

# Section 811 PRA Program

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*Supporting Successful Tenancies*



# Today's Agenda

- The Support in Permanent Supportive Housing
  - Community Based Supports
  - Pre-Tenancy Supports
  - Tenancy Sustaining Supports
- Target Populations
- Who provides supports
- Funding Supports
- Discussion



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# New Staff Training Series



# Training Series

- Webinar 1: 811 PRA Overview
- Webinar 2: Unit Identification
- Webinar 3: From Outreach to Move-in
- Webinar 4: Ongoing Grantee Responsibilities
- Webinar 5:
  - ~~HUD Systems Grantee Responsibilities~~ [POSTPONED- April 26, 2018]
  - **New Webinar!- Reasonable Accommodation**
- Webinar 6: Helping Owners Meet their Responsibilities
- Webinar 7: Supporting Successful Tenancies
- Webinar 8: Discussion



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# Best Practice Supports



# What Does Best Practice Tell Us it Takes to Access and Sustain PSH?

## Housing Related Services

- Locating housing
- Housing Application
- Meeting Tenant Selection Criteria
- Dealing w/ Reasonable Accommodation
- Obtain furnishings/household supplies
- Move In
- Maintain relationship with the Landlord
- Assure rent is paid, and on time

## Community Support Services

- Assistance in Accessing Entitlements
- Referral to Social Services and Community Resources
- Behavioral Health and Primary Care Services
- In vivo Skill Building
- Peer/Recovery Supports
- Employment/Supported Employment
- Facilitation of Community Integration
- Crisis Planning

# Pre-Tenancy Housing Services

- Conducting a tenant screening and housing assessment that identifies the participant's preferences and barriers related to successful tenancy.
- Developing an individualized housing support plan based upon the housing assessment that:
  - Addresses identified barriers;
  - Includes short and long-term measurable goals;
  - Establishes the participant's approach to meeting the goal; and
  - Identifies when other providers or services, both reimbursed and not reimbursed by Medicaid, may be required.
- Assisting with the housing application and search process.



# Pre-Tenancy Housing Services

- Identifying resources to cover start-up expenses (e.g., security deposits, furnishings, adaptive aides, environmental modifications), moving costs and other one-time expenses.
- Ensuring that the living environment is safe and ready for move-in.
- Assisting in arranging for and supporting the details of the move.
- Developing a housing support crisis plan that includes prevention and early intervention services when housing is jeopardized.



# Tenancy-Sustaining Services

- Providing early identification and intervention for behaviors that may jeopardize housing.
- Education and training on the role, rights and responsibilities of the tenant and landlord.
- Coaching on developing and maintaining key relationships with landlords/property managers with a goal of fostering successful tenancy.
- Assistance in resolving disputes with landlords and/or neighbors to reduce risk of eviction or other adverse action.

# Tenancy-Sustaining Services

- Advocacy and linkage with community resources to prevent eviction when housing is, or may potentially become jeopardized.
- Assistance with the recertification process.
- Coordinating with the tenant to review, update and modify their housing support and crisis plan on a regular basis to reflect current needs and address existing or recurring housing retention barriers.
- Continuing training on being a good tenant and lease compliance

# Other Community-Based Services

- Outreach & In-reach Services
- Service Assessment
- Service Plan Development
- Care Coordination
- Service Monitoring
- Assistance with Daily Living Skills
- Equipment, Technology, and Modifications
- Skill Development and Acquisition
- Job Skills Training/Education including Supported Employment
- Transportation
- Support Groups
- Caregiver/Family Support
- Health Management
- Counseling and Therapies
- Peer Supports
- Discharge Planning

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# Target Populations



# Potential Beneficiaries of Medicaid Housing-Related Services

- Individuals may transition from a variety of circumstances including:
  - Institutional settings (hospitals, nursing homes, or ICF/IID);
  - Residential treatment centers;
  - Assisted living facilities;
  - Homelessness or chronic homelessness;
  - Correctional facilities;
  - Foster care; and
  - Other settings that do not meet home and community-based settings requirements.

# Potential Target Populations

- Individuals with Mental Illness
- Seniors and People with Physical and Other Disabilities
- Individuals with Intellectual/Developmental Disabilities
- Individuals who are Homeless / At-Risk of Homelessness

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# Who Provides Services?



# Providers of Housing-Related Services Specific to Getting and Keeping Housing

## Staff who provide HRS may be known as:

- Case managers
- Transition coordinators
- Housing specialists or housing coordinators

## Providers may be:

- Distinct housing specialists providing a stand-alone service
- Housing specialists within a team approach such as Assertive Community Treatment
- Providing housing-related support as part of a broader case management service



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# Paying for Services



# Medicaid Authorities to Pay for Eligible Housing-Related Services

- Consistent with statute, CMS does not provide Federal Financial Participation for room and board in home and community-based services, but can assist states with coverage of certain housing-related activities and services.
- Medicaid State Plan
  - Targeted Case Management
- Medicaid 1915 (c) waivers
- Medicaid 1915 (i) waivers
- Medicaid 1915 (k) waivers
- Medicaid 1915 (b) waivers
- Medicaid 1115 Demonstration



# Other Funding Sources

- State Funding
- Mental Health Block Grant
- Ryan White
- Continuum of Care



# Questions?

