

SESSION TITLE: Housing Based Case Management & Supportive Services

SESSION HANDOUT

What is Housing Based Case Management (HBCM)?

Housing status is likely the most significant determinant of health and risk outcomes for PLWHA. Housing-based case management (HBCM) focuses on housing assessment, placement, and housing stability. Low-barrier service models, such as Housing First, Harm Reduction, and Trauma-Informed Care, should be used to engage and support HOPWA clients. Core functions of HBCM include:

- Building rapport and managing bias
- Housing-focused needs assessment
- SMART goal-setting (specific, measurable, achievable, realistic, time-sensitive)
- Creative service coordination and appropriate use of HOPWA Supportive Services
- Individualized discharged planning
- Good-faith eviction prevention and termination policies

What Are My Responsibilities as a HOPWA Case Manager?

The case manager's primary goal is to help HOPWA clients secure and maintain stable, affordable housing. For clients who are already housed, the goal is to provide appropriate supportive services to ensure the client maintains housing, including:

- Maintaining and updating individualized client housing plans
- Providing clients with possible housing options to keep clients from re-entering homelessness
- Advocating for tenants with landlords for fair treatment
- Helping each client understand rights and responsibilities in relation to eviction and termination

Using HOPWA Supportive Services to Support Housing Stability

24 CFR 574.300 (b)(7) lists allowable HOPWA Supportive Services. This list is intentionally flexible and is not all-inclusive, so it is important to consult your grant agreement for clarification on the scope of Supportive Services offered through your HOPWA program. Supportive Services should be linked to rental assistance and are intended to support housing stability, meaning there are restrictions on health/medical services. Also, case management staff time can often be billed directly to the related rental assistance activity (i.e.; billing intake to TBRA), allowing you to save Supportive Services dollars.

RELEVANT HOPWA TECHNICAL ASSISTANCE MATERIALS:

HOPWA Rental Assistance Guidebook (pp. 33-81):

<https://www.hudexchange.info/resources/documents/HOPWARentalAssistanceGuidebook.pdf>

HUD's Fair Housing and Equal Opportunity Resource Page:

https://portal.hud.gov/hudportal/HUD?src=/program_offices/fair_housing_equal_opp



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Submit Questions about Supportive Services to the HOPWA AAQ!

<https://www.hudexchange.info/program-support/my-question/>



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