



# HUD Office of Housing Counseling

Migration to the HUD Exchange

February 8, 2016

# Welcome

- **Jerry Mayer**, Office of Outreach and Capacity Building, Office of Housing Counseling, U.S. Department of Housing and Urban Development (HUD)
- **Sarah Gerecke**, Deputy Assistant Secretary, Office of Housing Counseling, U.S. Department of Housing and Urban Development (HUD)

# Presenters and Q&A Format

- Presenter
  - **Shawna LaRue Moraille**, ICF International
- Questions – supported by **Chantel Key**, ICF International
  - **Written Questions Box:** You may enter your question into the question box at any time during the presentation. The questions will be read aloud at the end of each section

# Poll Question

- What type of organization do you represent?
  - A. Local Housing Counseling Agency
  - B. Oversight Agency (e.g., HUD-Approved Intermediary, State Housing Finance Agency, Multi-state organization)
  - C. Federal Agency (e.g., HUD, CFPB, etc.)
  - D. Someone who loves webpages and cannot get enough demonstrations

# Agenda

- Participants will learn:
  - What is the background and purpose of the HUD Exchange
  - How to set up a user account
  - How the HUD Exchange is organized
  - How to navigate the Housing Counseling Program site page(s) including finding resources, training and events, etc.

# Background on the HUD Exchange

- Launched in late 2012 (formerly OneCPD Resource Exchange)
- Online platform for providing technical assistance to HUD's customers to:
  - Maintain knowledge management
  - Enhance data collection
  - Build skills and expertise
  - Reduce time and increase productivity
- Designed and delivered by ICF

# Background on the HUD Exchange (cont)

- HUD Offices Currently Using the HUD Exchange:
  - Community Planning and Development (CPD)
  - Fair Housing and Equal Opportunity (FHEO)
  - Housing Counseling (OHC)
  - Housing
  - Public and Indian Housing (PIH)
- OHC will maintain abbreviated presence on HUD.gov, email and mailing list functions
  - Pages on hud.gov will be redirected to the HUD Exchange

# How to Set Up a User Account

- Setting up a user account allows:
  - Access the CPD Income Eligibility Calculator
  - Register for HUD training
  - Access webinars and online training
  - View a learner transcript
- Basic navigation of the OHC pages for resources and information- a user account is not necessary

# Navigating the Housing Counseling Pages

- HUD Exchange demonstration
  - [www.hudexchange.info](http://www.hudexchange.info)
- OHC site page demonstration
  - [www.hudexchange.info/programs/housing-counseling/](http://www.hudexchange.info/programs/housing-counseling/)

# Wrap Up and Final Q and A

- Thank you for attending!
- Webinar evaluations
  - <https://www.surveymonkey.com/r/N9DWHXW>
- Final questions on the HUD Exchange?
  - Email: [housing.counseling@hud.gov](mailto:housing.counseling@hud.gov) or your HUD Point of Contact