BOLD THINKERS DRIVING REAL-WORLD IMPACT

ROSS-SC Data Dashboard

Webinar 3: Advanced Performance Metrics & Data Quality

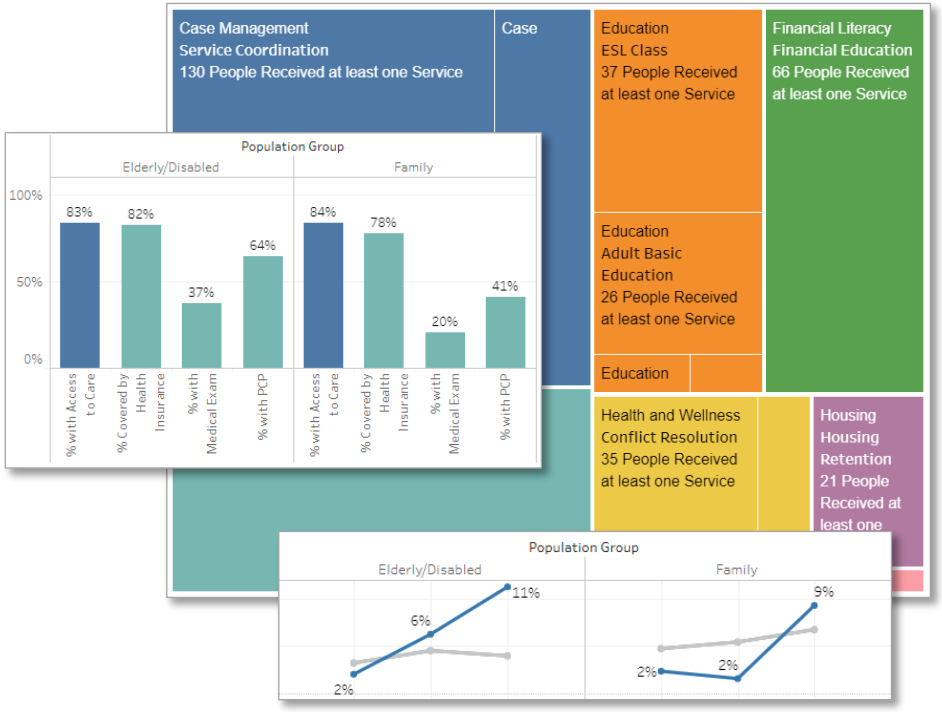
April 29, 2021

Welcome

- Plan for today
  - Purpose of the Data Dashboard
  - Advanced data quality
  - Advanced performance metrics
  - Question and answer
- Use the “**Q&A**” feature to ask a question anytime

Purpose of the Data Dashboard

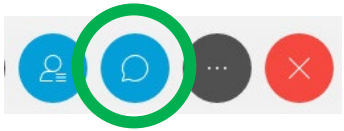
- Visualizes ROSS data
- Helps you:
  - See the reach of your work
  - Compare your program's performance
  - Find areas to improve
- Based on your annual reports



How Your ROSS Data Gets to the Dashboard

Poll: Exploring the Dashboard

How have you used the Data Dashboard so far?

- Open the chat: 
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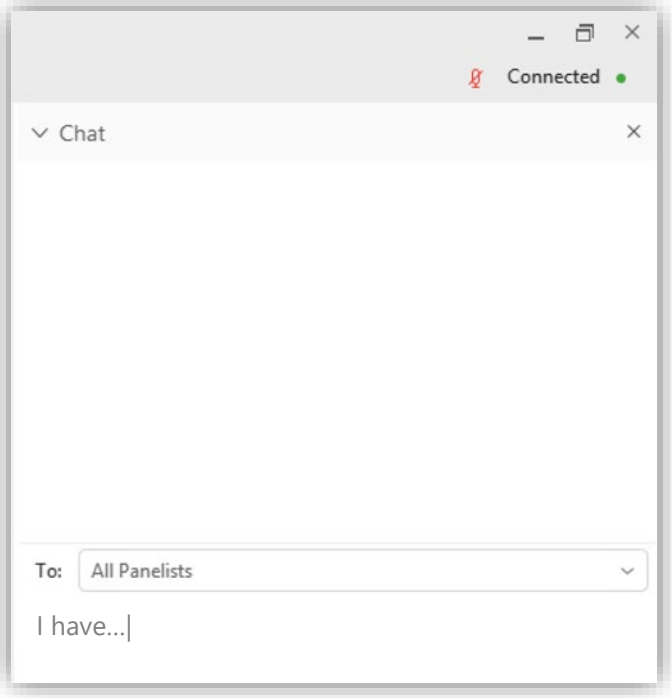
- Press *Enter*

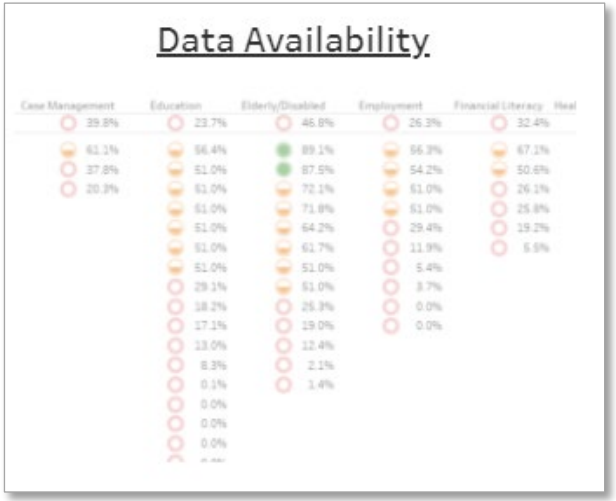


Data Quality

Advanced Improvements

Advanced Data Quality

- General best practices
- Participants and non-participants
- Recording frequent services
- Tracking data continually
- Upcoming data elements



Best Practices

- Don’t leave fields blank
- Report what you know, even when nothing happened
- Only use “Information Not Collected” when you are unsure
- Follow up with service providers
- Make a plan and stick with it

Best Practices Example

Fixed ID	Data Elements	Data Elements Description	Response Options	Grantees that are required to respond:	Comments
57	Job Development Service	The individual received job development services.	1= Yes 3= N/A 77= Information not collected	Required for FY16 and FY17 grantees. Also required for FY18 and FY19 grantees that selected Employment and/or Reentry as an area of need/focus	Job development is contacting an employer directly for the purpose of obtaining possible employment for a specific individual. Job Development services may be counted if it was provided by the ROSS-SC, a partner, or service provider. If you did not select employment or reentry as an area of need/focus and do not wish to report, you should select "information not collected." In the case of elderly individuals, you may select "N/A" if they are not seeking employment.

Best Practices Example

✗ (blank)

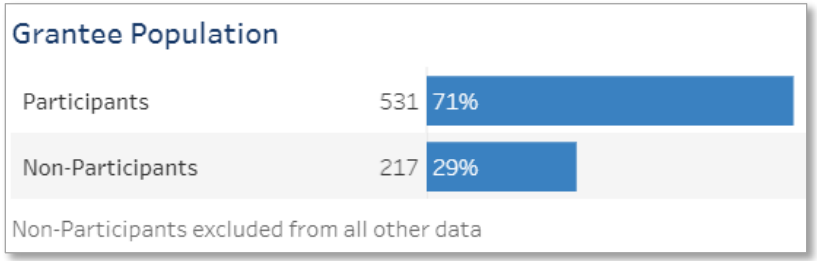
✓ 1 = Yes

✓ 3 = N/A

✗ 77 = Information Not Collected

Participants and Non-Participants

- Participants receive **needs assessments** *and* services



- Non-participants receive *only* services
- Goal for participants: achieve ROSS KPIs
- Goal for non-participants: convert into participants
- Drawn from “Participant Status” data element

Recording Frequent Services

- Some services provided regularly or multiple times
- Report each confirmed event using “Number of Times” elements
- Shows HUD program reach; progress towards Key Performance Indicators (KPIs)
- Helps you track growth

Recording Frequent Services

76	High School/ GED Preparation Service	The individual participated in an organized program of study or a GED preparation class to attain secondary school diploma or equivalent.	1= Yes 100=N/A 77= Information not collected	Required for FY16 and FY17 grantees Also required for FY18 and FY19 grantees that selected Education and/or Reentry as an area of need to be addressed.	This may take the form of classes, online course, or one-on-one tutoring. If your program did not select education or reentry as an area of focus/need and you choose not to report for this data element, then you must select "information not collected." If the individual is in pre-school, elementary school, middle school, or high school grade 9-11, then you may select "N/A"
76	High School/ GED Preparation Service Number	If the individual participated in High School/ GED preparation, input number of times	A whole number	Required for FY16 and FY17 grantees Also required for FY18 and FY19 grantees that selected education as an area of need to be addressed.	A single event shall count as one. If the individual has received High School/ GED Preparation service, then you must enter number of times. If this information is not collected or N/A, please enter "9999" or "-1."

Tracking Data Continually

- Best practice: enter data after each meeting
- Captures more of your work
- Simplifies reporting
- Many ROSS Key Performance Indicators cover *processes*
- Online Data Collection (OLDC, previously inForm)

Tracking Data Continually: Workflow

1. Create report

On-Line Data Collection

2. Update continually
   A. Open report in Edit mode
   B. Add/change data
   C. Save report

3. Submit report

Upcoming Data Elements in OLDC

- Not all elements from ROSS Data Guide available in OLDC
- To be added in the future
- For now, track manually or in case management software

Upcoming Data Elements in OLDC

Employment

- Occupation Skills (OST) Service Code
- Self-Directed Job Search Service
- Work Readiness Service
- Job Development Service
- Job Retention Service

Financial

- Financial Account Creation
- Tax Preparation Service
- Legal Assistance Service
- Legal Assistance Type
- Financial Account Creation Service

Health

- Food and Nutrition

Housing

- Housing Status Code
- Temporary Housing Placement
- Independent Living Service
- Pre-housing Counseling
- Post-Housing Counseling

Other

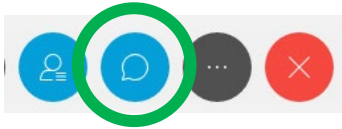
- Parenting Skills Service
- Returning Citizen

Data Quality Resources

- ROSS Data Guide
- Webinar recordings
- Data Quality Quick Reference Guide (NEW)

Poll: Improving Data Quality

What is the next step you will take to improve your data quality?

- Open the chat: 
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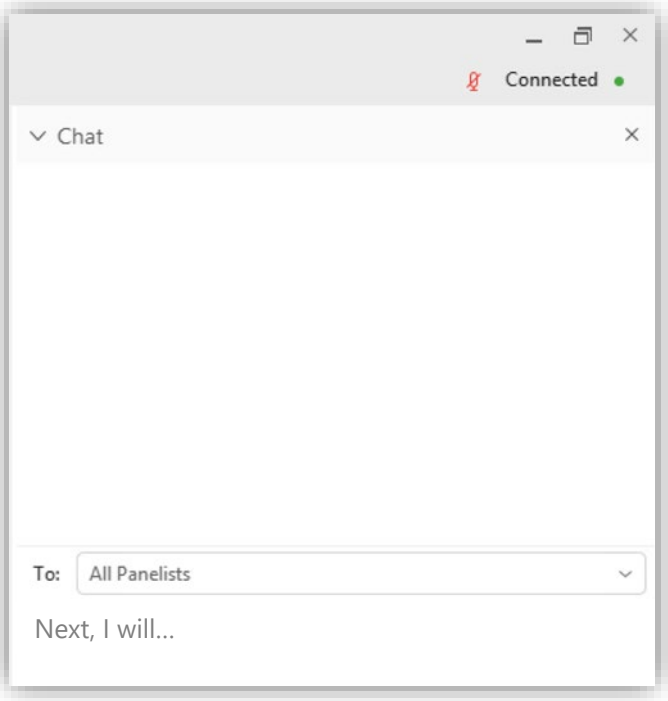


Advanced Performance Metrics

Change over Time

Demo

ROSS-SC Data Dashboard By Grantee

Select a Grantee

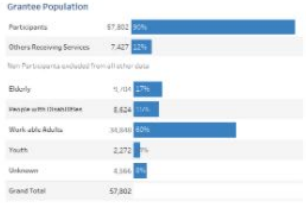
Demo Grantee (ROSS000000)

↖ Data Dashboard by State

↖ Data Dashboard Tables

Basic Metrics

Overview



Services Provided

Outcomes over Time

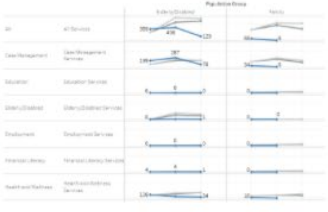
Data Availability

Services in Depth

Services Provided

Services by Population

Services over Time



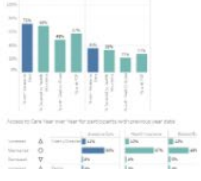
Grantee Service Comparison

Outcomes in Depth

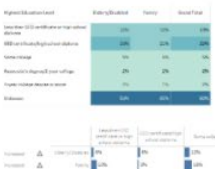
Outcomes over Time

Monthly Paid Earnings

Access to Care



Education

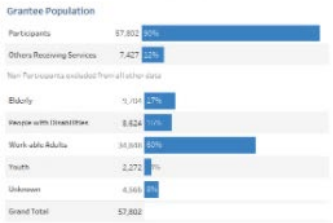


Employment

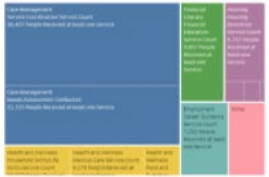
Public Benefits Received

Basic Metrics

Overview



Services Provided



Outcomes over Time

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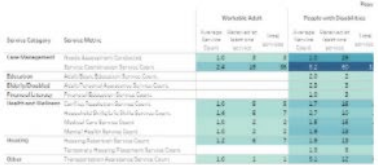
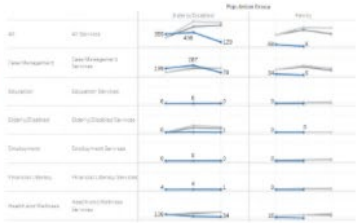


Services over Time



Grantee Service Comparison

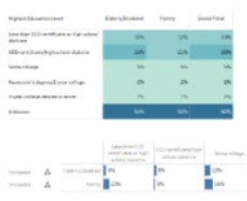
Outcomes in Depth

Outcomes over Time

Monthly Paid Earnings

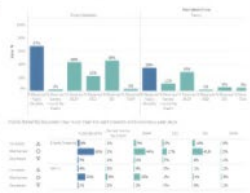
Access to Care

Education



Employment

Public Benefits Received



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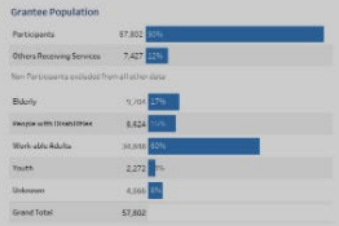
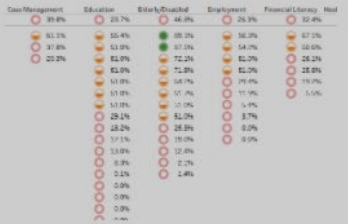


Services Provided

Outcomes over Time

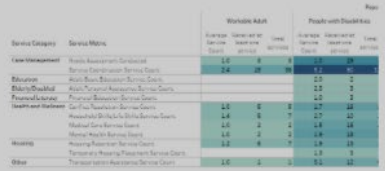
Data Availability



Services in Depth

Services Provided

Services by Population



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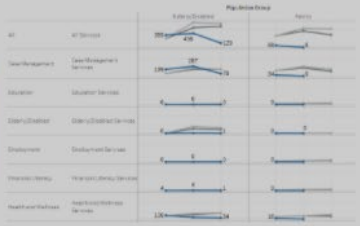

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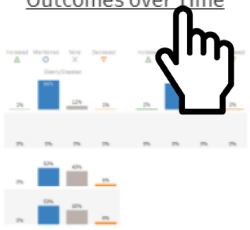
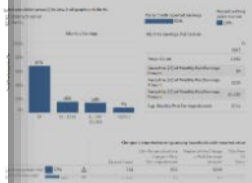
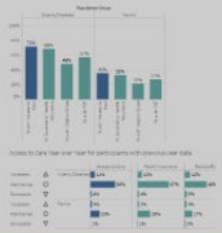


Monthly Paid Earnings



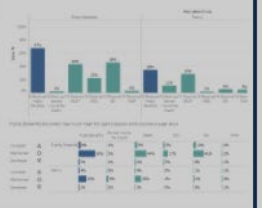
Access to Care



Education

Employment

Public Benefits Received



Outcomes over Time

Demo Grantee (ROSS000000)

Home

10/1/2016- 9/30/2019

Select a Grantee: Demo Grantee (ROSS000000)

Fiscal Year Start: 2017

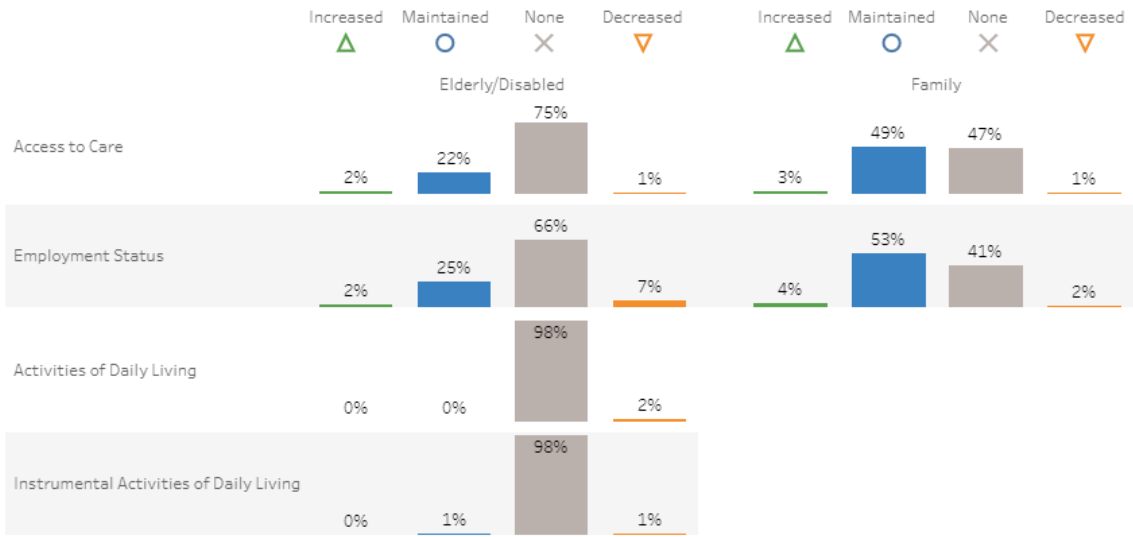
Fiscal Year End: 2019

OUTCOMES IN DEPTH

See Example

Outcomes over Time | Monthly Paid Earnings | Access to Care | Education | Employment | Public Benefits Received

This view shows year-over-year changes in certain outcomes for the selected grantee.



Data Availability (Performance Metrics): 26.8%

Data Availability (Demographics): 100.0%

Outcomes over Time

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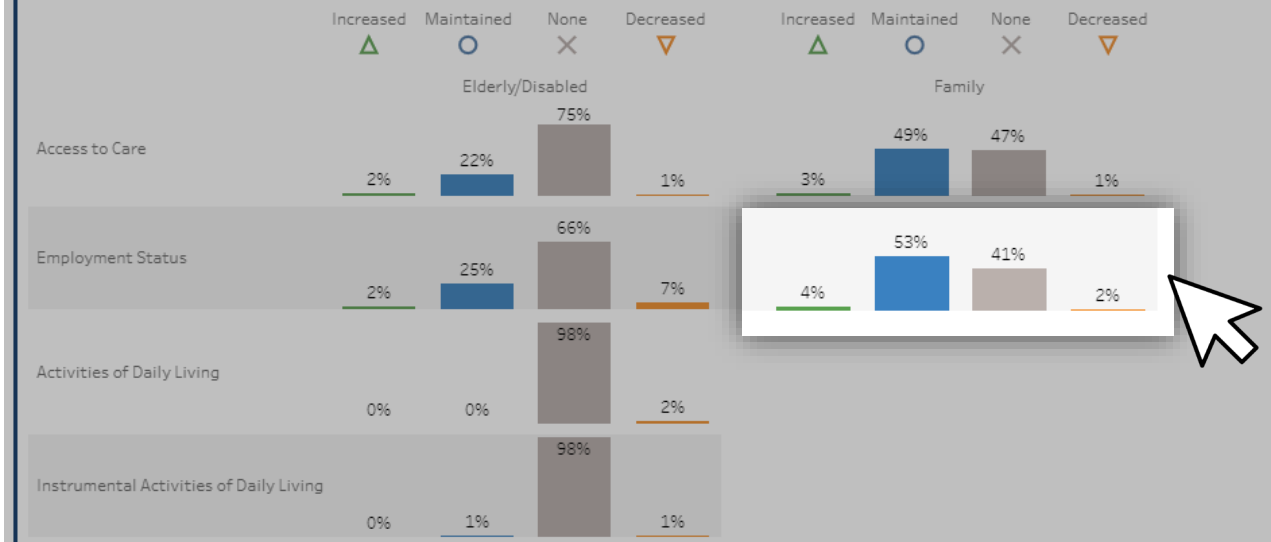

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Outcomes over Time

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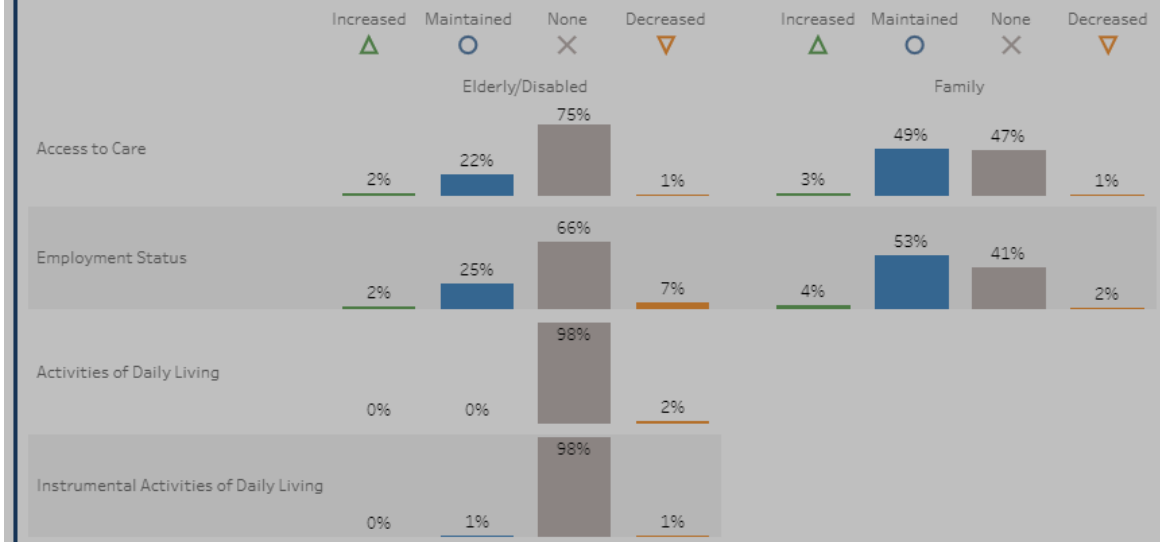

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Outcomes over Time

Demo Grantee (ROSS000000)

↖ Home

10/1/2016- 9/30/2018

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Fiscal Year Start: 2017

Fiscal Year End: 2018

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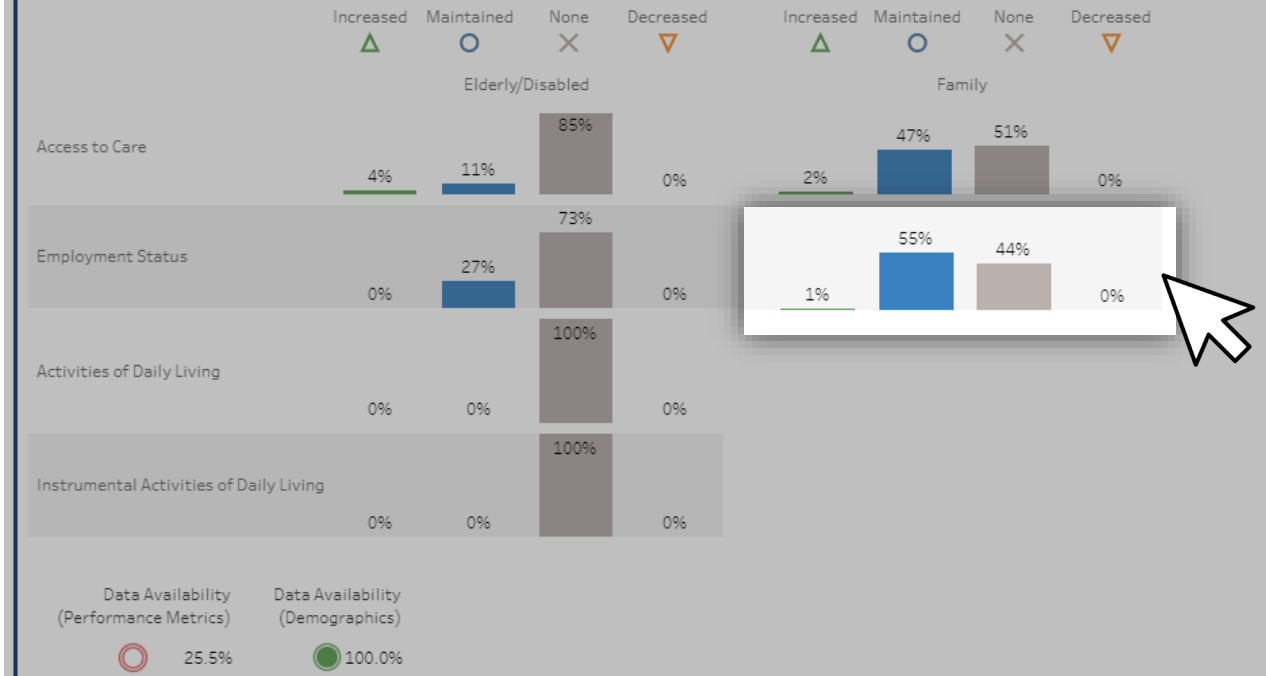

Outcomes over Time

Demo Grantee (ROSS000000)

Home

10/1/2016- 9/30/2018

Select a Grantee: Demo Grantee (ROSS000000)

Fiscal Year Start: 2017

Fiscal Year End: 2018

See Example

OUTCOMES IN DEPTH

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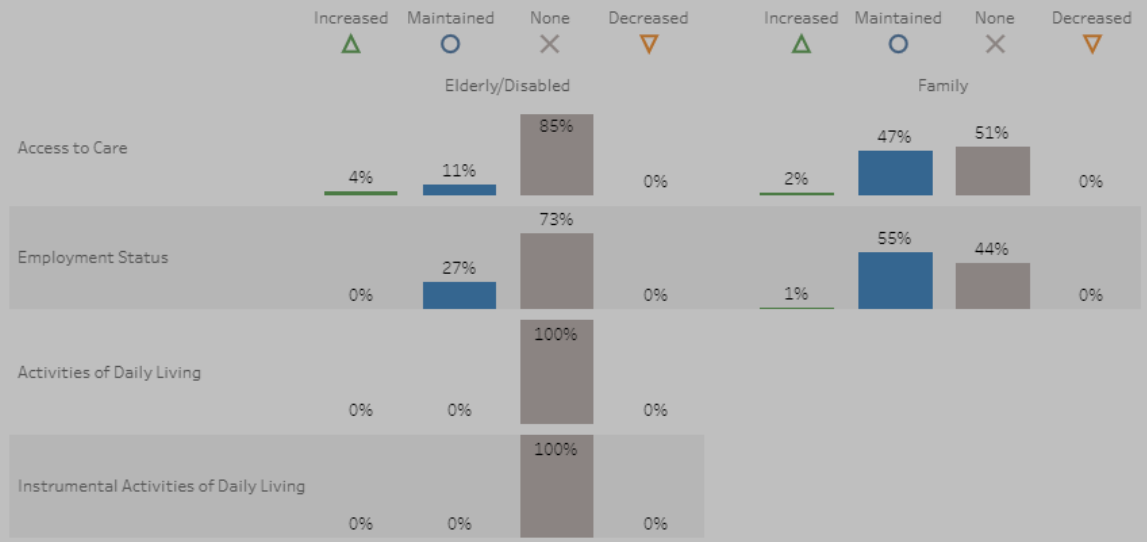

Data Availability (Performance Metrics) 25.5%

Data Availability (Demographics) 100.0%

Outcomes over Time

Demo Grantee (ROSS000000)

Home

10/1/2016- 9/30/2019

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Fiscal Year Start: 2017

Fiscal Year End: 2019

OUTCOMES IN DEPTH

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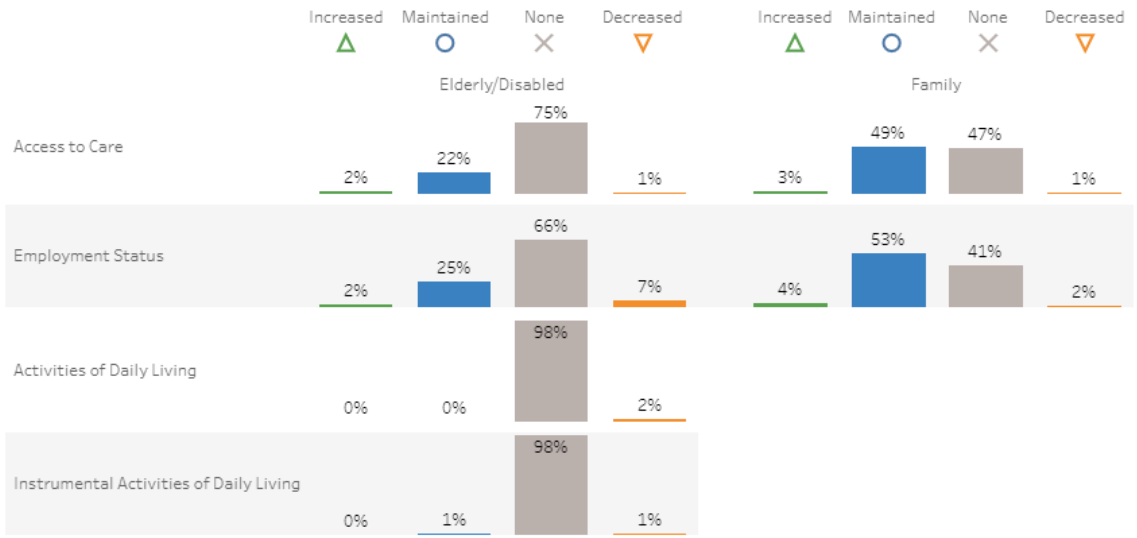

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Outcomes over Time

Demo Grantee (ROSS000000)

Home

10/1/2016- 9/30/2019

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Fiscal Year Start: 2017

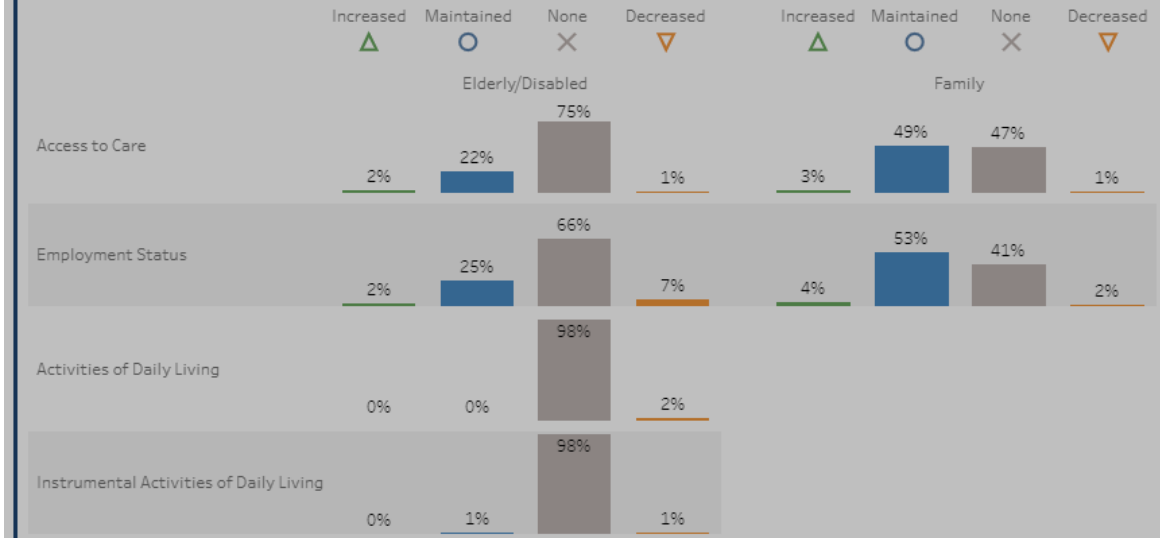
Fiscal Year End: 2019

See Example

OUTCOMES IN DEPTH

Outcomes over Time | Monthly Paid Earnings | Access to Care | Education | Employment | Public Benefits Received

This view shows year-over-year changes in certa[illegible]es for the selected grantee.



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Monthly Paid Earnings

Distribution of monthly earnings among households with reported values

↖ Home

Demo Grantee (ROSS000000)

10/1/2016- 9/30/2019

Select a Grantee: Demo Grantee (ROSS000000)

Fiscal Year Start: 2017

Fiscal Year End: 2019

OUTCOMES IN DEPTH

See Example

Outcomes over Time | Monthly Paid Earnings | Access to Care | Education | Employment | Public Benefits Received

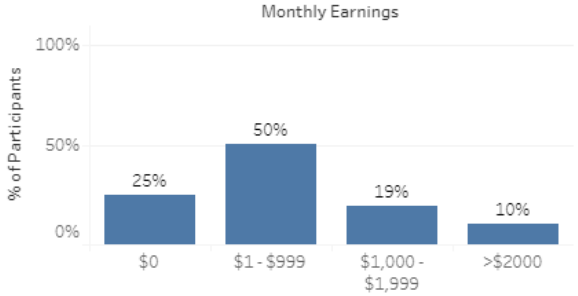
This view shows the distribution of monthly earnings among the selected grantee's participants and its changes over time.

Select population group(s) to view in all graphs and charts

- [x] Elderly/Disabled
- [x] Family

Percent with reported earnings: 22%

Percent with reported earnings two years in a row: 10%



Monthly Earnings Distribution	
Person Count	109
Percentile (25) of Monthly Paid Earnings Amount	$249
Percentile (50) of Monthly Paid Earnings Amount	$701
Percentile (75) of Monthly Paid Earnings Amount	$1,176
Avg. Monthly Paid Earnings Amount	$824

Changes in reported earnings among households with reported values two years in a row

		Person Count	Percentile (25) of Change in Monthly Paid Earnings Amount	Percentile (50) of Change in Monthly Paid Earnings Amount	Percentile (75) of Change in Monthly Paid Earnings Amount	Avg. Change in Monthly Paid Earnings Amount
$0 earnings in previous year	20% △	1	$2,800	$2,800	$2,800	$2,800
	80% ○	4	$0	$0	$0	$0

Monthly Paid Earnings

Distribution of monthly earnings among households with reported values

↖ Home

Demo Grantee (ROSS000000)

10/1/2016- 9/30/2019

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Fiscal Year Start: 2017

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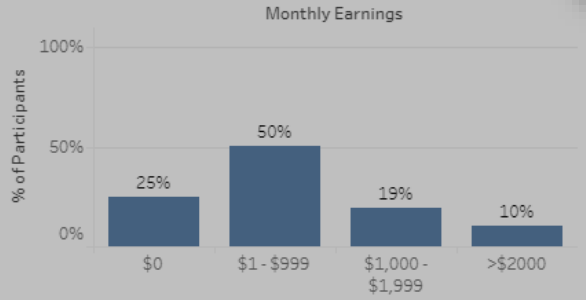


Monthly Earnings Distribution	
Person Count	109
Percentile (25) of Monthly Paid Earnings Amount	$249
Percentile (50) of Monthly Paid Earnings Amount	$701
Percentile (75) of Monthly Paid Earnings Amount	$1,176
Avg. Monthly Paid Earnings Amount	$824

Changes in reported earnings among households with reported values two years in a row

		Person Count	Percentile (25) of Change in Monthly Paid Earnings Amount	Percentile (50) of Change in Monthly Paid Earnings Amount	Percentile (75) of Change in Monthly Paid Earnings Amount	Avg. Change in Monthly Paid Earnings Amount
$0 earnings in previous year	20% △	1	$2,800	$2,800	$2,800	$2,800
	80% ○	4	$0	$0	$0	$0

Monthly Paid Earnings

Distribution of monthly earnings among households with reported values

↖ Home

Demo Grantee (ROSS000000)

10/1/2016- 9/30/2019

Select a Grantee: Demo Grantee (ROSS000000)

Fiscal Year Start: 2017

Fiscal Year End: 2019

OUTCOMES IN DEPTH

See Example

Outcomes over Time | Monthly Paid Earnings | Access to Care | Education | Employment | Public Benefits Received

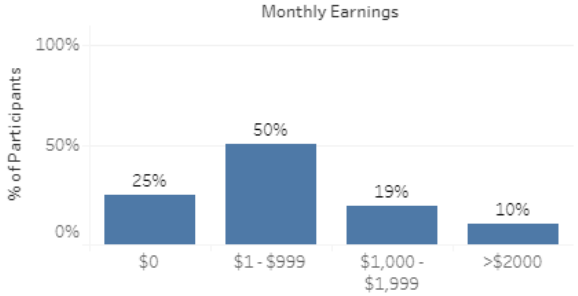
This view shows the distribution of monthly earnings among the selected grantee's participants and its changes over time.

Select population group(s) to view in all graphs and charts

- [x] Elderly/Disabled
- [x] Family

Percent with reported earnings: 22%

Percent with reported earnings two years in a row: 10%



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	80% ○	4	$0	$0	$0	$0

This view shows the distribution of monthly earnings among the selected grantee's participants and its changes over time.

Select population group(s) to view in all graphs and charts

- [x] Elderly/Disabled
- [x] Family

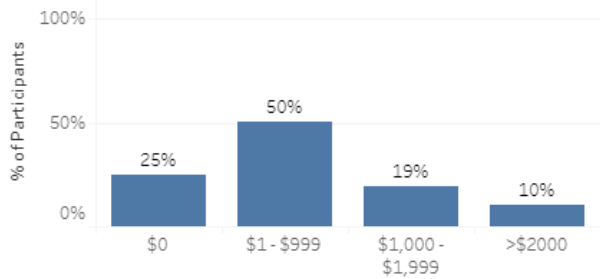
Percent with reported earnings

22%

Percent with reported earnings two years in a row

10%

Monthly Earnings



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$0 earnings in previous year	20% △	1	$2,800	$2,800	$2,800	$2,800
	80% ○	4	$0	$0	$0	$0
Earnings greater than $0 in previous year	13% △	6	$117	$333	$536	$328
	84% ○	38	$0	$0	$0	$0
	16% ▽	7	($458)	($400)	($233)	($512)

Data Availability (Performance Metrics)

12.3%

Data Availability (Demographics)

100.0%

Percentages may add up to more than 100% due to people with a change in monthly earnings over two or more years.

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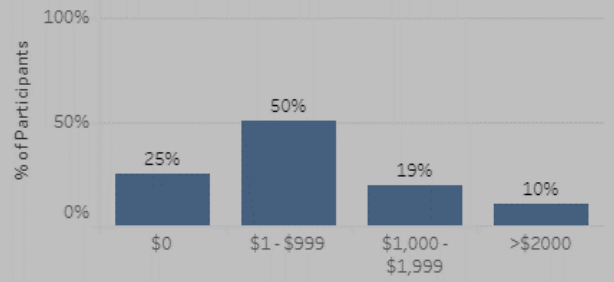

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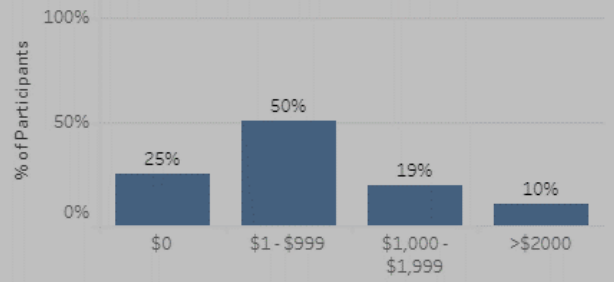

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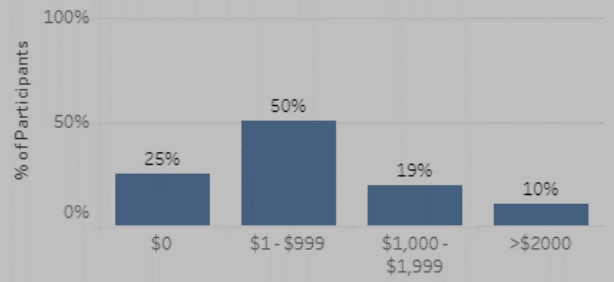

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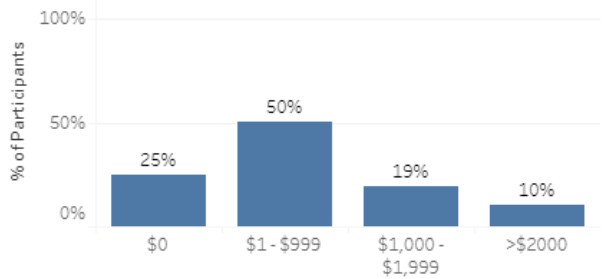

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Monthly Paid Earnings

Distribution of monthly earnings among households with reported values

↖ Home

Demo Grantee (ROSS000000)

10/1/2016- 9/30/2019

Select a Grantee: Demo Grantee (ROSS000000)

Fiscal Year Start: 2017

Fiscal Year End: 2019

OUTCOMES IN DEPTH

See Example

Outcomes over Time | Monthly Paid Earnings | Access to Care | Education | Employment | Public Benefits Received

This view shows the distribution of monthly earnings among the selected grantee's participants and its changes over time.

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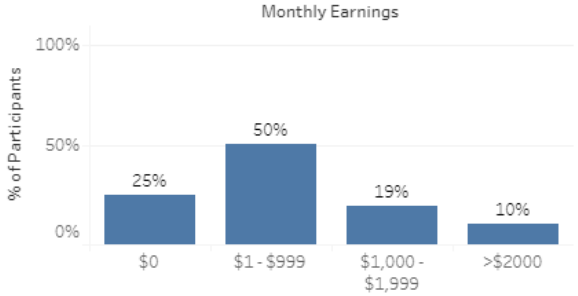

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Monthly Paid Earnings

Distribution of monthly earnings among households with reported values

Demo Grantee (ROSS000000)

10/1/2016- 9/30/201

Select a Grantee: Demo Grantee (ROSS000000)

Fiscal Year Start: 2017

Fiscal Year End: 2019

↖ Home

See Example

OUTCOMES IN DEPTH

Outcomes over Time | **Monthly Paid Earnings** | Access to Care | Education | Employment | Public Benefits Received

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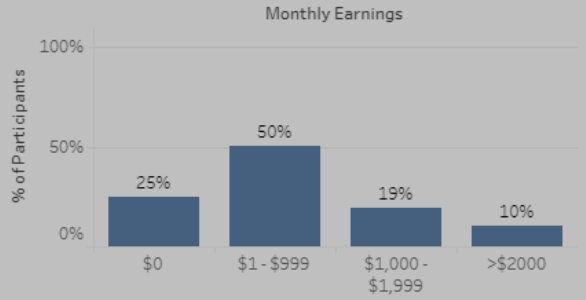

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ROSS-SC Data Dashboard By Grantee

Select a Grantee

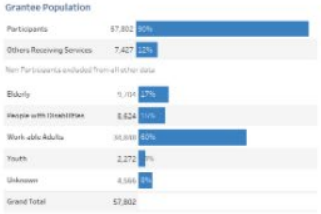
Demo Grantee (ROSS000000)

↖ Data Dashboard by State

↖ Data Dashboard Tables

Basic Metrics

Overview



Services Provided

Outcomes over Time

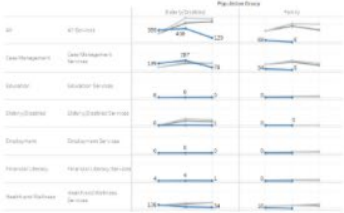
Data Availability

Services in Depth

Services Provided

Services by Population

Services over Time

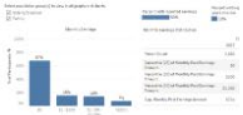


Grantee Service Comparison

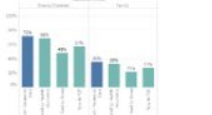
Outcomes in Depth

Outcomes over Time

Monthly Paid Earnings

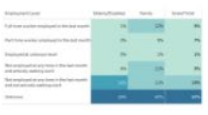


Access to Care

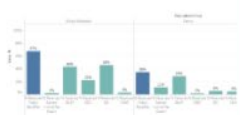


Education

Employment

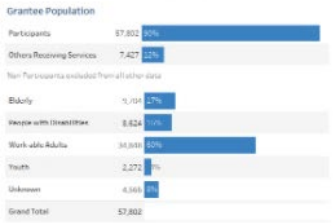


Public Benefits Received

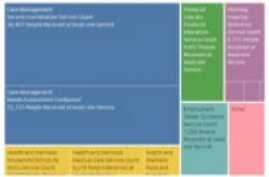


Basic Metrics

Overview



Services Provided



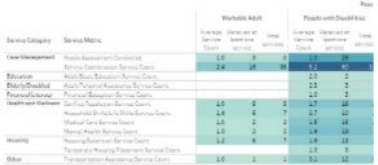
Outcomes over Time

Data Availability

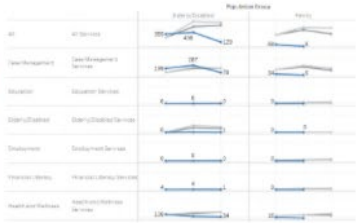
Services in Depth

Services Provided

Services by Population



Services over Time



Grantee Service Comparison

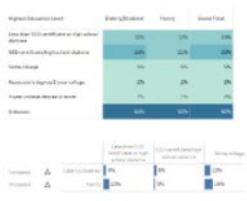
Outcomes in Depth

Outcomes over Time

Monthly Paid Earnings

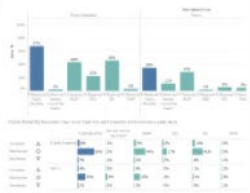
Access to Care

Education



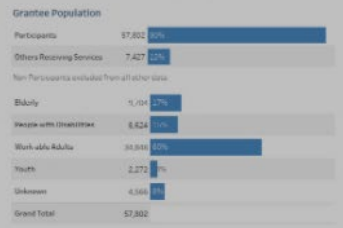
Employment

Public Benefits Received



Basic Metrics

Overview



Services Provided

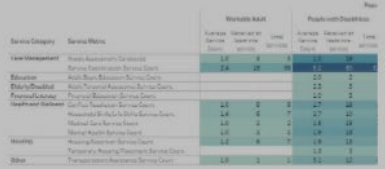
Outcomes over Time

Data Availability

Services in Depth

Services Provided

Services by Population



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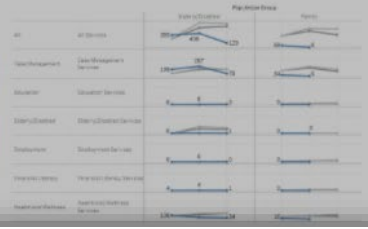
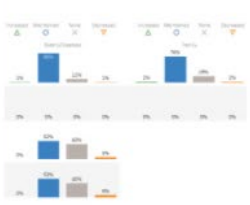


Grantee Service Comparison

Outcomes in Depth

Outcomes over Time



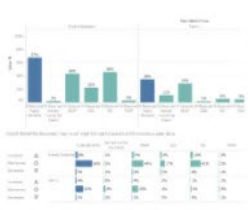
Mo... aid Earnings

Access to Care

Education

Employment

Public Benefits Received



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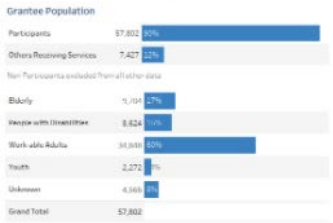

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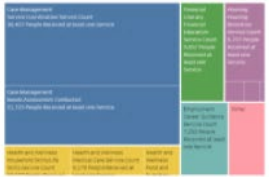


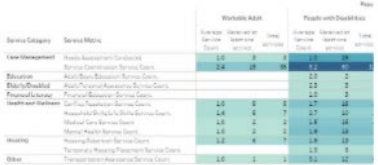
Outcomes over Time

Data Availability

Services in Depth

Services Provided

Services by Population



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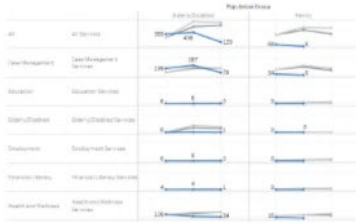


Grantee Service Comparison

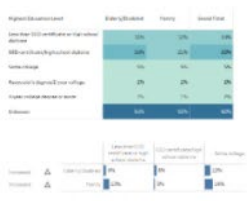
Outcomes in Depth

Outcomes over Time

Monthly Paid Earnings

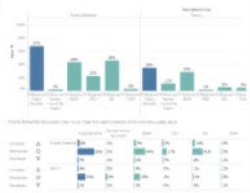
Access to Care

Education



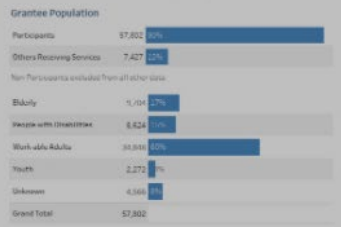
Employment

Public Benefits Received



Basic Metrics

Overview



Services Provided

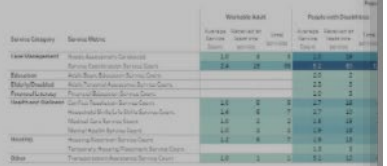
Outcomes over Time

Data Availability

Services in Depth

Services Provided

Services by Population



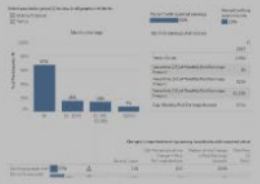
Services over Time

Grantee Service Comparison

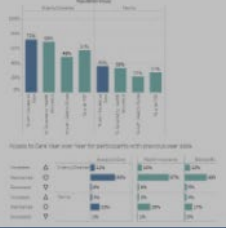
Outcomes in Depth

Outcomes over Time

Monthly Paid Earnings



Access to Care



Education

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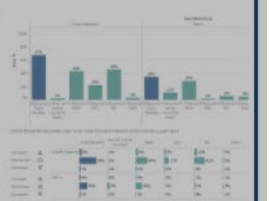
Public Benefits Received



Services over Time

Average Services per Participant

Demo Grantee (ROSS000000)

10/1/2016- 9/30/2019

↖ Home

Select a Grantee: Demo Grantee (ROSS000000)

Fiscal Year Start: 2017

Fiscal Year End: 2019

SERVICES IN DEPTH

See Example

Services Provided | Services by Population | Services over Time | Grantee Service Comparison

This view shows changes over time in services provided by the selected grantee.

Service Category: Category Overview

Metric to View: Average Services per Participant

Data Level Legend

- Grantee
- Cohort
- Program

Select the grantees you would like to compare to

Population Focus: Any

Area of Need Focus*: Any

Grantees used for comparison: 100%

*Area of need focus data only included for a subset of grantees

Data Availability (Demographics): 100.0%

Data Availability (Performance Metrics)

Services over Time

Average Services per Participant

Demo Grantee (ROSS000000)

10/1/2016- 9/30/2019

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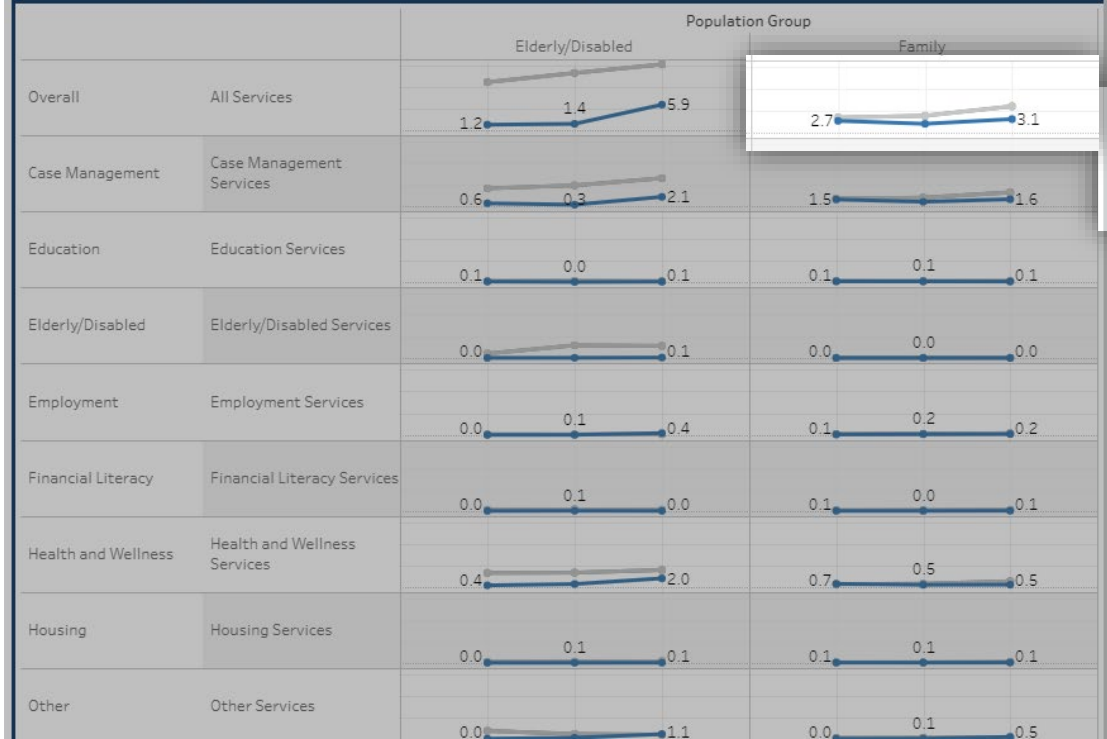

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Services over Time

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Demo Grantee (ROSS000000)

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Demo Grantee (ROSS000000)

10/1/2016- 9/30/2019

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Fiscal Year Start: 2017

Fiscal Year End: 2019

SERVICES IN DEPTH

See Example

Services Provided | Services by Population | Services over Time | Grantee Service Comparison

This view shows changes over time in services provided by the selected grantee.

Service Category: Health and Wellness

Metric to View: Average Services per Participant

Data Level Legend
- Grantee
- Cohort
- Program

Select the grantees you would like to compare to

Population Focus: Any

Area of Need Focus*: Any

Grantees used for comparison: 100%

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Data Availability (Demographics): 100.0%

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Services over Time

% Received at Least One Service

Demo Grantee (ROSS000000)

10/1/2016- 9/30/2019

↖ Home

Select a Grantee: Demo Grantee (ROSS000000)

Fiscal Year Start: 2017

Fiscal Year End: 2019

SERVICES IN DEPTH

See Example

Services Provided | Services by Population | Services over Time | Grantee Service Comparison

This view shows changes over time in services provided by the selected grantee.

Service Category: Health and Wellness

Metric to View: % Received at Least One Service

Data Level Legend
- Grantee
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Demo Grantee (ROSS000000)

10/1/2016- 9/30/2019

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SERVICES IN DEPTH

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Services over Time

% Received at Least One Service

Demo Grantee (ROSS000000)

10/1/2016- 9/30/2019

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SERVICES IN DEPTH

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Metric to View: % Received at Least One Service

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*Area of need focus data only included for a subset of grantees

Data Availability (Demographics): 100.0%

Data Availability (Performance Metrics)

Poll: Change over Time

From a program perspective, how much has your ROSS program changed over the past few years?

- Not at all
- A little
- Somewhat
- Quite a bit
- N/A (new grantee)

Comparing to Others

Demo

ROSS-SC Data Dashboard By Grantee

Select a Grantee

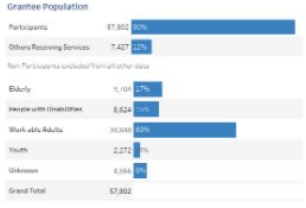
Demo Grantee (ROSS000000)

↖ Data Dashboard by State

↖ Data Dashboard Tables

Basic Metrics

Overview



Services Provided

Outcomes over Time

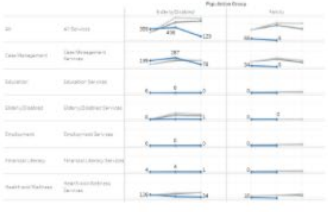
Data Availability

Services in Depth

Services Provided

Services by Population

Services over Time



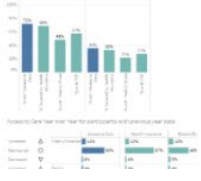
Grantee Service Comparison

Outcomes in Depth

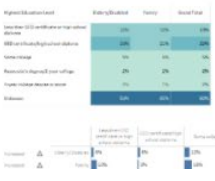
Outcomes over Time

Monthly Paid Earnings

Access to Care



Education



Employment

Public Benefits Received

ROSS-SC Data Dashboard By Grantee

Select a Grantee

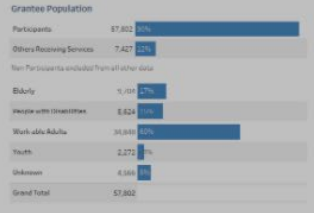
Demo Grantee (ROSS000000)

↖ Data Dashboard by State

↖ Data Dashboard Tables

Basic Metrics

Overview



Services Provided

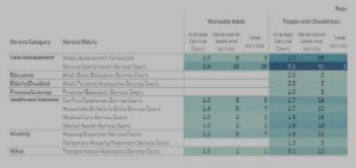
Outcomes over Time

Data Availability

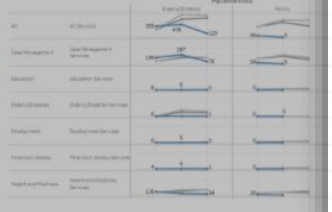
Services in Depth

Services Provided

Services by Population



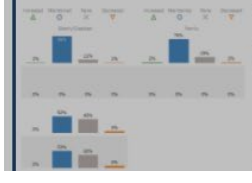
Services over Time



Grantee Service Comparison

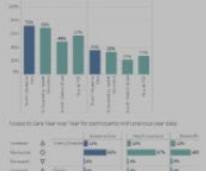
Outcomes in Depth

Outcomes over Time



Monthly Paid Earnings

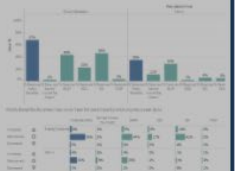
Access to Care



Education

Employment

Public Benefits Received



Grantee Service Comparison

% Received at Least One Service compared to Program

Demo Grantee (ROSS000000)

10/1/2016- 9/30/2019

↖ Home

Select a Grantee: Demo Grantee (ROSS000000)

Fiscal Year Start: 2017

Fiscal Year End: 2019

See Example

SERVICES IN DEPTH

Services Provided | Services by Population | Services over Time | Grantee Service Comparison

This view shows the services provided by the selected grantee compared to a cohort of similar grantees and to the ROSS program overall.

Filter to the right on the characteristics that are most similar to your grant program

			Indicator	Your Grant: Grantee % with at least One Service	Your Grant: Grantee Average Services per Participant	Comparison Cohort: Cohort % with at least One Service	Comparison Cohort: Cohort Average Services per Participant	ROSS Program: Program % with at least One Service	ROSS Program: Program Average Services per Participant
Elderly/Disabled	Health and Wellness	Health and Wellness Services	▼	45%	1.1	50%	3.7	50%	3.7
		Conflict Resolution Services	→	5%	0.1	9%	0.2	9%	0.2
		Food and Nutrition Services	→	16%	0.2	18%	1.2	18%	1.2
		Household Skills/Life Skills Services	▲	39%	0.6	22%	0.7	22%	0.7
		Medical Care Services	▼	21%	0.2	28%	1.4	28%	1.4
		Mental Health Services	→	6%	0.1	6%	0.2	6%	0.2
		Parenting Skills Services	→	0%	0.0	0%	0.0	0%	0.0
Family	Health and Wellness	Health and Wellness Services	▲	43%	0.6	27%	1.0	27%	1.0
		Conflict Resolution Services	→	7%	0.1	4%	0.1	4%	0.1
		Food and Nutrition Services	▼	0%	0.0	9%	0.3	9%	0.3
		Household Skills/Life Skills Services	▲	39%	0.4	14%	0.4	14%	0.4
		Medical Care Services	→	10%	0.1	10%	0.2	10%	0.2
		Mental Health Services	→	1%	0.0	2%	0.1	2%	0.1
		Parenting Skills Services	→	0%	0.0	1%	0.0	1%	0.0

Service Category: Health and Wellness

Select the grantees you would like to compare to

Population Focus: Any

Area of Need Focus*: Any

Grantees used for comparison: 100%

Select which metrics to use for indicator comparison

Grantee Compare Metric: % Received at Least One Service

Grantee Compare to Level of Data: Program

Indicator Legend

▲ High

▼ Low

→ Same

(within 5% threshold)

Grantee Service Comparison

% Received at Least One Service compared to Program

Demo Grantee (ROSS000000)

10/1/2016- 9/30/2019

↖ Home

Select a Grantee: Demo Grantee (ROSS000000)

Fiscal Year Start: 2017

Fiscal Year End: 2019

SERVICES IN DEPTH

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Grantee Service Comparison

% Received at Least One Service compared to Program

Demo Grantee (ROSS000000)

10/1/2016- 9/30/2019

↖ Home

Select a Grantee: Demo Grantee (ROSS000000)

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Service Category: Health and Wellness

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(within 5% threshold)

Grantee Service Comparison

% Received at Least One Service compared to Program

Demo Grantee (ROSS000000)

10/1/2016- 9/30/2019

↖ Home

Select a Grantee: Demo Grantee (ROSS000000)

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SERVICES IN DEPTH

See Example

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% Received at Least One Service compared to Program

Demo Grantee (ROSS000000)

10/1/2016- 9/30/2019

↖ Home

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Fiscal Year Start: 2017

Fiscal Year End: 2019

SERVICES IN DEPTH

See Example

Services Provided | Services by Population | Services over Time | Grantee Service Comparison

This view shows the services provided by the selected grantee compared to a cohort of similar grantees and to the ROSS program overall.

Filter to the right on the characteristics that are most similar to your grant program

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Elderly/Disabled	Health and Wellness	Health and Wellness Services	▼	45%	1.1	50%	3.7	50%	3.7
		Conflict Resolution Services	→	5%	0.1	9%	0.2	9%	0.2
		Food and Nutrition Services	→	16%	0.2	18%	1.2	18%	1.2
		Household Skills/Life Skills Services	▲	39%	0.6	22%	0.7	22%	0.7
		Medical Care Services	▼	21%	0.2	28%	1.4	28%	1.4
		Mental Health Services	→	6%	0.1	6%	0.2	6%	0.2
		Parenting Skills Services	→	0%	0.0	0%	0.0	0%	0.0
Family	Health and Wellness	Health and Wellness Services	▲	43%	0.6	27%	1.0	27%	1.0
		Conflict Resolution Services	→	7%	0.1	4%	0.1	4%	0.1
		Food and Nutrition Services	▼	0%	0.0	9%	0.3	9%	0.3
		Household Skills/Life Skills Services	▲	39%	0.4	14%	0.4	14%	0.4
		Medical Care Services	→	10%	0.1	10%	0.2	10%	0.2
		Mental Health Services	→	1%	0.0	2%	0.1	2%	0.1
		Parenting Skills Services	→	0%	0.0	1%	0.0	1%	0.0

Service Category: Health and Wellness

Select the grantees you would like to compare to

Population Focus: Any

Area of Need Focus*: Any

Grantees used for comparison: 100%

Select which metrics to use for indicator comparison

Grantee Compare Metric: % Received at Least One Service

Grantee Compare to Level of Data: Program

Indicator Legend

▲ High

▼ Low

→ Same

(within 5% threshold)

Grantee Service Comparison

% Received at Least One Service compared to Program

Demo Grantee (ROSS000000)

10/1/2016- 9/30/2019

↖ Home

Select a Grantee: Demo Grantee (ROSS000000)

Fiscal Year Start: 2017

Fiscal Year End: 2019

SERVICES IN DEPTH

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Service Category: Health and Wellness

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Grantees used for comp

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Demo Grantee (ROSS000000)

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Service Category: Health and Wellness

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Elderly/Disabled	Health and Wellness	Health and Wellness Services	▼	45%	1.1	42%	2.0	50%	3.7
		Conflict Resolution Services	→	5%	0.1	13%	[illegible]	9%	0.2
		Food and Nutrition Services	→	16%	0.2	2%	[illegible]	18%	1.2
		Household Skills/Life Skills Services	▲	39%	0.6	30%	[illegible]	22%	0.7
		Medical Care Services	▼	21%	0.2	21%	0.5	28%	1.4
		Mental Health Services	→	6%	0.1	9%	0.3	6%	0.2
		Parenting Skills Services	→	0%	0.0	0%	0.0	0%	0.0
Family	Health and Wellness	Health and Wellness Services	▲	43%	0.6	38%	1.3	27%	1.0
		Conflict Resolution Services	→	7%	0.1	11%	0.2	4%	0.1
		Food and Nutrition Services	▼	0%	0.0	0%	0.0	9%	0.3
		Household Skills/Life Skills Services	▲	39%	0.4	31%	0.6	14%	0.4
		Medical Care Services	→	10%	0.1	10%	0.2	10%	0.2
		Mental Health Services	→	1%	0.0	5%	0.2	2%	0.1
		Parenting Skills Services	→	0%	0.0	0%	0.0	1%	0.0

Service Category: Health and Wellness

Select the grantees you would like to compare to

Population Focus: Any

Area of Need Focus*: Health and Wellness

Grantees used for comparison

13%

Select which metrics to use for indicator comparison

Grantee Compare Metric: % Received at Least One Service

Grantee Compare to Level of Data: Program

Indicator Legend

▲ High

▼ Low

→ Same

(within 5% threshold)

Grantee Service Comparison

% Received at Least One Service compared to Program

Demo Grantee (ROSS000000)

10/1/2016- 9/30/2019

↖ Home

Select a Grantee: Demo Grantee (ROSS000000)

Fiscal Year Start: 2017

Fiscal Year End: 2019

SERVICES IN DEPTH

See Example

Services Provided | Services by Population | Services over Time | Grantee Service Comparison

This view shows the services provided by the selected grantee compared to a cohort of similar grantees and to the ROSS program overall.

Filter to the right on the characteristics that are most similar to your grant program

			Indicator	Grantee % with at least One Service	Grantee Average Services per Participant	Cohort % with at least One Service	Cohort Average Services per Participant	Program % with at least One Service	Program Average Services per Participant
				Your Grant		Comparison Cohort		ROSS Program	
Elderly/Disabled	Health and Wellness	Health and Wellness Services	▼	45%	1.1	42%	2.0	50%	3.7
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Service Category: Health and Wellness

Select the grantees you would like to compare to

Population Focus: Any

Area of Need Focus*: Health and Wellness

Grantees used for comparison

13%

Select which metrics to use for indicator comparison

Grantee Compare Metric: % Received at Least One Service

Grantee Compare to Level of Data: Program

Indicator Legend

▲ High

▼ Low

→ Same

(within 5% threshold)

Grantee Service Comparison

% Received at Least One Service compared to Cohort

Demo Grantee (ROSS000000)

10/1/2016- 9/30/2019

↖ Home

Select a Grantee: Demo Grantee (ROSS000000)

Fiscal Year Start: 2017

Fiscal Year End: 2019

SERVICES IN DEPTH

See Example

Services Provided | Services by Population | Services over Time | Grantee Service Comparison

This view shows the services provided by the selected grantee compared to a cohort of similar grantees and to the ROSS program overall.

Filter to the right on the characteristics that are most similar to your grant program

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Service Category: Health and Wellness

Select the grantees you would like to compare to

Population Focus: Any

Area of Need Focus*: Health and Wellness

Grantees used for comparison

13%

Select which metrics to use for indicator comparison

Grantee Compare Metric: % Received at Least One Service

Grantee Compare to Level of Data: Cohort

Indicator Legend

▲ High

▼ Low

→ Same

(within 5% threshold)

Grantee Service Comparison

% Received at Least One Service compared to Cohort

Demo Grantee (ROSS000000)

10/1/2016- 9/30/2019

↖ Home

Select a Grantee: Demo Grantee (ROSS000000)

Fiscal Year Start: 2017

Fiscal Year End: 2019

SERVICES IN DEPTH

See Example

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This view shows the services provided by the selected grantee compared to a cohort of similar grantees and to the ROSS program overall.

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Service Category: Health and Wellness

Select the grantees you would like to compare to

Population Focus: Any

Area of Need Focus*: Health and Wellness

Grantees used for comparison

13%

Select which metrics to use for indicator comparison

Grantee Compare Metric: % Received at Least One Service

Grantee Compare to Level of Data: Cohort

Indicator Legend

▲ High

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(within 5% threshold)

Grantee Service Comparison

% Received at Least One Service compared to Cohort

Demo Grantee (ROSS000000)

↖ Home

10/1/2016- 9/30/2019

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Service Category: Health and Wellness

Select the grantees you would like to compare to

Population Focus: Any

Area of Need Focus*: Health and Wellness

Grantees used for comparison

13%

Select which metrics to use for indicator comparison

Grantee Compare Metric: % Received at Least One Service

Grantee Compare to Level of Data: Cohort

Indicator Legend

▲ High

▼ Low

→ Same

(within 5% threshold)

Services over Time

Average Services per Participant

Demo Grantee (ROSS000000)

10/1/2016- 9/30/2019

↖ Home

Select a Grantee: Demo Grantee (ROSS000000)

Fiscal Year Start: 2017

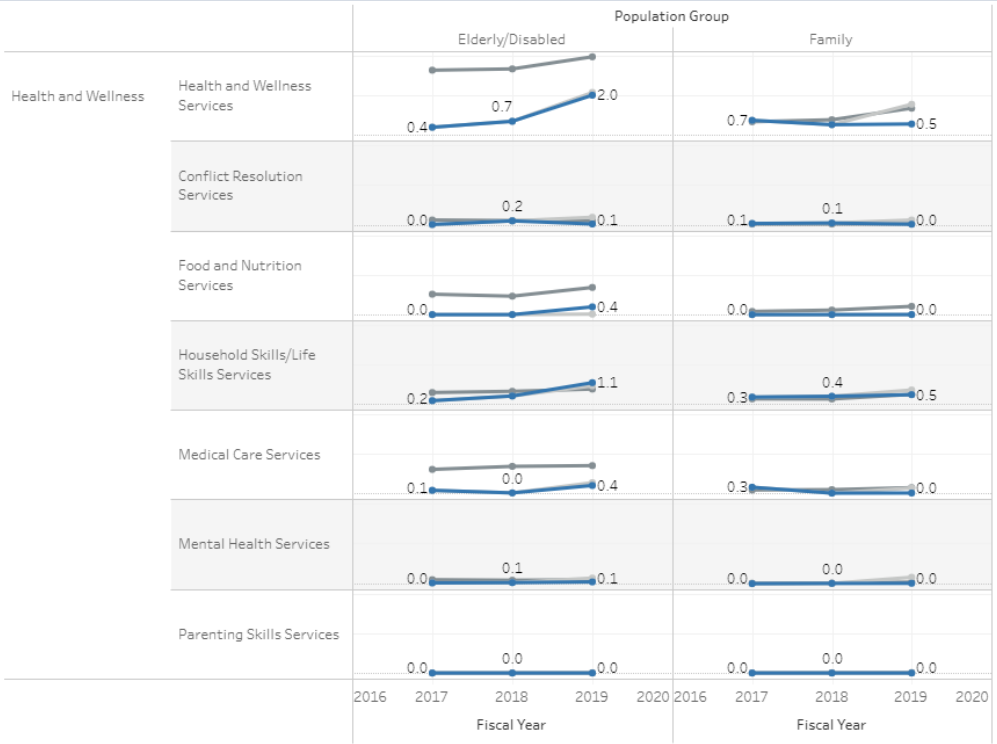
Fiscal Year End: 2019

SERVICES IN DEPTH

See Example

Services Provided | Services by Population | Services over Time | Grantee Service Comparison

This view shows changes over time in services provided by the selected grantee.



Service Category: Health and Wellness

Metric to View: Average Services per Participant

Data Level Legend

- Grantee
- Cohort
- Program

Select the grantees you would like to compare to

Population Focus: Any

Area of Need Focus*: Health and Wellness

Grantees used for comparison

13%

*Area of need focus data only included for a subset of grantees

Data Availability (Demographics)

100.0%

Data Availability (Performance Metrics)

52.8%

Services over Time

Average Services per Participant

Demo Grantee (ROSS000000)

10/1/2016- 9/30/2019

↖ Home

Select a Grantee: Demo Grantee (ROSS000000)

Fiscal Year Start: 2017

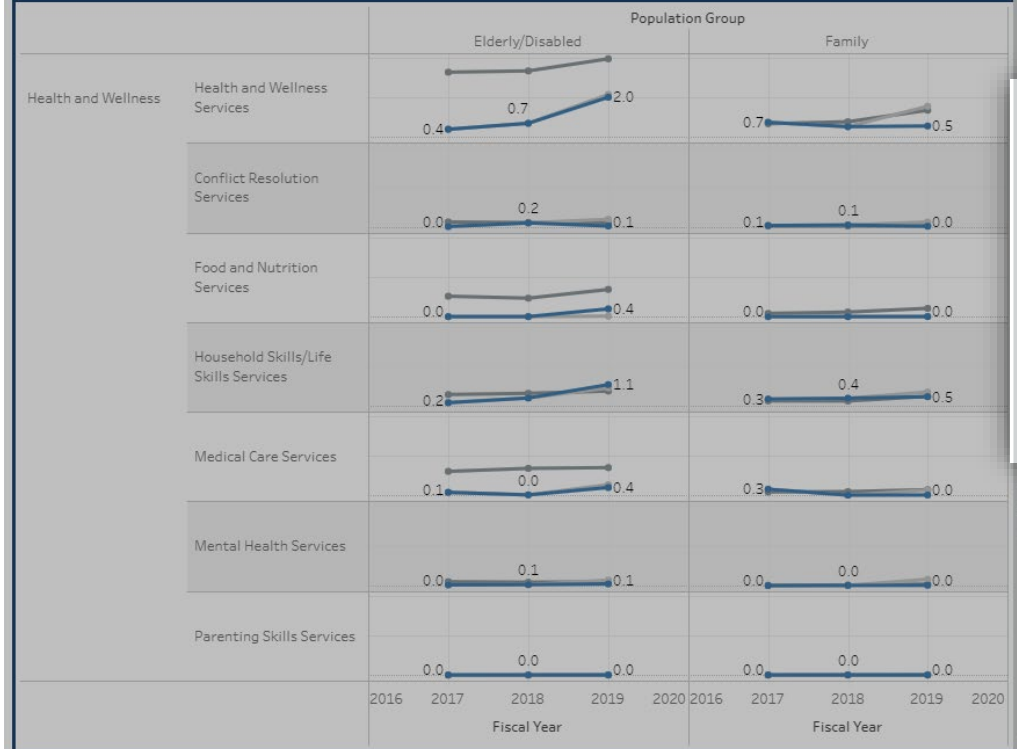
Fiscal Year End: 2019

SERVICES IN DEPTH

See Example

Services Provided | Services by Population | Services over Time | Grantee Service Comparison

This view shows changes over time in services provided by the selected grantee.



Service Category: Health and Wellness

Metric to View: Average Services per Participant

Data Level Legend
- Grantee
- Cohort
- Program

Select the grantees you would like to compare to

Population Focus: Any

Area of Need Focus*: Health and Wellness

Grantees used for compar

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Services over Time

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10/1/2016- 9/30/2019

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SERVICES IN DEPTH

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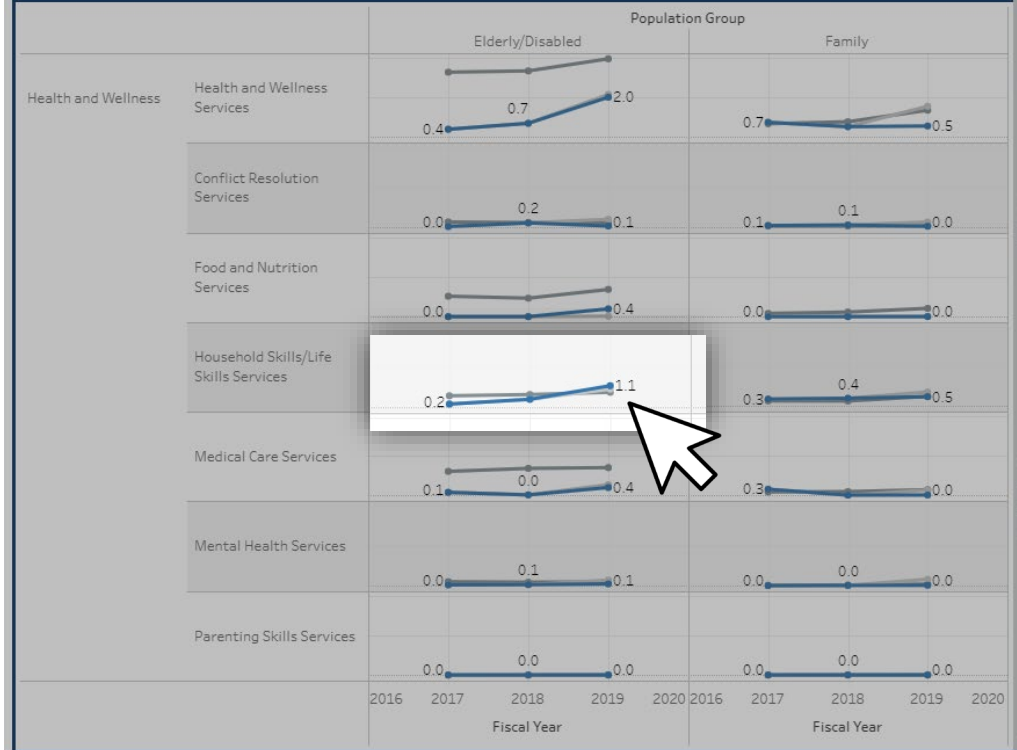


Service Category: Health and Wellness

Metric to View: Average Services per Participant

Data Level Legend
- Grantee
- Cohort
- Program

Select the grantees you would like to compare to

Population Focus: Any

Area of Need Focus*: Health and Wellness

Grantees used for comparison: 13%

*Area of need focus data only included for a subset of grantees

Data Availability (Demographics): 100.0%

Data Availability (Performance Metrics): 52.8%

Services over Time

Average Services per Participant

Demo Grantee (ROSS000000)

10/1/2016- 9/30/2019

↖ Home

Select a Grantee: Demo Grantee (ROSS000000)

Fiscal Year Start: 2017

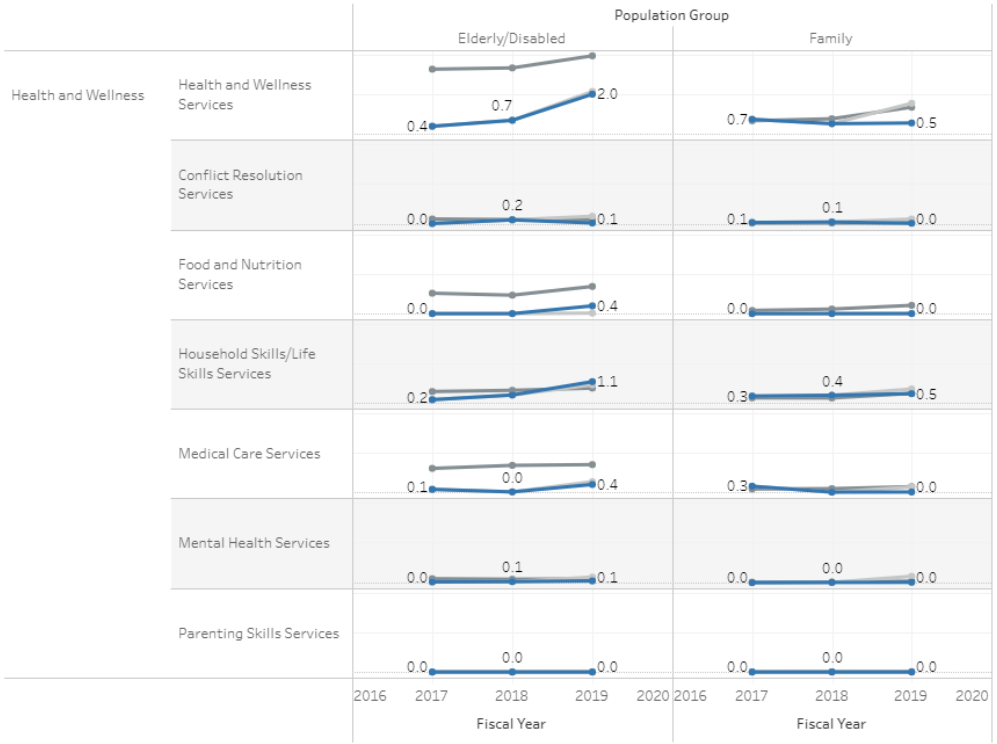
Fiscal Year End: 2019

SERVICES IN DEPTH

See Example

Services Provided | Services by Population | Services over Time | Grantee Service Comparison

This view shows changes over time in services provided by the selected grantee.



Service Category: Health and Wellness

Metric to View: Average Services per Participant

Data Level Legend

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- Cohort
- Program

Select the grantees you would like to compare to

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Data Availability (Demographics)

100.0%

Data Availability (Performance Metrics)

52.8%

Poll: Comparing to Others

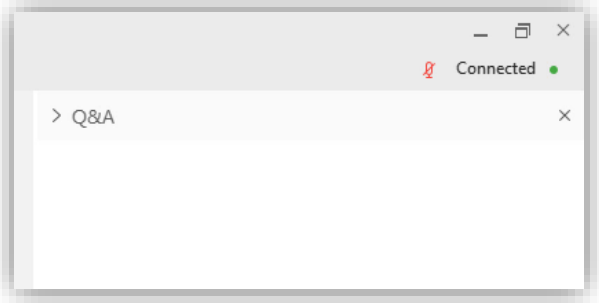
Which comparisons do you think will be most helpful in understanding your performance?

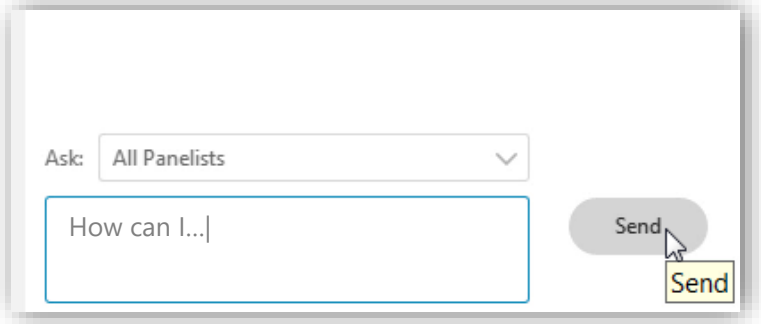
- Myself to all ROSS grantees
- Myself to grantees focusing on the same areas of need
- Myself to grantees serving the same populations
- All of the above

Q&A

Ask A Question: **Typed Out**

1. Open the “Q&A” panel on the right
2. Type your question at the bottom
3. Click “Send”



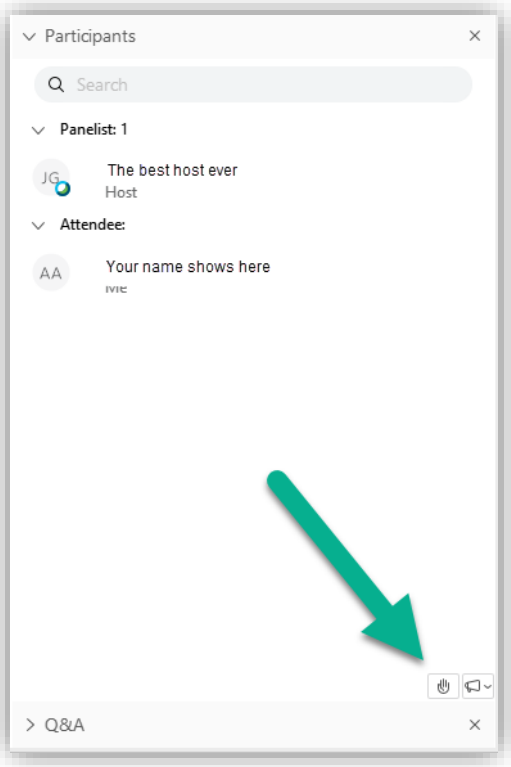


Ask A Question: **Out Loud**

1. Click the “Participants” button at the bottom of this screen:

2. Click the hand icon at the bottom right of your screen

If you called in on the phone, press *3 to raise your hand



Conclusion

Next Steps

- Continue exploring your data
- Work towards improving your data quality
- Download the Data Quality Quick Reference Guide
- Review webinar recordings
- Register for the next webinar (May 13)
- Booking 1-1 TA after next webinar

Contact

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