

COVID-19 Office Hours: Chat and Q&A Log

March 20th, 2020

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March 20, 2020 3:11 PM from Bradley Weaver to all panelists: @Suzy Rivera
- it depends on your current grant. This would fall under SS housing search per 24 CFR § 578.53(c)(8) if I'm not mistaken. If you need to execute an amendment, as Norm mentioned contact your local HUD Rep and we'll work to get that back to you asap

March 20, 2020 3:24 PM from Bradley Weaver to all panelists: @Jessica Proser, there's nothing HOME specific thus far but I'd reach out to your local entitlement jurisdiction. They may have something in the works. ESG rapid rehousing is probably an easier way to do this

March 20, 2020 3:27 PM from KarLee Kearns to all panelists: Has anyone seen changes to coordinated entry for shelter guest and moving towards pulling people from the prioritization list that are in shelter, first and "housing ready"?

March 20, 2020 3:27 PM from Hedda McLendon to all participants: Here are the videos I mentioned <https://youtu.be/mleu9H6b-Ds>

March 20, 2020 3:28 PM from Bradley Weaver to all panelists: @Justin Marino, we're experiencing that in Illinois. In the spirit of housing first and taking into consideration 24 CFR 578.103(a)(4)(i)(B)(4), I'd suggest you approach your local HUD office to see if they'll give you 45 days to gather the information so long as you document efforts to obtain it

March 20, 2020 3:29 PM from Bill Miller to all panelists: We need a hard push from high up to get state and local support, now!!!, to lower the shelter density.... clients and staff are not able to come close to complying with CDC recommendations for social distancing. Need a push from the top please!!!!

March 20, 2020 3:35 PM from Bradley Weaver to all panelists: @Diana Tejo
<https://www.hudexchange.info/maillinglist/>

March 20, 2020 3:36 PM from Bradley Weaver to all panelists: @Judy Perlman, initial is probably more important to ensure client is safe, but as Norm said, we're going to be very flexible. I've seen that some people are doing it via Facetime. The biggest concern here would be if a child under 6 or pregnant woman would be in the unit and the risk of lead paint which would be almost impossible to pick up on vis-a-vis facetime

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March 20, 2020 3:41 PM from Dina Hooshyar to all panelists: Hi Norm, Jillian and I will sign off at 2:50C. Have a great weekend!

March 20, 2020 3:45 PM from Linda Bratcher to all panelists: I have these questions.

March 20, 2020 3:48 PM from Jaime Farrant to all panelists: Can you please send a list to download the toolkit?

March 20, 2020 3:48 PM from Jaime Farrant to all panelists: We operate SRO housing so we are definitely want to learn more about this.

March 20, 2020 3:48 PM from Jaime Farrant to all panelists: Thanks

March 20, 2020 3:51 PM from Sapna Morris to all participants: Thanks Bill Miller-- we agree and we are working on pushing this up and getting documents that support being able to provide social distancing in larger shelters through providing for alternate housing.

March 20, 2020 3:52 PM from juliana kitten to all panelists: This is Juliana Kitten from Amarillo. I work for the City and run the Community Development Dept. We are lead agency for the COC, we also operate a housing authority with only HCV vouchers. I have vouchers, is there anyway to move people in, apartmtnets, we know will pass inspections and do all the paperwork afterwards... we had 220 people in our one emergency shelter last night, they have not capcity to do social distancing. Our chronic homeless population is 27% (Amarillo just stated implmenting hosuing first) anyway we know that this group is very medically compromised. I could house at least 50 people nest week if we could put them in then work the paper work afterwards. Is there anyway to make this happen given we are at a critical tipping point. Amarillo has 4 cases as of 48 hours ago and it doubled in a 24 hour period.

March 20, 2020 3:54 PM from Karen DeBlasio to all panelists: Our governor is closing all non-essential businesses. The list of essential services is in formation but does not mention homeless shelters. Will HUD be advocating with states on this issue?

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March 20, 2020 3:55 PM from Karen DeBlasio to all panelists: For CE - is there recommendation to stop new moves to PSH and RRH in order to reduce potential spread? Or only if someone is showing symptoms?

March 20, 2020 3:58 PM from Teri Ketchum to all panelists: Will a Q&A get posted on these items?

March 20, 2020 3:59 PM from washingtondar to all panelists: can you please help get your last message integrated into national messaging?

Q&A Session for Office Hours: COVID-19 Planning & Response

-Cherylanne Cohen- 2:18 PM

Q: Hello from Orange COunty NY!

Priority: N/A-

-Jeanne Goodman - 2:22 PM

A: Welcome, Cherylanne!-

-Lou Ann - 2:21 PM

Q: Hi

Priority: N/A-

-Jeanne Goodman - 2:22 PM

A: Hi Lou Ann!-

-Candace Gregory - 2:22 PM

-tara kosma - 2:23 PM

Q: Hello from Maine

Priority: N/A-

-Jeanne Goodman - 2:25 PM

A: Hi Tara, Welcome!-

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-Candace Gregory - 2:23 PM

Q: Thank you

Priority: N/A-

-Vielkis Gonzalez - 2:23 PM

Q: Hello from Boston, MA

Priority: N/A-

-Jeanne Goodman - 2:25 PM

A: Hi Vielkis, Welcome from Boston, too!-

-Shatera Taylor - 2:25 PM

Q: Shatera Taylor from Bergen County SSVF (Catholic Charities). Just confirming my attendance

Priority: N/A-

-Candace Gregory - 2:29 PM

Q: Hey norm from Omaha, NE

Priority: N/A-

-Calleene Egan - 2:32 PM

Q: I have a balance through the COC that was never expended (billed against or given to us) due to the programming ramping down, the program is now closed.

Can I request that \$\$ for emergency funding?

Priority: N/A-

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-Mollie Lund - 2:34 PM

Q: What are the guidelines for expanding CoC RRH requirements, for example: if a participant is in RRH and their 24 months is up next month but they just lost their job due to COVID-19 are we able to continue supporting them with CoC funds is there a waiver?

Priority: N/A-

-Lisa Karle - 2:35 PM

Q: Does anyone have a screening tool or list of questions that CE staff can add to ensure we are identifying anyone is symptomatic or diagnosed before crisis housing placement?

Priority: N/A-

-Emma Petrie Barcelona - 2:36 PM

Q: We need official guidance allowing us to refrain from doing non-emergency and non-life threatening HQS inspections on programs that require HQS inspections.

Priority: N/A-

-Katrina Rice - 2:36 PM

Q: Can required annual inspections for Continuum of Care recipients be delayed due to COVID19?

Priority: N/A-

-Billie Jo Owens - 2:40 PM

Q: What will happen for Code Blue clients after April 1st?

Priority: N/A-

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-KarLee Kearns- 2:41 PM

Q: Has anyone seen requested changes to their coordinated entry system for shelter guest and moving towards pulling people from the prioritization list that are in shelter, first and "housing ready"?

Priority: N/A-

-Shane Burgin - 2:45 PM

Q: What about resources for purchasing equipment like gloves, infradred thermometerts, ,etc.?

Priority: N/A-

-Shane Burgin- 2:45 PM

Q: infrared

Priority: N/A-

-jill alcorn - 2:46 PM

Q: Finally signed in, audio working. Jill Alcorn, Western NY

Priority: N/A-

-Jeanne Goodman - 2:48 PM

A: welcome Jill-

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-Brian Postlewait - 2:46 PM

Q: Can you make the slides immediately available?

Priority: N/A-

-Jeanne Goodman - 3:05 PM

A: It will be posted to the HUD Exchange-

-Margo Cramer - 2:47 PM

Q: now can hear. What time did webinar start? will I be able to view a if I missed?

Priority: N/A-

-Brett Esders - 2:49 PM

A: Hi Margo - The webinar started a little after 2:30. We will post the webinar on the HUDEXchange within a couple of days so you can go back and listen-

-Andrea Snyder- 2:47 PM

Q: Will these slides be provided to us after the call?

Priority: N/A-

-Michael Chapman - 2:48 PM

Q: Florida DCF is not allowing CDBG funds for our attempts to house the homeless for isolation and those that are tested Positive for COVID-19.

Priority: N/A-

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-Margo Cramer- 2:49 PM

Q: also, when will the PDF be available? thanks so much.

Priority: N/A-

-Jeanne Goodman - 3:05 PM

A: It will be posted to the HUD Exchange-

-Janet Lee - 2:49 PM

Q: Will we be able to get the slides emailed to us or access them in other ways.

Priority: N/A-

-Jeanne Goodman - 3:04 PM

A: It will be posted to the HUD Exchange-

-Daniel Blankenship - 2:51 PM

Q: Are CoC grantees permitted flexible use of unused funds for allowable expenses w/o amendments (e.g. advanced payments to landlords; use RA BLI for Services expenses to support essential service expenses for CoC/Shelter Providers (food/supplies/overtime/etc

Priority: N/A-

-Janel Holt - 2:53 PM

Q: Can we waive inspections for homelessness prevention right now? People are reticent to have outside people in their homes and we are leery of having our inspectors go out. Also, we are starting to get a lot more calls as people start missing paychecks.

Priority: N/A-

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-Halley crumb - 2:55 PM

Q: Are additional shelter beds needed? California Portsmouth Square Association has 24 beds in Richmond,

Priority: N/A-

-Amanda Mills - 2:55 PM

Q: Will grant agreements for the FY19 CoC Competition still be proceeding?

Priority: N/A-

-Janet Elliott - 2:55 PM

Q: Can we receive a copy of this power point?

Priority: N/A-

-Jeanne Goodman - 3:03 PM

A: It will be posted to the HUD Exchange-

-Amber Lewis - 2:56 PM

Q: Really appreciate Norm's comments about inspections. However, we have several partners that will NOT move forward to house people until they have something in writing from HUD, even if not yet an official waiver. Please consider written follow-up!

Priority: N/A-

-Abby Miller - 2:57 PM

A: Amber--please submit an AAQ if you need a response in writing. We are assisting there very quickly.-

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-Emma Petrie Barcelona - 2:56 PM

Q: When issuing guidance, please make sure we have waivers/permissions to keep HAPs going on units/participants even if their HQS or other compliance needs have expired. We want to keep people housed until we can safely get back to normal work.

Priority: N/A-

-Halley crumb - 2:56 PM

Q: Retraining the Village has 24 beds in Madera California. Do we go the through Public Health?

Priority: N/A-

-Halley crumb - 2:58 PM

Q: Do I quarantine the clients in the transitional housing unit Retraining the Village has in East Palo Alto? Do I deny entrance of other homeless people into the shelter?

Priority: N/A-

-Andrea Curtis- 2:58 PM

Q: Can you clarify which inspections are not currently required?

Priority: N/A-

-Candice Bennett - 2:58 PM

Q: Why does it seem like they are not considering and or addressing the homeless population in these times telling folks to stay at home, but what happens if they don't have a home?

Priority: N/A-

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-Sara Baringer - 2:59 PM

Q: Are the slides going to be emailed out at the end of this call?

Priority: N/A-

-Jeanne Goodman - 3:03 PM

A: It will be posted to the HUD Exchange-

-Amber Lewis - 2:59 PM

Q: Abby, thank you for that quick response. However, as of just this Wednesday 3/18, the response I received from the AAQ desk is that HQS inspections MAY NOT be waived at this time. May I forward this email to you or someone else to review?

Priority: N/A-

-Abby Miller - 3:01 PM

A: I understand, Amber--the responders are in the process of sending an updated response to all entities who got that response this week and last. You will get one that mirrors Norm's comments today.-

-Emma Petrie Barcelona - 3:01 PM

Q: Do we have assurances from HUD that we will get our awards soon- or at least access in eLoccs? We need to keep people housed and rents paid but we have not yet heard anything about our awards that renew this year. thanks!

Priority: N/A-

-Jeannie Citerman-Kraeger - 3:03 PM

Q: Will the slides be available after the call?

Priority: N/A-

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-Amber Lewis - 3:02 PM

Q: Thank you, Abby!

Priority: N/A-

-Abby Miller - 3:03 PM

A: Most welcome. Apologies for the initial unhelpful response. If you don't receive before you need it, I would resend your question, as that will trigger a quick response. -

-Sarah Isaak - 3:03 PM

Q: Are initial HQS inspections still required for HOME funds to move clients into units?

Priority: N/A-

-Halley crumb - 3:04 PM

Q: Retraining the Village has not received funding from ESG via San Mateo County but we service the public health clients, and the homeless, can you please let me know are there funds to help with our staffing needs for a bed total of 34 beds?

Priority: N/A-

-Constance Wilkerson - 3:06 PM

Q: p-up distribution centers to which individuals will come for food, hygiene, etc. OR to place portapotties and handwashing stations in designated areas and then distribute food and other goods from a truck along the route with a daily distribution schedule?

Priority: N/A-

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-Sarah Chandler - 3:08 PM

Q: If we have to ammend our budget to allocate funds for disaster prepardness supplies for the homeless, will the ammendment count against us? For instance, if we've already used one of the allowed 2, will that take away the last available ammendment?

Priority: N/A-

-terrence hamilton - 3:09 PM

Q: will the presentation be available afterwards?

Priority: N/A-

-Jeanne Goodman - 3:10 PM

A: Hi Terrence, It will be posted to the HUD Exchange-

-Barbara Huggins - 3:10 PM

Q: Is there any work being done to target those with disabilities? Access to materials, continuing in home care and caretaking, etc? Accessibility

Priority: N/A-

-Lucinda Morte - 3:12 PM

Q: What does FAST stand for again?

Priority: N/A-

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-Andrea Curtis - 3:12 PM

Q: Is HUD considering waiver requests for Housing Quality Inspections? Nebraska is seeing that there are landlords who are not willing to meet with staff for an inspection. This is delaying our ability to get people housed.

Priority: N/A-

-Mollie Lund - 3:12 PM

Q: Are questions supposed to be placed here or in the chat? Has HUD considered allowing CoC's to use planning dollars to help with cleaning supplies? Lots of our agencies who are not funded are struggling and are often times the largest shelter in the area.

Priority: N/A-

-Jeanne Goodman - 3:13 PM

A: You can ask questions in chat or Q&A

-

-terrence hamilton - 3:13 PM

Q: Thank you very much. I missed a part of it .

Priority: N/A-

-Jeanne Goodman - 3:14 PM

A: We saved the best part for after you joined. ;-)

-Lisa Lee Williams- 3:14 PM

Q: Can we get a copy of the seattle operational plan for congregational assessment centers

Priority: N/A-

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-Dawne Belfon - 3:20 PM

Q: I am from Burlington county NJ. There is a potential for an issue with the homeless referred for short term motel stay through NJ211. There is no place for them to go afterwards. Do you have any suggestions to address this?

Priority: N/A-

-Christina Blair - 3:20 PM

Q: When you say CoC rules, do you mean things like previously I had seen something about to be able to pay for hotel/motel that a unit had to be identified and available within 14 days.

Priority: N/A-

-Jamie Schecter - 3:21 PM

Q: When can we expect more solid guidance re: APR deadlines, HQS expectations, etc.

Priority: N/A-

-Erika Young - 3:21 PM

Q: Are match waivers being considered during this time?

Priority: N/A-

-Elizabeth Perez - 3:22 PM

Q: how are shelter providers handling quarantine situations regarding staffing during a quarantine

Priority: N/A-

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-Robert Perrine - 3:22 PM

Q: It is great that the evictions are being disallowed during the crisis. What will we do when the crisis is over and people who have not worked owe two months back rent?

Priority: N/A-

-Hedda McLendon - 3:37 PM

A: great question about back rent. We are workign on a rental assitance program targeting households that lost income due to covid to help with that-

-Denise Pikes - 3:22 PM

Q: there is nowhere to obtain one at the moment. This is leaving available apartments unoccupied and unstably housed on the streets. Can HUD create a wavier for the requirement for a valid ID to move into a Continuum of Care permanent supportive housing unit?

Priority: N/A-

-Aimee Harmon-Darrow - 3:22 PM

Q: tinue supporting them with CoC funds is there a waiver? & Has HUD considered allowing CoC's to use planning dollars to help with cleaning supplies? Lots of our agencies who are not funded are struggling and are often times the largest shelter in the area.

Priority: N/A-

-Jesse Dunham - 3:22 PM

Q: What impact will COVID-19 have on payments for Gov't grants? Will HUD consider making estimated payments to providers to assist shelters with cash flow issues?

Priority: N/A-

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-marsha penrose - 3:22 PM

Q: Did I hear that there may be a moratorium on evictions in PSH?

Priority: N/A-

-Jessica Shriver - 3:24 PM

Q: Could we get assistance on the completion of HQS inspections for CoC rent assistance programs. Are they required in order to issue payments to landlords?

Priority: N/A-

-Aimee Harmon-Darrow - 3:25 PM

Q: The above question was supposed to include can RRH programs expand the 24 months of assistance?

Priority: N/A-

-Kevin McNamee - 3:26 PM

Q: Does HUD have any guidance for documentation that might require signatures for CoC and ESG funds? Program entry/exit, housing related documents etc) when gaining a signature might impede moving into housing or out of shelter

Priority: N/A-

-Officer Kyle Moore - 3:26 PM

Q: What is being done to assist those that are at risk for homelessness... who have to work ..but due to the Covid-19 .. they will be short hours , which in turn cut pay .. Ect .. now evictions bills .. is there going to be a some sort of grace period ?

Priority: N/A-

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-Lauren Pareti - 3:27 PM

Q: Will there be waivers to allow projects to purchase masks, sanitizer and other supplies using unspent CoC funds on any BLI?

Priority: N/A-

-Lauren Pareti - 3:29 PM

Q: Will there be eligibility waivers to enable projects (e.g. chronic designated) to serve the clients most vulnerable to COVID-19

Priority: N/A-

-Justin Marino- 3:30 PM

Q: How will the pandemic impact HUD FY2019 NOFA awards process as well as an any monitoring that is scheduled?

Priority: N/A-

-Jeannie Citerman-Kraeger - 3:31 PM

Q: Can you reiterate the extension of current programming?

Priority: N/A-

-Lauren Pareti - 3:32 PM

Q: What other types of waivers besides HQS can projects anticipate seeing? Nothing related to cost eligibility or participant eligibility?

Priority: N/A-

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-Kelsey Addy - 3:32 PM

Q: For HQS - what about RRH programs where a new apartment is available - do we need to pursue an HQS in order to house?

Priority: N/A-

-Perry Junjulas - 3:33 PM

Q: Is there any guidance for reducing visitor for site-based projects?

Priority: N/A-

-Brett Fisher - 3:33 PM

Q: There were a number of other grant questions in Chat. Can these be addressed either live or in a follow up email?

Priority: N/A-

-KarLee Kearns- 3:33 PM

Q: Has anyone seen changes to coordinated entry for shelter guest and moving towards pulling people from the prioritization list that are in shelter, first and "housing ready"?

Priority: N/A-

-Andrea Curtis- 3:35 PM

Q: If HQS inspections are delayed, can agencies provide rental assistance? Or do we need to delay providing rental assistance until the HQS inspection can occur?

Priority: N/A-

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-Gwen Beebe - 3:37 PM

Q: Are HQS inspections still required at the point of move-in?

Priority: N/A-

-Julianne Geddis - 3:38 PM

Q: Do you have specific guidelines/ recommendations for a small family shelter? Residents share common areas, but each mom has their own room and bathroom with her children.

Priority: N/A-

-Jessica Candela - 3:39 PM

Q: Can you provide a list of newsletters/listservs people should sign up for to get updated information on COVID-19? Thanks.

Priority: N/A-

-Robert Perrine - 3:39 PM

Q: Thank you Hedda! Lots of people are going to need help. Not only renters but landlords as well.

Priority: N/A-

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-Frank cochran - 3:37 PM

Q: <https://www.hudexchange.info/news/fha-suspends-foreclosures-and-evictions-amid-the-covid-19-national-emergency/> Is this true?

Priority: N/A-

-Karen DeBlasio - 3:46 PM

A: This is specific to FHA insured loans- "for single family homeowners with FHA-insured mortgages for the next 60 days" that is the language from the press release-

-Billie Jo Owens - 3:41 PM

Q: Is there any plan to allow expending sheltering for after the Code Blue season?

Priority: N/A-

-Emma Beers - 3:42 PM

Q: From Jessica Brown: Are there any exceptions with documenting Chronic Homelessness for CoC projects at this time?

Priority: N/A-

-Halley crumb - 3:43 PM

Q: What happens if a grant was denied by San Mateo County via ESG, will HUD reconsider the grants as an alternative for emergency housing options

Priority: N/A-

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-Jessica Brown - 3:43 PM

Q: Are there any exceptions with documenting Chronic Homelessness for CoC projects at this time?

Priority: N/A-

-Justin Marino - 3:43 PM

Q: Are there any exceptions with documenting Chronic Homelessness for CoC projects at this time?

Priority: N/A-

-Brett Fisher - 3:44 PM

Q: Thank you for all your help!

Priority: N/A-

-Bobbin Paskell - 3:44 PM

Q: What about new inspections (i.e. not Renewal inspection)?

Priority: N/A-

-Loren Pimm - 3:45 PM

Q: Can we use Replacement Reserve for Leasing to keep clients housed a little longer? My grant ends on 3/31 and will not be renewed.

Priority: N/A-

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-Rikki Gardner - 3:46 PM

Q:

Any guidance on coordinated entry and how to prioritize shelter beds during COVID-19?

Priority: N/A-

-Bobbin Paskell - 3:46 PM

Q: There were questions about use of Planning dollars for COVID response in the chat. Is that possible?

Priority: N/A-

-Karen DeBlasio - 3:52 PM

A: I believe the question was about using planning dollars to purchase supplies for COVID response. Unfortunately planning dollars cannot be used for that. BUT you can use operation costs to pay for cleaning supplies for your building-

-Erika C - 3:46 PM

Q: "How has shelter in place regulations effected the ability to have outreach workers and other providers to be on the street?"

Priority: N/A-

-Suzanne Wagner - 3:48 PM

Q: Our governor is closing all non-essential businesses. The list of essential services is in formation but does not mention homeless shelters. Will HUD be advocating with states on this issue?

Priority: N/A-

COVID-19 Office Hours: Chat and Q&A Log
March 20th, 2020

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-Steven Mills - 3:41 PM

Q: We are looking at providing hotel rooms for individuals who have been asked to self quarantine. one challenge is transporting these individuals from a shelter/day center to the quarantine site. Is there any guidance for safely transporting clients?

Priority: N/A-

-Jesse Dunham - 3:49 PM

Q: What impact will COVID-19 have on payments for Gov't grants? Will HUD consider making estimated payments to providers to assist shelters with cash flow issues?

Priority: N/A-

-Suzanne Wagner - 3:49 PM

Q: Can planning grant funds be used for covid response?

Priority: N/A-

-Halley crumb - 3:50 PM

Q: Retraining the Village utilizes double down cleaning and disinfection of the common area's. Sanitary education in our shelter. Stay in Place and wash clothes and bedding daily to reduce sweat and dirt in our 10 bed facility. Isolation room is available

Priority: N/A-

-John Shereikis - 3:50 PM

Q: Any chance 2018 ESG spend by date will be given an extension given the current COVID-19 ?

Priority: N/A-

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-Shana Wernow - 3:51 PM

Q: Where/when can I access the powerpoint of this presentation. Some of these links don't spell out the URL. Where can I find them?

Priority: N/A-

-Jeanne Goodman - 3:53 PM

A: Shana, It will be available in HUD Exchange.-

-Kelsey Addy - 3:53 PM

Q: For CE - is there recommendation to stop new moves to PSH and RRH in order to reduce potential spread? Or only if someone is showing symptoms?

Priority: N/A-

-Brett Fisher - 3:55 PM

Q: Are there any exceptions with documenting Homeless and/or Chronic Homelessness for CoC projects at this time?

Priority: N/A-

-Shana Wernow - 3:57 PM

Q: Any timeline for that? I was looking for yesterday's and couldn't find it.

Priority: N/A-

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-Charles Knight - 3:57 PM

Q: nto housing as quickly as possible, landlords are disengaging at this time. We expect at the end of this having unspent RRH funds and an influx of folks needing prevention assistance. Will there be flexibility in using underspendt RRH funds for prevention?

Priority: N/A-

-Lauren Whitleigh - 3:58 PM

Q: nto housing as quickly as possible, landlords are disengaging at this time. We expect at the end of this having unspent RRH funds and an influx of folks needing prevention assistance. Will there be flexibility in using underspent RRH funds for prevention?

Priority: N/A-

-Sherry Finke - 4:09 PM

Q: Thanks so much!

Priority: N/A-

-Natasha Mcknight - 3:59 PM

Q: Thanks to the panelists for the information.

Priority: N/A-

-Halley crumb - 3:59 PM

Q: Thank you Thomas for the knowledge.

Priority: N/A-

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-Diana Hernandez - 3:59 PM

Q: Thanks very informational.

Priority: N/A-

-Marqueia Watson - 3:59 PM

Q: chae- yes, they answered questions about that. hopefully there will be a recording available.

Priority: N/A-

-Lanore Hahn- 4:00 PM

Q: I did not get answers to any of my specific questions. Will there be feedback on this? Will this webinar be posted somewhere to view at a later date?

Priority: N/A-