



BOLD
THINKERS
DRIVING
REAL-WORLD
IMPACT

ROSS-SC Data Dashboard

Webinar 3: Advanced
Performance Metrics &
Data Quality

April 29, 2021





Welcome

- Plan for today
 - Purpose of the Data Dashboard
 - Advanced data quality
 - Advanced performance metrics
 - Question and answer
- Use the “Q&A” feature to ask a question anytime





Purpose of the Data Dashboard

- Visualizes ROSS data
- Helps you:
 - See the reach of your work
 - Compare your program's performance
 - Find areas to improve
- Based on your annual reports





How Your ROSS Data Gets to the Dashboard



Grantee Collects

- OLDC (inForm)
- Case management software

Grantee Submits

- Standards for Success
- OLDC (inForm)

HUD Reviews

- Missing reports
- Personal information

Dashboard Updates

- New period added
- Grantees notified

Oct. 1 - Sep. 30
(1 Year)

Oct. 30

Nov. - Feb.

Feb. - Apr.

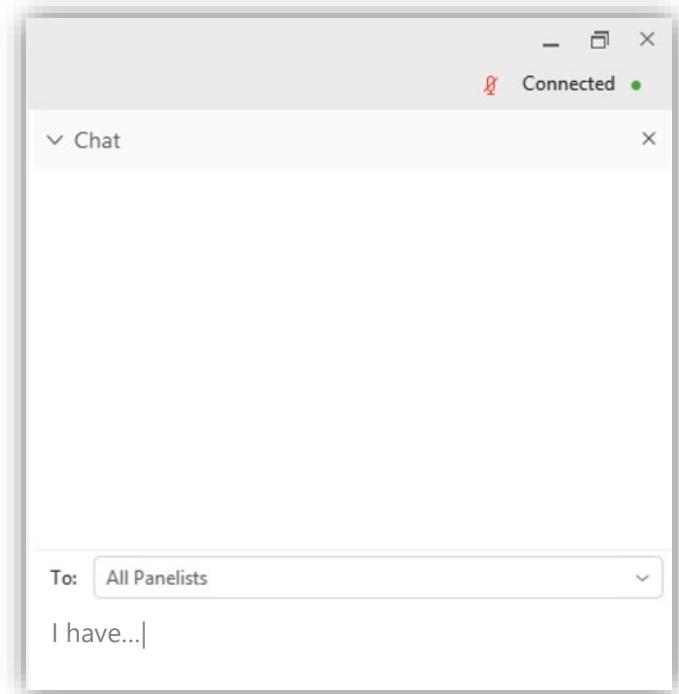


Poll: Exploring the Dashboard



How have you used the Data Dashboard so far?

- Open the chat: 
- Type a message to “All Panelists”
- Press *Enter*





Data Quality

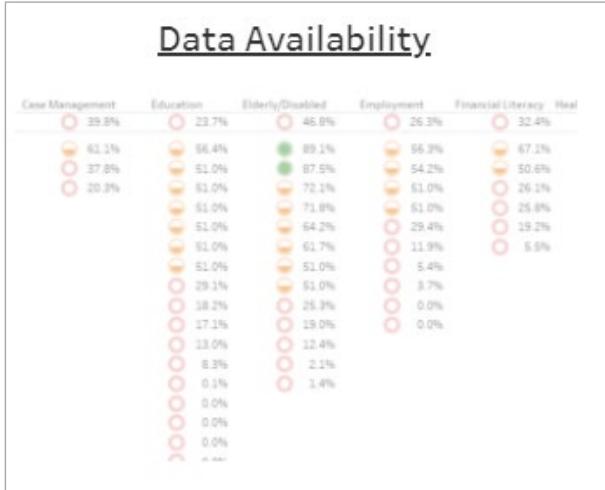
Advanced Improvements



Advanced Data Quality



- General best practices
- Participants and non-participants
- Recording frequent services
- Tracking data continually
- Upcoming data elements





Best Practices

- Don't leave fields blank
- Report what you know, even when nothing happened
- Only use "Information Not Collected" when you are unsure
- Follow up with service providers
- Make a plan and stick with it





Best Practices Example



Fixed ID	Data Elements	Data Elements Description	Response Options	Grantees that are required to respond:	Comments
57	Job Development Service	The individual received job development services.	1= Yes 3= N/A 77= Information not collected	Required for FY16 and FY17 grantees. Also required for FY18 and FY19 grantees that selected Employment and/or Reentry as an area of need/focus	<p>Job development is contacting an employer directly for the purpose of obtaining possible employment for a specific individual.</p> <p>Job Development services may be counted if it was provided by the ROSS-SC, a partner, or service provider.</p> <p>If you did not select employment or reentry as an area of need/focus and do not wish to report, you should select "information not collected."</p> <p>In the case of elderly individuals, you may select "N/A" if they are not seeking employment.</p>



Best Practices Example

✗ (blank)

✓ 1 = Yes

✓ 3 = N/A

✗ 77 = Information Not Collected

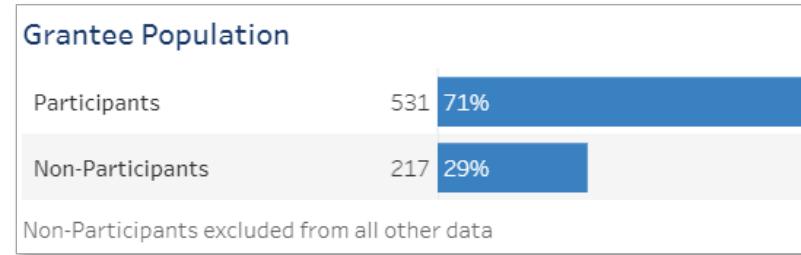




Participants and Non-Participants



- Participants receive **needs assessments** and services
- Non-participants receive *only* services
- Goal for participants: achieve ROSS KPIs
- Goal for non-participants: convert into participants
- Drawn from “Participant Status” data element

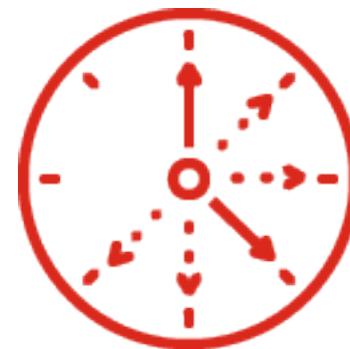




Recording Frequent Services



- Some services provided regularly or multiple times
- Report each confirmed event using “Number of Times” elements
- Shows HUD program reach; progress towards Key Performance Indicators (KPIs)
- Helps you track growth





Recording Frequent Services



76	High School/ GED Preparation Service	The individual participated in an organized program of study or a GED preparation class to attain secondary school diploma or equivalent.	1= Yes 100=N/A 77= Information not collected	Required for FY16 and FY17 grantees Also required for FY18 and FY19 grantees that selected Education and/or Reentry as an area of need to be addressed.	This may take the form of classes, online course, or one-on-one tutoring. If your program did not select education or reentry as an area of focus/need and you choose not to report for this data element, then you must select "information not collected." If the individual is in pre-school, elementary school, middle school, or high school grade 9-11, then you may select "N/A"
76	High School/ GED Preparation Service Number	If the individual participated in High School/ GED preparation, input number of times	A whole number	Required for FY16 and FY17 grantees Also required for FY18 and FY19 grantees that selected education as an area of need to be addressed.	A single event shall count as one. If the individual has received High School/ GED Preparation service, then you must enter number of times. If this information is not collected or N/A, please enter "9999" or "-1."



Tracking Data Continually



- Best practice: enter data after each meeting
- Captures more of your work
- Simplifies reporting
- Many ROSS Key Performance Indicators cover processes
- Online Data Collection (OLDC, previously inForm)



Tracking Data Continually: Workflow



1. Create report  



2. Update continually

A. Open report in Edit mode 

B. Add/change data 

C. Save report 

3. Submit report 

Upcoming Data Elements in OLDC

- Not all elements from ROSS Data Guide available in OLDC
- To be added in the future
- For now, track manually or in case management software



Upcoming Data Elements in OLDC



Employment

- Occupation Skills (OST) Service Code
- Self-Directed Job Search Service
- Work Readiness Service
- Job Development Service
- Job Retention Service

Financial

- Financial Account Creation
- Tax Preparation Service
- Legal Assistance Service
- Legal Assistance Type
- Financial Account Creation Service

Health

- Food and Nutrition

Housing

- Housing Status Code
- Temporary Housing Placement
- Independent Living Service
- Pre-housing Counseling
- Post-Housing Counseling

Other

- Parenting Skills Service
- Returning Citizen



Data Quality Resources

- ROSS Data Guide
- Webinar recordings
- Data Quality Quick Reference Guide (NEW)

ROSS-SC Quick Reference Guide | **Data Quality**

PIH
OFFICE OF PUBLIC & INDIAN HOUSING

What do we mean by data quality?
Data quality measures how well your annual ROSS reports reflect the services your program provides, the people your program serves, and the outcomes they experience. It has two main parts:

Availability measures how complete your program's reports are. A high availability measure means very little information is missing. For example, if you record and report the education level of 49 out of 50 participants, that data element has high availability.

Accuracy describes how well your program's data captures what really happened. High accuracy means the data are highly accurate. For example, if you receive in-person services, if you know the last time participants received a particular service, but the data only shows 10, that data element is not very accurate.

> Tip! If data availability is low, it can be difficult to understand data accuracy, because you cannot always tell whether information is inaccurate or simply skewed because so much is missing. It's usually a good idea to focus on **availability** first.

Why does data quality matter?
The higher your program's data quality, the more valuable its data is as a tool to help you and HUD. When you report data to HUD, all the work you do to collect data can be used to show data quality. For example, if you can show high quality data, you can see your program's progress, show HUD the work you do, suggest ways to make program improvements, and track your program's progress.

How can I check my program's data quality?
The ROSS Data Dashboard can help! See [Helpful Resources](#). There are two ways to check your program's data availability:

- ① Refer to the two indicators at the bottom of pages in the Data Dashboard. The Data Availability Demographic indicator shows the availability of the data elements that describe participant characteristics, like age and disability status. The Data Availability/Performance Metrics indicator shows the availability of data elements that describe service activities and outcomes.
- ② Explore the Data Availability page in the Basic Metrics section.

> Tip! Focus on the categories and data elements that are priorities for your program. If you have high availability for one category, but low availability for another, there are quite a few data elements, but you do not need to aim for 100% on all of them. See [How can I improve my program's data quality?](#) for more on how to choose which data elements to focus on.

The Data Dashboard can also help you check your program's data accuracy. As you explore, consider whether the numbers you see make sense based on what you know about your program. For example, on the Overview page, is the correct number of participants for each program type? If you provide services to individuals with income, do any program services seem underrepresented? The dashboard cannot calculate accuracy, but you can use it to identify potential problems in your program's reporting practices.

> Note! Almost all parts of the Data Dashboard, including data availability indicators, only include ROSS participants. The Overview page indicates how many individuals are marked as participants versus non-participants.

ROSS-SC QUICK REFERENCE GUIDE | DATA QUALITY

Although this data element is required, your organization may have it already.

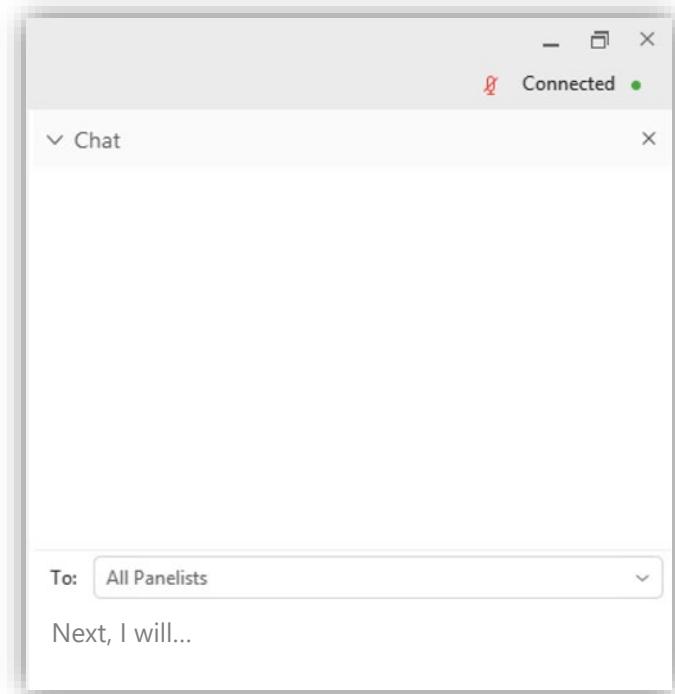
ROSS-SC QUICK REFERENCE GUIDE | DATA QUALITY



Poll: Improving Data Quality

What is the next step you will take to improve your data quality?

- Open the chat: 
- Type a message to “All Panelists”
- Press *Enter*





Advanced Performance Metrics



Change over Time

Demo

Outcomes over Time

[Home](#)**Demo Grantee (ROSS000000)**

10/1/2016- 9/30/2019

Select a Grantee

Demo Grantee (ROSS000000)

Fiscal Year Start

2017

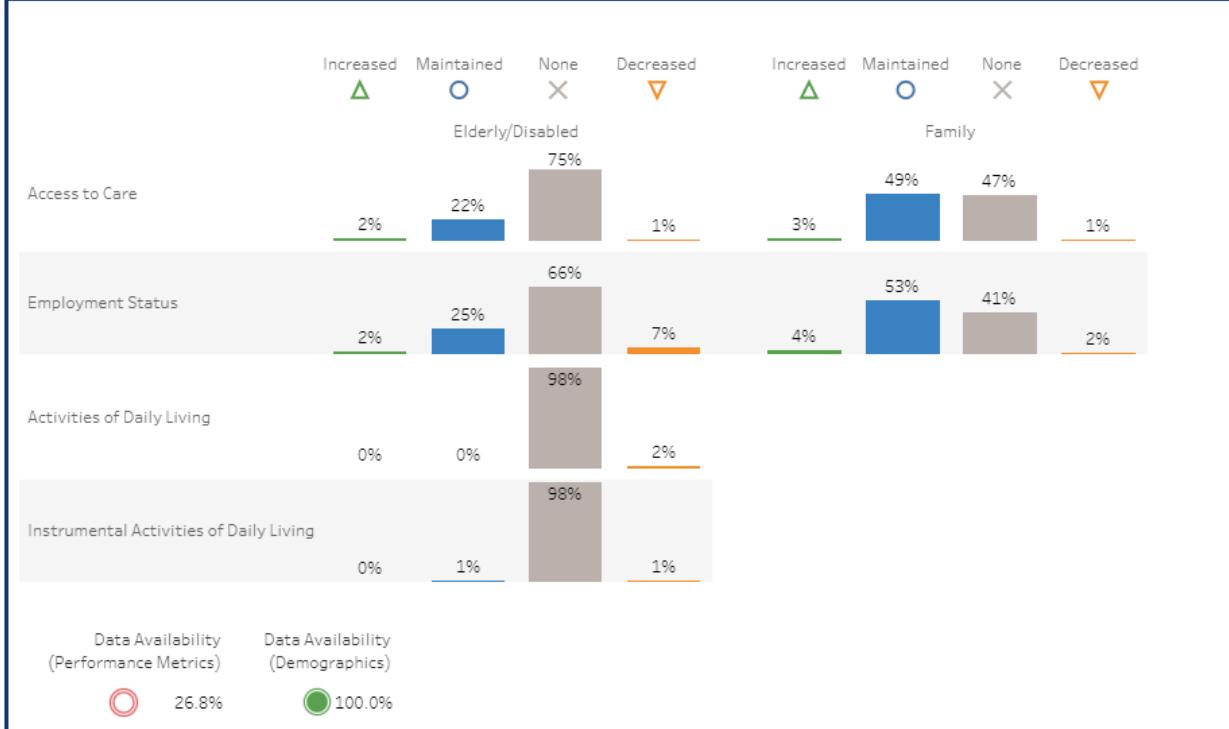
Fiscal Year End

2019

OUTCOMES IN DEPTH

[See Example](#)[Outcomes over Time](#)[Monthly Paid Earnings](#)[Access to Care](#)[Education](#)[Employment](#)[Public Benefits Received](#)

This view shows year-over-year changes in certain outcomes for the selected grantee.



Outcomes over Time

[Home](#)**Demo Grantee (ROSS000000)**

10/1/2016- 9/30/2019

Select a Grantee

Demo Grantee (ROSS000000)

Fiscal Year Start

2017

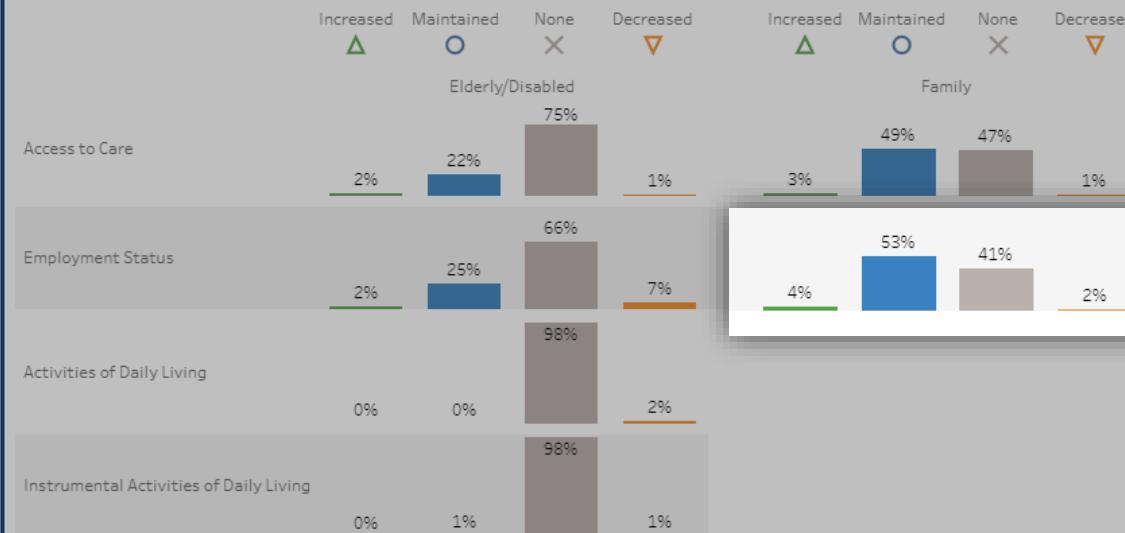
Fiscal Year End

2019

OUTCOMES IN DEPTH

[See Example](#)[Outcomes over Time](#)[Monthly Paid Earnings](#)[Access to Care](#)[Education](#)[Employment](#)[Public Benefits Received](#)

This view shows year-over-year changes in certain outcomes for the selected grantee.

Data Availability
(Performance Metrics)

26.8%

Data Availability
(Demographics)

100.0%



Outcomes over Time

[Home](#)**Demo Grantee (ROSS000000)**

10/1/2016- 9/30/2019

Select a Grantee

Demo Grantee (ROSS000000)

Fiscal Year Start

2017

Fiscal Year End

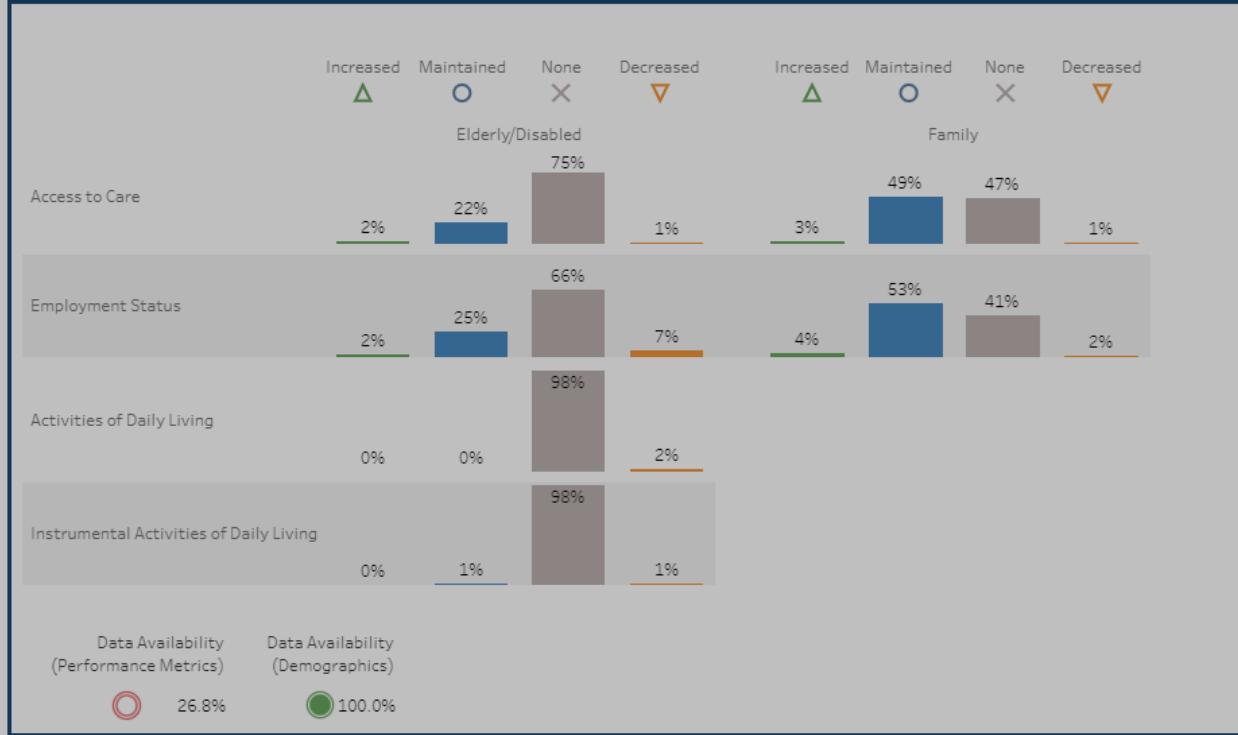
2019

[See Example](#)

OUTCOMES IN DEPTH

[Outcomes over Time](#)[Monthly Paid Earnings](#)[Access to Care](#)[Education](#)[Employment](#)[Public Benefits Received](#)

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Outcomes over Time

[Home](#)**Demo Grantee (ROSS000000)**

10/1/2016- 9/30/2018

Select a Grantee

Demo Grantee (ROSS000000)

Fiscal Year Start

2017

Fiscal Year End

2018

OUTCOMES IN DEPTH

[See Example](#)

Outcomes over Time

Monthly Paid Earnings

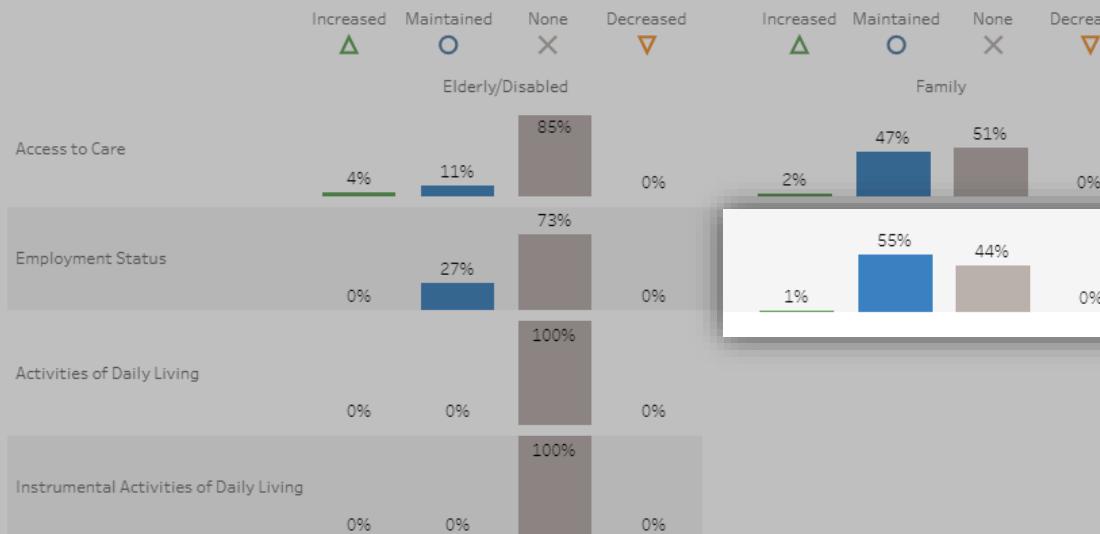
Access to Care

Education

Employment

Public Benefits Received

This view shows year-over-year changes in certain outcomes for the selected grantee.

Data Availability
(Performance Metrics)

25.5%

Data Availability
(Demographics)

100.0%

Outcomes over Time

[Home](#)**Demo Grantee (ROSS000000)**

10/1/2016- 9/30/2018

Select a Grantee

Demo Grantee (ROSS000000)

Fiscal Year Start

2017

Fiscal Year End

2018

OUTCOMES IN DEPTH

[See Example](#)

Outcomes over Time

Monthly Paid Earnings

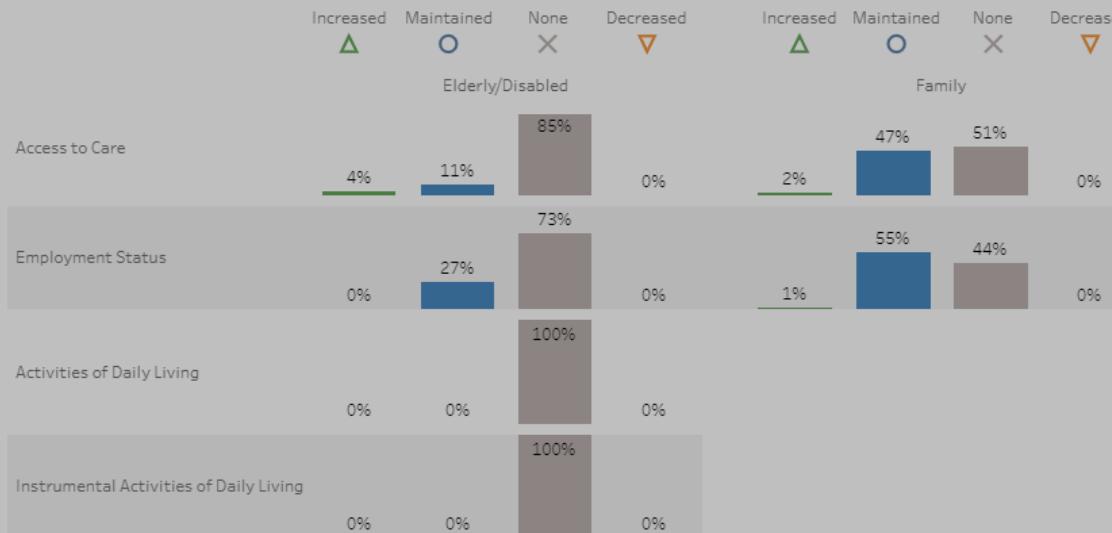
Access to Care

Education

Employment

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(Performance Metrics)

25.5%

Data Availability
(Demographics)

100.0%



Outcomes over Time

[Home](#)

10/1/2016- 9/30/2019

Demo Grantee (ROSS000000)

Select a Grantee

Demo Grantee (ROSS000000)

Fiscal Year Start

2017

Fiscal Year End

2019

OUTCOMES IN DEPTH

[See Example](#)

Outcomes over Time

Monthly Paid Earnings

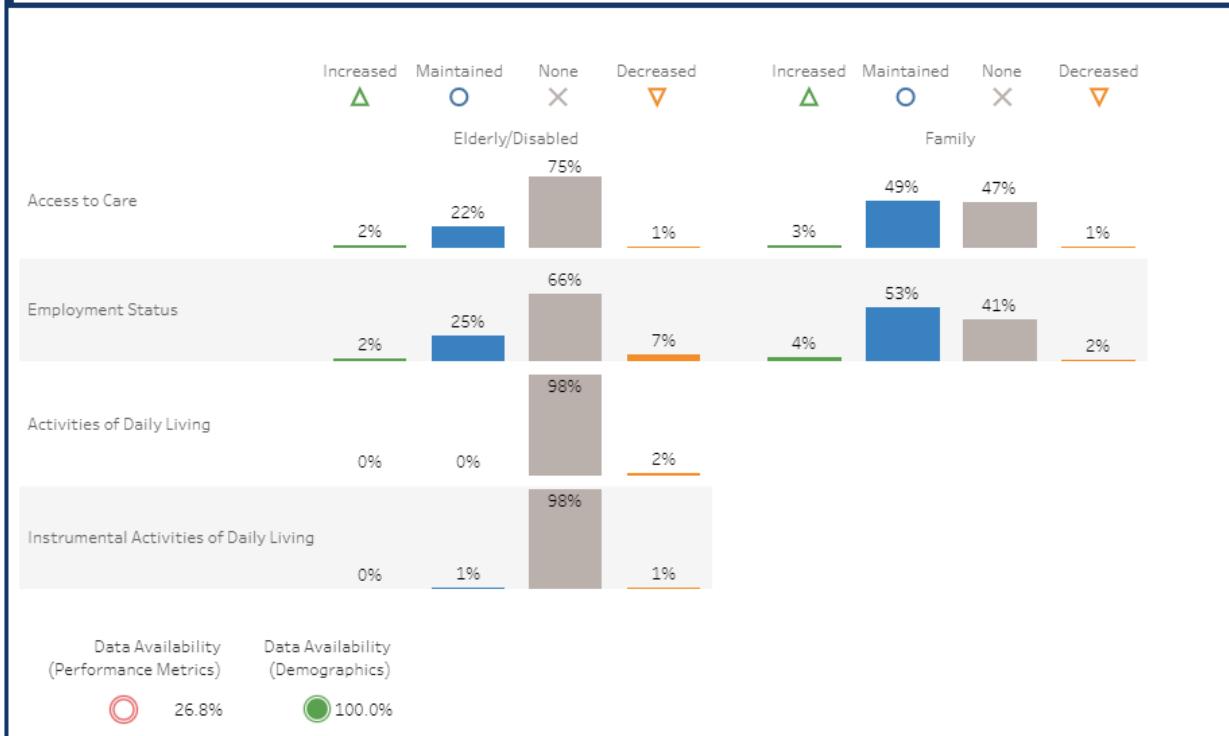
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Outcomes over Time

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Demo Grantee (ROSS000000)

Fiscal Year Start

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Fiscal Year End

2019

OUTCOMES IN DEPTH

[See Example](#)

Outcomes over Time

Monthly Paid Earnings

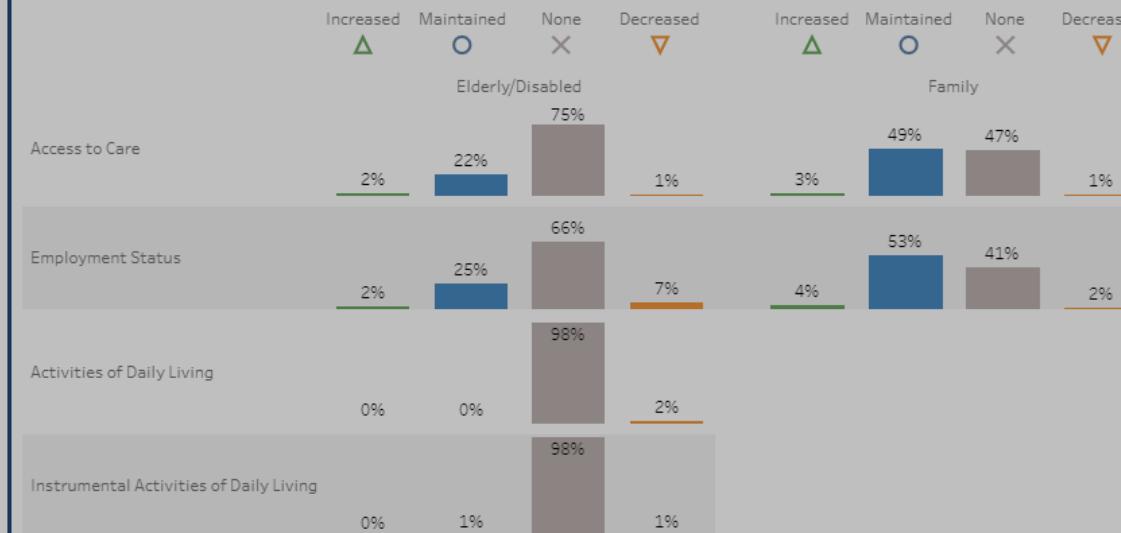
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Monthly Paid Earnings

[Home](#)

Distribution of monthly earnings among households with reported values

Demo Grantee (ROSS000000)

10/1/2016- 9/30/2019

Select a Grantee

Demo Grantee (ROSS000000)

Fiscal Year Start

2017

Fiscal Year End

2019

OUTCOMES IN DEPTH

See Example

Outcomes over Time

Monthly Paid Earnings

Access to Care

Education

Employment

Public Benefits Received

This view shows the distribution of monthly earnings among the selected grantee's participants and its changes over time.

Select population group(s) to view in all graphs and charts

Elderly/Disabled

Family

Percent with reported earnings

22%

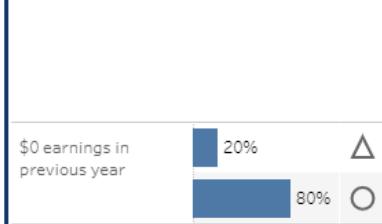
Percent with reported earnings two years in a row

10%



Monthly Earnings Distribution

Person Count	109
Percentile (25) of Monthly Paid Earnings Amount	\$249
Percentile (50) of Monthly Paid Earnings Amount	\$701
Percentile (75) of Monthly Paid Earnings Amount	\$1,176
Avg. Monthly Paid Earnings Amount	\$824



Person Count	Percentile (25) of Change in Monthly Paid Earnings Amount	Percentile (50) of Change in Monthly Paid Earnings Amount	Percentile (75) of Change in Monthly Paid Earnings Amount	Avg. Change in Monthly Paid Earnings Amount
1	\$2,800	\$2,800	\$2,800	\$2,800
4	\$0	\$0	\$0	\$0

Monthly Paid Earnings

[Home](#)

Distribution of monthly earnings among households with reported values

Demo Grantee (ROSS000000)

10/1/2016- 9/30/2019

Select a Grantee

Demo Grantee (ROSS000000)

Fiscal Year Start

2017

Fiscal Year End

2019

OUTCOMES IN DEPTH

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Outcomes over Time

Monthly Paid Earnings

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Percentile (75) of Monthly Paid Earnings Amount

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Avg. Monthly Paid Earnings Amount

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Changes in reported earnings among households with reported values two years in a row

	Percentile (25) of Change in Monthly Paid Earnings Amount	Percentile (50) of Change in Monthly Paid Earnings Amount	Percentile (75) of Change in Monthly Paid Earnings Amount	Avg. Change in Monthly Paid Earnings Amount
\$0 earnings in previous year	20%	1	\$2,800	\$2,800
	80%	4	\$0	\$0

Monthly Paid Earnings

[Home](#)

Distribution of monthly earnings among households with reported values

Demo Grantee (ROSS000000)

10/1/2016- 9/30/2019

Select a Grantee

Demo Grantee (ROSS000000)

Fiscal Year Start

2017

Fiscal Year End

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OUTCOMES IN DEPTH

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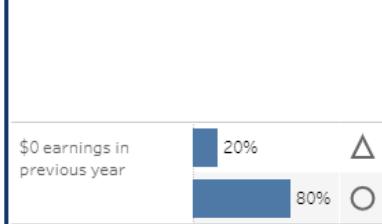
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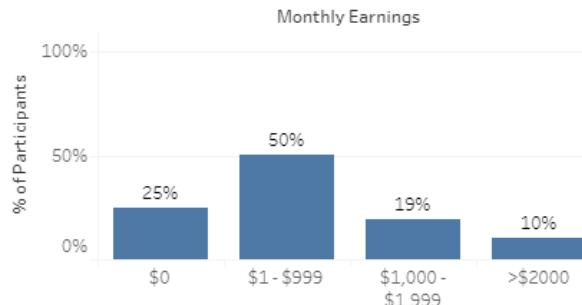
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\$0 earnings in previous year	20%	1	\$2,800	\$2,800	\$2,800	\$2,800
	80%	4	\$0	\$0	\$0	\$0
Earnings greater than \$0 in previous year	13%	6	\$117	\$333	\$536	\$328
	84%	38	\$0	\$0	\$0	\$0
	16%	7	(\$458)	(\$400)	(\$233)	(\$512)

Data Availability
(Performance Metrics)



12.3%

Data Availability
(Demographics)



100.0%

Percentages may add up to more than 100% due to people with a change in monthly earnings over two or more years.

This view shows the distribution of monthly earnings among the selected grantee's participants and its changes over time.

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Person Count				
\$0 earnings in previous year	1	\$2,800	\$2,800	\$2,800
	20%	80%	△	\$2,800
	80%	20%	○	\$0
Earnings greater than \$0 in previous year	4	\$0	\$0	\$0
	13%	87%	△	\$0
	84%	13%	○	\$0
	16%	84%	▽	(\$512)
	7	(\$458)	(\$400)	(\$233)

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Data Availability (Performance Metrics)
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Data Availability (Demographics)
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Data Availability (Demographics)



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Monthly Paid Earnings

[Home](#)

Distribution of monthly earnings among households with reported values

Demo Grantee (ROSS000000)

10/1/2016- 9/30/2019

Select a Grantee

Demo Grantee (ROSS000000)

Fiscal Year Start

2017

Fiscal Year End

2019

OUTCOMES IN DEPTH

See Example

Outcomes over Time

Monthly Paid Earnings

Access to Care

Education

Employment

Public Benefits Received

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Percent with reported earnings

22%

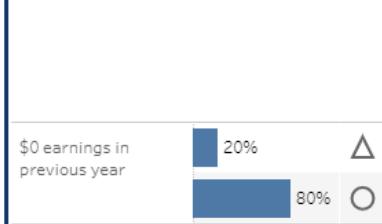
Percent with reported earnings two years in a row

10%



Monthly Earnings Distribution

Person Count	109
Percentile (25) of Monthly Paid Earnings Amount	\$249
Percentile (50) of Monthly Paid Earnings Amount	\$701
Percentile (75) of Monthly Paid Earnings Amount	\$1,176
Avg. Monthly Paid Earnings Amount	\$824



Person Count	Percentile (25) of Change in Monthly Paid Earnings Amount	Percentile (50) of Change in Monthly Paid Earnings Amount	Percentile (75) of Change in Monthly Paid Earnings Amount	Avg. Change in Monthly Paid Earnings Amount
1	\$2,800	\$2,800	\$2,800	\$2,800
4	\$0	\$0	\$0	\$0

Monthly Paid Earnings

[Home](#)

Distribution of monthly earnings among households with reported values

10/1/2016- 9/30/2017

Demo Grantee (ROSS000000)

Select a Grantee

Demo Grantee (ROSS000000)

Fiscal Year Start

2017

Fiscal Year End

2019

See Example

OUTCOMES IN DEPTH

Outcomes over Time

Monthly Paid Earnings

Access to Care

Education

Employment

Public Benefits Received

This view shows the distribution of monthly earnings among the selected grantee's participants and its changes over time.

Select population group(s) to view in all graphs and charts

Elderly/Disabled

Family

Percent with reported earnings

22%

Percent with reported earnings two years in a row

10%



Monthly Earnings Distribution

Person Count

109

Percentile (25) of Monthly Paid Earnings Amount

\$249

Percentile (50) of Monthly Paid Earnings Amount

\$701

Percentile (75) of Monthly Paid Earnings Amount

\$1,176

Avg. Monthly Paid Earnings Amount

\$824

Changes in reported earnings among households with reported values two years in a row

	Percentile (25) of Change in Monthly Paid Earnings Amount	Percentile (50) of Change in Monthly Paid Earnings Amount	Percentile (75) of Change in Monthly Paid Earnings Amount	Avg. Change in Monthly Paid Earnings Amount
Person Count				
\$0 earnings in previous year	20%	1	\$2,800	\$2,800
	80%	4	\$0	\$0
			\$0	\$0

ROSS-SC Data Dashboard

By Grantee

Select a Grantee

[Data Dashboard by State](#)

[Data Dashboard Tables](#)

Basic Metrics

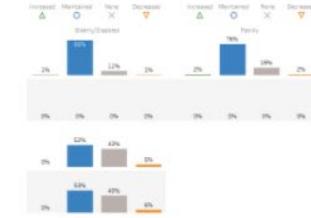
Overview

Grantee Population	
Participants	57,802 (90%)
Others Receiving Services	7,427 (12%)
Non Participants (Excluded from all other data)	0 (0%)
Gender	51,704 (72%)
Male with Disabilities	8,824 (12%)
Workable Adults	38,080 (50%)
Youth	2,272 (3%)
Unknown	4,586 (7%)
Grand Total	57,802

Services Provided



Outcomes over Time



Data Availability



Services in Depth

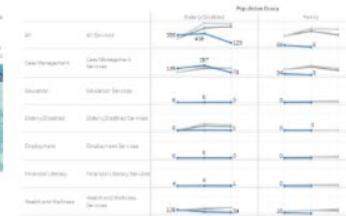
Services Provided



Services by Population

Service Category	Service Metric	Workable Adult		People with Disabilities	
		Age	Gender	Age	Gender
Case Management	Homeless Assessment Continuous	2.0	5	2.0	24
Education	High School Diploma	2.0	2	2.0	2
Employment	Part-Time Employment	2.0	2	2.0	2
Financial Management	Financial Management Services	2.0	2	2.0	2
Health and Wellness	Health and Wellness Services	2.0	2	2.0	2
Housing	Housing Services	2.0	2	2.0	2
Other	Other Services	2.0	1	2.0	12

Services over Time

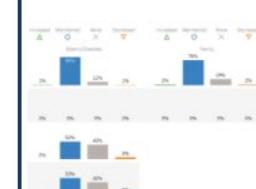


Grantee Service Comparison

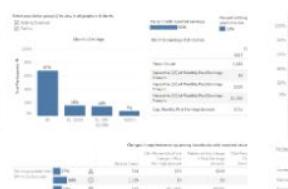


Outcomes in Depth

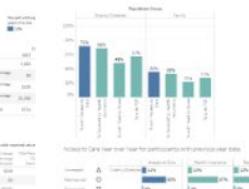
Outcomes over Time



Monthly Paid Earnings



Access to Care



Education



Employment



Public Benefits Received





Basic Metrics



Services in Depth

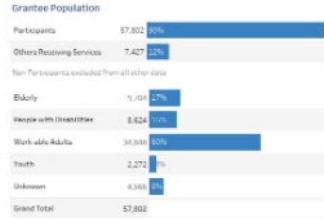


Outcomes in Depth



Basic Metrics

Overview



Services Provided



Outcomes over Time



Data Availability

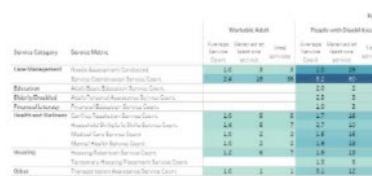


Services in Depth

Services Provided



Services by Population



Services over Time



Grantee Service Comparison

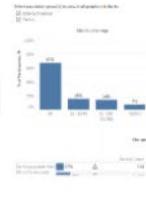


Outcomes in Depth

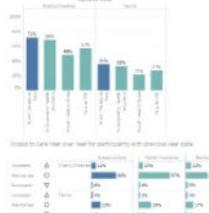
Outcomes over Time



Monthly Paid Earnings



Access to Care



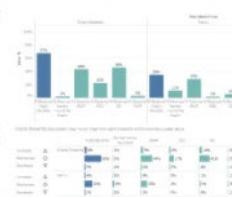
Education



Employment



Public Benefits Received



Services over Time

[Home](#)

Average Services per Participant

Demo Grantee (ROSS000000)

10/1/2016- 9/30/2019

Select a Grantee	Fiscal Year Start	Fiscal Year End
Demo Grantee (ROSS000000)	2017	2019

SERVICES IN DEPTH

[See Example](#)

Services Provided Services by Population Services over Time Grantee Service Comparison

This view shows changes over time in services provided by the selected grantee.



Service Category
Category Overview

Metric to View
Average Services per Participant

Data Level Legend
Grantee (Blue)
Cohort (Grey)
Program (Dark Grey)

Select the grantees you would like to compare to

Population Focus
Any

Area of Need Focus*
Any

Grantees used for comparison
100%

*Area of need focus data only included for a subset of grantees

Data Availability (Demographics)
100.0%

Data Availability (Performance Metrics)

Services over Time

[Home](#)

Average Services per Participant

Demo Grantee (ROSS000000)

10/1/2016- 9/30/2019

Select a Grantee

Demo Grantee (ROSS000000)

Fiscal Year Start: 2017 Fiscal Year End: 2019

[See Example](#)

SERVICES IN DEPTH

Services Provided

Services by Population

Services over Time

Grantee Service Comparison

This view shows changes over time in services provided by the selected grantee.



Service Category

Category Overview

Metric to View

Average Services per Participant

Data Level Legend

Grantee

Cohort

Program

Select the grantees you would like to compare to

Population Focus

Any

Area of Need Focus*

Any

Grantees used for comparison

100%

*Area of need focus data only included for a subset of grantees

Data Availability (Demographics)

100.0%

Data Availability (Performance Metrics)



Services over Time

[Home](#)

Average Services per Participant

Demo Grantee (ROSS000000)

10/1/2016- 9/30/2019

Select a Grantee

Demo Grantee (ROSS000000)

Fiscal Year Start

2017

Fiscal Year End

2019

SERVICES IN DEPTH

[See Example](#)

Services Provided

Services by Population

Services over Time

Grantee Service Comparison

This view shows changes over time in services provided by the selected grantee.



Service Category

Category Overview

Metric to View

Average Services per Participant

Data Level Legend

Grantee

Cohort

Program

Select the grantees you would like to compare to

Population Focus

Any

Area of Need Focus*

Any

Grantees used for comparison

100%

*Area of need focus data only included for a subset of grantees

Data Availability (Demographics)

100.0%

Data Availability (Performance Metrics)

Services over Time

[Home](#)

Average Services per Participant

Demo Grantee (ROSS000000)

10/1/2016- 9/30/2019

Select a Grantee

Demo Grantee (ROSS000000)

Fiscal Year Start: 2017 Fiscal Year End: 2019

SERVICES IN DEPTH

[See Example](#)

Services Provided Services by Population Services over Time Grantee Service Comparison

This view shows changes over time in services provided by the selected grantee.



Service Category

Category Overview

Metric to View

Average Services per Participant

Data Level Legend

Grantee

Cohort

Program

Select the grantees you would like to compare to

Population Focus

Any

Area of Need Focus*

Any

Grantees used for comparison

100%

*Area of need focus data only included for a subset of grantees

Data Availability (Demographics)
100.0%

Data Availability (Performance Metrics)

Services over Time

[Home](#)

Average Services per Participant

Demo Grantee (ROSS0000000)

10/1/2016- 9/30/2019

Select a Grantee

Demo Grantee (ROSS0000000)

Fiscal Year Start

2017

Fiscal Year End

2019

SERVICES IN DEPTH

[See Example](#)

Services Provided

Services by Population

Services over Time

Grantee Service Comparison

This view shows changes over time in services provided by the selected grantee.



Service Category: Health and Wellness

Metric to View: Average Services per Participant

Data Level Legend: Grantee, Cohort, Program

Select the grantees you would like to compare to:

Population Focus: Any

Area of Need Focus*: Any

Grantees used for comparison: 100%

*Area of need focus data only included for a subset of grantees

Data Availability (Demographics): 100.0%

Data Availability (Performance Metrics): 100.0%



Services over Time

[Home](#)

% Received at Least One Service

Demo Grantee (ROSS0000000)

10/1/2016- 9/30/2019

Select a Grantee

Demo Grantee (ROSS0000000)

Fiscal Year Start

2017

Fiscal Year End

2019

SERVICES IN DEPTH

[See Example](#)

Services Provided

Services by Population

Services over Time

Grantee Service Comparison

This view shows changes over time in services provided by the selected grantee.



Service Category

Health and Wellness

Metric to View

% Received at Least One Service

Data Level Legend

Grantee

Cohort

Program

Select the grantees you would like to compare to

Population Focus

Any

Area of Need Focus*

Any

Grantees used for comparison

100%

*Area of need focus data only included for a subset of grantees

Data Availability (Demographics)

100.0%

Data Availability (Performance Metrics)

Services over Time

[Home](#)

% Received at Least One Service

Demo Grantee (ROSS0000000)

10/1/2016- 9/30/2019

Select a Grantee

Demo Grantee (ROSS0000000)

Fiscal Year Start

2017

Fiscal Year End

2019

SERVICES IN DEPTH

[See Example](#)

Services Provided

Services by Population

Services over Time

Grantee Service Comparison

This view shows changes over time in services provided by the selected grantee.



Service Category

Health and Wellness

Metric to View

% Received at Least One Service

Data Level Legend

Grantee

Cohort

Program

Select the grantees you would like to compare to

Population Focus

Any

Area of Need Focus*

Any

Grantees used for comparison

100%

*Area of need focus data only included for a subset of grantees

Data Availability (Demographics)

100.0%

Data Availability (Performance Metrics)



Services over Time

[Home](#)

% Received at Least One Service

Demo Grantee (ROSS0000000)

10/1/2016- 9/30/2019

Select a Grantee

Demo Grantee (ROSS0000000)

Fiscal Year Start

2017

Fiscal Year End

2019

SERVICES IN DEPTH

[See Example](#)

Services Provided

Services by Population

Services over Time

Grantee Service Comparison

This view shows changes over time in services provided by the selected grantee.



Service Category

Health and Wellness

Metric to View

% Received at Least One Service

Data Level Legend

Grantee

Cohort

Program

Select the grantees you would like to compare to

Population Focus

Any

Area of Need Focus*

Any

Grantees used for comparison

100%

*Area of need focus data only included for a subset of grantees

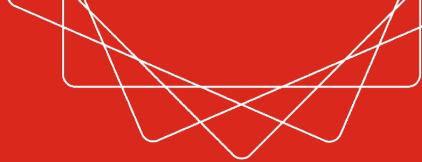
Data Availability (Demographics)

100.0%

Data Availability (Performance Metrics)



Poll: Change over Time



**From a program perspective,
how much has your ROSS
program changed over the
past few years?**

- Not at all
- A little
- Somewhat
- Quite a bit
- N/A (new grantee)





Comparing to Others

Demo

ROSS-SC Data Dashboard

By Grantee

Select a Grantee

[Data Dashboard by State](#)

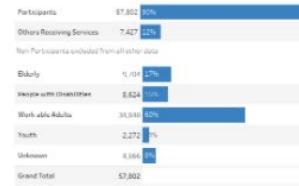


[Data Dashboard Tables](#)

Basic Metrics

Overview

Grantee Population



Services Provided



Outcomes over Time



Data Availability



Services in Depth

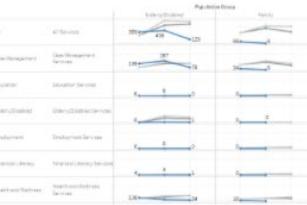
Services Provided



Services by Population

Service Category	Service Metric	Marital Status			People with Disabilities		
		Married	Separated	Divorced	Single	Unknown	
Case Management	Case Management Services	1,020	1	1	1,020	1	1
Case Management	Case Management Services	1,020	1	1	1,020	1	1
Health and Health Services	Health and Health Services	1,174	1	1	1,174	1	1
Education	Education	1,174	1	1	1,174	1	1
Financial Assistance	Financial Assistance	1,174	1	1	1,174	1	1
Food and Nutrition	Food and Nutrition	1,174	1	1	1,174	1	1
Employment	Employment	1,174	1	1	1,174	1	1
Other	Other	1,174	1	1	1,174	1	1

Services over Time



Grantee Service Comparison



Outcomes in Depth

Outcomes over Time



Monthly Paid Earnings



Access to Care



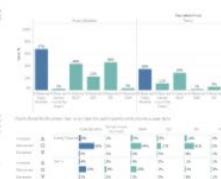
Education



Employment



Public Benefits Received



ROSS-SC Data Dashboard

By Grantee

Select a Grantee
Demo Grantee (ROSS000000)

↖ Data Dashboard by State



↖ Data Dashboard Tables

Basic Metrics

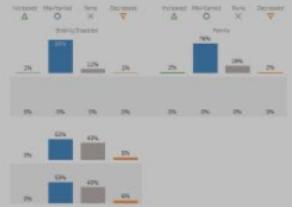
Overview

Grantee Population
Participants 57,802 30%
Others Receiving Services 7,447 22%
Non Participants included from all other data
Eligible 5,018 27%
People with Disabilities 8,624 15%
Work-able Adult 34,949 62%
Youth 2,272 4%
Unknown 6,568 11%
Grand Total 57,802

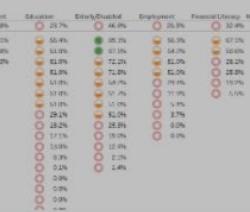
Services Provided



Outcomes over Time



Data Availability



Services in Depth

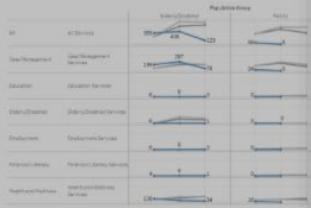
Services Provided



Services by Population

Service Category	Service Metrics	Marshall Metro		People with Disabilities	
		Number of Participants	Percentage	Number of Participants	Percentage
Case Management	Case Management Services	1,200	2.1%	200	2.1%
Case Management	Case Management Services (with Discretionary Case Management)	1,200	2.1%	200	2.1%
Financial Assistance	Financial Assistance Services	1,200	2.1%	200	2.1%
Financial Assistance	Financial Assistance Services (with Discretionary Financial Assistance)	1,200	2.1%	200	2.1%
Employment	Employment Services	1,200	2.1%	200	2.1%
Employment	Employment Services (with Discretionary Employment Services)	1,200	2.1%	200	2.1%
Health and Wellness	Health and Wellness Services	1,200	2.1%	200	2.1%
Health and Wellness	Health and Wellness Services (with Discretionary Health and Wellness Services)	1,200	2.1%	200	2.1%
Transportation	Transportation Services	1,200	2.1%	200	2.1%
Transportation	Transportation Services (with Discretionary Transportation Services)	1,200	2.1%	200	2.1%
Other	Other Services	1,200	2.1%	200	2.1%
Other	Other Services (with Discretionary Other Services)	1,200	2.1%	200	2.1%

Services over Time

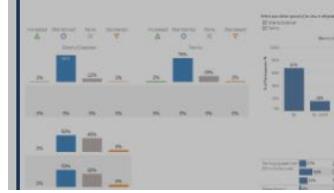


Grantee Service Comparison

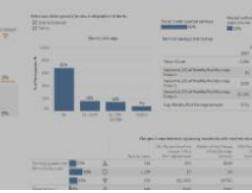


Outcomes in Depth

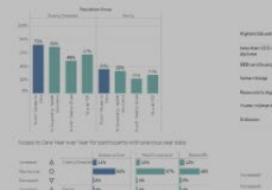
Outcomes over Time



Monthly Paid Earnings



Access to Care



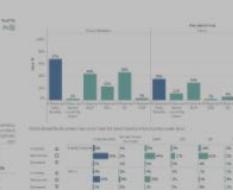
Education



Employment



Public Benefits Received



Grantee Service Comparison

[Home](#)

% Received at Least One Service compared to Program

Demo Grantee (ROSS0000000)

10/1/2016- 9/30/2019

Select a Grantee

Demo Grantee (ROSS0000000)

Fiscal Year Start

2017

Fiscal Year End

2019

SERVICES IN DEPTH

 See Example

Services Provided

Services by Population

Services over Time

Grantee Service Comparison

This view shows the services provided by the selected grantee compared to a cohort of similar grantees and to the ROSS program overall.

Filter to the right on the characteristics that are most similar to your grant program

Indicator	Grantee % with at least One Service	Grantee Average Services per Participant	Cohort % with at least One Service	Cohort Average Services per Participant	Program % with at least One Service	Program Average Services per Participant
	Your Grant	Comparison Cohort				
Elderly/Disabled	Health and Wellness	Health and Wellness Services	45%	1.1	50%	3.7
		Conflict Resolution Services	5%	0.1	9%	0.2
		Food and Nutrition Services	16%	0.2	18%	1.2
		Household Skills/Life Skills Services	39%	0.6	22%	0.7
		Medical Care Services	21%	0.2	28%	1.4
		Mental Health Services	6%	0.1	6%	0.2
		Parenting Skills Services	0%	0.0	0%	0.0
Family	Health and Wellness	Health and Wellness Services	43%	0.6	27%	1.0
		Conflict Resolution Services	7%	0.1	4%	0.1
		Food and Nutrition Services	0%	0.0	9%	0.3
		Household Skills/Life Skills Services	39%	0.4	14%	0.4
		Medical Care Services	10%	0.1	10%	0.2
		Mental Health Services	1%	0.0	2%	0.1
		Parenting Skills Services	0%	0.0	1%	0.0

Service Category
Health and Wellness

Select the grantees you would like to compare to

Population Focus

Any

Area of Need Focus*

Any

Grantees used for comparison

100%

Select which metrics to use for indicator comparison

Grantee Compare Metric

% Received at Least One Service

Grantee Compare to Level of Data

Program

Indicator Legend

▲ High

▼ Low

→ Same

(within 5% threshold)

Grantee Service Comparison

[Home](#)

% Received at Least One Service compared to Program

Demo Grantee (ROSS0000000)

10/1/2016- 9/30/2019

Select a Grantee

Fiscal Year Start: 2017 Fiscal Year End: 2019

 See Example

SERVICES IN DEPTH

Services Provided

Services by Population

Services over Time

Grantee Service Comparison

This view shows the services provided by the selected grantee compared to a cohort of similar grantees and to the ROSS program overall.

Filter to the right on the characteristics that are most similar to your grant program

Indicator	Grantee % with at least One Service	Grantee Average Services per Participant	Cohort % with at least One Service		Cohort Average Services per Participant	Program % with at least One Service	Program Average Services per Participant
			Cohort % with at least One Service	Cohort Average Services per Participant			
Elderly/Disabled	Health and Wellness	Health and Wellness Services	▼	45%	1.1	50%	3.7
		Conflict Resolution Services	→	5%	0.1	9%	0.2
		Food and Nutrition Services	→	16%	0.2	18%	1.2
		Household Skills/Life Skills Services	▲	39%	0.6	22%	0.7
		Medical Care Services	▼	21%	0.2	28%	1.4
		Mental Health Services	→	6%	0.1	6%	0.2
		Parenting Skills Services	→	0%	0.0	0%	0.0
Family	Health and Wellness	Health and Wellness Services	▲	43%	0.6	27%	1.0
		Conflict Resolution Services	→	7%	0.1	4%	0.1
		Food and Nutrition Services	▼	0%	0.0	9%	0.3
		Household Skills/Life Skills Services	▲	39%	0.4	14%	0.4
		Medical Care Services	→	10%	0.1	10%	0.2
		Mental Health Services	→	1%	0.0	2%	0.1
		Parenting Skills Services	→	0%	0.0	1%	0.0

Service Category



Select the grantees you would like to compare to

Population Focus

Any

Area of Need Focus*

Any

Grantees used for comparison

100%

Select which metrics to use for indicator comparison

Grantee Compare Metric

% Received at Least One Service

Grantee Compare to Level of Data

Program

Indicator Legend

▲ High

▼ Low

→ Same

(within 5% threshold)

Grantee Service Comparison

[Home](#)

% Received at Least One Service compared to Program

Demo Grantee (ROSS0000000)

10/1/2016- 9/30/2019

Select a Grantee

Demo Grantee (ROSS0000000)

Fiscal Year Start

2017

Fiscal Year End

2019

SERVICES IN DEPTH

 See Example

Services Provided

Services by Population

Services over Time

Grantee Service Comparison

This view shows the services provided by the selected grantee compared to a cohort of similar grantees and to the ROSS program overall.

Filter to the right on the characteristics that are most similar to your grant program

Indicator	Grantee % with at least One Service	Grantee Average Services per Participant	Cohort % with at least One Service	Cohort Average Services per Participant	Program % with at least One Service	Program Average Services per Participant
	Your Grant	Comparison Cohort				
Elderly/Disabled	Health and Wellness	Health and Wellness Services	45%	1.1	50%	3.7
		Conflict Resolution Services	5%	0.1	9%	0.2
		Food and Nutrition Services	16%	0.2	18%	1.2
		Household Skills/Life Skills Services	39%	0.6	22%	0.7
		Medical Care Services	21%	0.2	28%	1.4
		Mental Health Services	6%	0.1	6%	0.2
		Parenting Skills Services	0%	0.0	0%	0.0
Family	Health and Wellness	Health and Wellness Services	43%	0.6	27%	1.0
		Conflict Resolution Services	7%	0.1	4%	0.1
		Food and Nutrition Services	0%	0.0	9%	0.3
		Household Skills/Life Skills Services	39%	0.4	14%	0.4
		Medical Care Services	10%	0.1	10%	0.2
		Mental Health Services	1%	0.0	2%	0.1
		Parenting Skills Services	0%	0.0	1%	0.0

Service Category
Health and Wellness

Select the grantees you would like to compare to

Population Focus

Any

Area of Need Focus*

Any

Grantees used for comparison

100%

Select which metrics to use for indicator comparison

Grantee Compare Metric

% Received at Least One Service

Grantee Compare to Level of Data

Program

Indicator Legend

▲ High

▼ Low

→ Same

(within 5% threshold)

Grantee Service Comparison

[Home](#)

% Received at Least One Service compared to Program

Demo Grantee (ROSS0000000)

10/1/2016- 9/30/2019

Select a Grantee

Fiscal Year Start: 2017 Fiscal Year End: 2019

 See Example

SERVICES IN DEPTH

Services Provided Services by Population Services over Time Grantee Service Comparison

This view shows the services provided by the selected grantee compared to a cohort of similar grantees and to the ROSS program overall.

Filter to the right on the characteristics that are most similar to your grant program

Indicator	Grantee % with at least One Service	Grantee Average Services per Participant	Cohort % with at least One Service	Cohort Average Services per Participant	Program % with at least One Service	Program Average Services per Participant
Elderly/Disabled	Health and Wellness	Health and Wellness Services	45%	1.1	50%	3.7
		Conflict Resolution Services	5%	0.1	9%	0.2
		Food and Nutrition Services	16%	0.2	18%	1.2
		Household Skills/Life Skills Services	39%	0.6	22%	0.7
		Medical Care Services	21%	0.2	28%	1.4
		Mental Health Services	6%	0.1	6%	0.2
		Parenting Skills Services	0%	0.0	0%	0.0
Family	Health and Wellness	Health and Wellness Services	43%	0.6	27%	1.0
		Conflict Resolution Services	7%	0.1	4%	0.1
		Food and Nutrition Services	0%	0.0	9%	0.3
		Household Skills/Life Skills Services	39%	0.4	14%	0.4
		Medical Care Services	10%	0.1	10%	0.2
		Mental Health Services	1%	0.0	2%	0.1
		Parenting Skills Services	0%	0.0	1%	0.0



Service Category
Health and Wellness

Select the grantees you would like to compare to

Population Focus

Any

Area of Need Focus*

Any

Grantees used for comparison

100%

Select which metrics to use for indicator comparison

Grantee Compare Metric

% Received at Least One Service

Grantee Compare to Level of Data

Program

Indicator Legend

▲ High

▼ Low

↔ Same

(within 5% threshold)

Grantee Service Comparison

[Home](#)

% Received at Least One Service compared to Program

Demo Grantee (ROSS0000000)

10/1/2016- 9/30/2019

Select a Grantee

Fiscal Year Start: 2017 Fiscal Year End: 2019

 See Example

SERVICES IN DEPTH

Services Provided

Services by Population

Services over Time

Grantee Service Comparison

This view shows the services provided by the selected grantee compared to a cohort of similar grantees and to the ROSS program overall.

Filter to the right on the characteristics that are most similar to your grant program

Indicator	Grantee % with at least One Service	Grantee Average Services per Participant	Comparison Cohort		ROSS Program	
			Cohort % with at least One Service	Cohort Average Services per Participant	Program % with at least One Service	Program Average Services per Participant
Elderly/Disabled	Health and Wellness	Health and Wellness Services	45%	1.1	50%	3.7
		Conflict Resolution Services	5%	0.1	9%	0.2
		Food and Nutrition Services	16%	0.2	18%	1.2
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Family	Health and Wellness	Health and Wellness Services	43%	0.6	27%	1.0
		Conflict Resolution Services	7%	0.1	4%	0.1
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		Household Skills/Life Skills Services	39%	0.4	14%	0.4
		Medical Care Services	10%	0.1	10%	0.2
		Mental Health Services	1%	0.0	2%	0.1
		Parenting Skills Services	0%	0.0	1%	0.0



Service Category
Health and Wellness

Select the grantees you would like to compare to

Population Focus

Any

Area of Need Focus*

Any

Grantees used for comparison

100%

Select which metrics to use for indicator comparison

Grantee Compare Metric

% Received at Least One Service

Grantee Compare to Level of Data

Program

Indicator Legend

▲ High

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↔ Same

(within 5% threshold)

Grantee Service Comparison

[Home](#)

% Received at Least One Service compared to Program

Demo Grantee (ROSS0000000)

10/1/2016- 9/30/2019

Select a Grantee

Fiscal Year Start: 2017 Fiscal Year End: 2019

 See Example

SERVICES IN DEPTH

Services Provided

Services by Population

Services over Time

Grantee Service Comparison

This view shows the services provided by the selected grantee compared to a cohort of similar grantees and to the ROSS program overall.

Filter to the right on the characteristics that are most similar to your grant program

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Elderly/Disabled	Health and Wellness	Health and Wellness Services	45%	1.1	50%	3.7
		Conflict Resolution Services	5%	0.1	9%	0.2
		Food and Nutrition Services	16%	0.2	18%	1.2
		Household Skills/Life Skills Services	39%	0.6	22%	0.7
		Medical Care Services	21%	0.2	28%	1.4
		Mental Health Services	6%	0.1	6%	0.2
		Parenting Skills Services	0%	0.0	0%	0.0
Family	Health and Wellness	Health and Wellness Services	43%	0.6	27%	1.0
		Conflict Resolution Services	7%	0.1	4%	0.1
		Food and Nutrition Services	0%	0.0	9%	0.3
		Household Skills/Life Skills Services	39%	0.4	14%	0.4
		Medical Care Services	10%	0.1	10%	0.2
		Mental Health Services	1%	0.0	2%	0.1
		Parenting Skills Services	0%	0.0	1%	0.0

Service Category
Health and Wellness

Select the grantees you would like to compare to
Population Focus
Any

Need Focus*

Grantees used for comparison

100%

Select which metrics to use for indicator comparison
Grantee Compare Metric

% Received at Least One Service

Grantee Compare to Level of Data

Program

Indicator Legend

High

Low

Same

(within 5% threshold)

Grantee Service Comparison

[Home](#)

% Received at Least One Service compared to Program

Demo Grantee (ROSS0000000)

10/1/2016- 9/30/2019

Select a Grantee

Demo Grantee (ROSS0000000)

Fiscal Year Start

2017

Fiscal Year End

2019

SERVICES IN DEPTH

 See Example

Services Provided

Services by Population

Services over Time

Grantee Service Comparison

This view shows the services provided by the selected grantee compared to a cohort of similar grantees and to the ROSS program overall.

Filter to the right on the characteristics that are most similar to your grant program

Indicator	Grantee % with at least One Service	Grantee Average Services per Participant	Cohort % with at least One Service		Cohort Average Services per Participant	Program % with at least One Service	Program Average Services per Participant
			Your Grant	Comparison Cohort			
Elderly/Disabled	Health and Wellness	Health and Wellness Services	45%	1.1	50%	3.7	50%
		Conflict Resolution Services	5%	0.1	9%	0.2	9%
		Food and Nutrition Services	16%	0.2	18%	1.2	18%
		Household Skills/Life Skills Services	39%	0.6	22%	0.7	22%
		Medical Care Services	21%	0.2	28%	1.4	28%
		Mental Health Services	6%	0.1	6%	0.2	6%
		Parenting Skills Services	0%	0.0	0%	0.0	0%
Family	Health and Wellness	Health and Wellness Services	43%	0.6	27%	1.0	27%
		Conflict Resolution Services	7%	0.1	4%	0.1	4%
		Food and Nutrition Services	0%	0.0	9%	0.3	9%
		Household Skills/Life Skills Services	39%	0.4	14%	0.4	14%
		Medical Care Services	10%	0.1	10%	0.2	10%
		Mental Health Services	1%	0.0	2%	0.1	2%
		Parenting Skills Services	0%	0.0	1%	0.0	1%

Service Category

Health and Wellness

Select the grantees you would like to compare to

Population Focus

Any

Area of Need Focus*

Any

Grantees used for comparison

100%

Select which metrics to use for indicator comparison

Grantee Compare Metric

% Received at Least One Service

Grantee Compare to Level of Data

Program

Indicator Legend

High

Low

Same

(within 5% threshold)

Grantee Service Comparison

[Home](#)

% Received at Least One Service compared to Program

Demo Grantee (ROSS0000000)

10/1/2016- 9/30/2019

Select a Grantee

Fiscal Year Start: 2017 Fiscal Year End: 2019

SERVICES IN DEPTH

 See Example

Services Provided

Services by Population

Services over Time

Grantee Service Comparison

This view shows the services provided by the selected grantee compared to a cohort of similar grantees and to the ROSS program overall.

Filter to the right on the characteristics that are most similar to your grant program

Indicator	Y	Grantee % with at least One Service	Grantee Average Services per Participant	Comparison Cohort		Program % with at least One Service	Program Average Services per Participant
				Cohort % with at least One Service	Cohort Average Services per Participant		
▼	Y	1.1	50%	3.7	50%	3.7	3.7
→	5%	0.1	9%	0.2	9%	0.2	0.2
→	16%	0.2	18%	1.2	18%	1.2	1.2
▲	39%	0.6	22%	0.7	22%	0.7	0.7
▼	Y	21%	0.2	28%	1.4	28%	1.4
→	6%	0.1	6%	0.2	6%	0.2	0.2
→	0%	0.0	0%	0.0	0%	0.0	0.0
▲	43%	0.6	27%	1.0	27%	1.0	1.0
→	7%	0.1	4%	0.1	4%	0.1	0.1
▼	0%	0.0	9%	0.3	9%	0.3	0.3
▲	39%	0.4	14%	0.4	14%	0.4	0.4
→	10%	0.1	10%	0.2	10%	0.2	0.2
→	1%	0.0	2%	0.1	2%	0.1	0.1
→	0%	0.0	1%	0.0	1%	0.0	0.0

Y



Y	Comparison Cohort	ROSS Program
Y	1.1	50%
→	5%	3.7
→	16%	50%
▲	39%	3.7
▼	21%	3.7
→	6%	3.7
→	0%	3.7
▲	43%	3.7
→	7%	3.7
▼	0%	3.7
▲	39%	3.7
→	10%	3.7
→	1%	3.7
→	0%	3.7

Service Category
Health and Wellness

Select the grantees you would like to compare to

Population Focus

Any

Area of Need Focus*

Any

Grantees used for comparison

100%

Select which metrics to use for indicator comparison

Grantee Compare Metric

% Received at Least One Service

Grantee Compare to Level of Data

Program

Indicator Legend

▲ High

▼ Low

→ Same

(within 5% threshold)

Grantee Service Comparison

[Home](#)

% Received at Least One Service compared to Program

Demo Grantee (ROSS0000000)

10/1/2016- 9/30/2019

Select a Grantee

Demo Grantee (ROSS0000000)

Fiscal Year Start

2017

Fiscal Year End

2019

SERVICES IN DEPTH

See Example

Services Provided

Services by Population

Services over Time

Grantee Service Comparison

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Filter to the right on the characteristics that are most similar to your grant program

Indicator	Grantee % with at least One Service	Grantee Average Services per Participant	Cohort % with at least One Service	Cohort Average Services per Participant	Program % with at least One Service	Program Average Services per Participant
	Your Grant	Comparison Cohort				
Elderly/Disabled	Health and Wellness	Health and Wellness Services	45%	1.1	50%	3.7
		Conflict Resolution Services	5%	0.1	9%	0.2
		Food and Nutrition Services	16%	0.2	18%	1.2
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		Parenting Skills Services	0%	0.0	0%	0.0
			▲	0.6	27%	1.0
Family	Health and Wellness	Health and Wellness Services	43%	0.6	27%	1.0
		Conflict Resolution Services	7%	0.1	4%	0.1
		Food and Nutrition Services	0%	0.0	9%	0.3
		Household Skills/Life Skills Services	39%	0.4	14%	0.4
		Medical Care Services	10%	0.1	10%	0.2
		Mental Health Services	1%	0.0	2%	0.1
		Parenting Skills Services	0%	0.0	1%	0.0
			→	0.0	0.0	0.0

Service Category

Health and Wellness

Select the grantees you would like to compare to
Population Focus

Any

Area of Need Focus*

Any

Grantees used for comparison

100%

Select which metrics to use for indicator comparison

Grantee Compare Metric

% Received at Least One Service

Grantee Compare to Level of Data

Program

Indicator Legend

▲ High

▼ Low

→ Same

(within 5% threshold)

Grantee Service Comparison

[Home](#)

% Received at Least One Service compared to Program

Demo Grantee (ROSS0000000)

10/1/2016- 9/30/2019

Select a Grantee

Fiscal Year Start: 2017 Fiscal Year End: 2019

SERVICES IN DEPTH

 See Example

Services Provided

Services by Population

Services over Time

Grantee Service Comparison

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		Household Skills/Life Skills Services	39%	0.6	22%	0.7
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		Mental Health Services	6%	0.1	6%	0.2
		Parenting Skills Services	0%	0.0	0%	0.0
Family	Health and Wellness	Health and Wellness Services	43%	0.6	27%	1.0
		Conflict Resolution Services	7%	0.1	4%	0.1
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		Parenting Skills Services	0%	0.0	1%	0.0



Service Category
Health and Wellness

Select the grantees you would like to compare to

Population Focus

Any

Area of Need Focus*

Any

Grantees used for comparison

100%

Select which metrics to use for indicator comparison

Grantee Compare Metric

% Received at Least One Service

Grantee Compare to Level of Data

Program

Indicator Legend

High

Low

Same

(within 5% threshold)

Grantee Service Comparison

[Home](#)

% Received at Least One Service compared to Program

Demo Grantee (ROSS0000000)

10/1/2016- 9/30/2019

Select a Grantee

Fiscal Year Start: 2017 Fiscal Year End: 2019

SERVICES IN DEPTH

 See Example

Services Provided

Services by Population

Services over Time

Grantee Service Comparison

This view shows the services provided by the selected grantee compared to a cohort of similar grantees and to the ROSS program overall.

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Indicator	Grantee % with at least One Service	Grantee Average Services per Participant	Cohort % with at least One Service		Cohort Average Services per Participant	Program % with at least One Service	Program Average Services per Participant
			Cohort % with at least One Service	Cohort Average Services per Participant			
Elderly/Disabled	Health and Wellness	Health and Wellness Services	45%	1.1	50%	3.7	50%
		Conflict Resolution Services	5%	0.1	9%	0.2	9%
		Food and Nutrition Services	16%	0.2	18%	1.2	18%
		Household Skills/Life Skills Services	39%	0.6	22%	0.7	22%
		Medical Care Services	21%	0.2	28%	1.4	28%
		Mental Health Services	6%	0.1	6%	0.2	6%
		Parenting Skills Services	0%	0.0	0%	0.0	0%
Family	Health and Wellness	Health and Wellness Services	43%	0.6	27%	1.0	27%
		Conflict Resolution Services	7%	0.1	4%	0.1	4%
		Food and Nutrition Services	0%	0.0	9%	0.3	9%
		Household Skills/Life Skills Services	39%	0.4	14%	0.4	14%
		Medical Care Services	10%	0.1	10%	0.2	10%
		Mental Health Services	1%	0.0	2%	0.1	2%
		Parenting Skills Services	0%	0.0	1%	0.0	1%

Service Category
Health and Wellness

Select the grantees you would like to compare to

Population Focus
Any

Area of Need Focus*
Any

Grantees used for comparison
100%

Select which metrics to use for indicator comparison

Grantee Compare Metric
% Received at Least One Service

Grantee Compare to Level of Data
Program

Indicator Legend

- ▲ High
- ▼ Low
- ↔ Same

(within 5% threshold)

Grantee Service Comparison

[Home](#)

% Received at Least One Service compared to Program

Demo Grantee (ROSS0000000)

10/1/2016- 9/30/2019

Select a Grantee

Demo Grantee (ROSS0000000)

Fiscal Year Start

2017

Fiscal Year End

2019

SERVICES IN DEPTH

 See Example

Services Provided

Services by Population

Services over Time

Grantee Service Comparison

This view shows the services provided by the selected grantee compared to a cohort of similar grantees and to the ROSS program overall.

Filter to the right on the characteristics that are most similar to your grant program

Indicator	Grantee % with at least One Service	Grantee Average Services per Participant	Cohort % with at least One Service	Cohort Average Services per Participant	Program % with at least One Service	Program Average Services per Participant
	Your Grant	Comparison Cohort				
Elderly/Disabled	Health and Wellness	Health and Wellness Services	45%	1.1	50%	3.7
		Conflict Resolution Services	5%	0.1	9%	0.2
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		Mental Health Services	1%	0.0	2%	0.1
		Parenting Skills Services	0%	0.0	1%	0.0

Service Category
Health and Wellness

Select the grantees you would like to compare to

Population Focus

Any

Area of Need Focus*

Any

Grantees used for comparison

100%

Select which metrics to use for indicator comparison

Grantee Compare Metric

% Received at Least One Service

Grantee Compare to Level of Data

Program

Indicator Legend

▲ High

▼ Low

→ Same

(within 5% threshold)

Grantee Service Comparison

[Home](#)

% Received at Least One Service compared to Program

Demo Grantee (ROSS0000000)

10/1/2016- 9/30/2019

Select a Grantee

Fiscal Year Start: 2017 Fiscal Year End: 2019

SERVICES IN DEPTH

 See Example

Services Provided

Services by Population

Services over Time

Grantee Service Comparison

This view shows the services provided by the selected grantee compared to a cohort of similar grantees and to the ROSS program overall.

Filter to the right on the characteristics that are most similar to your grant program

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	Your Grant	Comparison Cohort				
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		Food and Nutrition Services	16%	0.2	18%	1.2
		Household Skills/Life Skills Services	39%	0.6	22%	0.7
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		Parenting Skills Services	0%	0.0	0%	0.0
Family	Health and Wellness	Health and Wellness Services	43%	0.6	27%	1.0
		Conflict Resolution Services	7%	0.1	4%	0.1
		Food and Nutrition Services	0%	0.0	9%	0.3
		Household Skills/Life Skills Services	39%	0.4	14%	0.4
		Medical Care Services	10%	0.1	10%	0.2
		Mental Health Services	1%	0.0	2%	0.1
		Parenting Skills Services	0%	0.0	1%	0.0

Service Category: **Health and Wellness**

Select the grantees you would like to compare to:

Population Focus: **Any**

Area of Need Focus*: **Any**

Grantees used for comparison: 

Select which metrics to use for indicator comparison:

Grantee Compare Metric:

% Received at Least One Service

Grantee Compare to Level of Data:

Program

Indicator Legend:

▲ High

▼ Low

↔ Same

(within 5% threshold)

Grantee Service Comparison

[Home](#)

% Received at Least One Service compared to Program

Demo Grantee (ROSS0000000)

10/1/2016- 9/30/2019

Select a Grantee

Fiscal Year Start Fiscal Year End

2017

2019

SERVICES IN DEPTH

 See Example

Services Provided

Services by Population

Services over Time

Grantee Service Comparison

This view shows the services provided by the selected grantee compared to a cohort of similar grantees and to the ROSS program overall.

Filter to the right on the characteristics that are most similar to your grant program

Indicator	Grantee % with at least One Service	Grantee Average Services per Participant	Cohort % with at least One Service	Cohort Average Services per Participant	Program % with at least One Service	Program Average Services per Participant
Elderly/Disabled	Health and Wellness	Health and Wellness Services	▼ 45%	1.1	42%	2.0
		Conflict Resolution Services	→ 5%	0.1	13%	0.4
		Food and Nutrition Services	→ 16%	0.2	2%	0.0
		Household Skills/Life Skills Services	▲ 39%	0.6	30%	0.9
		Medical Care Services	▼ 21%	0.2	21%	0.5
		Mental Health Services	→ 6%	0.1	9%	0.3
		Parenting Skills Services	→ 0%	0.0	0%	0.0
Family	Health and Wellness	Health and Wellness Services	▲ 43%	0.6	38%	1.3
		Conflict Resolution Services	→ 7%	0.1	11%	0.2
		Food and Nutrition Services	▼ 0%	0.0	0%	0.0
		Household Skills/Life Skills Services	▲ 39%	0.4	31%	0.6
		Medical Care Services	→ 10%	0.1	10%	0.2
		Mental Health Services	→ 1%	0.0	5%	0.2
		Parenting Skills Services	→ 0%	0.0	0%	0.0

Service Category
Health and Wellness

Select the grantees you would like to compare to
Population Focus

Any

Area of Need Focus*
Health and Wellness

Grantees used for comparison

13% 

Select which metric to use for indicator comparison
Grantee Compare Metric

% Received at Least One Service

Grantee Compare to Level of Data
Program

Indicator Legend

▲ High

▼ Low

→ Same

(within 5% threshold)

Grantee Service Comparison

[Home](#)

% Received at Least One Service compared to Program

Demo Grantee (ROSS0000000)

10/1/2016- 9/30/2019

Select a Grantee

Fiscal Year Start Fiscal Year End

2017	2019
------	------

SERVICES IN DEPTH

 See Example

Services Provided

Services by Population

Services over Time

Grantee Service Comparison

This view shows the services provided by the selected grantee compared to a cohort of similar grantees and to the ROSS program overall.

Filter to the right on the characteristics that are most similar to your grant program

Indicator	Grantee % with at least One Service	Grantee Average Services per Participant	Comparison Cohort		Program % with at least One Service	Program Average Services per Participant
			Cohort % with at least One Service	Cohort Average Services per Participant		
Elderly/Disabled	Health and Wellness	Health and Wellness Services	45%	1.1	42%	2.0
		Conflict Resolution Services	5%	0.1	13%	0.4
		Food and Nutrition Services	16%	0.2	2%	1.2
		Household Skills/Life Skills Services	39%	0.6	30%	0.7
		Medical Care Services	21%	0.2	21%	0.5
		Mental Health Services	6%	0.1	9%	0.3
		Parenting Skills Services	0%	0.0	0%	0.0
Family	Health and Wellness	Health and Wellness Services	43%	0.6	38%	1.3
		Conflict Resolution Services	7%	0.1	11%	0.2
		Food and Nutrition Services	0%	0.0	0%	0.0
		Household Skills/Life Skills Services	39%	0.4	31%	0.6
		Medical Care Services	10%	0.1	10%	0.2
		Mental Health Services	1%	0.0	5%	0.2
		Parenting Skills Services	0%	0.0	0%	0.0

Service Category

Health and Wellness

Select the grantees you would like to compare to

Population Focus

Any

Area of Need Focus*

Health and Wellness

Grantees used for comparison

13%

Select which metrics to use for indicator comparison

Grantee Compare Metric

% Received at Least One Service

Grantee Compare to Level of Data

Program

Indicator Legend

▲ High

▼ Low

→ Same

(within 5% threshold)

Grantee Service Comparison

[Home](#)

% Received at Least One Service compared to Program

Demo Grantee (ROSS0000000)

10/1/2016- 9/30/2019

Select a Grantee

Fiscal Year Start Fiscal Year End

2017

2019

SERVICES IN DEPTH

 See Example

Services Provided

Services by Population

Services over Time

Grantee Service Comparison

This view shows the services provided by the selected grantee compared to a cohort of similar grantees and to the ROSS program overall.

Filter to the right on the characteristics that are most similar to your grant program

Indicator	Grantee % with at least One Service	Grantee Average Services per Participant	Cohort % with at least One Service	Cohort Average Services per Participant	Program % with at least One Service	Program Average Services per Participant
	Your Grant	Comparison Cohort				
Elderly/Disabled	Health and Wellness	Health and Wellness Services	45%	1.1	42%	2.0
		Conflict Resolution Services	5%	0.1	13%	0.4
		Food and Nutrition Services	16%	0.2	2%	0.0
		Household Skills/Life Skills Services	39%	0.6	30%	0.9
		Medical Care Services	21%	0.2	21%	0.5
		Mental Health Services	6%	0.1	9%	0.3
		Parenting Skills Services	0%	0.0	0%	0.0
Family	Health and Wellness	Health and Wellness Services	43%	0.6	38%	1.3
		Conflict Resolution Services	7%	0.1	11%	0.2
		Food and Nutrition Services	0%	0.0	0%	0.0
		Household Skills/Life Skills Services	39%	0.4	31%	0.6
		Medical Care Services	10%	0.1	10%	0.2
		Mental Health Services	1%	0.0	5%	0.2
		Parenting Skills Services	0%	0.0	0%	0.0

Service Category
Health and Wellness

Select the grantees you would like to compare to

Population Focus

Any

Area of Need Focus*
Health and Wellness

Grantees used for comparison

13%

Select which metrics to use for indicator comparison

Grantee Compare Metric

% Received at Least One Service

Grantee Compare to Level of Data

Program



Indicator Legend

High

Low

Same

(within 5% threshold)

Grantee Service Comparison

[Home](#)

% Received at Least One Service compared to Cohort

Demo Grantee (ROSS0000000)

10/1/2016- 9/30/2019

Select a Grantee

Fiscal Year Start Fiscal Year End

2017

2019

SERVICES IN DEPTH

 See Example

Services Provided Services by Population Services over Time Grantee Service Comparison

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Service Category
Health and Wellness

Select the grantees you would like to compare to

Population Focus

Any

Area of Need Focus*

Health and Wellness

Grantees used for comparison

13%

Select which metrics to use for indicator comparison

Grantee Compare Metric

% Received at Least One Service

Grantee Compare to Level of Data

Cohort

Indicator Legend

▲ High

▼ Low

→ Same

(within 5% threshold)



Grantee Service Comparison

[Home](#)

% Received at Least One Service compared to Cohort

Demo Grantee (ROSS0000000)

10/1/2016- 9/30/2019

Select a Grantee

Demo Grantee (ROSS0000000)

Fiscal Year Start Fiscal Year End

2017

2019

SERVICES IN DEPTH

See Example

Services Provided

Services by Population

Services over Time

Grantee Service Comparison

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Service Category

Health and Wellness

Select the grantees you would like to compare to

Population Focus

Any

Area of Need Focus*

Health and Wellness

Grantees used for comparison

13%

Select which metrics to use for indicator comparison

Grantee Compare Metric

% Received at Least One Service

Grantee Compare to Level of Data

Cohort

Indicator Legend

▲ High

▼ Low

→ Same

(within 5% threshold)

Grantee Service Comparison

[Home](#)

% Received at Least One Service compared to Cohort

Demo Grantee (ROSS0000000)

10/1/2016- 9/30/2019

Select a Grantee

Fiscal Year Start: 2017 Fiscal Year End: 2019

SERVICES IN DEPTH

 See Example

Services Provided

Services by Population

Services over Time

Grantee Service Comparison

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Filter to the right on the characteristics that are most similar to your grant program.



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Service Category
Health and Wellness

Select the grantees you would like to compare to

Population Focus
Any

Area of Need Focus*
Health and Wellness

Grantees used for comparison

13%

Select which metrics to use for indicator comparison

Grantee Compare Metric
% Received at Least One Service

Grantee Compare to Level of Data
Cohort

Indicator Legend

▲ High

▼ Low

→ Same

(within 5% threshold)

Services over Time

[Home](#)

Average Services per Participant

Demo Grantee (ROSS0000000)

10/1/2016- 9/30/2019

Select a Grantee

Demo Grantee (ROSS0000000)

Fiscal Year Start

2017

Fiscal Year End

2019

SERVICES IN DEPTH

[See Example](#)

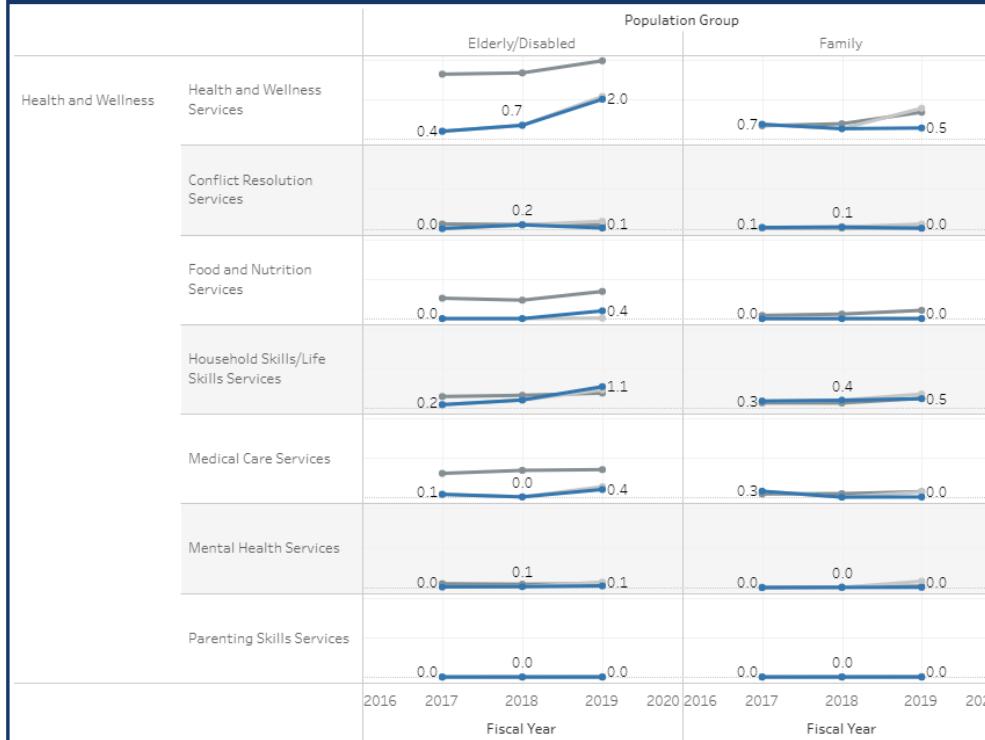
Services Provided

Services by Population

Services over Time

Grantee Service Comparison

This view shows changes over time in services provided by the selected grantee.



Service Category

Health and Wellness

Metric to View

Average Services per Participant

Data Level Legend

- Grantee
- Cohort
- Program

Select the grantees you would like to compare to

Population Focus

Any

Area of Need Focus*

Health and Wellness

Grantees used for comparison

13%

*Area of need focus data only included for a subset of grantees

Data Availability (Demographics)

100.0%

Data Availability (Performance Metrics)

52.8%

Services over Time

[Home](#)

Average Services per Participant

Demo Grantee (ROSS0000000)

10/1/2016- 9/30/2019

Select a Grantee

Demo Grantee (ROSS0000000)

Fiscal Year Start

2017

Fiscal Year End

2019

SERVICES IN DEPTH

[See Example](#)

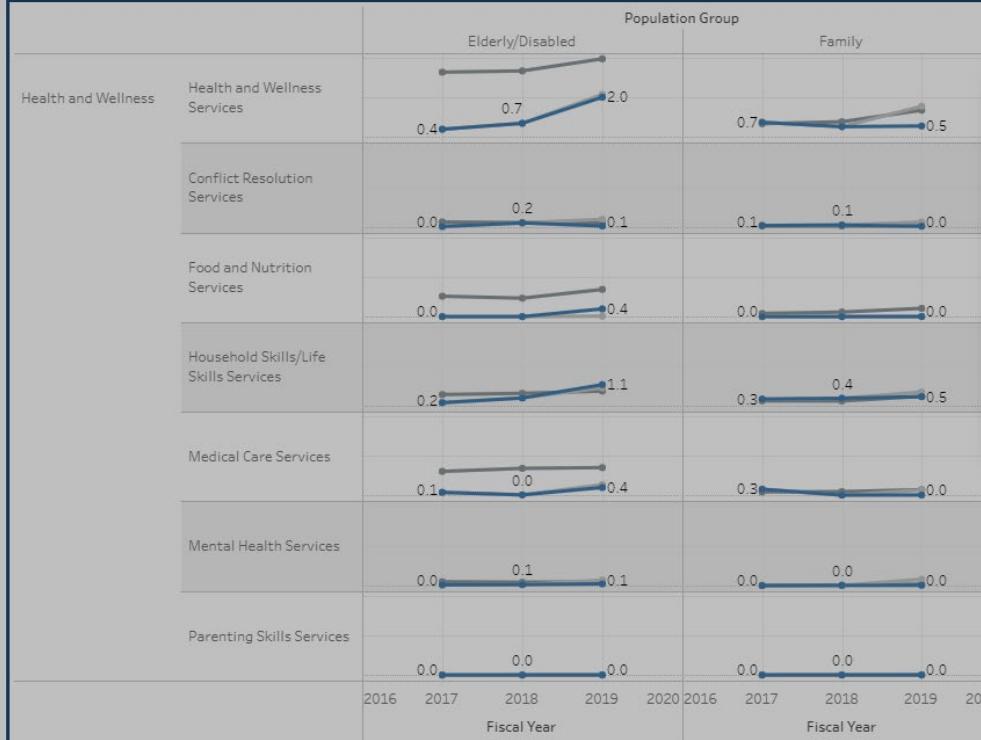
Services Provided

Services by Population

Services over Time

Grantee Service Comparison

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Service Category

Health and Wellness

Metric to View

Average Services per Participant

Data Level Legend

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- Cohort
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52.8%





Services over Time

Average Services per Participant

Demo Grantee (ROSS0000000)

Home

10/1/2016- 9/30/2019

Select a Grantee

Demo Grantee (ROSS0000000)

Fiscal Year Start

2017

Fiscal Year End

2019

SERVICES IN DEPTH

See Example

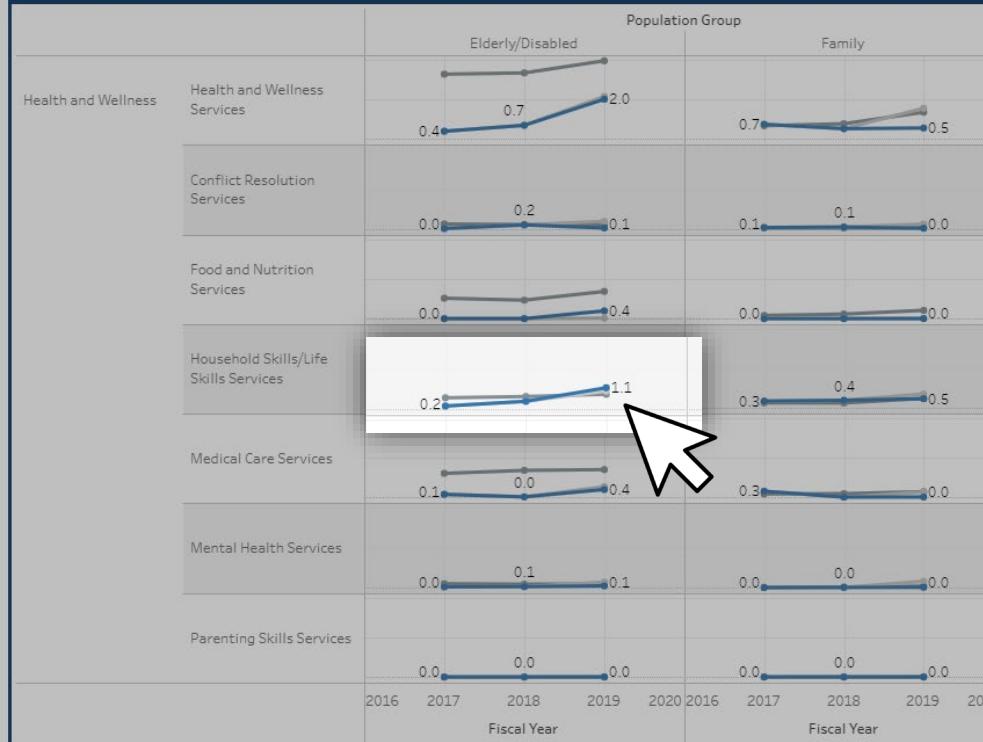
Services Provided

Services by Population

Services over Time

Grantee Service Comparison

This view shows changes over time in services provided by the selected grantee.



Service Category

Health and Wellness

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Average Services per Participant

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Services over Time

[Home](#)

Average Services per Participant

Demo Grantee (ROSS0000000)

10/1/2016- 9/30/2019

Select a Grantee

Demo Grantee (ROSS0000000)

Fiscal Year Start

2017

Fiscal Year End

2019

SERVICES IN DEPTH

[See Example](#)

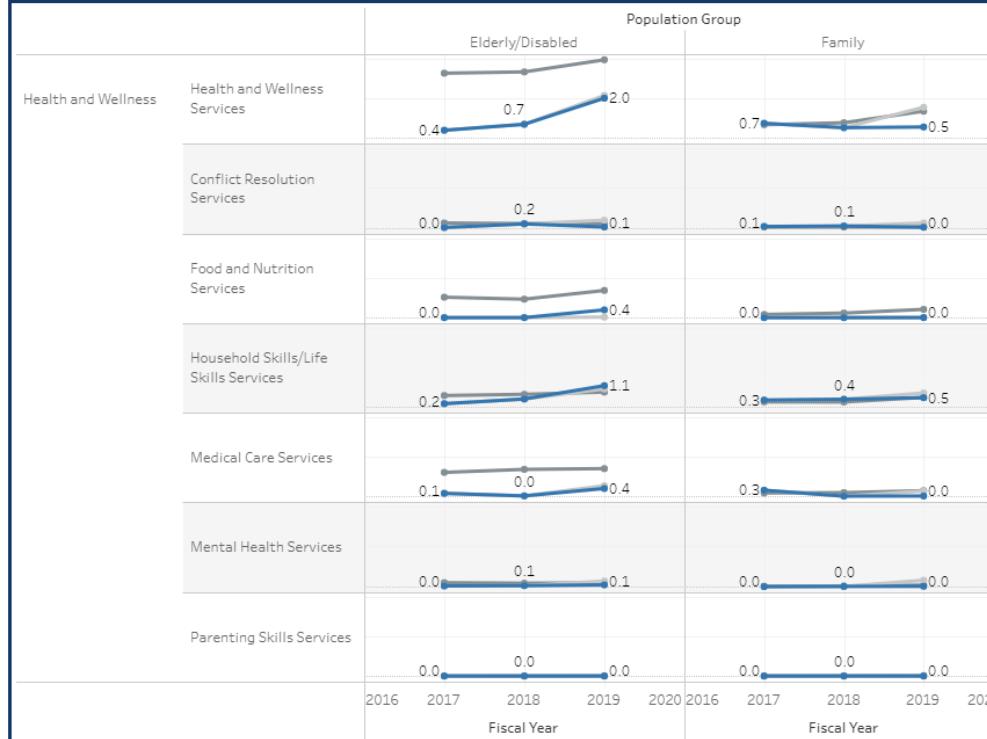
Services Provided

Services by Population

Services over Time

Grantee Service Comparison

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Service Category

Health and Wellness

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Any

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52.8%



Poll: Comparing to Others

Which comparisons do you think will be most helpful in understanding your performance?

- Myself to all ROSS grantees
- Myself to grantees focusing on the same areas of need
- Myself to grantees serving the same populations
- All of the above

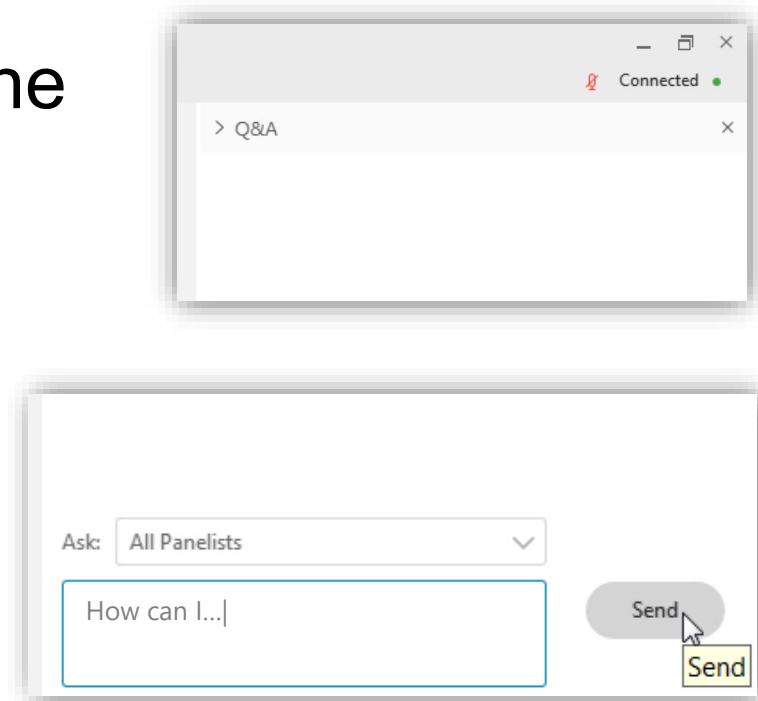




Q&A

Ask A Question: Typed Out

1. Open the “Q&A” panel on the right
2. Type your question at the bottom
3. Click “Send”



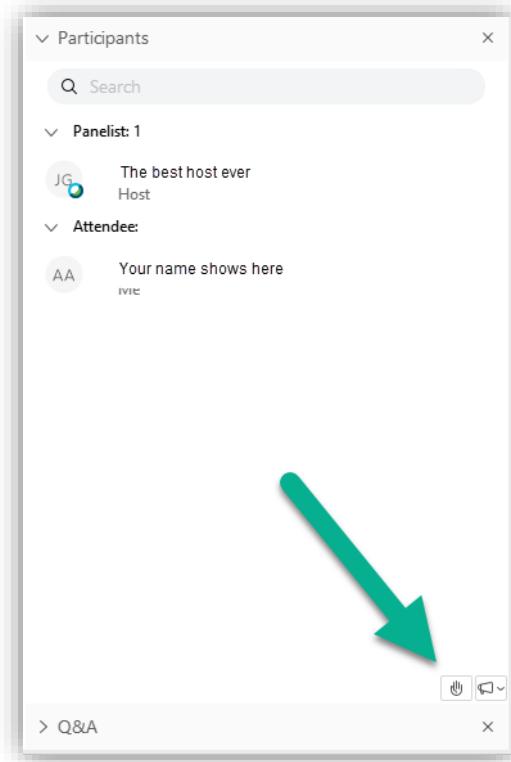
Ask A Question: Out Loud

1. Click the “Participants” button at the bottom of this screen:



2. Click the hand icon at the bottom right of your screen

If you called in on the phone,
press *3 to raise your hand





Conclusion



Next Steps

- Continue exploring your data
- Work towards improving your data quality
- Download the Data Quality Quick Reference Guide
- Review webinar recordings
- Register for the next webinar (May 13)
- Booking 1-1 TA after next webinar



Contact

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