

## COVID-19 Office Hours: Chat and Q&A October 30<sup>th</sup>, 2020

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October 30, 2020	2:10 PM	from Lisa Coffman to everyone:	New frontier in our 32nd? week
October 30, 2020	2:10 PM	from Lisa Coffman to everyone:	Agreed!!!
October 30, 2020	2:29 PM	from Jennifer Wenger to everyone:	Will you please post the phone and code to call in
October 30, 2020	2:30 PM	from Thomas Bednar to everyone:	To join the webinar via the phone, please call in using:  +1-415-655-0002 Access code: 610 976 677  (If you need to call in toll-free, call 1-855-797-9485)
October 30, 2020	2:32 PM	from Jennifer Wenger to everyone:	thank you.
October 30, 2020	2:34 PM	from Shaye Rabold to everyone:	Thank you for the ventilation guidance!
October 30, 2020	2:35 PM	from Rikki Gardner to everyone:	Looking forward to the ventilation guidance!
October 30, 2020	2:35 PM	from Suzie Tolmie to everyone:	link to that guidance?
October 30, 2020	2:35 PM	from DAVID CANAVAN to everyone:	<a href="https://www.cdc.gov/coronavirus/2019-ncov/community/homeless-shelters/plan-prepare-respond.html">https://www.cdc.gov/coronavirus/2019-ncov/community/homeless-shelters/plan-prepare-respond.html</a>

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October 30, 2020            2:37 PM            from Connie Sanderson to everyone: The information that is coming out from USICH regarding the new federal strategic plan is concerning to our CoC as we are committed to Housing First philosophy. Should we be concerned that future NOFAs or other funding opportunities will be affected?

October 30, 2020            2:38 PM            from Claire Shanahan to everyone:    Great question Connie

October 30, 2020            2:38 PM            from Torrie Kopp Mueller to everyone:        What Connie asked.....

October 30, 2020            2:38 PM            from John Summerlot to everyone:    Yeah. What Connie asked.

October 30, 2020            2:38 PM            from Justin Marino to everyone:        A SIMPLIFIED one or two page overview of eligible CoC and ESG activities to be Abel to distribute to direct support staff

October 30, 2020            2:38 PM            from Rikki Gardner to everyone:        Awesome question, Connie!

October 30, 2020            2:38 PM            from Brenda Chamberlain to everyone:        Ditto Connie

October 30, 2020            2:38 PM            from Amanda Slater to everyone:        Great question, Connie.

October 30, 2020            2:38 PM            from Tree Clemonds to everyone:        rson

October 30, 2020            2:39 PM            from Debra Hendren to everyone:        different numbers. I think that is confusing for some folks.

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October 30, 2020 2:39 PM from Karen Byron to everyone: @Connie, we're concerned about that and other aspects of this report. Thanks for asking.

October 30, 2020 2:39 PM from Tree Clemonds to everyone: Also asking the same question as Connie Sanderson

October 30, 2020 2:39 PM from Amanda Sternberg to everyone: A resource or tool for providers on how to manage different types of RRH projects (considering different sources of funding - CoC, ESG, ESG-CV) would be helpful, considering they all operate under different regs.

October 30, 2020 2:39 PM from Susan Frederici to everyone: Ditto Justin

October 30, 2020 2:39 PM from Sarah Isaak to everyone: more FAQ summaries

October 30, 2020 2:39 PM from Rozann Downing to everyone: PIT information for Jan 2021 would be helpful to get guidance

October 30, 2020 2:39 PM from Carrie Poser to everyone: Impact of recent executive order & planned diversity & inclusion trainings support with CoC funds

October 30, 2020 2:39 PM from Sheldon Good to everyone: Just joined. What did Connie ask

October 30, 2020 2:39 PM from Heidi Young to everyone: What Rozan said!

October 30, 2020 2:40 PM from Lisa Snipes to everyone: Ditto Amanda

October 30, 2020 2:40 PM from Ja'Nai Aubry (she/her) to everyone: +1 Amand

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October 30, 2020            2:40 PM            from Brian Postlewait to everyone:    Shared housing resources, tool kits, please!

October 30, 2020            2:40 PM            from Ja'Nai Aubry (she/her) to everyone:    \*Amanda

October 30, 2020            2:40 PM            from Amanda Sternberg to everyone: Resources for "on-boarding" new providers that may be receiving CoC funding for the first time.

October 30, 2020            2:40 PM            from Maria Davis to everyone:            The summary of the ESG waiver was very helpful. I think summaries in general help people navigate the many documents.

October 30, 2020            2:40 PM            from laura lama to everyone:    dittle Carrie

October 30, 2020            2:40 PM            from Bonnie Campbell to everyone:    Echo @ Amanda

October 30, 2020            2:40 PM            from laura lama to everyone: Resources for "on-boarding" new providers that may be receiving CoC funding for the first time.

October 30, 2020            2:40 PM            from Torrie Kopp Mueller to everyone:            Amanda's idea about RRH projects funded with both CoC and ESG.....best practices

October 30, 2020            2:40 PM            from Susan Frederici to everyone:    May be addressed elsewhere: With eviction moratorium, can rental assistance be provided using ESG funds without an eviction notice? Once the moratorium is lifted, many at risk of homelessness will not be able to catch up.

October 30, 2020            2:40 PM            from Shannon Quinn-Sheeran to everyone:    Yes - unsheltered homeless guidance for PIT 2021

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October 30, 2020 2:40 PM from Jennifer Prins to everyone: I think it would be helpful to separate immediate COVID response guidance from longer-term planning guidance. Perhaps separate pages?

October 30, 2020 2:40 PM from Tarra McFadden to everyone: I agree with Justin Marino "SIMPLIFIED one or two page overview of eligible CoC and ESG activities to be Abel to distribute to direct support staff"

October 30, 2020 2:41 PM from Rikki Gardner to everyone: It would be great if you could provide TA on the difference between ESG-CV and regular ESG funding for RRH and SO programs.

October 30, 2020 2:41 PM from Brian Postlewait to everyone: Support in braiding ESG-CV with Treasury funds.

October 30, 2020 2:41 PM from Torrie Kopp Mueller to everyone: A how to guide for operating CoC funded project types...one stop guide for newly funded agencies

October 30, 2020 2:41 PM from Andrew Willard to everyone: It depends on the audience. I've found the ESG-CV 3 pager very useful for agencies considering applying to operate an ESG-CV project. As a CoC Lead, the ReHousing and Coordinated Investment Planning Tool. The High Acuity resource was very useful, the CE and COVID-19 prioritization was critical for our CE team, and the case load guidance was very useful to agencies developing ESG-CV funds.

October 30, 2020 2:41 PM from Claire Shanahan to everyone: Comprehensive CoC match guidance

October 30, 2020 2:41 PM from Brett Esders to everyone: We do have a document that details the differences between ESG and CoC RRH. It was published in 2013 so it doesn't incorporate ESG-CV, but may still be helpful: <https://www.hudexchange.info/resource/2889/rapid-rehousing-esg-vs-coc/>

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October 30, 2020            2:42 PM            from Norm Suchar to everyone:            These are great suggestions. Please keep them coming.

October 30, 2020            2:42 PM            from Carrie Poser to everyone:            Resource Tool for HUD field office and others that explains monitoring obligation for the CoC vs. Field Office; there is often a disconnect between what the CoC requires (CE compliance, written standards) vs. what the interim rule allows. For example, in our CoC - category 2 homeless is not prioritized for housing in the same way category 1 is. But when the Field office monitors they say "well category 2 is eligible" so it isn't finding for them. But it is a problem for us because the agency didn't follow CE rules.

October 30, 2020            2:42 PM            from Susan Frederici to everyone:            Utility companies are not issuing cut-off notices during COVID. Can utility assistance for homelessness prevention be provided using ESG funds (or other HUD funding) without a cut-off notice?

October 30, 2020            2:43 PM            from Carrie Poser to everyone:            Grant Close Out 101 for new recipients

October 30, 2020            2:43 PM            from Claire Shanahan to everyone:            Projects with TBRA project budget template tool and best practices for budget planning

October 30, 2020            2:43 PM            from Andrew Willard to everyone:            Guidance, considerations, or examples of how recipients have braided or blended funding to expand upon ESG-CV funding would be useful, Guidance and considerations for RRH to PSH transfers, such determining need for a transfer equitably and fairly and CE concerns for transferring between programs.

October 30, 2020            2:43 PM            from Amanda Sternberg to everyone:            Resources for "on-boarding" new providers that may be receiving CoC funding for the first time.

October 30, 2020            2:44 PM            from Valeri Knight to everyone:            2021 PIT Count; Templates for programs; COC onboarding (new projects and members); CoC requirements (not

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suggestions) and best practices; CoC guidance for Collaborative Applicants and CoC leadership; dos and dont for a COC Board/Committee

October 30, 2020 2:44 PM from Samantha Carpio to everyone: Any guidance on SuperNOFA?

October 30, 2020 2:44 PM from Suzie Tolmie to everyone: @Brett- that doc has been GREAT for our community, but we really need to see the difs that ESG-CV RRH Notice creates. Would be great.

October 30, 2020 2:44 PM from Valeri Knight to everyone: match!

October 30, 2020 2:44 PM from Ruth Hill to everyone: Assistance in planning for using funding for the expected need for prevention assistance once the eviction moratorium ends.

October 30, 2020 2:44 PM from Kate Green to everyone: Best practices for rural coverage. Coming from a 4 county Continuum with one large metro area, we are good at deploying urban response but could use more guidance on best practices for the rural response.

October 30, 2020 2:44 PM from Amanda Sternberg to everyone: Ditto Carrie on the monitoring obligations.

October 30, 2020 2:44 PM from Brenda Chamberlain to everyone: Guidance for when grants closed what should clients in the programs.

October 30, 2020 2:45 PM from Jennifer Prins to everyone: The TA product for evaluating alternative databases was helpful to see today. Could TA also gather a list of software providers that are offering tools to comply with the alternative database requirements. VSPs often don't know where to start. We don't know either.

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October 30, 2020 2:45 PM from Belinda Estes to everyone: I ditto Kate's request. Working in mostly rural areas, more rural-based info and attention would be much appreciated.

October 30, 2020 2:46 PM from Amanda Sternberg to everyone: @Brett - I reference that cross-walk document all the time! It is super helpful. I'm thinking what may also be helpful is a tool for providers that have different pots of RRH funding, for them to keep track how long a certain client may receive RRH rental assistance based on the project they are in. To help keep the providers compliant with how long rental assistance can be provided.

October 30, 2020 2:46 PM from Carrie Poser to everyone: Easy resource guide: leasing vs. rental assistance rules for agency owned units, match implications, utility allowance implications; as well as FMR and rent reasonableness - when it is okay to go over, who pays, what are the consequences of going over and what does that process look like

October 30, 2020 2:46 PM from Karen Byron to everyone: It would also be helpful to know if there are vendors that offer alternative database options within their own HMIS product so that all HMIS can be done in the same software.

October 30, 2020 2:46 PM from Lisa Coffman to everyone: @Jennifer Prins - The Domestic Violence Housing Technical Assistance Consortium may be able to show you were to start evaluating providers. You can reach them at [www.safehousingpartnerships.org](http://www.safehousingpartnerships.org)

October 30, 2020 2:47 PM from Claire Shanahan to everyone: Thank you Lisa!

October 30, 2020 2:47 PM from Rikki Gardner to everyone: Is there a waiver for ESG RRH permanent housing units being above FMR?

October 30, 2020 2:47 PM from Torrie Kopp Mueller to everyone: Emergency Transfer....that's complicated.....easy to follow guidance and forms all in one spot



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October 30, 2020 2:48 PM from Pamela Phillips-Zeller to everyone: As previously stated, more resources and info for rural areas - also balance of state CoC's which include a number of counties - help in navigating the process.

October 30, 2020 2:48 PM from Carrie Poser to everyone: Ditto @Torrie - including the obligation for the CoC vs. individual agencies

October 30, 2020 2:48 PM from Torrie Kopp Mueller to everyone: Emergency Transfer guidance for landlords that agencies work with too

October 30, 2020 2:48 PM from Jane Moretta to everyone:  
<https://files.hudexchange.info/resources/documents/COVID-19-Homeless-System-Response-Grants-Management-ESG-CV-Notice-Summary.pdf>

October 30, 2020 2:48 PM from Brett Esders to everyone: @Ricki - the ESG-CV notice allows ESG-CV funds and annual ESG funds that are used to prevent, prepare for, and respond to coronavirus to be used to pay rental assistance for units that are above FMR but they must still meet the rent reasonableness test.

October 30, 2020 2:48 PM from Jennifer Prins to everyone: @Lisa Coffman - Thanks! I just had this question come up again and the grantee was hoping for a posted list of some kind. I'll reach out to them though!

October 30, 2020 2:49 PM from Jane Moretta to everyone:  
[https://files.hudexchange.info/resources/documents/COVID-19-Homeless-System-Response-Summary-of-ESG-Program-Waivers-and-Alternative-Requirements.pdf?utm\\_source=HUD+Exchange+Mailing+List&utm\\_campaign=b3935f759d-SNAPS-COVID-19-Digest-10-27-2020&utm\\_medium=email&utm\\_term=0\\_f32b935a5f-b3935f759d-19501773](https://files.hudexchange.info/resources/documents/COVID-19-Homeless-System-Response-Summary-of-ESG-Program-Waivers-and-Alternative-Requirements.pdf?utm_source=HUD+Exchange+Mailing+List&utm_campaign=b3935f759d-SNAPS-COVID-19-Digest-10-27-2020&utm_medium=email&utm_term=0_f32b935a5f-b3935f759d-19501773)

October 30, 2020 2:49 PM from Lisa Coffman to everyone: @Torrie - Great suggestion! We hear you. There is TA available when CoCs have an emergency transfer they are working through. You can submit a request in the TA portal, should you need that assistance.

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October 30, 2020 2:49 PM from Jane Moretta to everyone:  
<https://www.hudexchange.info/resource/5986/eligible-esg-program-costs-for-infectious-disease-preparedness/>

October 30, 2020 2:49 PM from Jane Moretta to everyone:  
<https://www.hud.gov/sites/dfiles/CPD/documents/Setting-Up-a-Substantial-Amendment-for-CARES-Act-Funding.pdf>

October 30, 2020 2:49 PM from Jane Moretta to everyone:  
<https://files.hudexchange.info/resources/documents/COVID-19-Homeless-System-Response-IDIS-Fact-Sheet-for-ESG-and-ESG-CV-Funds-Setup.pdf>

October 30, 2020 2:49 PM from Eduardo Sanchez to everyone: Can we provided ESG HP rental assistance to clients who are in sober living program if they claim that is their permanent housing?

October 30, 2020 2:49 PM from Jane Moretta to everyone:  
<https://www.hudexchange.info/resource/5985/infectious-disease-toolkit-for-cocs/>

October 30, 2020 2:49 PM from Torrie Kopp Mueller to everyone: @Lisa Coffman.....We have found it challenging to sort through all of the regulations to create our Written Standards.....we have them in place, but I always feel like we are missing something!

October 30, 2020 2:50 PM from Jane Moretta to everyone:  
<https://www.hudexchange.info/resource/6003/non-congregate-approaches-to-sheltering-for-covid19-homeless-response/>

October 30, 2020 2:50 PM from Brenda Chamberlain to everyone: When talking to rural counties governments and county officials what is the best way to talk with them, most have no clue what a CoC is and that they should be working with us.

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October 30, 2020 2:50 PM from Sarah Isaak to everyone: Are SAFE Havens an eligible recipient of ESG funds?

October 30, 2020 2:50 PM from Jane Moretta to everyone:  
<https://www.hudexchange.info/resource/5997/covid19-essential-services-for-encampments-during-an-infectious-disease-outbreak/>

October 30, 2020 2:51 PM from Jane Moretta to everyone:  
<https://files.hudexchange.info/resources/documents/Questions-to-Assist-CoCs-and-Public-Health-Authorities-to-Limit-the-Spread-of-Infectious-Disease-in-Homeless-Programs.pdf>

October 30, 2020 2:51 PM from Liddy Bargar to everyone: I could use some resources about day shelter/warming stations/drop-in center operations in the covid era

October 30, 2020 2:51 PM from Suzie Tolmie to everyone: Basics on required ESG client doc/other forms (Ann alloc & CV) that subs must collect; with the huge CARES ESG here, we have awarded funding to several agencies with little/no experience with ESG. They really need nutshell requirements, sample forms, etc. Esp RRH. Or there may be issues when monitoring. Which no one wants.

October 30, 2020 2:51 PM from Jane Moretta to everyone:  
<https://www.hudexchange.info/resource/5996/covid19-shelter-management-during-an-infectious-disease-outbreak/>

October 30, 2020 2:51 PM from Lisa Coffman to everyone: @Torrie - we're always happy to answer questions or help you think through additional processes. Have you reached out to your local State Domestic Violence Coalition? Invite them to review your plan and make suggestions and provide feedback.

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October 30, 2020 2:51 PM from Jane Moretta to everyone:  
<https://files.hudexchange.info/resources/documents/COVID-19-Homeless-System-Response-Planning-a-Housing-Surge-to-Accelerate-Rehousing-Efforts-in-Response-to-COVID-19.pdf>

October 30, 2020 2:52 PM from Jane Moretta to everyone:  
<https://files.hudexchange.info/resources/documents/COVID-19-Homeless-System-Response-Rapid-Rehousing-Ramp-Up.pdf>

October 30, 2020 2:52 PM from Torrie Kopp Mueller to everyone: Each year.....a calendar of events related to the NOFA....when each step (registration, GIW, release, etc) is expected to happen

October 30, 2020 2:52 PM from Jane Moretta to everyone:  
<https://www.hudexchange.info/resource/6035/covid-19-homeless-system-response-landlord-engagement/>

October 30, 2020 2:52 PM from Rikki Gardner to everyone: Thank you for these links. They are really helpful!

October 30, 2020 2:52 PM from Torrie Kopp Mueller to everyone: @Lisa.....Thank you...I will do that!

October 30, 2020 2:52 PM from Liddy Bargar to everyone: @Torrie Yes! A calendar would be super sweet!

October 30, 2020 2:52 PM from Jane Moretta to everyone:  
<https://files.hudexchange.info/resources/documents/COVID-19-Homeless-System-Response-Strategies-for-Eviction-Prevention.pdf>

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October 30, 2020 2:53 PM from Jane Moretta to everyone:  
<https://files.hudexchange.info/resources/documents/COVID-19-Homeless-System-Response-Primer-on-Serving-People-with-High-Acuity-Needs.pdf>

October 30, 2020 2:53 PM from Brett Esders to everyone: The following document explains eligibility for ESG homelessness prevention assistance to households who are covered by eviction moratoria: <https://files.hudexchange.info/resources/documents/COVID-19-Grants-Management-ESG-Homelessness-Prevention-Eligibility-During-Eviction-Moratoria.pdf>

October 30, 2020 2:53 PM from Jane Moretta to everyone:  
<https://www.hudexchange.info/resource/6155/covid19-homeless-system-response-rehousing-and-coordinated-investment-planning-tool/>

October 30, 2020 2:53 PM from Carrie Poser to everyone: Toolkit and explanation on Homeless Prevention, further clarifying within in that the role of eviction prevention and diversion. This doesn't have to be reduced to only ESG funding, but including guidance on that is great too.

October 30, 2020 2:53 PM from Jane Moretta to everyone:  
<https://files.hudexchange.info/resources/documents/COVID-19-Homeless-System-Response-Designing-a-Centralized-Rent-Administration-Program.pdf>

October 30, 2020 2:54 PM from Jane Moretta to everyone:  
<https://files.hudexchange.info/resources/documents/COVID-19-Homeless-System-Response-Strategies-to-Design-and-Implement-a-Successful-ESG-CV-Program.pdf>

October 30, 2020 2:54 PM from Jennifer Fabbrini to everyone: Hi! I'm from the Chicago CoC with a question about CoC TH. What is the process for requesting an extension to the 24 months? We expect this need to arise more frequently. How do you suggest we make these requests?

October 30, 2020 2:54 PM from Jane Moretta to everyone:  
<https://files.hudexchange.info/resources/documents/COVID-19-Homeless-System-Response-Five-Things-to-Consider-When-Investing-ESG-in-Homelessness-Prevention.pdf>

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October 30, 2020 2:54 PM from Shaye Rabold to everyone: personally I think the layout is really good. With so much stuff, it's hard to think of a better way. But I support "more" guidance as my colleagues have requested. A better search function would be nice on the COVID resources page, but that is probably unrealistic.

October 30, 2020 2:54 PM from Jennifer Prins to everyone: @ Torrie - Agree on consolidating guidance for written standards. This requirement is REALLY gray for me, and having looked at many CoC's docs, it's being interpreted in many different ways!

October 30, 2020 2:55 PM from Jane Moretta to everyone:  
<https://www.hudexchange.info/resource/6033/homeless-system-response-changes-to-coordinated-entry-prioritization-to-support-and-respond-to-covid19/>

October 30, 2020 2:55 PM from Suzie Tolmie to everyone: sample simple "addendum" to Written Standards to cover changes w/ ESG-CV

October 30, 2020 2:55 PM from Pamela Phillips-Zeller to everyone: Thank you!!!!

October 30, 2020 2:55 PM from Jane Moretta to everyone:  
<https://files.hudexchange.info/resources/documents/COVID-19-Grants-Management-ESG-Homelessness-Prevention-Eligibility-During-Eviction-Moratoria.pdf>

October 30, 2020 2:56 PM from Jane Moretta to everyone:  
<https://www.hudexchange.info/trainings/courses/targeting-homeless-prevention-in-the-midst-of-covid-19/>

October 30, 2020 2:56 PM from Suzie Tolmie to everyone: Is there a chance that the FY2020 NOFA will not even drop in calendar year 2020?

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October 30, 2020 2:56 PM from Jennifer Prins to everyone: Can we get more guidance on eviction prevention vs. homeless prevention in the current economic/health situation and longer-term?

October 30, 2020 2:56 PM from Jane Moretta to everyone:  
<https://files.hudexchange.info/resources/documents/COVID-19-Homeless-System-Response-Coordinated-Investment-Planning-Dakota-County-MN.pdf>

October 30, 2020 2:56 PM from Amanda Sternberg to everyone: Really appreciate HUD being intentional about asking us specifically on what would be helpful for us and our communities.

October 30, 2020 2:56 PM from Andrew Willard to everyone: A webinar or guidance tool on considerations when procureing services and funds to carry out these COVID-19 resources. How to procure equitably, considerations when competing out funds quickly, how to invite new partners, criteria that must be included vs criteria which is nice to have, etc

October 30, 2020 2:56 PM from Jane Moretta to everyone:  
<https://www.hudexchange.info/resource/6193/covid19-homeless-system-response-winter-planning-resources/>

October 30, 2020 2:56 PM from Carrie Poser to everyone: @Suzie question - what about those projects that are not yet renewed and have a start date of 2/1 or 3/1

October 30, 2020 2:57 PM from Valeri Knight to everyone: any update to: FY2020 CoC; YHDP; 2021 PIT Count?

October 30, 2020 2:57 PM from Jane Moretta to everyone:  
<https://files.hudexchange.info/resources/documents/COVID-19-Homeless-System-Response-Rapid-Rehousing-Ramp-Up.pdf>

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October 30, 2020 2:58 PM from Jane Moretta to everyone:  
<https://files.hudexchange.info/resources/documents/Homeless-System-Response-Increasing-Equity-in-the-Homeless-Response-System-Through-Expanding-Procurement.pdf>

October 30, 2020 2:58 PM from Jennifer Prins to everyone: @Carrie - great question! Those early calendar year renewing projects are getting concerned...

October 30, 2020 2:59 PM from Jane Moretta to everyone:  
<https://files.hudexchange.info/resources/documents/COVID-19-Homeless-System-Response-Advancing-Racial-Equity-through-Assessments-and-Prioritization.pdf>

October 30, 2020 2:59 PM from Jane Moretta to everyone:  
<https://files.hudexchange.info/resources/documents/COVID-19-Homeless-System-Response-Rehousing-Activation-and-Racial-Equity-Part-1-Equity-as-the-Foundation.pdf>

October 30, 2020 3:00 PM from Torrie Kopp Mueller to everyone: Bringing some humor....guidance on keeping my whole head of hair from turning grey as we wait for CoC and YHDP NOFAs to drop!!!

October 30, 2020 3:00 PM from Shannon Quinn-Sheeran to everyone: Following Suzie and Carrie's questions

October 30, 2020 3:00 PM from Jane Moretta to everyone:  
<https://www.hudexchange.info/resource/6082/covid19-homeless-system-response-data-equity-using-the-data-you-have/>

October 30, 2020 3:01 PM from Jane Moretta to everyone:  
<https://files.hudexchange.info/resources/documents/COVID-19-Homeless-System-Response-Equity-Capacity-Building-Hiring-Supervision-Training.pdf>



## COVID-19 Office Hours: Chat and Q&A October 30<sup>th</sup>, 2020

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October 30, 2020 3:03 PM from Suzie Tolmie to everyone: Nitty gritty on how communities are successfully informing those in need about the confusing array of financial assistance (emerg rent asst, prevention, CDBG, ESG, CSBG, other CARES, etc.) to make sure referrals are effective, folks are served as quickly as possible/ don't spin their wheels

October 30, 2020 3:05 PM from Greer Hannan to everyone: Wait, is she referring to the FY20 CoC NOFA? Has a NOFA finally dropped?

October 30, 2020 3:06 PM from Thomas Bates to everyone: I'm sorry, I joined late. Is that a new NOFA that's dropped for FY20??

October 30, 2020 3:06 PM from Lisa Coffman to everyone: @Greer - No. She is referring to the FY2019 NOFA and grants awarded under that NOFA.

October 30, 2020 3:06 PM from Thomas Bates to everyone: Thanks Lisa

October 30, 2020 3:07 PM from Greer Hannan to everyone: Thanks Lisa

October 30, 2020 3:07 PM from Brenda Chamberlain to everyone: For PIT go ahead and start having trainings and issue documentation on it. CoC's, not all, but a big percentage of CoC's are planning for an unsheltered PIT. We can't wait any longer for planning to hear from HUD if you are requiring it.

October 30, 2020 3:07 PM from Thomas Bates to everyone: @Brenda agree, we've decided to start planning for an unsheltered PIT and figure out how to do it safely while waiting on HUD guidance

October 30, 2020 3:08 PM from Rikki Gardner to everyone: Is it possible for the PIT count to be waived for 2021 due to the pandemic?

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October 30, 2020 3:08 PM from DAVID CANAVAN to everyone: Anyone on the call that remembers when funding notices regularly didn't arrive until the following year? Feels like it's been ten (15?) years since then...

October 30, 2020 3:08 PM from Jennifer Prins to everyone: Could we get more guidance on AFFHMPs in the age of Coordinated Entry? In other words: How should property owners and CoCs work together to affirmatively market housing opportunities available through CE referral? Should property owners change/complete their AFFHMPs to acknowledge CE?

October 30, 2020 3:09 PM from Suzie Tolmie to everyone: "Top 5" is nice- thanks for scanning all the eye-crossing, hair-graying possibilities and lining things up a bit for us.

October 30, 2020 3:09 PM from Thomas Bates to everyone: Given USICH's new strategic plan's somewhat heavy condemnation of Housing First - does SNAPS anticipate housing first will be further de-emphasized in future NOFAs?

October 30, 2020 3:11 PM from Carrie Poser to everyone: The debacle that USICH created as it relates to Housing First and misunderstanding about "local decision making" implications - what is the SNAPS office going to do?

October 30, 2020 3:11 PM from Thomas Bates to everyone: Second Carrie's question

October 30, 2020 3:12 PM from Brenda Chamberlain to everyone: Ditto Thomas

October 30, 2020 3:12 PM from Brenda Chamberlain to everyone: Ditto Carrie

October 30, 2020 3:14 PM from Riley Wilkerson to everyone: In the future, can we start these office hours with updates on the CoC NOFA, YDHP NOFA and PIT count?

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October 30, 2020 3:14 PM from Heidi Young to everyone: YHDP?

October 30, 2020 3:16 PM from Eduardo Sanchez to everyone: Can we provided ESG HP rental assistance to clients who are in sober living program if they claim that is their permanent housing?

October 30, 2020 3:16 PM from DAVID CANAVAN to everyone:  
<https://www.cdc.gov/coronavirus/2019-ncov/need-extra-precautions/other-at-risk-populations/rural-communities.html>

October 30, 2020 3:16 PM from Rikki Gardner to everyone: Thank you SO much for these links!!!

October 30, 2020 3:18 PM from Marlisa Grogan to everyone: HP Eligibility During Eviction Moratoria: <https://files.hudexchange.info/resources/documents/COVID-19-Grants-Management-ESG-Homelessness-Prevention-Eligibility-During-Eviction-Moratoria.pdf>

October 30, 2020 3:19 PM from Susan Frederici to everyone: thank you for this link

October 30, 2020 3:19 PM from Cynthia Peraza to everyone: Where is the link you are referencing related to duplication of benefits?

October 30, 2020 3:21 PM from Lisa Coffman to everyone: @Cynthia - <https://files.hudexchange.info/resources/documents/CARES-Act-Programs-CDBG-Awareness-Duplication-Benefits.pdf>

October 30, 2020 3:21 PM from Liddy Bargar to everyone: Any guidance about the "funding of last resort" concept for ESG-CV vs State funding which has the same requirements?

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October 30, 2020 3:22 PM from Rikki Gardner to everyone: Did the ESG FMR waiver expire on 9/30/2020, or is it still in effect?

October 30, 2020 3:24 PM from Andrew Dearing to everyone: Should all ESG-CV clients be prioritized through local coordinated entry?

October 30, 2020 3:24 PM from Marlisa Grogan to everyone: @Rikki - the FMR waiver for the ESG Program is still in effect through the ESG-CV Notice

October 30, 2020 3:24 PM from Shaye Rabold to everyone: Regarding ESG-CV rental assistance exceeding FMR, is it required that no other appropriate unit that meets FMR is available. before you can go up to rent reasonableness if it exceeds FMR?

October 30, 2020 3:24 PM from Rebecca Mayeaux to everyone: if the Sober Living unit is rented by the program and the person needing help has a lodger's agreement will that work?

October 30, 2020 3:24 PM from Heidi Marine to everyone: What about if the person is in PSH

October 30, 2020 3:25 PM from Rikki Gardner to everyone: @Marlisa - thank you. The guidance states the waiver for ESG (non-covid) FMR expires 9/30/2020\*. So I didn't know if it was still in place.

October 30, 2020 3:26 PM from Marlisa Grogan to everyone: @Rikki - as Brett just mentioned, the ESG-CV notice doesn't provide an FMR waiver for ESG (non-COVID) - only for ESG-CV and annual ESG used for COVID response

October 30, 2020 3:26 PM from Andrea Curtis to everyone: In order for annual funds to be used for coronavirus relief, do recipients need to amend their AAP?

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October 30, 2020            3:26 PM            from Shaye Rabold to everyone:            If we plan to use ESG-CV flexibilities for annual ESG funds, does our amended plan have to be approved first or is notification sufficient? I am referring to the ESG-CV Guidance about how to apply ESG-CV flexibilities to annual funds.

October 30, 2020            3:28 PM            from Jennifer Prins to everyone:            FEMA EFSP - Is there any coordination on this as part of homelessness response at the national level? It seems very disconnected by the time it gets to the local level...

October 30, 2020            3:29 PM            from Suzie Tolmie to everyone:            I want to acknowledge the legislative & political chaos/red tape that HUD staff is facing in all of this. It can create huge obstacles to progress, even in the best of times. I appreciate all of you - your experience, finding answers, being transparent, responsive & and thoughtful. Norm is always thankful at the end of each of these meetings to you folks in the field, and I want to say "backachya" to the public servants at HUD-DC & others working hard on that federal level , TA folks who are presenters, to keep us up-to-date in these Office Hrs.

October 30, 2020            3:29 PM            from Daniel Chae to everyone:            Is there record-keeping guidance for ESG and/or CoC? One was provided after the first waiver, but I don't believe there's been a new one since?

October 30, 2020            3:30 PM            from Jennifer Prins to everyone:            Ditto Suzie! Incredible work!

October 30, 2020            3:30 PM            from Pamela Phillips-Zeller to everyone:            Ditto, Suzie!!

October 30, 2020            3:30 PM            from Avery Slyker to everyone:            Well said Suzie!

October 30, 2020            3:30 PM            from Liddy Bargar to everyone:            Thank you SNAPS!

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October 30, 2020 3:30 PM from Rikki Gardner to everyone: Thank you SNAPS office! Appreciate y'all so much!

October 30, 2020 3:30 PM from Kate Green to everyone:Also echoing Suzie!

October 30, 2020 3:30 PM from Amanda Sternberg to everyone: Echoing Suzie. Kudos to HUD and the T/A providers!

October 30, 2020 3:30 PM from Beth Sharber to everyone: @Suzie--Well said!

October 30, 2020 3:30 PM from Aaron Neal to everyone:Thanks, SNAPS!

October 30, 2020 3:30 PM from Amy Stewart to everyone: agreed

October 30, 2020 3:30 PM from Carrie Poser to everyone: Thanks to the SNAPS team!

October 30, 2020 3:30 PM from Jennifer Fabbrini to everyone: Thank you SNAPS! Thank you Chicago Field Office!

October 30, 2020 3:31 PM from Brenda Chamberlain to everyone: Thank you SNAPS Team!

October 30, 2020 3:31 PM from Brett Esders to everyone: @Daniel - we covered the documentation for the third megawaiver on Office Hours on October 2. The link is here: <https://www.hudexchange.info/trainings/courses/covid-19-planning-response-for-homeless-assistance-providers-office-hours-october-2/>

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**Q&A Session for COVID-19 Office Hours**

Session number: 610976677

Date: Friday, October 30, 2020

Starting time: 1:31 PM

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-Jessica Sones - 2:52 PM

Q: When will guidance on unsheltered PIT be provided? I work with a Balance of State CoC and coordinating the PIT over 30+ counties involves a lot of complex planning that usually starts in October

Priority: N/A-

-William Snow - 2:56 PM

A: We are doing our best to get the guidance approved. Unfortunately, we have not gotten a final approval. We know planning is a challenge in the best of times and even more challenging now. We will let you know as soon as we have a final decision.-