

# Consumer Financial Protection Bureau's Office for Older Americans

## Free Resources

### Preventing Financial Exploitation, Fraud, and Abuse

[Consumer Education Meal Service Placemats](#) – On a variety of anti-fraud topics

(Some available in Spanish)

[Managing Someone Else's Money](#)- National guides and specific to below states:

(National guides available in Spanish)

- Virginia
- Florida
- Illinois
- Arizona
- Oregon
- Georgia

[Co-brand Managing Someone Else's Money](#)

[Money Smart for Older Adults](#)

(Available in Spanish)

[Mortgage Closing Scams](#)

[Protecting Residents from Financial Exploitation – A manual for assisted living and nursing facilities](#)

### Planning for a Secure Retirement

[Know Your Financial Adviser](#)

(Available in Spanish)

[Pension Lump-Sum Payouts and Your Retirement Security](#)

[Protect Your Retirement Pension](#)

[Planning Your Social Security Claiming Age](#)

### Where to Find Us!

Order and download our publications for free: [consumerfinance.gov/olderamericans](https://consumerfinance.gov/olderamericans)

Contact us and/or sign up for our information distribution list: [olderamericans@cfpb.gov](mailto:olderamericans@cfpb.gov)

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### Free Resources

#### Understanding Reverse Mortgages

[Considering a Reverse Mortgage?](#)

[Reverse Mortgages: A Discussion Guide](#)

[You Have a Reverse Mortgage: Know Your Rights and Responsibilities](#)

[Your Reverse Mortgage After a Natural Disaster](#)

#### Resources for Practitioners

##### Elder Fraud Prevention and Response Networks Resources

[Elder Fraud Prevention and Response Networks Development Guide](#)

- [Convening communities to build elder protection and response networks](#)
- [Report and Recommendations: Fighting Elder Financial Exploitation through Community Networks](#)
- [Resource Guide for Networks](#)
- [Summary: Report and Recommendations: Fighting Elder Financial Exploitation through Community Networks](#)

##### Industry Guidance and Reports

[Suspicious Activity Reports on Elder Financial Exploitation: Issues and Trends](#)

[Memorandum on Financial Institution and Law Enforcement Efforts to Combat Elder Financial Exploitation](#)

[Advisory for Financial Institutions on Preventing and Responding to Elder Financial Exploitation](#)

[Reporting of Suspected Elder Financial Exploitation by Financial Institutions: An update to the 2016 Advisory and Recommendations](#)

[Interagency Guidance on Privacy Laws and Reporting Financial Abuse of Older Adults](#)

## Consumer Financial Protection Bureau's Office for Older Americans

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#### Additional Information

[Submit a complaint to CFPB about a problem with a financial product or service](#)

[CFPB's hub for coronavirus content](#)

[Mortgage and housing assistance during the coronavirus national emergency](#)

[Office for Older Americans webinar archive](#)