



Engaging Persons with Lived Experience of Homelessness in your COVID-19 Response



Housekeeping

- A recording of today's session, along with the slide deck and a copy of the Chat and Q&A content will be posted to the HUD Exchange within 2-3 business days
- Event information for upcoming Office Hours, along with copies of all materials can be found here:

<https://www.hudexchange.info/homelessness-assistance/diseases/#covid-19-webinars-and-office-hours>

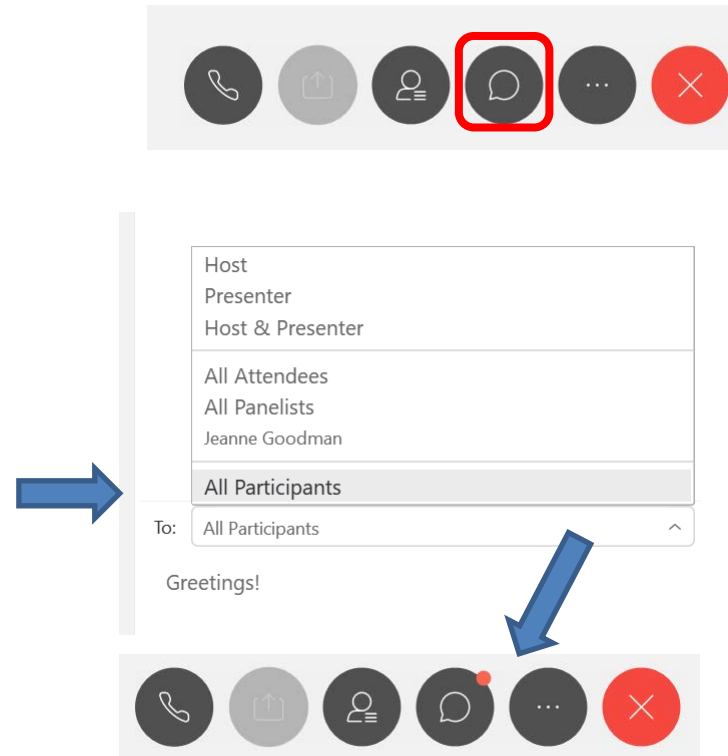
- To join the webinar via the phone, please call in using:
1-855-797-9485, Access code: 613 709 552

Chat Feature

Select the Chat icon to make a comment or ask a question.

Be certain the To field is set to **All Participants**

An orange dot on the Chat icon indicates that you have unread messages.



BALTIMORE CITY CONTINUUM OF CARE LIVED EXPERIENCE ADVISORY COMMITTEE

HUD EXCHANGE WEBINAR

May 14, 2020

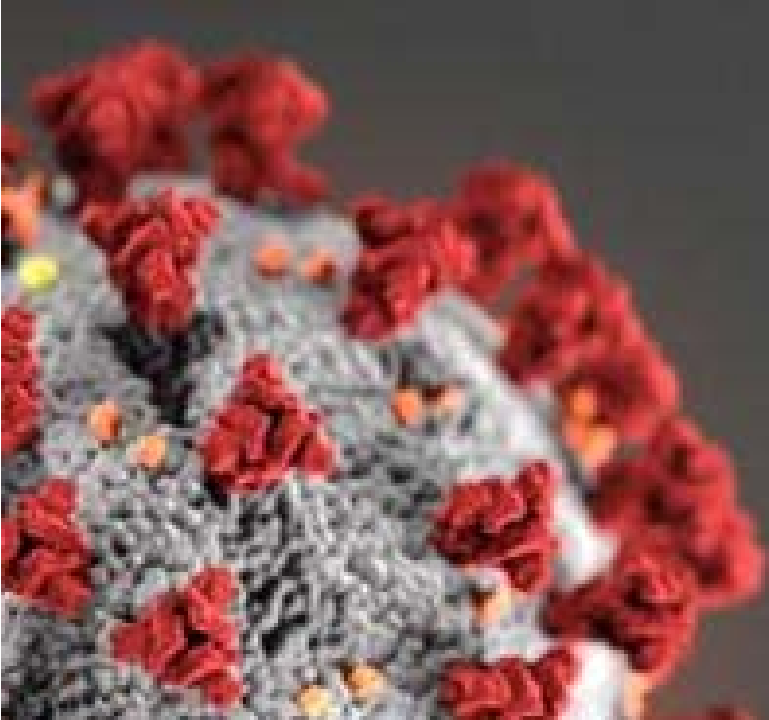
Engaging Persons with Lived
Experience of Homelessness in
COVID-19 Response

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THE JOURNEY
HOME

MAYOR'S OFFICE OF
HOMELESS SERVICES

A detailed, high-magnification microscopic image of a virus, likely SARS-CoV-2, showing its characteristic spherical shape with a textured surface and prominent red, spike-like projections. The background is dark and out of focus.

Baltimore City's Emergency Response Plan for People Experiencing Homelessness aims to mitigate the risk of infection for individuals in this vulnerable population.

Baltimore City COVID-19 Response

The LEAC is working closely with homeless service providers, public health officials, public and private agencies, and people with lived experience to implement a range of prevention and response strategies to support individuals experiencing homelessness in Baltimore City.

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Critical Interventions

- Emergency Shelter Assessment and Testing
- Hospital Discharge Practice
- Isolation Sites
- Expanded Capacity for social Distancing in shelters
- Outreach to people Experiencing Unsheltered Homelessness



**Staying Connected
& Engaged During
COVID-19**

**Baltimore
City**

LEAC

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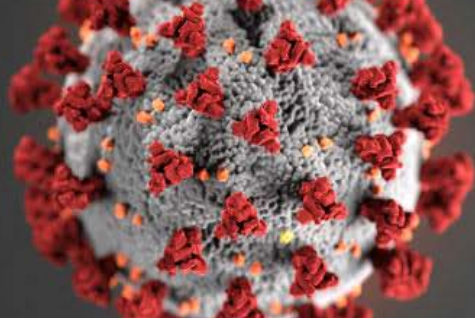


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Call to Action

- Engaging individuals experiencing homelessness at local, state, and national levels. They are the experts and can help develop effective policy and strategies to prevent and end homelessness.
- Educating individuals experiencing homelessness and advocates on local, state, and national efforts such as the Stimulus Package.
- Providing individuals experiencing homelessness with access to technology.



Other ways to support people experiencing homelessness.

Make a monetary donation by texting "JourneyHome" to 50155 or donate resources.

People interested in donating resources can send an email to jessi.stevens@baltimorecity.gov

Items currently needed include:

- Mobile hand-washing stations
- Water (cases of bottled water and gallons)
- Hand Soap (gallons and personal bottles)
- Non-perishable food and snacks
- Hand sanitizer
- Socks
- First aid kits
- Toothbrushes
- Toothpaste
- Deodorant
- Antibacterial wipes
- Trash bags
- Paper towels
- Gloves

FOR MANY IN OUR COMMUNITY, STAYING HOME IS NOT AN OPTION.

Text "JOURNEYHOME" to 50155 to support families and individuals experiencing homelessness in Baltimore City during **COVID-19**.

Every dollar counts.



MAYOR'S OFFICE OF HOMELESS SERVICES



FOR MANY IN OUR COMMUNITY, SELF-QUARANTINE IS NOT AN OPTION.

Text "JOURNEYHOME" to 50155 to support families and individuals experiencing homelessness in Baltimore City during **COVID-19**.

Every dollar counts.



MAYOR'S OFFICE OF HOMELESS SERVICES





Learn More About Us

**Baltimore
City**

LEAC

Check out this [brochure](#) to learn more about who we are and our work.
Our 2019 Annual Report can be found [here](#).

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Action Plan on Homelessness

5 Key Strategies





Follow us and Join the conversation on Social media

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[@TJHBaltimore](https://twitter.com/TJHBaltimore)



[@JourneyHomeBaltimore](https://www.facebook.com/JourneyHomeBaltimore)



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[@BaltimoreMOHS](https://www.facebook.com/BaltimoreMOHS)



[@Baltimoremohs](https://www.instagram.com/Baltimoremohs)

Visit our Website

journeyhomebaltimore.org

Questions? email us at journey.home@baltimorecity.gov

National Coalition for the
Homeless

2201 P Street NW


Washington, DC 20037

info@nationalhomeless.org

PH: 202.462.4822

Fax: 202.462. _____





**National
Coalition
for the Homeless**

**Bringing
America Home**

www.nationalhomeless.org

Information to share includes:

- Provide straightforward communications to people sleeping outside in the appropriate language.
- Identify people who are influential in the community who can help communicate with others.



Information to share includes:

- Post signs in strategic locations to provide information on hand hygiene, respiratory hygiene, and cough etiquette.
- Request up-to-date contact information for each person.





Information to share includes:

- The most recent information about COVID-19 spread in their area.
- Advice to avoid crowded areas if COVID-19 is circulating in their community.

Information to share includes:

- Advice not to share personal items.
- How to recognize the symptoms of COVID-19 and what to do if they are sick.
- What to do if their friends, family, or community members are sick.
- How to isolate themselves if they have symptoms.
- Updated information on where to find food, water, hygiene facilities, regular healthcare, and behavioral health resources.



Communicating with People Experiencing Homelessness During the Coronavirus

- Normalize The Process
- People Experiencing Homeless want to communicate, especially now.
- Be Creative
- Take advantage of the interventions in your community



Communities can utilize the same tools that are being used in other settings

- Zoom Meeting
- Go To Meeting
- Google Meetings
- Conference calls





PEER SUPPORT



COMMUNITY GROUPS



OTHER LOCATIONS



SOUP KITCHENS



COMMUNITY
FEEDING LOCATIONS



OUTREACH HOT
SPOTS

Speakers

- Juanita Perry, HUD Office of Special Needs Assistance Programs
- Lisa Coffman, HUD Office of Special Needs Assistance Programs
- Donald Whitehead, National Coalition for the Homeless
- Kelvin Lassiter, National Coalition for the Homeless
- Shawn Jones, Baltimore Lived Experience Advisory Committee
- Anthony Williams, Baltimore Lived Experience Advisory Committee

Engaging Persons with Lived Experience

- Key Concepts from our January 2020 InFocus Message
 - Improve the Quality and Effectiveness of Homelessness Assistance
 - Meaningful Partnerships
 - Relevant and Responsive Service Interventions

Resources

- National Coalition for the Homeless
<http://nationalhomeless.org/>
- HUD Exchange Ask-A-Question (AAQ) Portal:
<https://www.hudexchange.info/program-support/my-question/>

Q & A

