

COVID-19 Office Hours: Chat and Q&A Log

March 27th, 2020

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March 27, 2020 2:33 PM from Jeanne Goodman to all panelists: from Suzie Tolmie to all attendees:

RRH Grantees in Nashville are asking about lengthening time that rental assistance can be offered beyond 24 mo for families that DID have jobs but do not any longer due to COVID/stay-at-home orders. ANy waivers being considered for that?

March 27, 2020 2:34 PM from Eleanor Vincent to all panelists: Thank you for having this session today. What is HUD's guidance on landlord obligation to notify the leasing office if one of its tenants in the leasing community tests positive for COVID-19

March 27, 2020 2:34 PM from Jeanne Goodman to all panelists: from Rikki Gardner to all attendees:

When will HQS waivers be available?

March 27, 2020 2:36 PM from Brenda Ploss to host (privately): how to access/ download power point

March 27, 2020 2:36 PM from Dana Derderian-Ibarra to all participants: Any flexibility that you can share with PSH and RRH programs and flexibility with wet signatures for clients enrolling in the program and for those clients in the program that need to sign off on necessary and/or annual docs?

March 27, 2020 2:37 PM from Jeanne Goodman to all panelists: from Kate Tettamant to all attendees:

What do you recommend for Tier 2 defunded projects who are expected to move/transfer clients during a shelter in place order in their city?

March 27, 2020 2:37 PM from Jeanne Goodman to all panelists: from Tricia Le to all attendees:

I know that HQS waivers are in process for annual inspections but what about for initial inspections?

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March 27, 2020 2:37 PM from Debra Hendren to all participants: We do understand the ability to extend assistance to pps for up to 24 months. Will you be adding funds to grants? My concern is we are close to lapsing and don't have the funds to support.

March 27, 2020 2:39 PM from Jeanne Goodman to all panelists: from Eleanor Vincent to all attendees:

What is HUD's guidance on landlord obligation to notify the leasing office if one of its tenants in the leasing community tests positive for COVID-19

March 27, 2020 2:40 PM from Amy Stewart to all participants: ditto re obligation to notify - landlords and hotels for EST

March 27, 2020 2:40 PM from Amy Stewart to all participants: ESG

March 27, 2020 2:40 PM from Jeanne Goodman to all panelists: from Charlotte Carrillo to all attendees:

Is there opportunity to get tests to shelters quickly?

March 27, 2020 2:40 PM from Kanika Mahajan to all participants: Where can we find the first brief issued that Barbara mentioned?

March 27, 2020 2:41 PM from Luis Ulerio to host (privately):It's on their website

March 27, 2020 2:41 PM from Lindsey Mlckler to all participants: what was the website she referenced?

March 27, 2020 2:41 PM from Katie Peterson to all participants: HCH issue brief- <https://nhchc.org/wp-content/uploads/2020/03/Issue-brief-COVID-19-HCH-Community.pdf>

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March 27, 2020 2:41 PM from Barbara DiPietro to all participants:
www.nhchc.org

March 27, 2020 2:42 PM from Kimberly Lewis to all participants: Thank you
Katie for the site :)

March 27, 2020 2:42 PM from Jeanne Goodman to all panelists: encouraged to
create a COVID-19 policy that outlines how inspections will be handled during this time.
For renewal inspections – These may be delayed until the crisis abates. Guidance will be
forthcoming on this matter.
For initial inspections – Try to conduct the inspection via video and note the reason for the
remote inspection in the file. If this is not possible, house the client and document to file. In both
cases you must conduct an on-site inspection as soon as practicable. Guidance will be
forthcoming on this matter.
For inspections where lead-based paint hazards are a concern (ie. pregnant woman or child
under 6) – We strongly recommend trying to conduct the inspection via video. If this is not
possible, note the reason in the file and that no other resources (ie. municipality) were available
to conduct the inspection. Prioritize these inspections to be conducted first when the crisis
abates.

from Lindsey Mlckler to all participants:

what was the website she referenced?

March 27, 2020 2:42 PM from Jeanne Goodman to all panelists: from Suzie
Tolmie to all attendees:

Kaiser \$\$ is only for certain states, right?

March 27, 2020 2:43 PM from Kate White to all participants: What supports are
available for small town and rural communities who don't have local public health officials and
coordination with civic leaders is nominal at best?

March 27, 2020 2:43 PM from Jeanne Goodman to all panelists: from Lisa
Donaldson to all attendees:

Will ESG allow us to extend shelter stays due to shelter in place?

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March 27, 2020 2:43 PM from Jeanne Goodman to all panelists: from Amanda Sternberg to all attendees:

As a result of Michigan's new "Stay at Home" orders, only allowing essential workers to work outside of their home, we have property management companies not doing lease signings or move-ins with folks who were in the pipeline to move in. We can probably figure out how to do lease signings virtually, but what are folks doing when property management aren't willing/able to go into the field as a result of not being considered "essential" per local government orders to stay home?

March 27, 2020 2:43 PM from Brett Esders to all panelists: Emily - can you answer this question - Is there any guidance HUD has on how to train shelter staff in this medical capacity? -- david suggests - in the context of "follow direction for caring for people at home" guidance, provided critical care isnt necessary.

March 27, 2020 2:43 PM from Kate White to all participants: There are no isolation spaces in small towns and rural America!! How do I make this happen??

March 27, 2020 2:44 PM from Barbara DiPietro to all participants: Here's the grant opportunity from Kaiser Perm that I mentioned: <https://nhchc.org/press/press-releases/immediate-impact-grants-for-organizations-serving-people-without-homes-in-the-covid-19-pandemic/>

March 27, 2020 2:44 PM from Amy Baker to all participants: What options are people using to quarantine homeless persons if shelters are full?

March 27, 2020 2:45 PM from Vielkis Gonzalez to host (privately): Screening tools for families as well?

March 27, 2020 2:45 PM from Katelyn Jennings to all participants: <https://www.va.gov/homeless/ssvf/>

March 27, 2020 2:46 PM from Jeanne Goodman to all panelists: from Vielkis Gonzalez to host (privately):

Screening tools for families as well?

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March 27, 2020 2:46 PM from Jeanne Goodman to all panelists: from Rashika Hall to all attendees:

The Kaiser Perm grant does not seem to cover agencies in NYS and we are the hardest hit state in the US.

March 27, 2020 2:46 PM from Jeanne Goodman to all panelists: from Rashika Hall to all attendees:

How can we get NYS added to that grant?

March 27, 2020 2:46 PM from Jackie Sudhoff to all participants: Our providers are transiting into motel, diverting when possible

March 27, 2020 2:46 PM from Norm Suchar to all panelists: I'm on now. Sorry about the delay.

March 27, 2020 2:47 PM from Dana Derderian-Ibarra to all participants: John, would this also apply for GPD folks that are high risk?

March 27, 2020 2:47 PM from Marlisa Grogan to host & presenter: Hi Norm. VA is going and then I can start HUD updates

March 27, 2020 2:47 PM from Jennifer Corcoran to all participants: Any specific guidance for approaching those who are unsheltered but not in large encampments (other than not leaving them unsheltered)? They were relying on being near 24/7 businesses for hygiene and those places are now closed. What about for transporting them to hygiene options - hard to keep six feet apart.

March 27, 2020 2:47 PM from Brenda Chamberlain to host & presenter: Is there guidance for communities mandating unsheltered folks to go into quarantine after being tested and waiting for results, and/or testing positive?

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March 27, 2020 2:47 PM from wenfred to all participants: How do we access the funds for hotel/motel for Vets?

March 27, 2020 2:47 PM from Amy Baker to all participants: Where should homeless folks who test positive go to isolate?

March 27, 2020 2:48 PM from Jeanne Goodman to all panelists: from Shelley Hudson to all attendees:

What do we do if our local SSVF indicates they are out of funds (Cumberland County). How do we handle that?

from Andy Pope to all attendees:

In South Carolina, the state health department is providing hotels for individuals experiencing homelessness and need quarantine. Similar to what they do during TB or other infectious disease outbreaks.

March 27, 2020 2:48 PM from Amber Mesita to all participants: Does anyone know about RRH participants who are homeless and looking for/rooming houses? housing? Are they eligible to be put in motels/hotels

March 27, 2020 2:48 PM from Suzy Rivera to all participants: Kaiser funding is for "501c3 organizations in the states of Hawaii, Washington, Oregon, California, Colorado, Maryland, Virginia, Georgia, and the District of Columbia "

March 27, 2020 2:49 PM from Jeanne Goodman to all panelists: from Lisa Donaldson to all attendees:

our local hotels and motels are closing their doors

March 27, 2020 2:49 PM from Jeanne Goodman to all panelists: from Jennifer Pelikan to all attendees:

Echoing Dana's question - what about clients in HCHV Contract programs?

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March 27, 2020 2:49 PM from Amber Mesita to all participants: Does anyone know about RRH participants who are homeless and looking for housing? Are they eligible to be put in motels/hotels/rooming houses?

March 27, 2020 2:49 PM from Jeanne Goodman to all panelists: from Lisa Donaldson to all attendees:

what if a client has a vash voucher getting ready to expire and finding housing is impossible atm

March 27, 2020 2:49 PM from Jeanne Goodman to all panelists: from Mike Slawter to all attendees:

To Amy Baker-Our local emergency management and public health here in Wilmington are looking to work with hotels/motels as well as religious houses to potentially house these people.

March 27, 2020 2:50 PM from Kristi Schott to host & presenter: I echo Amber's comment for both RRH and PSH as NH is facing a significant housing shortage.

March 27, 2020 2:51 PM from Jeanne Goodman to all panelists: from Mike Slawter to all attendees:

The big questions lies with what medical professionals will be available at these locations to oversee these individuals and provide ongoing medical care.

from Jeanette Vanderhoof to all attendees:

Many of the local motels and shelters here in NJ are full and unable to take admissions at the current time.

from Jeff Collins to all attendees:

to the hygiene issue, could funds be used to convert a bus or similiar to a mobile hygiene unit?

March 27, 2020 2:51 PM from Jeanne Goodman to all panelists: from Brenda Chamberlain to all attendees:

Mike Slawter that is the problem we are running into at this time.

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March 27, 2020 2:51 PM from jennifer sellars to all participants: Will the slides be available to download?

March 27, 2020 2:51 PM from Brian Postlewait to all participants: Does the HQS flexibility also apply to HUD CoC RRH/PSH?

March 27, 2020 2:52 PM from troy virostko (privately): Which guest is with hud or PHA

March 27, 2020 2:52 PM from Brett Esders to all panelists:

1. would this also apply for GPD folks that are high risk?
2. How do we access the funds for hotel/motel for Vets?
3. what about clients in HCHV Contract programs?
4. what if a client has a vash voucher getting ready to expire and finding housing is impossible atm

March 27, 2020 2:52 PM from Jeanne Goodman to all panelists: from troy virostko (privately):

Which guest is with hud or PHA

March 27, 2020 2:53 PM from Jeanne Goodman to all panelists: from Stacey Warner to all attendees:

Can current CoC and ESG funds be used for alternative case management including secure video conferencing tools and cell phones for clients? Can new funding or disaster funding be used for this?

March 27, 2020 2:53 PM from Nina Novy to all participants: for the VA, I have an elderly man that is a veteran and living in an encampment how can I connect him with getting situated in a hotel right now?

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March 27, 2020 2:54 PM from Josh Levin to all participants: Are you saying there should be a combined site for people who tested positive and who are symptomatic but unconfirmed, or that it's important to have separate sites for these two sub-groups? Thanks.

March 27, 2020 2:54 PM from Amy Baker to all participants: are people closing seasonal, emergency shelters to mitigate spread, or keeping them open?

March 27, 2020 2:55 PM from Jeanne Goodman to all panelists: from Anna Garcia to all attendees:

we have very few shelter with no beds available and no conversion centers, is anyone using state facilities such as fairgrounds to house homeless?

March 27, 2020 2:55 PM from Christine Patrick to all participants: Regarding signatures: What about situations that aren't able to be "verified" at any point, such as a tenant acknowledging self-certification of repairs verbally because they're elderly and without email?

March 27, 2020 2:55 PM from Martha Taylor to all participants: How do you deal with shelter residents who resist quarantine?

March 27, 2020 2:55 PM from Jeanne Goodman to all panelists: from Brenda Chamberlain to all attendees:

The wording on this should be changed from Intake to all clients in shelter or receiving services.

March 27, 2020 2:56 PM from Gillian Morshedi to all participants: @Anna I know of at least one county in California that is using their county fairgrounds

March 27, 2020 2:56 PM from Piper Ehlen to all participants: @Anna Garcia yes communities in the Bay Area in CA are using fairgrounds

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March 27, 2020 2:56 PM from Manik Mojumder to all participants: What are some of the strategies and suggestions to keep our homeless population safe? We have clients who share bathroom, shower and does not provide meals (client responsible for their own meals).

March 27, 2020 2:56 PM from Mike Slawter to all panelists: Are the CDC and HUD providing guidance to local governments on how to set up these sites for homeless people who are COVID-19 positive?

March 27, 2020 2:57 PM from Josh Levin to all participants: What are some recommendations for anticipated staffing shortages at the same time as the staffing need becomes even greater?

March 27, 2020 2:57 PM from Jeanne Goodman to all panelists: from Julie Eberbach to all attendees:

Polk County in Iowa (Des Moines) is using the FFA youth housing at the State Fairgrounds.

March 27, 2020 2:58 PM from John Kuhn to all participants: There are several ways to refer to VA homeless services. 1: Follow your existing CE process. 2: Veterans can call the VA hotline toll-free at (877)424-3838. 3: Go to or contact your local VA Medical Center 4: SSVF grantee contact information can be found at www.va.gov/homeless/ssvf

March 27, 2020 2:59 PM from Andrea Curtis to all participants: One of the Street Outreach providers in my state is providing porta potties and handwashing facilities in their parking lot.

March 27, 2020 2:59 PM from Gillian Morshedi to all participants: @Josh some counties are identifying furloughed/non-essential staff who are currently not working to repurpose those staff to help run shelters, overflow, isolation/quarantine facilities

March 27, 2020 2:59 PM from Jeanne Goodman to Nina Novy (privately): National Call Center for Homeless Veterans at 1-877-4AID-VET (1-877-424-3838) for connect her to VA homeless services

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March 27, 2020 3:00 PM from John Kuhn to all participants: Hotel costs supported by SSVF are based on "reasonable and customary" rates - there is no specific cap

March 27, 2020 3:01 PM from Amy Baker to all participants: who is responsible for funding hotel/motel stays?

March 27, 2020 3:01 PM from John Kuhn to all participants: SSVF grantee for Veterans

March 27, 2020 3:01 PM from wenfred to all participants: @ John do you all have funds that we can tap into for hotel/motel?

March 27, 2020 3:02 PM from Bridgett Moore to all participants: What are the guidelines for CoCs in addressing the early releases of prisons that may be entering to the homeless centers or need of resources?

March 27, 2020 3:02 PM from John Kuhn to all participants: Yes. SSVF grantees have funds to place in hotel/motel for asymptomatic Veteran households deemed as vulnerable (60+ and/or health vulnerability)

March 27, 2020 3:03 PM from wenfred to all participants: We have many men and women who are being released from prison daily that will be homeless. Is there funding for them?

March 27, 2020 3:03 PM from Amy Stewart to all participants: ditto re money for staffing/cleaning at the hotesl

March 27, 2020 3:03 PM from John Kuhn to all participants: SSVF can only enroll Veteran households eligible for SSVF

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March 27, 2020 3:04 PM from Amy Stewart to all participants: ditto re how to enforce quarantine, partic in hotels?

March 27, 2020 3:04 PM from Jeanne Goodman to Kate Tettamant (privately): I'm sorry, Kate. I just saw your hand was raised. Is there something you needed?

March 27, 2020 3:04 PM from Anne Scott to all participants: If a community offers showers at encampments do the showers need to be sanitized after every use?

March 27, 2020 3:04 PM from Kristi Schott to host & presenter: In NH, our shelters are partnering with the Bureau of Housing Supports but need more support, overflow capacity and funding to cover costs due to increased need and lack of being able to hold their fundraisers as well.

March 27, 2020 3:04 PM from Jeanne Goodman to all panelists: from Rashika Hall to all attendees:

Are we able to provide the equipment needed for symptom screening? Many of our shelters are not equipped with temple thermometers, masks, etc..

March 27, 2020 3:04 PM from Mona D. to all panelists: Will there be funding specific to testing individuals experiencing homelessness and the workers who work with them?

March 27, 2020 3:05 PM from Jeanne Goodman to all panelists: from Kristi Schott to host & presenter:

In NH, our shelters are partnering with the Bureau of Housing Supports but need more support, overflow capacity and funding to cover costs due to increased need and lack of being able to hold their fundraisers as well.

March 27, 2020 3:05 PM from troy virostko (privately): Our local PHA in Santa Cruz has not begun virtual process for HUD VASH veterans or other participants receive a voucher. 3/25 update noted other PHA's that are providing this service. Is there a time line when this will be offered here?

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March 27, 2020 3:05 PM from Jeanne Goodman to all panelists: from troy virostko (privately):

Our local PHA in Santa Cruz has not begun virtual process for HUD VASH veterans or other participants receive a voucher. 3/25 update noted other PHA's that are providing this service. Is there a time line when this will be offered here?

March 27, 2020 3:05 PM from Natalie Evans to all participants: HUD could help local govt partner with shelters by waiving regulations related to substantial amendments and public service cap. We could move around CDBG funds to be more responsive but hands are tied right now with current funds due to 30 day notice for substantial amendment and need for HUD approval, as well as 15% public service cap.

March 27, 2020 3:05 PM from Anne Scott to all participants: Are there resources for transportation? Our public transit system is not keen on us providing bus passes to those with active symptoms.

March 27, 2020 3:06 PM from John Kuhn to all participants: SSVF cannot house all vulnerable Veterans in hotels/motels as half of the Veteran homeless population is likely to fit into the vulnerable category. You need to work with the local VAMC and SSVF grantee who will prioritize placements based on capacity and need

March 27, 2020 3:06 PM from Jeanne Goodman to all panelists: from Stacey Warner to all attendees:

Will HUD consider a waiver to allow flexibility for projects to shift grant funds into budget categories that don't already exist, without the GIW process?

March 27, 2020 3:06 PM from Mike Radcliffe to all participants: Second on GIW process question!

March 27, 2020 3:06 PM from Anne Stockton to all participants: Can we move more than 10% from one line item to another, with permission of field office, if it's a first year grant?

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March 27, 2020 3:06 PM from Suzy Rivera to all participants: Ditto: Will HUD consider a waiver to allow flexibility for projects to shift grant funds into budget categories that don't already exist, without the GIW process?

March 27, 2020 3:07 PM from Manik Mojumder to all participants: This presentation is very helpful! How can we have access to this presentation so we can share with other staff, clients and shelter providers?

March 27, 2020 3:07 PM from Jeanne Goodman to all panelists: from Stacey Warner to all attendees:

And on that GIW waiver process, allow that to be applied to current grant funds and not just future funds...

March 27, 2020 3:07 PM from Linda Salas to all participants: Clients in a CoC-RRH project have reached the 24-month in the program and are now unemployed due to the COVID-19 crisis. Can we extend rental assistance to them past the 24-month mark? We know HUD is working on additional guidance; however, we would like to know if we can make payments for the month of April.

March 27, 2020 3:08 PM from Amy Stewart to all participants: HUD - Plz publicize best practice for alternate shelter sites with private spaces; plz ok buying inexpensive phones to help facilitate client communications

March 27, 2020 3:08 PM from Jeanne Goodman to all panelists: from James Atz to all attendees:

Can HUD waive the Substantial Amendment requirement for ESG Grantees that want to reprogram funding towards activities to assist in the COVID-19 response?

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March 27, 2020 3:09 PM from Jeanne Goodman to all panelists: from lisa steele to all attendees:

HAS HUD considered not having the CoC renewal competition and insted granting fund to exiting reciepients to allow homelessnes service providers and CoC's more time to focus on covid 19 response. We could just focus on new grants. The competition is extremely time consuming for everyone involved.

from Shaye Rabold to all attendees:

Will the mega waiver apply automatically or will communities need to submit waiver requests?

March 27, 2020 3:09 PM from Jeanne Goodman to all panelists: from Anna Garcia to all attendees:

I see alot of good question and answer, how can we get a copy?

March 27, 2020 3:10 PM from Suzy Rivera to all participants: Ditto: HAS HUD considered not having the CoC renewal competition and insted granting fund to exiting reciepients to allow homelessnes service providers and CoC's more time to focus on covid 19 response. We could just focus on new grants. The competition is extremely time consuming for everyone involved.

March 27, 2020 3:10 PM from A'na Grace to host (privately): agreed lots of good info here we need to capture this.

March 27, 2020 3:10 PM from Jeanne Goodman to all panelists: from Melanie Fletcher to all attendees:

Go up to File> Save

March 27, 2020 3:10 PM from Amy Stewart to all participants: It would help us immensely if HUD would Please REMOVE the requirement for MATCH.

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March 27, 2020 3:10 PM from Jeanne Goodman to all panelists: from Melanie Fletcher to all attendees:

there is an option to save the text from chat and Q&A

March 27, 2020 3:12 PM from Christine Patrick to all participants: Thank you, Aaron!

March 27, 2020 3:12 PM from Amy Stewart to all participants: Please make the chat available in recording

March 27, 2020 3:12 PM from Emily Mosites to all panelists: I am here sorry my internet is unstable! what was the question??

March 27, 2020 3:12 PM from John Kuhn to all panelists: from John Kuhn to all attendees:

The emergency housing offered by SSVF is offered to GPD and HCHV contract housing residents if the local VAMC and SSVF grantee(s) determine their needs should be prioritized. These hotel/motel spaces are limited so local VAMC and SSVF providers will create local policy on prioritization

March 27, 2020 3:12 PM from Jeanne Goodman to all panelists: from Alicia Dart-Clegg to all attendees:

I've seen that with potential new ESG funding in the stimulus bill that match would be waived- is that accurate if passed as is?

March 27, 2020 3:12 PM from Marlisa Grogan to host & presenter: @Emily - how can shelter staff receive training to do more of the medically-oriented responsibilities

March 27, 2020 3:13 PM from Kristi Schott to host & presenter: What about the issue of confidentiality with VSP providers who cannot receive emails or documents electronically? How can they obtain the necessary documents for PH projects when there is a stay at home order?

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March 27, 2020 3:13 PM from Jeanne Goodman to all panelists: from Marlisa Grogan to host & presenter:

@Emily - how can shelter staff receive training to do more of the medically-oriented responsibilities

from Kristi Schott to host & presenter:

What about the issue of confidentiality with VSP providers who cannot receive emails or documents electronically? How can they obtain the necessary documents for PH projects when there is a stay at home order?

March 27, 2020 3:14 PM from Emily Mosites to all panelists: Got it, I can jump in whenever

March 27, 2020 3:14 PM from Jeanne Goodman to all panelists: from Aaron Weaver to all attendees:

@Ann Stockton, as you note, this would require Field Office review and approval. I encourage you to reach out to your CPD representative.

March 27, 2020 3:14 PM from Dana Derderian-Ibarra to all participants: what if clients enrolling into RRH dont have ID and/or SSC and these agencies are closed or not taking walkin clients? Can this mandate be waved so we can still serve these clients that are homeless and/or in need of assistance?

March 27, 2020 3:15 PM from Jeanne Goodman to all panelists: from Amanda Rosado to all attendees:

At the end, you can go to File-Save-Chat or Q&A and it will save the entire chat

March 27, 2020 3:15 PM from Jeanne Goodman to all panelists: from Tricia Le to all attendees:

We have already done an amendment for the current grant year, can we still move up to 10% of the grant without doing another modified grant agreement request?

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March 27, 2020 3:15 PM from Jeanne Goodman to all panelists: from maurice noland to all attendees:

We provide instant shelters and solutions for testing, screenings and isolation requirements. To whom should we be contacting?

March 27, 2020 3:16 PM from Lindi Kim to all participants: Regarding electronic signatures, what is the recommended mode of transmission to send and receive these documents? Can we send documents to clients via outlook emails? Or do we need to use some kind of encrypted software? If so, what is recommended?

March 27, 2020 3:16 PM from Josh Levin to all participants: I may have misunderstood what she was referring to but when Marlisa said "our" programs accept e-signatures and digital copies of documents, did she mean this standard applies to the CoC program?

March 27, 2020 3:16 PM from Jeanne Goodman to all panelists: from Shaye Rabold to all attendees:

Tip: We finally got through to the state to focus on homelessness when a reporter asked what was being done at the governor's press conference. Our governor is being very responsive though. Use the press to push the issue!

March 27, 2020 3:17 PM from Josh Levin to all participants: Thanks.

March 27, 2020 3:20 PM from Jeanne Goodman to all panelists: from Kike Oliver to all attendees:

Is it ok to conduct inspections by video conferencing?

from Billie Stevens to all attendees:

Docusign is very easy to use and can be used on smart phones.

COVID-19 Office Hours: Chat and Q&A Log

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March 27, 2020 3:20 PM from Jeanne Goodman to all panelists: from Stacey Warner to all attendees:

Will questions only be captured if they're put in the Q&A section and not the Chat?

March 27, 2020 3:20 PM from Christine Patrick to all participants: @Lindi Kim We use DocuSign and have been assured it's completely secure. Great tool for a lot of our processes that may be helpful to you. Can be used via smart phone if client doesn't have a computer.

March 27, 2020 3:20 PM from Amy Stewart to all participants: Ditto re software platform and encryption for electronic signatures?

March 27, 2020 3:21 PM from Amy Stewart to all participants: ditto re limit on hotel stays?

March 27, 2020 3:21 PM from Luis Ulerio to host (privately):How can advocates track who are the recipients from of the CARE housing funding? CoCs, Cities, etc.

March 27, 2020 3:21 PM from Jeanne Goodman to all participants: @Stacey, questions are captured in both places, but if you send the question to ALL PARTICIPANTS it makes sure everyone sees it.

March 27, 2020 3:21 PM from Jeanne Goodman to all panelists: from william hall to all attendees:

can we go past the 24 months

March 27, 2020 3:22 PM from Amy Stewart to all participants: Ditto re video inspections

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March 27, 2020 3:22 PM from Valerie Coffin to all participants: If client doesn't have a cell phone, can we a) document verbal consent b) pay for client cell phones as a needed client supply or medical supply for the next couple of months? Not sure how to continue to provide services otherwise if you have staff who are at high risk.

March 27, 2020 3:22 PM from Aaron Weaver to host & presenter: @Tricia Le, because this is a second change, it would require an additional amendment. However, as noted earlier, SNAPS is developing an expedited amendment process. I recommend you reach out to your local CPD Representative.

March 27, 2020 3:22 PM from Sarah Parker-Scanlon to all participants: Is there any funding source to help clients with cell phone costs if that's now the only way to provide case management safely? For RR or PSH people.

March 27, 2020 3:22 PM from William Gillespie to all participants: If your agency utilizes Adobe Sign would you need to print the audit trail?

March 27, 2020 3:23 PM from Jeanne Goodman to all panelists: from william hall to all attendees:

On COC can we go pass the ,ax 24 month. the AAQ do not help

March 27, 2020 3:23 PM from Jeanne Goodman to all panelists: from Joskary Diaz to all attendees:

Is phone conference contact acceptable at this time for PSH?

March 27, 2020 3:23 PM from Amy Stewart to all participants: Ditto re phones?

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March 27, 2020 3:24 PM from Aaron Weaver to host & presenter: @William Gillespie, from a local Rep perspective, so long as you can produce the electronic record clearly displaying the signatures, you would not be required to provide a hard copy of the document. However, I strongly encourage you develop and electronic backup of these documents that stored off-site in the event of a fire, etc. You would still be responsible for record retention requirements.

March 27, 2020 3:24 PM from Brandee Freitas to all participants: Sorry, my internet had to reconnect. Did you say that we can use RRH funds past 24 months if the financial need is due to COVID-19?

March 27, 2020 3:24 PM from Jeanne Goodman to all panelists: from Aaron Weaver to host & presenter:

@William Gillespie, from a local Rep perspective, so long as you can produce the electronic record clearly displaying the signatures, you would not be required to provide a hard copy of the document. However, I strongly encourage you develop and electronic backup of these documents that stored off-site in the event of a fire, etc. You would still be responsible for record retention requirements.

March 27, 2020 3:24 PM from Jeanne Goodman to all panelists: from M B to all attendees:

Our local Housing Authority office has made no amendments to their procedure in reference to COVID-19, to include social distancing. Anyone else having this issue?

March 27, 2020 3:24 PM from Linda Salas to all participants: Can we extend rental assistance to RRH participants over the 24-month limit? We still have funding. We just want to make sure this will not affect us during monitoring.

March 27, 2020 3:25 PM from Jeanne Goodman to all panelists: from Katy Burke to all attendees:

@Joskary Diaz - Yes, phone contact between case managers and clients is acceptable for PSH. Further flexibility is forthcoming.

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March 27, 2020 3:25 PM from Jeanne Goodman to all panelists: from Joskary Diaz to all attendees:

Thank you!

March 27, 2020 3:26 PM from Lateefah Milton to all participants: What's the limit on how many days the grant will pay for a hotel stay?

March 27, 2020 3:26 PM from Brett Esders to all panelists: Norm - we should probably address: 1. cell phones/internet; 2. grant agreement amendments; and 3. how to pay for staff overtime etc.

March 27, 2020 3:26 PM from Christina Yasav to all participants: Is there an official word on how long a covid positive patient takes to no longer be contagious?

March 27, 2020 3:27 PM from K Frakes to host & presenter: Is there a common message being prepared for communicating the seriousness and implications of COVID for folks experiencing homelessness or at risk of becoming homeless? Apologies if this was covered in a prior Office Hours.

March 27, 2020 3:27 PM from Jeanne Goodman to all panelists: from K Frakes to host & presenter:

Is there a common message being prepared for communicating the seriousness and implications of COVID for folks experiencing homelessness or at risk of becoming homeless? Apologies if this was covered in a prior Office Hours.

March 27, 2020 3:27 PM from Josh Levin to all participants: Have communities been seeing confirmed Covid cases in their shelters?

March 27, 2020 3:27 PM from Sarita Green to host (privately): will power point be shared with participants via email?

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March 27, 2020 3:27 PM from Dana Derderian-Ibarra to all participants: Thank you Katy!

March 27, 2020 3:27 PM from Jeanne Goodman to all panelists: from Sarita Green to host (privately):

will power point be shared with participants via email?

March 27, 2020 3:27 PM from Anne Scott to all participants:one so far plus 70+ that show symptoms

March 27, 2020 3:28 PM from Brett Esders to all panelists: I switched to highlighting in blue because I have no idea what you've already answered

March 27, 2020 3:28 PM from Jade Padilla to all participants: I believe someone asked earlier if there was funding or eligibility for expenses to clean a hotel/motel before and after the sheltering for the pandemic. Has this been addressed?

March 27, 2020 3:28 PM from K Frakes to host & presenter: For example, for outreach workers or communities to use for consistency in messaging?

March 27, 2020 3:28 PM from Jeanne Goodman to all panelists: from SP to all attendees:

Suggestions for Affordable and safe transport of people who are homeless and awaiting test results or are positive?

March 27, 2020 3:28 PM from Jeanne Goodman to all panelists: from K Frakes to host & presenter:

For example, for outreach workers or communities to use for consistency in messaging?

March 27, 2020 3:29 PM from Anne Scott to all participants:second the transportation question plus funds to pay for it

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March 27, 2020 3:29 PM from Amy Stewart to all participants: ditto re transport and cleaning costs for alternate sites

March 27, 2020 3:29 PM from Amy Stewart to all participants: what is responsibility for enforcing quarantine in hotel motel?

March 27, 2020 3:29 PM from Amy Stewart to all participants: agency staff?

March 27, 2020 3:30 PM from Suzy Rivera to all participants: We have the same question about transporting, cleaning, and enforcing quarantine in hotel - hard for staff to do it

March 27, 2020 3:31 PM from Brett Esders to all panelists: there are also questions about using funds outside of scope of project - e.g., can PSH use money for temporary housing options for can COC pay for shelter

March 27, 2020 3:31 PM from Norm Suchar to all panelists: Brett I'm going to ask you the phone and hqs question

March 27, 2020 3:31 PM from Brett Esders to all panelists: can I answer the HQS question? - flexibility to come and follow the advice of your public health officials right?

March 27, 2020 3:32 PM from Jade Padilla to all participants: In addition to funding for cleaning hotels/motels, will there be cleaning of vehicles before and after as well?

March 27, 2020 3:32 PM from John Kuhn to all panelists: Don't see how any non-profit agency can "enforce" quarantine

March 27, 2020 3:32 PM from Jade Padilla to all participants: Sorry, to clarify, is there funding eligibility for cleaning hotel/motels and vehicles before and after?

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March 27, 2020 3:32 PM from Jeanne Goodman to all panelists: from Eleanor Vincent to all attendees:

What is HUD's guidance on landlord obligation to notify the leasing office if one of its tenants in the leasing community tests positive for COVID-19

from Jade Padilla to all participants:

March 27, 2020 3:33 PM from Dana Brooks to all panelists: if your ESG is funded for RRH - is there leeway to spend it in other ESG-project ways, like the shelter, transit components.

March 27, 2020 3:33 PM from Kate Tettamant (privately): So sorry it was a mistake! Thanks for responding though.

March 27, 2020 3:34 PM from Jeanne Goodman to all panelists: from Shaye Rabold to all attendees:

Posted this on Q&A too. Will the mega waiver include waiving the requirement that no more than 60% of ESG funds can be used for Shelter and Street Outreach combined.

March 27, 2020 3:35 PM from Jose F. Garcia to all participants: can the ESG be awarded to agencies already receiving ESG \$ under the CoC? or RFP is needed?

March 27, 2020 3:35 PM from Jeanne Goodman to all panelists: from Shaye Rabold to all attendees:

Brett-to clarify you are saying it's currently not eligible for participants?

March 27, 2020 3:35 PM from J. Owen to host (privately):
<https://www.fcc.gov/general/lifeline-program-low-income-consumers> - for free cell phones

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March 27, 2020 3:36 PM from Paulette Participant to all participants: from J. Owen:

<https://www.fcc.gov/general/lifeline-program-low-income-consumers> - for free cell phones

March 27, 2020 3:36 PM from Lateefah Milton to all participants: If a single mom, with children is using CoC services at a family house shelter, and she has to go to the hospital and stay for two weeks (or more) because she has the virus, are the children still eligible to continue to use the CoC services provided by the shelter while their mother is in the hospital?

March 27, 2020 3:36 PM from Suzy Rivera to all participants: type in that reg here please for paying overtime/hazard pay

March 27, 2020 3:36 PM from Amy Stewart to all participants: ditto re ? re relaxing 60% ESG shelter cap

March 27, 2020 3:36 PM from Rachel Gagnon to all participants: Can you repeat the CFR reference for hazard pay/overtime eligible costs?

March 27, 2020 3:36 PM from Jeanne Goodman to all panelists: from Suzie Tolmie to all attendees:

Would HUD entertain waiver for RFP requirement for various funds to get money out faster/begin addressing COVID without that related delay? (we will have to look at agency internal policy as well)

March 27, 2020 3:36 PM from Katy Burke to all panelists: @Shaye - currently, cell phones are not eligible for clients with CoC funds but this is under active investigation for potential waiver. Stay tuned.

March 27, 2020 3:36 PM from Josh Levin to all participants: Brett is the citation you just mentioned the Omni Circular? thanks

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March 27, 2020	3:37 PM	from William Gillespie to all participants:	Can you repeat the CFR refernce?
March 27, 2020	3:37 PM	from Heather Gramp to all participants:	2 CFR 200.431
March 27, 2020	3:38 PM	from Katy Burke to all panelists:	2 CFR 200.431 for staff costs and fringe benefits
March 27, 2020	3:38 PM	from Vielkis Gonzalez to host (privately):	Thanks @Suzie
March 27, 2020	3:38 PM	from Jeanne Goodman to all panelists:	from Suzie Tolmie to all attendees: Link to new ESG legislation, please? from Shaye Rabold to all attendees: is the langauge in the bill regaridng ESG retroactive to current allocations?
March 27, 2020	3:38 PM	from Jeanne Goodman to all panelists:	from Shaye Rabold to all attendees: I'll read it, promise
March 27, 2020	3:38 PM	from Amy Stewart to all participants:	Ditto re kids eligibility if Mom hospitalized
March 27, 2020	3:39 PM	from Jeanne Goodman to all panelists:	from lacey adams to all attendees: Are staff who work with HOPWA type clients but currently not funded under hopwa eligible for transportation?

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March 27, 2020 3:39 PM from Vielkis Gonzalez to host (privately): Thanks @Abby

March 27, 2020 3:40 PM from John Roldan to all participants: Will the Chat questions and, especially, the responses that are provided following the webinar, be available along with the recording of this seminar?

March 27, 2020 3:40 PM from Jeanne Goodman to all panelists: from Denise Albertson to all attendees:

Under ESG a RRH enrolled client is not allowed to remain in shelter over 30 days, otherwise their RRH enrollment has to end.

March 27, 2020 3:41 PM from Katy Burke to all panelists: Regarding the question re: HOPWA/CoC extensions - please contact your local CPD field office, as it will depend grant to grant.

March 27, 2020 3:41 PM from Amanda Kimball to all participants: How do you bypass needing SSC for housing when social security offices are closed?

March 27, 2020 3:43 PM from Lateefah Milton to all participants: Thank you.

March 27, 2020 3:43 PM from Suzy Rivera to all participants: HUD funds will not all gift card usually - right now, could that be waived so we could purchase gas cards, gift cards, grocery cards - so that people could use to purchase themselves?

March 27, 2020 3:43 PM from Katy Burke to all panelists: @Lateefah Milton - yes, the household retains its eligibility for homeless services. Special care will need to be taken for underage children without a guardian; consult your CoC for those policies and procedures if needed.

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March 27, 2020 3:44 PM from Jean Jones to all participants: Many of our program participants qualify for free cell phones including data (internet) via the Lifeline program. Search federal free phone program to identify providers in your state.

March 27, 2020 3:44 PM from Jeanne Goodman to all panelists: from Tricia Le to all attendees:

Ditto: HUD funds will not all gift card usually - right now, could that be waived so we could purchase gas cards, gift cards, grocery cards - so that people could use to purchase themselves?

March 27, 2020 3:44 PM from Jeanne Goodman to all panelists: from Jessica Timm to all attendees:

Our issues with ID's were not with CoC or ESG, but rather HUD housing authorities still requiring SS card and IDs when the SS office here is closed....

March 27, 2020 3:44 PM from Katy Burke to all panelists: @Suzy Rivera - is not an eligible cost under the CoC Program. However, the costs of providing meals or groceries to program participants are eligible supportive service costs according to Section 578.53(e) of the CoC Program interim rule. That being said, if the gift card is used by the program participant for eligible activities, and the recipient is able to document that it was used to pay for eligible costs, gift cards may be used to pay for the cost of those services. If the recipient or subrecipient is not able to ultimately determine and document that the program participant used the gift card to pay for eligible CoC Program costs, recipients or subrecipients may not be reimbursed with CoC grant funds for the purchase of gift cards. For instance, if a recipient provides a program participant with a \$10 gift card for groceries and the program participant provides a receipt for \$7 worth of food, the recipient can only seek reimbursement for \$7 as documented by the receipt provided.

March 27, 2020 3:44 PM from Caroy Johnson to all participants: Can the new ESG funds be used for hotel/motels as alternates to congregate shelter

March 27, 2020 3:44 PM from Jean Jones to all participants: Ditto Suzy Rivera. This would help getting participants food

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March 27, 2020 3:44 PM from William Hall to all panelists: Can we extend rental assistance to RRH participants over the 24-month limit? We still have funding.

March 27, 2020 3:45 PM from Kurt Runge to all participants: Is there any guidance on what expenses FEMA might be able to cover in relation to homeless shelter/isolation/quarantine.

March 27, 2020 3:45 PM from Jeanne Goodman to all panelists: from M B to all attendees:

Ditto: Local HUD offices requiring ID etc and not changing their policies to allow for social distancing etc

March 27, 2020 3:45 PM from Tatiana Brennan to host (privately): Is we need additional guidance implementing CDC guidance in shelters, should we seek that guidance from our local public health officials or CDC?

March 27, 2020 3:45 PM from Katy Burke to all panelists: @Suzy Rivera - cont'd: yes, this is possible using one of two options for verifying cost eligibility:

1. The end user must keep receipts of what was purchased (as not all grocery items would be eligible as food), which can either be photo'd and texted to the case manager for review, or kept for in-person verification at a later date.
2. The grantee can establish a schedule of reasonable grocery costs by area by family size by time period, and use those as max limits. This is more work up front, but could be something you already have and removes the back-end admin burden.

March 27, 2020 3:45 PM from Kate Green to all participants: For placements into PSH, I have providers who are concerned about introducing an individual without having that individual isolate. Thoughts on process for PSH placements in shared living programs?

March 27, 2020 3:45 PM from Andy Pope to all panelists: Suggestion for how HUD can help during this time, is to have local field offices facilitate a question and answer with local grantees, similar to these very helpful Office Hours.

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March 27, 2020 3:45 PM from Mike Slawter to all panelists: Are HUD & the CDC working with local emergency management entities to find places to house the homeless who may test positive? I ask because from the meetings I've sat in on via conference call, if I need to send one of my residents from my shelter to the hospital for COVID-19, there doesn't seem to be a consensus on where they are going to be isolated. THANK YOU!

March 27, 2020 3:45 PM from Stacey Warner to all panelists: Encourage those at the local and state government entities to include the CoC leadership in thier planning and in all planning related to those who are homeless. Don't exclude those doing the work.

March 27, 2020 3:46 PM from Amy Stewart to all participants: Re fEMA funds - do Collab applicants/UFA's apply or indiv direct service agencies?

March 27, 2020 3:46 PM from Jeanne Goodman to all participants: from Katy Burke to @Suzy Rivera - cont'd: yes, this is possible using one of two options for verifying cost eligibility:

1. The end user must keep receipts of what was purchased (as not all grocery items would be eligible as food), which can either be photo'ed and texted to the case manager for review, or kept for in-person verification at a later date.
2. The grantee can establish a schedule of reasonable grocery costs by area by family size by time period, and use those as max limits. This is more work up front, but could be something you already have and removes the back-end admin burden.

March 27, 2020 3:46 PM from Andy Pope to all panelists: Since each program (ESG, CoC) is so unique related to guidance and use of funds.

March 27, 2020 3:47 PM from Jeanne Goodman to all panelists: from Shawn Hayes to all attendees:

BoS Communities can be huge. In the CO BoS CoC for instance we have 10 regions that our 54 counties are split in to. Not all of the counties are completely active in the regions because they do not identify homelessness as an issue and each region may or may not have a partnership with a local Public Health Department. How can 1 BoS CoC coordinated with all of the counties public health? Is it better to coordinate with the state? Or just coordinate with regional coalitions and loop in Public Health Departments that way? (They may already be very active in the local coalitions)

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March 27, 2020 3:47 PM from Josh Levin to all participants: Jeanne, do you mean that documenting a reasonable food budget removes the need to document in the form of receipts?

March 27, 2020 3:48 PM from Jeanne Goodman to all panelists: from Tatiana Brennan to all attendees:

We need additional guidance implementing CDC guidelines in shelters. Should we seek additional guidance from our local public health officials or CDC?

from mark miller to all attendees:

A big thanks to all the panelists and attendees. A wealth of information and insightful questions.

March 27, 2020 3:49 PM from david canavan to all panelists: good guidance regarding cleaning standards in the infectious disease prevention for shelters toolkit.

March 27, 2020 3:49 PM from Jeanne Goodman to all panelists: from mark miller to all attendees:

A big thanks to all the panelists and attendees. A wealth of information and insightful questions.

March 27, 2020 3:50 PM from Katie Peterson to all participants: Re FEMA funds- please make sure that your state has requested assistance from FEMA. Here are the states that have been approved by FEMA so far:

March 27, 2020 3:50 PM from Valerie Coffin to all participants: Is there disaster RRH funding through FEMA or CDBG?

March 27, 2020 3:51 PM from Jeanne Goodman to all panelists: from Kali Adams to all attendees:

Can you confirm: Portable showers/handwashing stations/toilets are not or are not eligible expenses under Street Outreach for ESG?

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March 27, 2020 3:51 PM from Katie Peterson to all participants: NY, IA, WA, CA, PR, FL, NC, LA, MO, NJ, TX, MD, IL

March 27, 2020 3:51 PM from Katie Peterson to all participants: States that have asked for a FEMA declaration but haven't been approved yet:

March 27, 2020 3:52 PM from Katie Peterson to all participants: SC, OR, KY, CO, MA, CT, AL, GA

March 27, 2020 3:53 PM from Jeanne Goodman to all participants:
from Katie Peterson to all participants:

Re FEMA funds- please make sure that your state has requested assistance from FEMA. Here are the states that have been approved by FEMA so far:

NY, IA, WA, CA, PR, FL, NC, LA, MO, NJ, TX, MD, IL

States that have asked for a FEMA declaration but haven't been approved yet:

SC, OR, KY, CO, MA, CT, AL, GA

March 27, 2020 3:53 PM from Jeanne Goodman to all panelists: from Samantha Carpio to all attendees:

Will this powerpoint be available or emailed to us?

from Deena Foster to all attendees:

CAAn CoC Funds be used to pay for a CoC funded case manager who is out on FMLA due to child care issues?

from Samantha Carpio to all attendees:

Can we get this powerpoint emailed?

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March 27, 2020 3:53 PM from Jeanne Goodman to all panelists: from Shaye Rabold to all attendees:

From KY BoS CoC--Emergency Management probably better prepared to help in many areas of a large BoS. We have requested our governor to direct EM and health departments to develop plans/partner with shelters. Some have been able to partner on their own, some have not gotten

from Josh Levin to all attendees:

Brett and Katy, could you clarify the answers you each just gave in chat re food for clients? Maybe I'm misunderstanding but they seemed to somewhat contradict each other. Thanks!

March 27, 2020 3:54 PM from Suzy Rivera to all participants: Ditto what Josh said: Brett and Katy, could you clarify the answers you each just gave in chat re food for clients? Maybe I'm misunderstanding but they seemed to somewhat contradict each other.

March 27, 2020 3:54 PM from Andrew Friedman to all panelists: I'm looking at the text of the CARES bill and can't locate the section regarding housing appropriations including ESG

March 27, 2020 3:55 PM from Jeanne Goodman to all panelists: from Billie Stevens to all attendees:

Please review what funding can pay for hotel/motel stays for homeless, and ancillary costs that can be covered.

March 27, 2020 3:56 PM from Tricia Le to host (privately): Thank you for this, it is so needed and very helpful!

March 27, 2020 3:56 PM from Jade Padilla to all participants: Also, can you please review the eligibility to clean vehicles that are in use for transportation as well?

March 27, 2020 3:56 PM from Jeanne Goodman to all panelists: from Tricia Le to host (privately):

Thank you for this, it is so needed and very helpful!

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March 27, 2020 3:56 PM from Jeanne Goodman to all panelists: from Suzie Tolmie to all attendees:

To Katie P- TN has not asked for FEMA approval?

from Shaye Rabold to all attendees:

HUD-generally appreciate all of your help, time, and committment to trying to help us respond to our local needs. It's been awesome.

March 27, 2020 3:57 PM from Catherine Huang Hara to all participants: if we are in a tight housing market where finding units within FMR is already a challenge, will the new allocation allow parying above FMR

March 27, 2020 3:57 PM from Jeanne Goodman to all panelists: from Shaye Rabold to all attendees:

genuinally, not generally!

March 27, 2020 3:57 PM from Katie Peterson to all participants: Suzie- not as of this morning

March 27, 2020 3:57 PM from wenfred to all participants: Thanks for information!!

March 27, 2020 3:57 PM from Tracy Hille to all participants: Thank you and stay safe

March 27, 2020 3:57 PM from Kimberly Lewis to all participants: Thank you :)

March 27, 2020 3:58 PM from Elizabeth Perez to all participants: thank you all!

March 27, 2020 3:58 PM from Angela Clarke to host (privately): Thank you!

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March 27, 2020	3:58 PM	from Catherine Huang Hara to all participants:	thank you!
March 27, 2020	3:58 PM	from Kanika Mahajan to all participants:	Thank You!!
March 27, 2020	3:58 PM	from Kurt Runge to all participants:	Thanks!
March 27, 2020	3:58 PM	from Robin Gray to all participants:	Thank you be safe!
March 27, 2020	3:58 PM	from Amy Baker to all participants:	Thank you

Q&A Session for COVID-19 Office Hours

-Tracy Hille - 1:36 PM

Q: The music is not playing

Priority: N/A-

-Tracy Hille - 1:36 PM

Q: Never mind it is but very quite

Priority: N/A-

-Jeanne Goodman - 1:38 PM

A: Ah, okay.-

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-Katy Burke - 1:44 PM

Q: Hey all - I am here but only as an attendee. Can I get promoted so I can participate?

Priority: N/A-

-Karen DeBlasio - 2:29 PM

A: Katie- did you get promoted to speaker yet?-

-Karen DeBlasio - 2:30 PM

A: Katie- if you're only answering questions you don't need to be promoted to speaker-

-Megan Foster - 2:14 PM

Q: Starts at 1:30 ct, correct?

Priority: N/A-

-Jeanne Goodman - 2:17 PM

A: Yes, Megan. -

-Emily Derenthal - 2:33 PM

Q: Hi there - what is the process for the new ESG allocation? Is there any new CoC funding coming in?

Priority: N/A-

-Karen DeBlasio - 2:34 PM

A: HUD is ready to send letters out regarding the first allocation and is drafting a notice that will be released as soon as possible after the bill is signed. Please refer to the final bill for additional funding -

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-Amy Stewart - 2:33 PM

Q: Has there been a decision on FY2020 CoC Competition yet?

Priority: N/A-

-Emily Derenthal - 2:36 PM

Q: • Will HUD be expanding the eligible uses of funds (specifically CoC and ESG) to address this crisis?

Priority: N/A-

-Katy Burke - 2:37 PM

A: @Emily Derenthal SNAPS is currently developing an expedited amendment process. More guidance will be forthcoming. Please reach out to your local Field Office with any changes to scope or budget -

-Emily Derenthal - 2:36 PM

Q: Thank you!

Priority: N/A-

-Emily Derenthal - 2:37 PM

Q: If we (or our sub-grantees) need to make changes to their budgets to address the current crisis, will there expedited process for requesting budget modifications from our regional office?

Priority: N/A-

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-Kelsey Addy - 2:36 PM

Q: Guidance HUD put out about shelter best practices notes staff should be ready to provide care to those sick with COVID-19. Is there any guidance HUD has on how to train shelter staff in this medical capacity?

Priority: N/A-

-Aaron Weaver - 2:38 PM

A: SNAPS is currently developing an expedited amendment process. More guidance will be forthcoming. Please reach out to your local Field Office with any changes to scope or budget

-

-Cheryl Mathis - 2:41 PM

Q: are we muted?

Priority: N/A-

-Charles Bollinger III - 2:41 PM

Q: Will there be any extension for clients in RRH programs that are in danger of going past their time in the project? For example, were there have hit the 6-month case management end or the 2 years in the project. here be any extention

Priority: N/A-

-Lisa Donaldson - 2:41 PM

Q: Will ESG allow us to exted shelter stays due to shelter in place?

Priority: N/A-

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-Thurston Alexander-Smith - 2:44 PM

Q: We (Raleigh/Wake) have had a waiting list for shelter beds (particularly for families) far before this crisis. There are no where near enough beds. Is there any national guidance for engaging local government and community stakeholders?

Priority: N/A-

-Amy Stewart - 2:45 PM

Q: Emily - please repeat re private spaces

Priority: N/A-

-katja - 2:45 PM

Q: OMB guidance indicates that HOPWA funds can be used to pay for furloughed staff at contracted agencies, for jurisdictions where folks cannot work temporarily due to shelter in place restrictions. Is this correct? Can we pay staff who are not working?

Priority: N/A-

-Katy Burke - 2:52 PM

A: Staff pay and fringe costs, including emergency vacation/sick time, is eligible, as long as the organization's compensation policies are consistent with the cost principles outlined in 2 CFR Part 200.-

-Katy Burke - 2:53 PM

A: Employers that do not currently offer sick leave to some or all of their employees may want to draft non-punitive "emergency sick leave" policies. -

-Tony Casale - 2:46 PM

Q: For PSH projects dedicated to chronically homeless (CH) households is there any flexibility allowing these projects to enroll non-CH households in an effort to get folks inside as expeditiously as possible?

Priority: N/A-

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-Emily Derenthal - 2:49 PM

Q: Will HUD be expanding the eligible uses of funds (specifically CoC and ESG) to address this crisis?

Priority: N/A-

-SHEILA MARTINEZ - 2:48 PM

Q: Lost audio connection what is the code to call in for audio please?

Priority: N/A-

-shawn stone - 2:48 PM

Q: Where should homeless folks who test positive go to isolate?

Priority: N/A-

-Christina Yasav - 2:53 PM

Q: Is there any help yet for access to PPE?

Priority: N/A-

-Aaron Weaver - 3:17 PM

A: The current guidance is to reach out to your local and State emergency management agency.-

-Joyce Tavon - 2:57 PM

Q: We're hearing of many shelters without space/staffing for isolation/quarantine and unresonsive local health depts.

Priority: N/A-

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-Joyce Tavon - 2:58 PM

Q: What could HUD do to urge municipalities/county govt to engage with local shelters to partner?

Priority: N/A-

-Aaron Weaver - 3:02 PM

A: I recommend reaching out to your local CPD Rep regarding any challenges you may be experiencing. -

-Keisha Benjamin - 2:59 PM

Q: Is there a best practice for whether alternate shelter site should be used for: (1) persons that test positive OR (2) for persons that are at-risk/asymptomatic? I'm wanting to gauge whether relocating people out of shelter so a shelter can be used as a qu

Priority: N/A-

-Keisha Benjamin - 3:00 PM

Q: quarantine site is discouraged.

Priority: N/A-

-Jack Moran - 3:00 PM

Q: How can we get a copy of these slides?

Priority: N/A-

-Christina Yasav - 3:04 PM

Q: Will there be formal allowances for timeliness issues?

Priority: N/A-

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-Christina Yasav - 3:05 PM

Q: for HMIS data entry that is?

Priority: N/A-

-Katy Burke - 3:07 PM

A: Contact your local Field Office to discuss any needed extensions for APR submissions. Also communicate with your CoC lead to document the reasons for your timeliness issues.-

-Valerie Coffin - 3:06 PM

Q: Is there a way that client cell phones could be eligible as a CoC cost under client supplies or as a medical supply since doctors aren't seeing people in person?

Priority: N/A-

-Tony Casale - 3:07 PM

Q: For CoC PSH projects projected to have a budget surplus, can we use extra funds for temporary housing options? Our community has an extremely low vacancy rate so increasing utilization through permanent housing is difficult

Priority: N/A-

-Martha Bredemeier - 3:09 PM

Q: Will HUD consider waiving FMR requirements or the 21 day eviction qualifier for the "at risk of homelessness" definition for those who are under a stay on evictions?

Priority: N/A-

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-Jack Moran - 3:10 PM

Q: Is it possible to expedite posting these slides. I need to share them with my leadership today, waiting a few days for a copy to share is not ideal.

Priority: N/A-

-Martha Kenton - 3:10 PM

Q: Will the waiver cover the purchase of smart phones/tablets that are need to keep in contact with program participants while there is a "stay in place" order?

Priority: N/A-

-Mollie Lund - 3:14 PM

Q: Sorry if I missed this but, Is HUD going to provide guidance on how to get our clients the direct payments provided by the federal government?

Priority: N/A-

-Sandra Marrero - 3:15 PM

Q: We are receiving HUD /CoC funding for RRH. Can we reallocate funding from our rental assistance line item to supportive services in order to help cover costs associated with emergency shelter essential staff? Specifically cover the costs of their salaries?

Priority: N/A-

-Liz Eirmann - 3:16 PM

Q: Is there any guidance for assisting college students who find themselves suddenly homeless since dorms have closed?

Priority: N/A-

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-Aaron Weaver - 3:19 PM

A: You may be able to provide subsistence payments to them to cover housing costs vis-a-vis CDBG if it's under the Urgent Need national objective. I would loop-in your local entitlement jurisdiction to see what options they can provide.-

-Amy Stewart (- 3:17 PM

Q: please repeat re private spaces

Priority: N/A-

-Susan Denard - 3:17 PM

Q: e guidance on how to establish a mass quarantine/isolation site for the unsheltered homeless? Funding, options....We have food, portable facilities for showering and toileting for unsheltered but if someone tests positive we have nowhere to segregate them?

Priority: N/A-

-Susan Denard - 3:19 PM

Q: Please address how to segregate unsheltered homeless who are COVID-19 positive and cannot stay in their encampment due to possible spread to others

Priority: N/A-

-mark miller - 3:19 PM

Q: Please provide a few moments at the end of the webinar for people to Save the Chat and Q&A.

Priority: N/A-

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-Mark Stokes - 3:21 PM

Q: What about extending beyond 24 months?

Priority: N/A-

-Brett Esders - 3:22 PM

A: Extending assistance beyond 24 months in both ESG and CoC funded RRH requires a waiver. Certainly this has been asked before and is on our list to consider. -

-Justin Marino - 3:22 PM

Q: Are there waiver/exceptions being granted for those who are getting more than 24 months of RRH during this time?

Priority: N/A-

-Stacey Warner - 3:22 PM

Q: Will HUD consider a waiver to allow flexibility for projects to shift grant funds into budget categories that don't already exist, without the GIW process?

Priority: N/A-

-Susan Denard - 3:23 PM

Q: my questions of quarantine have been about the street people who need a place to go when positive - shelter is full and they have no family or friends who have shelter for them

Priority: N/A-

-Aaron Weaver - 3:27 PM

A: I recommend you reach out to your local entitlement jurisdiction. Here in Chicago, the Mayor is considering the use of the local conference center for isolation/quarantine.-

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-lacey adams - 3:27 PM

Q: Was there an answer regarding extending deadlines for COC or HOPWA renewals?

Priority: N/A-

-Aaron Weaver - 3:57 PM

A: The HOPWA renewal application deadline has been extended to no later than 11:59:59 PM ET on May 1, 2020. -

-Shaye Rabold - 3:31 PM

Q: Not sure if this should be submitted through the Chat or Q&A. Will the mega waiver include waiving the requirement that no more than 60% of ESG funds can be used for Shelter and Street Outreach combined.

Priority: N/A-

-Aubry Olson - 3:32 PM

Q: We provide instant shelters and solutions for testing, screenings and isolation requirements. To whom should we be contacting?

Priority: N/A-

-Brenda Chamberlain - 3:33 PM

Q: what is responsibility for enforcing quarantine in hotel motel?

Priority: N/A-

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-Jill Spangler - 3:33 PM

Q: Have you seen examples of hiring cleaning services who may not have much work now cleaning offices? Would they need special equipment or protective clothing?

Priority: N/A-

-Emma Beers - 3:39 PM

Q: Can CDBG subgrantees use URG or do they need to go through the entitlement community?

Priority: N/A-

-Aaron Weaver - 3:45 PM

A: Can you clarify what you mean by "URG"?-

-Justin Marino - 3:42 PM

Q: How are staff/agencies supposed to do Coordinated Entry when the majority of agency staff are working remotely?

Priority: N/A-

-darlene washington - 3:45 PM

Q: Work to get our messages into their official communications channels. For example, when Emergency Managers are conferencing, have messages abt the importance of working with thie local homelessness providers.

Priority: N/A-

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-Joyce Tavon - 3:45 PM

Q: I recommend that local HUD reps be directed by HUD HQ to reach out to all localities they contract with to confirm that they are partnering w/shelters to address this public health emergency.

Priority: N/A-

-emerald - 3:49 PM

Q: Is that being considered???

Priority: N/A-

-Anne Cooper - 3:50 PM

Q: Are hanwashing stations or port-a-pots eligible under CDBG (Cities)?

Priority: N/A-

-Aaron Weaver - 3:53 PM

A: These activities could be eligible under the Urgent Need national objective.-

-emerald - 3:51 PM

Q: Back to those. Will that be considered? Being able to pay for port a Johns, showers, etc??

Priority: N/A-

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-Emma Beers - 3:47 PM

Q: Urgent need activites under CDBG chapter 3

Priority: N/A-

-Aaron Weaver - 3:52 PM

A: Urgent Need must be outlined in the currently approved Consolidated/Annual Action Plan for entitlements to conduct those activities. For subrecipients, you would need to have an executed subrecipient agreement. -

-Anne Scott - 3:53 PM

Q: for the VA, if we are not to use motel vouchers for people wiith symptoms what resource can we use. our GPD providers are only setting aside 2 beds each for isolation,. where do we pu tveterans that have testetd positive or under investigation

Priority: N/A-

-Kelvin Brown - 3:58 PM

Q: Thank you all!

Priority: N/A-

-pam ralston - 3:58 PM

Q: thank you all for the great info!

Priority: N/A-

-Tom Ogunde - 3:58 PM

Q: Thank you

Priority: N/A-

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-Jack Moran - 3:59 PM

Q: Thanks!

Priority: N/A-

-Tracie Simmons - 4:00 PM

Q: Have any new guidelines been put in place for habitability inspections for ESG due to COVID 19 and safety precautions.

Priority: N/A-