

Berkshire County Regional Housing Authority (BCRHA) & Berkshire Housing Development Corporation (BHDC)
Housing and Consumer Education Center (HCEC)
Progressive Engagement Model

Assessment /Screening Services Available for at-risk and homeless households, providing comprehensive assessment with specific service and resource recommendations as well as linkage to financial resources, when appropriate.

Staff from BCRHA and BHDC participate in weekly case management meetings.

**Community
Dispute Resolution
Services**

Resolves housing, neighbor, utility, consumer/credit, real estate, foreclosure and family disputes.

**Court Dispute
Resolution
Services**

Resolves housing, neighbor, utility, consumer/credit, real estate, foreclosure, family and other civil disputes.

**Housing Search
Resources and
Homelessness
Diversion**

Available to assist at-risk and homeless households in accessing safe, sanitary and affordable housing. Housing resources are available to all Berkshire residents, as well as limited intensive housing search for households with significant barriers.

**Tenancy
Preservation
Program (TPP)**

Provides assistance to at-risk Berkshire County households that are experiencing household instability due to a disability or substance abuse. TPP offers intensive case management to client households and works in conjunction with the W. Ma. Housing Court.

**Legal,
Housing,
and Related
Educational
Counseling
Services**

On housing, consumer and related issues for Berkshire County tenants, landlords, homeowners, and other consumers.

**Financial
Assistance**

RAFT, HOMEBAS E, N2N, ESG, and other funds

**Financial
Literacy
Program**

**Housing
Subsidy and
Affordable
Housing
Programs**

HCV, MRVP 777 Owned/Managed Rental Units McKinney Section 8 SRO in North Adams. BCRHA solely administers the subsidies for this project. 41 units.

**Loss Mitigation
& Foreclosure
Prevention**

Includes the development and implementation of forbearance agreements, loan modifications, reinstatement and payment plans and an overview of other alternatives to foreclosure.

**Homeown-
ership
Education**

Consumer Counseling (AGO)

Provides information and phone mediation regarding State and Federal consumer protection laws.

External Mainstream Resources

- Employment, Education, and Training
- Childcare—Family Center
- Legal Services
- DTA/Social Security (Income maximization)
- Mental Health and/or Substance Abuse counseling
- Elder care/Elder Services
- Domestic Violence/Elizabeth Freeman Center
- Representative Payee/Money Management
- DMH/DDS Case management

**Please
Note: All
cases can
be referred
between
programs.**