



Let's Talk: Rehousing Strategy, Service Delivery and System Reform

June 11, 2020



Housekeeping

- A recording of today's session, along with the slide deck and a copy of the Chat and Q&A content will be posted to the HUD Exchange within 2-3 business days
- Event information for upcoming Office Hours, along with copies of all materials can be found here:

<https://www.hudexchange.info/homelessness-assistance/diseases/#covid-19-webinars-and-office-hours>

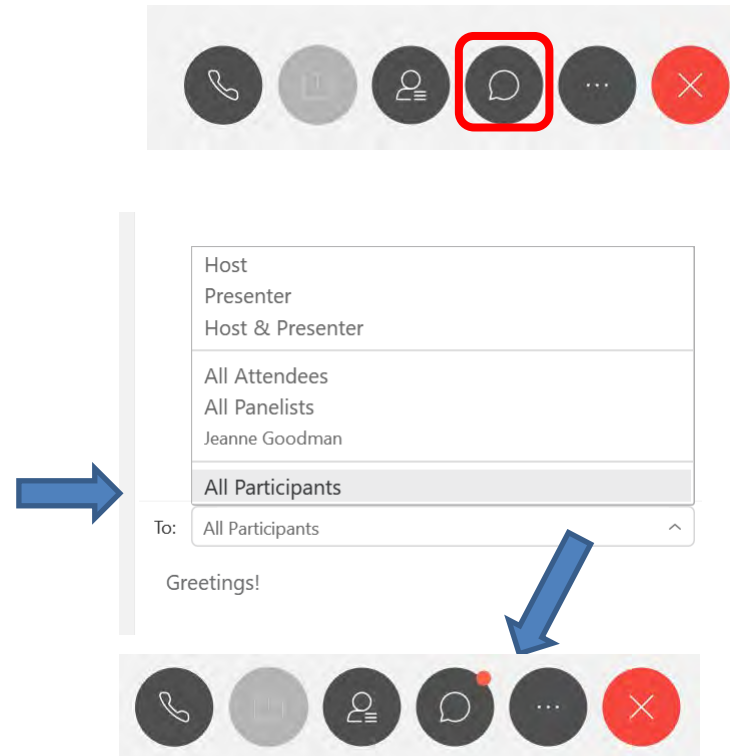
- To join the webinar via the phone, please call in using:
1-855-797-9485 Access code: 161 616 1066

Chat Feature

Select the Chat icon to make a comment or ask a question.

Be certain the To field is set to **All Participants**

An orange dot on the Chat icon indicates that you have unread messages.



Speakers

- Bridgett Moore, HUD Office of Special Needs Assistance Programs
- Shara Wells, HUD Office of Special Needs Assistance Programs
- Shawn Jones, Baltimore Lived Experience Advisory Committee
- Eric Sheptock, Advocate
- Chase Evans, Intentional Homeless Association
- Aishwarya Raja, Mask Transit

Baltimore Lived Experience Advisory Committee

Baltimore Continuum of Care

Lived Experience Advisory Committee

HUD Exchange Webinar
June 11, 2020

Let's Talk: Rehousing Strategy, Service
Delivery and System Reform.

#BmoreLEAC



- Rehousing Strategy
- Service Delivery
- System Reform



#BmoreLEAC

LEAC



MAYOR'S OFFICE OF
HOMELESS SERVICES





Learn More About Us

Baltimore
LEAC

Check out this [brochure](#) to learn more about who we are and our work.

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HOMELESS SERVICES



Baltimore Action Plan on Homelessness

5 Key Strategies



Increase the Supply of Affordable Housing

- Analyze current housing inventory and need
- Create new affordable housing.
- Launch a local voucher program.
- Increase investments in rapid rehousing.
- Support and promote policies that prevent and end homelessness.
- Expand the Medicaid pilot and health system partnerships.

Create a More Effective Homeless Response System

- Enhance Coordinated Access.
- Implement a homelessness prevention and diversion program.
- Implement a system-wide outreach strategy.
- Implement standards of care and training plan.

Transform the Shelter System

- Improve physical shelter conditions.
- Improve and enhance service delivery.
- Engage partners for comprehensive discharge planning.
- Develop a city-wide transportation initiative.

Improve Access to Employment & Economic Opportunity

- Integrate employment and income resources through a two-pronged, system-wide referral process.
- Create integrated learning communities.
- Reform policies and practices to support economic opportunity.

Establish a Race Equity Agenda

- Revise data collection strategies.
- Provide training and technical assistance on race equity.
- Reform practices and policies to address and rectify racial disparities.





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[@BaltimoreMOHS](https://www.facebook.com/BaltimoreMOHS)



[@Baltimoremohs](https://www.instagram.com/Baltimoremohs)

Visit our Website

journeyhomebaltimore.org

Questions? email us at journey.home@baltimorecity.gov

A photograph of a subway train at a station platform. The train is silver with dark windows and doors. The numbers '5290' and '5355' are visible on the side of the train. A large white word 'MASK' is overlaid in the center of the image. Below it, the word 'TRANSIT' is written with each letter inside a colored circle: T (light blue), R (yellow), A (blue), N (yellow), S (grey), I (red), and T (light blue).

MASK

T R A N S I T

Background

THE WALL STREET JOURNAL.

New York City's Homeless Population Has High Covid-19 Mortality Rate

Advocates call for better shelter, free testing as the state continues reopening after months of lockdown

The New York Times

The Richest Neighborhoods Emptied Out Most as Coronavirus Hit New York City

The New York Times

Race and income are the key factors that decide who dies from Covid-19 and who survives, city data shows.

The New York Times

Coronavirus Outbreak Has America's Homeless at Risk of 'Disaster'

Doctors say the country's more than half-million homeless people are at higher risk of catching and dying from the virus.



The coronavirus pandemic is hitting black and brown Americans especially hard on all fronts

Background

- Staying at home is a privilege
- Collective mask wearing is necessary to prevent the spread of COVID-19, but low-income neighborhoods and homeless shelters are being overlooked as governments try to come up with an appropriate response, further widening disparities

Aim

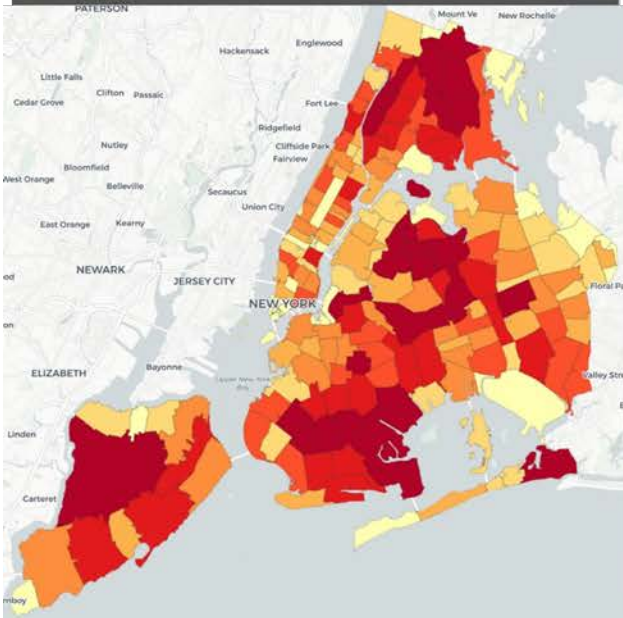
- **Distribute masks and educational material to vulnerable communities, including essential workers and people experiencing homelessness**

East Harlem Chapter

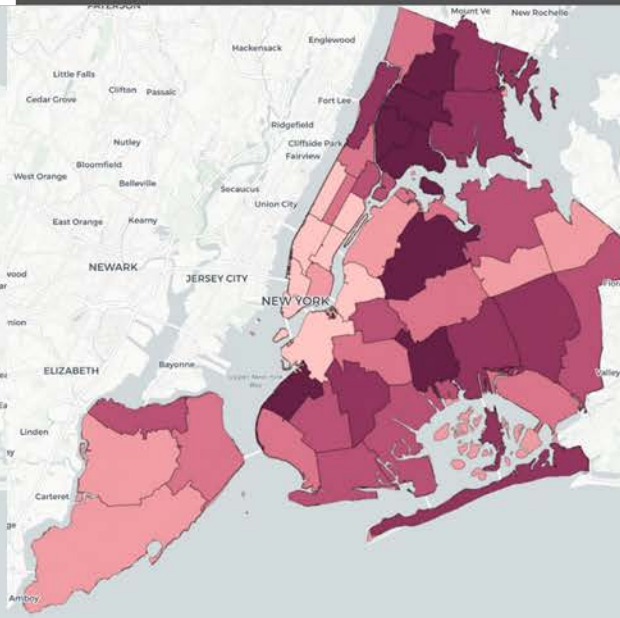
COVID-19 Burden on East Harlem

Neighborhoods with the **highest rates of positive COVID-19** cases also have some of the highest numbers of **service workers**, **rent-burdened households**, and **people of color**.

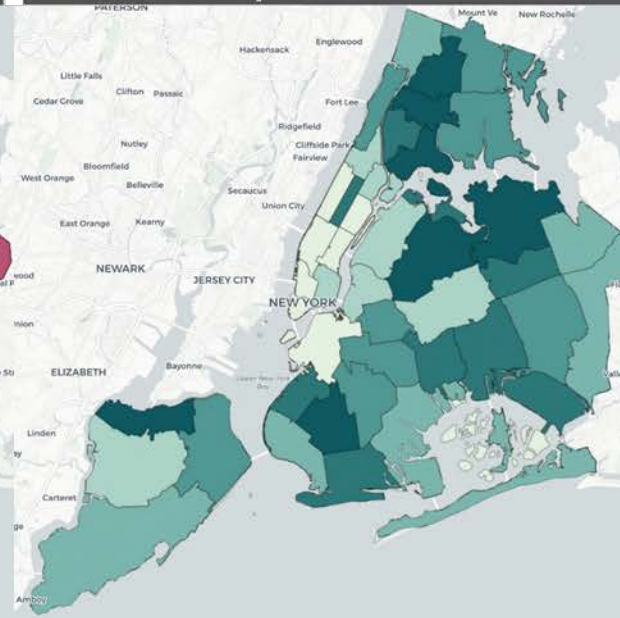
Number of Positive Cases



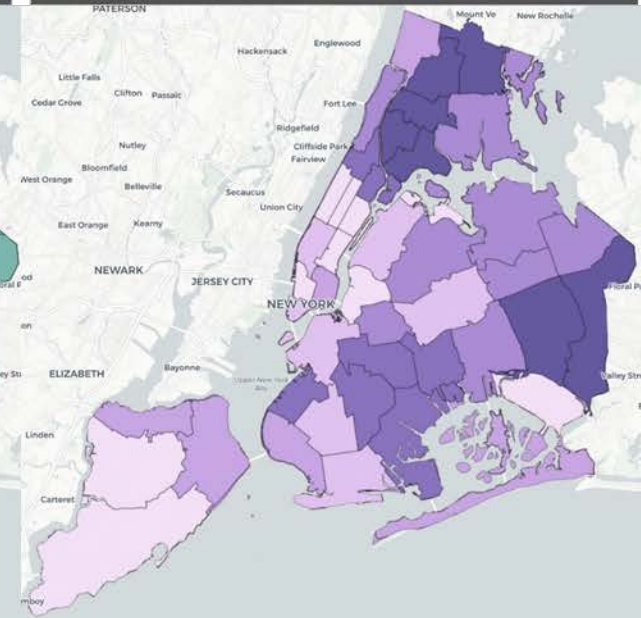
Service Workers



People of Color



Rent-Burdened Households



East Harlem Pilot Partners



- Mask donation
- Connect Mask Transit to donors
- Faculty support for content-review

- Educational material drafting
- Distribution to uninsured East Harlem residents by student volunteers
- Financial support

EHHOP Educational Material



PROTECTING YOURSELF, YOUR LOVED ONES, AND YOUR COMMUNITY



CONTACT US AT MASKTRANSIT@GMAIL.COM OR MASKTRANSIT.ORG IF YOU WOULD LIKE TO DONATE OR VOLUNTEER

THESE ARE NOT SURGICAL MASKS BUT WILL ALLOW A LAYER OF PROTECTION FOR BOTH YOU AS OUR PATIENT, YOUR FAMILIES, AND THOSE YOU MAY INTERACT WITH. PLEASE WASH THESE MASKS BEFORE USE (INSTRUCTIONS ARE INCLUDED IN THE PAMPHLET PROVIDED).

WHY WEAR A MASK

- MASKS MAY PROTECT YOU AND IMPORTANTLY, THEY CAN PREVENT THE SPREAD OF THE VIRUS FROM PEOPLE WHO ARE INFECTED BUT DON'T HAVE SYMPTOMS.
- DOCTORS RECOMMEND THAT PEOPLE STAY AT HOME AS MUCH AS POSSIBLE. BUT IF YOU MUST LEAVE THE HOME FOR WORK, GROCERIES, OR FOR FRESH AIR:
 - > WEAR A MASK.
 - > KEEP A DISTANCE OF AT LEAST 6 FEET FROM OTHER PEOPLE AND AVOID CROWDS.
 - > AVOID PUBLIC TRANSPORTATION WHEN POSSIBLE.
 - > DO NOT TOUCH YOUR FACE, AND WASH YOUR HANDS WITH WARM WATER AND SOAP FOR AT LEAST 20 SECONDS.
- LIMITING CONTACT WITH OTHER PEOPLE REDUCES THE SPREAD OF THE VIRUS. TRY NOT TO INTERACT WITH PEOPLE OUTSIDE OF YOUR HOUSEHOLD (OTHER RELATIVES, FRIENDS, ETC.)

HOW TO USE THE MASK

- YOUR MASK SHOULD FIT SNUGLY AROUND YOUR NOSE, MOUTH, AND AS MUCH OF YOUR LOWER FACE AS POSSIBLE WITHOUT MAKING BREATHING DIFFICULT.
- TO SAFELY TAKE THE MASK OFF, TAKE IT OFF FROM THE BACK AND BE CAREFUL NOT TO TOUCH THE FRONT, YOUR EYES, NOSE, AND MOUTH. WASH YOUR HANDS IMMEDIATELY BEFORE AND AFTER REMOVING THE MASK.
- WHEN YOU AREN'T USING IT, STORE YOUR MASK IN A PAPER BAG.



HOW TO CLEAN THE MASK

- CHOOSE ONE OF THE FOLLOWING:
- DISINFECT YOUR MASK FOR AN HOUR IN A BOWL WITH ONE PART BLEACH IN THREE TO FOUR PARTS WATER, THEN RINSE AND HANG IT IN SUNLIGHT TO DRY.
 - PLACE YOUR MASK FOR 10 MINUTES IN BOILING WATER.
 - LAUNDRY YOUR MASK IN THE WASHING MACHINE ON ITS HIGHEST HEAT SETTING. AIR DRY.
- FOR REGULAR USE, WASH ONCE A WEEK. IF YOU ARE CARING FOR SOMEONE WITH THE VIRUS, WASH DAILY. IF YOU HAVE THE VIRUS, WASH DAILY TO EVERY OTHER DAY.



COVID-19 FREQUENTLY ASKED QUESTIONS

WHAT IS COVID-19?

- > COVID-19 IS A DISEASE CAUSED BY A NEW VIRUS THAT SPREADS FROM COUGHS AND SNEEZES, BUT NEW INFORMATION SUGGESTS IT MAY ALSO SPREAD FROM BREATHING AND TALKING.
- > THE MOST COMMON SYMPTOMS INCLUDE FEVER, COUGH, AND SHORTNESS OF BREATH.
- > MANY PEOPLE WHO ARE INFECTED WILL NOT SHOW SYMPTOMS, BUT ARE ABLE TO SPREAD THE VIRUS.
- > WHILE MOST PEOPLE WITH COVID-19 ARE LIKELY TO EXPERIENCE A FLU-LIKE ILLNESS WITH FULL RECOVERY, INFECTION CAN CAUSE PNEUMONIA IN SEVERE CASES.
- > FOR THOSE WITH LUNG DISEASE SUCH AS ASTHMA OR COPD, MAKE SURE TO TAKE YOUR SCHEDULED MEDICATIONS AND HAVE YOUR RESCUE INHALERS READY IN CASE YOU EXPERIENCE SYMPTOMS.

WHAT SHOULD I DO IF I FEEL SICK?

- > IF YOU DEVELOP SYMPTOMS, STAY HOME! YOU ARE CLEARED TO RETURN TO WORK 7 DAYS AFTER THE START OF SYMPTOMS OR UNTIL YOU HAVE BEEN SYMPTOM FREE FOR 72-HOURS, WHICHEVER IS LONGER. THERE IS NO NEED TO GET TESTED UNLESS YOUR SYMPTOMS REQUIRE HOSPITALIZATION.
- > YOU CAN TAKE TYLENOL TO MANAGE YOUR FEVER.
- > IF YOU DO NOT HAVE TYLENOL, CALL EHHOP (862-242-5952) TO ARRANGE DELIVERY.
- > IF YOUR FEVER/COUGH WORSENS, CALL EHHOP.
- > IF YOU DEVELOP EMERGENCY SYMPTOMS FOR COVID-19, CALL 911! THIS INCLUDES TROUBLE BREATHING, PERSISTENT PAIN/PRESSURE IN YOUR CHEST, NEW CONFUSION, AND/OR BLUISH LIPS/FACE.
- > CALL 311 IF YOU HAVE TROUBLE GETTING MEDICAL ATTENTION.
- > CALLING BEFOREHAND IS IMPORTANT TO MAKE SURE YOU AREN'T GOING TO THE HOSPITAL IF NOT NECESSARY.

WANT MORE INFORMATION?

- > SIGN UP FOR UPDATES FROM NEW YORK CITY BY TEXTING COVID TO 692-692.
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MÁSCARA DE PAÑUELO (MÉTODO QUE NO REQUIERE COSTURA)

DOBLE LA PARTE DE ARRIBA HACIA ABAJO Y LA PARTE DE ABAJO HACIA ARRIBA

QUE NECESITAS

- PAÑUELO
- BANDA ELÁSTICA O GOMAS DE PELO



MÁSCARA DE TELA DE CAMISETA (MÉTODO QUE NO REQUIERE COSTURA)

ATE LOS CORDONES ALREDEDOR DEL CUELLO Y LUEGO ALREDEDOR DE LA PARTE SUPERIOR DE LA CABEZA

QUE NECESITAS

- CAMISETA
- TIJERAS



Source: Ministry of Health & CDC

Educational Material - Reformatting

MASK TRANSIT .org

PROTECTING YOURSELF, YOUR LOVED ONES, AND YOUR COMMUNITY

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8.5 x 11 handout
→
to quarter-card format

MASK TRANSIT .org

What is COVID-19?

COVID-19 is a disease caused by a new virus that spreads from coughs and sneezes. It may also spread from breathing and talking. Common symptoms include fever, cough, and shortness of breath. Many people who are infected will not have symptoms, but are able to spread the virus.

Protect yourself and loved ones

Doctors are asking us to stay home. If you must leave the home for work, groceries, or fresh air:

- stay six feet away from others
- don't touch your face
- wash your hands often, for 20 seconds each time
- wear a mask

Masks may protect you, but they also help stop the spread of the virus from people who are infected but don't feel sick. **If you feel sick, please stay at home! If you have trouble breathing or constant chest pain, call a doctor or the emergency room.**



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Educational Material - General Population

MASK T R A N S I T .org

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Using Your Mask

- Your mask should be snug around your nose and mouth, and cover both without making it hard to breathe.
- Wash your hands just before and just after taking the mask off. To safely take the mask off, be careful not to touch your eyes, nose, and mouth.
- Cloth face masks should not be placed on children under age two, or anyone with trouble breathing.
- When not in use, store your mask in a paper bag.



Cleaning Your Mask

If you can, clean cloth face masks once a day. You can:

- Boil your mask for 10 minutes in boiling hot water
- Wash the mask with soap. You can put it in the washing machine - use highest heat setting. Air dry.

**Other
Helpful
Resources**

NYC Updates: text COVID to 692-692.
www.nyc.gov/coronavirus
NY State Department of Health
Coronavirus Hotline: 1-888-364-3065.

- Accessible language - written at a 5th grade reading level
- Content distilled to most important facts
- Less resource-intensive: minimize printing costs
- Available in 5 languages

MASK T R A N S I T

Educational Material - Undomiciled Population

MASK T R A N S I T.org

What is COVID-19?

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Protect yourself and loved ones

Even though it's hard to avoid some crowded places, like shelters, try to:

- **avoid crowded areas and public transit**
- **stay six feet away (~2 arms' length) from others**
- **don't touch your face**
- **wash your hands often, for 20 seconds each time**
- **if you can, use take-away options for food**
- **wear a mask at all times**

Masks help protect you, but also stop the spread from those who are infected but don't feel sick. **If you feel sick, alert your case manager or shelter staff.**



Using Your Mask

- Your mask should be snug around your nose and mouth, and cover both without making it hard to breathe.
- Wash your hands just before and just after taking the mask off.
- To safely take the mask off, be careful not to touch your eyes, nose, and mouth.
- When not in use, store your mask in a paper bag.



Replacing Your Mask

- Disposable masks may be used until they become significantly wet or soiled.

**Other
Helpful
Resources**

NYC Updates: text COVID to 692-692.
<https://nyc.gov/coronavirus>
NY State Department of Health
Coronavirus Hotline: 1-888-364-3065

- Sensitive to resources available to undomiciled individuals
- Contains information specific to those who live in shelters or those living outdoors
- Note: Cloth and disposable mask versions available

MASK T R A N S I T

Mask Donation Streams

- Hospitals that are not accepting cloth masks
- Local mask makers
- Small businesses (e.g. fabric and clothing companies)



East Harlem Impact

2 months

since founding of Mask Transit. Our first kit was delivered to an EHHOP patient on April 18th.

7000 mask-kits

(mask + quarter card) distributed through community partners in East Harlem.

12 community based organization partners



MASK **T** **R** **A** **N** **S** **I** **T**

Lessons Learned

- Assessed needs through communication with East Harlem-based subcommittees (i.e. EHCHC and EHCOAD)
- Leveraged community-based infrastructure and tapped into existing networks:
 - Mask-kit distribution
 - Printing of educational materials



A historical map of the United States, likely from the late 19th century, showing territorial acquisitions and state boundaries. The map is open on a wooden surface. The title 'National Expansion' is overlaid in large white text. The map shows the United States with various territories and states labeled in Russian. The title 'National Expansion' is overlaid in large white text.

National Expansion

Nationwide Impact

20,000 mask-kits

distributed across the nation through

10 chapters

defined by state/locality

40+ community based organization partners

including free clinics, food pantries, shelters, public housing authorities

40,000 additional masks pledged

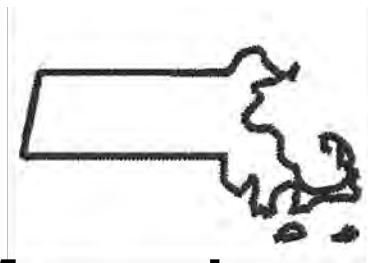
to Mask Transit affiliates by the end of June

Community Based Organization Partners



New York

NYMC, Odyssey House,
Bronx housing developments,
Bronx Care, Central American
Legal Assistance



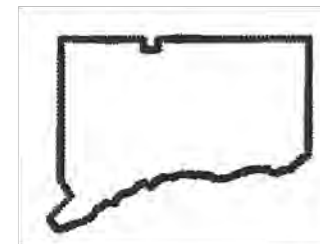
Massachusetts

BHCHP, Vital Village, FOBH



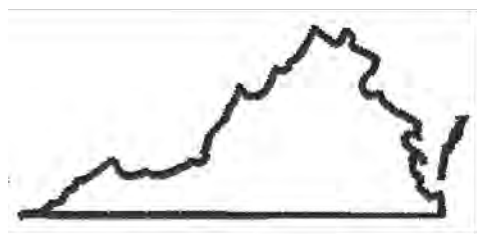
New Jersey

BMTF, NJ Transit



Connecticut

Junta, YCCI, Yale SRFC,
YNHH, Masks for CT



Virginia & D.C.

DCCH, Streetlight Ministry,
Fairfax County Dept



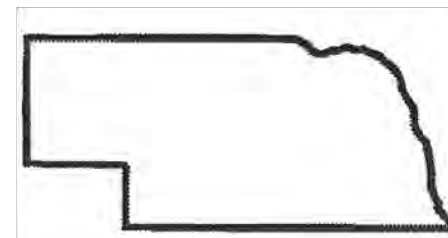
Michigan

UMich SRFC,
Wayne State SRFC



Ohio

Case Western SRFC,
U. Cincinnati SRFC



Nebraska

UNMC



California

Loma Linda SRFC

DMV Impact

2 weeks

since establishing Mask Transit in DMV area. Our first kit was delivered to DCCH on May 21.

1000 mask-kits

(mask + quarter card) distributed through community partners in DMV area.

4 community based organization partners



Next Steps

- Continue surveying need for masks among community organizations in anticipation of second wave in fall/winter
 - Contact masktransit@gmail.com if your organization is need of masks
- Reroute donation streams to DMV area to meet ongoing needs
 - Contact masktransit@gmail.com to donate masks, fabric, or other supplies
 - Monetary contributions can be made at <https://bit.ly/30vFNZK>

Thank you!

Follow us to join the movement.

TRANSIT MASK



@MaskTransit



@masktransit



@MaskTransit

Questions? Email us at
contact@masktransit.org

Visit our website:
www.masktransit.org

Q & A



Resources

- **Mask Transit**

<http://www.masktransit.org>
contact@masktransit.org

- **Baltimore LEAC**

<https://journeyhomebaltimore.org/>
journey.home@baltimorecity.gov

- **HUD Exchange Ask-A-Question (AAQ) Portal**

<https://www.hudexchange.info/program-support/my-question/>