

**Emergency Housing Vouchers: Partnerships for Success**

**Transcript**

**May 13, 2021**

00:00:54.630 --> 00:01:09.090

Liz Stewart: Hello everyone and welcome to today's webinar emergency housing vouchers partnerships for success before we dive into content today, I just wanted to cover some key logistical details.

00:01:12.870 --> 00:01:17.430

Liz Stewart: So this session is being recorded the recording will be posted to the hud exchange.

00:01:18.180 --> 00:01:30.990

Liz Stewart: Please note that all participants are muted and your video is going to be off if you are having trouble connecting your computer audio you can use the information that's on this slide to try dialing in.

00:01:31.710 --> 00:01:42.480

Liz Stewart: If you're having other technical issues, you also can submit a question in the Q amp a box and any other questions that you have throughout the presentation, please use the Q amp a box.

00:01:42.750 --> 00:01:51.240

Liz Stewart: And our panelists will be looking through those throughout and responding as we can, and will also have time at the end for Q amp a.

00:01:54.450 --> 00:01:59.490

Liz Stewart: i'm going to go ahead and hand it over to David Vargas to kick things off for us.

00:02:01.260 --> 00:02:10.950

David Vargas: So good afternoon everyone, I hope you all well with the families and welcome to our third webinar this week when the emergency housing vouchers.

00:02:11.640 --> 00:02:16.470

David Vargas: For the purpose of today's webinar is for all of you to be able to identify key partners.

00:02:16.950 --> 00:02:23.700

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David Vargas: And the roles and be prepared to engage with key partners to initiate the planning for the implementation of the emergency housing vouchers.

00:02:24.420 --> 00:02:32.430

David Vargas: So I do realize this is still an operating environment I don't know how many of you had the opportunity to join us either Tuesday or Wednesday.

00:02:33.090 --> 00:02:39.360

David Vargas: But with me today are you know experts for both from Community officer Community planning and development.

00:02:39.900 --> 00:02:50.970

David Vargas: As well as the office of public opinion, housing, who will be able to answer your questions, I just want to welcome all of you, and I can tell you how pleased I am about the.

00:02:51.600 --> 00:03:04.740

David Vargas: interest in this program and the potential for what we can accomplish together 5 billion in funding 70,000 voucher 696 communities, these are some big numbers.

00:03:05.100 --> 00:03:13.500

David Vargas: Of course it's not sufficient to end on homelessness in the United States but it's it's a good down payment that we can all work towards.

00:03:13.980 --> 00:03:21.900

David Vargas: You know, as I mentioned yesterday I experience with multiple programs, including the vast program with veterans veterans program something I.

00:03:22.290 --> 00:03:33.960

David Vargas: work with you know, many years ago, and in our disaster programs, where we you know, for I host Katrina Rita a lot of different programs tells how important it is.

00:03:34.500 --> 00:03:42.330

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David Vargas: For the population homeless populations, people who are displaced, you know hard to house families, how important wraparound services.

00:03:42.720 --> 00:03:52.470

David Vargas: are to make programs and programs succeed, so this is, to me, I mean this is just so exciting to have these interactions between Community.

00:03:53.070 --> 00:03:59.700

David Vargas: containable cares in our public housing agencies, this is happening throughout the United States already.

00:04:00.270 --> 00:04:10.860

David Vargas: many instances of the chase have some very strong relationships with to season so many instances are you chase are the CEOs these but we're gonna have to figure this out together.

00:04:11.430 --> 00:04:14.550

David Vargas: Right, I think they asked for me yesterday is you know what if.

00:04:15.150 --> 00:04:25.560

David Vargas: If those relationships already exist, you know congratulations you're like way on your way let's get those family you sign let's get those referrals coming to the housing ages let's get these families.

00:04:26.010 --> 00:04:32.370

David Vargas: off the street and into housing housing first right for those of you who you know.

00:04:33.060 --> 00:04:41.760

David Vargas: Never had this relationship, you know it's always been about resources right is having that whatever the House and regional this voucher a public housing unit.

00:04:42.210 --> 00:04:46.380

David Vargas: The fact that for every family in a pH is waiting list or I mean.

00:04:46.950 --> 00:04:59.040

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David Vargas: For every family House are for for families in a waiting list and how difficult it is for housing agencies to manage that, given the fact that they don't really have all the resources that they need to help all this families, I need help.

00:04:59.940 --> 00:05:11.580

David Vargas: You know, we realize all of that, but that relationship now get having the ability for the CFC so now that have these very targeted resources.

00:05:12.210 --> 00:05:25.590

David Vargas: To help with homelessness in their communities is so critical and so we're very excited about making that relationship happen so if you do not have the relationship building reach out.

00:05:26.580 --> 00:05:33.480

David Vargas: talk to your housing agencies, if you have issues he also call, we have the ability to provide technical assistance.

00:05:34.860 --> 00:05:44.460

David Vargas: And in those rare cases i'm saying rare, I really do not know, but we're there's been issues in the past right so there's always personalities right there's there's always.

00:05:46.410 --> 00:05:56.100

David Vargas: You know, different ways of viewing things different priorities within communities, but they said that it past perhaps those relationships, one of the best I asked you, you know one try again.

00:05:56.880 --> 00:06:04.650

David Vargas: try again because this time we are coming with very specific resources to house homeless families is a different environment.

00:06:05.280 --> 00:06:13.020

David Vargas: And this this partnership is so critical and it's just this is just the beginning right, this is the first time we've done this, but you know what I eat.

00:06:13.920 --> 00:06:25.080

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David Vargas: If we see if this works well, I don't know that will be the last time I did it just the beginning of a future wonderful relationship between folks trying to help homeless families throughout the United States and other.

00:06:25.950 --> 00:06:32.970

David Vargas: You know eligible families in our public housing agencies whose jobs is to house low income families in your communities.

00:06:33.870 --> 00:06:44.580

David Vargas: we've gone to great lengths into the sign of this program with CBD to the scientists, you know the administrative fees that we're providing we're providing money and sufficient funds we believe.

00:06:45.090 --> 00:06:53.580

David Vargas: To start breaking down some of the barriers to housing homeless families funds for security deposits utility deposit some.

00:06:53.910 --> 00:07:01.530

David Vargas: You know, furniture whatever whatever it takes to break down those barriers in sentence for landlords to participate in the Program.

00:07:01.920 --> 00:07:06.840

David Vargas: A housing search assistance, the ability to pick those families looking for units.

00:07:07.350 --> 00:07:24.030

David Vargas: Getting units pre approved whatever it takes to break down those barriers, we believe we provided sufficient resources or our pha partners throughout the United States to be able to do that, we want that cooperation to to take place, I welcome your input.

00:07:25.290 --> 00:07:34.320

David Vargas: This isn't perfect I mean we you know we designed this whole thing like 60 days right we've never done this before it's a new service delivery model for us.

00:07:35.130 --> 00:07:44.310

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David Vargas: there's going to be some growing pains but we're listening, if there are things that we need to do to adjust, we will do that you know Danny Garcia's here with me we're we're.

00:07:44.670 --> 00:07:53.970

David Vargas: You know we're listening to what you're saying we are listening to your concerns were listening to waste to improve the programs so keep the FAQs coming.

00:07:54.570 --> 00:08:03.840

David Vargas: The team will tell you how to best to do that through our website, we have some really good resources on our website and we have the slides from yesterday already posted we have the listing of.

00:08:06.120 --> 00:08:14.850

David Vargas: The number of vouchers in your Community it's all in there, so with that I'm going to turn it over to Caroline to kind of get you guys going.

00:08:19.230 --> 00:08:21.750

Liz Stewart: I'll take things over from here, thank you, David.

00:08:21.750 --> 00:08:31.470

Liz Stewart: For this I welcoming remarks and putting into context, how exciting this opportunity is and getting everyone ready to move forward.

00:08:31.920 --> 00:08:41.850

Liz Stewart: So, my name is listed I'm with the technical assistance collaborative and I am joined by my colleague Lisa Sloane today as facilitators on the webinar today.

00:08:42.420 --> 00:08:53.550

Liz Stewart: Tack and the corporation for supportive housing are the technical assistance providers, working with head to conduct today's webinar and the next four webinars in this series, and we also have.

00:08:54.030 --> 00:09:03.360

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Liz Stewart: Some panelists today representing different partner perspectives and we'll hear more from them later, but I just want to introduce them quickly, we have Karen Romero.

00:09:03.690 --> 00:09:11.400

Liz Stewart: From the freedom network USA Monica mclaughlin from the national network to end domestic violence mark.

00:09:12.210 --> 00:09:30.480

Liz Stewart: tilly and Jessica tell him from the Houston housing authority they're going to be offering some perspectives, later on, and now we'll go ahead and move into looking at the series this training series, just so everyone knows where we're at so as I mentioned earlier.

00:09:31.560 --> 00:09:48.150

Liz Stewart: The today's webinar is the third in this series, the first two webinars were hosted earlier this week as David mentioned by hud's pih and snaps offices and this webinar as well as the next will be facilitated by attack and tsh.

00:09:48.660 --> 00:10:02.850

Liz Stewart: The registration links for the next four are published on hud's HP web page, so you don't know where those are you should go there to attend the next ones now let's find out who we have joining us today in the audience let's just do a quick poll.

00:10:04.020 --> 00:10:16.650

Liz Stewart: So who's listening today can just put in the chat whether you represent a pha a Member from the CSC a victim service provider or something else will give you about.

00:10:17.340 --> 00:10:27.510

Liz Stewart: 15 seconds to answer that just so we can make sure we have time for all the great information we're putting on today so Laura whenever you think ready can just go ahead and share that.

00:10:29.370 --> 00:10:34.650

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Liz Stewart: Okay, so it looks like we actually have a pretty good distribution, especially around.

00:10:35.370 --> 00:10:51.150

Liz Stewart: For pH a's and co co participating as well as a few will not really a few 57 victims service providers and some that are in a catch all other and that's great because this webinar really is all about partnerships.

00:10:53.670 --> 00:11:02.430

Liz Stewart: So now, I just want to give an overview from reading the notice and person participating in the webinars For those of you that did that early this week.

00:11:02.790 --> 00:11:07.560

Liz Stewart: it's probably clear to many of you that the emergency housing voucher Program.

00:11:08.250 --> 00:11:17.580

Liz Stewart: is different from the regular HDTV program it has a number of unique features that sets it apart and it's designed to allow communities to employ these vouchers.

00:11:17.820 --> 00:11:26.670

Liz Stewart: In a creative equitable fashion that best addresses homelessness and housing instability in your community, we encourage you to review pih notice.

00:11:27.810 --> 00:11:37.530

Liz Stewart: In detail, to better understand the various waivers and alternative requirements allowed by HP and the cures act statues, and there is a specific webinar just on waivers.

00:11:38.010 --> 00:11:44.310

Liz Stewart: Later in the series, but one of the requirements and a distinct feature that sets.

00:11:44.670 --> 00:12:01.320

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Liz Stewart: us apart, is the requirement that pH is partner with continuum of care other homeless or victim service providers to assist qualifying families, through a direct referral process and that really this partnership and its associated requirements is the focus of today's webinar.

00:12:05.880 --> 00:12:10.050

Liz Stewart: As part of today's discussion, we will walk through the partnership requirements.

00:12:10.440 --> 00:12:18.840

Liz Stewart: Then talk about the partnership benefits will dive fully into the requirements surrounding the mbu outline some lessons learned from partnerships.

00:12:19.290 --> 00:12:29.910

Liz Stewart: As I mentioned, will hear perspectives from our panelists joining us today and then we'll have time at the end for Q amp a with hot now let's review the partnership requirements.

00:12:33.600 --> 00:12:45.210

Liz Stewart: Within the larger requirement that pha most work with this usc or other homeless or victim service providers for direct referrals and services, there are a number of additional provisions required as part of this partnership.

00:12:45.900 --> 00:12:56.340

Liz Stewart: The first list of here is the requirement that pha must work with Community partners to determine the best use and targeting for each fees, along with other resources in the Community.

00:12:56.880 --> 00:13:07.140

Liz Stewart: Additionally, the pH is must enter into a memorandum of understanding or mo you with the Community CSC to establish a partnership for the administration of the each fees.

00:13:07.440 --> 00:13:14.340

Liz Stewart: All referrals for each fees must come through this ucs coordinated entry system or from a victim service provider.

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00:13:14.580 --> 00:13:25.230

Liz Stewart: There are limited exceptions to this requirement to receive referrals referrals from outside CS including where an emergency transfer as needed and we'll be discussing this a little bit more later.

00:13:26.010 --> 00:13:36.900

Liz Stewart: Another requirement is that the Co CEO or other referring partner as applicable are responsible for determining whether the family qualifies under one of the for eligibility categories for each phase.

00:13:41.640 --> 00:13:42.300

Liz Stewart: exciting.

00:13:43.410 --> 00:13:50.700

Liz Stewart: The pH notice outlines for target populations eligible eligible for HIV HIV and those are listed here.

00:13:51.360 --> 00:13:59.850

Liz Stewart: See ucs with them service providers and other Community partners already worked closely with these eligible target populations and have a strong understanding.

00:14:00.180 --> 00:14:07.560

Liz Stewart: Of the available resources to serve these populations, as well as the barriers and challenges space and accessing housing and services.

00:14:07.920 --> 00:14:15.990

Liz Stewart: PhDs are required to work with Community partners to determine the best use and targeting for the vouchers, along with other resources available in the Community.

00:14:18.990 --> 00:14:19.560

Liz Stewart: Explain.

00:14:21.930 --> 00:14:29.730

Liz Stewart: Where the pH and the referral agency partners are contemplating local preferences for the HP waiting list hot hot strongly encourages.

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00:14:29.940 --> 00:14:40.950

Liz Stewart: That PhDs and their partners to consider designing preferences that take into consideration the comparative health risk that COVID-19 poses to the subgroup of families eligible for each phase.

00:14:41.490 --> 00:14:50.910

Liz Stewart: In any planning around targeting or preferences, the people impacted by the decision process or public policy should be part of the process of developing it.

00:14:51.360 --> 00:15:06.210

Liz Stewart: Black people, people of color, young people, and LGBT Q identified people, as well as those with lived experience of homelessness and any other marginalized populations should really be a part of the teams, making these decisions strategies for making.

00:15:06.870 --> 00:15:18.600

Liz Stewart: Targeting determinations and advancing academic equity is going to be covered in the May 18 webinar so strongly suggest that you attend that as well to learn more about specific ways to do that.

00:15:22.200 --> 00:15:27.540

Liz Stewart: We'll do a deeper dive on the MOU later, but here are a few important points to highlight.

00:15:28.140 --> 00:15:43.110

Liz Stewart: The MOU is a required agreement with this USC to establish the partnership for the administration of each phase, the CEO CFO primary responsibility under the MOU is to make direct referrals of qualifying individuals and families to the pha.

00:15:44.190 --> 00:15:57.450

Liz Stewart: pha is that agree to accept an allocation must enter into an MOU with a partnering partner CSC within 30 days of the effective date of the AC C funding increment which is July 1.

00:15:58.320 --> 00:16:11.100

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Liz Stewart: one item to stress here is that while this is relatively short time frame to enter into an agreement to mo you should really be treated as a living document hood understands there will likely be a need.

00:16:11.550 --> 00:16:20.010

Liz Stewart: For rigid revisions for updates to the mo you as the Community implements and evaluates the administration of the each face.

00:16:25.470 --> 00:16:34.530

Liz Stewart: The direct referral partnership outline and the notice requires that pH is must accept referrals from HP directly from the coordinated entry system.

00:16:35.160 --> 00:16:45.240

Liz Stewart: And the CSC is Courtney entry system is a centralized or coordinator process designed to coordinate probe number to spend intake assessment and provision of referrals.

00:16:45.600 --> 00:16:53.130

Liz Stewart: The coordinated entry covers the geographic area of this usc and it's easily accessed by individuals and families seeking housing or services.

00:16:53.460 --> 00:17:06.840

Liz Stewart: Accepting referrals through the CTE system will help ensure that families are able to get assistance quickly, as well as eliminate the burden on the pha regarding making those determinations around the qualifying Member.

00:17:13.320 --> 00:17:23.280

Liz Stewart: There are some specific instance instances where the pha must also take director for else from outside, to see oC Courtney entry system.

00:17:23.940 --> 00:17:29.940

Liz Stewart: The pha must also take direct referrals from outside of this UCC see system if one.

00:17:30.510 --> 00:17:36.210

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Liz Stewart: The coordinated entry system does not have a sufficient number of eligible families to refer to the pha.

00:17:36.510 --> 00:17:44.160

Liz Stewart: or to the CEO system does not identify families that may be eligible for HP assistance, because they are fleeing.

00:17:44.370 --> 00:17:51.780

Liz Stewart: or attempting to fleeing domestic violence, dating violence, sexual assault stalking or human trafficking and in those instances.

00:17:52.020 --> 00:18:03.780

Liz Stewart: The pha must enter into a partnership to receive direct referrals from another entity, such as the victim service provider or anti trafficking service provider or another homeless service provider.

00:18:04.230 --> 00:18:10.920

Liz Stewart: Alternatively, the partnering referral agency may be added to the mo you between the pha and CSC.

00:18:12.270 --> 00:18:20.700

Liz Stewart: The only other situation that I think it's important to highlight here, where a pha can issue the HP outside of the direct referral partnership, whether that's.

00:18:21.420 --> 00:18:30.360

Liz Stewart: The one that is with the CFC are instances where there's an mo you also with a victim service provider or another partnering agency is where.

00:18:30.720 --> 00:18:42.360

Liz Stewart: There is a family requesting an emergency transfer, and that is allowable whereas, in accordance with bala as outlined in the pha emergency transfer plan.

00:18:50.370 --> 00:19:01.200

Liz Stewart: And in here again, are the primary CSE responsibilities, the partner CSC or other partnering agency is responsible for determining whether the family qualifies.

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00:19:03.180 --> 00:19:08.010

Liz Stewart: Whether the family qualifies under one of the four eligibility categories and in general.

00:19:08.520 --> 00:19:21.960

Liz Stewart: The verification at the individual needs one of these for eligible to categories is going to be conducted by the CDC or that other partnering agency that makes direct referrals to the pha as part of this, the referring partner.

00:19:22.530 --> 00:19:36.420

Liz Stewart: must provide that supporting documentation to verify that the feeling meets one of those eligible categories, now that we've covered the different departments of the partnership i'm going to hand it over to Lisa to talk about the many benefits of these partnerships.

00:19:38.070 --> 00:19:38.970

Lisa Sloane: Thank you Liz.

00:19:40.380 --> 00:19:51.480

Lisa Sloane: Yes, this partnership is going to we hope the as be very beneficial, so the the diagram here is.

00:19:52.170 --> 00:20:09.900

Lisa Sloane: Talks a little bit about the kind of the traditional traditional path to getting housing choice voucher through a housing authority and this path, can be very challenging, especially for the vulnerable populations, like those that are eligible for the HIV for these vouchers.

00:20:11.640 --> 00:20:17.910

Lisa Sloane: The because the path can be challenging the process can be lengthy it can leave.

00:20:20.070 --> 00:20:20.940

Lisa Sloane: It can leave.

00:20:22.380 --> 00:20:40.290

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Lisa Sloane: People who need this critical resource in need in on the streets in shelters and also have an impact on pha as utilization rate, so we wanted to look more specifically at some of the challenges that vulnerable populations face and the ways that.

00:20:41.610 --> 00:20:44.820

Lisa Sloane: That these partnerships can help address those challenges.

00:20:45.870 --> 00:20:46.770

Next slide please.

00:20:48.270 --> 00:20:48.780

Lisa Sloane: So.

00:20:49.890 --> 00:21:02.100

Lisa Sloane: Who are we talking about we're talking about folks who are extremely low income they don't have resources for moving costs they don't own a car, they they don't have funds for security deposits, they.

00:21:03.600 --> 00:21:08.220

Lisa Sloane: they're going to have a hard time closing the deal because of their income situation.

00:21:09.330 --> 00:21:21.240

Lisa Sloane: We all know we all have experienced folks listening in the folks presenting that the target population will have difficulty accessing quickly the necessary documentation.

00:21:22.440 --> 00:21:30.360

Lisa Sloane: For the housing authority or for the landlord you know folks who are homeless, are not carrying around everything that they need.

00:21:31.950 --> 00:21:38.970

Lisa Sloane: They people who are fleeing domestic violence may have left don't know a lot of important document documents and so it's going to.

00:21:39.300 --> 00:21:44.880

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Lisa Sloane: Take a while, for them to get that stuff, especially during during coated with some organizations.

00:21:45.270 --> 00:21:59.550

Lisa Sloane: may not be producing acquire documentation readily are hard to reach to get it folks don't have transportation, the target population we're talking about they face discrimination based on race, ethnicity disability familial status.

00:22:01.680 --> 00:22:08.580

Lisa Sloane: And we know that folks will face challenges, due to their poor tenancy history and or a criminal record.

00:22:09.630 --> 00:22:14.520

Lisa Sloane: In addition to the kind of challenges individual participants face.

00:22:15.000 --> 00:22:25.050

Lisa Sloane: In many parts of the country, there are difficult rental markets that also post challenges for implementation, in some cases rental markets are tight, in some cases markets have.

00:22:25.710 --> 00:22:36.660

Lisa Sloane: Not enough high quality housing too much poor quality housing and no way to fix it up or time to fix it up rural areas may lack rental stock, you know all together.

00:22:37.710 --> 00:22:51.060

Lisa Sloane: So we believe that through this program co CEOs and their Community partners can help address and overcome all of these challenges and the partnerships can lead to more effective implementation.

00:22:52.230 --> 00:22:57.600

Lisa Sloane: The next slide kind of provides an overview of some of the things we're going to dig into in a second.

00:22:57.930 --> 00:23:08.490

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Lisa Sloane: All the different ways that partners, the Community partners, the housing authorities Community partners can help applicants and participants overcome the challenges that we just talked about.

00:23:09.930 --> 00:23:15.120

Lisa Sloane: organizations can help participants secure the required documentation complete the paperwork.

00:23:16.620 --> 00:23:24.780

Lisa Sloane: partners can make sure that participants understand how the program works and their responsibility as tenants when they sign the lease.

00:23:25.350 --> 00:23:41.970

Lisa Sloane: can assist with housing search, including landlord outreach and engagement we're going to dig into that in a second partners may be able to assist with moving costs, especially partners that have access to all the ies gcb funding that's been put out under the care sacked.

00:23:43.260 --> 00:23:46.680

Lisa Sloane: Moving costs security deposits help with truck rental.

00:23:47.310 --> 00:24:01.020

Lisa Sloane: Securing furniture and household items and then of course in coordinating or even providing services or referrals to services that people might need such as healthcare behavioral health care and other services and supports.

00:24:01.350 --> 00:24:08.130

Lisa Sloane: And organizations can often help provide ongoing ongoing tenancy supports and services.

00:24:09.780 --> 00:24:22.140

Lisa Sloane: So in addition to there are other partners, in addition to the CSC and victim service providers, which are kind of designated and key partners in this endeavor.

00:24:23.280 --> 00:24:25.200

Lisa Sloane: And you can see them listed on this slide.

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00:24:26.100 --> 00:24:38.670

Lisa Sloane: We want to point out homeless service providers that are probably part of the continuum of care, but may not be the organization that's leading the effort with the housing authority and signing the mo you other providers can.

00:24:39.210 --> 00:24:49.500

Lisa Sloane: help with some of the activities we're talking about your Community probably has population specific providers such as mental health providers who can provide supports.

00:24:50.100 --> 00:25:00.240

Lisa Sloane: And some of these important leasing activities for people who have behavioral health challenges and centers for Independent Living might be our our kind of.

00:25:00.960 --> 00:25:10.290

Lisa Sloane: Their mandate is to work with anybody with a disability, but they, for example, would have a specialization in helping people with physical disabilities in your Community perhaps.

00:25:10.740 --> 00:25:17.790

Lisa Sloane: landlord associations and affordable housing developers may have housing opportunities they're willing to offer up or maybe.

00:25:18.240 --> 00:25:32.070

Lisa Sloane: Have relationships that they can help leverage other opportunities legal services entities can help folks who have difficult tenancy histories and criminal histories with appeals with request for reasonable accommodations.

00:25:32.970 --> 00:25:44.970

Lisa Sloane: and potentially other ways of helping people address their criminal history in a sort of permanent way culturally specific organizations such as ywca communities of faith.

00:25:45.570 --> 00:25:56.040

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Lisa Sloane: If they're willing to participate, they may have relationships with specific target populations and they can help ensure that the program that you implement is.

00:25:56.490 --> 00:26:09.060

Lisa Sloane: is more likely to be equitable it has access from all the different populations that are really impacted and and part of the target population and need to know about this program and be brought in.

00:26:09.960 --> 00:26:19.110

Lisa Sloane: And then the Finally on this list is the critical role that people with lived experience can play as a partner at the table.

00:26:19.920 --> 00:26:31.740

Lisa Sloane: As an example, you know, a policy or procedure, of which there are many and getting someone from outreach to move in a policy procedure might make sense to a housing or service professional.

00:26:32.100 --> 00:26:43.050

Lisa Sloane: But to but a person with lived experience might be able to help a see that the policies actually problematic or difficult to navigate and can help design alternative.

00:26:44.010 --> 00:26:52.830

Lisa Sloane: So, including those folks at the table is really important, so let's let's turn to look how these various partners that are in.

00:26:53.130 --> 00:27:00.810

Lisa Sloane: Most of your communities can potentially assist in the housing tasks that are necessary to the ESB implementation.

00:27:01.770 --> 00:27:13.530

Lisa Sloane: Starting with applications partners such as a victim service provider a homeless service provider can assist eligible participants their clients and completing the paperwork.

00:27:13.920 --> 00:27:22.410

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Lisa Sloane: In addition, partners can assist eligible applicants and securing necessary documentation within their timeframes as we've discussed.

00:27:23.130 --> 00:27:31.080

Lisa Sloane: For homeless families and other age be eligible families documentation may not be readily on hand and may be difficult to obtain quickly.

00:27:31.950 --> 00:27:49.140

Lisa Sloane: The notice provide some flexibility in this area, such as accepting self certification and hopefully housing authorities will put those take advantage of the flexibilities to move the process along but eventually documentation needs to be provided.

00:27:50.640 --> 00:27:57.570

Lisa Sloane: partners may also attend meetings with applicants and pha to aid individuals and families through that admissions process.

00:27:59.370 --> 00:28:16.380

Lisa Sloane: The briefing is one example where it can be helpful to have a Community Partner President they by participating in the briefing they'll get to know the pha leasing procedures and then can better support clients through the process and explain, maybe some technical aspects that.

00:28:17.790 --> 00:28:21.870

Lisa Sloane: A participant may not be familiar comfortable with.

00:28:26.820 --> 00:28:33.150

Lisa Sloane: Sorry partners can help to ensure the participant understands the requirements and their responsibilities as a tenant.

00:28:34.230 --> 00:28:40.680

Lisa Sloane: partners and peer advocates, for example, can help make sure these are clear to participant individuals or families.

00:28:43.380 --> 00:28:59.070

Lisa Sloane: Housing search is a critical component, as we discussed before the notice requires that the pha is insert ensure excuse me that housing

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search assistance is made made available to the php participants during their initial housing search.

00:28:59.610 --> 00:29:18.120

Lisa Sloane: The housing search assistance we're going to talk about the payment scheme in a second maybe provided directly by the housing authority or under con under contract or just not under contract by the CDC or any of the other partners that we've talked about partners can help.

00:29:20.520 --> 00:29:26.010

Lisa Sloane: or many of the co CEOs and victim service providers, they already administer.

00:29:26.580 --> 00:29:33.300

Lisa Sloane: In your Community similar programs, for example, the CFC rental assistance or a rapid rehousing programs.

00:29:33.600 --> 00:29:47.100

Lisa Sloane: programs that often involve housing search so organizations in your Community may already have the skills experience to know how and the landlord relationships that can make the housing search process more efficient and effective.

00:29:48.390 --> 00:29:54.510

Lisa Sloane: While housing authorities often help participants in this area by providing them or lists or connections.

00:29:54.930 --> 00:30:01.500

Lisa Sloane: Other activities that to target population might need such as transportation assistance to go see a unit.

00:30:02.220 --> 00:30:18.000

Lisa Sloane: or fill out an application assistance completing the applications and negotiating with owners, making reasonable combination request, these are not activities that are generally conducted by housing authorities but they're critical activities that that the target.

00:30:19.080 --> 00:30:27.120

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Lisa Sloane: The target population will likely need help with and that at least some of some of these activities that our partners can potentially assist with.

00:30:29.220 --> 00:30:43.230

Lisa Sloane: let's dig into the landlord outreach engagement piece, you know we know and, what is certain, we acknowledged in many settings that landlord outreach and engagement has been a challenge across the country as rental markets tighten up.

00:30:44.640 --> 00:30:53.400

Lisa Sloane: As I just mentioned PhDs and co CEO both likely have landlord great relationships, both of both partners that can be useful.

00:30:55.020 --> 00:31:00.660

Lisa Sloane: partnering offers the opportunity to increase units for both parties through new landlord relationships.

00:31:02.220 --> 00:31:03.720

Lisa Sloane: and collaboration.

00:31:06.030 --> 00:31:13.290

Lisa Sloane: The next bullet is about collaborating to reach new landlords in other ways, for example through apartment and multifamily housing associations.

00:31:13.980 --> 00:31:16.470

Lisa Sloane: I was recently involved in a project, where we.

00:31:17.280 --> 00:31:28.830

Lisa Sloane: Had a connection to an apartment association within the Community and we kind of anticipated we had made a call with them, we anticipated a lot of pushback lack of interest we thought we were really going to have to market.

00:31:29.130 --> 00:31:37.380

Lisa Sloane: This rapid rehousing program and we were ecstatic over the top, to see the opposite they they couldn't do enough.

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00:31:38.160 --> 00:31:50.550

Lisa Sloane: That Community ended up with new relationships new opportunities for their clients sometimes a specific ask is very effective so, for example.

00:31:51.240 --> 00:32:00.870

Lisa Sloane: Would the landlord with the apartment association consider offering 10% of their turnover to HP participants over the next six months.

00:32:01.410 --> 00:32:20.550

Lisa Sloane: That may not be a lot to ask of any individual landlord but it through an association adding up all those opportunities may help you meet your the number, you know offer really high quality units to the number of units that you were provided under the HP Program.

00:32:21.840 --> 00:32:34.710

Lisa Sloane: The other thing that folks may want to look at is a collaboration with the state housing agency that's the agency that funds, the low income housing tax credit properties these product projects come on every year and have.

00:32:35.040 --> 00:32:47.220

Lisa Sloane: So their existing properties new properties and they have an obligation to lease depending on what their commitment was to very low income low income households obtaining a list of these.

00:32:48.420 --> 00:32:56.460

Lisa Sloane: properties in your Community reaching out asking the state housing agency to help get those owners to participate, maybe another.

00:32:57.990 --> 00:33:00.720

Lisa Sloane: Maybe another source of units.

00:33:02.610 --> 00:33:07.470

Lisa Sloane: The other thing to look at together is collaborating on outreach and engagement tools.

00:33:08.580 --> 00:33:16.920

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Lisa Sloane: Consider working together next slide please to develop joint messaging and outreach materials such as flyers.

00:33:18.330 --> 00:33:33.330

Lisa Sloane: You know, work together to think about what are the incentives in this program and in your particular community that might be appealing to owners and really highlight those in these flyers.

00:33:33.750 --> 00:33:41.580

Lisa Sloane: Consider co leading you know phansclc landlord outreach events together, let them see your partnership and collaboration.

00:33:43.080 --> 00:33:50.670

Lisa Sloane: develop a database of housing opportunities and share that share that worksheet together.

00:33:51.390 --> 00:33:59.610

Lisa Sloane: And it's important you should check out the hud pih housing choice voucher landlord resources webpage that had has put up if you haven't already.

00:34:00.030 --> 00:34:13.590

Lisa Sloane: There are great great resources, both for the pha and the CEO see if you haven't seen it as well as samples that you can use and ideas you can use with your owners in your community.

00:34:15.330 --> 00:34:19.950

Lisa Sloane: So let's let's turn to talk a little bit about the moving process.

00:34:21.240 --> 00:34:32.280

Lisa Sloane: As we discussed earlier, the HIV program participants are going to be very extremely low income and the lack of income poses a barrier around moving.

00:34:33.540 --> 00:34:38.430

Lisa Sloane: Community partners, again, what are the benefits to this partnership, they can bring to the table.

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00:34:38.940 --> 00:34:46.530

Lisa Sloane: funds to assist participants with application fees some partners can especially partners that have access to as gcb.

00:34:47.070 --> 00:35:02.040

Lisa Sloane: Application fees funds for security deposits funds for utility deposits, some people have to clean up back rent back utility so they can help pay a religious so to facilitate the moving process for somebody.

00:35:03.300 --> 00:35:12.630

Lisa Sloane: Partners might have relationships to secure new or used furniture and other necessary household items beds bedding kitchen items.

00:35:13.980 --> 00:35:25.770

Lisa Sloane: We already talked about paying for truck Rentals moving companies storage another important to think about piece to think about is orienting the tenant to the unit, the property in the neighborhood.

00:35:26.580 --> 00:35:35.610

Lisa Sloane: For many participants, the neighborhood then move into might be new to them the Community Partner can help the tenant to find.

00:35:36.090 --> 00:35:42.840

Lisa Sloane: The grocery store the laundry the pharmacy the bus line and other locations that are kind of critical to everyday living.

00:35:43.620 --> 00:35:52.470

Lisa Sloane: Some participants, excuse me some participants may not have taken care of an apartment recently and will benefit from a service partner to help them.

00:35:53.100 --> 00:36:13.170

Lisa Sloane: orient to the features of the unit itself the expectations of owners and managers and the responsibility, the tenant has to ensure, for example, the secondary access door is kept clear and paying the rent on time all critical things to a successful tenancy.

00:36:14.670 --> 00:36:23.580

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Lisa Sloane: Of course partners can also help with service and supports many participants would benefit from services and supports.

00:36:23.940 --> 00:36:34.800

Lisa Sloane: From the kinds of independent living skills we just talked about to healthcare behavioral health supports and other Co CEOs victims service providers and other Community partners can help.

00:36:36.000 --> 00:36:45.540

Lisa Sloane: Make connections to support services for families that are referred to the pha and these may be short or long term case management.

00:36:46.200 --> 00:36:57.540

Lisa Sloane: you'll hear a lot more on services if you participate in the may 20 webinar that was talked about that you'll see you again at the at the end of this presentation.

00:36:59.100 --> 00:37:01.830

Lisa Sloane: So how do some of this get.

00:37:03.000 --> 00:37:05.220

Lisa Sloane: get paid for, and how do you.

00:37:06.750 --> 00:37:16.530

Lisa Sloane: How do you bring some of the services your Community know community will have everything needed for an effective program hopefully your community has a lot of things in place, but you need to.

00:37:16.920 --> 00:37:31.320

Lisa Sloane: You may have the need to fill the gaps and pha can use the service fees that are provided through the notice that you notice to fill these gaps and support the activities that are not already are sufficiently supported in the Community.

00:37:32.880 --> 00:37:35.940

Lisa Sloane: it's important that the housing authority collaborate.

00:37:36.300 --> 00:37:48.960

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Lisa Sloane: That you collaborate with the CSC and other partnering agencies in thinking through how you want to use the service fees so let's talk a little bit about the service fees what they can cover according to the notice and.

00:37:49.440 --> 00:38:02.280

Lisa Sloane: How to maybe think through this assessment process next slide please so as the notice provides the service fee can cover four main components housing search.

00:38:03.420 --> 00:38:18.390

Lisa Sloane: Security deposit owner related uses and other eligible uses so let's start at the top, as we stated before the housing authority is required to ensure that participants have housing search assistance for their initial search process.

00:38:19.830 --> 00:38:28.740

Lisa Sloane: Housing search activities can include things like help identifying units transportation assistance completing rental applications and.

00:38:29.700 --> 00:38:40.110

Lisa Sloane: It does seem like through the notice that heart is open to hearing other important activities that needs to take place in that prop in in that area that service fees can use to help.

00:38:41.100 --> 00:38:48.690

Lisa Sloane: The housing authority can pay for those activities using service fees and admin admin fees also if they want.

00:38:51.570 --> 00:39:01.920

Lisa Sloane: Again, there are lots of different ways to get these activities cut these critical activities covered will come back to that in a second service fees and admin fees are one.

00:39:02.850 --> 00:39:21.060

Lisa Sloane: So housing search assistance is one of the main component, the second is those move critical moving items security deposit utility deposit paying for a rental application and also paying holding fees in some communities that's going to be critical in tight markets.

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00:39:22.530 --> 00:39:34.260

Lisa Sloane: Another the third component is kind of owner related uses the notice allows you allows the housing authority to pay for things that you would consider own a recruitment and outreach.

00:39:34.650 --> 00:39:49.410

Lisa Sloane: And that includes kind of good customer service to the owner of things like expediting inspections that may have a cost associated with them in addition service fees can be used for owner incentives or retention payments.

00:39:53.070 --> 00:39:57.570

Lisa Sloane: or retention payment might be encouraging the owner to.

00:40:00.240 --> 00:40:15.270

Lisa Sloane: After six months or eight months of having a tenant who had a difficult history that the owner was unsure about providing a fee for retaining that tenant after a year or after a year and a half.

00:40:16.320 --> 00:40:25.590

Lisa Sloane: Other eligible uses are listed on the slide moving expenses any kind of tenant ready services, we talked a little bit about helping attendant.

00:40:26.070 --> 00:40:33.000

Lisa Sloane: Helping a new participant tenant be a good tenant what that means essential household items as hud.

00:40:33.450 --> 00:40:47.070

Lisa Sloane: I believe answered in the first webinar and is in the notice a central household items as defined by the housing authority itself, so you get to define that category and renters insurance is required by the lease.

00:40:50.010 --> 00:41:02.310

Lisa Sloane: it's important to us service fee strategically, as we said a few slides earlier, the housing authority hud is encouraging housing authority to consult with the CSC and other.

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00:41:02.880 --> 00:41:11.880

Lisa Sloane: Partners victim services organization homeless services organizations and figuring out which activities, it will undertake in support of.

00:41:13.950 --> 00:41:15.930

Lisa Sloane: How to use the fees to support this.

00:41:17.310 --> 00:41:27.750

Lisa Sloane: So there's an example here in the slide from the notice if a housing authorities working with several different referral partners and one partner has security deposit assistance and the other does not.

00:41:28.110 --> 00:41:39.540

Lisa Sloane: Then the pha might want to provide security deposit for the families that come from the agency that does not who are eligible for the deposit that are to getting assistance.

00:41:41.550 --> 00:41:59.040

Lisa Sloane: Every Community Partner has a different different kind of capacity, and we know that housing authorities and co sees next slide please and many other Community partners are already very busy very immersed in addressing Colbert and homelessness in the Community.

00:42:00.450 --> 00:42:16.380

Lisa Sloane: But it's important that everybody kind of take it would be ideal, at least in this program to take a step back and take a look at the assess whatever all the stakeholders what everybody at the table brings.

00:42:17.490 --> 00:42:22.380

Lisa Sloane: In order to identify gaps and figure out how to fill those gaps.

00:42:24.000 --> 00:42:35.250

Lisa Sloane: So the next slide has sort of us a suggested potential process for kind of identifying the capacity of your community to.

00:42:35.580 --> 00:42:46.080

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Lisa Sloane: engage in those tasks, if you remember the first slide that I had you know for outreach to move in all of the things that have to happen for somebody to be able to move into an apartment.

00:42:46.560 --> 00:42:53.910

Lisa Sloane: So step, one would really have the housing authority to CSC the victim service provider other Community organizations.

00:42:55.110 --> 00:43:00.540

Lisa Sloane: People with lived experience identifying you've identified the target population.

00:43:01.710 --> 00:43:09.630

Lisa Sloane: You bring other stakeholders to the table, who work with that target population or bring necessary activities.

00:43:10.350 --> 00:43:20.520

Lisa Sloane: You look through you name the tasks necessary to identify the POP to assist the population again outreach application.

00:43:21.300 --> 00:43:28.440

Lisa Sloane: documentation unit identification moving all of the tasks that have to happen and then.

00:43:28.800 --> 00:43:47.940

Lisa Sloane: really work with all of your stakeholders around the table to identify who can do what who has the capacity, both staff capacity experience, expertise and funding to execute the required tasks for each of your target populations.

00:43:49.980 --> 00:43:56.970

Lisa Sloane: Once you see what people can bring to the table you'll be able to see what the gaps are where do you have.

00:43:57.810 --> 00:44:04.830

Lisa Sloane: Where do you have nothing for a certain target population has no access to security deposits or.

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00:44:05.760 --> 00:44:17.640

Lisa Sloane: Organization has is doing a really great job with housing search, but they can't take on any more clients, they need another staff person in order to do that maybe you're going to.

00:44:18.630 --> 00:44:32.850

Lisa Sloane: figure out how to expand their capacity so really collaboratively identifying the gaps and then how to fill the gaps service fees are one way to fill the gaps, but your Community may have other ways.

00:44:33.990 --> 00:44:58.740

Lisa Sloane: Such as foundation funding or the SG CB CB CB all kinds of things to look at to help support these activities next slide please so i'm really a matrix person i'm not sure if this chart works for everybody, but can you imagine that, as you know your work as a result of your assessment.

00:44:59.820 --> 00:45:14.700

Lisa Sloane: That a grid like this in which you have filled in for all of these partners what they will able to what they're able to do and where you're going to need to find an organization or funding to fill in the gaps.

00:45:16.680 --> 00:45:17.220

Lisa Sloane: Okay.

00:45:18.660 --> 00:45:29.970

Lisa Sloane: That was a lot of material, hopefully, that it will leave you a little bit of a sense of how collaboratively your partnership can really benefit this program.

00:45:31.500 --> 00:45:33.960

Lisa Sloane: And we're going to do three quick polls.

00:45:37.860 --> 00:45:40.230

Lisa Sloane: So let's start with the first one.

00:45:42.600 --> 00:45:56.370

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Lisa Sloane: So, how would you describe your current pha CFC relationship so we know we have PhDs and co CEOs and other stakeholders at the table, so how would you.

00:45:57.210 --> 00:46:03.570

Lisa Sloane: were in the same question is second for victims, service providers, but let's start with CC How would you rate it.

00:46:04.140 --> 00:46:19.530

Lisa Sloane: You think you meet and communicate regularly meet or communicate as needed we occasionally communicate, or we really don't communicate so let's give it a few seconds, and here we see, so it looks like.

00:46:20.850 --> 00:46:28.920

Lisa Sloane: Almost half 44% of you feel like things are going, like you have a really regular relationship another quarter.

00:46:29.850 --> 00:46:46.890

Lisa Sloane: Do as needed, and then it looks like 30% of you about a third it's a little bit less than that you occasionally communicate or there is no communication okay let's see the same poll for caches and victim service providers.

00:46:47.940 --> 00:46:53.250

Lisa Sloane: Do you meet regularly and communicate as needed occasionally or not at all.

00:47:05.280 --> 00:47:06.480

Lisa Sloane: how's it look Laura.

00:47:09.690 --> 00:47:12.210

Laura Harris: It one more second Okay, thank you.

00:47:18.330 --> 00:47:22.350

Lisa Sloane: Okay, so little different than the previous profile.

00:47:23.820 --> 00:47:44.160

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Lisa Sloane: Less than a quarter of you feel like you meet and communicate regularly about a third as needed and the rest of you, so you know 47% close to 50 really much less than that Okay, and then the last poll is, we have a list of challenges here a bad that.

00:47:45.210 --> 00:47:49.320

Lisa Sloane: And this is really, I think, looking to the pha but I all of you can answer it.

00:47:50.340 --> 00:47:56.430

Lisa Sloane: What, what do you think are the picture other top two challenges that your partners could be helping with.

00:47:57.180 --> 00:48:07.950

Lisa Sloane: Finding eligible applicants securing the required documentation for applicants finding interested landlords identifying units that meet pha requirements.

00:48:08.340 --> 00:48:20.520

Lisa Sloane: Getting house helping participants get housing search assistance, the transportation help negotiating with landlords move in assistance, like the security deposit support services or something else.

00:48:25.110 --> 00:48:26.490

Lisa Sloane: Please choose your top two.

00:48:27.540 --> 00:48:34.620

Lisa Sloane: Might we need to give lori might Laura we might need to give folks a tiny bit more time see how it looks.

00:48:56.100 --> 00:48:58.290

Lisa Sloane: Okay Laura, what do you think.

00:49:00.810 --> 00:49:06.780

Lisa Sloane: Okay, so the winner is 550 4% finding interested landlords.

00:49:08.520 --> 00:49:09.870

Lisa Sloane: That is definitely.

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00:49:11.340 --> 00:49:20.910

Lisa Sloane: What we hear and clearly how folks feel the run next runner up looks like it's participants getting how it's tied with.

00:49:21.780 --> 00:49:41.040

Lisa Sloane: Participants getting housing search assistance such as transportation and support services, but those are pretty far behind finding interested landlords so that is clearly a priority, an item for priority discussion and probably additional technical assistance so.

00:49:42.360 --> 00:49:57.720

Lisa Sloane: Now that you have been totally convinced that that this partnership is is critical to making the program work i'm going to turn things back to Liz who's going to talk about using the mo you to.

00:49:58.890 --> 00:50:00.240

Lisa Sloane: to write down that partnership.

00:50:04.530 --> 00:50:13.560

Liz Stewart: hey thanks Lisa um so yeah we'll go ahead and do a deeper dive into the mo you and first is talk about the timing of the mo you.

00:50:14.250 --> 00:50:21.510

Liz Stewart: PhDs don't need to have the memorandum of understanding in place at the time they accept the allocations.

00:50:21.780 --> 00:50:29.370

Liz Stewart: But they do need to enter into an ml you with a partnering CSC within 30 days of the effective date of the ACC.

00:50:29.670 --> 00:50:49.200

Liz Stewart: Funding increment which is July 1 so this means that pha must have a sign mo you by July 31 since that's within 30 days of the effective date of the ACC which is July 1 what does encourage pha is to enter into the partnership earlier.

00:50:49.710 --> 00:50:53.250

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Liz Stewart: to expedite you know referrals and lease up so just keep that in mind.

00:50:54.570 --> 00:50:55.320

Liz Stewart: Next slide.

00:50:59.070 --> 00:51:08.370

Liz Stewart: now want to talk a bit about the minimum requirements that are outlined in the HP notice that must be included in the mo you.

00:51:08.820 --> 00:51:19.830

Liz Stewart: Between the pha and the CSC and keep in mind if the pha pha will also have a direct referral relationship with a victim service provider or another partner.

00:51:20.310 --> 00:51:29.220

Liz Stewart: That the pha must also have an mo that meets the standards with that partner, alternatively, the partner could join the mo you between the pha and see you see so.

00:51:29.880 --> 00:51:43.530

Liz Stewart: For example, if if this uc coordinated entry process does not right now, have you know, the ability to take referrals for.

00:51:44.220 --> 00:51:55.140

Liz Stewart: people that are fleeing domestic violence, for example, and there is then a referral partnership established with a victim service partner as part of the HIV administration.

00:51:55.530 --> 00:52:13.860

Liz Stewart: The pH you would need to have either a mo you with the pha the CFC and the victim service provider or have to separate mo use in that situation so you're going to have to determine that, as you think through who's going to be part of your referral partners.

00:52:14.910 --> 00:52:20.040

Liz Stewart: So these are the minimum requirements that are outlined here for any mo you that the pha enters into.

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00:52:21.180 --> 00:52:28.710

Liz Stewart: It must include a commitment from the pha and uc or other partner agency to administering.

00:52:29.250 --> 00:52:37.320

Liz Stewart: The emergency housing vouchers of partnership, it has to outline the goals and standards of success and administering those vouchers.

00:52:37.620 --> 00:52:44.970

Liz Stewart: It needs to clearly identify the staff position for each organization that will serve as the lead.

00:52:45.510 --> 00:52:56.100

Liz Stewart: liaison for emergency housing vouchers, there needs to be a statement that all parties agree to cooperate with any program evaluation efforts undertaken by hud.

00:52:57.090 --> 00:53:08.790

Liz Stewart: Including compliance with had evaluation protocols and data sharing request, in addition, there is another slide that continues on the mo you has to.

00:53:10.560 --> 00:53:18.450

Liz Stewart: Have the specific population eligible for the assistance that will be referred by the pha the CSC by the.

00:53:18.810 --> 00:53:30.780

Liz Stewart: Sorry, to the pha by the CSC or other partnering federal agency, it needs to outline the services, including the financial assistance that is going to be provided to assist.

00:53:31.740 --> 00:53:41.310

Liz Stewart: The applicants and participants who and who will provide them, so all of those different items that Lisa was covering that partners can assist with.

00:53:42.120 --> 00:53:53.370

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Liz Stewart: Those would all be outlined in the mo you have what's going to be provided to emergency housing voucher applicants and then the roles and responsibilities of the pha and the CSC.

00:53:54.060 --> 00:54:01.470

Liz Stewart: including but not limited limited to the CSU making direct referrals of families to the pha through the coordinated entry system.

00:54:04.080 --> 00:54:20.490

Liz Stewart: And hud has actually included a sample Emily you as part of the notice it's attachment to, so this is definitely something that the pha and partners should look at when they are starting to develop their mo you can use that as a template.

00:54:22.950 --> 00:54:31.740

Liz Stewart: And you know, lastly, before we move on from the mo you, I just want to you know again highlight, as we highlighted before.

00:54:32.040 --> 00:54:40.170

Liz Stewart: That the mo you should be viewed as a living document that it's going to be amended over time to reflect changes and how the program is implemented.

00:54:40.830 --> 00:54:45.930

Liz Stewart: there's probably going to be more details for policies and processes that develop over time.

00:54:46.290 --> 00:54:55.110

Liz Stewart: As you implement the program there may be a need to add additional services or partners when you're looking at who's actually getting served.

00:54:55.680 --> 00:55:02.430

Liz Stewart: With the vouchers, and whether that is meeting your intended goals that you had stated in the mo you so.

00:55:03.240 --> 00:55:18.720

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Liz Stewart: The partners together the pha this uc the victim service provider any other referral partner that is part of a mo you or has their own meu you'll want to make sure that you review that Emily periodically and you update it as needed.

00:55:22.140 --> 00:55:39.420

Liz Stewart: and quickly, I just want to go over some lessons learned on partnerships, you know as ta providers we've had a lot of opportunity to see relationships and partnerships come together and you know both back at the local and state level with housing agencies ucs.

00:55:40.590 --> 00:55:51.510

Liz Stewart: Human service agencies and what components can make partnerships work, so you really want to make sure within a partnership that you meet regularly and as often as needed.

00:55:52.410 --> 00:55:58.830

Liz Stewart: you're likely going to need more meetings in the beginning to get the program off the ground so kind of want to go in with that expectation.

00:55:59.250 --> 00:56:05.160

Liz Stewart: You want to establish clear roles and responsibilities have basically requires you to do that in the mo you.

00:56:05.490 --> 00:56:16.890

Liz Stewart: And also identify a single point of contact again that mo you makes you identify who the lead liaison is going to be so Those are some best practices that has actually made requirements for the mo you.

00:56:17.520 --> 00:56:26.010

Liz Stewart: You want to engage in level setting I saw one comment in the question box around you know there's a lot of use of acronyms being thrown around and apologize for that.

00:56:26.850 --> 00:56:35.820

Liz Stewart: But you want to engage in level settings so people really understand the shared language that is out there and that you don't assume that your partners know what's important to you.

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00:56:36.120 --> 00:56:42.030

Liz Stewart: You want to set goals with specific time frames and metrics and again the mo you requires that you have goals outlined.

00:56:42.330 --> 00:56:50.130

Liz Stewart: You want to track those goals you know you might want to use this shared spreadsheet spreadsheet or a Google Doc or some other way that you're all.

00:56:50.760 --> 00:57:02.250

Liz Stewart: aware of where you're at and meeting those goals and you want to expand partnerships as needed to make sure that you're meeting the need of the participants and who you're targeting to serve.

00:57:04.230 --> 00:57:18.990

Liz Stewart: So now, I think we want to hear directly from the partners that we have invited today to share their perspectives, so our first speaker is going to be Karen Romero from the fam network and i'm gonna hand it over to you Karen.

00:57:20.580 --> 00:57:27.660

Karen Romeo: Great Thank you so much awesome well i'm really excited to get to quickly share some of our feedback.

00:57:28.140 --> 00:57:33.900

Karen Romeo: i'm like it was mentioned my name is Karen Romero, of the training institute director for our USA.

00:57:34.380 --> 00:57:41.550

Karen Romeo: And we are a National Coalition addressing human trafficking in the US, we have a housing, training and technical assistance project.

00:57:41.880 --> 00:57:46.320

Karen Romeo: In which we focus on the intersection of human trafficking and housing and homelessness.

00:57:46.740 --> 00:57:55.020

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Karen Romeo: So it may not come to as a surprise to any of you, but housing is the number one need for survivors were accident attracting situation.

00:57:55.500 --> 00:58:02.880

Karen Romeo: And so that we see this intersection that's very significant and also the opportunity for the instructors to be very significant.

00:58:03.540 --> 00:58:11.100

Karen Romeo: And with these emergency housing vouchers, I want to not only encourage all PhDs and CSS and connecting.

00:58:11.460 --> 00:58:22.800

Karen Romeo: With direct service providers in their Community but also we want to highlight some of the significant needs that it says for housing specifically for trafficking survivors, it would go to the next slide.

00:58:25.410 --> 00:58:37.080

Karen Romeo: So we just want to highlight some nuances to human trafficking that impact the access that survivors have historically had to vouchers or housing assistance, especially through the camps of Canada or pjs.

00:58:37.470 --> 00:58:45.630

Karen Romeo: So, although some anti tracking service providers have shelters or transitional housing programs that are being you know residential programs.

00:58:45.990 --> 00:58:53.250

Karen Romeo: The majority do not so I would say, the vast majority in the US, and you know oftentimes they are providing case management.

00:58:53.820 --> 00:59:04.290

Karen Romeo: Either wraparound services legal services, etc, it not providing housing with that asset, meaning is that oftentimes they have to travel the providers are not.

00:59:05.190 --> 00:59:22.260

Karen Romeo: Connected to these housing system spike in terms of care or PhDs so something that I would be curious if we had a little more time is just

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how many of you all who are on this call today are familiar with your tracking service provider we're happy to have you all have connected.

00:59:25.980 --> 00:59:32.220

Karen Romeo: So in addition to just the general lack of familiarity with human trafficking from patrons and CSS.

00:59:32.700 --> 00:59:42.720

Karen Romeo: On the other side there's also a lack of familiarity for service providers with the voucher process again oftentimes they're not direct housing providers.

00:59:43.050 --> 00:59:49.470

Karen Romeo: which really has led us to this point where trafficking survivors have just historically not had access to doctors.

00:59:50.040 --> 00:59:56.340

Karen Romeo: I do want to fly a couple of potential challenges that I would recommend avoiding as you move forward.

00:59:56.760 --> 01:00:03.990

Karen Romeo: and engaging with your partnerships and when these vouchers, so one, and I think I may have seen this in the Q amp a is that oftentimes.

01:00:04.350 --> 01:00:17.130

Karen Romeo: Assessment tools, like the big data are used just as a blanket or generically with survivors when they're assessed these tools it actually creates barriers, because survivors are usually not found to be homeless.

01:00:17.820 --> 01:00:26.220

Karen Romeo: Or to be vulnerable enough and they're never reaching the top tier of priority, this is not a tool that was designed to assess survivors.

01:00:27.210 --> 01:00:35.190

Karen Romeo: Specifically, human trafficking survivors, you know, in this case, and so I just want to be really cautious, of how you all are using those tools.

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01:00:35.850 --> 01:00:40.320

Karen Romeo: The other area that I want to highlight is that it's really important that these vouchers.

01:00:40.770 --> 01:00:48.870

Karen Romeo: are not completely taken out by the demand for that one emergency transfers or new admissions specifically for human trafficking.

01:00:49.350 --> 01:01:00.930

Karen Romeo: This is very critical since our emergency transfers do not actually support human trafficking survivors, so they don't fall under that category, they actually unless they were were to fall on a true.

01:01:01.410 --> 01:01:12.240

Karen Romeo: onto db or domestic violence, excuse me, sexual assault or dealing dealing sort of stuffing categories, this would not apply to them, so I just want to highlight that potential challenge where if.

01:01:13.200 --> 01:01:21.510

Karen Romeo: A significant amount of those vouchers are taken up again, it continues to create a discrepancy for access that trafficking survivors would have.

01:01:22.320 --> 01:01:35.670

Karen Romeo: So I just want to keep you know have people keep that in mind, because it does require a balance of the various needs to ensure that trafficking survivors are also getting access and you'll really be able to utilize these chairs.

01:01:36.840 --> 01:01:42.870

Karen Romeo: Especially if you don't have relationships with trafficking programs right now, it does not mean.

01:01:43.230 --> 01:01:55.590

Karen Romeo: That you should not use that it means that this is a great opportunity and perfect timing, to really create them and so just because it's not there does not mean that that he is not there, or the desire to partner.

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01:01:56.700 --> 01:02:03.480

Karen Romeo: To partner with them it's not there, so please that's a that's a really critical step in this let's go ahead and go to the next slide.

01:02:05.670 --> 01:02:13.980

Karen Romeo: Great so I just want you to also just some ideas and some potential recommendations that you may consider as you.

01:02:14.670 --> 01:02:25.710

Karen Romeo: start planning out projecting what your what your plan will look like I like I mentioned, this is a really great opportunity to create a process that works for all survivors, not just for.

01:02:26.850 --> 01:02:33.180

Karen Romeo: You know one set of population or individuals human trafficking survivors need to say that stable housing.

01:02:33.450 --> 01:02:40.830

Karen Romeo: And so, in order to ensure that these vouchers serve this population there needs to be a very intentional effort to connect and establish.

01:02:41.250 --> 01:02:47.790

Karen Romeo: relationships with anti trafficking providers, so I would start with connecting with your anti trafficking provider that's local to you.

01:02:48.150 --> 01:02:59.760

Karen Romeo: I include a to do list with links on how to find those by state, these are specifically those federal grants to serve survivors So those are the programs are in existence currently.

01:03:00.360 --> 01:03:09.180

Karen Romeo: And again if they're limited to those that have federal grants, I would also ensure that they're having in service providers are part of your Emily you just like it was mentioned before.

01:03:09.630 --> 01:03:17.820

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Karen Romeo: there's a lot of power in that type of collaboration and in someone's that you may think about engaging them is by partnering with anti trafficking programs.

01:03:18.120 --> 01:03:24.810

Karen Romeo: They can refer survivors compatriots because they're already working with them and also PhDs and coo coo can have.

01:03:25.500 --> 01:03:34.950

Karen Romeo: Their staff trained on human trafficking issues and how to work with survivors and one of the big pieces, I want to highlight is that tracking service providers.

01:03:35.400 --> 01:03:46.320

Karen Romeo: can help provide that verification and requirement for that individual or family in order to meet the eligibility category first my traffic, the reason why I really want to.

01:03:47.070 --> 01:03:57.000

Karen Romeo: Make sure this is very clear, is because there is with assessing for human trafficking that can be a traumatizing experience for an individual.

01:03:57.390 --> 01:04:04.440

Karen Romeo: So it's essential to have a tracking service providers be leverage to minimize that and not survivors additionally.

01:04:05.070 --> 01:04:07.890

Karen Romeo: survivors are you working with an Anti trafficking provider.

01:04:08.460 --> 01:04:19.320

Karen Romeo: They have already been assessed that that's one of the steps that anti trafficking programs take when they provide services and so that's that has like we've already been checked off.

01:04:19.770 --> 01:04:29.310

Karen Romeo: And, by working with the anti trafficking program they can help provide that that eligibility or that certification, so I just want to make sure that we're now.

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01:04:29.730 --> 01:04:44.010

Karen Romeo: duplicating or putting undue burden on your programs are, as you carry these out, knowing that that exists that relationship exists between the trafficking programs and survivors, and also that assessment that's already there.

01:04:44.940 --> 01:04:58.470

Karen Romeo: And then, finally, I just wanted to share that pages can also work with a human trafficking organizations as they deal with any sort of like leads violations evictions termination issues that may arise with the human trafficking survivor.

01:04:59.580 --> 01:05:07.200

Karen Romeo: Through these filters and so right minded trafficking service providers are already providing case management very, very likely.

01:05:07.650 --> 01:05:14.190

Karen Romeo: And so, this is a perfect partnership to really have that wrapped around service and leveraging what's already in existence.

01:05:14.940 --> 01:05:29.490

Karen Romeo: And so, when you partner with the air and the trafficking organization just remember that it's important that you know they'd be brought in, so if any issues arise as a vibrational Mr vouchers do two things that can be worked out with the.

01:05:30.210 --> 01:05:44.760

Karen Romeo: p&g or window, and so I hope that you know that was very quick, I hope, it was useful and on and, hopefully, you have some ideas about how to partner with in a way that feels meaningful and useful to you all, and we can go to the next slide.

01:05:46.470 --> 01:05:54.810

Karen Romeo: Perfect again that was very quick, so please reach out, we would love to connect and share any sort of troubleshooting or ideas or suggestions.

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01:05:55.320 --> 01:06:11.430

Karen Romeo: In order for you to implement those partnerships with anti trafficking providers, you know we're reaching out to them and say hey connect with your cmc pha so we just want to make sure that we're building those bridges is receptive if you have any questions, please reach out Thank you.

01:06:16.980 --> 01:06:27.090

Liz Stewart: Thank you Karen so much for that helpful information, I just want to remind everyone that these slides are going to be posted to the head exchange so you'll have access to.

01:06:28.080 --> 01:06:42.120

Liz Stewart: everything, including these partner slides that karen's provided and helpful links there on locating anti trafficking agencies in your Community so now we're going to.

01:06:43.260 --> 01:06:49.110

Liz Stewart: Have Monica mclaughlin from the national network to end domestic violence share her perspective.

01:06:50.670 --> 01:06:53.040

Monica McLaughlin, she/her, NNEDV: hi thanks for having me here today.

01:06:53.640 --> 01:07:02.100

Monica McLaughlin, she/her, NNEDV: As Liz said i'm Monica mclaughlin at the national network to end, domestic violence and we're the membership organization of the state, domestic violence coalition's and.

01:07:02.400 --> 01:07:06.750

Monica McLaughlin, she/her, NNEDV: Then, through them, their local victim service providers and the survivors they serve.

01:07:07.200 --> 01:07:20.700

Monica McLaughlin, she/her, NNEDV: were also part of the federally funded, domestic violence and housing technical assistance consortium or dv htc and our website is going to be in the chat which is safe housing partnerships.org.

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01:07:21.510 --> 01:07:31.860

Monica McLaughlin, she/her, NNEDV: We were really grateful that Congress recognize the centrality of housing to domestic violence and sexual assault survivors safety stability and long term well being.

01:07:32.520 --> 01:07:44.340

Monica McLaughlin, she/her, NNEDV: Victims service providers or vsp across the country have already used all the available resources to house survivors impacted by both violence and coven throughout the pandemic.

01:07:45.390 --> 01:07:59.820

Monica McLaughlin, she/her, NNEDV: To kind of demystify what is a victim service providers are, as I said, it's inclusive of domestic violence and sexual assault organizations trafficking as Karen discussed and culturally specific service providers by and for people of color.

01:08:01.470 --> 01:08:11.970

Monica McLaughlin, she/her, NNEDV: We really urge continues and public housing authorities to work with all of the Apps were mentioned right so coalition's local programs and culturally specific service providers.

01:08:12.690 --> 01:08:20.070

Monica McLaughlin, she/her, NNEDV: We want to call out specifically you know the domestic violence field has really made a lot of these connections not not in all places, but in many.

01:08:20.850 --> 01:08:37.800

Monica McLaughlin, she/her, NNEDV: But um those relationships are emerging for the sexual assault providers and sexual assault coalition and culturally specific service providers so want to make sure that those providers are also at your tables when you're thinking about how to best effectively serve all survivors.

01:08:39.420 --> 01:08:50.340

Monica McLaughlin, she/her, NNEDV: I want to share a story that typifies how housing impacts survivors we've heard the housing needs of survivors are incredibly high during the pandemic it's been.

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01:08:50.880 --> 01:08:59.430

Monica McLaughlin, she/her, NNEDV: a focus of ours, so this is a survivor who worked with the state coalition and local provider so just quickly here's her story.

01:09:00.090 --> 01:09:10.350

Monica McLaughlin, she/her, NNEDV: First, I want to thank the coalition for working as a team with the local program to provide me and my children with a place to sleep in the hotel when I left my abuser at 3am.

01:09:11.190 --> 01:09:17.190

Monica McLaughlin, she/her, NNEDV: I want to say thank you to the advocates at the domestic violence program because they supported us in so many ways.

01:09:17.550 --> 01:09:25.530

Monica McLaughlin, she/her, NNEDV: Including providing counseling for me in the children, helping me navigate the legal system providing housing assistance and case management.

01:09:26.100 --> 01:09:35.070

Monica McLaughlin, she/her, NNEDV: i'm also so grateful for the program being able to help me fix my vehicle and for assessing or assisting me with the security deposit and rental assistance.

01:09:35.490 --> 01:09:41.550

Monica McLaughlin, she/her, NNEDV: To move into a House that we can now call a home if we did not receive the help I don't know where we would be.

01:09:42.480 --> 01:09:50.610

Monica McLaughlin, she/her, NNEDV: and her story is like so many other stories across the country in this time before the pandemic and likely to continue after the pandemic.

01:09:51.180 --> 01:10:00.300

Monica McLaughlin, she/her, NNEDV: And the story of the program that's there beside the survivor is the story that we could tell together with your partnerships public housing authorities and continuum of care.

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01:10:01.110 --> 01:10:10.440

Monica McLaughlin, she/her, NNEDV: To really provide those wraparound services those housing supports to really transform a person's crisis into their long term safety and well being.

01:10:11.550 --> 01:10:19.500

Monica McLaughlin, she/her, NNEDV: So some victim service providers are fully involved with their continue on their receiving continuum of care, domestic violence.

01:10:20.760 --> 01:10:31.830

Monica McLaughlin, she/her, NNEDV: or survivor bonus funds and the SG funds or regular cmc funds they're participating in the main, coordinated entry or the parallel coordinated entry system.

01:10:33.900 --> 01:10:45.510

Monica McLaughlin, she/her, NNEDV: As a field we bring values of this was to liz's point earlier, you know what is it that your partners, what do they want you know get that get really clear on that well as a field we bring values of housing first.

01:10:46.260 --> 01:10:58.530

Monica McLaughlin, she/her, NNEDV: Low barrier documentation and assessment processes, we send her safety and trauma informed interactions we have rich wraparound but voluntary services.

01:10:59.310 --> 01:11:09.270

Monica McLaughlin, she/her, NNEDV: We understand the long term effects of trauma and the ongoing threats of stalking sabotaging abusers, the impact of economic abuse survivors lives.

01:11:09.990 --> 01:11:26.430

Monica McLaughlin, she/her, NNEDV: How isolation pairs impact survivors lives and the backgrounds that survivors bring and you know that often includes substance use or abuse criminal involvement criminal criminal legal system involvement poor rental and credit history and more.

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01:11:28.470 --> 01:11:29.100

Monica McLaughlin, she/her, NNEDV: We.

01:11:30.150 --> 01:11:38.460

Monica McLaughlin, she/her, NNEDV: end the dv movement so Those are the things that we bring to the table, and we want to be thoughtful of when we're working with folks who need housing.

01:11:39.480 --> 01:11:48.750

Monica McLaughlin, she/her, NNEDV: we've also developed relationships with landlords and because we provide holistic wraparound services and supports and housing programs, we also have resources to help folks that moving.

01:11:49.230 --> 01:11:58.920

Monica McLaughlin, she/her, NNEDV: through other federal funding streams so in short we're connected with the families and individuals who desperately need housing as part of their short and long term safety.

01:11:59.580 --> 01:12:07.140

Monica McLaughlin, she/her, NNEDV: Parents and their children who've been seeking safety in our emergency shelters or in temporary living situations during the pandemic.

01:12:07.650 --> 01:12:17.370

Monica McLaughlin, she/her, NNEDV: And for far too long before that we've got the supportive services and other resources to bring to the table to assist survivors to safely find and set up their new homes.

01:12:18.000 --> 01:12:25.650

Monica McLaughlin, she/her, NNEDV: We can help shape the referral and allocation processes in racially equitable trauma informed and survivor centered ways.

01:12:26.730 --> 01:12:34.320

Monica McLaughlin, she/her, NNEDV: I know that Murray, has shared our resources in the chat and hopefully we can get those out to you all as well afterwards.

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01:12:35.580 --> 01:12:38.370

Monica McLaughlin, she/her, NNEDV: So i'm going to look through those for a quick second.

01:12:39.390 --> 01:12:40.320

Monica McLaughlin, she/her, NNEDV: We have got.

01:12:41.820 --> 01:12:50.460

Monica McLaughlin, she/her, NNEDV: A list of the first, the first thing I share their story is our latest data on domestic violence survivors in our.

01:12:51.360 --> 01:13:01.470

Monica McLaughlin, she/her, NNEDV: Domestic violence programs and housing as a central theme there you can find state specific data as well if that's helpful for you very compelling report that we just released on Tuesday.

01:13:02.430 --> 01:13:09.750

Monica McLaughlin, she/her, NNEDV: And we have a list of the sexual assault and domestic violence coalition's that you can make sure to connect with.

01:13:10.260 --> 01:13:21.390

Monica McLaughlin, she/her, NNEDV: That can connect you with either themselves if they've got housing staff and many do or the local victim service providers and culturally specific service providers in their states.

01:13:22.290 --> 01:13:34.290

Monica McLaughlin, she/her, NNEDV: I also wanted to flag, that we have this website for a national federally funded ta project, we have a number of partners and lots of information on there about assessment.

01:13:34.800 --> 01:13:43.770

Monica McLaughlin, she/her, NNEDV: About documentation confidentiality safety lots of great resources there, and please reach out to us, you can find ways to reach out to us through that website.

01:13:46.680 --> 01:13:59.280

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Monica McLaughlin, she/her, NNEDV: So you know, while we propel forward in this crisis, to provide vouchers to support families in need, we also want to encourage a long term view for addressing survivors housing needs.

01:14:00.300 --> 01:14:07.470

Monica McLaughlin, she/her, NNEDV: You know our service providers could benefit for additional continuum of care, resources and eft resources.

01:14:08.040 --> 01:14:15.000

Monica McLaughlin, she/her, NNEDV: We want to build up to trauma informed assessment of folks is needs and make sure they're connected to the right.

01:14:15.570 --> 01:14:33.000

Monica McLaughlin, she/her, NNEDV: Housing resources and that they are assessed for their actual vulnerability, we want low barrier documentation on fleeing are attempting to flee domestic and sexual violence that should be self certified without a lot of high barrier questions or documentation.

01:14:34.020 --> 01:14:45.330

Monica McLaughlin, she/her, NNEDV: We are focused on confidentiality for safety and privacy and data sharing, when we want the pha to work with us to implement the violence against women act provisions.

01:14:45.750 --> 01:14:57.960

Monica McLaughlin, she/her, NNEDV: So we really want to build these relationships provide cross training and really when we've seen this work when continuum of care and public housing authorities have championed survivors themselves we've really seen a huge difference.

01:14:58.350 --> 01:15:07.290

Monica McLaughlin, she/her, NNEDV: In the availability of housing for survivors and i'm happy to stay around for questions and i'm really grateful for the partnerships, thank you.

01:15:10.440 --> 01:15:21.720

Liz Stewart: that's me thank you Monica appreciate it, and next up, we have mark dealing with the Houston housing authority.

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01:15:23.400 --> 01:15:38.580

Mark Thiele: hey i'm really outstanding, to be able to have the opportunity to join with you today we're tremendously excited about this Thank you Karen and Monica for outstanding presentations and, more importantly, for the work that you do every day.

01:15:39.600 --> 01:15:45.870

Mark Thiele: Lisa and matt from housing innovations really appreciate it, of course, we are deeply indebted to our innovative.

01:15:46.620 --> 01:16:02.940

Mark Thiele: Innovative hud partners who are making this happen i'm joined today by JESSICA behind was the Vice President of strategic planning and public affairs for the using coalition for the homeless, but, most importantly, thank you to the House users.

01:16:04.440 --> 01:16:14.880

Mark Thiele: On the call for recommitting once again to the journey we've been taking together for so long, this is tremendously important, please next slide.

01:16:16.140 --> 01:16:32.010

Mark Thiele: It is hard to argue that housing is not a fundamental human need decent affordable housing should be a basic right for everybody in this country, the reason is simple, without stable shelter.

01:16:33.060 --> 01:16:48.390

Mark Thiele: Everything else falls apart and Matthew desert moves us forward and drives us every day next slide we always start with the data so even though we're a big agency, and most of the folks that we serve are children, I always start with that just under 50%.

01:16:49.590 --> 01:16:53.490

Mark Thiele: We are really up against it, most of the housing authorities in the country.

01:16:54.030 --> 01:17:02.490

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Mark Thiele: are small housing authorities who are up against it in their community but it always starts with the data what's going on, what do you know about your population.

01:17:03.480 --> 01:17:12.600

Mark Thiele: Next slide, what do you know about your jurisdiction in Houston every major city fits into our jurisdiction, so we know that we're going to be logistically challenged.

01:17:13.800 --> 01:17:17.970

Mark Thiele: We know that we're going to be up against it and trying to figure out.

01:17:18.870 --> 01:17:38.100

Mark Thiele: How do we address this with energy excitement and with our resident and consumer first and fully in mind next slide only 12.3% one more year of houston's units are subsidized right so fourth largest city in the country.

01:17:39.540 --> 01:17:41.940

Mark Thiele: badly under subsidized in terms of.

01:17:43.170 --> 01:17:52.890

Mark Thiele: What we can bring to this but but we're not without tools next slide one other point I want to make before I get into the tools and this is.

01:17:53.430 --> 01:18:08.520

Mark Thiele: From the PD and our data so 20 top largest housing authorities in the country four largest cities in the country New York Los Angeles Chicago those are in green at the top, with the subsidy they have.

01:18:09.510 --> 01:18:28.860

Mark Thiele: used in housing authority in Houston Texas is number 19 and many of those uc to housing authorities up there with what they've got to go up against this, but none of that's going to stop the little engine that could next slide so when we look at 771 units available here, thank you good.

01:18:30.330 --> 01:18:43.020

Emergency Housing Vouchers: Partnerships for Success

Transcript

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Mark Thiele: \$7 million \$7.7 million you're rounding a bit we know what to do with that I can tell you how we know we know what to do with it is because look at our occupancy that same PD and our data.

01:18:43.680 --> 01:18:55.740

Mark Thiele: Over the last seven years 98.1 in the top \$20,000 in the country that's the most occupancy you'll see across those housing authorities so even though.

01:18:56.400 --> 01:19:09.750

Mark Thiele: We are badly under subsidize we're going to figure out how to go up against it, how to go up against what next slide when you think about outcomes and whenever I show pictures of people, let me be clear, we got their permission to do this.

01:19:10.620 --> 01:19:22.200

Mark Thiele: that the challenge that we're in every day is real and you see it in people's eyes, so when we first got into this back in 2012 we're doing 100 and 100 that's an in Camp with.

01:19:22.590 --> 01:19:30.330

Mark Thiele: That we move together, and you can see the difference in the picture on the left and the picture at the bottom of what a good day looks like.

01:19:30.960 --> 01:19:44.790

Mark Thiele: Okay, and again we got her permission to do this, but the thing that you're thinking about is it's a trajectory and we're in it for the long term we're all in it for the long term together next slide who's in it, we have a huge team.

01:19:46.080 --> 01:19:56.280

Mark Thiele: Right and we're constantly adding additional partners part of the things house there's often go man I don't know if I can do anymore right they're asking us to do so much.

01:19:56.670 --> 01:20:05.910

**Emergency Housing Vouchers: Partnerships for Success**

**Transcript**

**May 13, 2021**

Mark Thiele: Part of this is outsourcing, some of your work to some of your partners who can do it even better right, so we have partners who help us fill out paperwork, on behalf of vulnerable clients.

01:20:06.480 --> 01:20:14.910

Mark Thiele: Who navigate folks from unit to unit, on behalf of vulnerable clients who figure out ways to solve problems that maybe we can't because sometimes.

01:20:15.150 --> 01:20:21.030

Mark Thiele: we're a little bit too bureaucratic about it and what's that look like when you win if you're having a good day next slide.

01:20:21.570 --> 01:20:39.450

Mark Thiele: One of the good days we had we had three cabinet level secretaries join us push it a couple times in the rest on the screen pops up there, that was when we declared an effective and the veteran homelessness but the point is the folks on the top left are in the picture.

01:20:40.530 --> 01:20:49.260

Mark Thiele: Because the credit goes to the top end, but the folks on the bottom that's the executive directors, representing the folks who did the work.

01:20:49.710 --> 01:20:57.930

Mark Thiele: Right, and of course it's hundreds and hundreds of folks who found a way to help, not every community is the same right, so it may not take that.

01:20:58.740 --> 01:21:06.930

Mark Thiele: But what I know is I have tremendous faith in us houses to get this done, that you will find a way with your partnerships with your expertise.

01:21:07.320 --> 01:21:13.050

Mark Thiele: To move the dial again if you press it a couple times a couple more things will pop up on the screen, but just in terms of.

01:21:13.890 --> 01:21:20.700

Emergency Housing Vouchers: Partnerships for Success

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Mark Thiele: That moment in time, we were real clear effectively ended not ended and that's what it actually said in the press releases.

01:21:20.970 --> 01:21:27.840

Mark Thiele: Meaning that we, the housing within 90 days for every veteran who is willing to be housed some declared themselves home free.

01:21:28.290 --> 01:21:34.530

Mark Thiele: And and that's okay on a Tuesday, because we're coming back on a Wednesday or Thursday to ask you again.

01:21:34.800 --> 01:21:47.820

Mark Thiele: If you give me House so when we when we look at big picture, again, and what you're shooting for we're all shooting for next slide JESSICA presents the back end at your better is JESSICA, are you are you unmuted once you take it home.

01:21:48.600 --> 01:21:57.450

Jessica Preheim: yeah I would just say, as a former pha employee and now a continuum of care employee there is hope.

01:21:58.080 --> 01:22:10.920

Jessica Preheim: It seems daunting, but I would say lots of people across the nation are doing this, and so lean on those who have already tried and don't have to recreate the wheel, since our partnership in 2014.

01:22:11.370 --> 01:22:23.190

Jessica Preheim: With the CFC and the pha together we have collectively housed over 21,000 individuals and reduced our overall homeless count by 54% next time.

01:22:25.800 --> 01:22:41.190

Jessica Preheim: I will say this is also lead us into a lot of collaboration around our Community coven housing response which are housing authority is an intimate partner of where we have are currently working to serve 5000 people by September of 2022 next slide.

01:22:42.990 --> 01:23:05.370

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Jessica Preheim: And, with the help of the Houston housing authority, we have actually already surpassed our targets for our coven response, we wanted to be in May housing 2675 individuals we have actually already house 2741 so the collaboration can really help next slide.

01:23:08.580 --> 01:23:09.570

Jessica Preheim: That is all.

01:23:13.710 --> 01:23:26.280

Lisa Sloane: Thank you very much the speakers were terrific and I think folks we really get a sense of how part, how many partners are out there and how they can be helpful, so thank you very much.

01:23:27.630 --> 01:23:33.570

Lisa Sloane: We are going to have just a cup time for a couple of questions and then we'll have the few final slides.

01:23:35.010 --> 01:23:48.000

Lisa Sloane: Do you want to just put the next slide up Laura, this is the name of some of the folks at hud who who will be working with you answering the questions today, Marie, I think, where you going to ask start us off with a couple of questions.

01:23:48.480 --> 01:24:07.530

Marie Herb: um yeah hi Lisa give everyone, so there were a few questions that I guess i'll direct to parent and to Monica and it's if you're a pha and you don't know who the Agency is in your community who might be working with victims of human trafficking or.

01:24:08.610 --> 01:24:16.800

Marie Herb: victims of domestic violence, how would you suggest the pha go about finding those agencies and developing those partnerships.

01:24:17.970 --> 01:24:25.950

Karen Romeo: go first yeah yeah happy to so I did play my slide a number of links for you to see.

01:24:26.460 --> 01:24:38.340

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Karen Romeo: Where the different service providers for anti trafficking are located, I will also put in the chat my email you're welcome to connect with me and I will help you find someone we We definitely want to start there.

01:24:38.640 --> 01:24:49.350

Karen Romeo: And really reach out to you know reach out via email call them up, they are very interested in getting the support around housing, so it is a mutually beneficial partnership.

01:24:50.970 --> 01:24:52.290

Marie Herb: Great Thank you and Monica.

01:24:53.850 --> 01:24:58.020

Monica McLaughlin, she/her, NNEDV: I do you think that we're going to come to you as a field, so I think.

01:24:59.100 --> 01:25:06.330

Monica McLaughlin, she/her, NNEDV: that's one thing I wanted to say, like, I think our folks are very excited and very interested, but the two links that I that Murray put in the chat for me.

01:25:06.870 --> 01:25:14.370

Monica McLaughlin, she/her, NNEDV: That were the domestic violence and sexual assault coalition links, would be a great place to get started, who can help you find local programs.

01:25:14.940 --> 01:25:29.760

Monica McLaughlin, she/her, NNEDV: We can also help you I put our emails back in the chat myself and D Fox and my team and also through the safe housing partnerships or we can also help that way we're absolutely delighted to help make those connections and again we will be telling our folks.

01:25:31.020 --> 01:25:31.980

Monica McLaughlin, she/her, NNEDV: To reach out as well.

01:25:34.590 --> 01:25:40.320

Marie Herb: Great Thank you and then there were, and this would probably be directed to some folks that have.

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01:25:40.800 --> 01:25:50.490

Marie Herb: Several questions about the service fees and one is whoever answers, if you could just repeat what the amount is that the housing authorities will be able to get.

01:25:50.940 --> 01:25:58.380

Marie Herb: But the questions are some specific about what you can spend the service fees on so can it cover ongoing case management.

01:25:58.740 --> 01:26:11.910

Marie Herb: kind of cover furniture and furnishings kind of cover gas cards kind of cover things like getting birth certificates and ids and so security cards and things like that, and then besides that.

01:26:12.450 --> 01:26:21.810

Marie Herb: Since pha may not be in the service business can make subcontract the amount of those fees to an another agency in their community.

01:26:29.880 --> 01:26:35.820

Jerriane Anthony: I can take the first part of the question so PhDs will receive \$400 for each eh be awarded.

01:26:36.840 --> 01:26:44.160

Jerriane Anthony: Once the vouchers are initially least participating pha will then earn \$100 for each family housed.

01:26:45.060 --> 01:26:53.760

Jerriane Anthony: Within with it for each family house on all of the data has to be recorded in the PIC in G system within 14 days.

01:26:54.570 --> 01:27:00.420

Jerriane Anthony: Of the ladder of the effective date that the families voucher or when the system becomes available for reporting.

01:27:01.290 --> 01:27:17.760

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Jerriane Anthony: Each family place under a half contract with them for months of the effective date of the ACC funding PhDs will be awarded \$500 for families place within six months after the effective date of the ACC PhDs will receive \$250.

01:27:19.320 --> 01:27:32.160

Jerriane Anthony: PhDs are also eligible for the full column a admin fee amount, and lastly PhDs will receive \$3,500 for each allocated HP that that can be utilized for service fees.

01:27:33.180 --> 01:27:46.290

Jerriane Anthony: A little one of the second part of your question, what what can service fees cover so service fees can cover housing surface distance security utility and move in deposits application and holding fees.

01:27:46.680 --> 01:27:55.500

Jerriane Anthony: landlord recruitment and incentives moving expenses renters insurance insurance where necessary and household items which does include furniture.

01:28:01.680 --> 01:28:02.970

Marie Herb: i'm great thanks.

01:28:04.200 --> 01:28:06.480

Marie Herb: Sure yeah yeah definitely so.

01:28:06.570 --> 01:28:10.410

Lisa Sloane: I think we may we only have two minutes we may just have to finish up.

01:28:10.800 --> 01:28:11.070

Okay.

01:28:12.900 --> 01:28:13.380

Lisa Sloane: So.

01:28:14.400 --> 01:28:23.310

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Lisa Sloane: hud has Ted has taken all your questions, there were lots of questions some word answer directly to you and hide will be doing faqs and.

01:28:24.090 --> 01:28:35.370

Lisa Sloane: Getting those out to everyone lots of questions new program, as Mr Vargas said in the beginning lots for everyone to learn so next slide please Laura.

01:28:36.180 --> 01:28:49.530

Lisa Sloane: So what is it that you guys have to do now, one you have to respond to hud's invitation and it had has asked you to do that ASAP but by May 24 and hide has received many.

01:28:50.280 --> 01:29:00.660

Lisa Sloane: Responses already to really important to start part those partnering conversations, now the pha and CSA and other Community partners.

01:29:01.350 --> 01:29:06.510

Lisa Sloane: You all need to get together to first determine the best use and targeting for the vouchers.

01:29:07.200 --> 01:29:15.270

Lisa Sloane: You need to sit down and discuss all the things how's it going to work, what are the roles and responsibilities, do you have all the key partners at the table.

01:29:15.570 --> 01:29:21.900

Lisa Sloane: what's your infrastructure for referrals program implementation What are those gaps and how are you going to address those.

01:29:22.320 --> 01:29:37.740

Lisa Sloane: All that information is important for how the program is going to work and to put into an mo you take a look at the sample mo you that's in the notice, some of you may have mo use or agreements already in your communities and adapt those for this program.

01:29:38.400 --> 01:29:46.980

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Lisa Sloane: And then, finally, that signed mo you is due to hide by July 31 to consolidate your participation in the program next slide please.

01:29:48.390 --> 01:30:05.040

Lisa Sloane: As a reminder, this is the third in a webinar series, the fourth will be focused on that targeting strategy strategies for targeting each fees and related resources that will take place may 18 at three o'clock Eastern time.

01:30:05.700 --> 01:30:15.780

Lisa Sloane: You can register for that, on the hud.gov slash hv website you'll be receiving the slides.

01:30:16.860 --> 01:30:33.600

Lisa Sloane: electronically next slide please and you'll be able to then access the resources that are linked here, and also that better in the other slides, for example, from Karen and Monica that were in in their slide deck so.

01:30:35.400 --> 01:30:44.040

Lisa Sloane: I believe that's time and thank everyone for participating on behalf of hud unless someone from hide wants to jump in.

01:30:45.600 --> 01:30:58.710

Lisa Sloane: Please participate in the remaining webinars to to ask your questions help hud you know round out the program and learn how to make this work best in your Community Thank you again for your participation.