

Office of Special Needs Assistance Programs
ESG-CV Notice: Chat and Q&A
September 3rd, 2020

Please note that this document should not be considered formal HUD guidance; the HUD Ask A Question Desk should be leveraged for official HUD responses to questions. Additionally, this document has not been edited. The content reflects the language used by participants and panelists during the meeting.

September 3, 2020 from Helen Jones to everyone: 1:00 PM Is there a phone number to call in?

September 3, 2020 from David Stevens to everyone: 1:00 PM Please dial 1 415 655 0002 meeting # 171 573 8431 if you are having problems hearing audio

September 3, 2020 from Jenny Pruitt to everyone: 1:00 PM Can CARES funding be used for arrears?

September 3, 2020 from Tanya Burdette to everyone: 1:01 PM Just checking that I am muted. It is not showing on the screen.

September 3, 2020 from Christina Douglas to everyone: 1:01 PM Could you please post the call in phone number here?

September 3, 2020 from David Stevens to everyone: 1:02 PM Please dial 1 415 655 0002 meeting # 171 573 8431 if you are having problems hearing audio

September 3, 2020 from Avery Slyker to everyone: 1:02 PM please address several questions? The CoC does not understand the date range from January 21, 2020, through June 30, 2020, as they have passed? Is the waiver stating that for the first 60 days, projects do not need to participate in Coordinated Entry or enter data into HMIS? If so, then how are CoC's to prioritize? How do we track for future reporting? How can we ensure services are not being duplicated? How do CoC's be assured that projects are using equity lens and not bias when selecting whom to house? What happens after the 60 days? Can a jurisdiction/municipality require participation in Coordinated Entry and data entry into HMIS regardless of this waiver? For example, our CoC currently has a project receiving ESG-CV funds from a municipality. This project has been selecting low acuity individuals, at low risk for COVID-19 infection, from within their emergency shelter to place into RRH, over others on the Coordinated Entry list with higher acuity and higher infection risks.

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September 3, 2020 from Toni Young to everyone: 1:02 PM Can CARES funding be used for cell phones?

September 3, 2020 from Christina Douglas to everyone: 1:02 PM Thanks

September 3, 2020 from Toni Young to everyone: 1:03 PM Is there a limit on length of time in hotels, as a necessary non-congregate setting?

September 3, 2020 from Kelsey Addy to everyone: 1:03 PM Given extremely low vacancy rates, is it possible to use ESG-CV dollars to fund RRH in hotels/motels?

September 3, 2020 from Avery Slyker to everyone: 1:03 PM I appologize my questions are regarding Regarding #4 on page 16 of the waiver.

September 3, 2020 from Yolanda Ortiz to everyone: 1:03 PM My apologies for joining late. I just want to make sure that all attendees are automiatically on mute.

September 3, 2020 from David Stevens to everyone: 1:04 PM Yes they are

September 3, 2020 from Denise Albertson to everyone: 1:04 PM Regarding prevention households: They do not need to be facing eviction at the time they apply for assistance, it is now just one of the conditions they can meet

September 3, 2020 from Kirstin Jones to everyone: 1:04 PM Is administration an allowable expense for subrecipients, not just grantees?

September 3, 2020 from Brook Gajan to everyone: 1:04 PM Our county has limited family emergency shelter. In order for homeless service providers to get homelss families into shelter, there is a \$350/week fee that must be paid. Is that an eligible ESG-CV expense?

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September 3, 2020 from Jazmyn Thomas to everyone: 1:05 PM Can a RRH provider who is not an emergency shelter fund pay for motel stays for a RRH client while they're going through the housing process?

September 3, 2020 from Cynthia Cardenas to everyone: 1:05 PM For the Environmenta Review for temporary shelters, do we need to go through the process and get an exemption or can we just start providing services?

September 3, 2020 from Megan Shreve to everyone: 1:06 PM Is this being recorded for listening later as well?

September 3, 2020 from Sylvia Bolivar to everyone: 1:06 PM HUD is committed to working with grantess to c;lose racial disparities. Can you talk about what the reporting requirements will look like to track racial equity as it relates to ESG-CV funds? We are in the proess of beginning to ex,plore how we work with our CoC but we need direction of how we track progress or what is required to track progress around racial equity.

September 3, 2020 from David Stevens to everyone: 1:06 PM Yes its being recorded

September 3, 2020 from Karen Youel to everyone: 1:06 PM How do we fund homeless prevention thru rental assistance if there are eviction moratoriums (state and federal)

September 3, 2020 from Bruce Forbes to everyone: 1:07 PM If we purchase property for temporary emergency shelter, what happens after Jan 31, 2022 when COVID program ends? Can the property be turned into permanent housing?

September 3, 2020 from Kirstin Jones to everyone: 1:07 PM Are only subrecipients subject to the \$150,000 reporting requirement or are only grantees subject to the reporting?

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September 3, 2020 from Amy Schutt to everyone: 1:07 PM Please clarify what a "temporary emergency shelter" is vs. not, for purposes of housing standard and environmental review applicability.

September 3, 2020 from William Snow to everyone: 1:07 PM @ Kirstin - no. Quarterly reporting will still apply to all recipients.

September 3, 2020 from Dale Zuchlewski to everyone: 1:08 PM I also want to know @karen Youel's question" How do we fund homeless prevention thru rental assistance if there are eviction moratoriums (state and federal)

September 3, 2020 from Shaye Rabold to everyone: 1:09 PM @Brett - clarification -- the 12th month does not apply for plans approved before Sept 1??

September 3, 2020 from Doug Carlson to everyone: 1:09 PM @ Cynthia - Environmental reviews will be discussed later in the presentation.

September 3, 2020 from Jocelyn Doane to everyone: 1:10 PM for those of us who have two allocations, the first allocation was submitted prior to 9/1 - so limitations do not apply. we assume that the second allocation which will be submitted after 9/1 - the limitations will not apply

September 3, 2020 from Jocelyn Doane to everyone: 1:10 PM ?

September 3, 2020 from Megan Miller to everyone: 1:10 PM What was HUD's intent behind limiting Rental Assistance to 12 months?

September 3, 2020 from Ashley Miller to everyone: 1:10 PM How does a program participant document they are at risk due to lack of support network, living with someone else due to

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economic hardship and housing instability? What's an economic hardship? What is housing with instability characteristics?

September 3, 2020 from Curtis Stauffer to everyone: 1:10 PM Given the CDC eviction moratorium will HUD be evaluating further waivers to allow ESG-CV Prevention flexibilities to serve those who would be at imminent risk of homelessness if not for moratorium. 1) Given that eviction cannot occur until after 12/31/20, can the limit on back rent payment be expanded to include the entirety of the pandemic period as we are already past 6 mos? 2) Can the at risk definition be updated to include notice from landlord that tenant would be evicted if not for CDC moratorium so that tenants can be assisted and not accrue even greater back rent balances?

September 3, 2020 from Angie Arthur to everyone: 1:11 PM - Would salary costs be an eligible cost if through hiring the staff person the timing doesn't match and staff starts before the ESG-CV contract is issued to a subrecipient? Thanks.

September 3, 2020 from Linda Camoin to everyone: 1:11 PM Is the 240 days for both allocations?

September 3, 2020 from Ashley Miller to everyone: 1:11 PM Is "couch surfing" or "house hopping" considered at risk? How is that documented?

September 3, 2020 from Alicia DC to everyone: 1:11 PM Echo Linda's question about whether that time limit is for both allocations, or only the first one

September 3, 2020 from ANGELA DRAKES to everyone: 1:12 PM What happens when ESG1 SA was submitted and approved prior to 9/1/20 and ESG2 approved after 9/1/20?

September 3, 2020 from Lily Sojourner to everyone: 1:12 PM Similar question to others - Our consolidated plan was approved before 9/1 and includes a RRH project with an 18 month timeframe. Does the new limit on medium-term rental assistance to only allow for 12 months not apply to us?

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September 3, 2020 from Ashley Miller to everyone: 1:12 PM If a person is living with someone else do we certify the individual or do we include the person they stay with when considering short term rental assistance?

September 3, 2020 from Nadia De Leon to everyone: 1:13 PM Can tenants from an entitlement city apply for rental assistance if they live in city owned units under CDBG-CV or ESG-CV?

September 3, 2020 from Vicki Massey to everyone: 1:13 PM We submitted a substantial amendment for CV1 in July, but we haven't submitted the SA for CV2 yet. How do the limitations on the 9/1/2020 notice apply to our funds?

September 3, 2020 from Megan Shreve to everyone: 1:13 PM We have not received the funding yet.

September 3, 2020 from Ashley Miller to everyone: 1:13 PM Can short term assistance be used to relocate an eligible household?

September 3, 2020 from Norm Suchar to everyone: 1:13 PM @Megan, regarding your question about why rental assistance is limited to 12 months. The Notice states that it is to encourage rental assistance for more participants. We are working on some technical assistance materials to help navigate the requirement.

September 3, 2020 from Adrienne Jones to everyone: 1:14 PM I'm not seeing the slides, it's still the instructions scrolling on the screen. Is anyone else having this issue, or are you all seeing the slides?

September 3, 2020 from Shaunessy to everyone: 1:14 PM hi Everyone, We are being held hostage by housing officers not allowing us to Port or relocate to decent units. this include Renton Housing in Washington

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September 3, 2020 from Kate Green to everyone: 1:14 PM Also just seeing instructions on screen

September 3, 2020 from Nadia De Leon to everyone: 1:14 PM If assisted with regular ESG funds, can the same client be assisted with ESG-CV funds within 3 years?

September 3, 2020 from Sarah Lim to everyone: 1:14 PM Is paying for handwashing station eligible under street outreach?

September 3, 2020 from Janice Waddell to everyone: 1:14 PM If a state already has an approved amendment for CV1 can the state operate CV2 under the rules in place at the time of CV1 approval?

September 3, 2020 from Lisa Vukov to everyone: 1:14 PM Can we please spend time today discussing how ESG (both annual and CV) prevention assistance is to operate with the new CDC moratorium? Specific instructions for grantees would be very helpful.

September 3, 2020 from Nadia De Leon to everyone: 1:15 PM How often is case management required under ESG-CV funds?

September 3, 2020 from Kailee Van Brunt to everyone: 1:15 PM We were approved prior to 9/1 but we didn't get the agreements signed by HUD and dated 9/2 until today 9/3. Do we have to follow the limitations?

September 3, 2020 from Lara Tannenbaum to everyone: 1:15 PM we plan to spend our ESG-CV over 2 fiscal years. Our city only allows us to obligate/contract with providers for one year at a time. So we can not obligate all the funds within 240 days.

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September 3, 2020 from Omar Rayo to everyone: 1:15 PM Is this going by the HUD definition of Homelessness?

September 3, 2020 from Veronica Wilson CA-509 to everyone: 1:16 PM Will you please review in more detail when costs can begin and what documentation will be required? Just a little to fast

September 3, 2020 from Shaunessy to everyone: 1:16 PM ppl need housing not handwashing station

September 3, 2020 from Neil Hackett to everyone: 1:16 PM You should be able to click on the link at the top of the screen, just below the panelist pictures and change what is being viewed from the ESG State Grants Management instructions to the ESG-CV Notice Slides 9.3 option.

September 3, 2020 from Alexis Alexander to everyone: 1:16 PM So as long as the activity can be tied to preventing, preparing or responding to COVID-19, can ESG-CV be used as match for ESG?

September 3, 2020 from Sarah Lim to everyone: 1:16 PM Is purchasing (and renovating) shower trucks and laundry trucks eligible for ESG-CV, perhaps under street outreach?

September 3, 2020 from Kate Green to everyone: 1:16 PM It won't let me toggle to the slides

September 3, 2020 from Amanda Best to everyone: 1:17 PM Do the funds have to do all three prevent, prepare, and respond or at least one?

September 3, 2020 from Shayne Rabold to everyone: 1:17 PM For CDC and ESG Prevention --ESG and ESG-CV, can you please clarify what counts as notice that a loss of housing will occur within 21 days of the application. Does it require an official court order to evict or does a written

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notice from landlord count even if the landlord can't enforce the eviction? Bottom line is with the CDC moratorium through Dec 31, can we use ESG Prev at all for tenants in their on units?

September 3, 2020 from Jocelyn Doane to everyone: 1:18 PM some of the descriptions in the definitions--purchase PPE, transport households to medical appointments, developing a strategy and recruit landlords -- are not described explicitly in the "additional eligible activities," so we just want to clarify that they are eligible costs under the new eligible activities and/or previously allowable eligible activities

September 3, 2020 from craigssexcountynj.org lombardi to everyone: 1:18 PM for homeless prevention, can esg funds cover delinquent rent if state has postponed court ordered evictions until December

September 3, 2020 from Shaye Rabold to everyone: 1:18 PM clarification for @Shaye question: Meant CDC moratorium

September 3, 2020 from William Snow to everyone: 1:18 PM @ Amanda - the activities must apply to at least one (not necessarily all three)

September 3, 2020 from Shaunessy to everyone: 1:18 PM what about coverage of hotel vouchers? how to get them including those in between moving that's economically challenged or ADA & Retired?

September 3, 2020 from Lisa Vukov to everyone: 1:18 PM Ditto to @Shaye's question re: ESG prevention/CDC moratorium!

September 3, 2020 from Cynthia Cardenas to everyone: 1:18 PM can we pay for hotel stays as emergency shelter?

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September 3, 2020 from Kirstin Jones to everyone: 1:19 PM Given extremely low vacancy rates, is it possible to use ESG-CV dollars to fund RRH in hotels/motels?

September 3, 2020 from Gerry McCafferty to everyone: 1:19 PM In "responding" you have included shelter to isolate people who have contracted COVID-19. Can it include shelter for people who have been tested and are awaiting results? Or people who are homeless and have been told to quarantine due to contact with someone who had the virus?

September 3, 2020 from Raymond Hoo to everyone: 1:19 PM Are we talking about the first round of ESG-CV funds, the upcoming second round or ESG-CV funds, or both?

September 3, 2020 from William Snow to everyone: 1:20 PM @ Raymond - the ESG-CV Notice applies to both allocations

September 3, 2020 from Adrienne Jones to everyone: 1:20 PM The option to view the notice slides isn't available to select, I'm still seeing the instructions and no slides.

September 3, 2020 from Shaunessy to everyone: 1:20 PM it should include ADA & Retired homeless or in inhabitable dwellings

September 3, 2020 from Parker Glotfelty to everyone: 1:20 PM Does the waiver of 576.401(b) per the March 31 memorandum apply to ESG-CV funds?

September 3, 2020 from Jocelyn Doane to everyone: 1:20 PM environmental review required prior to reimbursement, but only if its applicable right? So for temporary emergency shelter activities that are excepted from environmental review requirements – the failure to do one will not prevent reimbursement?

September 3, 2020 from Ashley Miller to everyone: 1:21 PM How are landlord incentives paid? Is it per client or per complex? How are accomplishments reported for this in IDIS?

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September 3, 2020 from Thomas Bates to everyone: 1:21 PM Is it preferable to ask questions in the chat or use the Q&A feature?

September 3, 2020 from gregg mcconkey to everyone: 1:21 PM How does major/minor rehab mesh with "temporary shelter."

September 3, 2020 from Efren Trujillo to everyone: 1:21 PM Purchase and rehab of a building to operate as a shelter is eligible with CV funds?

September 3, 2020 from William Snow to everyone: 1:21 PM @ Thomas - chat is preferable

September 3, 2020 from Lisa Snipes to everyone: 1:22 PM @thomasbates - use the chat feature

September 3, 2020 from Stephanie Burgess to everyone: 1:22 PM What program component would hazard pay fall under (page 13 of the notice)?

September 3, 2020 from Amanda Best to everyone: 1:22 PM Is that exemption an option in HEROS?

September 3, 2020 from Shaunessy to everyone: 1:22 PM what to do when housing clients are being denied a hearing for a year?

September 3, 2020 from Brendan Saunders to everyone: 1:22 PM @AmandaBest, Yes there is an exemption option. most activities are CNST.

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September 3, 2020 from JENNIFER TIDWELL to everyone: 1:23 PM If you have a hotel you want to convert to a permanent shelter; 1/2 half shelter for those affected by COVID and 1/2 transitional shelter. Can we use ESG CV Funding for the shelter side.

September 3, 2020 from Donna Brown to everyone: 1:23 PM Will the notes and slides from the presentation be emailed to all participants?

September 3, 2020 from Kelly Watson to everyone: 1:23 PM If money is used for acquisition of buildings to serve as temporary emergency shelters, what is the expectation for the asset after the designated period of time that it used as a temporary shelter?

September 3, 2020 from Susan Myers to everyone: 1:23 PM I heard that ESG CARES funding being used for RRH does not have to coordinate with the CoC's Coordinated Entry process - is this true?

September 3, 2020 from Terrant Morrison to everyone: 1:23 PM Will the information provided today be sent to all that are on this webinar?

September 3, 2020 from Amy Vargo to everyone: 1:24 PM Ditto Kelly Watson's question.

September 3, 2020 from Lisa Vukov to everyone: 1:24 PM @Susan Myers - for first 60 days, I understand

September 3, 2020 from Don Watt to everyone: 1:24 PM So for CENST and Exempt activities, we can pay for costs that were incurred prior to the Responsible Entity signs the form indicating that the activities are exempt or CENST? Generally, the signature date is the start of when the costs are eligible.

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September 3, 2020 from Nate First to everyone: 1:24 PM Where do you see HMIS most helpfully coming into play?

September 3, 2020 from Becky Poitras to everyone: 1:25 PM Does the max 6 mos of rental arrears count toward the 12 month limitation of rental assistance under ESG-CV, as it does under regular ESG?

September 3, 2020 from Lauren Hayes Knutson to everyone: 1:26 PM @Don, yes, funding for CENST and Exempt activities can be reimbursed as long as a CENST/Exemp environmental review is completed prior to reimbursement (even if the activities have already been implemented).

September 3, 2020 from Shaun Bollig to everyone: 1:26 PM We submitted a 2020 Action Plan before the CARES Act. Are we still limited to setting up one activity per eligible project type (RRH, street outreach, shelter, prevention, HMIS) in IDIS when using ESG-CV funds? We were told previously this won't change.

September 3, 2020 from Natalie Matthews to everyone: 1:26 PM The recording, slides and chat content will all be posted to the HUD Exchange within 2-3 business days

September 3, 2020 from Sarah Lim to everyone: 1:26 PM Can tiny houses be considered emergency shelter? IF so, is architect and building cost of tiny houses eligible?

September 3, 2020 from Thomas Bates to everyone: 1:26 PM The ESG-CV At Risk definition does not appear to require an eviction notice, but previously I have understood ESG Homelessness Prevention to require an eviction notice. Can you clarify if ESG-CV At-Risk definition REQUIRES an eviction notice? Thank you!

September 3, 2020 from Brett Esders to everyone: 1:26 PM @ Stephanie - you would charge hazard pay to the activity that the staff is carrying out. For example, if it is for a street outreach worker you would charge it to street outreach. If it is for a case manager in a RRH project you would charge it to RRH.

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September 3, 2020 from Thomas Bates to everyone: 1:26 PM If an existing ESG-funded Emergency Shelter expands their capacity by using hotel units, are the hotel units a distinct Temporary Emergency Shelter? Thanks!

September 3, 2020 from Rox Lindbert to everyone: 1:27 PM Do DV emergency shelters with security concerns still have to file HMIS?

September 3, 2020 from Denise Albertson to everyone: 1:27 PM @ Thomas - want to know also, posted the question earlier in the chat.

September 3, 2020 from Dominic Tocci to everyone: 1:27 PM so you can pay to acquire a temporary emergency shelter? but not a permanent one?

September 3, 2020 from Ashley Miller to everyone: 1:27 PM How is eligible client use tracked for handwashing stations?

September 3, 2020 from Terry Forliti to everyone: 1:27 PM If we work on developing a longer term shelter by using Container Houses by considered?

September 3, 2020 from William Snow to everyone: 1:27 PM @ Nate - you will need to enter data into HMIS to meet your reporting requirements (unless you are a victim service provide and then you will use the comparable database). The Notice allowed flexibility for data entry between January 21, 2020 and June 30, 2020 to accommodate the reality that getting programs started in this pandemic environment is tough (and there was a 60-day allowance for activities starting in that timeframe). HMIS will help you evaluate racial disparities and program performance.

September 3, 2020 from Brendan Saunders to everyone: 1:27 PM DV emergency Shelters have to have an equivalent data base which allows reporting. Ours use Osnum.

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September 3, 2020 from Brett Esders to everyone: 1:28 PM The obligation deadlines apply from the date that HUD signs the grant agreement. So there is one deadline for both allocations tied back to the date that HUD signed the grant agreement.

September 3, 2020 from Shaunessy to everyone: 1:28 PM get people housed, not a sole focus on handwashing stopd

September 3, 2020 from Amanda Best to everyone: 1:28 PM Is diversion eligible for hazard pay?

September 3, 2020 from Betty Rawnsley-Erazo to everyone: 1:29 PM can we fund a sprinkler system came up. eligibility, but if this is eligible as supporting a low-barrier shelter

September 3, 2020 from Amanda Best to everyone: 1:29 PM and can that pay go for the past months as well?

September 3, 2020 from Shaye Rabold to everyone: 1:29 PM @regarding hotels -- i think there is a difference between traditional hotel/motel vouchers vs. a hotel being used 24/7 as a temporary shelter vs as just as needed when other shleter is not available. HUD will have to clarify

September 3, 2020 from gregg mconkey to everyone: 1:29 PM Can you go back over Environmental Review? Brett was talking about how they apply and Ebony just showed a slide indicating exempt?

September 3, 2020 from Kimberlee Albers to everyone: 1:29 PM What component does diversion fall into? Rapid Re-Housing ?

September 3, 2020 from Michele Williams to everyone: 1:29 PM Would this include mobile showers?

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September 3, 2020 from Beatriz Grau to everyone: 1:29 PM If property is acquired for temporary emergency shelter, what are uses permitted after the time limit of Jan. 31, 2022. Does it need to remain a shelter or could it be used as permanent housing if facilities are adequate?

September 3, 2020 from Efren Trujillo to everyone: 1:30 PM Portable Bathroom can also include showers?

September 3, 2020 from Kexin Ma to everyone: 1:30 PM How about hiring professional cleaner to clean the shelter, would that consider eligible shelter activity to prevent COVID?

September 3, 2020 from William Snow to everyone: 1:30 PM @ Rox - victim service providers are prohibited from entering data into HMIS. However, they must enter data in a comparable database that meets HMIS standards, including a system with all applicable data elements and the ability to generate a CSV export with the data required for a normal CAPER.

September 3, 2020 from Denise Albertson to everyone: 1:30 PM What component do these new activities get charged to?

September 3, 2020 from Shaunessy to everyone: 1:30 PM portable bathrooms are unsanitary

September 3, 2020 from Nate First to everyone: 1:30 PM @ William re. HMIS: Thanks for that. I'm actually wondering more about suitable roles a HMIS lead agency might play as a subrecipient?

September 3, 2020 from Lauren Hayes Knutson to everyone: 1:30 PM @Gregg Environmental review requirements apply EXCEPT for temporary emergency shelter activities. Those activities (leasing, rehab, equipment, acquisition) are exempt from environmental review.

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September 3, 2020 from Gayl Killough to everyone: 1:30 PM Do landlord incentives cover damages due to bedbugs?

September 3, 2020 from Bonnie Campbell to everyone: 1:30 PM Echo @Kevin
Ma question

September 3, 2020 from Brett Esders to everyone: 1:30 PM Regarding temporary emergency shelters, we have included a definition in the Notice. It covers any structure that is used for a temporary period of time as emergency shelter because of a crisis, including a public health crisis. So if the hotel/motel is only being used during this timeframe because of the community's response to COVID, it would be considered temporary emergency shelter.

September 3, 2020 from Vicki Massey to everyone: 1:30 PM Spending CV funds on structures for temporary shelter and then not being allowed to use those structures after the pandemic is over -- but you still have a need for shelter -- seems like a poor use of CV money.

September 3, 2020 from Lara Tannenbaum to everyone: 1:31 PM can aquisition of real property be for permanent housing or just emergency shelter?

September 3, 2020 from Cesar Jimenez to everyone: 1:31 PM Is there a cap on the damage fee to a unit?

September 3, 2020 from Jocelyn Doane to everyone: 1:31 PM can we clarify that the staff time towards developing a strategy and recruiting landlords are eligible costs? in addition to the direct landlord incentives described.

September 3, 2020 from Amy Keairns to everyone: 1:31 PM If we as a local government are carrying out most or all of the activities, how would we document commitment?

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September 3, 2020 from Amy Bullard to everyone: 1:31 PM Is the max incentive to landlords 3x rent, including the signing amount, or in addition to?

September 3, 2020 from Shaunessy to everyone: 1:31 PM will this be available on re record?

September 3, 2020 from Diana Trejo to everyone: 1:31 PM Will the answers to these questions be published in an FAQ after the webinar?

September 3, 2020 from Brendan Saunders to everyone: 1:31 PM If possible can a fact sheet for ER's and ESG-CV be created? This can be very helpful.

September 3, 2020 from Liz MacDonald to everyone: 1:32 PM What is IDIS?

September 3, 2020 from Mandy Reagan to everyone: 1:32 PM Are the landlord incentives eligible expense for street outreach and emergency shelter as well, or just RRH/PREV?

September 3, 2020 from Efren Trujillo to everyone: 1:32 PM Are the volunteers incentives capped and what documentation is required?

September 3, 2020 from Thomas Bates to everyone: 1:32 PM Thank you for the answer on hotels & Temporary Shelter @Brett & SNAPS team!

September 3, 2020 from Linda Camoin to everyone: 1:32 PM Is there an ability to waive the 6 month limit on payment of rental arrears given current eviction moratoriums?

September 3, 2020 from Matt Cerny to everyone: 1:32 PM Is there an exemption for getting signed waivers for clients staying in emergency shelters when entering the data into HMIS?

Office of Special Needs Assistance Programs
ESG-CV Notice: Chat and Q&A
September 3rd, 2020

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September 3, 2020 from Curtis Stauffer to everyone: 1:33 PM Are ESG CV funds not being treated as FY2019 funds given that was when they were appropriated?

September 3, 2020 from cindy crain to everyone: 1:33 PM Would bed bug or other pest control costs or treatments/remediation be considered unit maintenance costs?

September 3, 2020 from Sue Legal to everyone: 1:33 PM What does IDIS stand for and what is a HESG project?

September 3, 2020 from April Redzic to everyone: 1:33 PM Could you perhaps record all of these questions and email out the answers to all participants? Thanks for considering.

September 3, 2020 from Shaunessy to everyone: 1:33 PM @lk, how about not use gyms or garbage shelters as housing? house them in units and decent hotels

September 3, 2020 from William Snow to everyone: 1:33 PM @ Liz: IDIS = Integrated Disbursement and Information System. This is they system you use for draws

September 3, 2020 from Brett Esders to everyone: 1:34 PM Regarding match, ESG-CV funds are not required to be matched. Any annual ESG dollars that are used to prevent, prepare for, and respond to coronavirus are not required to be matched. However, where match is required - annual funding that is not used to prevent, prepare for, and respond to coronavirus - normal match requirements apply and ESG-CV cannot be considered match for ESG.

September 3, 2020 from Ashley Miller to everyone: 1:34 PM Can ESG-CV funds be used for PPE and volunteer incentives to be used in association with the PIT count?

Office of Special Needs Assistance Programs
ESG-CV Notice: Chat and Q&A
September 3rd, 2020

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September 3, 2020 from Betty Rawnsley-Erazo to everyone: 1:34 PM If we assist a sub with upgrades to their building but it will not be used as a "Shelter but will provide all forms of supportive services is this eligible? If so what is the time frame for outcomes?

September 3, 2020 from Thomas Bates to everyone: 1:34 PM Second Ashley's question

September 3, 2020 from Sue Legal to everyone: 1:35 PM Can these volunteer incentives be used for the PIT count?

September 3, 2020 from Brett Esders to everyone: 1:36 PM Regarding housing stability case management requirements for RRH and HP - the ESG-CV Notice waives the requirement that program participants participate in monthly case management.

September 3, 2020 from Brenda O'Connell to everyone: 1:36 PM Our ESG-CV1 projects are in the PY19 AAP, not PY20. (We wanted to get the funding out as quickly as possible.) How does this impact IDIS set up?

September 3, 2020 from Shaunessy to everyone: 1:36 PM these funds not used for any garbage shelters or gyms

September 3, 2020 from Ledger Parker to everyone: 1:36 PM Can volunteer incentive funds be used to pay the utilities of housing for volunteer teams?

September 3, 2020 from Lesa Weikel to everyone: 1:36 PM Is there a Hazard Pay standard?

September 3, 2020 from Joel Gastelum to everyone: 1:36 PM So ESG-CV should be programmed in IDIS under 2020. We recently amended 2019 AAP listing ESG-CV in 2019?

Office of Special Needs Assistance Programs
ESG-CV Notice: Chat and Q&A
September 3rd, 2020

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September 3, 2020 from Amy Bullard to everyone: 1:37 PM So if a state is passing the funds on to agencies, does the state combine this info from agencies and submit?

September 3, 2020 from Shaye Rabold to everyone: 1:37 PM Do traditional hotel/motel vouchers used just as needed when other appropriate shelter is not available need to be defined as temporary shelter. An example is just paying for the room as normal, not staffing the hotel as if it was a shelter.

September 3, 2020 from Mary Phillips to everyone: 1:37 PM How about PSH - is case management waived as well?

September 3, 2020 from Shaunessy to everyone: 1:37 PM who replying to posts I posts?

September 3, 2020 from Amanda Best to everyone: 1:37 PM Can hazard pay go to any staff then? Not just those working through ESG programs?

September 3, 2020 from Amy Dornack to everyone: 1:37 PM Profesional Cleaning company - eligible activity for shelter?

September 3, 2020 from Lisa Vukov to everyone: 1:37 PM @Mary Phillips - ESG doesn't fund PSH and PSH must offer case management, but clients are not required to participate

September 3, 2020 from Mary Phillips to everyone: 1:38 PM Does all of this apply to PSH? Like landlord incentives?

September 3, 2020 from William Snow to everyone: 1:38 PM @ Amanda - the hazard pay allowance is only allowable for ESG-CV funds.

Office of Special Needs Assistance Programs
ESG-CV Notice: Chat and Q&A
September 3rd, 2020

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September 3, 2020 from Mariana Diaz to everyone: 1:38 PM Can landlord incentives be applied when housing someone who is experiencing homelessness not at risk of homelessness?

September 3, 2020 from Corae Young to everyone: 1:38 PM What can be considered landlord expenses?

September 3, 2020 from Shaunessy to everyone: 1:38 PM All housing should be a room , a unit of one family, sanitation

September 3, 2020 from Brett Esders to everyone: 1:38 PM @ Can ESG-CV funds be used for cell phones - yes, if they are necessary to provide services. The following requirements apply: To qualify as an eligible supply and material cost the cell phone must be owned by the recipient/subrecipient and the wireless service plan must be the recipient/subrecipient's, but the phone may be loaned to program participants as needed to enable provision of supportive services necessary to obtain and retain housing, such as case management. The phone and phone service may be loaned to the participant while stay-at-home or social distancing orders are in effect in the community in which the program participant resides, and must be returned to the recipient/subrecipient when those orders are lifted.

September 3, 2020 from Rox Lindbert to everyone: 1:38 PM Does Hazard Pay also cover paying staff who need to stay home because they are in high risk categories but not remote working? And for those who are continuing to work on the front lines - does Hazard Pay add on to those funded by DPH or VOCA - or only those with regular ESG funded salaries?

September 3, 2020 from Mary Phillips to everyone: 1:39 PM Are there any waivers that apply to PSH?

September 3, 2020 from Betty Rawnsley-Eraza to everyone: 1:39 PM We were told that the admin cost listed at 10% was a mistake

Office of Special Needs Assistance Programs
ESG-CV Notice: Chat and Q&A
September 3rd, 2020

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September 3, 2020 from Amy Bullard to everyone: 1:39 PM These funds do not apply to PSH

September 3, 2020 from Brendan Saunders to everyone: 1:39 PM Can ESG-Cv funds be used for Wi-Fi or other technology to allow children to attend schools while in a shter or hotel/motel?

September 3, 2020 from Leonardo Lara to everyone: 1:39 PM What would be cap for indirect costs?

September 3, 2020 from William Snow to everyone: 1:39 PM @ Betty - admin is allowed to be up to 10% - this is not a mistake.

September 3, 2020 from Brett Esders to everyone: 1:40 PM @can ESG-CV funds be used to pay for arrears? - yes, up to 6 months of rental arrears are eligible as allowed in the ESG Program rule.

September 3, 2020 from Kirstin Jones to everyone: 1:40 PM can subs reserve part of the program budget for admin? if so, what is the percent allowed?

September 3, 2020 from Betty Rawnsley-Erazo to everyone: 1:40 PM thnak you for clarifying

September 3, 2020 from Myisha Steward to everyone: 1:40 PM Has the Admin Cap been raised to 10% for both general allocation and CV allocation?

September 3, 2020 from MaryBeth Deiters to everyone: 1:40 PM Is match requirement waived only for ESG-CV or is it waived for regular ESG funds that are used to prevent, prepare for and respond to COVID

Office of Special Needs Assistance Programs
ESG-CV Notice: Chat and Q&A
September 3rd, 2020

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September 3, 2020 from Brett Esders to everyone: 1:41 PM @can subrecipients also use administrative funds? yes - if they are awarded to the subrecipient by the recipient. But the subrecipient must have authorization by the recipient to carry out administrative activities and charge it to the ESG-CV grant.

September 3, 2020 from William Snow to everyone: 1:41 PM @MaryBeth - the 10% admin cap is only allowed for ESG-CV funds. Normal ESG allocations are still limited to 7%.

September 3, 2020 from Liz Monica Lamboy to everyone: 1:41 PM What is the cap for the payment of incentives to landlords

September 3, 2020 from Sunanda Charles to everyone: 1:41 PM will we receive these slides as well

September 3, 2020 from Sylvia Bolivar to everyone: 1:41 PM can you share an example of alternative written procurement standards from an UGLG?

September 3, 2020 from Kimberlee Albers to everyone: 1:41 PM In order to receive ESG-CV funded hazard pay, does it have to be an emergency shelter or street outreach provider that is already ESG funded?

September 3, 2020 from Brendan Saunders to everyone: 1:42 PM I think Hazard Pay can be for anyone in direct contact with clients.

September 3, 2020 from Matthew Mangiaracina to everyone: 1:42 PM Are the standards that deviate from federal procurement requirements determined solely by the recipient?

Office of Special Needs Assistance Programs
ESG-CV Notice: Chat and Q&A
September 3rd, 2020

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September 3, 2020 from William Snow to everyone: 1:42 PM @ Liz RE: landlord incentive limits. The Notice says: "However, a recipient may not use ESG-CV funds to pay the landlord incentives set forth below in an amount that exceeds three times the rent charged for the unit."

September 3, 2020 from Kara Capobianco to everyone: 1:42 PM Can RRH funds be used to do Master Leasing? Can a subrecipient Master Lease a unit, and then have sub leases with tenants?

September 3, 2020 from Deanna Wilbern to everyone: 1:43 PM For Prevention, we have some start-up costs for the new staff members (laptop, cell phone, desk, etc.). Are these costs allowable?

September 3, 2020 from Denise Albertson to everyone: 1:43 PM Case management waiver - how are subrecipients going to help households reach stability, help them budget, help them do anything if the household is not required to check in with the case manager? This doesn't have to be in person case management but some type of regular contact with participants seems to be important if the goal is to get households to the point they can maintain housing on their own. Does this mean housing stabilization plans aren't required either?

September 3, 2020 from William Snow to everyone: 1:43 PM @ Kimberlee - RE: Hazard pay - no. The hazard pay is allowable for any provider serving clients with ESG-CV funds, regardless of whether they receive funds under normal ESG allocations.

September 3, 2020 from Brett Esders to everyone: 1:43 PM @landlord incentives - the total landlord incentives are capped per unit at 3 times the rent of that unit. Further, signing bonuses cannot exceed 2 months of rent. For example, a recipient could pay for a signing bonus in an amount of 2 months of the rent and then one month's worth of rent to repair damages.

September 3, 2020 from Beth Sturman to everyone: 1:43 PM can we as a subrecipient providing RRH still require monthly case management participation from our RRH program participants?

Office of Special Needs Assistance Programs
ESG-CV Notice: Chat and Q&A
September 3rd, 2020

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September 3, 2020 from Becky Poitras to everyone: 1:44 PM On hotel/motel for RRH/Prevention - which BLI would this fall under? Financial Assistance or TBRA?

September 3, 2020 from Lesa Weikel to everyone: 1:44 PM Under landlord incentives - if you provide a security deposit at 3x the rent, that is the only incentive that can be provided based on the 3x monthly rent limit?

September 3, 2020 from Viridiana Rivera to everyone: 1:44 PM will they still qualify for HP if we pay for their hotel/motel?

September 3, 2020 from Don Watt to everyone: 1:44 PM If a household is receiving RRH or prevention assistance. and one member of hte household comes down with COVID, can Hotel/Motel costs be used to segregate the Covid positive individual from the household?

September 3, 2020 from Norm Suchar to everyone: 1:44 PM @Beth, if you are using ESG-CV funds, you cannot require program participants to participate in case management, whether you are a recipient or subrecipient.

September 3, 2020 from Efren Trujillo to everyone: 1:45 PM Can a City keep any generated Program Income under 25,000 and what is required to keep as documentation?

September 3, 2020 from Kelsey Addy to everyone: 1:45 PM Confused about the hotel/motel slide based on the following from the notice: Use of hotels and motels. While ESG-CV funds may be used to provide hotel or motel stays for

program participants consistent with 24 CFR 576.102 and this Notice, providing permanent housing in hotels and motels is an ineligible use of ESG funds (including ESG-CV funds) under section 415(a) of the McKinney-Vento Act and 24 CFR part 576, subpart B.

Office of Special Needs Assistance Programs

ESG-CV Notice: Chat and Q&A

September 3rd, 2020

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September 3, 2020 from Nick Mitchell to everyone: 1:45 PM if you are doing shelter renovation on a temporary emergency shelter, does it still need to be owned by a government entity or nonprofit?

September 3, 2020 from Heidi Smith to everyone: 1:46 PM Can Hazard Pay only be paid to those whose salary is already paid for by ESG regular grant? Can we ask for Hazard Pay for all employees that have direct contact with clients even if their salary is paid for by funds other than ESG?

September 3, 2020 from William Snow to everyone: 1:46 PM @ Lesa - the total landlord incentives, in whichever combination you choose to use, is capped at three times the monthly rent.

September 3, 2020 from Brett Esders to everyone: 1:46 PM @Beth - no, you cannot require case management for individuals participating in RRH. The CARES Act prohibits recipients and subrecipients from requiring individuals and families experiencing homelessness participate in treatment or other services as a condition from receiving shelter or housing funded with ESG-CV

September 3, 2020 from Evan Phillips to everyone: 1:46 PM Does the January 31, 2022 end date only apply to Emergency Shelters or does it apply to normal homeless shelters as well?

September 3, 2020 from gregg mcconkey to everyone: 1:47 PM No ESG CV Shelter activities after Jan 31, 2022?

September 3, 2020 from Elizabeth Daniels-Totten to everyone: 1:47 PM Does the Jan 31, 2022 expenditure deadline apply to *only* emergency shelter activities? Can Street Outreach activities be carried out with ESG-CV funds after that date?

September 3, 2020 from Ana Rausch to everyone: 1:47 PM What if a household is not financially stable at the 12 month mark? Can they be extended?

Office of Special Needs Assistance Programs
ESG-CV Notice: Chat and Q&A
September 3rd, 2020

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September 3, 2020 from Curtis Stauffer to everyone: 1:47 PM If an AP amendment has already been approved and we have ESG CV funds, would submission of an additional amendment to solely to allow state direct administration make the 12 mos rental assistance cap effective?

September 3, 2020 from William Snow to everyone: 1:47 PM @ Heidi - the hazard pay allowance is only for staff paid for to carry out activities with ESG-CV funds.

September 3, 2020 from Julie Montgomery to everyone: 1:47 PM If our substantial amendments have been approved by HUD and now we want to fund landlord incentives or hazard pay, do we need to submit a new substantial amendment for these activities?

September 3, 2020 from Sheldon Good to everyone: 1:48 PM Can you clarify that one limitation is for rental assistance to just 12 months, while another limitation is for rental assistance for 24 months?

September 3, 2020 from Don Watt to everyone: 1:48 PM Will we be able to draw funds for shelter activities in IDIS after January 31, 2022 or is it just that the costs must be incurred prior to that date?

September 3, 2020 from Gayl Killough to everyone: 1:48 PM Assuming that contracts with emergency shelters must end by Jan. 31, 2022 based on the emergency shelter activities timeline?

September 3, 2020 from Martha Anchondo to everyone: 1:48 PM Can ESG Cares funding pay for transportation such as bus cards?

September 3, 2020 from Mary Sliney to everyone: 1:48 PM Could slides be emailed to attendees?

Office of Special Needs Assistance Programs
ESG-CV Notice: Chat and Q&A
September 3rd, 2020

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September 3, 2020 from Stuart Campbell to everyone: 1:49 PM It's difficult to follow both the chat and the webinar. Can you please address the larger questions that were asked multiple times when we get to Q&A? This includes the 9/1 question about submitting the CV1 before 9/1 and CV2 after 9/1?

September 3, 2020 from Elizabeth Daniels-Totten to everyone: 1:49 PM This slide (at 1:48) talks about goal-setting with clients, but earlier in the chat, we heard that case management is not required when using ESG-CV funds. Can you speak more to that tension?

September 3, 2020 from April Rudick to everyone: 1:49 PM Ditto @Stuart

September 3, 2020 from William Snow to everyone: 1:49 PM @ Don - the January 31, 2022 limit applies to costs incurred up to that date. You can seek reimbursements for costs incurred as long as they are eligible and incurred on or prior to January 31, 2022.

September 3, 2020 from Yolanda Ortiz to everyone: 1:50 PM Thank you for posting recording, slides and chat content to HUD. Very helpful to refer back too, lots of info & questions!

September 3, 2020 from Courtney Cross to everyone: 1:50 PM are these slides available for download?

September 3, 2020 from Norm Suchar to everyone: 1:50 PM @Stuart, no kidding it's hard to follow the presentation and chat. I'm exhausted. :) We will ask many of these questions live. Also, we will provide instructions about how to download the chat so you can review after the call.

September 3, 2020 from Ann McCreedy to everyone: 1:52 PM @Elizabeth - Certainly a challenge - Case management isn't required. When the client sees value in what is being offered, they may be more willing to engage. Focusing on the clients priorities always but particularly at the beginning is really important to start a pattern of engagement.

Office of Special Needs Assistance Programs
ESG-CV Notice: Chat and Q&A
September 3rd, 2020

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September 3, 2020 from Kelli Clark to everyone: 1:52 PM Does this mean projects do not need to retroactively enter client data into HMIS prior to 7/1?

September 3, 2020 from Brett Esders to everyone: 1:52 PM @Martha - ESG-CV funds can be used to pay for transportation as permitted under "regular" ESG - under street outreach and emergency shelter to provide transportation to program participants to other eligible activities (such as health care). A bus card to cover that trip would be eligible.

September 3, 2020 from Alicia DC to everyone: 1:52 PM Are there two different deadlines for costs incurred? January 31, 2022 and September 30, 2022?

September 3, 2020 from Kailee Van Brunt to everyone: 1:52 PM @Brett - regarding the slide near the beginning of the presentation with the pie chart about the applicability of waivers and alternative requirements ... we were approved in IDIS prior to 9/1, but did not get the signed agreements from HUD until 9/2. Do we have to follow the limitations or not?

September 3, 2020 from Ann McCreedy to everyone: 1:52 PM @Elizabeth, please let me know if some staff training materials would be helpful and I can put some in the chat

September 3, 2020 from Stuart Campbell to everyone: 1:52 PM Thanks @Norm!

September 3, 2020 from Martha Anchondo to everyone: 1:53 PM Thank you

September 3, 2020 from Steve Whitson to everyone: 1:53 PM How could anyone be providing landlord incentives prior to September 1st since the notice wasn't released until then and we didn't know that was an eligible cost?

September 3, 2020 from Jodi Korth to everyone: 1:53 PM The guidance states that recipients are encouraged to use ESG-CV funds to provide services that promote self-sufficiency. With the exceptional rise in mental health issues, is providing mental health services to Domestic

Office of Special Needs Assistance Programs
ESG-CV Notice: Chat and Q&A
September 3rd, 2020

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Violence Survivors (as part of offering emergency shelter and related services) considered an allowable cost?

September 3, 2020 from Elizabeth Daniels-Totten to everyone: 1:53 PM Thank you, Ann for both responses. Yes please provide that link.

September 3, 2020 from Shaunessy to everyone: 1:53 PM there is case management that can be manipulating or cult like or narccisst

September 3, 2020 from Amanda Best to everyone: 1:54 PM is match still required for the annual ESG funds?

September 3, 2020 from Shaunessy to everyone: 1:54 PM landlord incents was signed back in March by President

September 3, 2020 from Susan Myers to everyone: 1:54 PM So to clarig]fy, after July 1st, there is no waiver of Coordinated Entry for ESG-CV projects; even if the funding was awarded before July 1st but they have not yet started services.

September 3, 2020 from William Snow to everyone: 1:54 PM @ Amanda - yes - match is required for normal ESG allocations

September 3, 2020 from Martha Anchondo to everyone: 1:55 PM how long is the Cares hazard pay for the whole year or only a few months.

September 3, 2020 from Brett Esders to everyone: 1:55 PM @Amanda. The match requirement for annual ESG is waived if the annual ESG funds are used to prevent, prepare for, and respond to coronavirus and the recipient follows the documentation procedures in the Notice

Office of Special Needs Assistance Programs
ESG-CV Notice: Chat and Q&A
September 3rd, 2020

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September 3, 2020 from Mariana Diaz to everyone: 1:55 PM For how long do the waivers/flexibilities in the notice apply?

September 3, 2020 from Myisha Steward to everyone: 1:56 PM Is it possible to get a checklist from HUD with requirements to make sure grantees are not missing anything?

September 3, 2020 from William Snow to everyone: 1:56 PM @ Susan - yes. the 60-day waiver on data entry and written standards applies to activities from January 21, 2020 to June 30, 2020 and they only apply for 60 days from when the activity started in that period (but can't exceed June 30, 2020)

September 3, 2020 from Cindy Emshoff to everyone: 1:56 PM What if we have submitted Part 1 Substantial Amendment but not Part 2. Do we have to do new certifications?

September 3, 2020 from Brenda O'Connell to everyone: 1:56 PM Big thanks to the SNAPS office staff. Your response to COVID is a great model for recipients-- provide flexibility where you can, address barriers to housing and be intentional about equity. This notice is a great accomplishment. Congratulations.

September 3, 2020 from Nate First to everyone: 1:57 PM Ditto Brenda.

September 3, 2020 from Michelle Spencer to everyone: 1:57 PM How will the power point presentation be made available? By hudexchange only?

September 3, 2020 from Courtney Cross to everyone: 1:57 PM quarterly reporting in Sage does NOT apply to sub-recipients, correct?

September 3, 2020 from Amanda Sternberg to everyone: 1:57 PM Agree with @Brenda O'Connell's comment. Thankful for all the great work and support from the SNAPS office!

Office of Special Needs Assistance Programs
ESG-CV Notice: Chat and Q&A
September 3rd, 2020

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September 3, 2020 from Melissa Calhoun to everyone: 1:57 PM Does SAGE or IDIS apply to subrecipients?

September 3, 2020 from William Snow to everyone: 1:58 PM @ Courtney - correct. ESG-CV quarterly reporting does not apply to subrecipients (UNLESS they are victim service providers)

September 3, 2020 from Courtney Cross to everyone: 1:58 PM Thanks, William.

September 3, 2020 from gregg mcconkey to everyone: 1:58 PM Can we have more detail on pg 16 F. 4?

September 3, 2020 from Megan McCaskill to everyone: 1:59 PM is mental health and substance abuse being tracked as well?

September 3, 2020 from Ann McCreedy to everyone: 1:59 PM @Elizabeth - this training from the VA was helpful - https://www.va.gov/HOMELESS/nchav/docs/3m_MI.pdf additionally this tool shared by NAEH can help case managers utilize the progressive engagement strategies - <http://endhomelessness.org/wp-content/uploads/2015/07/Road-Home-Stability-Conversation-Guide.pdf>

September 3, 2020 from Shaye Rabold to everyone: 1:59 PM @william - if I read the Notice correctly, normal ESG does not require Match IF funds are used for COVID prev, prepare, respond AND if Plan is amended for that purpose for the regular ESG funds that are specifically being used for COVID. Correct?

September 3, 2020 from Anne Cronyn to everyone: 1:59 PM It is a challenge to put Policies and Procedures in place for ESG-CV. Any idea if there will be T

Office of Special Needs Assistance Programs
ESG-CV Notice: Chat and Q&A
September 3rd, 2020

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September 3, 2020 from Holly LeMasurier to everyone: 2:00 PM Can oyu sen a link directly to ths presentation to attendees following the webinar?

September 3, 2020 from Anne Cronyn to everyone: 2:00 PM if there will be TA regarding P&P or templates of such?

September 3, 2020 from William Snow to everyone: 2:00 PM @ Megan - the data collection requirements around mental health and substance abuse conditions that apply to the normal ESG CAPER reporting apply to ESG-CV projects as well

September 3, 2020 from Myisha Steward to everyone: 2:00 PM Thanks Melissa. It would be super helpful

September 3, 2020 from Megan McCaskill to everyone: 2:00 PM @ william - ty

September 3, 2020 from Brendan Saunders to everyone: 2:01 PM How do we reflect more adminstrative changes? Will there be a CAPER section?

September 3, 2020 from William Snow to everyone: 2:01 PM @Denny - the start date depends on when you began incurring costs to prevent, prepare for, and respond to COVID-19. However, it can't be earlier than January 21, 2020.

September 3, 2020 from Mariana Diaz to everyone: 2:01 PM What should we consider for subrecipients receiving State ESG and Non-state ESG, as well as ESG - CV?

September 3, 2020 from Deanna Wilbern to everyone: 2:01 PM For Prevention, we have some start-up costs for the new staff members (laptop, cell phone, desk, etc.). Are these costs allowable?

Office of Special Needs Assistance Programs
ESG-CV Notice: Chat and Q&A
September 3rd, 2020

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September 3, 2020 from Veronica Wilson CA-509 to everyone: 2:01 PM Can ESGCV funds be used to reimburse non-congregate shelter funds in locations with shelter in place orders, that are not covered by FEMA?

September 3, 2020 from Denise Ferreira to everyone: 2:02 PM I may have missed this (if so I apologize). In MA, a tenant cannot be evicted until/unless they are brought to court and receive a judgement. With the eviction moratoriums in place, this has not been an option for landlords. Are we able to bypass the requirement for court action in order to address rent arrears related to COVID-19?

September 3, 2020 from Nora Lally to everyone: 2:03 PM @Anne Cronyn -- yes TA resources will be available!

September 3, 2020 from Brett Esders to everyone: 2:03 PM @Mariana - we published this TA resource, "Increasing Equity in the Homeless Response System Through Expanding Procurement" - it might provide some helpful information about what to look for when identifying new subrecipients - <https://files.hudexchange.info/resources/documents/Homeless-System-Response-Increasing-Equity-in-the-Homeless-Response-System-Through-Expanding-Procurement.pdf>

September 3, 2020 from Sandra Mitchell to everyone: 2:04 PM Utility payments when clients dont have shutoff notices.

September 3, 2020 from Shaye Rabold to everyone: 2:04 PM clarification - as a State recipient, the procurement waiver in the Act/Notice CANNOT be passed on to the sub. Meaning subs of State recipients have no waivers of procurement rules, even for temporary shelter?

September 3, 2020 from Don Watt to everyone: 2:04 PM Will the ESG-CV funds be distinguished as a funding source in IDIS separate from the "regular" ESG funds or will the amounts be combined together under the HESG?

September 3, 2020 from Brett Esders to everyone: 2:04 PM @Deanna - yes, as under regular ESG, the cost of equipment for staff is eligible and is charged as an overhead cost of the

Office of Special Needs Assistance Programs
ESG-CV Notice: Chat and Q&A
September 3rd, 2020

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activity the staff person is responsible for. For example, if it's RRH case manager you would charge it to RRH

September 3, 2020 from Sarah Lim to everyone: 2:05 PM Overhead cost meaning administrative?

September 3, 2020 from Vicki Massey to everyone: 2:05 PM We have subrecipients who want to purchase portable structures for their non-congregate emergency shelter, such as pallet houses and contestoga huts. These structures can be used year after year for emergency shelter or winter shelter. Can these be re-used?

September 3, 2020 from Greta Guarton to everyone: 2:06 PM With eviction moratoria now in place through 12/31, can HP funds be used for diversion, problem solving, etc. and how do we document this?

September 3, 2020 from Megan Shreve to everyone: 2:06 PM Are eviction notices or notices to quit required espeically considering the CDC extention on morutoriams

September 3, 2020 from Amanda Sternberg to everyone: 2:06 PM Can we use ESG-CV funds to pay for landlord incentives even if the tenant who will be residing in the unit is having their rental assitance provided by another source (CoC PSH, CoC RRH, HCV, etc)?

September 3, 2020 from Denise Albertson to everyone: 2:06 PM @Brett regarding the answer to @ Deanna on equipment for staff - what component would this be charged out to under RRH? Aren't these eligible activities billed out per client?

September 3, 2020 from Diana Trejo to everyone: 2:07 PM Can you explain why the medium term rental assistance was decreased from 24 to 12 months given our economic crisis and difficulty clients may have with increasing their income and affording rents in high cost areas?

Office of Special Needs Assistance Programs
ESG-CV Notice: Chat and Q&A
September 3rd, 2020

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September 3, 2020 from Gayl Killough to everyone: 2:07 PM @Shaye Rabold Utility cutoffs are NOT eviction notices, there has to be a loss of housing for ESG-CV. One does not lose automatically lose housing if utilities are shut off.

September 3, 2020 from Sara Frias to everyone: 2:07 PM i honestly have no idea if this has been asked above. but the 12 month limit on ESG CV funds. does that include the 6 month arrears we can usually pay at entry? So then at essence they can only be on for another 6 months? is the going to be a waiver on the 6 months since the evictions stopped for a while and can't be processed through the courts? where we can go past 6 months arrears.

September 3, 2020 from Mariana Diaz to everyone: 2:07 PM Can funds be used to provide additional supplies to those in encampments like tents, storage, etc?

September 3, 2020 from Avery Slyker to everyone: 2:07 PM Thank you Norm for the CE/HMIS clarification!

September 3, 2020 from Shaye Rabold to everyone: 2:07 PM @gayl kilough - i think your response was meant for someone else

September 3, 2020 from Shaunessy to everyone: 2:08 PM don't be setting ppl to live in tents☹️

September 3, 2020 from Lisa Snipes to everyone: 2:08 PM Following @amandasternberg question

September 3, 2020 from VERONICA ALEXANDER to everyone: 2:08 PM Do you need a court notice or eviction notice in order to assist?

September 3, 2020 from William Snow to everyone: 2:08 PM @ Shaye - yes (i should have included this reminder). Any annual ESG dollars that are used to prevent, prepare for, and respond

Office of Special Needs Assistance Programs
ESG-CV Notice: Chat and Q&A
September 3rd, 2020

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to coronavirus are not required to be matched. However, where match is required - annual funding that is not used to prevent, prepare for, and respond to coronavirus - normal match requirements apply and ESG-CV cannot be considered match for ESG.

September 3, 2020 from Scott Gary to everyone: 2:08 PM How can HP funds be used for Diversion activities?

September 3, 2020 from Susan Frederici to everyone: 2:08 PM Link to Homelessness Prevention webinar?

September 3, 2020 from Kailee Van Brunt to everyone: 2:08 PM Can ESG-CV funds be used to remodel dilapidated bathrooms in emergency shelters?

September 3, 2020 from Nichele Carver to everyone: 2:08 PM Thank you Norm for reiterating that!!

September 3, 2020 from Shaunessy to everyone: 2:09 PM emergency shelters should be closed of not individual or family rooms

September 3, 2020 from Brett Esders to everyone: 2:09 PM Strategies for Eviction Prevention: <https://files.hudexchange.info/resources/documents/COVID-19-Homeless-System-Response-Strategies-for-Eviction-Prevention.pdf>

September 3, 2020 from Natalie Matthews to everyone: 2:09 PM Webinar materials: <https://www.hudexchange.info/trainings/courses/targeting-homeless-prevention-in-the-midst-of-covid-19/>

September 3, 2020 from Thomas Bates to everyone: 2:09 PM Can we have a specific answer: does ESG-CV require a court ordered eviction for HP?

Office of Special Needs Assistance Programs
ESG-CV Notice: Chat and Q&A
September 3rd, 2020

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September 3, 2020 from Evan Phillips to everyone: 2:09 PM Is the Jan 31, 2020 deadline only for Emergency shelters?

September 3, 2020 from Gayl Killough to everyone: 2:09 PM @Shay Rabold My apologies, you were the name below.

September 3, 2020 from Shaye Rabold to everyone: 2:09 PM The prevention webinar was great--but so long ago i cant remember it. Main thing for us is what counts as documentation for eligibilty for PREV under moratorium. I wish thos chat box had emoji options...

September 3, 2020 from Evan Phillips to everyone: 2:09 PM sorry jan 31 2022

September 3, 2020 from Hannah Maharrey to everyone: 2:09 PM Can we please clarify that this funding is for homeless prevention not for rental assistance or for landlords to just clear their books.

September 3, 2020 from Mariana Diaz to everyone: 2:09 PM Definitely not setting up people to live in tents, but they are already are, and outreach workers are providing services to them there already.

September 3, 2020 from Lisa Vukov to everyone: 2:09 PM Please do set up a waiver process for those who are at imminent risk "but for" the CDC moratorium. Many CoC's have set aside quite a bit of CV funding for prevention and are now grappling with how this all operates

September 3, 2020 from Brett Esders to everyone: 2:10 PM ESG Homelessness Prevention Eligibility During Eviction Moratoria - <https://files.hudexchange.info/resources/documents/COVID-19-Grants-Management-ESG-Homelessness-Prevention-Eligibility-During-Eviction-Moratoria.pdf>

Office of Special Needs Assistance Programs
ESG-CV Notice: Chat and Q&A
September 3rd, 2020

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- September 3, 2020 from Shaye Rabold to everyone: 2:10 PM @brett - you rock
- September 3, 2020 from Shaunessy to everyone: 2:10 PM court ordered, how will
you prevent eviction if not preventing a court situation or hassle coordinations
- September 3, 2020 from Lisa Vukov to everyone: 2:11 PM Thank you @Brett and
@Natalie for the links! Very helpful!
- September 3, 2020 from Shaunessy to everyone: 2:11 PM there are those forced
to live in tents or homeless even on HUD housing
- September 3, 2020 from Laura McNeece to everyone: 2:11 PM As someone who has
done both RRH and HP, we do not require a court order for eviction. We have used 5 day notices and
tenant ledger from the landlord.
- September 3, 2020 from Mike Giuffrida to everyone: 2:11 PM Can RRH funded with
ESG-CV funds be braided with CoC RRH in a way that would allow for flexibility of more than 12 months
rental assistance, if and when necessary?
- September 3, 2020 from Mariana Diaz to everyone: 2:12 PM So should we not
provide them with supplies while we work to connect them to alternatives? @Shaunessy
- September 3, 2020 from Andrew Willard to everyone: 2:12 PM How will funds which
are/were recaptured under Section II. B. Reallocation be redistributed, if at all?
- September 3, 2020 from Gayl Killough to everyone: 2:12 PM @brett---Thanks for the
eligibility guidance.

Office of Special Needs Assistance Programs
ESG-CV Notice: Chat and Q&A
September 3rd, 2020

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September 3, 2020 from Shaunessy to everyone: 2:13 PM hotel vouchers applied and not hassled should be available to those in need.

September 3, 2020 from Ebony Rankin to everyone: 2:14 PM @Andrew - more info to come on reallocation; we are working on it

September 3, 2020 from Stuart Campbell to everyone: 2:14 PM @Norm, what is the rationale for limiting RRH to 12 months? This is particularly challenging if you want us to house higher-need populations.

September 3, 2020 from Andrew Willard to everyone: 2:14 PM @Ebony, Thank you! We'll be on the lookout.

September 3, 2020 from Don Watt to everyone: 2:14 PM Can you explain the obligation deadline again between the Part I and Part II funds? If we received our Agreement for Part I funds in August, it sounded like the obligation date for both the part I and Part II funds will be keyed off that date. Is that correct?

September 3, 2020 from Thomas Bates to everyone: 2:14 PM Someone who is doubled up would qualify under at-risk for HP, correct?

September 3, 2020 from Mariana Diaz to everyone: 2:14 PM @Shaunessy there aren't enough funds to run shelters, house folks, and additionally provide hotel vouchers for everyone who is unhoused and living on the street.

September 3, 2020 from Angel Macchia to everyone: 2:14 PM @Stuart; great question

September 3, 2020 from craigssexcountynj.org lombardi to everyone: 2:15 PM I have read over link re at risk homelessness but other than need for eviction notice, none of the other criteria appear to cover folks who are delinquent in rent payments that we would want to help cover

Office of Special Needs Assistance Programs
ESG-CV Notice: Chat and Q&A
September 3rd, 2020

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September 3, 2020 from Brett Esders to everyone: 2:15 PM @Don - it's one obligation deadline starting from the date that HUD signs the grant agreement. That may mean you end up with fewer than 240 days for the second allocation if your grant agreement was signed before those funds were released.

September 3, 2020 from Shaunessy to everyone: 2:15 PM what is lead HUD contact of clients being denied hearings and filings within the last year? clients have email proof.

September 3, 2020 from Mike Giuffrida to everyone: 2:15 PM Thank you, Norm!

September 3, 2020 from Shaunessy to everyone: 2:17 PM there is enough funds esp w/ 200k ppl deceased

September 3, 2020 from Becky Poitras to everyone: 2:17 PM Does the 6 mos of rental arrears count toward the 12 month cap on rental assistance?

September 3, 2020 from craigssexcountynj.org lombardi to everyone: 2:17 PM Please clarify again if CDBG funds can be used for rent arrears

September 3, 2020 from Angel Macchia to everyone: 2:18 PM Can ESG CV funds be used in conjunction with CDBG CV funding to pay more than 6 months of rental arrears?

September 3, 2020 from Lesa Weikel to everyone: 2:18 PM can RRH projects that existed at time of COVID start and has been funded under normal ESG that continued after COVID be considered as part of preventing, preparing, responding and therefore not have the annual match requirement needed? If the projects changed processes/policies as a result of COVID?

Office of Special Needs Assistance Programs
ESG-CV Notice: Chat and Q&A
September 3rd, 2020

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September 3, 2020 from Carol Racz to everyone: 2:19 PM so could you use hotel as emergency shelter and then moved them into rapid rehousing portion

September 3, 2020 from Shaunessy to everyone: 2:19 PM @BE, that's suitable offer

September 3, 2020 from Shaunessy to everyone: 2:19 PM rapid rehousing is a house or home?

September 3, 2020 from William Snow to everyone: 2:20 PM @ Carol - you can use hotels as emergency shelter (paid for with ESG-CV) and then move them to RRH (also paid for with ESG-CV)

September 3, 2020 from Shaunessy to everyone: 2:21 PM save money by discharging housing officers pretending to be dead or clowns

September 3, 2020 from Efren Trujillo to everyone: 2:21 PM If you have an individual that has a home but does not have a place to quarantine after being in the hospital with COVID-19 can they be assisted with Rapid Rehousing or hotel voucher with shelters.

September 3, 2020 from Shaunessy to everyone: 2:22 PM hotel vouchers should never be used for shelters. they be garbage or cults.

September 3, 2020 from craigssexcountynj.org lombardi to everyone: 2:22 PM can cdbg cv be used for renatal arrears

September 3, 2020 from Kali Adams to everyone: 2:23 PM Can you confirm that for medium-term rental assistance, a total of 18 months could be allowed if providing 6 months of arrears?

Office of Special Needs Assistance Programs
ESG-CV Notice: Chat and Q&A
September 3rd, 2020

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September 3, 2020 from Lara Tannenbaum to everyone: 2:23 PM still not clear if hazzard pay can be used for staff in programs that are not paid for by esg but are an eligible category. for example- a shelter that is funded by non esg soureces - can esg-cv cover hazzard pay for those staff?

September 3, 2020 from Ebony Rankin to everyone: 2:24 PM @Kali, you can pay for 6 months of arrears and up to 12 months rental assistance with ESG-CV

September 3, 2020 from Shaunessy to everyone: 2:24 PM how much self sufficiency can ADA & Retired due during this time?

September 3, 2020 from Amanda Best to everyone: 2:24 PM Same question as @Lara, still unsure on that.

September 3, 2020 from Laura McNeece to everyone: 2:24 PM Because ESG RRH states that you can only provide up to 24 months of rental assistance and the 6 months arrears counted in that 24 months.

September 3, 2020 from Martha Anchondo to everyone: 2:24 PM Yes please clarify on time and amount of Hazzard pay

September 3, 2020 from April Rudick to everyone: 2:24 PM So, if it is part of the CARES Act, then it is for all CARES funds not just ESG-DV

September 3, 2020 from April Rudick to everyone: 2:24 PM CV

September 3, 2020 from Taya Hovan to everyone: 2:25 PM Is there any chance the number of times to ask for arrears will be waived to avoid clients not paying rent for a number of

Office of Special Needs Assistance Programs
ESG-CV Notice: Chat and Q&A
September 3rd, 2020

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months and then when the moratorium is lifted someone may not be eligible for HP due to returning to work and not income qualify?

September 3, 2020 from Martha Anchondo to everyone: 2:25 PM Case management is not required but its a great value to the clients we serve.

September 3, 2020 from Kimberlee Albers to everyone: 2:25 PM Still trying to get this- is hazard pay only for ESG sub-recipeints or can other emergency shelters and street outreach be funded with ESG-CV for hazard pay?

September 3, 2020 from Naomi Ladson to everyone: 2:25 PM Will there be slides as well as discussion sent out of today meeting

September 3, 2020 from Angel Macchia to everyone: 2:25 PM @ Martha; agreed!

September 3, 2020 from Paula Weber to everyone: 2:25 PM Is there guidance on coordiation of expenses between ESG-CV and FEMA?

September 3, 2020 from Shaunessy to everyone: 2:26 PM all questions I typed, not been mentioned

September 3, 2020 from Linda Camoin to everyone: 2:26 PM Is reporting in SAGE due 10 days or 30 days post the end of the quarter?

September 3, 2020 from Diana Trejo to everyone: 2:27 PM Has it been mentioned if these questions and corresponding answers will be published along with the webinar?

September 3, 2020 from Alicia DC to everyone: 2:27 PM The chat always gets published with the webinar, from what I've seen.

Office of Special Needs Assistance Programs
ESG-CV Notice: Chat and Q&A
September 3rd, 2020

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September 3, 2020 from Shaye Rabold to everyone: 2:28 PM When close webinar it will ask you if you want to leave. before clicking leave/yes, you can check a box to download the chat box.

September 3, 2020 from Natalie Matthews to everyone: 2:28 PM File/Save As/Chat

September 3, 2020 from ANGELA DRAKES to everyone: 2:29 PM When ESg annual funds and ESG Cv funds are cobined under the CV regulations do I need to complete any documentation?

September 3, 2020 from craigssexcountynj.org lombardi to everyone: 2:29 PM I was able to copy and past chat discussions

September 3, 2020 from Ebony Rankin to everyone: 2:29 PM and thanks William!

September 3, 2020 from Andrew Willard to everyone: 2:29 PM Thank you all SNAPERS!!!

September 3, 2020 from Amanda Best to everyone: 2:29 PM THANK YOU!!!

September 3, 2020 from Angel Macchia to everyone: 2:29 PM Thanks, everyone!

September 3, 2020 from Elizabeth Daniels-Totten to everyone: 2:29 PM Thanks!

September 3, 2020 from Tim West to everyone: 2:29 PM Thank you all. This is a lot!

Office of Special Needs Assistance Programs
ESG-CV Notice: Chat and Q&A
September 3rd, 2020

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September 3, 2020	from Don Watt to everyone: 2:29 PM	Excellent job y'all.
September 3, 2020	from Megan Shreve to everyone: 2:29 PM	Thank you.
September 3, 2020	from Cesar Jimenez to everyone: 2:29 PM	Thank you!
September 3, 2020	from Tameca Ulmer to everyone: 2:29 PM	Thank you!
September 3, 2020	from Shaye Rabold to everyone: 2:29 PM	sincere thanks!!!!
September 3, 2020 We appreciate you.	from Julie Montgomery to everyone: 2:29 PM	Yes, thanks all!
September 3, 2020	from Michelle Spencer to everyone: 2:29 PM	Thank you!
September 3, 2020	from Megan McCaskill to everyone: 2:29 PM	Thank you!
September 3, 2020	from Carol Racz to everyone: 2:29 PM	thank you so much. more i hear the better I understand.:)
September 3, 2020 IN THERE!	from Julie Steiner to everyone: 2:29 PM	SNAPS ROCKS! HANG
September 3, 2020	from sherrick0927 to everyone: 2:29 PM	Thanks!
September 3, 2020	from Laura McNeece to everyone: 2:29 PM	thank you.

Office of Special Needs Assistance Programs
ESG-CV Notice: Chat and Q&A
September 3rd, 2020

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September 3, 2020 from Martha Anchondo to everyone: 2:29 PM Great webinar and information.

September 3, 2020 from Katherine Fife to everyone: 2:29 PM Thank you!!

September 3, 2020 from Maria Davis to everyone: 2:29 PM Thanks so much!

September 3, 2020 from Margaret Alfaro to everyone: 2:29 PM Thank you!

September 3, 2020 from cindy crain to everyone: 2:29 PM thank you SNAPS!

September 3, 2020 from Ronnie Turpin to everyone: 2:30 PM Thank you!

September 3, 2020 from Mary Frances Kenion to everyone: 2:30 PM Thank you!

September 3, 2020 from ANGELA DRAKES to everyone: 2:30 PM Thanks.

September 3, 2020 from Tristan Hightower to everyone: 2:30 PM Thank you!

September 3, 2020 from Cicely Henderson to everyone: 2:30 PM Thank you!

September 3, 2020 from Ledger Parker to everyone: 2:30 PM Thank you all! Great job!

Office of Special Needs Assistance Programs
ESG-CV Notice: Chat and Q&A
September 3rd, 2020

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September 3, 2020 from Jenifer Darland to everyone: 2:30 PM Thank you! Be and stay well!

Q&A Session for ESG-CV Notice Webinar

Session number: 1715738431

Date: Thursday, September 3, 2020

Starting time: 12:04 PM

-Bruce Forbes - 12:50 PM

Q: If we purchase property for temporary emergency shelter, what happens after Jan 31, 2022 when COVID program ends? Can the property be turned into permanent housing?

Priority: N/A-

-sherrick0927 - 12:50 PM

Q: Good evening

Priority: N/A-

-Jeanne Goodman - 12:56 PM

A: Hi Sherri. You okay?-

-Amy Keairns - 12:54 PM

Q: Good afternoon. What is the call in number?

Priority: N/A-

Office of Special Needs Assistance Programs
ESG-CV Notice: Chat and Q&A
September 3rd, 2020

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-Jeanne Goodman - 12:55 PM

A: You can call into the event using the phone number +1-415-655-0002 (US Toll free: +1-855-797-9485) meeting id is 171 573 8431.-

-David Stevens - 12:56 PM

Q: Please dial 1 415 655 0002 meeting # 171 573 8431 if you are having problems hearing audio

Priority: N/A-

-Jeanne Goodman - 12:57 PM

A: Thanks, David.-

-Thomas Bates - 1:02 PM

Q: The ESG-CV At Risk definition does not appear to require an eviction notice, but previously I have understood ESG Homelessness Prevention to require an eviction notice. Can you clarify if ESG-CV At-Risk definition REQUIRES an eviction notice? Thank you!

Priority: N/A-

-Thomas Bates - 1:03 PM

Q: If an existing ESG-funded Emergency Shelter expands their capacity by using hotel units, are the hotel units a distinct Temporary Emergency Shelter? Thanks!

Priority: N/A-

-Jolene de la Gardelle - 1:03 PM

Q: Is there a # to call for audio? My computer does not have mic/speakers

Office of Special Needs Assistance Programs
ESG-CV Notice: Chat and Q&A
September 3rd, 2020

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Priority: N/A-

-Thomas Bednar - 1:05 PM

A: Please dial 1 415 655 0002 meeting # 171 573 8431 if you are having problems hearing audio-

-Anita Bennett - 1:07 PM

Q: Will this webinar be recorded and or will they be available to be printed out?

Priority: N/A-

-Thomas Bednar - 1:11 PM

A: Yes, the webinar is being recorded and the recording and materials will be posted to the HUD Exchange in 2-3 business days-

-Megan Miller - 1:12 PM

Q: What was HUD's intent or goal behind limiting Rental Assistance to 12 months?

Priority: N/A-

-Sharon Shore - 1:14 PM

Q: re: Landlord incentives. Can we use funds to "reserve" units where an ESG CV client may not be immediately identified.

Priority: N/A-

-Robert Ward - 1:16 PM

Office of Special Needs Assistance Programs

ESG-CV Notice: Chat and Q&A

September 3rd, 2020

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Q: Say we decided to spend the entire allocation on handwashing stations and portable toilets- that doesn't seem to fit any of the program components. Would we be required to collect any HMIS data for a handwashing/toilet project?

Priority: N/A-

-Jean Logan - 1:17 PM

Q: Is there a match requirement? Any changes?

Priority: N/A-

-josalyn smith - 1:18 PM

Q: If providers have provided Environmentalals for current Annual ESG Grant, are the required to resubmit them for ESG-CV Funds?

Priority: N/A-

-Shaun Bollig - 1:20 PM

Q: We submitted a 2020 Action Plan before the CARES Act. Are we still limited to setting up one activity per eligible project type (RRH, street outreach, shelter, prevention, HMIS) in IDIS when using ESG-CV funds? We were told previously this won't change.

Priority: N/A-

-Amy Keairns - 1:24 PM

Q: If we as a local government are carrying out most or all of the activities, how would we document commitment?

Office of Special Needs Assistance Programs
ESG-CV Notice: Chat and Q&A
September 3rd, 2020

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Priority: N/A-

-Sarah Cassidy - 1:31 PM

Q: Can you go into a little more detail about acquiring property as temporary emergency shelter. It can only be used until Jan 21, 2022 and 2 CFR 200.311 applies, right? So disposition instructions would have to be given after that January date?

Priority: N/A-

-Sarah Johnson - 1:32 PM

Q: Is the cost of ads to widely spread how to access ESG-CV services an allowable expense? Such as steeply discounted radio ads.

Priority: N/A-

-Louise Hubbard - 1:34 PM

Q: Can mortgage payments to prevent foreclosure be paid under homelessness prevention provided the applicant meets eligibility requirements.

Priority: N/A-

-Matt Cerny - 1:36 PM

Q: Is there an exemption from getting signed waivers for people staying in temporary shelters when entering them into HMIS?

Priority: N/A-

Office of Special Needs Assistance Programs
ESG-CV Notice: Chat and Q&A
September 3rd, 2020

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-Shay Grier - 1:39 PM

Q: Is emergency temporary shelter the only type of shelters that are eligible with CV funding. Is rehab, conversion eligible under the shelter activity?

Priority: N/A-

-Megan Erwin - 1:41 PM

Q: Can you clarify again the difference between temporary emergency shelter and emergency shelter categories? We are operating a hotel as a shelter - including security, food, medical, and other essential services and operations beyond just the hotel cost.

Priority: N/A-

-Robert Ward - 1:44 PM

Q: Is the reason for allowing us to put housed people in motel rooms related to program participants that have more than one person in the household? So we shouldn't be putting a single housed person in a motel room, right?

Priority: N/A-

-Allyson Rose - 1:55 PM

Q: Are you considering a waiver to allow use of HP funds without a formal eviction notice given the new CDC order?

Priority: N/A-

**Office of Special Needs Assistance Programs
ESG-CV Notice: Chat and Q&A
September 3rd, 2020**

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-Robert Ward - 2:01 PM

Q: We have a nonprofit that wants to renovate an overflow shelter that is arguably needed in order to allow permanent shelters to decompress, but we haven't needed it since the pandemic started. It's mostly a free dining facility. Eligible?

Priority: N/A-

-Shaunessy - 2:32 PM

Q: what is direct HUD lead contact of clients being denied hearings and filings for the last year? The housing officers are fraud that paperwork not sent by fax or complete & refusing to allow client to relocate.

Priority: N/A-