

COVID-19 Office Hours: Chat and Q&A October 23rd, 2020

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October 23, 2020 2:30 PM from Thomas Bednar to everyone: To join the webinar via the phone, please call in using:

+1-415-655-0002 Access code: 610 976 677

(If you need to call in toll-free, call 1-855-797-9485)

October 23, 2020 2:37 PM from Wendy Tippet to everyone: Real Property guidance as that doesnt address repurposing for homeless permanent housing.

October 23, 2020 2:39 PM from Valorie Carson to everyone: When will the Winter Shelter Planning document be posted?? We talked about it last week - only alternative approaches to winter sheltering up currently I think

October 23, 2020 2:39 PM from Aidan Rich to everyone: Any update on the Duplication of Benefits compliance guidelines HUD mentioned in the ESG-CV Notice?

October 23, 2020 2:39 PM from Natalie Matthews to everyone: Hi Valorie! It's live: <https://www.hudexchange.info/resource/6193/covid19-homeless-system-response-winter-planning-resources/>

October 23, 2020 2:40 PM from Valorie Carson to everyone: Whoo hoo - thanks!

October 23, 2020 2:42 PM from Shay Grier to everyone: Is real property compliance required on renovation and conversion for an emergency shelter?

October 23, 2020 2:43 PM from Maria Davis to everyone: As we look at converting shelter beds to permanent housing, is there a guideline or formula for how many beds you can take down based on the number of units to be established? For example, if you create 100 units of permanent housing, can you take down 100? 75? 50?

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October 23, 2020 2:45 PM from Natalie Matthews to everyone: Link to How Right Now site: <https://howrightnow.org/>

October 23, 2020 2:45 PM from Natalie Matthews to everyone:
<https://howrightnow.org/es/>

October 23, 2020 2:47 PM from Anna O'Toole to everyone: Do ESG/ESG-CV recipients need to receive a waiver from HUD in order to serve Cat 3 with ESG/ESG-CV prevention funds?

October 23, 2020 2:48 PM from DAVID CANAVAN to everyone: Bridging the conversation between parents/trusted adults and youth is an area that seems to need strengthening, is that an area that is on your radar? Or maybe outside your scope.

October 23, 2020 2:49 PM from Brett Esders to everyone: @Anna - no, ESG recipients and subrecipients do not need HUD-approval (or a waiver from HUD) to serve families with children or unaccompanied youth who meet Category 3 of the homelessness definition with homelessness prevention assistance

October 23, 2020 2:49 PM from Anna O'Toole to everyone: Thanks, Brett!

October 23, 2020 2:52 PM from Natalie Matthews to everyone: Dropbox links:
<https://www.dropbox.com/sh/nbiex2tks2mzo4z/AABZimXcJhaKVoNapOF4dsiva?dl=0>
<https://www.dropbox.com/sh/kfcsnrn3ivsjoxb/AAD-lx4AbDVMLodczQ91y557a?dl=0>

October 23, 2020 2:53 PM from Suzie Tolmie to everyone: Link to emotional one-pagers?

October 23, 2020 2:56 PM from Natalie Matthews to everyone: Hi Suzie: I believe that the one pagers show up once you select an emotion on the site (<https://howrightnow.org/>).

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October 23, 2020 2:57 PM from Lindsey Barranco to everyone:
<https://www.cdc.gov/coronavirus/2019-ncov/daily-life-coping/parental-resource-kit/index.html>

October 23, 2020 2:57 PM from Rachel Post to everyone: I wonder if the site includes information about local warm lines should users want to talk with a live person. This would be different from a crisis response line or suicide hotline.

October 23, 2020 2:58 PM from Amelia Burke-Garcia to everyone: Here are the parent resources I mentioned:

October 23, 2020 2:58 PM from Amelia Burke-Garcia to everyone: click away from the parent portal and wanted to call it out specifically:

Children and Youth with Special Healthcare Needs in Emergencies

<https://www.cdc.gov/childrenindisasters/children-with-special-healthcare-needs.html>

General Mental Health

NAMI Helpline: https://www.nami.org/help?utm_source=HowRightNow&utm_medium=HRNwebsite

Articles that may help:

Supporting your Mental Health While Navigating Change (from Foundation for Suicide Prevention)

https://afsp.org/story/supporting-your-mental-health-while-navigating-change?utm_source=HowRightNow&utm_medium=HRNwebsite

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Coronavirus: Building Mental Health Resilience (from NAMI): https://www.nami.org/Blogs/NAMI-Blog/April-2020/Coronavirus-Building-Mental-Health-Resilience?utm_source=HowRightNow&utm_medium=HRNwebsite

Looking After Our Mental Health (WHO): https://www.who.int/campaigns/connecting-the-world-to-combat-coronavirus/healthyathome/healthyathome---mental-health?utm_source=HowRightNow&utm_medium=HRNwebsite

October 23, 2020 2:58 PM from Natalie Matthews to everyone: To download Chat, please go to File/Save As/Chat

October 23, 2020 2:59 PM from Andrea Hurley to everyone: @Marlisa or anyone who can answer. Is there a specific length of time CV funds is allowed to help a client? Also, Is there something about prevention only being able to help client who have the ability to pay future rent

October 23, 2020 2:59 PM from Isaiah Rich-Wimmer to everyone: In this session, will there be updated guidance on PIT Count, especially in regards to tracking unsheltered individuals? Thanks

October 23, 2020 2:59 PM from Amelia Burke-Garcia to everyone: Fear:
<https://howrightnow.org/emotion/afraid>

October 23, 2020 2:59 PM from Amelia Burke-Garcia to everyone: Anger:
<https://howrightnow.org/emotion/angry>

October 23, 2020 3:00 PM from Amelia Burke-Garcia to everyone: Grief:
<https://howrightnow.org/emotion/grieving>

October 23, 2020 3:00 PM from Marlisa Grogan to everyone: @Aiden - yes, available
DOB is here: <https://www.hudexchange.info/news/cdbg-cv-duplication-of-benefits-resources-now-available/>

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October 23, 2020 3:00 PM from Amelia Burke-Garcia to everyone: Lonely:
<https://howrightnow.org/emotion/lonely>

October 23, 2020 3:00 PM from Amelia Burke-Garcia to everyone: Sad:
<https://howrightnow.org/emotion/sad>

October 23, 2020 3:00 PM from Amelia Burke-Garcia to everyone: Stressed:
<https://howrightnow.org/emotion/stressed>

October 23, 2020 3:00 PM from Amelia Burke-Garcia to everyone: Worry:
<https://howrightnow.org/emotion/worried>

October 23, 2020 3:00 PM from Suzie Tolmie to everyone: Ditto Isaiah

October 23, 2020 3:02 PM from Norm Suchar to everyone: @Isaiah, @Suzie -
unfortunately, we don't have updated guidance on the PIT. We are still working on it and hope to have something to share very soon.

October 23, 2020 3:03 PM from Avery Slyker to everyone: Does a household being
assisted with ESG-CV Homeless Prevention funding need documented evidence (proof) that the
assistance they are requesting is a result of COVID?

October 23, 2020 3:03 PM from Lauren Whiteleigh to everyone: any update on YHDP
NOFA?

October 23, 2020 3:03 PM from Edina Chester to everyone: @Marlisa Are there
specific or different DOB guidelines available for ESG-CV?

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October 23, 2020 3:03 PM from Isaiah Rich-Wimmer to everyone: @Norm, thank you

October 23, 2020 3:04 PM from Marlisa Grogan to everyone: @Andrea - the length of time that ESG-CV can be used to assist a client depends on the component and activity type (e.g., emergency shelter, RRH rental assistance, RRH services, etc.). No, clients do not have to establish an ability to pay future rent to qualify for HP assistance; providers are advised to assist those who have the greatest needs for assistance.

October 23, 2020 3:04 PM from Marlisa Grogan to everyone: @Edina - no, there is no ESG-specific DOB guidance at this time.

October 23, 2020 3:04 PM from Andrea Hurley to everyone: Thank you Marlisa

October 23, 2020 3:06 PM from Edina Chester to everyone: Thank you Marlisa!

October 23, 2020 3:06 PM from Andrea Hurley to everyone: Is there a specific time for prevention assistance?

October 23, 2020 3:06 PM from Alex Dunn to everyone: Do you have a recommended assessment tool? Any tool that gives housing-specific recommendations?

October 23, 2020 3:06 PM from Justin Marino to everyone: How long can someone staying in hotel paid by a voucher using ESG-CV funds receive assistance?

October 23, 2020 3:06 PM from Marlisa Grogan to everyone: @Avery - no, documenting that an ESG-CV funded HP activity is preventing, preparing for, or responding to COVID does not need to be done at the household level. Recipients are required to document "PPR" at the activity level in your activity description in IDIS.

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October 23, 2020 3:07 PM from Marlisa Grogan to everyone: @Justin - there is not a time limit, but as with all emergency shelter assistance, the goal is to rehouse clients as rapidly as possible.

October 23, 2020 3:09 PM from Marlisa Grogan to everyone: @Justin - re: hotel/motel - and make sure that all costs are reasonable and appropriate

October 23, 2020 3:09 PM from Avery Slyker to everyone: @Marlisa Thank you!

October 23, 2020 3:11 PM from Andrea Hurley to everyone: Prevention Rental Assistance

October 23, 2020 3:11 PM from Natalie Matthews to everyone: @Corey: High Acuity Webinar link (<https://www.hudexchange.info/trainings/courses/best-practices-for-serving-populations-with-high-acuity-needs/>)

October 23, 2020 3:11 PM from Natalie Matthews to everyone: Primer link:

October 23, 2020 3:12 PM from Natalie Matthews to everyone: <https://files.hudexchange.info/resources/documents/COVID-19-Homeless-System-Response-Primer-on-Serving-People-with-High-Acuity-Needs.pdf>

October 23, 2020 3:14 PM from Aubrey Sitler to everyone: Evidence-Based Practices: <https://files.hudexchange.info/resources/documents/COVID-19-Homeless-System-Response-Evidence-based-Service-Delivery.pdf>

October 23, 2020 3:14 PM from Aubrey Sitler to everyone: Case Management Ratios: https://files.hudexchange.info/resources/documents/COVID-19-Homeless-System-Response-Case-Management-Ratios.pdf?utm_source=HUD+Exchange+Mailing+List&utm_campaign=c0d038d823-SNAPS-COVID-19-Digest-08-11-2020&utm_medium=email&utm_term=0_f32b935a5f-c0d038d823-18477021

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October 23, 2020 3:14 PM from Priscilla Azure to everyone: I can't access the High Acuity Webinar, it says "Page not found"

October 23, 2020 3:14 PM from Thomas Bates to everyone: Does SNAPS have any thoughts on the new USICH strategic plan and it's perplexing dismissal of housing first, while also identifying VA's work (all housing first) as ideal? Will we continue to see Housing First prioritized in NOFAs?

October 23, 2020 3:14 PM from Aubrey Sitler to everyone: How Good Case Management can Lead to Successful Rapid Rehousing: <https://endhomelessness.org/why-good-case-management-success-for-rapid-re-housing-participants/>

October 23, 2020 3:14 PM from Brett Esders to everyone: @Andrea - how long you can provide rental assistance in homelessness prevention with ESG-CV funds depends on when your substantial amendment was approved by HUD. If it was before September 1st you can provide up to 24 months, if it is from September 1st or after, then you can provide up to 12 months of assistance. This ESG-CV notice summary is helpful in determining the lengths of assistance you can provide: <https://files.hudexchange.info/resources/documents/COVID-19-Homeless-System-Response-Grants-Management-ESG-CV-Notice-Summary.pdf>

October 23, 2020 3:14 PM from Marlisa Grogan to everyone: @Andrea - if you're funding HP rental assistance with ESG-CV, you can provide up to 24 months of assistance if your ESG-CV funds are NOT subject to the ESG-CV Notice limitation on medium term rental assistance. If your ESG-CV HP activity was included in a con plan submission that IS subject to the notice limitations, you can provide up to 12 months HP RA.

October 23, 2020 3:15 PM from Alex Dunn to everyone: Loved the study from Washington and non-congregate shelter.

October 23, 2020 3:15 PM from Alex Dunn to everyone: Any update or thoughts on what CoC HUD NOFA will or will not happen/look like?

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October 23, 2020 3:15 PM from Jennifer Prins to everyone: Thank you for this primer! We've been wrestling with this question of acuity vs. vulnerability for a long time. This will give our community a new way to think through these questions and make adjustments!

October 23, 2020 3:15 PM from Ebony Rankin to everyone:
<https://www.washington.edu/news/2020/10/07/turning-hotels-into-emergency-shelter-as-part-of-covid-19-response-limited-spread-of-coronavirus-improved-health-and-stability/>

October 23, 2020 3:16 PM from Andrea Hurley to everyone: Thank you Marlisa!!!

October 23, 2020 3:16 PM from David Stevens to all panelists: from Valorie Carson to all attendees: 3:15 PM
where is the study on hotels??

October 23, 2020 3:17 PM from Sarah Appling to everyone: Anyword on YHDP NOFA coming out?

October 23, 2020 3:18 PM from Natalie Matthews to everyone: Hi Valorie: This is the link to the WA study on hotels: <https://www.washington.edu/news/2020/10/07/turning-hotels-into-emergency-shelter-as-part-of-covid-19-response-limited-spread-of-coronavirus-improved-health-and-stability/>

October 23, 2020 3:20 PM from Marlisa Grogan to everyone: If you submitted your amendment on 9/1, then the limitations are applicable

October 23, 2020 3:21 PM from DAVID CANAVAN to everyone:
<https://www.nationalacademies.org/event/10-28-2020/federal-facilities-council-webinar-heating-ventilation-and-air-conditioning-strategies-in-response-to-covid-19?>

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October 23, 2020 3:22 PM from Aidan Rich to everyone: @Marlisa these guidelines are for CDBG-CV, are these completely applicable to ESG-CV?

October 23, 2020 3:22 PM from Kristi Schott to everyone: Any news on YHDP?

October 23, 2020 3:23 PM from Marlisa Grogan to everyone: @Aidan - yes, the general DOB guidance is also applicable for ESG-CV. If you have ESG-specific questions that aren't addressed by the available guidance, please submit an AAQ

October 23, 2020 3:26 PM from Suzie Tolmie to everyone: Anyone have the elixer that separates the wheat from the chaff in all of the materials out there? I feel inadequate to determine what is super valuable (as I think about this acute presentation) and ditch the rest. I know we are all coming from different places, but I am not even out in the trenches and can't keep up. Maybe this could be a topic in a future Office Hours? Handling the stress of too many resources pelting us?

October 23, 2020 3:26 PM from David Stevens to all panelists: from Grant Allen to all attendees: 3:25 PM

I wanted to confirm that a mobile hygiene unit partially funded by ESG-CV street outreach would only have to be entered as an HMIS project if it is providing essential services tied to ESG-CV, not if it is strictly offering "unique"/hygiene-related services. We have no other street outreach projects in our system funded by ESG, only PATH-funded.

October 23, 2020 3:28 PM from Brett Esders to everyone:
<https://files.hudexchange.info/resources/documents/COVID-19-Homeless-System-Response-Grants-Management-ESG-CV-Notice-Summary.pdf>

October 23, 2020 3:28 PM from Carrie Poser to everyone: Curious what the consequence or suggested corrective action would be if an agency used CoC funds to pay rental assistance on a unit that exceeds rent reasonableness?

October 23, 2020 3:29 PM from William Snow to everyone: @ Grant - correct. It is only required to be in HMIS if it is providing services tied to ESG funding.

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October 23, 2020 3:29 PM from Lauren Whitleigh to everyone: any chance there will be added flexibility to use ESG CV to support Coordinated Entry? Our BoS CoC conducts CE via 211, which is not eligible under ESG-CV. we have significant increase in demand/ requests for assistance and need more staffing to match the increased demand/ reduce call wait times for folks.

October 23, 2020 3:29 PM from Jennifer Prins to everyone: @Suzie - I don't have a solution, but I feel your pain.

October 23, 2020 3:30 PM from David Stevens to all panelists: from Taylor Kiely to all attendees: 3:30 PM

@Suzie - Google and creative keywords have been working really well for me. I completely agree that there is a lot coming at everyone all the time. Whatever google is doing though, its working. Just add keywords and "hudexchange" to the end of your search :)

October 23, 2020 3:30 PM from Ebony Rankin to everyone: @Carrie - the recipient will have to work with the local CPD field office; they would have to reimburse the funds

Q&A Session for COVID-19 Office Hours

Session number: 610976677

Date: Friday, October 23, 2020

Starting time: 1:31 PM

-David Stevens - 2:28 PM

Q: How do I join audio?

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Priority: N/A-

-Jeanne Goodman - 2:30 PM

A: Yes, the recording and materials will be posted to the HUD Exchange in 2-3 business days-

-David Stevens 2:29 PM

Q: Will the slides, chat or video of this event be available later?

Priority: N/A-

-Jeanne Goodman - 2:32 PM

A: Yes, the recording and materials will be posted to the HUD Exchange in 2-3 business days-