

Using Dashboards to "Pulse Check" Your CoC

Colin Sorensen, Homebase



HMIS + Communities: Working Together Across Systems to End Homelessness



Goals for Today

- Learn how to use new SPM dashboard tool that compares outcomes across CoCs
- Understand how to present information to community stakeholders



Presenter

- Colin Sorensen, Policy Analyst



Homebase

ADVANCING SOLUTIONS TO HOMELESSNESS





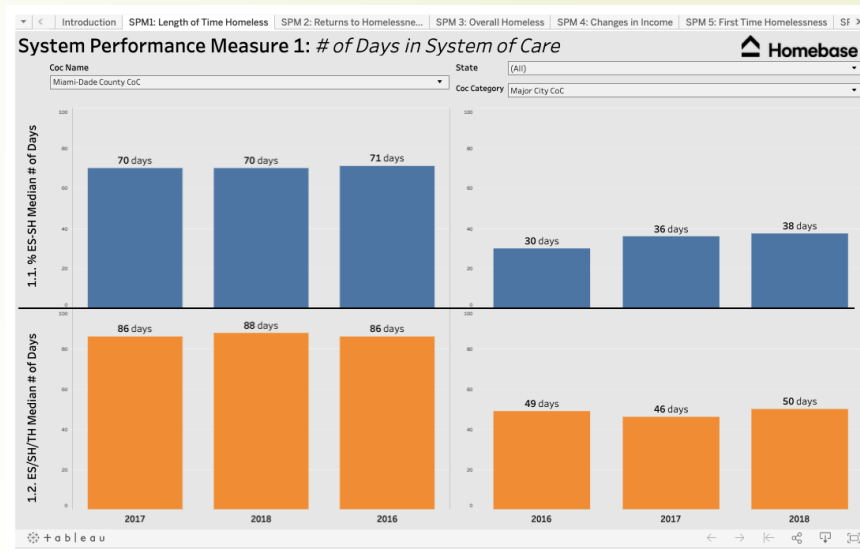
If I had a nickel...

- For every time that a community has asked one of the following:
 - *“What do our System Performance Measures look like?”*
 - *“How have they changed over time?”*
 - *“How is our system actually performing compared to similarly sized CoCs?”*
 - *“How are other CoCs in our state doing?”*



There's a dashboard for that.

- <https://public.tableau.com/profile/colin.sorensen#!/vizhome/SystemPerformanceMeasuresbyCoC/Introduction>





Source Dataset

- Dashboards based on [dataset from HUD](#)
- Includes all CoCs and SPMS between 2015-2018
- Original dataset is in 4 different files, so had to restructure for dashboards
- Please write in chat/email if interested in restructured (combined) dataset

Resources and assistance to support HUD's community partners

HUD EXCHANGE

Programs ▾ Resources ▾ Trainings Program Support ▾ Grantees ▾ News

Home > Resources > CoC System Performance Measures Data Since FY 2015

Data and Limits

CoC System Performance Measures Data Since FY 2015

Date Published: January 2020

Print ShareThis

Description

This resource provides data on system performance measure information by Continuum of Care since FY 2015 in MS Excel format for use in local analysis. CoCs are given the option of providing updates to the past year's submission with each new submission process which may result in some changes to past data over time. For more information on what CoCs are required to submit for system performance measures, please refer to [System Performance Measures Programming Specs and Table Shells](#).

Resource Links

- [System Performance Measures Data Since FY 2015 \(XLSX\)](#)

Tags: CoC | HDX

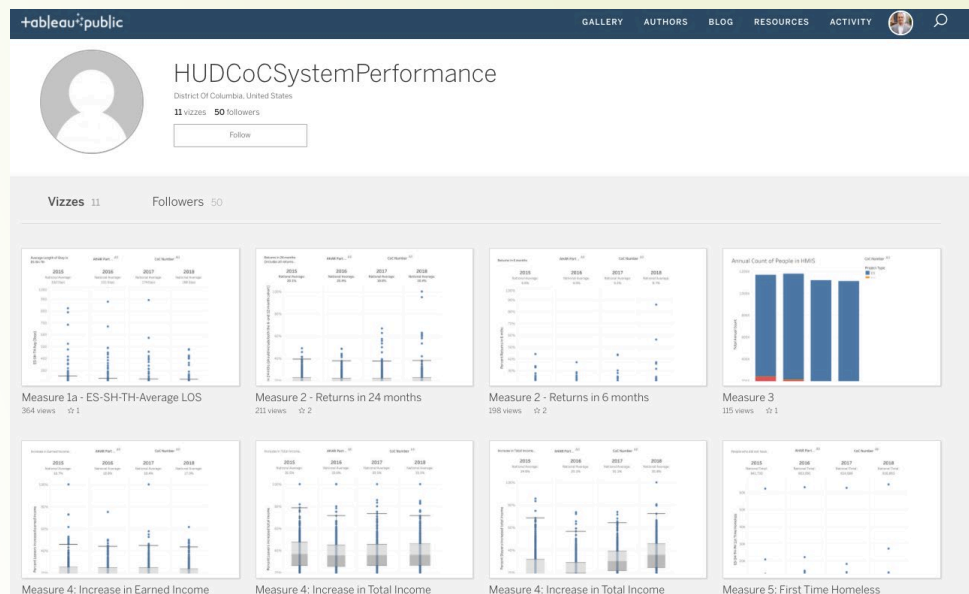
Author Organization
HUD

Resource Approver
HUD Approved



But Doesn't HUD Already Have Those?

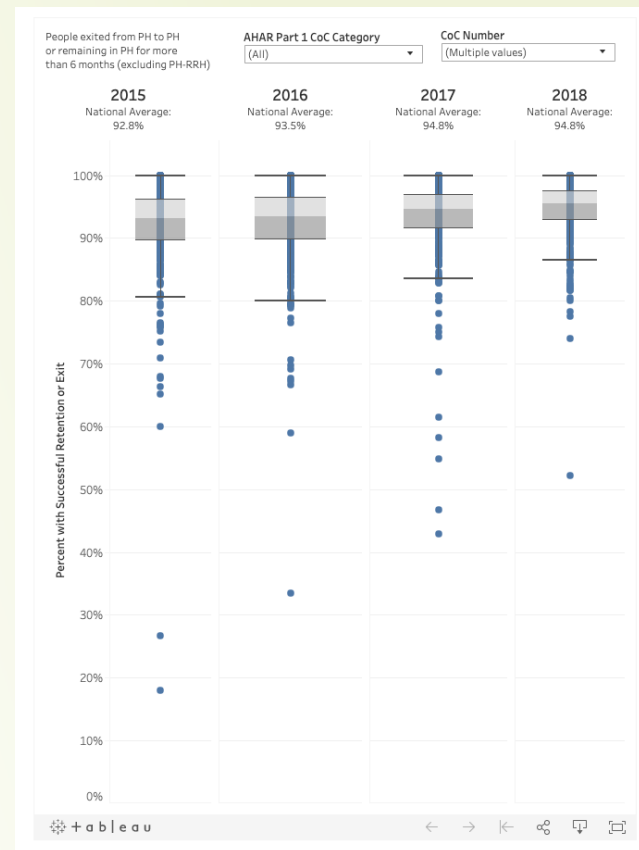
- HUD's own SPM dashboards [here](#)

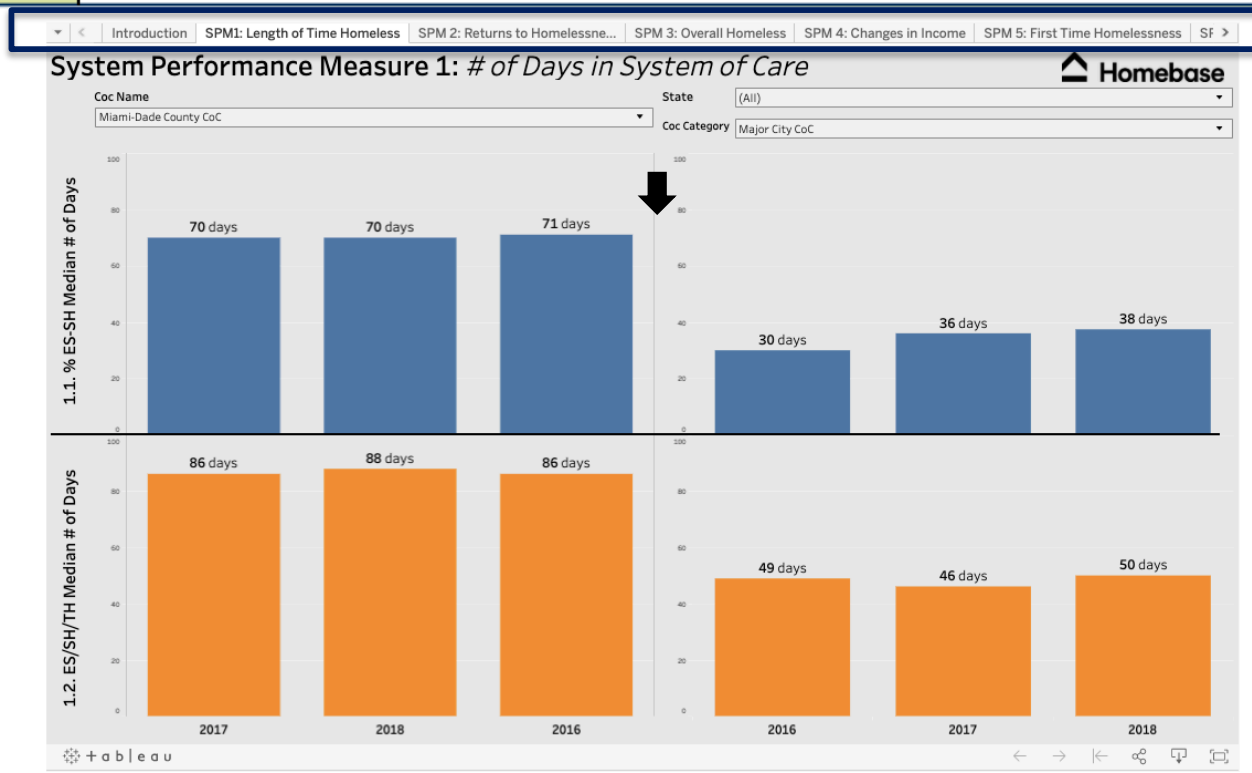




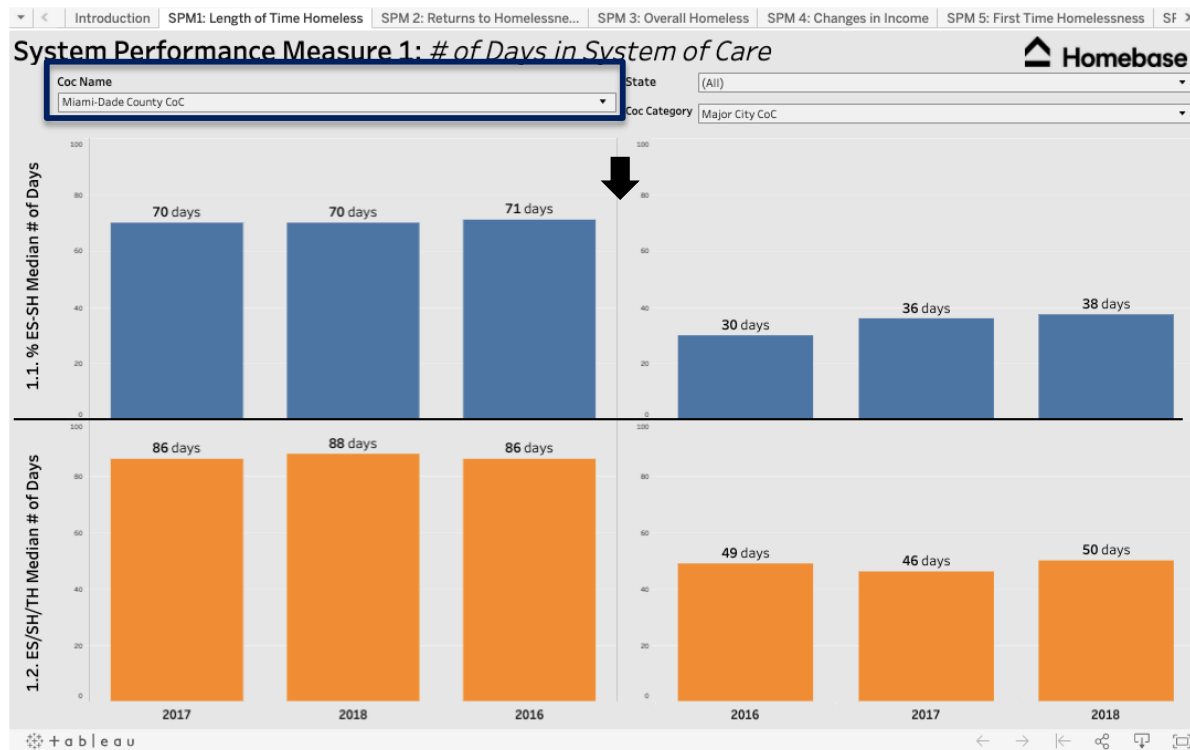
But Doesn't HUD Already Have Those?

- Box plots can be difficult to interpret
- Also challenging to see how your CoC compares to similar CoCs

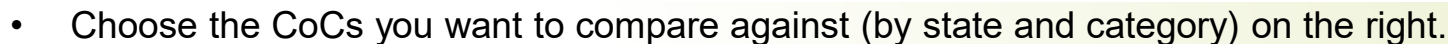


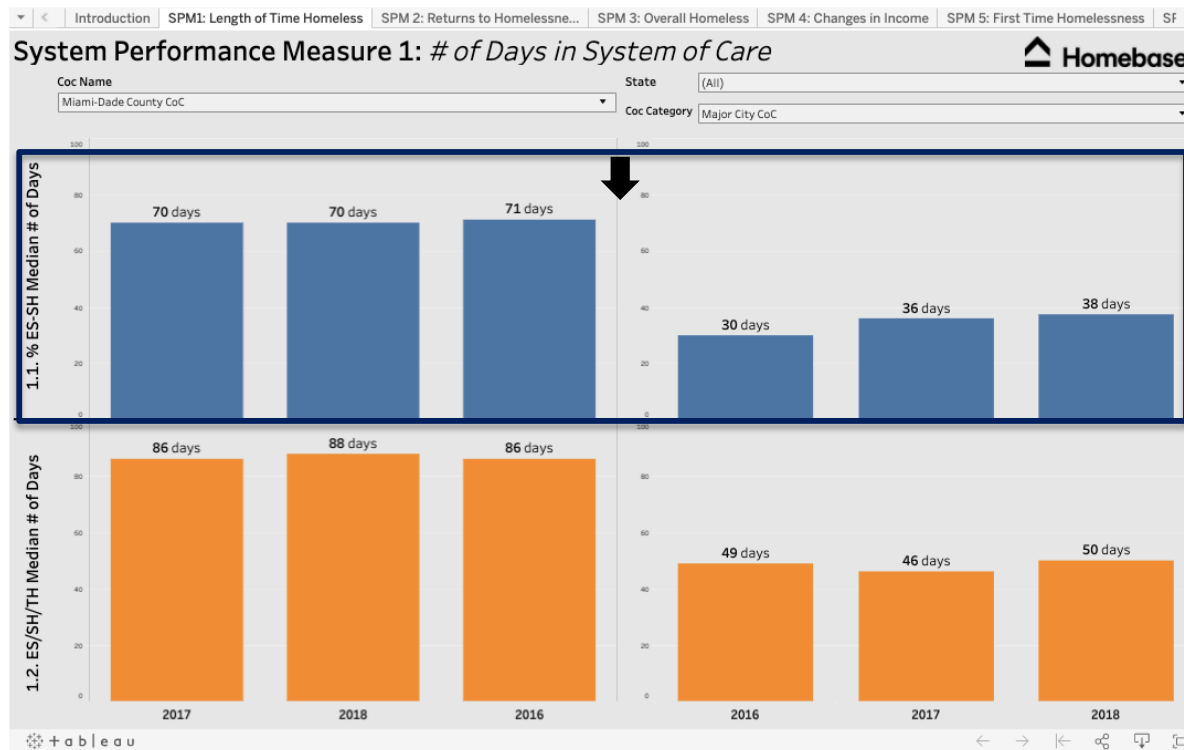


- Switch between SPMs using the top tabs.
- *Note: Dashboards only show 2016-2018, since 2015 was rollout year*

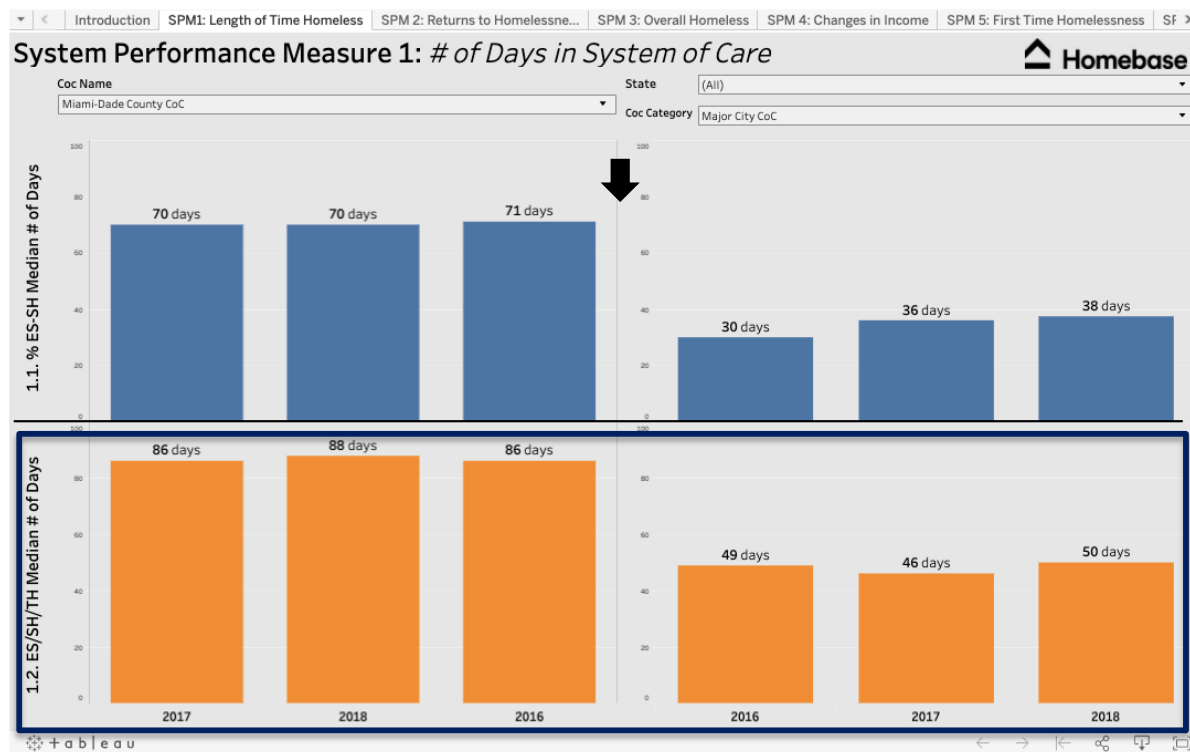


- Choose the CoC you want to look at on the left.

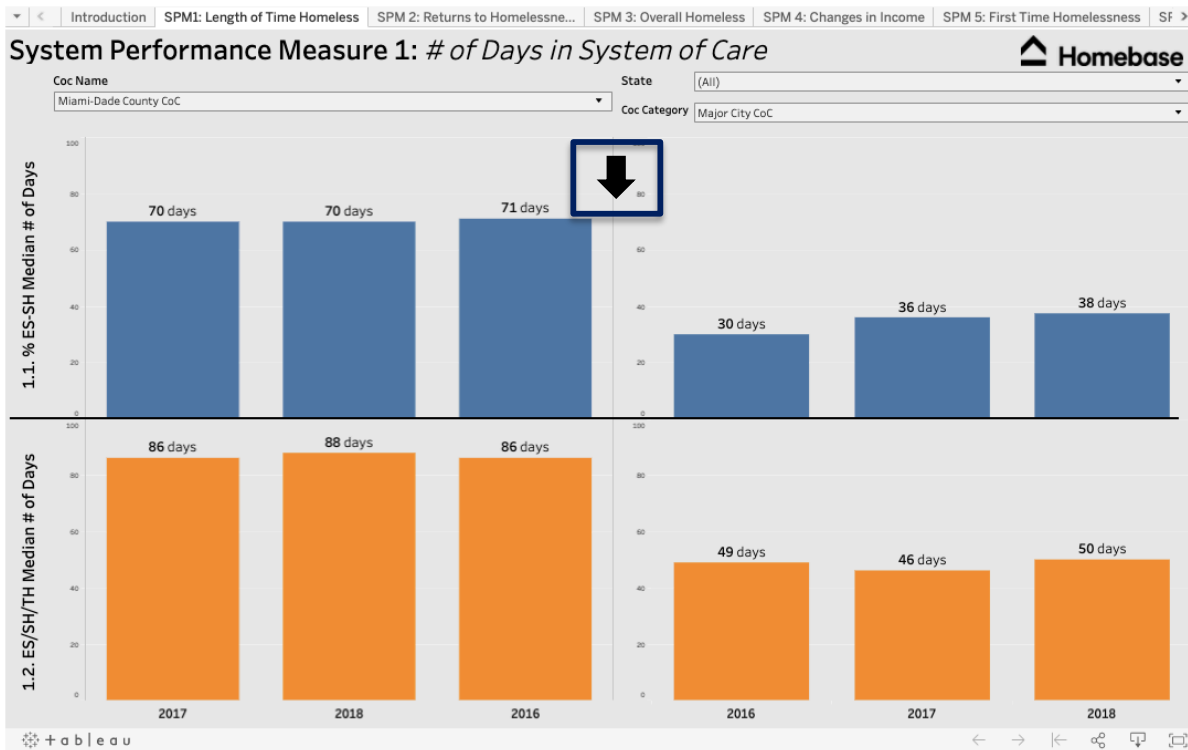




- On the left, you'll see your CoC's data for that sub-measure.
- On the right, you'll see the median data of all CoCs meeting the parameters you selected.



- See the bottom half of the dashboard for the second sub-measure.



- The arrow tells you which direction your data should be trending toward for that SPM (according to HUD).
- For example, a down arrow shows that—for this SPM—you want to see a decreasing trend.



How To Use

- Focus on trends (Decreasing? Increasing?)—not hard numbers.
- Only present the most useful sub-measures to avoid data fatigue.
- Identify which SPMs are not trending as they should be, or are trending vastly differently from peer communities, and prioritize these.



Limitations/Things to Note

- Data quality (as always)
- Every CoC has their own unique programs and needs
- Bed coverage rates can vary widely across CoCs
- Dashboard only shows the median of comparison CoCs
- COVID-19 will change many of these numbers



Questions?

- Write them in the chat.
- Or email:
 - Colin Sorensen, colin@homebaseccc.org