



OFFICE OF
HOUSING COUNSELING

Navigating the HUD Exchange for Housing Counseling

Audio is only available by
conference call

Please call: **1-800-260-0718**

Participant Access Code: **458712**

to join the conference call portion of the webinar

March 7, 2019

Webinar Logistics



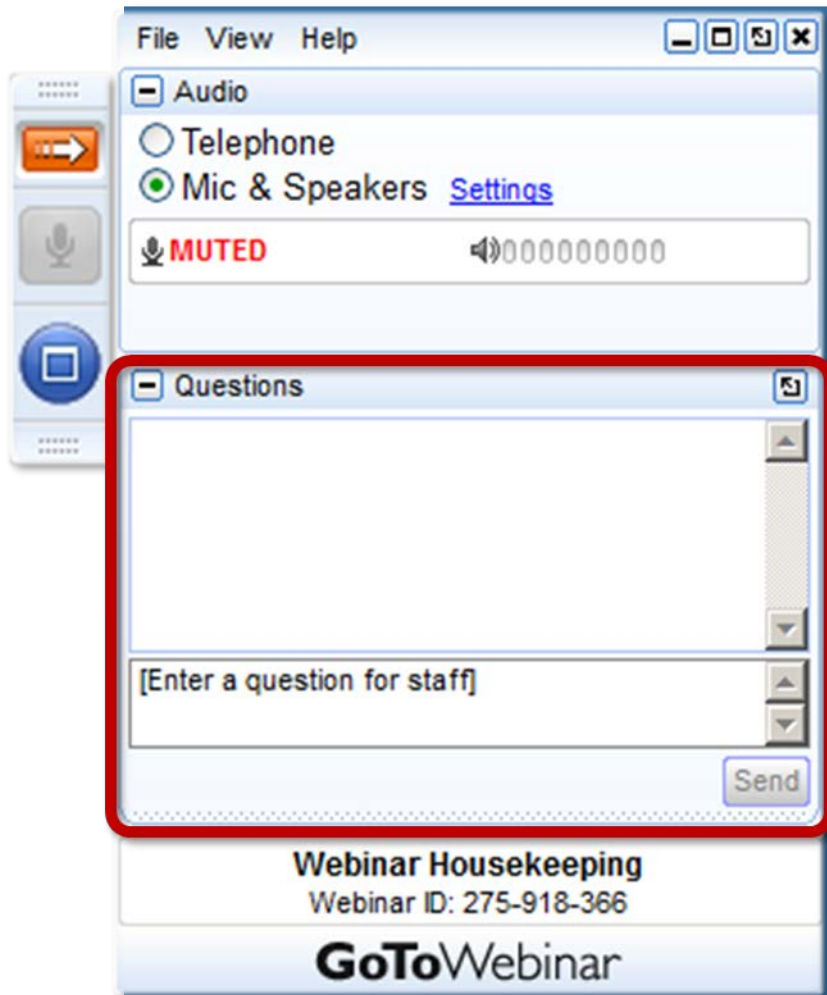
- Audio is being recorded. The playback number along with the PowerPoint and a transcript will be available on the HUD Exchange at www.hudexchange.info/programs/housing-counseling/webinars/
- The webinar will be posted in 7-10 days.
- The Training Digest on HUD Exchange will be updated when the webinar is posted.
- Handouts were sent out prior to webinar. They are also available in the Control Panel. Just click on document name to download.

Questions & Comments



- There may be Polling Questions. Please respond to them.
- There may be Q&A periods.
 - With questions taken over the phone.
 - If so, the operator will give you instructions on how to ask questions or make your comments.

Other Ways to Ask Questions



- Please submit your text questions and comments using the Questions Panel. We will answer some of them during the webinar.
- You can also send questions and comments to *housing.counseling@hud.gov* with the webinar topic in the subject line.

Please Mute Your Phones During Discussions



- There may be an open discussion period.
 - All the phones may be unmuted by the operator for the discussion.
 - If so, mute your phone during these discussions until you want to make a comment.



Welcome

Jerrold H. Mayer

Director

The Office of Outreach and Capacity Building

Office of Housing Counseling (OHC)

U.S. Department of Housing and Urban Development

Presenters and Q and A

- Presenters
 - **Shawna LaRue Moraille** and **Rachael Laurilliard**, ICF, TA Provider
- Q and A – **Jane Charida** and **Virginia Holman**, HUD OHC, Office of Outreach and Capacity Building

Agenda

- Background and purpose of the HUD Exchange
- Basic HUD Exchange Functions:
 - Setting up a HUD Exchange user account
 - Home page
 - Trainings, Resources and FAQs
 - Site-wide search
 - Need Housing Assistance page

Agenda (Cont.)

- Housing Counseling Specific Functions:
 - Sign up for the HUD Housing Counseling Mailing List
 - Navigate to the Housing Counseling Program specific page(s)
 - Find other HUD Housing Counseling Agencies
 - Search for Housing Counseling Program resources (e.g., toolkits, guidance, etc.)
 - Use the Training Digest and search for trainings and events
 - Get credit for webinars and take online training modules



Polling question 1: What type of organization do you represent?

1. Participating local housing counseling agency
2. Participating housing counseling agency as a sub-grantee or affiliate of an intermediary
3. Participating intermediary (e.g., HUD Approved Intermediary, State Housing Finance Agency or Multi-state organization)
4. Non-participating agency
5. Federal Agency (e.g., HUD, CFPB, etc.)

Background and Purpose

Background on the HUD Exchange

- Launched in late 2012 (formerly OneCPD Resource Exchange)
- Online platform for providing technical assistance to HUD's customers to:
 - Maintain knowledge management
 - Enhance data collection
 - Build skills and expertise
 - Reduce time and increase productivity
- Customized based on user experience testing
- Designed and delivered by ICF

Background on the HUD Exchange (cont)

- HUD Offices Currently Using the HUD Exchange:
 - Community Planning and Development (CPD)
 - Fair Housing and Equal Opportunity (FHEO)
 - Housing Counseling (OHC)
 - Housing
 - Public and Indian Housing (PIH)
 - Healthy Homes and Lead Hazard Control
- OHC maintains email and mailing list functions

Basic HUD Exchange Functions

Why Set Up a HUD Exchange User Account?

- Setting up a user account allows you to:
 - Access to Housing Counseling Online Training Modules
 - Take the Housing Counseling Agency Eligibility Tool
 - Get credit for Housing Counseling webinars
 - Register for HUD trainings
 - Access the CPD Income Eligibility Calculator
- Basic navigation of Housing Counseling pages for resources and information does not require a user account is not necessary

Note: This is not the same as a Housing Counseling System (HCS) account!

How to Set Up a User Account

Click “Log In” then “Create an Account”

My HUD Exchange

Welcome to My HUD Exchange where you can access HUD applications, request program support, view your trainings, and more.

Login

Enter Your Username:

Enter Your Password:

☐ Remember Me

Forget Username or Password?

Enter your email address and we'll send it to you.

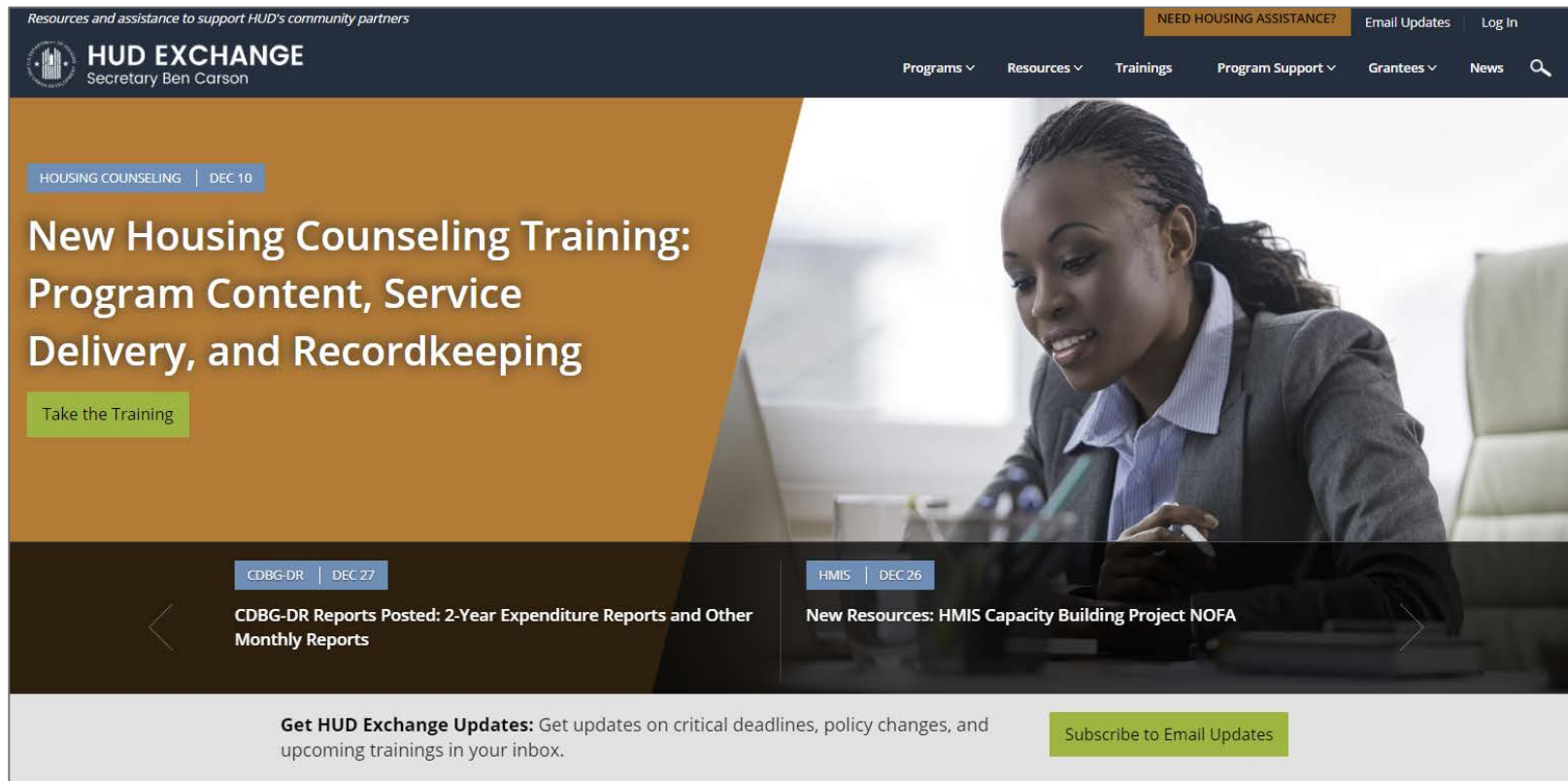
New to HUD Exchange?

Create a HUD Exchange account to:

- ▶ Register for upcoming training
- ▶ Access online training
- ▶ Request in-depth program assistance
- ▶ Access the CPD Income Eligibility Calculator
- ▶ Update your organization's point of contact information

HUD Exchange Home Page

- Featured Story
- Featured Resources
- Highlighted Programs and Topics
- Training Opportunities



The screenshot shows the HUD Exchange website. At the top, there is a dark blue header with the HUD Exchange logo and the text "Secretary Ben Carson". To the right of the logo, there is a navigation menu with links for "Programs", "Resources", "Trainings", "Program Support", "Grantees", and "News". Further right, there are links for "NEED HOUSING ASSISTANCE?", "Email Updates", and "Log In". Below the header, the main content area features a large orange banner on the left with the text "HOUSING COUNSELING | DEC 10" and "New Housing Counseling Training: Program Content, Service Delivery, and Recordkeeping". A green button labeled "Take the Training" is positioned below the banner text. To the right of the banner is a large image of a woman in a business suit looking at a laptop. Below the banner, there are two smaller sections. The left section is titled "CDBG-DR | DEC 27" and "CDBG-DR Reports Posted: 2-Year Expenditure Reports and Other Monthly Reports". The right section is titled "HMIS | DEC 26" and "New Resources: HMIS Capacity Building Project NOFA". At the bottom of the page, there is a grey footer with the text "Get HUD Exchange Updates: Get updates on critical deadlines, policy changes, and upcoming trainings in your inbox." and a green button labeled "Subscribe to Email Updates".

Resources and assistance to support HUD's community partners

HUD EXCHANGE
Secretary Ben Carson

NEED HOUSING ASSISTANCE? | Email Updates | Log In

Programs ▾ | Resources ▾ | Trainings | Program Support ▾ | Grantees ▾ | News 🔍

HOUSING COUNSELING | DEC 10

**New Housing Counseling Training:
Program Content, Service
Delivery, and Recordkeeping**

Take the Training

CDBG-DR | DEC 27

CDBG-DR Reports Posted: 2-Year Expenditure Reports and Other
Monthly Reports

HMIS | DEC 26

New Resources: HMIS Capacity Building Project NOFA

Get HUD Exchange Updates: Get updates on critical deadlines, policy changes, and
upcoming trainings in your inbox.

Subscribe to Email Updates

HUD Exchange Trainings, Resources, and FAQs

Search for site-wide trainings, resources, and FAQs

Trainings

Find and register for upcoming and online training, and view materials from previously held trainings.

Search Trainings by Keyword



My Trainings

View trainings I've completed

View trainings I've enrolled

Self-Paced Online Trainings

Watch self-paced online training, training videos, and webinar recordings anytime.



URA the HUD Way
Module 1 - URA Overview

Real Estate Acquisition and

Upcoming Trainings

Find and register for upcoming in-person trainings and webinars.

JAN
07
Online

UnidosUS Training: Housing
Counseling Competency:
Avoiding Foreclosure

January 7-13, 2019

Housing Counseling Program

Past Trainings

View materials from previously held trainings and webinars.

Housing Counseling Webinar: How
Read Financial Statements -
Intermediaries Only

December 20, 2018 | 2:00 PM - 3:30 PM EST

Housing Counseling Program

Resource Library

Explore featured publications and browse regulations, policy guidance, toolkits, FAQs, and other resources.

Featured Resources



Rental Assistance
Housing Counseling
Toolkit

Date Published: November 2018



2018 PIT Estimate of
Veteran Homelessness
in the United States

Date Published: November 2018



New CDBG Entitlement
FAQs: Acquisition,
Disposition, Demolition

Date Published: October 2018

FAQ Collections

Find answers to frequently asked questions grouped by programs, systems, and related topics.

Find FAQs

Frequently Asked Questions

Find answers to frequently asked questions grouped by programs, systems, and related topics.

Search FAQs by Keyword



FAQ Collections



811 Project Rental Assistance



AFFH: Affirmatively Furthering
Fair Housing



CDBG Entitlement Program



CoC: Continuum of Care
Program



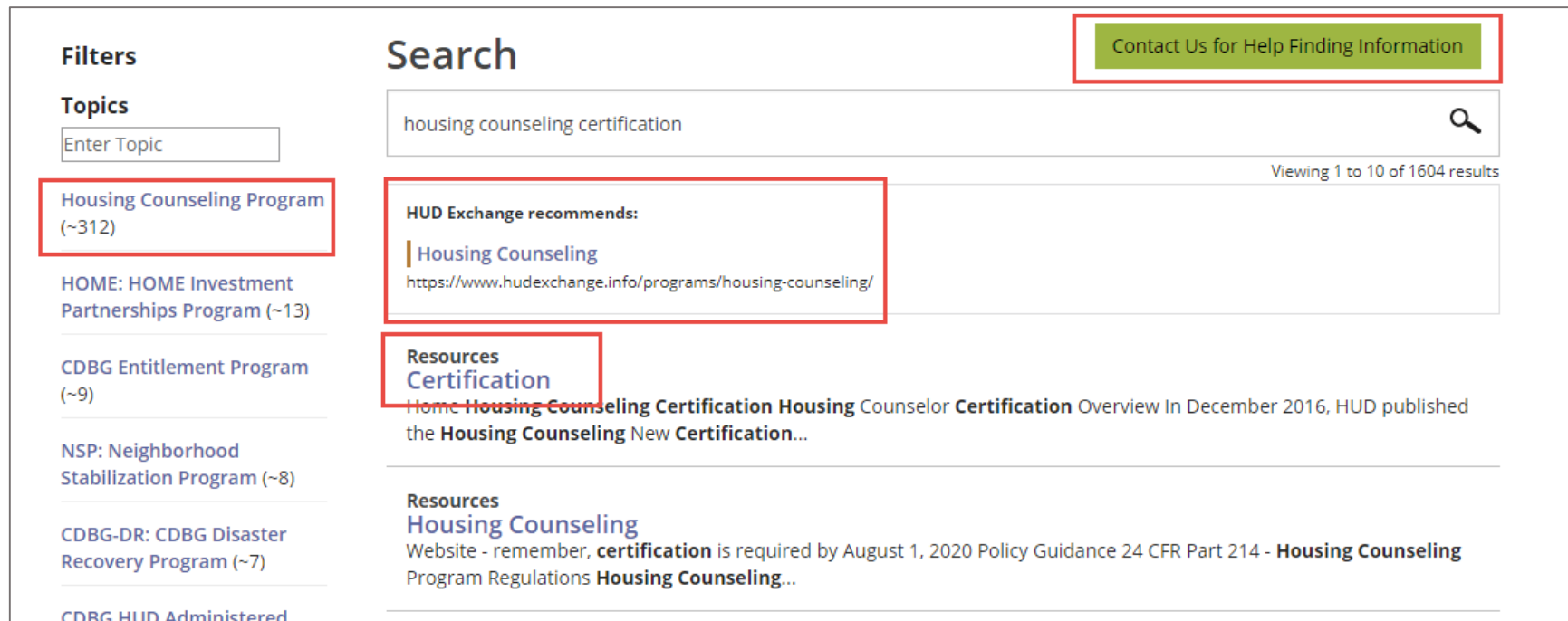
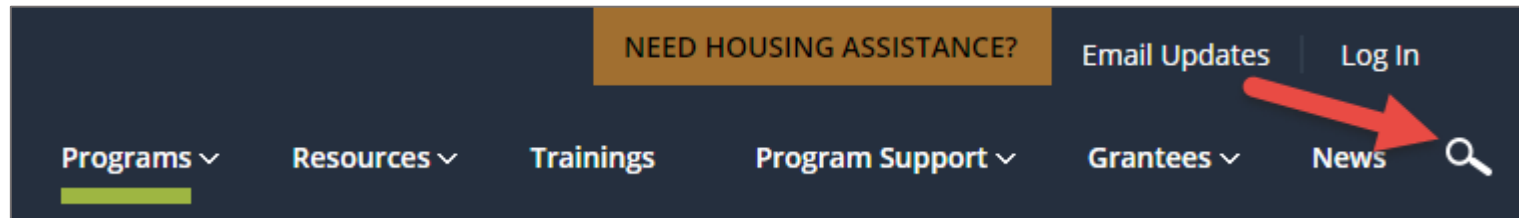
DRGR: Disaster Recovery Grant
Reporting System



eCon Planning Suite

HUD Exchange Site Wild Search

<https://www.hudexchange.info/search/>



HUD Exchange Need Housing Assistance?

<https://www.hudexchange.info/housing-and-homeless-assistance/>

Need Housing Assistance?



Are you homeless or at risk of homelessness?

Contact an organization in your local community who can help.

[Find Homeless Assistance](#)

Local agencies provide a range of services, including food, housing, health, and safety. Contact a national hotline or locate an organization near you. **If you are experiencing a life-threatening emergency, please dial 911.**

Housing Assistance

- Contact a [homeless service provider](#) in your community.
- Contact a [housing counseling agency](#) in your area or call 800-569-4287.
- Find [affordable rental housing](#) near you.
- Get assistance with home improvements.
- Find assistance to avoid foreclosure near you or call the [Making Home Affordable](#) hotline 888-995-4673.
- Find [HIV/AIDS housing and services](#) near you.
- Search for a HUD home to purchase on [HUDhomestore.com](#).
- File a [housing discrimination complaint](#).
- File a [Housing Choice Voucher complaint](#) by calling 1-800-955-2232 or sending an email to Public Housing's Customer Service at HUD-PIHRC@tngusa.net.
- Find [tenant rights assistance](#).

Food

- Find your local [Food Bank](#).
- Apply for [WIC \(Women, Infant, and Children\) Benefits](#).
- Apply for [SNAP \(Supplemental Nutrition Assistance Program\) Benefits](#).

Housing Counseling Specific Functions



Polling question 2: How comfortable are you navigating Housing Counseling content on the HUD Exchange?

1. I access information often and am comfortable finding resources
2. I search for information sometimes but need more tips for finding information
3. I do not search for information often because I don't know much about the HUD Exchange

Navigating Housing Counseling Pages

<https://www.hudexchange.info/housing-counseling/>

Housing Counseling

HUD provides support to a nationwide network of Housing Counseling Agencies (HCA) and counselors. HCAs are trained and approved by HUD to provide tools to current and prospective homeowners, renters so that they can make responsible choices to address their housing needs in light of their financial situations.

[Learn more about the Housing Counseling Program.](#)

New Certification Landing Page and Resources

Since the release of the final rule, HUD has been collecting best practices, FAQs, instructional pages, and other resources to help housing counseling agencies meet the new requirements. There is a brand new landing page to gain access to the collection of available certification webpages, including existing and new pages.

Housing Counselor Certification

The screenshot shows a landing page for Housing Counselor Certification. It includes sections for 'Final Rule and Exam', 'Apply for Certification', 'HUD Programs Covered', 'Tracking Progress', 'Success Stories', and 'FAQs'. The 'Tracking Progress' section features a circular graphic with '19%' and the text 'HUD Housing Counseling Program'. The 'Success Stories' section shows a group of people in a meeting.



50 Years of Housing Counseling

HUD-approved HCAs, intermediaries and partners came together to share their wishes for the Housing Counseling Program's 50th birthday in a spirited celebration. Click to watch the video!

Find a Housing Counselor

[Provide Customer Service Feedback](#)

Mailing Lists for Housing Counselors

[Subscribe to Housing Counseling Mailing List and View Archive](#)

[Read the Current Issue of "The Bridge", Subscribe, and View Archive](#)

Agency Approval

[How to Become a HUD-Approved Housing Counseling Agency](#)

[HUD-Approved Intermediaries, Multi-State Organizations, State Housing Finance Agencies](#)

[Access the Agency Eligibility Tool](#)

Housing Counselor Certification

[Housing Counselor Certification Resources](#)

[HUDHousingCounselors.com Training and Testing Website - remember, certification is required by August 1, 2020](#)

Policy Guidance

[24 CFR Part 214 - Housing Counseling Program Regulations](#)

[Housing Counseling Program Handbook](#)

Find Other Housing Counseling

<https://www.hudexchange.info/programs/housing-counseling/customer-service-feedback/>

Housing Counseling

HUD provides support to a nationwide network of Housing Counseling Agencies (HCA) and counselors. HCAs are trained and approved by HUD to provide tools to current and prospective homeowners, renters so that they can make responsible choices to address their housing needs in light of their financial situations.

[Learn more about the Housing Counseling Program.](#)

[Find a Housing Counselor](#)

[Provide Customer Service Feedback](#)

Housing Counseling Agency Customer Service Feedback

Find a Housing Counselor

HUD sponsors housing counseling agencies throughout the country to provide free or low-cost advice on buying a home, renting, default, foreclosure avoidance, credit issues or reverse mortgages.

To find a housing counselor:

- [Search the map online](#)
- [Search by zipcode](#)
- Phone: (800) 569-4287
- TTY: (202) 708-1455
- Use the [HUD Counselor Locator iPhone App](#)

Housing Counseling Mailing List

<https://www.hudexchange.info/programs/housing-counseling/ mailing-list/>

Housing Counseling Mailing List Registration

Subscribe

If you work in the housing counseling industry, we recommend that you subscribe to our HUD Mailing List. This HUD Mailing List is for housing counselors employed at HUD approved housing counseling agencies.

Subscribers will automatically receive email notification of important housing counseling industry announcements such as new policy notices, employment opportunities, contracting opportunities, events, and training. This is a free service.

To join our HUD Mailing List, please click on the Subscribe button then click the "send button" in your compose email box. You will get a confirmation email that you must reply to in order to confirm your subscription.

Subscribe

If you are having trouble subscribing please [email us](#).

If you are a housing counselor seeking technical support please email: housing.counseling@hud.gov

Please Note: This housing counseling industry email list will not send you information on HudHome property listings, FHA Insured Mortgage Programs, Section 8 Rental Information, Grants for Individuals, or Housing Subsidies. Mortgage Industry users who are seeking technical support should contact the [FHA Resource Center](#).

Bulk Subscribe

Some housing counselors have asked, "How do I sign up my entire agency staff for HUD Office of Housing Counseling (HUD-OHC) listserv updates?" It is easy... Just list your staff email addresses like this:

aaa@xyz.com

bbb@xyz.com

ccc@xyz.com

Email your list to the Office of Housing Counseling.

Housing Counseling Outreach

<https://www.hudexchange.info/programs/housing-counseling/housing-counseling-works/>

Housing Counseling Outreach

This page focuses on outreach to the general public to increase awareness of the benefits of housing counseling services. This page provides updates on important Housing Counseling outreach activities and resources, such as National Homeownership Month, as well as downloadable Housing Counseling Works banner ads, flyers, and fact sheets on target service areas.

Download a zip file containing all Housing Counseling Works marketing files.

[Order Free Materials](#)

Find by Type

[Flyers, Posters, and Fact Sheets](#)

[Videos](#)

[Social Media and Media Relations](#)

[Homeowner's Guide to Success](#)

[Order Materials](#)

Flyers, Posters, and Fact Sheets

If your housing counseling agency is interested in ordering the below materials for free, please review [Order Materials](#) for instructions.

Flyers, Brochures, and Posters



First-Time Homebuyers Credit 101



First-Time Homebuyers Housing Counseling and You



First-Time Homebuyers Mortgage 101



First-Time Homebuyers - On the Money



Homeowners: Keys to Successful Ownership



Homeowners' Guide: Facing Foreclosure



Housing Counseling Capacity Building

Capacity Building Toolkit: <https://www.hudexchange.info/programs/housing-counseling/resources/capacity-building/#general-capacity-building-guidance>

All Toolkits: <https://www.hudexchange.info/programs/housing-counseling/resources/>

Housing Counseling Capacity Building Toolkit

This page contains toolkits and tools designed to assist agencies build capacity to achieve the goals of HUD's Housing Counseling program. These documents provide both requirements for the program as well as best practices. Finally, there are some documents that are tailored specifically for HUD Intermediaries.

Find by Topic

General Capacity Building Guidance

Sample Program Policies, Procedures, and Forms

Toolkits for HUD Intermediaries and Affiliates

General Capacity Building Guidance

Best Practices for Expanding Housing Counseling Services

Establishing a Non-Profit Entity: A Step-By-Step Guide for Organizations Launching a Local Housing Counseling Agency

Healthy Housing Toolkit for Housing Counselors

Rental Housing Toolkit for Housing Counselors

Housing Counseling Toolkit: Managing Expenditures and Avoiding Recapture

- Housing Counseling Budget Tracking Tools

Housing Counseling Disaster Recovery

Disaster Resources:

[https://
www.hudexchange.info/
programs/housing-
counseling/topics/2017-
hurricanes/#housing-
counseling-disaster-
resources](https://www.hudexchange.info/programs/housing-counseling/topics/2017-hurricanes/#housing-counseling-disaster-resources)

DR Toolkit:

[https://www.hudexchange
.info/programs/housing-
counseling/housing-
counseling-disaster-
recovery-toolkit/](https://www.hudexchange.info/programs/housing-counseling/housing-counseling-disaster-recovery-toolkit/)

Disaster and Emergency News and Resources for Housing Counselors

This page contains a collection of news, resources, and guidance to assist housing counselors with response and recovery efforts specific to disasters. Launched in 2017 following Hurricanes Harvey, Irma, and Maria, this page is updated frequently with the latest information and links following each new disaster that occurs.

All HUD participating housing counseling agencies impacted by disaster are encouraged to review the Housing Counseling Disaster Recovery and Emergency Preparedness Resources located on the HUD Exchange. It contains disaster recovery and emergency preparedness resources specifically for housing counseling programs. This page provides immediate access to the Housing Counseling Disaster Recovery Toolkit, Disaster Recovery Flyers, and other HUD, FEMA, and federal partner resources.

Reminder: Housing Counseling Handbook 7610.1, Chapter 5-11, B. 3-d, requires when any aspect of an agency's purpose is impaired and can no longer comply with programmatic requirements, regulations or grant agreement (e.g., not functioning due to a disaster or emergency) the agency must notify HUD (their point of contact) within 15 days. Please send your questions to housing.counseling@hud.gov. Please type "DART" on the subject line.

National Preparedness Month

September is National Preparedness Month. National Preparedness Month (NPM), recognized each September, provides an opportunity to remind us that we all must prepare ourselves and our families now and throughout the year. This NPM will focus on planning, with an overarching theme: Disasters Happen. Prepare Now. Learn How. Ready.gov can help housing counselors learn how to educate clients about disaster preparedness.

Disaster Recovery Toolkit



How HUD Helps After a Disaster

Watch the video in English or Spanish



For comprehensive emergency shelter, housing assistance or other resources, visit:

[Need Housing Assistance?](#)

Find by Topic

Housing Counseling Disaster Resources

FEMA Declarations

Hurricane Florence (2018)

Hawaii Disaster Events (2018)

California Fires (2017)

Hurricane Nate (2017)

Hurricane Maria (2017)

Housing Counseling Disaster Resources

Recovery Resources for Homeowners and Renters:

- FEMA Video - Money: Build It, Grow It, and Secure It
- Consumer Financial Protection Bureau (CFPB) Resources:
 - Preparing, Recovering, and Rebuilding after Disasters and Emergencies
 - Preparación, Recuperación y Reconstrucción después de Desastres y Emergencias
- NeighborWorks: Recovery from Natural Disasters
 - Navigating the Road to Recovery
 - Navegando por el Camino a la Recuperación de Vivienda
- Post-Disaster Healthy Housing Resources page
 - Homeowner's and Renter's Guide to Mold Cleanup after Disasters (English)
 - Homeowner's and Renter's Guide to Mold Cleanup after Disasters (Spanish)
 - Mold: Worker and Employer Guide to Hazards and Recommended Controls (English)
 - Mold: Worker and Employer Guide to Hazards and Recommended Controls (Spanish)
- USDA: Rural Development Disaster Assistance

Homeowner-specific Resources:

Housing Counseling 9902 Toolkit

<https://www.hudexchange.info/programs/housing-counseling/9902/>



Housing Counseling 9902 Online Toolkit



HUD-9902 General Overview

This section of the toolkit helps housing counseling agencies complete the HUD-9902 and improve reporting accuracy.



Completing the HUD-9902 Report

This page explores the HUD-9902 form section by section and provides users with tips and examples for filling out the form.



Client Management System Guidance

This section of the toolkit provides housing counseling agencies with information on Client Management Systems (CMS).



National Quarterly 9902 Reports

This section of the toolkit provides the national 9902 reports available on a quarterly basis by calendar year.

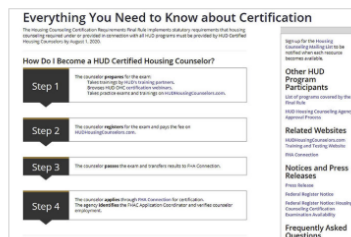
Housing Counseling Certification

Certification:

<https://www.hudexchange.info/programs/housing-counseling/certification/>

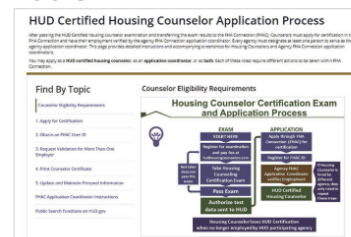
Housing Counselor Certification

Final Rule and Exam



This page covers everything you need to know about the certification final rule and the examination process, including key resources for HUD Certified Housing Counselors.

Apply for Certification



This page provides the application instructions through FHA Connection for HUD housing counseling Certification.

HUD Programs Covered



The final rule standardizes housing counseling requirements over all HUD programs. Read this page to figure out if your HUD program is covered by the final rule and review your options for complying.

Tracking Progress



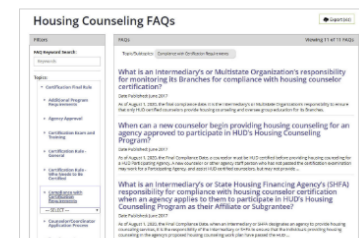
To meet HUD's new requirements by the final compliance date, HUD is tracking the progress of HUD-certification in every agency. This page provides a tracking graphic and information about agencies that have already met their goal.

Success Stories



As agencies work to get their counselors certified, they have developed best practices, compiled lessons learned, and shared their stories with HUD.

FAQs



The Office of Housing Counseling has published almost 200 Frequently Asked Questions (FAQs) on a wide range of topics related to HUD Certification.

Housing Counseling Training Digest

<https://www.hudexchange.info/programs/housing-counseling/training-digest/>



Housing Counseling Weekly Training Digest

This page is updated weekly to reflect trainings hosted by:

- HUD Office of Housing Counseling (OHC)
- OHC-funded training partners
- Other partners that host trainings of interest to housing counselors

Please email housing.counseling@hud.gov to notify HUD about upcoming training and events for housing counselors.

Content current as of March 4, 2019

Subscribe to the Housing Counseling Mailing List to receive training updates in your inbox.

- Upcoming HUD Trainings
- Webinar Archive
- Online Training
- Partner Trainings



Upcoming Training Calendar

View upcoming trainings for Housing Counseling and other HUD-funded programs.



Webinar Archive

View past webinars hosted by the Office of Housing Counseling and access related materials.



Online Training

Access self-paced online training modules, such as Introduction to Housing Counseling.

<https://www.hudexchange.info/programs/housing-counseling/webinars/>

Housing Counseling Webinar Archives

Page Description

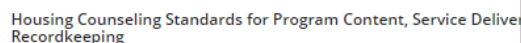
Get Credit for Trainings



This page contains links to the archived versions of previously recorded webinars presented by the Office of Housing Counseling. In order to listen to the archived webinar, you will need call the 800 # listed and enter the access code. Any course materials, including the PowerPoint Presentations are also posted. You should have the presentations available when you listen to the webinar. If you have any questions regarding the webinars archived on this site, please contact Virginia Holman.

[Need a HUD Exchange Account?](#)

- Register Now ►



- Want to view webinars by topic?

Filter by Topic

Network Monitoring

Webinar Title Click on the title to view webinar materials, and get credit for viewing the webinar.	Description	Date
Timekeeping and Personnel Reporting	This webinar covers the requirements for timekeeping and personnel activity reporting under the new Uniform Guidance.	February 7, 2019
Grant Financial Reporting	This webinar includes a detailed look at all the financial grant reporting required under the HUD housing counseling grant agreement.	February 5, 2019
How to Read Financial Statements - Intermediaries Only	This webinar is designed for Intermediaries, Multi-state Organizations (MSOs), and State Housing Financing Agencies (SHFAs) covering all aspects of financial statement reporting.	December 20, 2018
Overview of Procurement Policies and Procedures	This webinar provides a basic overview of the procurement policy and procedures requirements under 2 CFR Part 200, Procurement Standards.	December 18, 2018
Understanding Financial Management Systems	This webinar provides an overview of financial management systems and the importance of having a sound financial management system.	December 4, 2018

Take Online Training and Get Credit for Webinars

- Get Credit for Webinars
(<https://www.hudexchange.info/trainings/courses/housing-counseling-webinar-rental-housing-toolkit-for-housing-counselors/>)
- Access Online Training Modules
(<https://www.hudexchange.info/trainings/housing-counseling-online-training-modules/>)

Get Credit for this Training

If you have attended or completed this training, select the button below to add the course to your transcript.

Get Credit

[View Get Credit Instructions](#)

Go to this Training

To enroll in this training or access it if already registered, select the button below:

Go to Training



Polling question 3: After the webinar, what is the first page you plan to visit?

1. Create a HUD Exchange Account
2. Immediately request a password reset for HCS
3. Take an online training
4. Visit the certification page
5. Receive credit for a past webinar on the archive page



Resources

- HUD Exchange home page
<https://www.hudexchange.info/>
- Create an account
<https://www.hudexchange.info/hudexchange-portal/>
- Office of Housing Counseling landing page
<https://www.hudexchange.info/programs/housing-counseling/>
- Training Digest
<https://www.hudexchange.info/programs/housing-counseling/training-digest/>

Certificate of Training



- If you logged into the webinar, you will receive a Certificate of Training from GoToWebinar within 48 hours.
 - Please print it out and save for your records.
-

Get Credit!



- Webinar materials will be posted on the HUD Exchange in the Webinar Archive
 - <https://www.hudexchange.info/programs/housing-counseling/webinars/>
 - Find by date or by topic
- To obtain credit
 - select the webinar, and
 - click “Get Credit for this Training

Get Credit for this Training

If you have attended or completed this training, select the button below in order to get credit and add the course to your transcript.

Get Credit

Office of Housing Counseling



Find us at:

www.hudexchange.info/counseling

Counselor Training and Testing website:

www.hudhousingcounselors.com

Email us at:

housing.counseling@hud.gov

The Bridge:

<https://www.hudexchange.info/programs/housing-counseling/the-bridge/>

Conclusion

THANKS
for
ATTENDING