



Serving the AAPI Community Through Housing Counseling

Audio is available only by conference call.

Please call: (866) 233-3842

Participant Access Code: 392908

to join the conference call portion of the webinar

Webinar Logistics

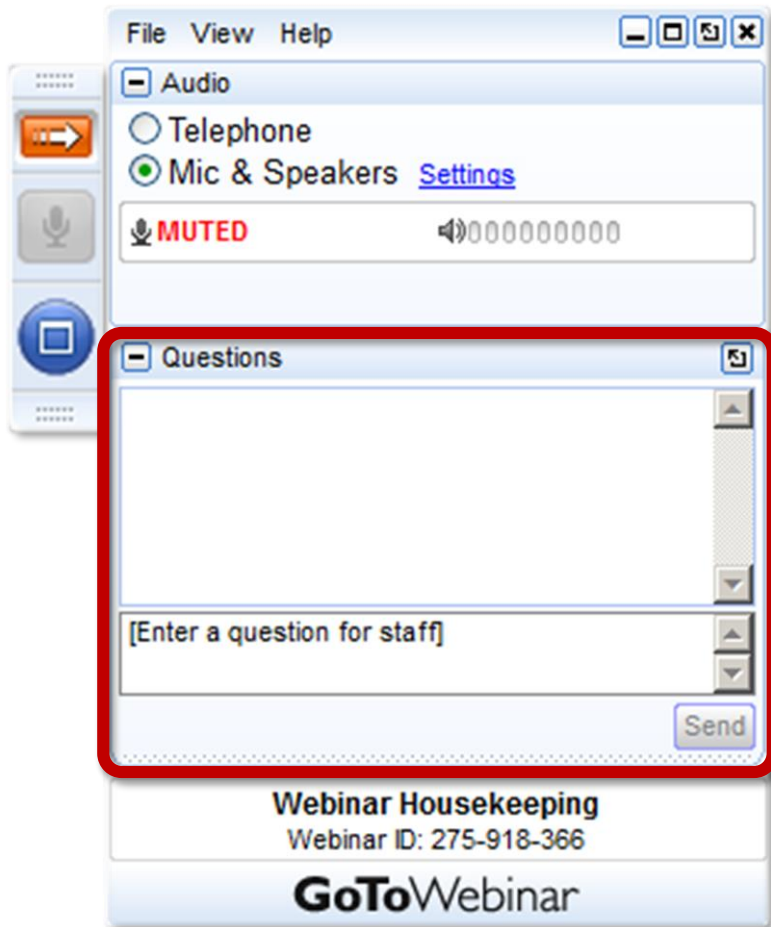
- Audio is being recorded. The playback number will be available along with the PowerPoint and a transcript available on the HUD Exchange at www.hudexchange.info/programs/housing-counseling/webinars/
- An OHC LISTSERV will be sent out when the Archives are posted.
- Attendee lines will muted during presentation.
- Handouts were sent out prior to webinar. They are also available in the Control Panel. Just click on document name to download.

Questions & Comments



- There will be Polling Questions. Please respond to them
- There will be Q&A periods.
 - If so, The operator will give you instructions on how to ask questions or make your comments.
 - If unmuted during Q&A, please do not use a speaker phone

Other Ways to Ask Questions



Your Participation

Please submit your text questions and comments using the Questions Panel. We will answer some of them during the webinar.

You can also send questions and comments to housing.counseling@hud.gov with **webinar topic is subject line.**



Please Mute Your Phones During Discussions

- During the Q&As, all the phones may be unmuted by the operator.
- It is critical that you mute your phone during these discussions.
 - Most phones have a Mute function so please use it.
 - *6 will also mute and unmute your phone.

Brief Survey

- Please complete the brief survey at the end of this session.
- Your responses will help OHC better plan and present our webinars.





Nani Coloretti

Deputy Assistant Secretary,
Housing and Urban Development



Lorraine Griscavage-Frisbee

Deputy Director

Office of Capacity Building Outreach

Agenda

- Panel discussion and feedback on serving the AAPI community through housing counseling
- Challenges when serving the AAPI community
- Best practices and successes

Panelists

- Lisa Hasegawa - National Coalition for Asian Pacific American Community Development
- Jeff Gilbreath - Hawaiian Community Assets (HCA) in Honolulu, HI
- Maha Syed - Chhaya Community Development Corporation (Chhaya CDC) in Jackson Heights, NY
- Michelle Vang - Hmong American Partnership (HAP) in St. Paul, MN
- Nobby Cheng - Asian Inc. in San Francisco, CA
- Kimberly Tang - Chinese Community Center (CCC) in Houston, TX

Polling Question

Polling Question 1: (Select one)

Please indicate your profession.

- a) Housing counselor
- b) Case Manager
- c) Other Affordable Housing Provider
- d) None of the above

Polling Question

Polling Question 2: (Select one)

For those of you that are not housing counselors, how familiar are you with housing counseling?

- a) I work with non-profits that support housing counseling
- b) I am somewhat familiar with housing counseling
- c) I am not familiar with housing counseling as a service

Panel Discussion

- 1) Agency Services and AAPI populations served
- 2) Understanding the AAPI community
- 3) Main challenge when delivering housing counseling and education services
- 4) Financial literacy
- 5) Fair housing
- 6) Outreach
- 7) Successes and Best Practices

QUESTIONS

More Information

For housing counseling program information, grant information, training and events, counselor resources and to sign up for our LISTSERV.

www.hudexchange.info/programs/housing-counseling/

Email Questions or comments:

housing.counseling@hud.gov

In subject line type: AAPI webinar

Concluding Remarks

Sarah Gerecke

Deputy Assistant Secretary
Office of Housing Counseling