

Emergency Housing Vouchers: Partnerships for Success Transcript
May 18, 2021

Janis Ikeda: hi everyone, I see our participant number is climbing so i'm just going to give it another minute while everybody gets into the webinar.

Janis Ikeda: And then we'll get started.

Janis Ikeda: Alright, I see that more folks are joining us but we've got a lot to cover today so we're just going to get started, welcome to the webinar today i'm genesee Quetta.

Janis Ikeda: From CSC i'm excited to welcome you to today's webinar, which is part of a series designed to help public housing agencies continuum of care.

Janis Ikeda: But come service providers and other Community partners understand more about the exciting emergency housing graduate program so just a couple of notes before we get started.

Janis Ikeda: You know we've been doing a couple of webinars hopefully you have been on some of them and gotten some basic information, if not the recordings and slides are available.

Janis Ikeda: For some of them at had that gov slash slash hv which we just put the link to in the chat and, yes, the slides will be for this webinar as well as the recording will be made available there as soon as they can be.

Janis Ikeda: just another note, this is a new program each fees and we know that you've had a lot of questions in the other webinars and in the HP email box.

Janis Ikeda: So just know that head is working as quickly as possible to respond to these incoming questions.

Janis Ikeda: there's going to be a Frequently Asked Questions document posted this week at the website that Emma posted.

Janis Ikeda: And that's going to be updated weekly as we move forward, and in addition there's going to be office hours by pH starting.

Janis Ikeda: tomorrow, Wednesday, the 19th from two to 3pm Eastern, so this is going to be a chance for you to call in directly and have your questions answered in that setting.

Janis Ikeda: So, if your question isn't answered in today's webinar look out for the frequently asked questions document the office hours or future webinars.

Janis Ikeda: So just some quick logistics this session is being recorded.

Janis Ikeda: You are all muted, so if you have trouble also if you have trouble connecting to the audio you can use the phone number that's listed here.

Janis Ikeda: The chat is disabled, but you can submit questions through the Q amp a box, so we have had staff who are working behind the scenes to answer those questions.

Janis Ikeda: And we will try to have some time for live Q amp a where we can answer some of those questions as well.

Janis Ikeda: If you're having any technical issues just submit it through a question in the Q amp a box also even though participant chat is disabled keep an eye out there, because we will be posting links that are on the slides and any other important information in there for you.

Next slide.

Janis Ikeda: So just quickly welcome again if you haven't attended any other emergency housing voucher webinars this just want to let you know that the series is being brought to you by hud.

Janis Ikeda: See sh the corporation for supportive housing and tack, the technical assistance collaborative so today the presenters will be me as well as my colleagues Hannah Roberts and Emma Chapel from CSC.

Janis Ikeda: Really excited to talk to you all today about our specific topic which is on targeting so.

Janis Ikeda: Just a quick overview of the other upcoming webinars, this is the fourth in the series.

Janis Ikeda: On Thursday we're going to be talking about pairing services and emergency housing vouchers, which I know it will be a popular topic.

Janis Ikeda: Next week we're going to talk coordinated entry and emergency housing vouchers, and then, finally, the week after that we'll be talking about how to make the most of emergency housing voucher waivers made available for the notice.

Janis Ikeda: To really expedite lease ups and to serve people who might not have been able to be served with public housing agency resources in the past excited.

Janis Ikeda: So, just a quick poll about who's listening today are you a pha a continuum of care victim services provider or other.

Janis Ikeda: just going to give it about 30 seconds, just to give us a sense of who all is on today.

Janis Ikeda: Okay, so we've got a lot of public housing agencies we've got a good number of continuum of care, some big them service providers and some other so a really nice mix which is exciting, we want to make sure that this webinar can help all of the parties involved.

Janis Ikeda: Next slide.

Janis Ikeda: So just as a reminder, the emergency housing voucher notice requires PHDs to work with Community partners to determine how to target vouchers and.

Janis Ikeda: To accept direct referrals from coordinated entry and also strongly encourages PHDs to consult with continuum of care and other partners around how to determine.

Janis Ikeda: The best way to use the services fee and other resources to address leasing challenges for emergency housing voucher holders.

Janis Ikeda: So today we're going to be talking about how partners can do this work together to target emergency housing vouchers services fees and other resources to meet the breath of local needs.

Janis Ikeda: Excellent.

Janis Ikeda: So we hope that by the end of today's webinar you're equipped to have inclusive local conversations about the most strategic and equitable ways to target vouchers.

Janis Ikeda: Services fees and other resources so we're going to go into depth about this later, but first I just want to be super clear that when we talk today about targeting resources to priority populations.

Janis Ikeda: we're going to be focusing on what happens on the coordinated entry side in order to prioritize households for referral.

Janis Ikeda: This is not about the pha creating specific local preferences to prioritize once people have already been referred.

Janis Ikeda: So I know that this has been a little bit of an area of confusion, but this is the coordinated entry side that we're talking about right, how do we prioritize for the referrals that end up going.

Janis Ikeda: up so lots more on that soon, but first i'm going to turn it over to my colleague Emma who's going to provide us with a detailed reminder about each of the eligible population detailed in the notice.

Emma Chapple: It thanks Jen has been Thank you everyone for being here today, so first i'm going to do an overview of what who are the eligible populations for these vouchers.

Emma Chapple: hv eligible eligibility is limited to individuals and families who are homeless at risk of homelessness fleeing or attempting to.

Emma Chapple: Domestic violence dating violence, sexual assault stalking or human trafficking and recently homeless and for whom providing rental assistance will prevent the families homelessness or having high risk of housing instability.

Emma Chapple: So i'm going to go into a little bit more detail about what we mean when we're talking about all of those populations today.

Emma Chapple: we're going to start by what I mean by people experiencing homelessness This definition is the same definition, as is used in SG and a csv or continuum of care programs.

Emma Chapple: So for for all the pH is on the line, or people who are not part of co CEOs I encourage you to talk to your partners is they'll notice definition, well, it includes in.

Emma Chapple: families who reside and congregate and non congregate shelters reside in unsheltered situations and are at imminent risk of homelessness.

Emma Chapple: The second category is at risk, people who are at risk of experiencing homelessness and again, that is the same definition, as in the SG and CSC programs.

Emma Chapple: What we're talking about with the criteria of being at risk of homelessness and these are individuals or families who have less than 30% of the Am I.

Emma Chapple: do not have sufficient resources or support networks immediately available to prevent them from moving to an emergency shelter or another place defined in Category one of the homeless definition.

Emma Chapple: and have moved because of economic reasons, two or more times in the past 60 days or are doubled up because of economic hardship.

Emma Chapple: or their right to occupy their current housing or living situation will be terminated terminated within 21 days.

Emma Chapple: And this also includes people who live in a hotel or motel that is not paid for by charitable organizations for government programs.

Emma Chapple: People who live in overcrowded housing, for example, a studio with two people in a room or other housing, one and a half people per room.

Emma Chapple: Or are exiting a public institution so, for example, foster care health or mental health facility corrections program etc or is otherwise unstable a house and at an increased risk of homelessness as identified and the recipients approved COMP plan.

Emma Chapple: Little more information on this category of people at risk of experiencing homelessness other definitions include unaccompanied youth and children defined as homeless under another federal state statute, including the runaway and homeless youth and trafficking prevention act of.

Emma Chapple: Improving head start for school readiness act of 2007 violence against women reauthorization act of 2019 public health service Act, the Agriculture improvement act of.

Emma Chapple: Healthy hungry free kids act of 2020.

Emma Chapple: And so just a reminder these slides will be posted after this training and with the links that I know we're putting the links in the top now but um you can definitely.

Emma Chapple: dive into those in a little more detail and attend a future Q amp a as well, and ask some more questions take your questions about that.

Janis Ikeda: And I just want to quickly jump in and note that on those definitions, the links that you'll see there, and some of the actual citations are a little bit different from they are than what they are in the notice just because.

Janis Ikeda: The reauthorization of some of these acts change the place that they're located in US code, so this is the most up to date, that we have.

Emma Chapple: Okay, and now we'll talk about at risk for experiencing homelessness the other definitions also included our families and children with children and youth defined as homeless under the McKinney-Vento Homeless Assistance Act.

Emma Chapple: So homeless children and youth means individuals who lack a fixed regular and adequate nighttime residence.

Emma Chapple: The term includes children and youth, who are sharing the housing of other persons due to loss of housing economic hardship.

Emma Chapple: or a similar reason are living in hotels motels trailer parks or camping grounds, due to the lack of alternative adequate accommodations.

Emma Chapple: are living in emergency or transitional shelter or are abandoned in hospitals, it also includes children up to have a primary nighttime residence that is a public or private place not designated.

Emma Chapple: For order nor ordinarily used as a regular sleeping accommodation for human beings, as well as children youth are living in cars.

Emma Chapple: parks and public spaces abandoned buildings substandard housing bus or train stations or similar settings.

Emma Chapple: and migratory children, as defined in section 1309 of the elementary and secondary education act of 1965 as amended, who qualify as homeless, because they're living in circumstances described in this definition.

Emma Chapple: Okay, the third category is those fleeing domestic violence, so this is individuals or families fleeing are attempting to flee, domestic violence, dating violence, sexual assault trafficking or human trafficking.

Emma Chapple: Each may additionally be utilized to facilitate an emergency about an emergency transfer in accordance with the violence against women, act as outlined in the public housing administrations emergency transfer plan.

Emma Chapple: The fourth definition is people who were recently homeless, so this includes individuals and families who have previously been classified by a member agency at the CFC as homeless, but are not currently homeless, as a result of homeless assistance.

Emma Chapple: So I mean if they're not currently homeless, because they are receiving homeless assistance.

Emma Chapple: including financial assistance or services temporary rent rental assistance or some type of other assistance and where the CSP or continuum of care or its designee.

Emma Chapple: determines that the loss of such assistance would result in return to homelessness or the family, having a high risk of housing instability, this includes participants and rapid rehousing and permanent supportive housing programs.

Emma Chapple: i'm going to dive a little bit more deeply into these populations now and draw out a little bit more of who qualifies for these definitions.

Emma Chapple: So recently homeless individuals and families have big group of these folks are people who are bridging would be bridging from rapid rehousing programs.

Emma Chapple: So many individuals and families and rapid rehousing programs need long term rental assistance, but not intensive long term services and so for anyone.

Emma Chapple: Who isn't familiar with rapid rehousing rapid rehousing provides how a housing voucher for a set period of time, as well as services to help families.

Emma Chapple: and individuals acquire permanent housing so there's a time limit to when those vouchers, how long those vouchers can last and these families do qualify.

Emma Chapple: Under under this definition as the recently homeless individuals and families.

Emma Chapple: So bridging to an HIV could stabilize such a household to ensure that they do not return to homelessness for experienced a high degree of housing instability when their rapid rehousing assistance ends.

Emma Chapple: So we're going to circle back later in this webinar but we're really talking about bridging with this population, which means they have.

Emma Chapple: they currently have rental assistance that is going to run out and so you could replace this this assistance with an HP that won't run out and we'll we'll bring the stability to the family, so that they don't return the homelessness.

Emma Chapple: there's another group and the recently homeless individuals and families group which is people who are moving on from PS H and PS PS age, I mean permanent supportive housing.

Emma Chapple: Permanent supportive housing programs are not times i'm going to, and so they that's why they're called permanent they they provide housing indefinitely.

Emma Chapple: But some tenants reached the point where they no longer want and need the intensive services that come along with permanent supportive housing because permanent supportive housing combines.

Emma Chapple: indefinite housing vouchers with indefinite long term intensive services so some people and permanent supportive housing get to a point where they no longer need the long term, intensive services.

Emma Chapple: But they still require the rental assistance, because they won't be able to afford housing without long term permanent rental assistance.

Emma Chapple: So in this case HP is can be a great opportunity to help willing permanent supportive housing tenants move on to an HP that can support.

Emma Chapple: independence and choice for tenants, who are ready and desire to move on from permanent supportive housing, while freeing up space and permanent supportive housing for people who would most benefit from it.

Emma Chapple: important to note that moving on from supportive housing is something that has been done before and it's something that has often come with a program to help that happen for tenants.

Emma Chapple: So there are moving on initiatives there's many examples of successful moving on initiatives and different systems.

Emma Chapple: These initiatives connect tenants with affordable housing and other financial resources and provide transition supports.

Emma Chapple: To set individuals up for long term stability and success after permanent supportive housing.

Emma Chapple: So it's these they no longer need the long term, supports that they probably still need short term supports to help them with this transition, as it can be a big transition for folks.

Emma Chapple: And so here's some two great links on moving on you can learn more about moving on in in these on these pages i'm ahead exchange and we're also going to talk about the population and a little bit more depth later on in the webinar.

Janis Ikeda: hey thanks a mom.

Janis Ikeda: So, as you can see that eligibility categories are really broad right, and no one is receiving enough vouchers to meet the needs of everyone who's eligible.

Janis Ikeda: Under these four definitions so that's the reason we're here today to really talk about how to strategically target these vouchers your service fee and other resources to meet your local needs next slide.

Janis Ikeda: So just to take a step back it's important to remember that emergency housing vouchers, are one of many resources that your community has available to house people who are experiencing or at risk of homelessness or fleeing domestic violence.

Janis Ikeda: trafficking, sexual assault so it's important to understand how these vouchers fit into your local landscape and how they can you know meet whatever needs are pressing in your community.

Janis Ikeda: But just one thing to point out about these resources is that a lot of the funds that have been made available recently are for time limited and short term programs.

Janis Ikeda: which makes each fees which can provide this long term rental assistance, a really special resource for continuum of care and others who have been struggling to fill the gaps for people who really need longer term rental assistance next slide.

Janis Ikeda: So last year as a cold, it was.

Janis Ikeda: You know, impacting communities and there were a lot of funds coming out through the cares act and other resources.

Janis Ikeda: have urged communities to develop a targeted rehousing strategy that could be used to make decisions about how to use these funds, especially those emergency solutions grant funds that a lot of continuum.

Janis Ikeda: of care and other communities right that large allocations up last year, so you can think about using a similar process.

Janis Ikeda: To understand how emergency housing vouchers can fit into either an updated or new rehousing strategy for your community, so this.

Janis Ikeda: visual is available through the link that you see in the chat there.

Janis Ikeda: But just quickly right the key steps are gathering your change agents your leadership team right and we're going to talk a lot more about what inclusive decision making looks like.

Janis Ikeda: Then you're going to be focusing on what the vision is right and articulate that vision using data to understand what your landscape of needs is locally.

Janis Ikeda: And how you can use resources, including emergency housing vouchers, to improve outcomes in your community.

Janis Ikeda: Next is planning with accountability, which is exactly what developing the emergency housing voucher Memorandum of Understanding.

Janis Ikeda: or ml you will help you do and then finally implementation, which you know with the mo you, you can sort of keep refining as you go and it's going to help you with this.

Janis Ikeda: And it's going to help inform that that shift stage of you know evaluation revisiting the plan and repeating the cycle all over again.

Janis Ikeda: Excellent.

Janis Ikeda: Okay, so, as I mentioned at the beginning of the session, when we talk about targeting today we're talking about how eligible households will be prioritized by the coordinated entry system for referral.

Janis Ikeda: not really about local preferences, because this is where the the meat of the targeting has to come is through coordinated entry.

Janis Ikeda: Right so coordinated entry systems need to have a prioritization system in order to determine who is next for referral.

Janis Ikeda: And the idea here is that PhDs and co CEOs will work together to make sure that CEOs fees are only sending referrals for a reasonable number of households, based on what resources are available.

Janis Ikeda: So the.

Janis Ikeda: mo you should should talk about how household they're going to be prioritized by coordinated entry.

Janis Ikeda: So to answer some questions that have come up in the other webinars and through the mailbox.

Janis Ikeda: This can include targeting specific numbers of vouchers to certain eligible populations, but once again, this will happen at coordinated entry and the cmc side.

Janis Ikeda: Not the pha side, but you still have to work together to come to that agreement for the mo you.

Janis Ikeda: So we have a couple of examples here, but there are many more, but, for example, if you have a lot of households, who recently experienced homelessness who are in rapid rehousing.

Janis Ikeda: But maybe their incomes are very low they've experienced multiple previous episodes of homelessness or have other factors that make them at extremely high risk for re entering homelessness when that subsidy ends that could be a population that you're targeting.

Janis Ikeda: or household to meet the mckinney vento definition of homelessness and you know can receive services through Department of Education funding that might be another.

Janis Ikeda: Population that you want to prioritize for CFC referrals or households, who are experiencing or at risk of homelessness or living in these conditions that are overcrowded that put them at greater risk of contracting.

Janis Ikeda: Right, so there are many other ways that you can target populations right but it's important to note that you don't have to just target one specific.

Janis Ikeda: category or even sub category, you could target multiple priority populations, depending on you know what your community's needs are.

Janis Ikeda: And you can be really specific in your focus, but you need to be really clear about that in the mo you.

Janis Ikeda: And it needs to be clear that this is how the continuum of care is going to prioritize household for referral.

Janis Ikeda: As well as other partners like if you are partnering with victim service providers anti human trafficking organizations or others right that also needs to be detailed in that DEMO you.

Janis Ikeda: excited.

Janis Ikeda: So just want to review a couple of the key decision points that the pha your continuum of care.

Janis Ikeda: become service providers and any other partners involved in the mo you are going to need to come to an agreement on as they put together that Memorandum of Understanding.

Janis Ikeda: So you'll need to highlight what subpopulations within the eligible populations are going to be prioritized for assistance.

Janis Ikeda: By the continuum of care and the coordinated entry system for referral right, as well as what other partnerships may be used to identify households for referral.

Janis Ikeda: For example, if the coordinated entry system is not able to identify people who are survivors of domestic violence or fleeing domestic violence, sexual assault human trafficking right then that partnership or direct referrals would need to be laid out in the mo you.

Janis Ikeda: you'll also need to lay out how those services and assistance well will be offered with the HP services be to help address lease up barriers.

Janis Ikeda: and other services that are going to be provided to emergency housing voucher households how they're going to be funded and who they're going to be provided by and we'll talk a lot more about that on Thursday in our services webinar.

Excellent.

Janis Ikeda: i'm going to turn it over now to my colleague Hannah who's going to set us with some grounding on racial equity and inclusive planning and then we will jump after that into more of how this work can look locally.

Hannah Roberts (she/her), CSH: Thanks Janice and Before we continue with those considerations on how to most strategically use emergency housing vouchers.

Hannah Roberts (she/her), CSH: i'm just going to talk for a few minutes about the importance of thinking about racial equity and who should be at the table as your Community makes decisions about emergency housing vouchers.

Hannah Roberts (she/her), CSH: So racial equity can be described as the condition that would be achieved if racial and ethnic identity, no longer statistically predicted outcomes, such as rates of homelessness health outcomes, life expectancy or justice involvement.

Hannah Roberts (she/her), CSH: This condition, of course, does not currently exist and, as you can see here black people Hispanic and my next people and native American Alaska native native hawaiian and Pacific islanders are all over represented among people experiencing homelessness.

Hannah Roberts (she/her), CSH: We know that there are many barriers that can limit access to housing for people experiencing homelessness especially people of color.

Hannah Roberts (she/her), CSH: Emergency housing vouchers and other new resources provided an opportunity to narrow the gap on current inequities driven by structural and systemic racism.

Hannah Roberts (she/her), CSH: The fact that these managers target people experiencing homelessness and housing instability and people who have recently experienced homelessness.

Hannah Roberts (she/her), CSH: provides an opportunity for us to drive impact in a way that promotes racial equity.

Hannah Roberts (she/her), CSH: strategic use of service fees waivers and other resources to address barriers can help make it easier for people of color who received these vouchers to be successful and leasing up them.

Hannah Roberts (she/her), CSH: On the other hand, if communities do not consider how their decisions make differentially impact people based on race, they risk deepening racial inequity that already exists in the Community.

Hannah Roberts (she/her), CSH: And while we just highlighted race here it's also important to note that people with disabilities LGBT Q plus identifying individuals and other people from historically marginalized populations.

Hannah Roberts (she/her), CSH: also face inequities driven by structural and systemic oppression it's important to think about intersectionality as well the way multiple forms of oppressions for overlapping identities compound and deepen and equity next slide.

Hannah Roberts (she/her), CSH: here a few of the things you can do to begin to Center considerations of equity in your planning.

Hannah Roberts (she/her), CSH: First, work to understand and track local inequities and rates of outcomes which is homelessness exits from homelessness.

Hannah Roberts (she/her), CSH: referrals to permanent housing and success in leasing up vouchers.

Hannah Roberts (she/her), CSH: And second content conduct a racial equity impact assessment to examine how different racial and ethnic groups will likely be affected by proposed funding decisions.

Hannah Roberts (she/her), CSH: Processes programs and policies and identify ways to advance equity and we've included several links that will drop into the chat for resources, you may find helpful and completing this analysis in your local communities, look fine.

Hannah Roberts (she/her), CSH: that's we want to talk for a few minutes about what it means to create an inclusive planning and decision making process for emergency housing vouchers, and why it is so important to achieving the best outcomes possible.

Hannah Roberts (she/her), CSH: The process for targeting emergency housing vouchers and other reasons resources should be inclusive, meaning that the people who are most directly understanding of and most impacted by the program and policy policies should be involved in every step of the process.

Hannah Roberts (she/her), CSH: People who have unique expertise to guide your planning and decision making will include but are certainly not limited to people of color who are disproportionately impacted by homelessness and COPA.

Hannah Roberts (she/her), CSH: As well as people with lived experience meaning those who are experiencing or have experienced homelessness like fine.

Hannah Roberts (she/her), CSH: So how to get started public housing authorities and continuum of care are already expected to engage community leaders and people with lived expertise in their agencies planning processes.

Hannah Roberts (she/her), CSH: now's a great time to tap into existing efforts and launch more inclusive planning efforts, where they don't already exist.

Hannah Roberts (she/her), CSH: So we've included a few starting potential starting places here, for example, tapping into existing advocacy groups here public housing authority has a resident Advisory Board.

Hannah Roberts (she/her), CSH: To see boards are required to have Members who have lived experience and expertise on homelessness your committee may also have committees, led by people with live expertise, including us action boards and those are all great places to go for folks that have expertise in your community.

Hannah Roberts (she/her), CSH: You should also engage a diverse range of both funded and non funded agencies homeless service and other service providers.

Hannah Roberts (she/her), CSH: and staff who play a variety of roles within agencies and you should also engage diverse agencies and staff, including culturally specific organizations and those with people of color and LGBT Q leadership.

Hannah Roberts (she/her), CSH: neck fine.

Hannah Roberts (she/her), CSH: And some additional potential engagement strategies could include creating new employment positions and paid opportunities for people with lived expertise.

Hannah Roberts (she/her), CSH: To support emergency housing Dr planning and implementation partnering with Community based and grassroots agencies with close and trusted relationships with people experiencing and at risk of homelessness.

Hannah Roberts (she/her), CSH: i'm engaging program participants themselves who have lived experience within shelters rapid rehousing programs permanent supportive housing programs and other relevant programs.

Hannah Roberts (she/her), CSH: And we've also included another link here that will share giving guidance on integrating persons with lived experience and efforts to prevent homelessness excited.

Hannah Roberts (she/her), CSH: And next wave included some specific action steps that your unity could take to create a more inclusive process so first is we've.

Hannah Roberts (she/her), CSH: touched on already inviting people with lived expertise and people of color to your emergency housing voucher planning and implementation team and create an inclusive decision making process.

Hannah Roberts (she/her), CSH: You should also collaboratively review data and inventory existing housing services resources with those with expertise on these topics and work together to identify and fill gaps.

Hannah Roberts (she/her), CSH: And another thing you could consider is organizing virtual town halls focus groups surveys and other feedback mechanisms that would allow you to share information in a transparent and accessible manner.

Hannah Roberts (she/her), CSH: And solicit feedback from stakeholders who can inform key decision points in your process.

Hannah Roberts (she/her), CSH: And again, we have a couple of links that will share here to help with this process.

Hannah Roberts (she/her), CSH: Next slide.

Hannah Roberts (she/her), CSH: And we'll close out on this topic of the webinar with the poll question and we're interested to hear from you what strategies that you think your community would be most interested in pursuing to create a more inclusive process.

Hannah Roberts (she/her), CSH: So we'll keep this open for about 30 seconds or so your options here are engaging your public housing authorities resident Advisory Board members.

Hannah Roberts (she/her), CSH: Engaging CSE Members with lived expertise identifying and engaging Community based grassroots and or culturally specific organizations hosting an open meeting to share information solicit feedback and completing a racial equity impact assessment.

alright.

Hannah Roberts (she/her), CSH: So we got a good mix here about 6% of folks thinking of engaging resident Advisory Board members 33% engaging folks within their CSC who have lived expertise about the same amount engaging Community based grassroots and culturally specific organizations.

Hannah Roberts (she/her), CSH: 14% considering an open meeting to share information and solicit feedback and 15% completing a race racial equity impact assessment.

Hannah Roberts (she/her), CSH: So, thank you very much for your feedback that's helpful for us to hear, and I will turn it back over to janice.

Janis Ikeda: Great thanks so much Anna.

Janis Ikeda: Next slide.

Janis Ikeda: So, as you start to think about your rehousing strategy and priority populations, there may be a couple of things at the top of your mind So these are a few things that ta providers have been hearing about a lot in communities right now.

Janis Ikeda: Right, so the need for permanent supportive housing units or other resources for people who are experiencing homelessness or maybe have been placed in rapid rehousing but who really need long term supports.

Janis Ikeda: And on the other side of that tenants who don't want or need intensive services, but are kind of stuck in permanent supportive housing, because they need rental assistance so that's a moving on population that Emma was talking about before.

Janis Ikeda: We are also hearing that there are a lot of people who have been placed in rapid rehousing through emergency solutions grant Corbett funds.

Janis Ikeda: And our risk of reentering homelessness when rental assistance and.

Janis Ikeda: We know that communities have temporary nine congregate shelters, that they are thinking about winding down at some point and needing to exit participants out of their to permanent housing destination, so they don't have to go back to the shelter or the street.

Janis Ikeda: we're also hearing that a lot of communities need resources to help move people experiencing unsheltered homelessness in and can't meds or other situations to enter permanent housing excited.

Janis Ikeda: So, although this some of those gaps or others may be at the top of your minds at the moment.

Janis Ikeda: In order to really make a strategic decision about how to target resources it's going to be important to look at your data right so not just what are the big things that we're talking about now, but what is our data telling us.

Janis Ikeda: So we have a couple of tools and guides listed here who can that can help you better understand what your local needs might be and how each piece can fit into that tapestry of available funding to meet local needs and improve outcomes.

Janis Ikeda: And we'll put the links to those in the chat.

Janis Ikeda: So next you know what are the communities priorities after you look at data you're thinking about all this you're using an inclusive planning group, like Anna talked about to do so.

Janis Ikeda: you're going to want to think about what are your priorities, what are the priorities that are already laid out in your communities Consolidated Plan and other key strategy documents.

Janis Ikeda: And how have your priorities shifted or evolved with coven 19 how did they shift at the beginning of the pandemic and how might they be different now than they were a year ago.

Janis Ikeda: Right and you're making sure that the people most impacted by homelessness housing instability coven 19 structural racism that they're all involved in discussions about priorities.

Janis Ikeda: Next.

Janis Ikeda: Another key consideration that you're going to want to think about is timing and timelines of everything so.

Janis Ikeda: How do you balance this urgent need to get Lisa going get people into housing with the time that it's going to take to really ensure that vouchers and other resources are being used strategically and equitably.

Janis Ikeda: you're going to want to think about short term and long term needs, and how emergency housing vouchers fit in here right understanding that this is a very specific program, these are not recurring vouchers like regular housing choice vouchers.

Janis Ikeda: Hopefully you get folks into these vouchers, and then they remain stable the House right and you're not refilling them, so how does this.

Janis Ikeda: resource fit into what you need to do right now in your Community and also think about what are some realistic expectations for timelines for the different target populations.

Janis Ikeda: Right, so if you have people who need to bridge out of rapid rehousing and they can transition in place in their current unit right, you might be able to get them least up pretty quickly.

Janis Ikeda: If you are thinking about you know other populations, it might take a little longer to identify them to you know, create sort of a way to bring them into the coordinated entry system if you don't have a good way to do that already.

Janis Ikeda: If you have people who are moving on from permanent supportive housing and they're in a safe base building and they need to find another unit to move out that's going to take a while to so it's just important to think about timelines and be realistic, as you make these different plans.

Janis Ikeda: excited.

Janis Ikeda: And then another consideration is services and we're going to talk all about this on Thursday.

Janis Ikeda: But you're going to want to work in partnership with people with lived experience with your frontline staff.

Janis Ikeda: Your CSC and other Community providers the pha and other stakeholders to really get a sense of.

Janis Ikeda: You know of populations that we've talked about prioritizing, what are the service needs right, what are the short term needs to help them least up and get into that unit and stabilize.

Janis Ikeda: And what ongoing needs Might there be right and what resources do we have available to meet those needs, whether it's from.

Janis Ikeda: The phrasing this CC providers or other Community partners right and think about who's eligible and how households can access them.

Janis Ikeda: Because you need to see if you have a particular target population that's going to need really long term.

Janis Ikeda: Intensive services and you don't have those available in the Community you're going to need to think about how do we get them.

Janis Ikeda: Or is there, another way to sort of focus that population or say permanent supportive housing a really intense resources you already have you know and think about other populations here.

Janis Ikeda: So just thinking about services is going to be a really important consideration and we will talk lots more about that on Thursday.

Janis Ikeda: So I'm just going to turn it over to Emma to talk through a couple of considerations for that fourth population people who were recently homeless.

Emma Chapple: So now we're going to talk about considering how to use us in HP resources for people bridging from our age, also known as rapid rehousing.

Emma Chapple: So when we're talking about this population, we have to remember that it's ideal for those who are most likely to re enter homelessness without continued housing assistance.

Emma Chapple: But do not need the intensive housing based services, so this probably applies to quite a few people in rapid rehousing programs.

Emma Chapple: So there folks who who need the financial assistance but don't need the long term, intensive supportive services that are part of permanent supportive housing.

Emma Chapple: individuals and rapid rehousing may wish to transition in place, for they may want to move to a new home, and so you should be aware of both possibilities and their case manager, the rapid rehousing case manager can work with them on that.

Emma Chapple: Is not question about this in the chat and so habitability standards used for rapid rehousing are slightly different.

Emma Chapple: than HQ s some tenants may want to transition in place, but may not be able to do so, because their unit doesn't fit HQ is you know won't won't reach those standards.

Emma Chapple: So it's something that it's really important for referee has, in case managers to walk through and to enter consider with the individuals that they're working with.

Emma Chapple: Hopefully, if people want to you know transition in place will be able to do that, but that won't be possible for everyone, some people will need to find a unit that meets those standards.

Emma Chapple: And you know again rapid rehousing is does have the added benefit that there are rapid rehousing case managers that are currently working with these folks.

Emma Chapple: Who can provide the short term services to help them with the move into this permanent voucher situation, so I think there are a lot of.

Emma Chapple: individuals and families and rapid rehousing for whom HP vouchers, will be a you know this will be a really great fit and a really wonderful opportunity for these individuals and families.

Emma Chapple: And so now it's important to consider how to use https for people moving on from permanent supportive housing.

Emma Chapple: So this this situation, I think, is a little bit more complicated it's ideal for the most stable tenants who do not need intensive services.

Emma Chapple: But still need rental support to maintain housing stability, as I said at the beginning of the webinar.

Emma Chapple: But I think it's really important to be aware of that permanent supportive housing is is permanent for a reason it's really designed for people who.

Emma Chapple: likely will need the combination of intensive services and and you know housing vouchers, for a very long time, if not for the rest of their life.

Emma Chapple: And so it's important that people who are living in permanent supportive housing everyone in permanent supportive housing should have the option and the opportunity to move on to another stable housing situation if they feel that they no longer need permanent supportive housing.

Emma Chapple: But it's also important for systems to be aware that that.

Emma Chapple: might not be the case for most people in permanent supportive housing within your system.

Emma Chapple: it's probably a small group of people who are in permanent supportive housing, who are going to you know who feel like they don't need those intensive services anymore, who are going to be looking on to a different option.

Emma Chapple: And it's very important that that moving on process is voluntary, that no one is being pressured or kind of forced to move out of permanent supportive housing and into an HP situation.

Emma Chapple: So there's a You know, as I said earlier, there are a lot of moving on programs currently working in the country and moving on initiatives.

Emma Chapple: And for these moving on initiatives that kind of already have the infrastructure and.

Emma Chapple: The culture to set up these ah fees in a way that that can be really beneficial to people who are looking to move on to permanent supportive housing.

Emma Chapple: move on from permits for housing, excuse me if there isn't currently a moving on initiative in your system.

Emma Chapple: We recommend that you start small be conservative and determining the size for the program because.

Emma Chapple: You know, as I said, most people in permanent supportive housing, you know, are going to probably stay and permanent supportive housing and that's probably the right fit that that housing.

Emma Chapple: model fits their needs, but it's still important to provide the option for people who do want to move on and are you know to feel like they don't need those types of services anymore.

Emma Chapple: it's really important to use a standardized transparent assessment process and she'll work in partnership with interested tenants, to help them make an informed.

Emma Chapple: decision about if they would like to pursue so again, this should all be driven by the tenant.

Emma Chapple: People move on from parents supportive housing, because they want to move them, not because the system needs to open up more primitive part of housing unit so it's important for people to be informed about what that process would be like what it entails.

Emma Chapple: At the benefits to Moving on, as well as the differences, maybe some of the things that would be giving up if they move on from permanent supportive housing.

Emma Chapple: it's also really important to remember that a voucher alone is probably not enough to move someone on from supportive housing it's important to have flexible resources and robust transition supports.

Emma Chapple: To help set tenants up for long term stability and success.

Emma Chapple: So those transitions supports are really essential and just because someone needs transition supports doesn't mean that they aren't ready to leave the long term.

Emma Chapple: kind of housing, you know stability supports that are part of permanent supportive housing.

Emma Chapple: But it just acknowledges that that once you leave here and supportive housing it's a very different living situation than people who are currently in permanent supportive housing and so having.

Emma Chapple: A robust transition that really you know helps people find new housing, make sure that they have everything set up.

Emma Chapple: So that they don't fall back into homelessness is is really essential to making sure that moving on programs work, so you know we will be sending this out after.

Emma Chapple: This training, I know we put it in the chat earlier, but we have been doing a whole series on moving on so if anyone is looking into using.

Emma Chapple: ESP vouchers for moving on I really encourage you to check out that webinar series which goes into a lot more detail about the services and the transition supports.

Emma Chapple: That go into this, but it's also a wonderful opportunity for systems to have another permanent housing.

Emma Chapple: option for people who are living in permanent supportive housing and don't don't feel like they need to be living in permanent supportive housing anymore, but still need to have permanent housing.

Emma Chapple: Okay, and then coordinated entry referrals and prioritization PR public housing authorities must retain a separate waiting list php referrals and applicants.

Emma Chapple: Accept direct referrals from coordinated entry and work with the CSC and other referral agency partners to manage the number of referrals and the size of the HP waiting list.

Emma Chapple: In the mo you a pH is an seo seo should outline the eligible population for HP as well as how eligible households will be prioritized for referral to the HP program and again that prioritization happens in coordinated entry, not on public housing and.

Emma Chapple: Another consideration for prioritization is that prior possible prioritization factors may include but are not limited to people who are at most risk are most impacted by coven 19.

Emma Chapple: As a you know, has been a big focus on a big population currently and it's important to keep that in mind as well, and we actually go to the next slide these.

Emma Chapple: People living in environments were practicing social distancing or taking other preventative measures may be particularly challenging so you know people in congregate shelter, for instance.

Emma Chapple: households with zero or extremely low income is also something really important to consider.

Emma Chapple: Can we be should assess, who is represented and not represented and potential priority populations and CS rapid rehousing sheltered and unsheltered et cetera.

Emma Chapple: To promote an equitable approach so really think through you know who are you seeing who who needs housing, who are you.

Emma Chapple: Seeing would be represented and the populations that you're prioritizing and who also it's very important to think about who might be left out.

Emma Chapple: And that's why that inclusive Community planning really talking to people who have lived experience, who are you know from the cultural.

Emma Chapple: Organizations that represent communities that are the most impacted by by covert it's really important to have an inclusive planning process because.

Emma Chapple: Those those stakeholders will help you think through who's missing who's gonna you know, making sure that people aren't falling through the cracks making sure that your prioritization is really catch all the people that you want to catch.

Emma Chapple: And it's also considered what services are available to meet the needs for priority populations and that services piece is a bit tricky it's a bit complicated and we'll be presenting on Thursday.

Emma Chapple: How to think through services, most of those are going to be a vocal service is, and so, how to think through what services are available in your system and how to connect the people who need it to the appropriate services for them.

Janis Ikeda: Please he thinks i'm i'm so next slide just going to talk through some next steps.

Janis Ikeda: Okay, so I think there were some questions in the chat about different timelines and things so just so you know PhDs are encouraged to respond to hud's notification that they were invited to accept these vouchers as soon as possible, but no later than may 24.

Janis Ikeda: PhDs that except the vouchers must enter into an mo you with their CC no later than July 31 2021.

Janis Ikeda: and

Janis Ikeda: Other immediate next steps are really to continue partnering conversations that hopefully have started between pH as CEO sees victim service providers and others.

Janis Ikeda: and make sure that your Planning Team as you discuss is inclusive of people of color and people with lived experience like we talked about earlier today.

Janis Ikeda: Also at this point, you can be reviewing available data from the sources, we talked about like Stella and other information to identify what your needs are and begin talking about this discussion points related to targeting resources excellent.

Janis Ikeda: This is a reminder of the slide we had earlier around some of those key decision points that you're going to want to come to with your partners right.

Janis Ikeda: So, which populations eligible for emergency housing voucher assistance are going to be referred by the continuum of care.

Janis Ikeda: Right so as a reminder those eligibility categories are defined by Statute but that mo you should really outline how households are going to be prioritized for referrals by coordinated entry.

Janis Ikeda: Or the db you know victim service provider partners that you might have direct referral partnerships with for referral to the public housing agency.

Janis Ikeda: So also you're going to want to talk about services and assistance to be offered under the HIV services fee right how you're going to meet your specific local needs using that funding.

Janis Ikeda: and also what other services might be provided to emergency housing voucher participants.

Janis Ikeda: So these are decision points or read resources targeting right there other things that are going to have to go into that me tell you.

Janis Ikeda: Something i've seen some questions come in about is around coordinated entry and how this is all going to work so as a reminder next Tuesday will be our coordinated entry webinar.

Janis Ikeda: And we're going to really dig in on all the changes that you can make there to make sure that you're prepared for emergency housing vouchers.

Janis Ikeda: excited.

Janis Ikeda: So a few other quick next steps right as you start to think about coordinated entry ahead of that webinar next week and you know you can come with questions.

Janis Ikeda: Think about what your data might be telling you about how your current prioritization tool is working, you know, did you introduce code related factors like many communities did last year.

Janis Ikeda: Look at your data, how is that working who's getting referred break this down by race and ethnicity, to understand that as well.

Janis Ikeda: Right who's getting referred to what type of housing who's returning to homelessness who's still in your system.

Janis Ikeda: and think about any changes that you might need to make to that current prioritization process to really effectively and equitably target emergency housing vouchers in this current environment.

Janis Ikeda: And just consider whatever changes might be needed for access and assessment processes to reach different target populations that are prioritized in your mo you.

Janis Ikeda: And to advance equity and expedite referrals and I know that that is just a.

Janis Ikeda: Huge thing to drop out there, that a lot of communities are not going to know you know what how to implement, so we are going to be talking about that in that webinar next week, and also, you can reach out to your head field office.

Janis Ikeda: To the HP email box or you know to to providers that you work with to help you understand you know what to do, around coordinated entry if you're concerned about capacity or how you can streamline to make changes for these vouchers.

Janis Ikeda: Next slide.

Janis Ikeda: So next steps for moving on initiatives specifically just want to note, you know, am I talked about a lot of the resources before.

Janis Ikeda: But there are a lot of existing moving on initiatives, who might be positioned to use emergency housing vouchers to actually scale or expand their programs.

Janis Ikeda: So, if this is the case, and you have a moving on Program.

Janis Ikeda: Look at that waitlist if you have one and think with providers about you know what unmet need there might be for vouchers, both from people on the waitlist and maybe people who haven't been assessed yet.

Janis Ikeda: you're going to want to engage people who have moved on from permanent supportive housing to learn about their experiences and how the program might need to be changed.

Janis Ikeda: We did this a moving on focus group with people with lived experience of moving on both through programs and without programs before we started the hud.

Janis Ikeda: Moving on webinar series and we learned a ton from participants about you know what was good, what they wish they had for that transition, you know what really didn't go well.

Janis Ikeda: And you're gonna want to take a look at some existing policies and procedures around you know how you're doing assessments referrals transition supports aftercare and financial support.

Janis Ikeda: And we're going to talk more about assessment stuff and referrals in that coordinated entry webinar to stay.

excited.

Janis Ikeda: Okay, so just before we get into larger questions and answers a reminder that the next webinar is going to be on Thursday, but there will be office hours.

Janis Ikeda: Tomorrow, so an email was sent yesterday to public housing agency executive directors and the link for the office hours can be found there as a reminder, these are.

Janis Ikeda: Public and Indian housing pih you know office hours so pha executive directors should have that link and if you have not received this email and you're a pha you can request the link using the HP inbox the CRC office hours are held on Friday afternoons for stamps folks.

Janis Ikeda: We have two other webinars after services like I keep mentioning coordinated entry and emergency housing vouchers is going to be a great one.

Janis Ikeda: Especially for continuum of care it's going to be particularly relevant for you, that will be next Tuesday and then a week from then we'll be talking about making the most of waivers to expedite referrals and serve new populations.

Janis Ikeda: Excellent.

Janis Ikeda: We keep mentioning the emergency housing voucher email box and I know we put the link in the chat, but we can put it there again just remember you can email your questions to HP at had that gov.

Janis Ikeda: Also, the notice is linked here and the hud HP web page, which keeps getting updated.

Janis Ikeda: That web page is where you're going to find the frequently asked questions document when it comes up and any updates that come through there.

Janis Ikeda: there's a great resource on there that crosswalks PhDs and co sees in case you need to find partners for your geographic location.

Janis Ikeda: And all the links to the upcoming webinars and all the materials from past webinars as well as recordings will be available there that's really important resource to just have bookmarked.

excited.

Janis Ikeda: Just a few resources for centering considerations of racial equity in your planning, I know we talked a lot about that today just wanted to highlight a few resources here and we'll put the links to the chat.

Janis Ikeda: And so we have two resources specifically here and then also had exchange has a racial equity page, which just has a lot of different resources available there.

Janis Ikeda: Excellent okay great, so now we are at the exciting question and answer time which I know that we have lots of questions that have come in so i'm just going to take a look and see.

Janis Ikeda: Where we're going.

Janis Ikeda: So there's a question here about engaging people with lived experience.

Janis Ikeda: How do you engage persons who are actively experiencing homelessness in planning discussions, while also being sensitive to their ongoing housing instability.

Janis Ikeda: Asking persons who are actively experiencing homelessness to give their time and energy towards these planning discussions could be seen as a bit insensitive and lacking grace and so i'm going to just call on Hannah now to share response.

Hannah Roberts (she/her), CSH: And this great question obviously you want to carry out any recruitment efforts with sensitivity to the very traumatic experiences that people may be experiencing so just a few quick thoughts and we can drop some additional supports in the chat box and.

Hannah Roberts (she/her), CSH: One again tapping into existing leadership, you may already have in some communities people experiencing homelessness who.

Hannah Roberts (she/her), CSH: have signed on and have become advocates and leaders in your community to address homelessness and housing and stability and i've already done that work so.

Hannah Roberts (she/her), CSH: tapping into those folks as much as possible, to the extent that you may already be working hard in your community to do that is a is a great starting place if it's available to your community.

Hannah Roberts (she/her), CSH: Another few other things, to consider one Obviously it would be voluntary, presenting it as an option and a folks feel very empowered by having an opportunity to influence the.

Hannah Roberts (she/her), CSH: Policies and programs that impact them and impacts their peers, but others may not be in a place where that.

Hannah Roberts (she/her), CSH: is feasible for them or that they're interested in it, so making sure you're sharing clear information about what the opportunity is what you would be asking someone so that they can make an informed decision about whether or not they might want to participate.

Hannah Roberts (she/her), CSH: Obviously, making sure you have a plan for compensation just the same way, you know most.

Hannah Roberts (she/her), CSH: folks that would be in there on your team will be getting paid by their employer for their time to be there.

Hannah Roberts (she/her), CSH: Making sure that if you're engaging people have lived expertise and they're not otherwise being compensated that you have a plan either tapping into public or private funding to make sure that you're carrying now an inclusive planning process.

Hannah Roberts (she/her), CSH: Another best practice is checking with folks to make sure that you're meeting at times and spaces and using formats that are convenient to them and easily accessible to them.

Hannah Roberts (she/her), CSH: And then, of course, providing support to them throughout that process to make sure that they have everything they need and training the broader group.

Hannah Roberts (she/her), CSH: Whether they have lived expertise or not, or whether they're familiar with this planning process or not to make sure that everyone.

Hannah Roberts (she/her), CSH: Is on boarded to a process that's going to be more inclusive and that there's clear understanding amongst all of the stakeholders about.

Hannah Roberts (she/her), CSH: What that process is going to look like and what level of decision making authority that participants may have an informing what happens with emergency housing vouchers.

Hannah Roberts (she/her), CSH: that's a few things to consider, to start with, and I will try to quickly grab a couple other resources, I can drop into the chat.

We think.

Janis Ikeda: um so another question that's come up that we wanted to just talk through live is.

Janis Ikeda: This one, so our coordinated are coordinated entry system is focused on chronically homeless persons due to the large percentage of chronically homeless in our unsheltered population.

Janis Ikeda: Since there are many more eligible groups for emergency housing vouchers, would you recommend setting up an alternative coordinated entry system or what I think Jerry when.

You said.

Janis Ikeda: jumping.

Caroline Crouse: I think I actually.

Caroline Crouse: yeah sorry um so in terms of how to set up a system, so the coordinated entry process and system within your community is really just a program that helps you prioritize those were experiencing homelessness so.

Caroline Crouse: Definitely can mo you indicate who the most who the highest priority populations are who you would like to serve through the eh fees and that should be a conversation between the ages.

Caroline Crouse: And the Co CEOs and other stakeholders in the Community and at that point, you can refer you do not have to refer over your entire coordinated entry list but, rather, you should refer over approximately as many clients, as would meet area as for.

Caroline Crouse: Approximately as many clients, as for whom you have you possibly have vouchers for So if you have a waiting, if you have a coordinated entry list of 5000 and you have 100 each fees that the.

Caroline Crouse: mo you should explain and indicate who the priorities populations are for that, and then the coordinated entry system should only be sending over approximately 100 names for that.

Caroline Crouse: And when I say sending over I don't mean just sending over the names and then you're done with them, I mean there needs to be a lot of connection and warm handoff and supporting those clients it until leasing up.

Janis Ikeda: Thanks, and we will definitely talk about that.

Janis Ikeda: The warm handoffs and what happens after referral in that coordinated entry webinar.

Janis Ikeda: So I think that also answered a question about if the mo you can limit eligibility to a reasonable cohort since there could be you know 5000 households eligible for 100 vouchers.

Janis Ikeda: But just want to be clear right you're not limiting eligibility, you are determining who is prioritized for referral by coordinated entry to the pha.

Janis Ikeda: Okay, can I just take a look and see what other questions we might have.

Janis Ikeda: come in.

Janis Ikeda: So.

Janis Ikeda: Just a reminder, there is about past webinars that emergency housing voucher website that we put the link to the chat into the chat is where you can get the recordings of past webinars as well as the materials and they will all be posted there as soon as they are available.

Emma Chapple: As there's a question I wanted to address, which is someone was asking with about these vouchers, the question was are the vouchers so plentiful the vouchers.

Emma Chapple: will be available for tenants, who are housed and want to move, plus the homeless, that need housing and that's a great that's a great question and really highlights part of why.

Emma Chapple: Part of the benefit of moving on which is that it's, not just for the individuals who want to move on.

Emma Chapple: From permanent supportive housing from rapid rehousing it's not just giving that opportunity to do so, but then opens up more permanent supportive housing units for people who need them so.

Emma Chapple: There are people who are currently homeless, for whom the HP voucher is going to be the best.

Emma Chapple: You know resource for them, but then there are also people who are currently homeless, who really need.

Emma Chapple: Those permanent supportive housing supports those service supports and you know most communities do not have enough permanent supportive housing.

Emma Chapple: And so, if you're moving someone on using an HP voucher then that then opens up another permanent supportive housing.

Emma Chapple: spot for folks so it's not it's making sure that people are getting the housing, that is going to be most beneficial to them, not passing over people who are currently experiencing homelessness for people who are you know who are stable the House, it does built at the same time.

Janis Ikeda: So another question that's come up a number of times here, I think it might have been answered here, as well as in other points, but just wanted to see if anyone from hud wanted to talk about.

Janis Ikeda: You know the requirements for who is finding the mo you specifically on the CRC side, since there seems to be some confusion around that.

Caroline Crouse: i'm Caroline I can answer that um so the cmc should you know to see us take different forms, and it should just be whoever kind of makes the most sense from the cmc side, generally, it should be legally responsible entity that can actually sign and commit.

Caroline Crouse: The CFC to particular requirements.

Caroline Crouse: So, specifically, you know we're not requiring specific entity but the.

Caroline Crouse: So a lot of times sorry the mo you would be signed by the collaborative applicant within SEC.

Caroline Crouse: But generally it should just be anyone who has the authority within the CSU to sign documents on behalf of the CSC.

Caroline Crouse: And I think most of the time in this UFC program that is actually the collaborative applicant but that's not necessarily the case for all to see, so we kind of left that open.

Janis Ikeda: Thanks Another question is, can you please clarify the distinction between targeting prioritizing vouchers versus the requirement for PhDs to accept applications for anyone who is eligible.

Caroline Crouse: Sure um.

Caroline Crouse: So the.

Caroline Crouse: The sorry the requirement, there is that the prioritization should be happening at the coordinated entry system level, which is exactly what they were needed in the system is.

Caroline Crouse: designed to do is to prioritize those that should be for certain resources, so the prioritization would happen at the CFC side, and they would refer over who the highest priority was at approximately the amount of clients per vouchers that are available.

Caroline Crouse: Now, when someone is referred over to the pha the pha cannot hold those vouchers open.

Caroline Crouse: Today, if they're taking referrals from a victim service provider separately, they cannot hold open some for the victim service providers.

Caroline Crouse: Which is why you want to make sure that you have clicked coordination with all the stakeholders in your Community so there's an understanding of who and when these will be sending referrals and when.

Caroline Crouse: to really get to the priority populations now ideally all of the victim service providers would also be in the coordinated entry system.

Caroline Crouse: Or would be in a coordinated entry system like an alternative one if one is needed to preserve the privacy and safety of the clients from this victim service providers.

Caroline Crouse: But again, you would just want to make sure that you have a close coordination and communication to understand that kind of capacity and the referral timeframes for everything.

Caroline Crouse: But again you cannot say that someone they're holding boucher's open, but through the mo you and those processes, you can prioritize and target on the coordinated entry.

Thanks.

Janis Ikeda: So Another question is if the Community uses prioritises people who are formerly homeless specifically.

Janis Ikeda: People who are moving on from permits supportive housing is there a suggestion for clients after 2030 cents PS each is lifelong I think Emily.

Janis Ikeda: volunteered to answer this one.

Caroline Crouse: That might have been going again sorry I don't know what my screen name is Jerry on, but I just changed it um.

Caroline Crouse: So, in terms of the 2030 expiration date for the vouchers, I just want to encourage everyone to really think of these as permanent resources.

Caroline Crouse: It is true that in the search for language, right now, it does say they expire in 2030, but that is a really long time from now.

Caroline Crouse: A lot of things can change in that. Additionally, I want to just kind of mention that the average time that someone spends on a voucher is more like five or six years, so a nine year time span, while it seems like oh that's a limit.

Caroline Crouse: I bet if you look at your tsh program there are a lot of people that are are.

Caroline Crouse: are leaving the program prior to that nine years, so I would encourage everyone to look at these as a permanent voucher and treat it as such, because you know a lot.

Caroline Crouse: Even if they are still on the program come 2030 there, there can be a lot of changes to ensure that they can continue getting those housing subsidies after that.

Janis Ikeda: And I think that answers a couple questions that folks multiple folks have had around that 2030.

The.

Janis Ikeda: So another question that's come up.

Janis Ikeda: Is that.

Janis Ikeda: Someone is asking if we would like to focus on just the domestic violence population alone with our 20 emergency housing vouchers is that OK.

Caroline Crouse: It would be okay if it's prioritized for within mo you.

Caroline Crouse: Again, that would be on the part of who is referring over those clients not.

Caroline Crouse: A coordinated entry system referring those clients and again that prioritization really should be in a transparent document like an MOU, it should be an open view and that should be transparent and public.

Caroline Crouse: So that people understand how the Community is prioritizing that but, if that is the Community that is most in need in the Community and that could be a prioritization problem.

Janis Ikeda: Alright I'm looking.

Janis Ikeda: here for some other questions.

Janis Ikeda: That.

Janis Ikeda: have not been answered or not in progress yet.

Janis Ikeda: If anyone from HUD wants to jump in about any questions or things that you've answered that have come up a couple of times feel free to do that.

Ryan Jones: Everyone Ryan Johnson jump in with a question I saw earlier regarding the \$3,500 service fee, that is.

Ryan Jones: being provided.

Ryan Jones: For each factor and just wanted to provide some clarification and just a reminder to tune into Thursday's webinar but specifically.

Ryan Jones: Each PHA is receiving \$3,500 for each awarded are allocated PHA that's those funds are not tied to specific voucher but is instead allocated.

Ryan Jones: To be the combined to represent the combined total of service fees that are would be available to the pha to design a menu of services that will address.

Ryan Jones: The leasing challenges faced by the family, individuals and families participating in eh the but you know would.

Ryan Jones: recommend the communities think through and look at the totality of services that.

Ryan Jones: Their partners are also bringing to the table, so we can make sure that we are most effective and the use of those fees specifically.

Ryan Jones: The eligibility or use of those fees includes housing search assistance security deposit you and your ability to posit rental application holding fees.

Ryan Jones: owner related expenses like owner recruitment and then other expenses like moving expenses renters insurance etc and that's covered in the notice, I would recommend tuning into thursday's webinars we elaborate more on that those fees.

Janis Ikeda: Thanks so much something else that has come into the chat and that we hear about it a lot of communities is you know what to do with housing shortages.

Janis Ikeda: And it's difficult because we know that there are a lot of communities who are in different situations right for some communities it's there is just not housing.

Janis Ikeda: there's not enough housing that meets housing quality standards right in rural places there might not be much rental stock if any.

Janis Ikeda: and other places it's just about trouble finding units that are you know within the payment standard and getting landlords to rent the clients.

Janis Ikeda: So for just want to note right the service fees that Ryan was just talking about and that housing navigation support and some of the.

Janis Ikeda: waiver flexibilities available with these vouchers should hopefully make it easier to secure housing in markets where there is no rental housing available but it's difficult to get Ahold of for.

Janis Ikeda: You know the families that you're serving right so landlord incentive fees can really help you secure units there's the ability through waiver for the payment standard to be higher for these vouchers, as long as the you know unit still meeting rent readability.

Janis Ikeda: So read reasonableness standards so that you can you know find housing in really difficult markets that is tough because of payments standard pieces.

Janis Ikeda: And in terms of communities where there's just really difficult shortages of rental properties in general.

Janis Ikeda: it's a bit tough I don't know if anyone else has any thoughts there.

Ryan Jones: Well, this is Ryan and get I would just add, and we can post a link to it in the chat that had published in April of this year hgtv landlord strategy guide book that kind of thinks through helps PhDs and puny partners think through some areas for engaging and increasing access to.

Ryan Jones: To landlords that may be interested in the program and i'll post a link to that document in the chat.

Janis Ikeda: Okay, so if you're up for it Ryan one or two more questions on the pH side.

Janis Ikeda: First around portability, could you just speak to you know what's in the notice around portability of these vouchers if people would like to move to another location.

Ryan Jones: yeah sure thing so affordability is covered I think starts on page 36 of the notice, so the normal housing tourist voucher portability procedures and requirements apply, with the exception that as an alternative requirements that pha cannot prohibit.

Ryan Jones: portability for non resident applicants, but that's the portability and clean portability billing and absorption is included on page 36 of the notice.

Thanks.

Janis Ikeda: Okay, and one other question we've just gotten a couple of questions into the email box and today about.

Janis Ikeda: immigration status and particularly for mixed status families, I get the say the head of household is undocumented are going through an adjustment of status and the.

Janis Ikeda: Children are US citizens.

Ryan Jones: I think that this is Ryan again, and so this will be handled eligibility for the program is handled the same ways that would be for the regular eight housing choice voucher program in that.

Ryan Jones: A member of the household would at least one member of the household must have or be a US citizen or non citizen who is.

Ryan Jones: eligible immigration status so doesn't mean that all family members must be US citizens are having a Jewish immigration status, but at least one Member wants to be treated, similar to the regular health insurance program and there's more information on that, on page 33 of the notice.

Great.

Janis Ikeda: All right, any other questions that folks want to answer live.

Janis Ikeda: Okay, then, just as a reminder hide is working on the the questions here, I know we've got some question and answers that have been answered in the chat box, others are going to go into the frequently asked questions document that I mentioned, which is going to be at that.

Janis Ikeda: HP website for hud sometime this week and it's going to be updated weekly, there are the pH office hours, tomorrow the CFC office hours on Friday and we've got a webinar Thursday next Tuesday and the Tuesday after that so lots more to come on all different sort of areas of your questions.

Janis Ikeda: just want to confirm for folks that the previous webinars on partnerships from last week may 13 is now posted I see you can go see that.

Janis Ikeda: And I think at this point, we will then wrap up.

Janis Ikeda: So thank you so much, everyone for your time today and for all the folks answering questions behind the scenes, and we will see you all on the next webinar.