainstream Housing Partnerships and Opportunities

1. Learn about different mainstream and targeted housing programs and opportunities for people experiencing homelessness
2. Explore creative ways to approach new housing partners, both private market and subsidized.
3. Understand how to scan local and state resources to identify opportunities local outreach
4. Learn how community based leaders (i.e. CoC Leaders or EDs) have developed and sustained effective housing partnerships with local Housing Partners.

A4. Dynamic System Management: Enhancing System Performance

1. Participants will understand the essential elements of successful coordinated entry management beyond federal requirements.
2. Participants will understand how various dynamic CE management approaches impact system performance.
3. Participants will identify implementation strategies for adopting dynamic system management in their CoC.

A5. Shared and Co-Housing Strategies

1. Participants will understand different types of shared housing and how they can be integrated into current Federal programs
2. Participants will understand the nuances of roommate matching and tenancy issues, including the benefits/challenges with housing people together
3. Participants will understand the case management skills needed to operate a shared housing program for the long term.

A6. HUD-VASH and SSVF: Coordination and Specialized Services

1. Participants will understand the basics of both programs and the flexibility they have to coordinate and what specific rules/guidance they must follow when coordinating care between the programs
2. Participants will understand housing prioritization and HUD-VASH and SSVF in the context of dynamic system management
3. Participants will understand progressive engagement and how SSVF and HUD-VASH can coordinate services at various levels
4. Participants will leave with concrete ideas of how to coordinate between the two programs at the local level

A7. Housing Barrier Assessment and Strategies

1. Participants will understand the competitive nature of securing housing in today's housing market.
2. Participants will understand and explore reasons people experiencing homelessness are at a competitive disadvantage in the housing market: tenant screening barriers
3. Participants will understand and explore how to assess barriers to obtaining housing, whether the person is currently homeless or exiting another housing program
4. Participants will understand successful housing strategies for making program participants more competitive

Afternoon Day 1: Breakout Sessions (1.25 hour sessions)

B1. System Wide Landlord Engagement and Management

1. Participants will understand the importance of a coherent, system wide landlord outreach and engagement strategy.
2. Participants will learn strategies to manage landlord relationships and housing units from a system perspective.
3. Participants will understand the relationship between system processes and individual providers as they relate to landlord opportunities, challenges, communication protocol and housing matches.

B2. Best Practices in Offering Tenancy Supports

1. Participants will increase understanding of key approaches (CTI, HF, MI) to deliver community-based support services for tenants of PSH and RRH.
2. Participants will develop an understanding of effective service delivery strategies including cross-disciplinary services and supports and the use of peers to support long-term tenancies.
3. Participants will learn about the practical application and success of these approaches and strategies from local PSH and RRH practitioners.

B3. PHA Partnerships and Affordable Housing Resource Opportunities

1. Participants will develop an understanding on how to develop and sustain partnerships with Public Housing Authorities (PHAs), State Housing Finance Agencies (HFAs), and Owners of existing affordable rental housing financed by HUD programs.
2. Participants will develop an understanding of new potential Affordable Housing Resources offered nationally that will be offered through a national funding competition through HUD.
3. Participants will learn how community based leaders (i.e. CoC Leaders or EDs) have developed and sustained effective partnerships with their PHAs as well as other local Housing Partners.

B4. RRH Program Design and Management

1. Participants will learn the basic components of Rapid Rehousing that assist very low-income, homeless people to successfully obtain and retain housing.
2. Within these basic components, there is broad flexibility to meet the varied needs of different subpopulations
3. Participants will understand how flexing strategies, such as intensity and duration of services and assistance, that RRH Program design can successfully serve many households with RRH.
4. Participants will learn how RRH program design should be considered from both project-level and a systems-level lenses and considerations.

B5. Housing First Systems to Programs

1. Participants will understand the core principals of housing first at the system level and program level.
2. Participants will learn concrete ways to embed housing first practices through their homeless crisis response systems and individual programs.
3. Participants will learn how to complete a Housing First assessment of their systems and programs to better inform decision making and areas for further improvement.

B6. Section 8 Made Simple for Practitioners: Understanding your PHA's Section 8 Housing Choice Voucher Program

1. Participants will develop a greater understanding on how the Section 8/Housing Choice Voucher Program is administered by local Public Housing Authorities
2. Participants will develop a more thorough understanding of Section 8/Housing Choice Voucher eligibility, application, screening/denials and waiting list processes.
3. Participants will build an understanding on how to support a voucher applicant in requesting a Reasonable Accommodation or Reasonable Modification.

B7. Life after Lease Up in Permanent Supportive Housing

1. Participants will be able to describe risks for housing instability in PSH
2. Participants will understand Key elements in PSH design that promote housing stability
3. Participants will understand staff training and supervision practices that can promote housing stability

Morning Day 2: Breakout Sessions (1.25 hour sessions)

C1. Innovations in Transitional Housing

1. Participants will develop a better understanding of the various Transitional Housing models currently endorsed by the Federal partners, including Grant & Per Diem changes, HUD's Joint Component, and other TH for targeted populations.
2. Participants will understand how using TH in a targeted way can be an effective tool in a Housing First system.
3. Participants will learn how TH programs can be more housing-focused and low barrier leading to better permanent housing outcomes and linkages.

C2. Homelessness Prevention: Targeting and Lessons Learned

1. Participants will develop a better understanding of HP targeting and how to better understand how to assess for "imminent risk of homelessness."
2. Participant will understand the unique service needs of HP households, in addition to TFA that enhance stability

C4. Often Overlooked: Legal Services and Money Management

1. Participants will develop an understanding of the unique and important role Legal Services can play in assisting households with money management and other legal needs.
2. Participants will be given a phased structure for integrating legal services and money management into the process of housing securement and stabilization.
3. Participants will be apply to the basic tenets of legal services to client needs, including how to develop and maintain partnerships with legal service providers.

C5. Dynamic CE Management Strategies for Prioritization, Active List and Case Conferencing

1. Participants learn practical strategies for assessing and determining relative priority of households assessed by CE.
2. Participants will learn practical strategies for managing a dynamic By Name List.
3. Participants learn practical strategies for facilitating case conferencing meetings and housing match functions.

C6. Changing Demographics of Homeless Populations: Implications for Program Design

1. Participants will understand demographic trends of clients served by crisis response systems and by the SSVF program.
2. Participants will understand the impacts an aging homeless populations will have on the crisis response system.
3. Participants will understand the racial and ethnic disparities within homelessness data.