



Submitting Your CoC's System Performance Measures Report in HDX

2016 Data Submission Guidance
Tuesday June 21, 2016



Welcome and Introductions

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Webinar Logistics

- Due to the high volume of participants, phone lines are muted
- Throughout the webinar, you will be able to type in a question to the Resource Advisors
- Webinar will last approximately 60 minutes
- We will offer time at the end for Q&A



Learning Objectives

- How to set up or update your account in HDX for appropriate users
- How to open a new report in the Sys PM Module and manually enter data from your CoC's HMIS-based System Performance Measures report
- How to upload data directly via CSV, if available from your HMIS vendor
- How to review, finalize, and submit your data

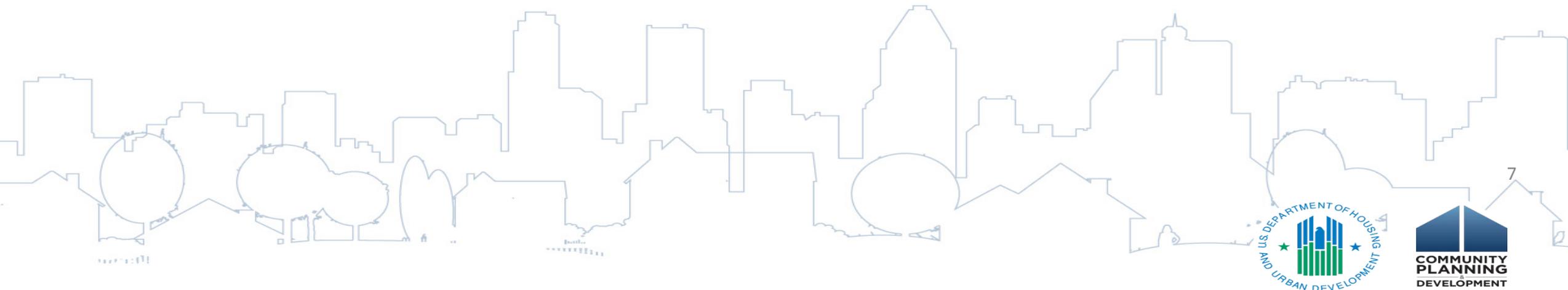
Presentation Overview

- Background and Available Resources
- Submission Timeline
- Preparing for Submission
- Creating a Report in HDX
- Importing Data into the Module
- Navigating the Module
- Validations and Final Submission
- Questions

Acronyms

- **Sys PM:** System Performance Measures
- **HMIS:** Homeless Management Information Systems
- **HDX:** HUD Homelessness Data Exchange
- **PIT Counts:** Point-in-Time Counts

System Performance Measures: Background and Available Resources



HUD System Performance Measures

1. Length of Time Homeless
2. Returns to Homelessness
3. Number of Homeless Persons
4. Employment and Income Growth (**CoC Program-funded Projects only**)
5. Persons who Become Homeless for the First Time
6. Homeless Prevention and Housing Placement of Persons defined by category 3 of HUD's Homeless Definition (**CoC Program-funded Projects only**)
 - 7a. Successful Placement from Street Outreach
 - 7b. Successful Placement in or Retention of Permanent Housing

Guidance & Resources

HUD System Performance Measures page on the HUD Exchange:

<https://www.hudexchange.info/coc/guides/system-performance-measures>

- *System Performance Measures Introductory Guide*
 - Overview and explanation of each measure
- *System Performance Measures in Context*
 - High level summary for CoC stakeholders
- System Performance Measures Videos
 - White board graphics that visually explain each measure
- System Performance Measures Tools
 - *System Performance Measures HMIS Programming Specifications*
 - *System Performance Measures Table Shells*

System Performance Measure Videos



HUD Exchange

Home | Manage a Program | News | Training & Events | Get Assistance | About Grantees

Training & Events Main

CoC System Performance Measures Videos

The following videos will assist Continuum of Care (CoC) leaders, System Administrators, and other community stakeholders in understanding the system performance measures and facilitate conversations about how to effectively use the HUD-required system performance measures. Each video provides a detailed description of the purpose of the measure, an illustrated depiction of how the measure is calculated, and some considerations for how the results can be used locally to inform system planning.

Get Credit

After viewing all of the videos, [get credit for viewing the training videos](#) and add the training to your HUD Exchange Learn learner transcript.

CoC System Performance Measures Overview

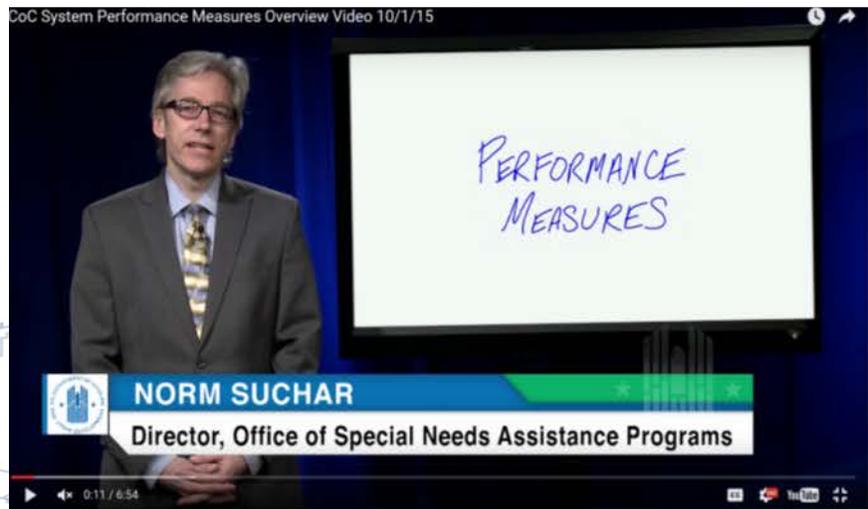


PERFORMANCE MEASURES

System Performance Measures Overview

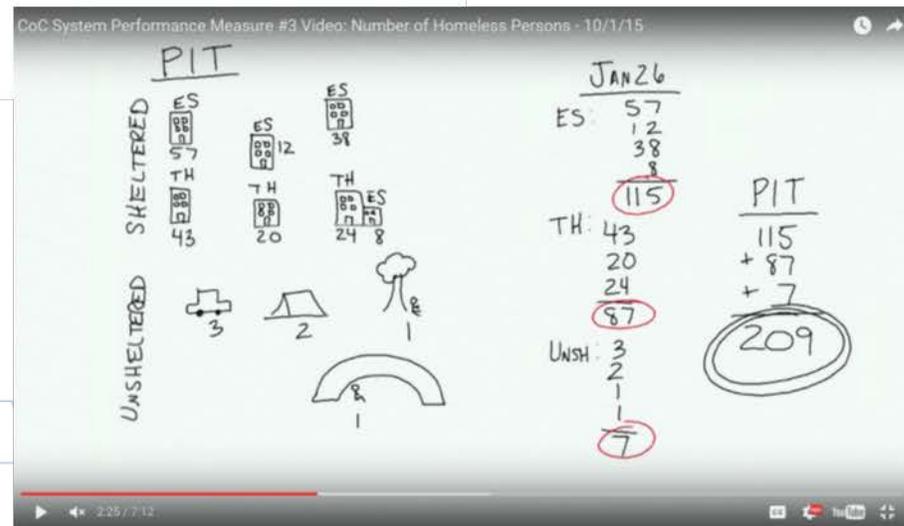
This video provides recipients and subrecipients with an overview of the system performance measures that are based on the requirements first laid out in the 2009 HEARTH Act. Participants will learn: what they measure; how HUD will use the measures; and moving from project to system-level of performance data.

[Transcript](#)



CoC System Performance Measures Overview Video 10/1/15

NORM SUCHAR
Director, Office of Special Needs Assistance Programs



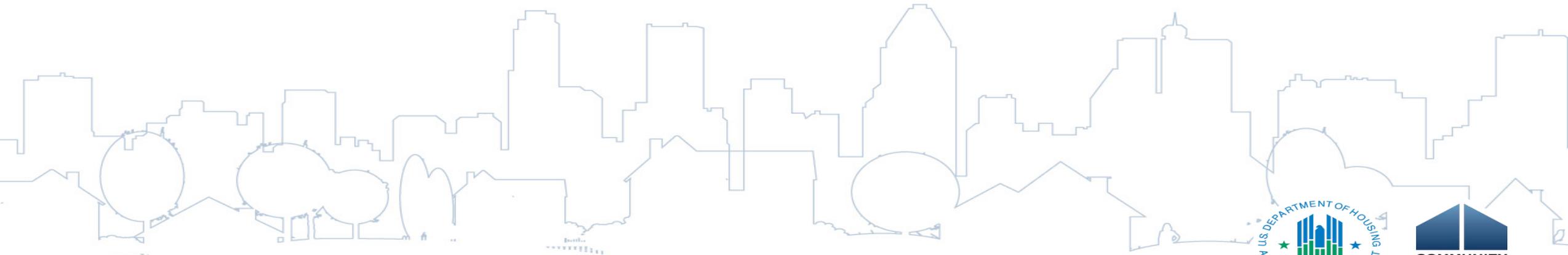
CoC System Performance Measure #3 Video: Number of Homeless Persons -10/1/15

PIT

ES	ES	ES	ES
57	12	38	8
TH	43	20	24
Unsh	3	2	1
PIT			
115			
+ 87			
+ 7			
209			



Timeline and Preparation



Submission Timeline

CoCs must submit their 2016 System Performance Measures data by:

**Monday, August 1, 2016 7:59:59
Eastern Time**

*DON'T MISS
THE DEADLINE!*

***Meeting the data submission deadline is a factor
considered by HUD in the annual CoC Program
Competition***

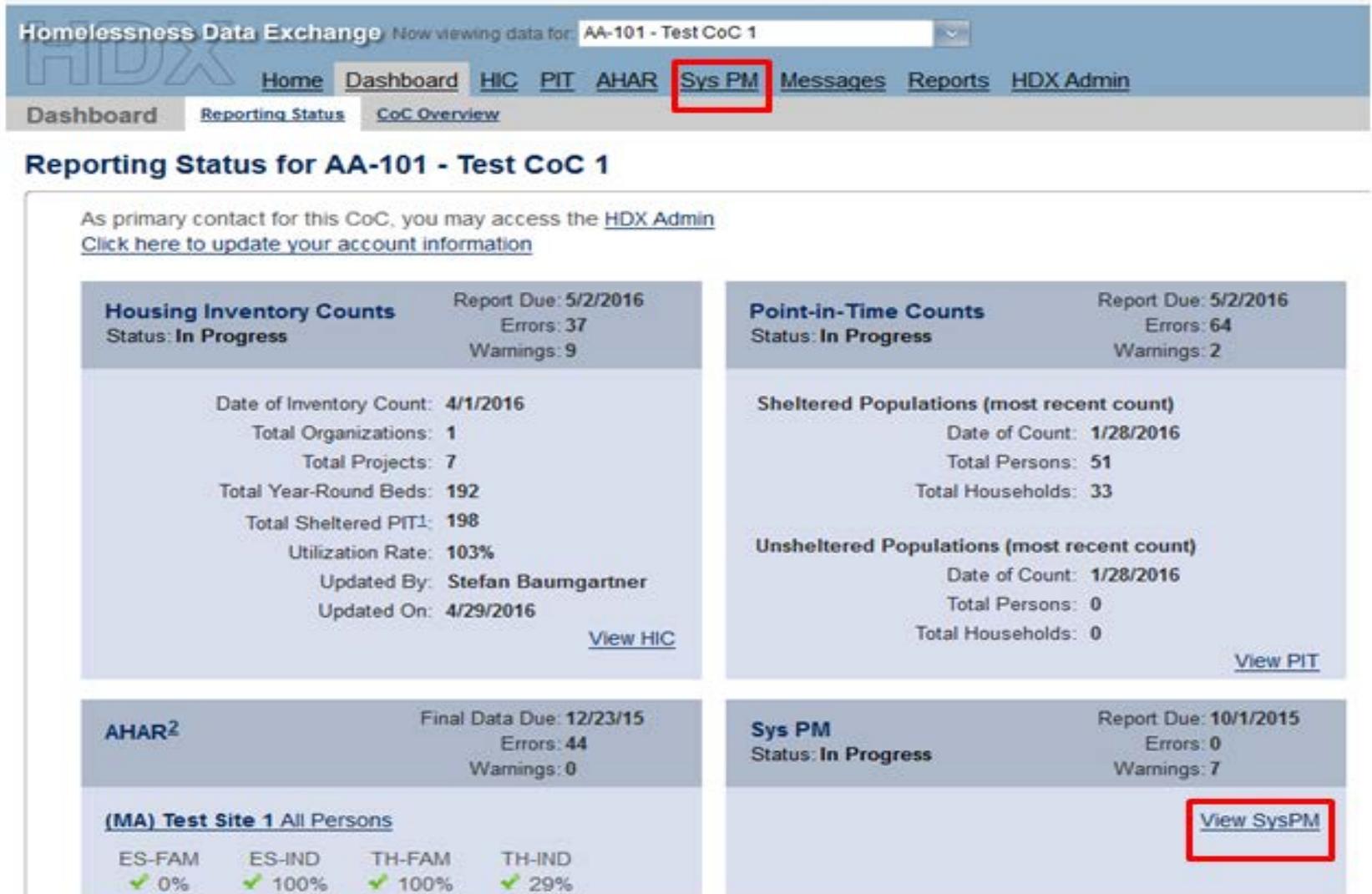
Preparing for Submission

Steps:

1. Review [System Performance Measures: 2016 Data Entry Guidance](#)
2. Confirm Active User Accounts in the [HUD Homelessness Data Exchange \(HDX\)](#)
3. Generate a System Performance Measures Report from the CoCs HMIS for the time period **10/1/2014 – 9/30/2015**

Accessing the Sys PM Module in HDX

Two ways to access the Sys PM Module in HDX



The screenshot shows the HDX interface for user AA-101 - Test CoC 1. The navigation menu includes Home, Dashboard, HIC, PIT, AHAR, Sys PM (highlighted with a red box), Messages, Reports, and HDX Admin. Below the menu, the 'Reporting Status for AA-101 - Test CoC 1' is displayed. A message states: 'As primary contact for this CoC, you may access the HDX Admin. Click here to update your account information'. The main content area is divided into four panels:

- Housing Inventory Counts**: Report Due: 5/2/2016, Errors: 37, Warnings: 9. Status: In Progress. Includes details: Date of Inventory Count: 4/1/2016, Total Organizations: 1, Total Projects: 7, Total Year-Round Beds: 192, Total Sheltered PIT: 198, Utilization Rate: 103%, Updated By: Stefan Baumgartner, Updated On: 4/29/2016. A [View HIC](#) link is present.
- Point-in-Time Counts**: Report Due: 5/2/2016, Errors: 64, Warnings: 2. Status: In Progress. Includes details: Sheltered Populations (most recent count) with Date of Count: 1/28/2016, Total Persons: 51, Total Households: 33; and Unsheltered Populations (most recent count) with Date of Count: 1/28/2016, Total Persons: 0, Total Households: 0. A [View PIT](#) link is present.
- AHAR²**: Final Data Due: 12/23/15, Errors: 44, Warnings: 0.
- Sys PM**: Report Due: 10/1/2015, Errors: 0, Warnings: 7. Status: In Progress. A [View SysPM](#) link is highlighted with a red box.

At the bottom, the '(MA) Test Site 1 All Persons' section shows progress for ES-FAM (0%), ES-IND (100%), TH-FAM (100%), and TH-IND (29%).

Manual Data Entry

Homelessness Data Exchange Now viewing data for: AA-102 - Test CoC 2

Home Dashboard HIC PIT AHAR Sys PM Messages Reports HDX Admin

Performance Measurement Module (Sys PM) Reports Measure_1 Measure_2 Measure_3 Measure_4 Measure_5 Measure_6 Measure_7

Summary of SysPM Counts for AA-102 - Test CoC 2

New Report

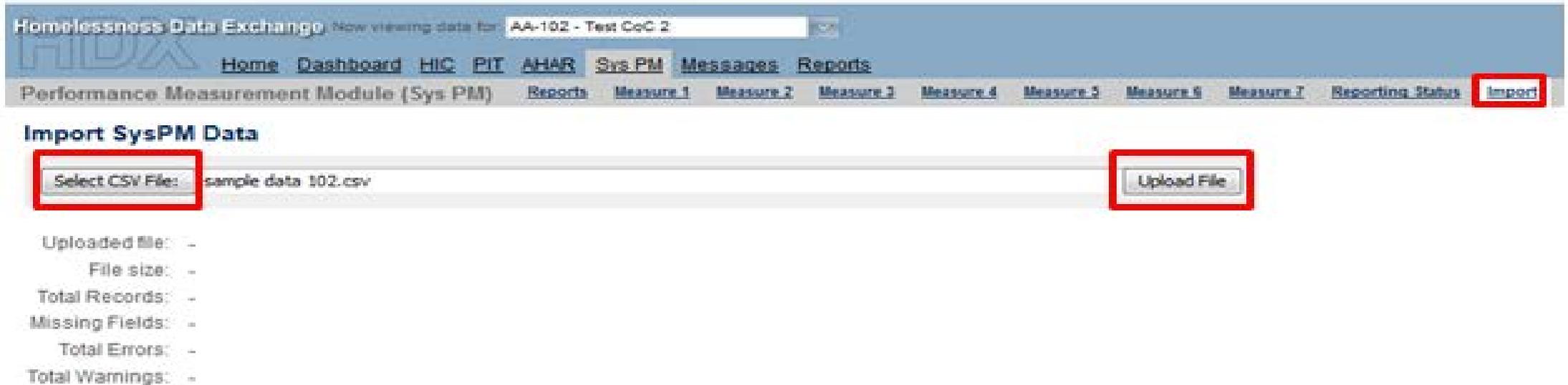
Reporting Period	Status of Report
No records to display.	

Additional information about System Performance Measures can be found on the HUD Exchange using the links shown below.

- [Performance Measures Module Resources](#)
- [Vendor Specs](#)

Click on the blue *New Report Button*

Importing Sys PM Data from HMIS



- Navigate to the Import tab on the gray toolbar;
- Select CSV File option;
- Select the CSV file that contains the data; and
- Upload the file.

Successful Import

- Green box indicates import was successful and the user can submit data
- Click on the gray submit button

The screenshot shows the 'Import SysPM Data' interface. At the top, the 'Import' button in the navigation menu is highlighted with a red box. Below the 'Select CSV File' field, the 'Upload File' button is visible. The status section shows: 'Uploaded file: sample data 102.csv', 'File size: 1,764 (b)', 'Total Records: 1', 'Missing Fields: 0', 'Total Errors: 0', and 'Total Warnings: 0'. The 'Data Validation' section features a green box with the text 'Validated - can submit'. Below this is a table with the following columns: 'Expect Name In File', 'Type', 'Required Field', 'Found In File', and 'Mapped Db Field'. The table contains 11 rows of data. A 'Data Preview' section shows a table with 10 columns: '#', 'CoCCode', 'ReportDateTime', 'ReportStartDate', 'ReportEndDate', 'SoftwareName', 'SourceType', 'SourceContactFirst', 'SourceContactLast', 'SourceContactEmail', and 'ESSHUni'. The first row of data is: 1, AA-102, 10/1/2012, 12/13/2012, , , , , , , 2. At the bottom, the 'Submit' button is highlighted with a red box.

Expect Name In File	Type	Required Field	Found In File	Mapped Db Field
CoCCode	String(5)	Yes	Yes	cocid
ReportDateTime	DateTime	Yes	Yes	createdOn
ReportStartDate	Date	Yes	Yes	reportingPeriodDate
ReportEndDate	Date	-	Yes	ReportEndDate
SoftwareName	String(50)	-	Yes	SoftwareName
SourceType	Integer	-	Yes	SourceType
SourceContactFirst	String(50)	-	Yes	SourceContactFirst
SourceContactLast	String(50)	-	Yes	SourceContactLast
SourceContactEmail	String(50)	-	Yes	SourceContactEmail
ESSHUniverse_1A	Integer	-	Yes	personsEsShUniverse
ESSHAvsTime_1A	Decimal	-	Yes	personsEsShAverageLOT

#	CoCCode	ReportDateTime	ReportStartDate	ReportEndDate	SoftwareName	SourceType	SourceContactFirst	SourceContactLast	SourceContactEmail	ESSHUni
1	AA-102	10/1/2012	12/13/2012							2

Successful Import (continued)

File has been successfully processed for current CoC.

Data Validation: **Validated - can submit**

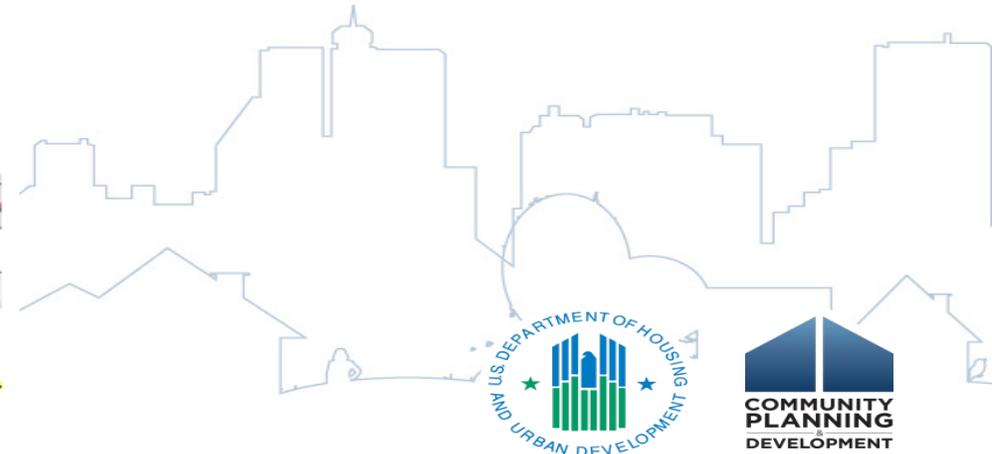
Expected Name In File	Type	Required Field	Found In File	Mapped Db Field	Errors or Warnings
CoCCode	String(6)	Yes	Yes	cocId	
ReportDateTime	DateTime	Yes	Yes	createdOn	
ReportStartDate	Date	Yes	Yes	reportingPeriodDate	
ReportEndDate	Date	-	Yes	ReportEndDate	
SoftwareName	String(50)	-	Yes	SoftwareName	
SourceType	Integer	-	Yes	SourceType	
SourceContactFirst	String(50)	-	Yes	SourceContactFirst	
SourceContactLast	String(50)	-	Yes	SourceContactLast	
SourceContactEmail	String(50)	-	Yes	SourceContactEmail	
ESSHUniverse_1A	Integer	-	Yes	personsEsShUniverse	
ESSHAverageTime_1A	Decimal	-	Yes	personsEsShAverageTime	

Data Preview

#	CoCCode	ReportDateTime	ReportStartDate	ReportEndDate	SoftwareName	SourceType	SourceContactFirst	SourceContactLast	SourceContactEmail
1	AA-102	10/1/2012	12/13/2012						

Successfully saved in db

Successful Submission



Unsuccessful Import

Exported data
with errors

User can either
fix the error(s)
or manually
enter data
from the HMIS
report

Uploaded file: **Error File AA 102.csv**

File size: 1,766 (B)

Total Records: 1

Missing Fields: 1

Total Errors: 1

Total Warnings: 1

Data Validation **Error - can not submit**

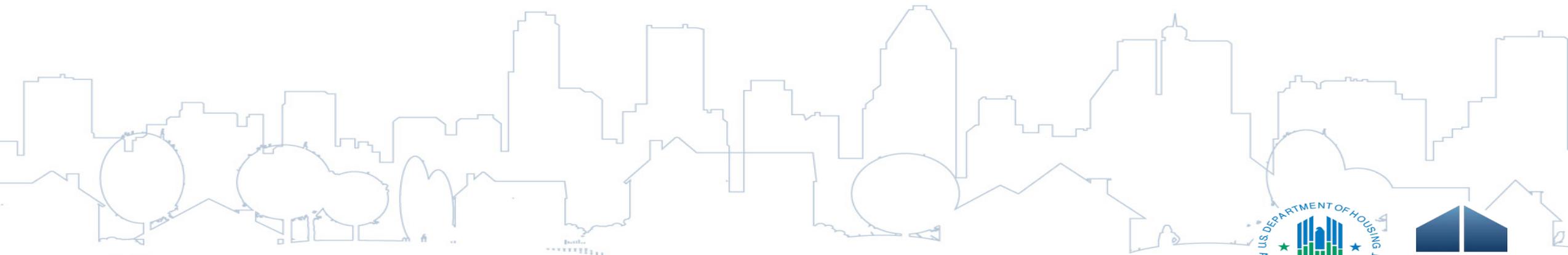
Expected Name in File	Type	Required Field	Found In File	Mapped Db Field	Errors or Warnings
CoCCode	String(5)	Yes	Yes	cocid	
ReportDateTime	DateTime	Yes	Yes	createdOn	
ReportStartDate	Date	Yes	Yes	reportingPeriodDate	
ReportEndDate	Date	-	Yes	ReportEndDate	
SoftwareName	String(50)	-	Yes	SoftwareName	
SourceType	Integer	-	Yes	SourceType	
SourceContactFirst	String(50)	-	Yes	SourceContactFirst	
SourceContactLast	String(50)	-	Yes	SourceContactLast	
SourceContactEmail	String(50)	-	Yes	SourceContactEmail	
ESSHUniverse_1A	Integer	-	Yes	personsEsShUniverse	Line #1: value (two) is not an integer
ESSHAvTime_1A	Decimal	-	No	personsEsShAvTime_OT	Field is missing in the file and custom will store NULL in db.

Data Preview

#	CoCCode	ReportDateTime	ReportStartDate	ReportEndDate	SoftwareName	SourceType	SourceContactFirst	SourceContactLast	SourceContactEmail	ESSHUniverse_1A	E
1	AA-102	10/1/2012	12/13/2012							two	2

Can not submit with errors

Navigating the Sys PM Module



Navigating the Sys PM Module



- Click on links in the gray navigation bar to access the seven different Sys PM tables and to enter and review data for each measure and associated metrics.
- In addition, users may also click on the “*Save and Go to Next Measure*” blue box on the bottom right corner of each page to navigate to the next measure

Save and Go to Next Measure



Measure 1: Length of Time Persons Remain Homeless (Table 1a)

This measures the number of clients active in the report date range across ES, SH (Metric 1.1) and then ES, SH and TH (Metric 1.2) along with their average and median length of time homeless. This includes time homeless during the report date range as well as prior to the report start date, going back no further than October, 1, 2012.

Metric 1.1: Change in the average and median length of time persons are homeless in ES and SH projects.

Metric 1.2: Change in the average and median length of time persons are homeless in ES, SH, and TH projects.

a. This measure is of the client's entry, exit, and bed night dates strictly as entered in the HMIS system.

		Universe (Persons)		Average LOT Homeless (bed nights)			Median LOT Homeless (bed nights)		
		Previous FY	Current FY	Previous FY	Current FY	Difference	Previous FY	Current FY	Difference
1.1	Persons in ES and SH	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>		<input type="text"/>	<input type="text"/>	
1.2	Persons in ES, SH, and TH	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>		<input type="text"/>	<input type="text"/>	



Measure 1: Length of Time Persons Remain Homeless (Table 1b)

b. Due to changes in DS Element 3.17, metrics for measure (b) will not be reported in 2016.

This measure includes data from each client's "Length of Time on Street, in an Emergency Shelter, or Safe Haven" (Data Standards element 3.17) response and prepends this answer to the client's entry date effectively extending the client's entry date backward in time. This "adjusted entry date" is then used in the calculations just as if it were the client's *actual* entry date.

		Universe (Persons)		Average LOT Homeless (bed nights)			Median LOT Homeless (bed nights)		
		Previous FY	Current FY	Previous FY	Current FY	Difference	Previous FY	Current FY	Difference
1.1	Persons in ES and SH	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>		<input type="text"/>	<input type="text"/>	
1.2	Persons in ES, SH, and TH	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>		<input type="text"/>	<input type="text"/>	

Save and Go to Next Measure



Measure 2: Persons who Exit to Permanent Housing and Return to Homelessness

Measure 2: The Extent to which Persons who Exit Homelessness to Permanent Housing Destinations Return to Homelessness

	Total # of Persons who Exited to a Permanent Housing Destination (2 Years Prior)	Returns to Homelessness in Less than 6 Months (0 - 180 days)		Returns to Homelessness from 6 to 12 Months (181 - 365 days)		Returns to Homelessness from 13 to 24 Months (366 - 730 days)		Number of Returns in 2 Years	
		# of Returns	% of Returns	# of Returns	% of Returns	# of Returns	% of Returns	# of Returns	% of Returns
Exit was from SO	<input type="text"/>	<input type="text"/>		<input type="text"/>		<input type="text"/>			
Exit was from ES	<input type="text"/>	<input type="text"/>		<input type="text"/>		<input type="text"/>			
Exit was from TH	<input type="text"/>	<input type="text"/>		<input type="text"/>		<input type="text"/>			
Exit was from SH	<input type="text"/>	<input type="text"/>		<input type="text"/>		<input type="text"/>			
Exit was from PH	<input type="text"/>	<input type="text"/>		<input type="text"/>		<input type="text"/>			
TOTAL Returns to Homelessness									

[Save and Go to Prev Measure](#)

[Save and Go to Next Measure](#)

Measure 3: Number of Homeless Persons (Metric 3.1 – Change in PIT Counts)

- *Table will auto populate from PIT data submitted in HDX*

This measures the change in PIT counts of sheltered and unsheltered homeless person as reported on the PIT (not from HMIS). If a CoC did not conduct an unsheltered count in a particular FY, then the next-most recent unsheltered data are used.

	Previous FY PIT Count	2015 PIT Count	Difference
Universe: Total PIT Count of sheltered and unsheltered persons	6621	5335	-1286
Emergency Shelter Total	2885	2349	-536
Safe Haven Total	23	24	1
Transitional Housing Total	3042	2217	-825
Total Sheltered Count	5950	4590	-1360
Unsheltered Count	671	745	74



Measure 3: Number of Homeless Persons (Metric 3.2 – Change in counts of clients using HMIS data)

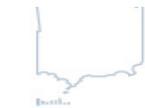
Metric 3.2 – Change in Annual Counts

This measures the change in annual counts of sheltered homeless persons in HMIS.

	Previous FY	Current FY	Difference
Universe: Unduplicated Total sheltered homeless persons	<input type="text"/>	<input type="text"/>	<input type="text"/>
Emergency Shelter Total	<input type="text"/>	<input type="text"/>	<input type="text"/>
Safe Haven Total	<input type="text"/>	<input type="text"/>	<input type="text"/>
Transitional Housing Total	<input type="text"/>	<input type="text"/>	<input type="text"/>

[Save and Go to Prev Measure](#)

[Save and Go to Next Measure](#)



Measure 4: Employment & Income Growth (Metrics 4.1, 4.2, & 4.3)

Metric 4.1 – Change in earned income for adult system stayers during the reporting period

	Previous FY	Current FY	Difference (percentage points)
Universe: Number of adults (system stayers)	<input type="text"/>	<input type="text"/>	
Number of adults with increased earned income	<input type="text"/>	<input type="text"/>	
Percentage of adults who increased earned income	<input type="text"/>	<input type="text"/>	<input type="text"/>

Metric 4.2 – Change in non-employment cash income for adult system stayers during the reporting period

	Previous FY	Current FY	Difference (percentage points)
Universe: Number of adults (system stayers)	<input type="text"/>	<input type="text"/>	
Number of adults with increased non-employment cash income	<input type="text"/>	<input type="text"/>	
Percentage of adults who increased non-employment cash income	<input type="text"/>	<input type="text"/>	<input type="text"/>

Metric 4.3 – Change in total income for adult system stayers during the reporting period

	Previous FY	Current FY	Difference (percentage points)
Universe: Number of adults (system stayers)	<input type="text"/>	<input type="text"/>	
Number of adults with increased total income	<input type="text"/>	<input type="text"/>	
Percentage of adults who increased total income	<input type="text"/>	<input type="text"/>	<input type="text"/>

- **Metric 4.1. Change in employment income during the reporting period for system stayers.**
- **Metric 4.2. Change in non-employment cash income during the reporting period for system stayers.**
- **Metric 4.3. Change in total cash income during the reporting period for system stayers.**



Measure 4: Employment & Income Growth (Metrics 4.4, 4.5, & 4.6)

Metric 4.4 – Change in earned income for adult system leavers

	Previous FY	Current FY	Difference (percentage points)
Universe: Number of adults who exited (system leavers)	<input type="text"/>	<input type="text"/>	
Number of adults who exited with increased earned income	<input type="text"/>	<input type="text"/>	
Percentage of adults who increased earned income	<input type="text"/>	<input type="text"/>	<input type="text"/>

Metric 4.5 – Change in non-employment cash income for adult system leavers

	Previous FY	Current FY	Difference (percentage points)
Universe: Number of adults who exited (system leavers)	<input type="text"/>	<input type="text"/>	
Number of adults who exited with increased non-employment cash income	<input type="text"/>	<input type="text"/>	
Percentage of adults who increased non-employment cash income	<input type="text"/>	<input type="text"/>	<input type="text"/>

Metric 4.6 – Change in total income for adult system leavers

	Previous FY	Current FY	Difference (percentage points)
Universe: Number of adults who exited (system leavers)	<input type="text"/>	<input type="text"/>	
Number of adults who exited with increased total income	<input type="text"/>	<input type="text"/>	
Percentage of adults who increased total income	<input type="text"/>	<input type="text"/>	<input type="text"/>

- **Metric 4.4. Change in employment income from entry to exit for system leavers.**
- **Metric 4.5. Change in non-employment cash income from entry to exit for system leavers.**
- **Metric 4.6. Change in total cash income from entry to exit for system leavers.**

Save and Go to Prev Measure

Save and Go to Next Measure



Measure 5: Number of Persons who Become Homeless for the First Time

This measures the number of people entering the homeless system through ES, SH, or TH (Metric 5.1) or ES, SH, TH, or PH (Metric 5.2) and determines whether they have any prior enrollments in the HMIS over the past two years. Those with no prior enrollments are considered to be experiencing homelessness for the first time.

Metric 5.1 – Change in the number of persons entering ES, SH, and TH projects with no prior enrollments in HMIS

	Previous FY	Current FY	Difference
Universe: Person with entries into ES, SH or TH during the reporting period.	<input type="text"/>	<input type="text" value="1"/>	
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	<input type="text"/>	<input type="text" value="2"/>	
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time)		-1	<input type="text"/>

Metric 5.2 – Change in the number of persons entering ES, SH, TH, and PH projects with no prior enrollments in HMIS

	Previous FY	Current FY	Difference
Universe: Person with entries into ES, SH, TH or PH during the reporting period.	<input type="text"/>	<input type="text"/>	
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	<input type="text"/>	<input type="text"/>	
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time.)			<input type="text"/>

Measure 6: Homeless Prevention and Housing Placement of Persons (Category 3)

Measure 6: Homeless Prevention and Housing Placement of Persons defined by category 3 of HUD's Homeless Definition in CoC Program-funded Projects

[Hide Instructions](#) ^

Manual Data Entry Instruction

For each measure enter results in each table from the System Performance Measures report generated out of your CoCs HMIS System. There are seven performance measures. Each measure may have one or more "metrics" used to measure the system performance. Click through each tab above to enter data for each measure and associated metrics. Gray boxes will be automatically calculated in HDX from data reported in the previous year. With the exception of PIT Count HDX information, there will not be any data in the gray boxes for 2016, since this is the first year of reporting.

Users should enter a note of explanation for each validation warning received. To enter a note of explanation, move the cursor over the data entry field and click on the note box. Enter a note of explanation and "save" before closing.

Reporting Period

2015 (10/1/2014 - 9/30/2015) ▾

[Print Errors](#)

This Measure is not applicable to CoCs in 2016.

[Go to Prev Measure](#)

[Go to Next Measure](#)

This measure is not applicable in 2016

Measure 7: Successful Placement and Permanent Housing Retention

This measures positive movement out of the homeless system and is divided into three tables: movement off the streets from Street Outreach (Metric 7a.1); movement into permanent housing situations from ES, SH, TH, and RRH (Metric 7b.1); and retention or exits to permanent housing situations from PH (other than PH-RRH).

Metric 7a.1 – Change in SO exits to temporary destinations, some institutional destinations, and permanent housing destinations

	Previous FY	Current FY	Difference (percentage points)
Universe: Persons who exit Street Outreach	<input type="text"/>	<input type="text"/>	
Of persons above, those who exited to temporary & some institutional destinations	<input type="text"/>	<input type="text"/>	
Of the persons above, those who exited to permanent housing destinations	<input type="text"/>	<input type="text"/>	
% Successful exits	<input type="text"/>	<input type="text"/>	<input type="text"/>

Metric 7b.1 – Change in ES, SH, TH, and PH-RRH exits to permanent housing destinations

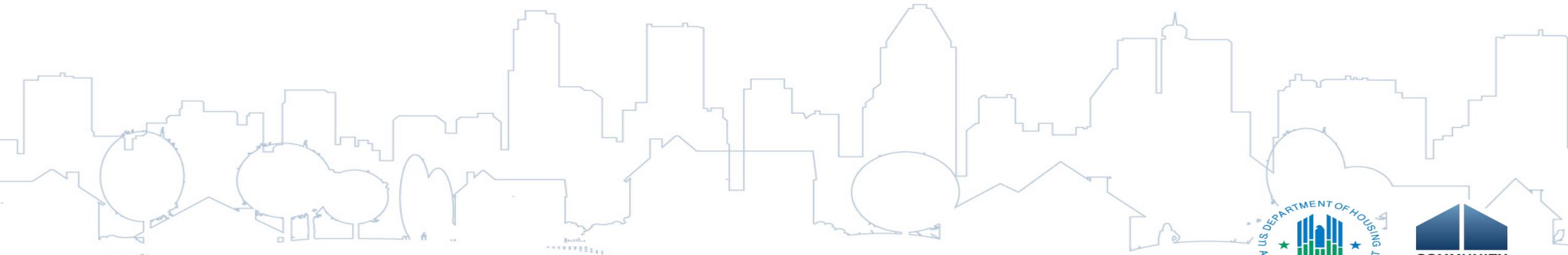
	Previous FY	Current FY	Difference (percentage points)
Universe: Persons in ES, SH, TH and PH-RRH who exited	<input type="text"/>	<input type="text"/>	
Of the persons above, those who exited to permanent housing destinations	<input type="text"/>	<input type="text"/>	
% Successful exits	<input type="text"/>	<input type="text"/>	<input type="text"/>

Metric 7b.2 – Change in PH exits to permanent housing destinations or retention of permanent housing

	Previous FY	Current FY	Difference (percentage points)
Universe: Persons in all PH projects except PH-RRH	<input type="text"/>	<input type="text"/>	
Of persons above, those who remained in applicable PH projects and those who exited to permanent housing destinations	<input type="text"/>	<input type="text"/>	
% Successful exits/retention	<input type="text"/>	<input type="text"/>	<input type="text"/>



Validations and Final Submission



Addressing Validation Warnings

- Warnings appear once data is saved
- Click Hide Error Messages to hide the yellow validation warnings

Warning text will be in red, even when yellow flags are hidden

Reporting Period
2015 (10/1/2014 - 9/30/2015)

Hide Error Messages Print Errors Save

This measure counts clients who exited SO, ES, TH, SH or PH to a permanent housing destination in the date range two years prior to the report date range. Of those clients, the measure reports on how many of them returned to homelessness as indicated in the HHSIS for up to two years after their initial exit.

	Total # of Persons who Exited to a Permanent Housing Destination (2 Year Prior)		Returns to Homelessness in Less than 6 Months (0 - 180 days)		Returns to Homelessness from 6 to 12 Months (181 - 365 days)		Returns to Homelessness from 13 to 24 Months (366 - 730 days)		Number of Returns in 2 Years	
	# of Returns	% of Returns	# of Returns	% of Returns	# of Returns	% of Returns	# of Returns	% of Returns	# of Returns	% of Returns
Exit was from SO	9	50%	5	56%	6	67%	5	59%	10	211%
Exit was from ES	5	80%	4	80%	3	60%	2	40%	9	100%
Exit was from TH					5		7		12	
Exit was from SH							2		2	
Exit was from PH										
TOTAL Returns to Homelessness	14	64%	9	100%	14	100%	19	130%		

Validation Warning: We do not expect this percentage to exceed 100%.

Validation Warning: We do not expect this percentage to exceed 100%.

Validation Warning: We do not expect this percentage to exceed 100%.

Validation Warning: We do not expect this percentage to exceed 100%.

Save and Go to Prev Measure Save and Go to Next Measure

Validation Notes

- Leave a note of explanation for each warning received
- Click on the field with the warning to enter a note

Metric 4.2 – Change in non-employment cash income for adult system stayers during the reporting period

	Previous FY	Current FY	Difference
Universe: Number of adults (system stayers)	0	15	
Number of adults with increased non-employment cash income			
Percentage of adults who increased non-employment cash income			

Metric 4.3 – Change in total income for adult system stayers during the reporting period

Universe: Number of adults (system stayers)			
Number of adults with increased total income			

Validation Warning
The number of adult system stayers is not consistent across Metrics 4.2 and 4.3.

Notes

Leave a note of explanation for each validation warning by clicking on the field containing the warning. Be sure to click on the Save Notes box at the bottom of each note to save your explanation.

Save Notes

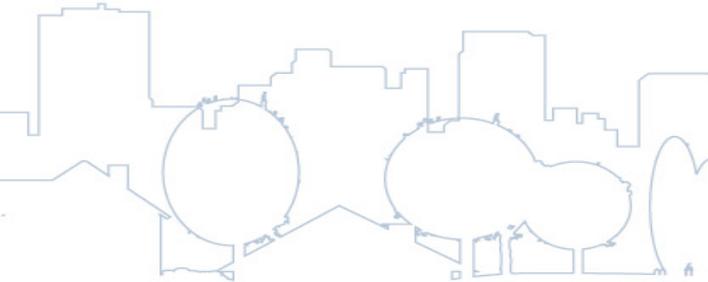
Validation Warning List

- Validation warnings can also be viewed from the Reporting Status tab

Reporting Status for AA-101 - Test CoC 1

Reporting Period: 2015 (10/1/2014 - 9/30/2015) ▾

Current Status	In Progress Submit Data
Last Updated On	6/2/2016
Last Updated By	Tracy D'Alanno
Submitted On	-
Submitted By	-
Validation Warnings -	8 Validation Warnings Print
	Error
	We do not expect this percentage to exceed 100%. Fix This
	We do not expect this percentage to exceed 100%. Fix This
	We do not expect this percentage to exceed 100%. Fix This
	We do not expect this percentage to exceed 100%. Fix This
	We do not expect this percentage to exceed 100%. Fix This
	We do not expect this percentage to exceed 100%. Fix This
The number of adult system stayers should be consistent across Metrics 4.1, 4.2, and 4.3. Fix This	
The number of adult system stayers should be consistent across Metrics 4.1, 4.2, and 4.3. Fix This	



Reporting Status Tab - Submission

To submit data, click on the Reporting Status tab on the gray toolbar. Then, click on the blue “Submit Data” button

Homelessness Data Exchange: Now viewing data for: AA-104 - Test CoC 4

Home Dashboard HIC PIT AHAR Sys PM Messages Reports HDX Admin

Performance Measurement Module (Sys PM) Reports Measure 1 Measure 2 Measure 3 Measure 4 Measure 5 Measure 6 Measure 7 **Reporting Status** Import

Reporting Status for AA-104 - Test CoC 4

Reporting Period: 2015 (10/1/2014 - 9/30/2015)

Current Status	In Progress	Submit Data
Reports	• Sys PM Report  	
Last Updated On	6/2/2016	
Last Updated By	Tracy D'Alanno	
Submitted On	5/23/2016	
Submitted By	Julia Brown	
Validation Warnings +	0 Validation Warnings	
Messages +	No Messages	

If you cannot see the blue submit button, contact your CoC Collaborative Applicant and ask them to provide you with submit rights.

Preparing a Sys PM Summary Report

- CoCs can generate a summary report of their Sys PM data in PDF or Excel format.
- Click on the Sys PM Report link to download the report.

Homelessness Data Exchange Now viewing data for: AA-104 - Test CoC 4

Home Dashboard HIG PIT AHAR **Sys PM** Messages Reports HDX Admin

Performance Measurement Module (Sys PM) Reports Measure 1 Measure 2 Measure 3 Measure 4 Measure 5

Reporting Status for AA-104 - Test CoC 4

Reporting Period: 2015 (10/1/2014 - 9/30/2015)

Current Status	In Progress Submit Data
Reports	<ul style="list-style-type: none"> • Sys PM Report  
Last Updated On	6/14/2016
Last Updated By	Tracy O'Alanno
Submitted On	-
Submitted By	-
Validation Warnings	0 Validation Warnings
Messages	No Messages

Performance Measurement Module (Sys PM)

Measure 1: Length of Time Persons Remain Homeless

This measures the number of clients active in the report date range across ES, SH (Metric 1.1) and then ES, SH and TH (Metric 1.2) along with their average and median length of time homeless. This includes time homeless during the report date range as well as prior to the report start date, going back no further than October, 1, 2012.

Metric 1.1: Change in the average and median length of time persons are homeless in ES and SH projects.
Metric 1.2: Change in the average and median length of time persons are homeless in ES, SH, and TH projects.

a. This measure is of the client's entry, exit, and bed night dates strictly as entered in the HMIS system.

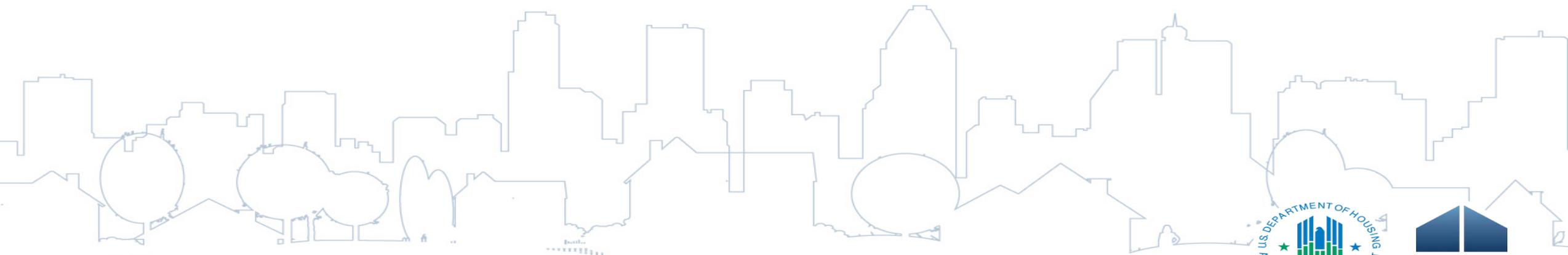
	Universe (Persons)		Average LOT Homeless (bed nights)			Median LOT Homeless (bed nights)		
	Previous FY	Current FY	Previous FY	Current FY	Difference	Previous FY	Current FY	Difference
1.1 Persons in ES and SH								
1.2 Persons in ES, SH, and TH								

b. Due to changes in DS Element 3.17, metrics for measure (b) will not be reported in 2016.

This measure includes data from each client's "Length of Time on Street, in an Emergency Shelter, or Safe Haven" (Data Standards element 3.17) response and prepends this answer to the client's entry date effectively extending the client's entry date backward in time. This "adjusted entry date" is then used in the calculations just as if it were the client's actual entry date.

	Universe (Persons)		Average LOT Homeless (bed nights)			Median LOT Homeless (bed nights)		
	Previous FY	Current FY	Previous FY	Current FY	Difference	Previous FY	Current FY	Difference

Summary and Questions



Overview of Submission Steps

1. Confirm HDX User Accounts
2. Prepare your HMIS System Performance Measures report
3. Manually enter data into HDX ; OR
4. Import Sys PM data exported from HMIS into HDX;
5. Review submitted data;
6. Address validation warnings;
7. Submit final Sys PM data;
8. Generate report of the submitted data; and
9. Retain summary report documentation

Next Steps

- FY2016 CoC Program competition will include System Performance Measures
- First year data may be used as a baseline
- Focus efforts on
 - Improving HMIS data quality
 - Generating and testing system performance data
 - Reviewing and understanding the data
- Carefully review the HUD System Performance Measures videos, and additional resources

Questions?!

Any questions that you weren't able to get answered today may be submitted via the HUD Exchange CoC Program [Ask A Question](#) page.

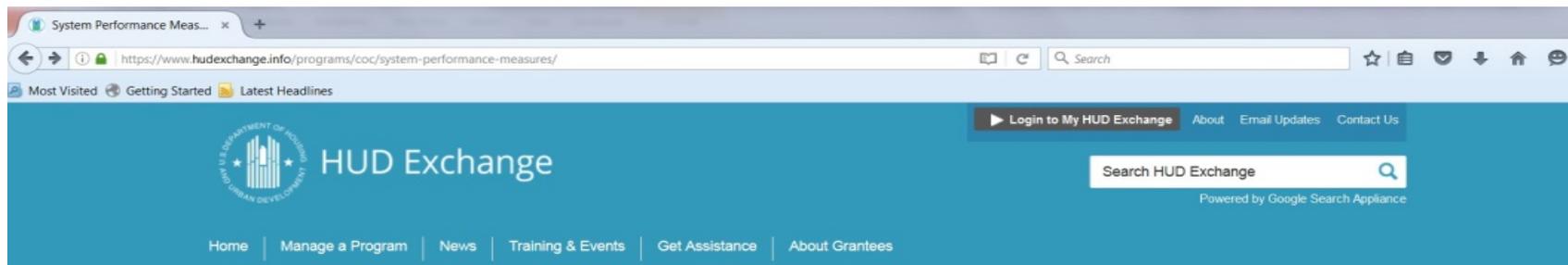


- For technical questions related to submission of data in the HDX, select **HDX: Homelessness Data Exchange (including PIT, HIC and AHAR)** at the top of page 2, under the Reporting Systems headline in response to the “my question is related to” prompt
- For questions related to calculation of the measures or preparing the report in HMIS, select **Homeless Management Information System**

HUD System Performance Measures Page

HUD System Performance Measures page on the HUD Exchange:

<https://www.hudexchange.info/coc/guides/system-performance-measures>



CoC Main

System Performance Measures

A critical aspect of the McKinney-Vento Homeless Assistance Act, as amended, is a focus on viewing the local homeless response as a coordinated system of homeless assistance options as opposed to homeless assistance programs and funding sources that operate independently in a community. To facilitate this perspective the Act now requires communities to measure their performance as a coordinated system, in addition to analyzing performance by specific projects or project types.

The Act has established a set of selection criteria for HUD to use in awarding CoC funding in section 427 that require CoCs to report to HUD their system-level performance. The intent of these selection criteria are to encourage CoCs, in coordination with ESG Program recipients and all other homeless assistance stakeholders in the community, to regularly measure their progress in meeting the needs of people experiencing homelessness in their community and to report this progress to HUD.

CoCs also play an integral role in Consolidated Plan (Con Plan) jurisdictions' planning process. They are required to provide the jurisdiction with the information necessary to complete the Con Plan(s) for homeless assistance provided to persons within the CoC's geographic area that falls within the Con Plan jurisdiction's geographic area, including data on performance measures. HUD will use the system-level performance information as a competitive element in its annual CoC Program Competition and to gauge the state of the homeless response system nationally.

This page provides HUD guidance for CoCs on system-level performance.

Instructions and Guidance

