



CounselorMax[®] and the HUD 9902

Presented by
Kevin Prophet
Manager, HomeOwnership Business Applications
NeighborWorks[®] America



What are we going to cover in this session?

- How to create a HUD case in CounselorMax.
- How CounselorMax treats your data.
- “I use different (Customized) subjects and impacts don’t show, what should I do?”
- “How do I know what Impacts I’ve selected for a client?”



Let's look at the
HUD 9902 list of
Impact and Scope of
One-on-One
Counseling Services

10. Impact and Scope of One-on-One Counseling Services				
a.	Households that received one-on-one counseling that also received group education services.	6	2	
b.	Households that received information on fair housing, fair lending and/or accessibility rights.	3	1	
c.	Households for whom counselor developed a sustainable household budget through the provision of financial management and/or budget services.	1		
d.	Households that improved their financial capacity (e.g. increased discretionary income, decreased debt load, increased savings, increased credit score) after receiving Housing Counseling Services.	3	2	
e.	Households that gained access to resources to help them improve their housing situation (e.g. down payment assistance, rental assistance, utility assistance, etc.) after receiving Housing Counseling Services.	2		
f.	Households that gained access to non-housing resources (e.g. social service programs, legal services, public benefits such as Social Security or Medicaid, etc) after receiving Housing Counseling Services.	1		
g.	Homeless or potentially homeless households that obtained temporary or permanent housing after receiving Housing Counseling Services.	2		
h.	Households that received rental counseling and avoided eviction after receiving Housing Counseling Services.	1		
i.	Households that received rental counseling and improved living conditions after receiving Housing Counseling Services.	1		
j.	Households that received prepurchase/homebuying counseling and purchased housing after receiving Housing Counseling Services.	8	6	
k.	Households that received reverse mortgage counseling and obtained a Home Equity Conversion Mortgage (HECM) after receiving Housing Counseling Services.			
l.	Households that received non-delinquency post-purchase counseling that were able to improve home conditions or home affordability after receiving Housing Counseling Services.	3	2	

Previous editions are obsolete.

Page 2 of 9 ref. Handbook 7610.1 form HUD-9902 (09/13)

m.	Households that prevented or resolved a mortgage default after receiving Housing Counseling Services.	1		
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HUD Form 9902 Section 10. Impact and Scope of Counseling Services

- 1. This section is used to report the impact and scope of counseling you have purposed in section 9.**
- 2. Select as many impacts that would apply to a household**
- 3. The impacts reported here don't need to add up to the totals of any other section on your 9902.**
- 4. It is not expected or required that every household that is reported will have a related reportable impact.**
- 5. You may select as many impacts that apply to the household.**
- 6. Do not record impacts for clients with no one on one counseling.**



How to create a HUD case in CounselorMax.



NeighborWorks®
AMERICA





Quick Client Search

!!!!Bumgardner, Page

!!!!Bumgardner, Page

!!!!Test, Import

!!!!Test, Rev12.06B

!!!!Test2, TestLegacy

!!!!CoAppTest, Test

!!!!DBUpdate, TestClient

!!!!EduHUDCheckbox, test

!!!!RefreshForm, Test

!!!!SavedHome, Test

!!!!Test6_2_2016, Jose

!!!!4 = Native Hawaiian/Oth

!!!!American Indian/Alaskan

!!!!American Indian/Alaskan

Advanced Search

Identify Clients

☐ All
☐ In-Process
☐ Closed
☐ Prospect
☐ Suspended

☐ Guided Counseling (GPS)
☐ **New Client**

Global Mode

[Admin Menu](#)
[Legacy Clients](#)
 Available for 460 Days.

[Logout](#)
[Support Login](#)
[Help](#)

Calendar Outreach Intake Education Counseling Loan Resources Reporting

Import !!!!Test

4 Main Street
Cambridge, MA 02138
(617) 666-6661 (hm)

4NativeHawaiianOtherPacific@gmail.com
English

Education In-
Process
(AMI % = 1334)
HUD Adj: Over
(100%)

NeighborWorks
Import O

Client #: 3312242
Case #: 3177574(2/2/2016)

HUD NUMBER:
Requires an 'Open Case' and 'Appointment'
in Calendar That Has Already Passed

Log View

-- Webpage Dialog

Client Log: Import !!!!Test

Date/Time: 6/17/2016 12 15 PM

Subject: Appt

Staff: KJP

Action: *APPT (Non-HUD)

Comments: 1650 characters remaining

Duration (minutes):

Fee: Include in NeighborWorks® hours counseled ☒

HUD Purposes (Press the 'Ctrl' button to select more than one purpose):

- Homeless Assistance
- Rental Topics
- Prepurchase/Homebuying
- Non-Delinquency Post-Purchase
- Reverse Mortgage
- Resolving Mortgage Delinquency

HUD Activity: NOFA Comprehensive 2015 - 2

---Select One or More Households That... ---

Received one-on-one counseling that also received group education services.

Received information on fair housing, fair lending and/or accessibility rights.

Counselor developed a sustainable household budget through the provision of financial management and/or budget services. (May be derived)

Improved their financial capacity (e.g. increased discretionary income, decreased debt load, increased savings, increased credit score) after receiving HCS.

Gained access to resources to help them improve their housing situation (e.g. down payment assistance, rental assistance, utility assistance, etc.) after receiving HCS.

Gained access to non-housing resources (e.g. social service programs, legal services, public benefits such as Social Security or Medicaid, etc) after receiving HCS.

Homeless or potentially homeless households that obtained temporary or permanent housing after receiving HCS.

Received rental counseling and improved living conditions after receiving HCS.

Received pre-purchase/homebuying counseling and purchased housing after receiving HCS.

Received reverse mortgage counseling and obtained a Home Equity Conversion Mortgage (HECM) after receiving HCS.

Received non-delinquency post-purchase counseling that were able to improve home conditions or home affordability after receiving HCS.

Prevented or resolved a mortgage default after receiving HCS.

OK



How CounselorMax treats your data

- 1. Reports the impacts and scopes of the one on one counseling services.**
- 2. A case does not have to have an impact or scope.**
- 3. You may select as many impacts that apply to the household.**
- 4. CounselorMax will report each distinct impact or scope per case per period. You may have selected the same impact and scope multiple times on different appointments but only one of each will be reported.**



“I use different (Customized) subjects and
impacts don’t show, what should I do?”



CounselorMax®

Calendar Outreach Intake Education Counseling Loan Resources Reporting

Import !!!!Test Client #: 3312242

4 Main Street
Cambridge, MA 02
(617) 666-6661 (H)

4NativeHawaiianC
English
Education In-
Process
(AMI % = 1334)
HUD Adj: Over
(100%)

[Mailing Label](#)

Reminders ☐

Client Schedule:

Import !!!!T

[Back to Calendar](#)

☒ Add Event
☐ View All Staffs

[Global Mode](#)

[Admin Menu](#)
[Legacy Clients](#)
Available for 460 Days.

[Logout](#)
[Support Login](#)
[Help](#)

Import !!!!Test Friday, June 17, 2016

Type: **Non-APPT** Start Date and Time: 6/17/2016 00 AM End Date and Time: 6/17/2016 00 AM Fee \$

Staff: **BAF CDB** Description: Location:

☐ Include in NeighborWorks® hours counseled

Notice the Lack of Impacts and Scopes for Calendar events not designated as HUD One on One Counseling.



Calendar Outreach Intake Education Counseling Loan Resources Reporting

CounselorMax®

Quick Client Search

!!!!Bumgardner, Page
!!!!Bumgardner, Page
!!!!Test, Import
!!!!Atest, Rev12.06B
!!!!Atest2, TestLegacy
!!!!CoAppTest, Test
!!!!DBUpdate, TestClient
!!!!EduHUDCheckbox, test
!!!!Refreshform, Test
!!!!SavedHome, Test
!!!!Test6_2_2016, Jose
!!!!4 = Native Hawaiian/Oth
!!!!American Indian/Alaskan
!!!!American Indian/Alaskan

Advanced Search

Identify Clients

- ☐ All
- ☐ In-Process
- ☐ Closed
- ☐ Prospect
- ☐ Suspended

- ☐ Guided Counseling (GPS)
- ☐ New Client

Global Mode

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Help

Import !!!!Test
4 Main Street
Cambridge, MA 02138
(617) 666-6661 (hm)

4NativeHawaiianOtherPacific@gmail.com
English
Education In-
Process (AMI % = 1334)
HUD Adj: Over (100%)

[Mailing Label](#)

[Reminders](#) ☐

Client Schedule: ☐ (s)

Client History: ☐ (sh)

Client Log: ☒ (show)

☒ Add

<input checked="" type="checkbox"/> Date	<input checked="" type="checkbox"/> Duration	<input checked="" type="checkbox"/> Subject
No logs exists for this client		

Financial Capabilities

Disaster Relief ☐ [X](#)

Client Action Plan ☐

Client #: 3312242
Case #: 3177574(2/2/2016)

HUD NUMBER:
Requires an 'Open Case' and 'Appointment'
in Calendar That Has Already Passed

-- Webpage Dialog

Client Log: Import !!!!Test

Date/Time: 6/17/2016 12 15 PM

Subject: App Non HUD

Staff: KJP

Action: *APPT (Non-HUD)

Comments:
1850 characters remaining

Duration (minutes):

Fee: Include in NeighborWorks® hours counseled ☐

OK

Notice the Lack of Impacts and Scopes for Log notes not designated as HUD One on One Counseling.



Quick Client Search

!!!!Bumgardner, Page
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!!!!Test, Import
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!!!!Atest2, TestLegacy
!!!!CoAppTest, Test
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!!!!SavedHome, Test
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!!American Indian/Alaskan

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- ☐ Guided Counseling (GPS)
☐ New Client

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Calendar

[Outreach](#)

[Intake](#)

[Education](#)

[Counseling](#)

[Loan](#)

[Resources](#)

[Reporting](#)

Import !!!!Test

4 Main Street
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(617) 666-6661 (hm)

4NativeHawaiianOtherPacific@gmail.com
English

Education In-

Process

(AMI % = 1334)

HUD Adj: Over

(100%)

Counselor:

NeighborWorks America

Import Org ID: 1

[Mailing Label](#)

[Reminders](#) ☐

Client Schedule: ☒ (show)

Import !!!!Test

[Back to Calendar](#)

☐ Add Event

☐ View All Staffs' Events for This Day

Client #: 3312242
Case #: 3177574(2/2/2016)



HUD NUMBER:
Requires an 'Open Case' and 'Appointment'
in Calendar That Has Already Passed

Friday, June 17, 2016

This Admin link will only
show up on the
counselor who has this
level of access.



**Administration Page
Menu**

FPP Menu

Manage My Data:

[My Agency](#)

[ARM profile](#)

[Case Management](#)

[Import Data](#)

[ABT Study Export](#)

[Counselors & Staff](#)

[Review and Sign-Off on Records To-Date](#)

[Sign-up to Pull Credit Reports](#)

[NFMC Grantors](#)

NOTE: The items below in this section are for HPN.

[HPN Reports](#)

[Partner Agencies](#)

[Legacy Clients](#)

Available for 460 Days.

NOTE: The items below in this section are for INHP.

[Download Data](#)

[Update MISMO String](#)

Customize CounselorMax:

[Calendar](#)

[Counseling](#)

[Education](#)

[Intake](#)

[Loans & Funders](#)

[Outreach](#)

[Client Purpose](#)

[Misc](#)

[Renew Account / Add Seats](#)



Calendar

Administration Page

[Event Types](#)

[Client Log Subjects](#)

[Client Log Actions](#)

[Reminder Actions](#)

[Custom Reminder Letters](#)

[Reminder Letters](#)

[Reminder Types](#)

[\[Main Menu\]](#)



Items in green are default values that can not be edited

Event Type	Edit	Delete
-APPT2-(Non-HUD)	<input type="checkbox"/>	<input type="checkbox"/>
-4	<input type="checkbox"/>	<input type="checkbox"/>
-Appdate	<input type="checkbox"/>	<input type="checkbox"/>
-appt	<input type="checkbox"/>	<input type="checkbox"/>
-Appt	<input type="checkbox"/>	<input type="checkbox"/>
Appt [2]	<input type="checkbox"/>	<input type="checkbox"/>
-B'Day	<input type="checkbox"/>	<input type="checkbox"/>
-CLASS	<input type="checkbox"/>	<input type="checkbox"/>
-Dept-mt	<input type="checkbox"/>	<input type="checkbox"/>
-DIA	<input type="checkbox"/>	<input type="checkbox"/>
-Fair	<input type="checkbox"/>	<input type="checkbox"/>
-FRED	<input type="checkbox"/>	<input type="checkbox"/>
Intake	<input type="checkbox"/>	<input type="checkbox"/>
JDB	<input type="checkbox"/>	<input type="checkbox"/>
-jklkl	<input type="checkbox"/>	<input type="checkbox"/>
Jose Counseling	<input type="checkbox"/>	<input type="checkbox"/>
Jose's Appt.	<input type="checkbox"/>	<input type="checkbox"/>
Jose11.27TestAppt	<input type="checkbox"/>	<input type="checkbox"/>
Junk	<input type="checkbox"/>	<input type="checkbox"/>
-lunchon	<input type="checkbox"/>	<input type="checkbox"/>
Non-APPT	<input type="checkbox"/>	<input type="checkbox"/>
-Other	<input type="checkbox"/>	<input type="checkbox"/>
-Person	<input type="checkbox"/>	<input type="checkbox"/>
-policy	<input type="checkbox"/>	<input type="checkbox"/>
-prepunch	<input type="checkbox"/>	<input type="checkbox"/>
-Referral	<input type="checkbox"/>	<input type="checkbox"/>
-Rev-4r3	<input type="checkbox"/>	<input type="checkbox"/>
RVtest1	<input type="checkbox"/>	<input type="checkbox"/>
-SMeet	<input type="checkbox"/>	<input type="checkbox"/>
-staff-mt	<input type="checkbox"/>	<input type="checkbox"/>
Test	<input type="checkbox"/>	<input type="checkbox"/>
-Test-tt	<input type="checkbox"/>	<input type="checkbox"/>
Test Custom Event for HUD	<input type="checkbox"/>	<input type="checkbox"/>
-test3	<input type="checkbox"/>	<input type="checkbox"/>
-vkshop	<input type="checkbox"/>	<input type="checkbox"/>
-XYZ	<input type="checkbox"/>	<input type="checkbox"/>
Appt	n/a	n/a
Call	n/a	n/a
Class	n/a	n/a
Financial Capability	n/a	n/a
Mtg	n/a	n/a
Training	n/a	n/a

This entire upper
section is filled with
the Calendar events
that you have
customized into
CounselorMax.
These can be
edited.

These are hardcoded into
CounselorMax and cannot
be edited.

Add New



Event Types

* Required Fields Must Be Filled-in

Event Type *

Test Custom Event for HUD

Group Flag

☐

Event Master Type (Must Select for 9902 Reportable)

Face to Face



Save Changes

Your choices are:

Face to Face
Group
Internet
Phone



Quick Client Search

!!!!Bumgardner, Page
!!!!Bumgardner, Page
!!!!Test, Import
!!!!Atest, Rev12.06B
!!!!Atest2, TestLegacy
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!!!!DBUpdate, TestClient
!!!!EduHUDCheckbox, test
!!!!Refreshform, Test
!!!!SavedHome, Test
!!!!Test6_2_2016, Jose
!!!!4 = Native Hawaiian/Oth
!!!!American Indian/Alaskan
!!!!American Indian/Alaskan

[Advanced Search](#)

Identify Clients

☐ All
☐ In-Process
☐ Closed
☐ Prospect
☐ Suspended

☐ Guided Counseling (GPS)
☐ **New Client**

[Global Mode](#)

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Calendar Outreach Intake Education Counseling Loan Resources Reporting

Import !!!!Test

4 Main Street
Cambridge, MA 02
(617) 666-6661 (I

4NativeHawaiianC
English
Education In-
Process
(AMI % = 1334)
HUD Adj: Over
(100%)

[Mailing Label](#)
☐ Reminders

Client Schedule:

Import !!!!T

☐ Back to Calendar

☒ Add Event
☐ View All Staffs

Client #: 3312242

-- Webpage Dialog

Import !!!!Test

Type **Test Custom Event fo** Start Date 6/17/2016 End Time 00:00 AM

Staff BAF CDB Description

☐ Include in NeighborWorks® hours counseled

HUD Activity
NOFA Comprehensive 2015 - 2

HUD Purposes (Press the 'Ctrl' button to select more than one purpose)

---Select One or More---
Homeless Assistance
Rental Topics
Prepurchase/Homebuying
Non-Delinquency Post-Purchase
Reverse Mortgage
Resolving Mortgage Delinquency

HUD Impact and Scope on Households (Press the 'Ctrl' button to select more than one impact)

---Select One or More Households That... ---
Received one-on-one counseling that also received group education services.
Received information on fair housing, fair lending and/or accessibility issues.
Counselor developed a sustainable household budget through the provision of financial management and/or budget services. (May be derived)
Improved their financial capacity (e.g. increased discretionary income, decreased debt load, increased savings, increased credit score) after receiving HCS.
Gained access to resources to help them improve their housing situation (e.g. down payment assistance, rental assistance, utility assistance, etc.) after receiving HCS.
Gained access to non-housing resources (e.g. social service programs, legal services, public benefits such as Social Security or Medicaid, etc) after receiving HCS.
Homeless or potentially homeless households that obtained temporary or permanent housing after receiving HCS.
Received rental counseling and avoided eviction after receiving HCS.
Received rental counseling and improved living conditions after receiving HCS.
Received prepurchase/homebuying counseling and purchased housing after receiving HCS.
Received reverse mortgage counseling and obtained a Home Equity Conversion Mortgage (HECM after receiving HCS).
Received non-delinquency post-purchase counseling that were able to improve home conditions or home affordability after receiving HCS.
Prevented or resolved a mortgage default after receiving HCS.

OK

Notice now that on the Calendar events that you have customized into CounselorMax, you are able to select HUD Purposes & Impact and Scopes.



Log Subjects

*** Required Fields Must Be Filled-in**

Client Log Subject *

Appt [2]

Log Type
(Must Select for 9902 Reportable)

Face to Face



Save Changes

Your choices are:

Face to Face
Group
Internet
Phone



Calendar

Outreach

Intake

Education

Counseling

Loan

Resources

Reporting

CounselorMax®

Quick Client Search

!!!!Bumgardner, Page
!!!!Bumgardner, Page
!!!!Test, Import
!!!!Atest, Rev12.06B
!!!!Atest2, TestLegacy
!!!!CoAppTest, Test
!!!!DBUpdate, TestClient
!!!!EduHUDC Heckbox, test
!!!!Refreshform, Test
!!!!SavedHome, Test
!!!!Test6_2_2016, Jose
!!!!4 = Native Hawaiian/Oth
!!!!American Indian/Alaskan
!!!!American Indian/Alaskan

Advanced Search

Identify Clients

- ☐ All
- ☐ In-Process
- ☐ Closed
- ☐ Prospect
- ☐ Suspended

- ☐ Guided Counseling (GPS)
- ☐ New Client

Global Mode

[Admin Menu](#)

[Legacy Clients](#)

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[Help](#)

Import !!!!Test

4 Main Street
Cambridge, MA 02
(617) 666-6661 (0
4NativeHawaiianC
English
Education In-
Process
(AMI % = 1334)
HUD Adj: Over
(100%)

Mailing Label

Reminders ☐

Client Schedule

Client History:

Client Log: ☒ (s)

☒ Add

☒ Date ☒ Duration ☒ Sub
No logs exists for this client

Financial Capabi

Disaster Relief

Client Action Pla

Client #: 3312242

-- Webpage Dialog

Client Log: Import !!!!Test

Date/Time: 6/17/2016 1 30 PM

Subject: *MyAppt

Staff: KJP

Action: *APPT (Non-HUD)

Comments

1850 characters remaining

Duration (minutes)

Fee

Include in NeighborWorks® hours counseled ☒

HUD Purposes (Press the 'Ctrl' button to select more than one purpose)

---Select One or More---
Homeless Assistance
Rental Topics
Prepurchase/Homebuying
Non-Delinquency Post-Purchase
Reverse Mortgage
Resolving Mortgage Delinquency

HUD Activity

NOFA Comprehensive 2015 - 2

HUD Impact and Scope on Households (Press the 'Ctrl' button to select more than one impact)

---Select One or More Households That... ---

Received one-on-one counseling that also received group education services.
Received information on fair housing, fair lending and/or accessibility rights.
Counselor developed a sustainable household budget through the provision of financial management and/or budget services. (May be derived)
Improved their financial capacity (e.g. increased discretionary income, decreased debt load, increased savings, increased credit score) after receiving HCS.
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Received prepurchase/homebuying counseling and purchased housing after receiving HCS.
Received reverse mortgage counseling and obtained a Home Equity Conversion Mortgage (HECM after receiving HCS).
Received non-delinquency post-purchase counseling that were able to improve home conditions or home affordability after receiving HCS.
Prevented or resolved a mortgage default after receiving HCS.

OK

Now the Log Subjects that you have customized into CounselorMax will allow you to select HUD Purposes & Impact and Scopes.



How do I know what Impacts I've selected for a client?

[Calendar](#)[Outreach](#)[Intake](#)[Education](#)[Counseling](#)[Loan](#)[Resources](#)[Reporting](#)

CounselorMax®

Global Mode

Quick Client Search

!!!!Bumgardner, Page
!!!!Bumgardner, Page
!!!!Test, Import
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!!American Indian/Alaskan
!!American Indian/Alaskan

[Advanced Search](#)

Identify Clients

- ☐ All
☐ In-Process
☐ Closed
☐ Prospect
☐ Suspended

☐ New Client

Global Mode

[Admin Menu](#)[Legacy Clients](#)

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Custom Reports ☐

HUD-9902, NFMC, NW Quarterly, and Other Reports ☒

Select One:

- ☒ 9902 Reporting ☐ NFMC Report
☐ NW Quarterly Report ☐ HOPP Report ☐ Other Reports

Data For Report:

- ☒ HUD YTD Report ☐ Submit To HUD Electronically
☐ HUD Activity Within Quarter [Show Status of HUD Submissions](#)
☐ New Activity For Quarter

Period For Report:

Quarter:

Report Type:

- ☐ HUD 9902 Form / Summary Report
☒ Control Report / Details
☐ HUD Detail By HUD Activity Type and Time Spent
☒ Include Extra Audit Sections

Run Report

[Changes for 2013
When is a case included?](#)

[HUD Submission Process
Other FAQs \(Dated\)](#)

[New Reporting Service](#)

Management Reports **NEW** ☐

Letters, Reminders, & Logs ☐



HUD 9902 Control Report

10/01/2015 to 06/30/2016

The Control Report contains all the client level data that is aggregated on the 9902 that you transmit. Any client that is counted on your 9902 will appear here. **RUN THIS REPORT FIRST.** You will see any clients missing an Impact.

We recommend that you review this control report every 2 weeks to stay on top of your data.

All Cases - Section 10: Impact

Client #	Case #	Name	Intake or Class Date	Impact
2107582	2990021	Jensen, Jack	10/2/2015	Scope/Impact - Avoided Eviction
		Count of Scope/Impact - Avoided Eviction		1
2164125	3034747	!!White, Test20164	12/8/2015	Scope/Impact - Budget
		Count of Scope/Impact - Budget		1
2284721	3151353	!!!DBUpdate, TestClient	4/17/2016	Scope/Impact - Counseling And Group Education
2164470	3035065	!!AmericanIndian/AlaskanNativeandBlack, Test20169	12/8/2015	Scope/Impact - Counseling And Group Education
2164416	3035016	!!Black/AfricanAmericanandWhite, Test20168	12/8/2015	Scope/Impact - Counseling And Group Education
2925005	2809453	!!NativeHawaiian/OtherPacificIslanderHisp, Test201613	4/2/2015	Scope/Impact - Counseling And Group Education
2320858	2193906	Cougar, Iggy	5/23/2015	Scope/Impact - Counseling And Group Education
2253362	2622433	daniels, erika	9/10/2014	Scope/Impact - Counseling And Group Education
		Count of Scope/Impact - Counseling And Group Education		6
2164110	3034736	!!4 - NativeHawaiian/OtherPacificIslander, Test20163	12/8/2015	Scope/Impact - Fair Housing Information
2164470	3035065	!!AmericanIndian/AlaskanNativeandBlack, Test20169	12/8/2015	Scope/Impact - Fair Housing Information
2164259	3054833	!!Asian2, Test	1/7/2016	Scope/Impact - Fair Housing Information
		Count of Scope/Impact - Fair Housing Information		3
2164090	3034713	!!BlackorAfricanAmerican, Test20162	12/8/2015	Scope/Impact - Finances
2164416	3035016	!!Black/AfricanAmericanandWhite, Test20168	12/8/2015	Scope/Impact - Finances
2113986	2885938	White, NonHisp	10/8/2015	Scope/Impact - Finances
		Count of Scope/Impact - Finances		3
2929216	2809455	!!AmericanIndian/AlaskanNative/WhiteHisp, Test201615	4/2/2015	Scope/Impact - Homeless Obtained Housing
2168547	3038030	!!NativeHawaiian/OtherPacificIslanderCNR, 2016Test28	4/2/2015	Scope/Impact - Homeless Obtained Housing
		Count of Scope/Impact - Homeless Obtained Housing		2
2165822	3036366	!!Black/AfricanAmericanHisp, 2016Test18	4/1/2015	Scope/Impact - Improved Living Conditions
		Count of Scope/Impact - Improved Living Conditions		1
2163467	3034033	!!AmericanIndian/AlaskanNative, 2016Test	12/7/2015	Scope/Impact - Non Delinquency Post Purchase
2130048	3001695	!!AmericanIndian/AlaskanNative, RaceEthnTest	10/27/2015	Scope/Impact - Non Delinquency Post Purchase
2107582	2990021	Jensen, Jack	10/2/2015	Scope/Impact - Non Delinquency Post Purchase
		Count of Scope/Impact - Non Delinquency Post Purchase		3
2165825	3036369	!!Black/AfricanAmericanWhiteHisp, 2016Test22	4/1/2015	Scope/Impact - Non Housing Resources
		Count of Scope/Impact - Non Housing Resources		1
2164532	3035118	!!OtherNotListed, 2016Test10	12/8/2015	Scope/Impact - Prevented Mortgage Default
		Count of Scope/Impact - Prevented Mortgage Default		1
2929216	2809455	!!AmericanIndian/AlaskanNativeandBlack, Test20169	4/2/2015	Scope/Impact - Purchased Housing
2164470	3035065	!!NotAvailable, 2016Test11	12/8/2015	Scope/Impact - Purchased Housing
2164470	3035065	!!AmericanIndian/AlaskanNativeandBlack, RaceEthnTest	10/27/2015	Scope/Impact - Purchased Housing
2164470	3035065	!!AmericanIndian/AlaskanNativeandBlackHispanic, RaceEthnTest	10/27/2015	Scope/Impact - Purchased Housing
2164470	3035065	!!AmericanIndian/AlaskanNativeHisp, RaceEthnTest	10/27/2015	Scope/Impact - Purchased Housing
2130240	3001824	!!AsianHisp, RaceEthnTest	10/27/2015	Scope/Impact - Purchased Housing
2130258	3001842	!!Black/AfricanHisp, RaceEthnTest	10/27/2015	Scope/Impact - Purchased Housing
		Count of Scope/Impact - Purchased Housing		8
2165824	3036368	!!AsianandWhiteHisp, 2016Test20	4/1/2015	Scope/Impact - Resources
2164588	3035152	!!NotAvailable, 2016Test11	12/8/2015	Scope/Impact - Resources
		Count of Scope/Impact - Resources		2

Total for Section 10: Impact: 32



Contact us with questions

CounselorMax Team at CounselorMax@nw.org

Training Resources

Go to CounselorMax.webex.com and click on the Training Center link

There are both Live Sessions as well as Recorded Sessions available



Questions?