

**Engaging Persons with Lived Experience in your COVID-19 Response: Chat  
and Q&A Log  
May 14<sup>th</sup>, 2020**

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May 14, 2020 2:31 PM from Peter Strong to host (privately): I'm good

May 14, 2020 2:32 PM from Abt Associate to all panelists: from William Higgins  
to all attendees:

Welcome all - I have brought in some individuals who have personal experience into Homeless Advocacy for all..

May 14, 2020 2:32 PM from Juanita Perry to all participants: HI! This is Juanita  
Perry from the SNAPS Office. Who is on the webinar today?

May 14, 2020 2:32 PM from Kelvin Lassiter to all participants: Hey Juanita!

May 14, 2020 2:32 PM from Abt Associate to all panelists: from William  
Sweeney to all attendees:

please put the url for slides and recording

May 14, 2020 2:32 PM from Kelvin Lassiter to all participants: Thanks to everyone  
for taking time out to join today

May 14, 2020 2:33 PM from Kevin Miller to all participants: Hello Juanita

May 14, 2020 2:33 PM from Abt Associate to all panelists: from Sharon Todd to  
all attendees:

Sharon from YWCA Charleston WV - Sojourner's homeless shelter for women and families

May 14, 2020 2:33 PM from Abt Associate to all panelists: from Kelly  
McGuinness to all attendees:

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Hi Juanita! My name is Kelly and I work for Soldier On's SSVF program

May 14, 2020 2:34 PM from Tracy Pindell to all participants: Please provide the meeting ID and phone number!

May 14, 2020 2:34 PM from Abt Associate to all panelists: from Natalya Cowilich to all attendees:

Hello all, my name is Natalya Cowilich and I am a Community Outreach Worker in Ithaca working with folks in homeless camps

from Mark Johnston to all attendees:

Hi Juanita. Mark Johnston, a technical assistance provider.

from Jennifer Maldonado to all attendees:

Hello! I am Jennifer Maldonado from Spectrum Health & Human Services in Buffalo, NY

from Tracy Pindell to all participants:

Please provide the meeting ID and phone number!

May 14, 2020 2:34 PM from Shannan Roberts to all participants: Hello, my name is Shannan Roberts and I am a case manager for Concord Coalition to End Homelessness in Concord, NH

May 14, 2020 2:34 PM from Kelvin Lassiter to all participants: Good afternoon Sean

May 14, 2020 2:34 PM from Shannan Roberts to all participants: Yes

May 14, 2020 2:34 PM from evelyn wall to all participants: yes

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May 14, 2020 2:34 PM from Sarah Higbee to all participants: Yes

May 14, 2020 2:34 PM from Janae Walters to all participants: yes

May 14, 2020 2:34 PM from Gabriela Sevilla to all participants: Checking in Gabriela Sevilla, I'm a new lawyer with Homeless Persons Representation Project in Baltimore Maryland . Hi everyone and Thank you panaelists ! Hi Kelvin !

May 14, 2020 2:35 PM from Susan Moreno to all participants: sound is muttled

May 14, 2020 2:35 PM from Kelvin Lassiter to all participants: Gabi!

May 14, 2020 2:35 PM from Abt Associate to all panelists: from Nidia Rodriguez to all attendees:

I am Nidia Rodriguez from Servicios Latinos of Burlington County NJ

from Mary Leasure to all attendees:

Mary Leasure, Social Services Liaison from Glendale Arts & Culture Library, Glendale, CA

May 14, 2020 2:35 PM from Raina Smith-Roller to all participants: HI everyone. My name is Raina, I am the Youth Housing Services Coordinated for Clackamas County, Oregon

May 14, 2020 2:35 PM from William Higgins to all participants: I am an advocate with personal experience for Maine CoC, and on 5 subcommittees

May 14, 2020 2:35 PM from Curtis Stauffer to all participants: Curtis Stauffer, Kentucky Housing Corp., ,KY BoS CoC Collaborative Applicant

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May 14, 2020 2:36 PM from Abt Associate to all panelists: from Danielle Mineo to all attendees:

Danielle from Soldier ON in NJ

May 14, 2020 2:36 PM from Natalie Matthews to all participants: 855-797-9485

Access code: 613-709-552

May 14, 2020 2:36 PM from Alicia Coultas to all participants: Hi everyone. My name is Alicia from Emergency Shelter Services in Benton Harbor, Michigan

May 14, 2020 2:36 PM from Natalie Matthews to all participants: Hi Alicia!

May 14, 2020 2:36 PM from Susan Moreno to all participants: Susan Moreno, Housing and Community Development Services, San Diego County Health and Human Services Agency and Housing Authority of the County of San Diego

May 14, 2020 2:36 PM from Abt Associate to all panelists: from Heidi Marine to all attendees:

Hello from SoCal

May 14, 2020 2:37 PM from Kevin Miller to all participants: Hello Everyone!  
Kevin Miller from the City of Flint, MI

May 14, 2020 2:37 PM from Felice Hill to all participants: Hi everyone. I am Felice Hill, I am the Clinical Consultant and Housing Partner for UnitedHealthcare in New Orleans, La.

May 14, 2020 2:37 PM from Juanita Perry to all participants: Glad to see we have a wide range of ppl joining us! Thank you!

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May 14, 2020 2:37 PM from Abt Associate to all panelists: from Danielle Mineo to all attendees:

Danielle from Soldier ON in NJ

May 14, 2020 2:37 PM from Kelvin Lassiter to all participants: Hey Kevin in Flint, is the city still experiencing water issues?

May 14, 2020 2:38 PM from Gina Salazar to all participants: Hi Utah Office for Victims of Crime Survivor Driven Housing

May 14, 2020 2:38 PM from Arlene Barnes to all participants: Arlene Barnes Center for Human Development Site Supervisor Union St Shelter Springfield MA

May 14, 2020 2:38 PM from Abt Associate to all panelists: from Ashley Mika to all attendees:

Ashley Mika, Supported Living Program Manager, Association For Individual Development, McHenry IL

May 14, 2020 2:38 PM from Lisa Coffman to all participants: We want to hear from you - if you are a person with lived experience, how have you worked on homeless issues in your community? If you are a provider how are you engaging persons with lived experience in your work?

May 14, 2020 2:38 PM from luis moreno to all participants: Hi, Luis Moreno, Home Again Team lead Prism Helath North Texas in Dallas TXdf

May 14, 2020 2:38 PM from Jessica Chow to all participants: Jess Chow, Planner with the City of Seattle Human Services Department, Seattle, WA

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May 14, 2020 2:38 PM from Liz Isaacs to all participants: are your committee members on the ground, out actually doing the outreach? or, are you more involved in the planning? or both?

May 14, 2020 2:38 PM from evelyn wall to all participants: Evelyn wall of the At-Risk Housing coalition in Missoula Montana

May 14, 2020 2:38 PM from Tracy Pindell to all participants: Please provide the meeting ID and phone number!

May 14, 2020 2:38 PM from Valencia Wilson to all participants: Greetings everyone! I am Valencia Wilson from the Central MS CoC.

May 14, 2020 2:39 PM from Kevin Miller to all participants: Hey Kelvin, still working on cleaning up everthing. We have made a lot of head way, but still have some things to complete

May 14, 2020 2:39 PM from William Higgins to all participants: Homeless Advocacy for all Page - <https://www.facebook.com/Homeless-Advocacy-for-All-1906793862752116/>

May 14, 2020 2:39 PM from Marisol Batista to all participants: Hello, my name is Marisol Batista, I am a case manager for Casa Nueva Vida, in Boston Massachusetts.

May 14, 2020 2:39 PM from Jessica Chow to all participants: 855-797-9485  
Access code: 613-709-552

May 14, 2020 2:39 PM from Tracy Pindell to all participants: Please provide the meeting ID and phone number!

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May 14, 2020 2:39 PM from michelle white to all participants: Michelle here from the Baltimore HUD Field Office.

May 14, 2020 2:39 PM from Abt Associate to all panelists: from Bethany Trapp to all attendees:

Bethany Trapp, CSRA Economic Opportunity Authority, Inc , with the Marion Barnes Assessment and Referral Center for the Homeless in Augusta, GA

May 14, 2020 2:39 PM from Abt Associate to all panelists: from Peter Strong to all attendees:

Peter Strong, Case Manager for Housing homeless program for Columbia Housing SC :)

May 14, 2020 2:39 PM from Juanita Perry to all panelists: Question from Chat: are your committee members on the ground, out actually doing the outreach? or, are you more involved in the planning? or both?

May 14, 2020 2:40 PM from Kelvin Lassiter to all participants: Ok @ Kevin, keep me posted email is

May 14, 2020 2:40 PM from Monica Matias to all participants: Hello my name is Monica, I'm a familycase worker with CHD at the Union St. shelter.

May 14, 2020 2:40 PM from Linda Simon to host (privately): Linda Simon - PSH Program Manager for Sandoval County NM

May 14, 2020 2:40 PM from Donald Whitehead to all participants: Hello Kevin great to hear from you as well.

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May 14, 2020 2:40 PM from Shera to all participants: Good Morning all, I am Shera Banbury, Grass Valley, CA. I am part of a coalition called Nevada County Continuum of Care. I also serve on our County and State Mental Health and Substance Use Advisory Board, the Cultural Competency Committee, and the Turning Point Inc. Insight Respite Center.

May 14, 2020 2:40 PM from Juanita Perry to all panelists: The question is for Shawn...

May 14, 2020 2:40 PM from Kelvin Lassiter to all participants: @Kevin, had a chance to visit Flint a few years back with my church to deliver two truck loads of water

May 14, 2020 2:40 PM from Adriana America220 to all participants: Heymy name is, Adriana Alkenani Case Manger for Center for Human Developmentin Springfield ,MA

May 14, 2020 2:41 PM from William Higgins to all participants: Facebook Group for advocacy.. those with personal experience and any that are interested in homelessness  
<https://www.facebook.com/groups/158304874893138/>

May 14, 2020 2:41 PM from Kevin Miller to all participants: @ Kelvin., I will and thanks for yor support to the City of Flint residents

May 14, 2020 2:41 PM from Darnetta Williams to all participants: Greetings everyone, I am Darnetta Williams with the Central MS 500 CoC

May 14, 2020 2:41 PM from Jessica Chow to all participants: can you put your needs list back up?

May 14, 2020 2:41 PM from Kelvin Lassiter to all participants: @ Kevin, just know that you all are not forgotten!

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May 14, 2020 2:41 PM from Abt Associate to all panelists: from Linda Simon to all attendees:

Linda Simon -PSH Program Manager for Sandoval County, New Mexico

May 14, 2020 2:41 PM from Lisa Coffman to all participants: @William Higgins - thank you so much for sharing that resource

May 14, 2020 2:42 PM from Josh Levin to all participants: Project Manager for Coordinated Entry with the Cambridge, MA CoC -- looking forward to learning more about some ideas and possibilities here

May 14, 2020 2:42 PM from Abt Associate to all panelists: from Dosha Brown to all attendees:

My name is Dosha Brown and I'm the CEAS Case Manager for Anchor House in Trenton New Jersey.

May 14, 2020 2:42 PM from Kevin Miller to all participants: @ Kelvin - Thanks

May 14, 2020 2:43 PM from Eric Hirsch to all participants: What were the key factors helping you to create such a strong lived experience committee?

May 14, 2020 2:43 PM from Laurie Derivois to all participants: Hello everyone, I am Laurie Derivois. Case manager at Opening Doors NWFL from Pensacola, FL

May 14, 2020 2:43 PM from DuEwa Edwards-Dickson to all participants: Good afternoon everyone, my name is DuEwa Dickson and I am a member of the Trenton/Mercer CoC. I work for Mercer County and manage the Division of Community Services.

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May 14, 2020 2:43 PM from Abt Associate to all panelists: from Naomi Clark to all attendees:

Naomi Clark, Community Development Division, City of Colorado Springs

May 14, 2020 2:43 PM from Juanita Perry to all participants: The slides will be included with the recording so, if you missed something, they will be provided then

May 14, 2020 2:43 PM from William Higgins to all participants: Launching national nonprofit - Our Missions - (A) Grow advocacy, understanding, and improve the general perceptions of individuals experiencing homelessness, (B) Provide accurate sources of information to individuals in homelessness, with knowledge of resources mandated; (C) Encourage service providers to work together and remove barriers between them; and (D) Improve provision of services, with tools and resources from the community.

Our Visions - (A) Raise participation of individuals with personal experience of homelessness, to regulate homeless services, through Continua of Care (CoC's) in the USA, or in similar regulatory bodies for other nations. (B) Recruit professional individuals with diverse experience to CoC's, CoC's Subcommittees, and CoC's Board of Directors.

May 14, 2020 2:43 PM from Lisa Coffman (privately): Is it possible to go back to the Bmore LEAC slide that had their needs list on it?

May 14, 2020 2:44 PM from Pamela Phillips-Zeller to all participants: Pamela Phillips-Zeller - Runaway & Homeless Youth Coordinator, Putnam County, NY

May 14, 2020 2:44 PM from Liz Isaacs to all participants: Super - thanks!

May 14, 2020 2:44 PM from Megan Hustings to all participants: Hi William, This is what the National Coalition for the Homeless does! Can we connect?

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May 14, 2020 2:44 PM from Taisacan Hall to all participants: My name is Taisacan Hall, member of the Southern Nevada Youth Action Board, Young Adults in Charge (YAC)

May 14, 2020 2:45 PM from William Higgins to all participants: Even though homeless four times, I had been a naval Academy Graduate and Naval officer, then nuclear engineer.

May 14, 2020 2:45 PM from Juanita Perry to all panelists: Question for Shawn: What were the key factors helping you to create such a strong lived experience committee?

May 14, 2020 2:45 PM from Josh Levin to all participants: Curious to know the specifics of how/if CoCs are compensating people with lived experience for their time and knowledge

May 14, 2020 2:45 PM from Abt Associate to all panelists: from Samantha Carpio to all attendees:

Great to see you again Donald!

May 14, 2020 2:46 PM from Lisa Coffman to all participants: @Josh Levin - CoC Planning Funds can be used to compensate people with lived experience for their time working on CoC planning/homeless services activities

May 14, 2020 2:47 PM from Nicole Smith to all participants: Hello Everyone! This is Nicole Smith. I work for the City of Detroit as a Program Analyst in the Office of Development & Grants under the Office of the Chief Financial Officer.

May 14, 2020 2:47 PM from William Higgins to all participants: All should be - I do not wish to receive due to substantial VA full disability. MaineCoC paid \$1500 in expenses to attend NAEH conference last year.

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May 14, 2020 2:48 PM from Josh Levin to all participants: Thanks Lisa-- so more or less you'd be hiring them as a consultant, right?

May 14, 2020 2:48 PM from Abt Associate to all panelists: from LaVeda Bacetti to all attendees:

Good afternoon all, I am LaVeda Bacetti. I serve as the Regional Director of Operations with Health Care for the Homeless in Baltimore.

May 14, 2020 2:48 PM from Kelvin Lassiter to all participants: Welcome to everyone from all over the country for joining! The representation in the chat room is indicative of how serious homelessness is in this country and will only increase due to the large number of unemployed.

May 14, 2020 2:49 PM from Scott Medina to all participants: Hi everyone - we are from Boulder, Colorado. Bridge House's Ready to Work program is a social-enterprise-driven employment program, working specifically with people experiencing homelessness to get them employed and housed through this year-long transition program.

May 14, 2020 2:49 PM from William Higgins to all participants: Part of our org goals are to train people as advocates, provide laptops and cellphones with 30 gb a month hotspots

May 14, 2020 2:49 PM from DuEwa Edwards-Dickson to all participants:  
Trenton/Mercer provides a stipend to our young adults with lived experience using CoC planning dollars. Members of our Youth Action Board receive up to \$45 per month for participating in meetings. We also pay for them to attend trainings in DC, NY etc.

May 14, 2020 2:50 PM from DuEwa Edwards-Dickson to all participants:  
Participants also receive stipends for participating in the PIT Count.

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May 14, 2020 2:50 PM from Taisacan Hall to all participants: How often does your Youth Action Board meet?

May 14, 2020 2:50 PM from Lisa Coffman to all participants: @Josh Levin - you should reach out to DuEwa Edwards-Dickson for detail on how they structured their payment program

May 14, 2020 2:51 PM from Abt Associate to all panelists: from Patricia Prendergast to all attendees:

Patty Prendergast, I am director of a small drop-in center for women in Atlantic City, NJ. We are located in a small house and have not been able to social distance so we have been doing outreach and also giving needed items at our door such as food, snacks, clothing, toiletries and lend a listening ear. Any ideas how drop-in centers should operate re: distancing when we are allowed to open?

May 14, 2020 2:51 PM from Josh Levin to all participants: Thanks for that info DuEwa!

May 14, 2020 2:52 PM from DuEwa Edwards-Dickson to all participants: They meet twice a month for an hour each session. Non members who are learning about the group that attend receive a \$10 gift card to DD or Walmart.

May 14, 2020 2:52 PM from William Higgins to all participants: We share info regarding what CARES act funds to get homeless out of the shelters and off street.

May 14, 2020 2:52 PM from DuEwa Edwards-Dickson to all participants: @Josh - you're welcome.

May 14, 2020 2:52 PM from Juanita Perry to all panelists: I am copying and pasting the questions into a Word document to ask the presenters

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May 14, 2020 2:52 PM from Abt Associate to all panelists: from Shida McCormick to all attendees:

What measures are you taking to differentiate Covid services in HMIS?

May 14, 2020 2:53 PM from Abt Associate to all panelists: from Gay Ferguson to all attendees:

Gay Ferguson from South Carolina is on the webinar

May 14, 2020 2:53 PM from Abt Associate to all panelists: from Peter Strong to all attendees:

Hi Gay :)

May 14, 2020 2:54 PM from Shida McCormick to all participants: What measures are you taking to differentiate Covid services in HMIS?

May 14, 2020 2:54 PM from William Higgins to all participants: I would encourage all with prior experience to join CoC in the Board of directors... want to have homeless exxperience from single, family, domestic violence, adolescent, and LGBTQ communities

May 14, 2020 2:55 PM from William Higgins to all participants:

May 14, 2020 2:56 PM from Juanita Perry to all participants: @SHIDA MCCORMICK: can you clarify your question "What measures are you taking to differentiate Covid services in HMIS?"

May 14, 2020 2:56 PM from Abt Associate to all panelists: from Michael Anthony to all attendees:

thank you donald for plugging peer advocates!

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May 14, 2020 2:56 PM from Abt Associate to all panelists: from Peter Strong to all attendees:

Thanks Donald!

May 14, 2020 2:56 PM from Abt Associate to all panelists: from Warren Marcus to all attendees:

One of the major ideas is shelter in place to minimize potential contagions. However from a public health point it has to be a real difficult helter i place if do not have shelter. So this a health and human service agencies issue - what are your experiences with inter-agency coordination - any thoughts on lessons learned.

May 14, 2020 2:56 PM from Abt Associate to all panelists: from Cary Carner to all attendees:

Yea Peer Supporters.

May 14, 2020 2:57 PM from Abt Associate to all panelists: from Michael Anthony to all attendees:

maine only devoted 120 hotel rooms for almost 5k homeless

May 14, 2020 2:57 PM from Bridgette Wisdom to all participants: yes

May 14, 2020 2:57 PM from Susan Moreno to all participants: yes

May 14, 2020 2:57 PM from Jessica Chow to all participants: yes!

May 14, 2020 2:57 PM from luis moreno to all participants: yes

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May 14, 2020 2:57 PM from Arlene Barnes to all participants: YES

May 14, 2020 2:57 PM from Shera to all participants: Nevada County Got a MHSA Innovation grant two years ago to do outreach. It is called the HOME Team ((Homeless Outreach and Medi-CAL Engagement). It includes a Mgr from our shelter Hospitality House, Peer Support Specialists, and a nurse.

May 14, 2020 2:58 PM from Lisa Coffman to all participants: @Shera - what is MHSA?

May 14, 2020 2:58 PM from Jessica Chow to all participants: yes, how are you capturing that people are COVID affected or impacted in HMIS?

May 14, 2020 3:00 PM from Abt Associate to all panelists: from Carrie Holterman to all attendees:

we have included a question in our CE assessment and are flagging clients in HMIS

from Michael Anthony to all attendees:

hear hear! buckets w bottom cut out over a hole w spade to bury make cheap improvised option for toilette. shame folks have to consider it

May 14, 2020 3:01 PM from Eric Lorenzen to all participants: I just want to thank everyone for the solid advice. Very much appreciated.

May 14, 2020 3:01 PM from Taisacan Hall to all participants: Have there been any discussions related to expanding shelter options beyond the shutdown measures? Utilizing hotel rooms is an excellent emergency strategy but what about keeping those individuals sheltered once those hotels reopen?

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May 14, 2020 3:02 PM from Abt Associate to all panelists: from Michael Anthony to all attendees:

i bring my rolly bag w gear to distribute, and my lanyard is made of cardboard. humility goes a long way to reach people.

May 14, 2020 3:04 PM from shawn jones to all participants: time permitting, I'd like to discuss ways to effectively engage people with loved experience.

May 14, 2020 3:04 PM from shawn jones to all participants: and what matters most to us...Shawn

May 14, 2020 3:05 PM from Abt Associate to all panelists: from Warren Marcus to all attendees:

I participated in really informative discussion on the role of community health workers in their role in addressing these challenges. Any folks had experiences with community health workers.

May 14, 2020 3:05 PM from Carrie Holterman to host (privately): I hoped that this webinar was about how to include people with lived experience in COVID response planning at a system level, as opposed to engaging clients during outreach. could there be a future webinar about including people with lived experience at the CoC planning level?

May 14, 2020 3:05 PM from Jessica Chow to all participants: thanks for talking!!

May 14, 2020 3:05 PM from Abt Associate to all panelists: from Michael Anthony to all attendees:

yes! people are more than their struggle, more than their needs

May 14, 2020 3:05 PM from Abt Associate to all panelists: from Gabriela Sevilla to all attendees:

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I appreciate this Kelvin of tips on conducting outreach since given the times offices may be closed / or people may think offices are closed due pandemic reasons. Now is the time if you can to safely bring resources to people and reduce barriers if your organization/you weren't doing this before.

May 14, 2020 3:05 PM from Abt Associate to all panelists: from Peter Strong to all attendees:

Good stuff Kelvin thanks!

May 14, 2020 3:05 PM from shawn jones to all participants: my pleasure

May 14, 2020 3:07 PM from luis moreno to all participants: Your cutting up -

May 14, 2020 3:08 PM from Susan Moreno to all participants: Contract out for personal property storage for unsheltered people to have a safe and secure place to leave their belongings during the day and be able to go back and access their belongings in the evening. this allows them to attend to their housing case plan activities, etc.

May 14, 2020 3:08 PM from Abt Associate to all panelists: from Jennifer Maldonado to all attendees:

Your paying it forward is an inspiration!!! God bless you and your family.

May 14, 2020 3:08 PM from Jessica Chow to all participants: gotta go right now. time to be the "school" lunch lady here. looking forward to getting the slides and recording soon.

May 14, 2020 3:08 PM from Natalie Matthews to all participants: Thanks for joining, Jessica!

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May 14, 2020 3:08 PM from Lisa Coffman to all participants: @Jessica Chow - thank you for your participation!

May 14, 2020 3:09 PM from Michael Anthony to all participants: and homelessness is more expensive, eating out, hotels, lost or stolen belongings, etc

May 14, 2020 3:09 PM from Shannan Roberts to all participants: Thank you so much for your advice and insight, Kelvin

May 14, 2020 3:09 PM from Abt Associate to all panelists: from Peter Strong to all attendees:

Excellent point Kelvin

May 14, 2020 3:09 PM from Shera to all participants: Do not enter outdoor homeless camps without asking permission at the perimeter.. this is their home.

May 14, 2020 3:09 PM from Michael Anthony to all participants: thankk you Kelvin!

May 14, 2020 3:09 PM from Rachael Benson to all participants: Thank you, Kelvin!

May 14, 2020 3:10 PM from Bridgette Wisdom to all participants: Thank you, Kelvin!

May 14, 2020 3:10 PM from Sherri Metoyer to all participants: can you put that in chat

May 14, 2020 3:10 PM from Michael Anthony to all participants: great organization!

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May 14, 2020 3:10 PM from DuEwa Edwards-Dickson to all participants: Thank you!

May 14, 2020 3:10 PM from WILLIAM HILL to all participants: thanks for the personal story

May 14, 2020 3:10 PM from Natalie Matthews to all participants:  
[www.nationalhomeless.org](http://www.nationalhomeless.org)

May 14, 2020 3:10 PM from Sherri Metoyer to all participants: thank you Kelvin

May 14, 2020 3:10 PM from Rebecca Mayeaux to all participants: Thank you for sharing your experience and your continued work.

May 14, 2020 3:10 PM from Kelvin Lassiter to all participants: My pleasure everyone!

May 14, 2020 3:11 PM from Kelvin Lassiter to all participants: The struggle is real

May 14, 2020 3:11 PM from Judy Perlman to all panelists:hard to hear Shawn~

May 14, 2020 3:11 PM from Judy Perlman to all panelists:come closer to the mike?

May 14, 2020 3:12 PM from Michael Anthony to all participants: oh no. cut out

May 14, 2020 3:12 PM from Shera to all participants: Lisa- MHSA is Mental Health Services Act☺

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May 14, 2020 3:13 PM from Lisa Coffman to all participants: @Shera - thank you.

May 14, 2020 3:13 PM from Taisacan Hall to all participants: How often are youth with lived experience being drawn into the conversation?

May 14, 2020 3:13 PM from Michael Anthony to all participants: william higgins is engaging peers to get involved in policy work here in maine. he encouraged me, now im on a regional council

May 14, 2020 3:13 PM from Gina Salazar to all participants: Hi I am a person with lived experience homelessness, HT, Dv , kind of a huge mixed bowl of all that can happen in 15 years I have worked hard to get my voice acknowledged you all are amazing and Utah has a long ways to go

May 14, 2020 3:13 PM from Kelvin Lassiter to all participants: There needs to be more young people involved

May 14, 2020 3:13 PM from Abt Associate to all panelists: from Kelly  
McGuinness to all attendees:

Some COCs have Youth Advisory Boards

May 14, 2020 3:13 PM from Lisa Coffman to all participants: @Gina Salazar - good to hear from you.

May 14, 2020 3:13 PM from Kelvin Lassiter to all participants: @ Gina, please feel free to reach out

May 14, 2020 3:14 PM from Eric Hirsch to all participants: Love the Homeless Think Tank idea!

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May 14, 2020 3:14 PM from Michael Anthony to all participants: yes! and fill in the blanks that professionals may have a hard time or not want to touch

May 14, 2020 3:14 PM from Abt Associate to all panelists: from Shara Wells to all attendees:

@Gina can you please provide contact information so we can connect with you

May 14, 2020 3:14 PM from Kelvin Lassiter to all participants: @ Gina, it starts with getting people to hear you. City hall, marching, email blasts to city representatives

May 14, 2020 3:15 PM from Gina Salazar to all participants: yes

May 14, 2020 3:15 PM from Michael Anthony to all participants: at every level of organization, not just the bottom rung

May 14, 2020 3:15 PM from Taisacan Hall to all participants: Yes I'm a member of Southern Nevada's Youth Action Board but I'm curious if youth are provided the proper platforms to provide that valuable insight and are they being compensated for the work that they do

May 14, 2020 3:16 PM from Juanita Perry to all participants: If you or your community are doing great work in engaging those with lived experience in your homeless policy work, please reach out to me, Juanita Perry at [juanita.a.perry@hud.gov](mailto:juanita.a.perry@hud.gov)

May 14, 2020 3:17 PM from Shera to all participants: In Boulder, CO the newspaper was sold by homeless at intersections on Sundays and they could keep half. Also there public could be store vouchers to give to homeless rather than money.

Copeland Center has good Peer Support Specialist programs.

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May 14, 2020 3:17 PM from Jeanne Goodman to all panelists: from Warren Marcus (privately):

I know personally of one city council member who esponded to the challenge of learning more and now is rally a go to expert.

May 14, 2020 3:17 PM from Abt Associate to all panelists: from Linda Simon to all attendees:

Albq HCH has a choir

May 14, 2020 3:19 PM from Kelvin Lassiter to all participants: Great @ Albq HCH has a choir

May 14, 2020 3:20 PM from Abt Associate to all panelists: from Natalya Cowilich to all attendees:

Do y'all have experiences incorporating homeless voices? How did you do that? What did you incorporate them in? Newspaper articles? Public meetings? Thanks!

May 14, 2020 3:20 PM from Kelvin Lassiter to all participants: @ Taisacan, reach out to Donald, he has great experience dealing with the youth

May 14, 2020 3:21 PM from Bridgett Moore to all participants: Thank you Kevin for the insight

May 14, 2020 3:21 PM from Taisacan Hall to all participants: Wonderful. Does Donald have an email address? I'd also like to reach out to DuEwa

May 14, 2020 3:22 PM from Kelvin Lassiter to all participants: @ Natalya, starting a street newspaper regarding homelessness in your town would help and sell them on the streets by the homeless. That's what we have in DC Streetsense. It helps people become self-sufficient

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May 14, 2020 3:22 PM from Donald Whitehead to all participants:

May 14, 2020 3:22 PM from Rebecca Mayeaux to all participants: San Diego has a choir as well named as Voices of our City.

May 14, 2020 3:22 PM from Jay Scopin to all participants: HI This is Jay Scopin from Montgomery County Coaliting for the Homeless. The County assisted us with shelter in place and the ability to do social distancing by opening up a community center to house some of our clients. We are also doing quarantine and isolation in our facilities

May 14, 2020 3:22 PM from Kelvin Lassiter to all participants: @ Great to San Diego

May 14, 2020 3:23 PM from Abt Associate to all panelists: from Natalya  
Cowilich to all attendees:  
Nice! Thank you Kelvin

May 14, 2020 3:24 PM from Lisa Coffman to all participants: @Jay Scopin - thank you so much for sharing that information.

May 14, 2020 3:24 PM from Abt Associate to all panelists: from Ramina  
Davidson to all attendees:  
street sense! yeah!

May 14, 2020 3:24 PM from Lisa Coffman to all participants: YAB - Youth Action Board

May 14, 2020 3:24 PM from Abt Associate to all panelists: from Kate Cleaver to all attendees:

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Any federal funding sources to compensate people with lived experience during covid?

May 14, 2020 3:24 PM from Abt Associate to all panelists: from Cary Carner to all attendees:

We have the "Voice" in Denver as a newspaper.

May 14, 2020 3:24 PM from Lisa Coffman to all participants: @Kate Cleaver - CoC Collaborative Applicants can use CoC Planning Funds to pay people

May 14, 2020 3:26 PM from Eric Lorenzen to all participants: i currently cant to street outreach due to restriction of my work . any suggestions on at home outreach

May 14, 2020 3:26 PM from Abt Associate to all panelists: from Kate Cleaver to all attendees:

Thank you, Lisa!

May 14, 2020 3:27 PM from Kelvin Lassiter to all participants: @Kate Cleaver, yes CoC's have funding, in my conversations, they pay people out of their coffers

May 14, 2020 3:27 PM from Abt Associate to all panelists: from Warren Marcus to all attendees:

I mean luxury ships not by choice became centers for spreading disease. If luxury liners can not manage this it seems that traditional roach motels that surface to make money off poor are part of the problem. so how do you engage standard hotels/motels in working with homeless advocacy leaders to help manage these challenges.

May 14, 2020 3:27 PM from Michael Anthony to all participants: yes!

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May 14, 2020 3:28 PM from Abt Associate to all panelists: from Warren Marcus to all attendees:

Great Conference!

May 14, 2020 3:28 PM from Abt Associate to all panelists: from Linda Simon to all attendees:

One thing I do is a "warm hand-off" between people who are willing to work and people looking for workers. Sometimes these are for long-term positions, but more often may be landlords who may be looking for people for "per job" situations, like landlords call me to ask if I know of anyone who wants to paint vacant units.

May 14, 2020 3:28 PM from Michael Anthony to all participants: got two ears for a reason <3

May 14, 2020 3:28 PM from Abt Associate to all panelists: from Shara Wells to all attendees:

@Eric- some communities have call centers or shelter hotlines perhaps you can start there

May 14, 2020 3:29 PM from Abt Associate to all panelists: from Warren Marcus to all attendees:

2 ars - got 3

May 14, 2020 3:29 PM from Michael Anthony to all participants: yes! in reality homeless people should be considered experts, and receive a consultants wage. thats not always doable but that should be the goal

May 14, 2020 3:29 PM from Eric Hirsch to all participants: Thanks to all of the speakers!

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May 14, 2020 3:29 PM from Marisol Batista to all participants: Thanks for the information provided

May 14, 2020 3:29 PM from evelyn wall to all participants: Thank you so much!

May 14, 2020 3:29 PM from Jen Best to all participants: Some cities have also identified their own living wage amount for their local area and pay that amount.

May 14, 2020 3:29 PM from Kelvin Lassiter to all participants: Agree @ Michael Anthony

May 14, 2020 3:29 PM from Michael Anthony to all participants: thank you

May 14, 2020 3:29 PM from Samantha moran to all participants: thank you!!

May 14, 2020 3:29 PM from Jennifer Maldonado to all panelists: Thank you!!! Hope to be invited again

May 14, 2020 3:30 PM from Kelly McGuinness to all participants: Thank you all!

May 14, 2020 3:30 PM from Bridgette Wisdom to all participants: Thank you all!

May 14, 2020 3:30 PM from Abt Associate to all panelists: from Natalya Cowilich to all attendees:

I really appreciated this. Y'all are an inspiration. So good to see so many people from all across the country contributing to this.

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May 14, 2020 3:30 PM from Julie Winkelstein to all participants: Thank you!

May 14, 2020 3:30 PM from Abt Associate to all panelists: from William Higgins  
to all attendees:

maine also has a statewide homeless council provides \$50 for about 3 hour meeting

May 14, 2020 3:30 PM from Jen Best to all participants: Great call! Thanks to  
everyone, especially the presenters!

May 14, 2020 3:30 PM from Shera to all participants: Thanks to all on the panel  
and attendees!

May 14, 2020 3:30 PM from Kelvin Lassiter to all participants:

May 14, 2020 3:30 PM from Cynthia DiGeronimo to host (privately): grateful

May 14, 2020 3:30 PM from Nicole Smith to all participants: Thanks for all of the  
valuable information! #staysafe

May 14, 2020 3:30 PM from Taisacan Hall to all participants: Thank you!!!

May 14, 2020 3:30 PM from Kelvin Lassiter to all participants: reach out to me if you  
need to!

May 14, 2020 3:30 PM from Jaclyn Grant to all panelists: Thank you!! The information  
and insight shared today is much appreciated!

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May 14, 2020	3:30 PM	from gordon links to all participants:	thank you
May 14, 2020	3:30 PM	from Michelle Owens-Goode to all participants:	Thank you!
May 14, 2020	3:30 PM	from Arlene Barnes to all participants:	Thank You!
May 14, 2020	3:30 PM	from Shannan Roberts to all participants:	Thank you very much!
May 14, 2020	3:30 PM	from Marisol Batista to all participants:	do you have any links to share?
May 14, 2020	3:30 PM	from Abt Associate to all panelists:	from William Higgins
		to all attendees:	
		regional homeless council gives \$35 stipend	
May 14, 2020	3:30 PM	from shawn jones to all participants:	
May 14, 2020	3:30 PM	from shawn jones to all participants:	shawn I jones
May 14, 2020	3:30 PM	from Juanita Perry to all participants:	Thank you!
May 14, 2020	3:30 PM	from Valencia Wilson to all participants:	Thank you!

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May 14, 2020 3:30 PM from Michael Anthony to all participants: thank you all! william higgins and i are peer advocates in maine. reach out to either of us if you want to pick our brains about engaging peers

May 14, 2020 3:30 PM from Kevin Miller to all participants: Thank you!

May 14, 2020 3:31 PM from Lisa Coffman to all participants: Please continue to reach out to us - we want to hear about your work. E-mail us at [SNAPSInfo@hud.gov](mailto:SNAPSInfo@hud.gov).

**Q&A Session for Engaging Persons with Lived Experience in your COVID-19 Response**

-Bridgett Moore - 2:32 PM

Q: Yes

Priority: N/A-

-Jeanne Goodman - 2:34 PM

A: Thanks Bridgett

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-Bridgett Moore - 2:34 PM

Q: Yes

Priority: N/A-

-Jeanne Goodman - 2:34 PM

A: Thanks again-

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-carmen gonzalez - 2:36 PM

Q: We are struggling to hear the presentor as someone has their mic or speaker on and we are hearing background conversations.

Priority: N/A-

-Jeanne Goodman - 2:40 PM

A: I think that's sound behind Shawn.-

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-Bridgett Moore - 2:42 PM

Q: Thank you Shawn!

Priority: N/A-

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-Bridgett Moore - 2:47 PM

Q: Donald, how is the organization addressing the needs of the disabled persons and hearing impaired?

Priority: N/A-

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-Brian Wainwright - 2:50 PM

Q: Out of curiosity, will this presentation be available via email after this webinar concludes?

Priority: N/A-

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-Venecia Allen - 2:54 PM

Q: will the slides be available to download?

Priority: N/A-

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-Brian Wainwright - 2:57 PM

Q: Yes!

Priority: N/A-

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-Venecia Allen - 3:01 PM

Q: will the slides be available to download?

Priority: N/A-

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-Natalya Cowilich - 3:04 PM

Q: Ideas on how to spend funding to benefit homeless population? Besides toilets/hand washing/basic needs like food, water, etc.

Priority: N/A-

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-Bridgett Moore - 3:05 PM

Q: Kevin, why is there a shortage of portable restrooms? Is it lack of funding?

Priority: N/A-

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-Brian Wainwright - 3:16 PM

Q: I love getting in the trenches!

Priority: N/A-

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-Natalya Cowilich - 3:16 PM

Q: What are good ways to incorporate homeless people's voices? Should I go to the camps and facetime them into meetings? Should I interview them and present their voices somehow?

Priority: N/A-

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-Melissa Hernandez - 3:17 PM

Q: Could not agree more! The youth here in Alaska are amazing and paving the way!!!

Priority: N/A-

---

-Brian Wainwright - 3:19 PM

Q: working with our primary shelter by moving these residents to motel. Upon entering the motel setting, HCAA is attempting to house them via RRH so they will not return to shelter in the next coming weeks once the shelter in place restrictions are lifted.

Priority: N/A-

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-Brian Wainwright - 3:22 PM

Q: Harford County HCAA is currently increasing landlord engagement to make this effort a realistic one.

Priority: N/A-

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-Gabriela Sevilla - 3:24 PM

Q: Also have you run into any ethical issues with paying people with lived exp. related to advocacy ?

Priority: N/A-

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-Brian Wainwright - 3:24 PM

Q: Harford County COC just added a person with lived experience to our COC Board! Great news!

Priority: N/A-

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-Melissa Hernandez - 3:25 PM

Q: has anyone found a way to successfully and safely incorporate those with lived experience into volunteer outreach (with the hope to built capacity to eventually compensate)

Priority: N/A-