

COVID-19 Office Hours: Chat and Q&A Log
May 8th, 2020

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May 8, 2020 2:31 PM from Natalie Matthews to all participants:
<https://www.hudexchange.info/homelessness-assistance/diseases/#covid-19-webinars-and-office-hours>

May 8, 2020 2:31 PM from Denise Albertson to all participants: please post call in information. Thank you

May 8, 2020 2:32 PM from Thomas Bednar to all participants: +1-855-797-9485
Access code: 610 976 677

May 8, 2020 2:37 PM from Johanna H to all participants: Is there a call in number?

May 8, 2020 2:38 PM from Natalie Matthews to all participants: @Johanna, you can all in at this number: 1-855-797-9485 then 610 976 677

May 8, 2020 2:38 PM from Abt Associate to all panelists: from BARBARA WHEELER to all attendees:

Is anyone tracking the number of persons who have found to have COVID-19 who are experiencing homelessness? If so, is this available by State?

May 8, 2020 2:38 PM from Barbara DiPietro to all participants: Hi everyone. I'll talk about an issue brief we just published on medical respite care and alternate care sites--here is the link: <https://nhchc.org/wp-content/uploads/2020/05/Issue-brief-5-COVID-19-Medical-Respite-Care.pdf>

May 8, 2020 2:39 PM from Johanna H to all participants: Thank you!

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May 8, 2020 2:40 PM from Shonda Gray to all participants: Can ESG homelessness prevention funds be used for properties not included in the eviction moratorium?

May 8, 2020 2:40 PM from Abt Associate to all panelists: By the way, this is Jeanne. If participants send their message to All attendees, I copy them and send them to the panelists. That's why you'll see a lot of messages from "Abt Associate"

May 8, 2020 2:40 PM from Angel Macchia to all participants: Our NC/ESG funds can be used for any legal rental properties.

May 8, 2020 2:43 PM from Lisa Worth to all participants: Can ESG street outreach funds be used to rent portable restrooms and/or handwashing/sanitizing stations for encampments?

May 8, 2020 2:43 PM from Denise Albertson to all participants: @Shonda Gray - Our subrecipients are using ESG for HP activities as normal for any households that are not covered under the eviction moratorium

May 8, 2020 2:44 PM from Shonda Gray to all participants: Thanks, Angel and Denise.

May 8, 2020 2:44 PM from Abt Associate to all panelists: from Claire Butler to all attendees:

Are property taxes under a commercial lease agreement an allowable expense under the ESG Emergency Shelter component (CARES Act)? I have an agency who is leasing a college dorm facility for temporary shelter. The lease agreement clearly separates regular monthly rent from property taxes. I do not believe that property tax is a reimbursable expense, but wanted to verify if possible.

May 8, 2020 2:45 PM from Martika Baker to all participants: @Lisa Worth - We utilized ESG SO funds to rent portable restrooms and handwash stations for our homeless encampments in FL.

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May 8, 2020 2:46 PM from Lisa Worth to all participants: @Martika Baker - thank you! We couldn't find anything that said whether or not that was an eligible expense for SO

May 8, 2020 2:47 PM from Alejandra Saucedo to all participants: For rental assistance can our subrecipients utilize ESG on City owned properties?

May 8, 2020 2:49 PM from Abt Associate to all panelists: from Traci McArthur to all attendees:

Can ESG COVID funds be utilized to pay rent for public housing properties?

May 8, 2020 2:52 PM from Susan Pourciau to all participants: @BarbaraDiPietro - Thank you for the inspiring and hopeful words in the face of fear.

May 8, 2020 2:52 PM from Angel Macchia to all participants: @Traci. We have been able to use ESG for Public Hsg Authorities, but I had thought that there may be some funding going directly to those PHAs. I'm not sure...

May 8, 2020 2:53 PM from Aaron Weaver to all participants: @Lisa Worth, CDBG funds may be a better source for renting restrooms/handwashing stations. See this quick guide for more information: <https://files.hudexchange.info/resources/documents/Quick-Guide-CDBG-Infectious-Disease-Response.pdf> And here's the guide for ESG: <https://files.hudexchange.info/resources/documents/Eligible-ESG-Program-Costs-for-Infectious-Disease-Preparedness.pdf>

May 8, 2020 2:53 PM from Barbara DiPietro to all participants: @susan: thank you! There are so many possibilities for improvement now!

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May 8, 2020 2:56 PM from Lisa Worth to all participants: @Aaron Weaver, thank you; we did review the ESG document you linked and didn't see those items specifically listed for SO funds, so we were leaning towards no, but we definitely see the need

May 8, 2020 2:57 PM from Abt Associate to all panelists: from Kexin Ma to all attendees:

Some advocates in the community identified that property tax and arrear water bill as a need for prevention. Are these item eligible for CDBG?

May 8, 2020 2:57 PM from Justin Vorbach to all participants: This is a good one hour documentary about Boston Health Care for the Homeless's Medical Respite Program: <https://vimeo.com/44689238>

May 8, 2020 3:01 PM from Kate Green to all participants: How are places such as Yakima looking to have some of these programs go "dormant" without fully offlining them?

May 8, 2020 3:01 PM from Barbara DiPietro to all participants: Another discussion on medical respite care during COVID: <https://nhhc.org/webinars/the-role-of-medical-respite-care-in-covid-19-response/>

May 8, 2020 3:01 PM from Abt Associate to all panelists: from linda simon to all attendees:

For rural providers - Ashley at Community Solutions TA i8s an invaluable resource.

May 8, 2020 3:05 PM from Amanda Rosado to all participants: PHA Allocations - HUD's Announcement details what it can pay for regarding sanitation, operations, etc. <https://www.hud.gov/sites/dfiles/PA/documents/CaresACT380M.pdf>

May 8, 2020 3:08 PM from Julie Montgomery to all participants: Thanks Rhonda and Esther!

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May 8, 2020 3:10 PM from Amy Baker to all participants: Are any jurisdictions planning for shutting down their medical respites? If so, can you share what the planned shut down will look like?

May 8, 2020 3:11 PM from Rhonda Hauff to all participants: Regarding the shelters going dormant, the hope is that as we identify patients who are Covid suspects, they will be willing to move from the shelter to a medical respite unit while waiting for their test results, and / or during the needed isolation period.

May 8, 2020 3:11 PM from Denise Albertson to all participants: @Rhonda - if you scroll to the bottom of the list there is an option for "all participants" instead of all attendees

May 8, 2020 3:12 PM from Shaye Rabold to all participants: In KY (outside of our two metro areas) I am concerned about ongoing ability of our rural communities to provide isolation/quarantine space-because the number of people is not huge at any given time, reserving hotel rooms and staffing the "non-congregate" shelter setting is a big challenge. KY is just now able to ramp up testing and just now starting widespread contact tracing. The need for I/Q space is going to increase in rural communities. Would welcome any input about how to staff/oversee folks in hotels when we're talking just a few folks at a time.

May 8, 2020 3:12 PM from Rhonda Hauff to all participants: Thanks Julie !

May 8, 2020 3:14 PM from Michael Durham to all participants: (resending to all participants) Stephanie, how are you training these human services staff?

May 8, 2020 3:14 PM from Abt Associate to all panelists: from Brian Gaskill to all attendees:

This is where tiny homes might be helpful. They would be portable.

May 8, 2020 3:14 PM from Rikki Gardner to all participants: What were the 2 things mentioned being prioritized over VI-SPDATs for coordinated entry???

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May 8, 2020 3:15 PM from carol jolly to all participants: Why was VI SPDAT not working? Is this change only for COVID?

May 8, 2020 3:15 PM from Aaron Weaver to all participants: @Alejandra Saucedo, this could be eligible if the unit isn't subsidized and subject to the conflict of interest provisions at 24 CFR 576.404

May 8, 2020 3:15 PM from John Gilvar to all participants: Could Hennepin please share its new CE prioritization tool? THANKS!

May 8, 2020 3:16 PM from Lauren Knott to all participants: @Rikki, I think I heard length of time homeless and disability status

May 8, 2020 3:16 PM from Belinda Estes to all participants: i "think" she said housing status and length of time. And I'm guessing it makes it easier if there are pockets of people who cant get to CE access points.

May 8, 2020 3:16 PM from Abt Associate to all panelists: from Branden Lewis to all attendees:

Are you all using an assessment in place of the VI SPDAT?

May 8, 2020 3:16 PM from Amy Baker to all participants: Carroll County, MD never used the VI SPDAT, we use our own CE prioritization assessment

May 8, 2020 3:17 PM from Amanda Rosado to all participants: @Amy Baker Can you share?

May 8, 2020 3:17 PM from Josh Levin to all participants: HUD folks (for Q+A): two weeks ago you mentioned upcoming guidance on Coordinated Entry-- can you speak

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more on what this will look like? will it be something like changes/waivers from the Coordinated Entry Notice, or more like best practices guidance? thanks

May 8, 2020 3:17 PM from Amy Baker to all participants: Let me see if I can share it with you.

May 8, 2020 3:17 PM from Belinda Estes to all participants: thank you for clarifying that, i mis-heard the status type.

May 8, 2020 3:18 PM from Abt Associate to all panelists: from Kim Sanders to all attendees:

I would like to see these studies referenced, if possible!

May 8, 2020 3:18 PM from Abt Associate to all panelists: from Susannah King to all attendees:

Our Coordinated Entry Leadership Committee in Hennepin County is currently working on creating a new prioritization tool.

May 8, 2020 3:18 PM from Catherine Huang Hara to all participants: For Hennepin's updated CE prioritization, is the same criteria used regardless of subpopulation, e.g., youth, DV, families?

May 8, 2020 3:18 PM from Martika Baker to all participants: I stand corrected -- no ESG paid for the encampment gear. It was CBDG and Unrestricted funds. How embarrassing. But thanks, Norm for keeping me in check.

May 8, 2020 3:18 PM from Abt Associate to all panelists: from Michelle Spencer to all attendees:

What were the 2 criterias again used at Salvation Army?

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May 8, 2020 3:19 PM from Dale Zuchlewski to all participants: From our experience, caseworkers don't like any prioritization tool unless it gives them the score they want in order to serve the client that they want to help. They then complain about the tool. We went through several locally developed tools that no one liked before going to the SPDAT

May 8, 2020 3:19 PM from Abt Associate to all panelists: from Mollie Lund to all attendees:

Should CDBG be tracked in HMIS and is it an eligible cost for them to use CDBG to pay for their licenses for HMIS? and if CDBG funds are to be tracked in HMIS, is there a guide on what data elements need to be collected and what reporting is required? I found two conflicting links online: <https://www.hudexchange.info/faqs/3609/may-an-entitlement-grantee-provide-cdbg-funds-to-support-the-local-coc/> vs. <https://www.hudexchange.info/faqs/3608/may-cdbg-funds-be-used-for-any-costs-other-than-administrative-costs-for/> I am referring to CDBG for utility and mortgage assistance! Thanks.

May 8, 2020 3:19 PM from Abt Associate to all panelists: from Shawn Hayes to all attendees:

Denver's mayor does not follow this. They continue to sweep people experiencing homelessness. They did it last week, yesterday, and today.

May 8, 2020 3:19 PM from Abt Associate to all panelists: from stephanie corrente to all attendees:

I was referring to single adult system for priority. There are exceptions for DV

May 8, 2020 3:20 PM from Abt Associate to all panelists: from stephanie corrente to all attendees:

of HUD months homeless, and disability

May 8, 2020 3:20 PM from Mitchel Blum-Alexander to all participants: Want to ask CoC's if they have set up a specific COVID Task Force to help with bringing members and stakeholders together for planning, whether for immediate response or the beginning of medium and longer term planning

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May 8, 2020 3:20 PM from J. Owen to all participants: @Stephanie - how is "number of HUD months homeless" defined?

May 8, 2020 3:20 PM from J. Owen to all participants: @Stephanie thanks

May 8, 2020 3:20 PM from Abt Associate to all panelists: from stephanie corrente to all attendees:

place not meant for human habitation, emergency shelter

May 8, 2020 3:21 PM from Lindsey Mickler to all participants: @stephanie how do you prioritize sub populations, for example DV?

May 8, 2020 3:22 PM from Denise Albertson to all participants: We are continuing to use VISPDAT for CE prioritization but our regions have the ability inform the case conferencing team of additional information/needs or immediate needs due to COVID of the household and move the household up the list of priority if need be.

May 8, 2020 3:22 PM from Carol Bohle to all participants: Are any CARES Act resources eligible for the 25% FEMA required match?

May 8, 2020 3:22 PM from Abt Associate to all panelists: from Sara Pagni to all attendees:

@Dale Zuchlewski so true!

May 8, 2020 3:23 PM from John Gilvar to all participants: Carol, ESG dollars can be used for the FEMA match for NCS

May 8, 2020 3:23 PM from Greta Guarton to all participants: Thank you.

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May 8, 2020 3:23 PM from Rikki Gardner to all participants: Can ESG recipients utilize funds to rent portable bathrooms/hand washing stations for encampments?

May 8, 2020 3:24 PM from Abt Associate to all panelists: from Susannah King to all attendees:

Here is the link to a study by C4 Innovations that helped guide our decision to discontinue utilizing the VI-SPSAT as part of our Coordinated Entry Priority list assessment tool.
https://c4innovates.com/wp-content/uploads/2019/10/CES_Racial_Equity_Analysis_2019-.pdf

May 8, 2020 3:24 PM from Abt Associate to all panelists: from stephanie corrente to all attendees:

they use an alternate database for privacy, do not need to be chronically homeless. I am not 100% sure on the ratio of someone getting a referral for DV vs those experiencing chronic homelessness

May 8, 2020 3:25 PM from Carol Bohle to all participants: Thank you John. Is there a document to confirm this? I was just told by our local OEM that ESG was not eligible. Appreciate it!

May 8, 2020 3:25 PM from Christina Yasav to all participants: Lisa Worth, CDBG funds may be a better source for renting restrooms/handwashing stations. See this quick guide for more information: <https://files.hudexchange.info/resources/documents/Quick-Guide-CDBG-Infectious-Disease-Response.pdf> And here's the guide for ESG: <https://files.hudexchange.info/resources/documents/Eligible-ESG-Program-Costs-for-Infectious-Disease-Preparedness.pdf>

May 8, 2020 3:25 PM from Christina Yasav to all participants: posted from earlier convo

May 8, 2020 3:26 PM from Lisa Worth to all participants: @Rikki Gardner I asked this question on your behalf earlier in the call. I just emailed you

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May 8, 2020 3:26 PM from Anne Finn to all participants: Was their HUD guidance on Homeless Preventions during eviction moratoriums?

May 8, 2020 3:26 PM from Angel Macchia to all participants: @Barbara, that's good to know. The HUD memo only states handwashing stations. Thanks

May 8, 2020 3:26 PM from Susan Pourciau to all participants: @Lisa, also in some areas Emergency Management or Health Departments can provide handwashing stations, etc., so you may want to check on that before using ESG funding.

May 8, 2020 3:26 PM from John Gilvar to all participants: carol, this eligibility was announced on a previous Office Hours webinar. I'm not sure exactly where it's documented.

May 8, 2020 3:26 PM from Abt Associate to all panelists: from BARBARA WHEELER to all attendees:

I did an AAQ regarding ESG & portable bathrooms & hand washing and they confirmed that ESG could be used for this.

May 8, 2020 3:27 PM from Lisa Worth to all participants: @Barbara Wheeler did you specify activity - Street Outreach specifically. The HUD memo says handwashing stations under Shelter Operations

May 8, 2020 3:27 PM from Carol Bohle to all participants: I remember the discussion but couldn't locate the specific chat. Will look again! Thanks

May 8, 2020 3:28 PM from Rikki Gardner to all participants: @ Lisa Worth - Thank you SO much!!!! :)

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May 8, 2020 3:28 PM from Abt Associate to all panelists: from BARBARA WHEELER to all attendees:

We are finding the landlords are not wanting to lease at this time due to the moratorium.

May 8, 2020 3:28 PM from Vernet Sherrill to all participants: Can CoC Program RRH funds pay for arrears due to the impact of COVID-19?

May 8, 2020 3:29 PM from Lisa Worth to all participants: @Barbara Wheeler - would you mind emailing me that AAQ answer

May 8, 2020 3:29 PM from Josh Levin to all participants: Will HUD be issuing any updates to the CE requirements to help us remain compliant within the "streamlined" approach?

May 8, 2020 3:29 PM from Susan Pourciau to all participants: @Barbara - Those landlords must be confused. It seems like the eviction moratorium would make them MORE likely to rent to someone who has guaranteed rent payments.

May 8, 2020 3:29 PM from Belinda Estes to all participants: @Vernet, if you ask for the waiver yes.

May 8, 2020 3:30 PM from Mitchel Blum-Alexander to all participants: @ Carol Bohle @John Gilvar - from a slide in the HUD COVID Office Hours for ESG State Recipients on Monday: States should consider all available resources for cost share including the Coronavirus Relief Fund, operated by the Department of Treasury. CDBG-CV may be used for cost-share. If CDBG-CV is not available, ESG-CV can be used for cost share requirements.

May 8, 2020 3:30 PM from Vernet Sherrill to all participants: Sorry I haven

May 8, 2020 3:31 PM from Carol Bohle to all participants: Thank you! That's the only chat I didn't look at LOL!

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May 8, 2020 3:31 PM from Vernett Sherrill to all participants: I have not seen the waiver for CoC Program RRH covering arrears. If anyone has a link, would be appreciate.

May 8, 2020 3:31 PM from Shaye Rabold to all participants: @Vernett. Here is the waiver info: https://www.hud.gov/sites/dfiles/CPD/documents/COVID-19_Mega_Waiver_03-31-2020.pdf

May 8, 2020 3:32 PM from Vernett Sherrill to all participants: Great, thank you!

May 8, 2020 3:33 PM from Dale Zuchlewski to all participants: We saw the study on the SPDAT but you also have to take into account in the racial disparity in those administering the form to their clients. In our area, they caseworkers are mostly white. I'm not ready to blame the SPDAT for racial inequity. It needs to be looked at but there needs to be diversity in the workforce too, at least in our CoC.

May 8, 2020 3:33 PM from Aaron Weaver to all participants: Here's the link for the certifications: <https://www.hudexchange.info/resource/2396/consolidated-plan-certifications-state-and-non-state/>

May 8, 2020 3:33 PM from Lorie williams to all participants: When submitting the Substantial Amendment, do you have to provide the exact dollar amount by componen or can a summary of how the funds be provided?

May 8, 2020 3:33 PM from Aaron Weaver to all participants: And here's the link to the guide for submitting a Substantial Amendment
<https://files.hudexchange.info/resources/documents/Setting-Up-a-Substantial-Amendment-for-CARES-Act-Funding.pdf>

May 8, 2020 3:34 PM from Aaron Weaver to all participants: @Lorie Williams, all funds should be listed under your ESG20 activity in the AP 35. You need not break down the dollar amount by component.

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May 8, 2020 3:35 PM from Aaron Weaver to all participants: Here's the link to the Memo Marlisa referenced:
https://www.hud.gov/sites/dfiles/CPD/images/ESG_CV_HOPWA_CV_Memo_FINAL_OHHSN_APS_JG_signed.pdf

May 8, 2020 3:36 PM from Anne Finn to all participants: What was link for for CAPER waiver? Thank you!

May 8, 2020 3:37 PM from Marlisa Grogan to all participants: @Anne -
<https://www.hud.gov/sites/dfiles/CPD/documents/CPD-COVID-19-CAPER-Waiver-050420-signed-JG.pdf>

May 8, 2020 3:39 PM from Vernet Sherrill to all participants: I've reread the Mega Waiver many times and sorry just don't see what I am requesting. Can someone provide the specific waiver for CoC Program RRH that allows for paying back rent.

May 8, 2020 3:40 PM from Anne Finn to all participants: On last office hours suggested HP could be provided based on category 1 definition vs imminently at risk homeless definition..or did I get confused? Thank you!

May 8, 2020 3:41 PM from Abt Associate to all panelists: from Sam Scoville to all attendees:

@Vernet Sherrill - HUC CoC Waiver #3

May 8, 2020 3:42 PM from Susan Pourciau to all participants: @ Vernet - Here's the language from #3: The limitation on eligible housing search and counseling activities is waived so that CoC Program funds may be used for up to 6 months of a program participant's utility arrears and up to 6 months of program participant's rent

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arrears, when those arrears make it difficult to obtain housing. This waiver

is in effect for one year beginning on the date of this memorandum

May 8, 2020 3:42 PM from Katie Peterson to all participants: Posted today!
<https://files.hudexchange.info/resources/documents/Changes-to-Coordinated-Entry-Prioritization-to-Support-and-Respond-to-COVID-19.pdf>

May 8, 2020 3:42 PM from Abt Associate to all panelists: from Rebecca Tallarigo to all attendees:

CoC Related questions- Can we pay for internet access for clients during this time?

May 8, 2020 3:43 PM from Carma Heitzmann to all participants:
<https://www.va.gov/HOMELESS/docs/HVCES-Fact-Sheet-12-2019-508.pdf>

May 8, 2020 3:43 PM from matt meyer to all participants: What is the status of the CoC, YHDP and the Unsheltered NOFAs?

May 8, 2020 3:43 PM from Dale Zuchlewski to all participants: Please stay strong on the requirement for CE. Flexibility yes but don't go backwards. It took us too long to get this far.

May 8, 2020 3:43 PM from Kristi Schott to all participants: I concur the questions about NOFAs'

May 8, 2020 3:45 PM from Abt Associate to all panelists: from jamie rife to all attendees:

Agreed on questions regarding NOFAs as well. Can we please get status update?

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May 8, 2020 3:46 PM from Vernet Sherrill to all participants: Thanks for directing me to Waiver #3. Do you have to have Housing Search and Counseling activities approved in your BLI?

May 8, 2020 3:47 PM from Brett Esders to all participants: @ Vernet - yes, arrears will come from supportive services so you'd have to have a supportive service BLI. If you don't have one and would like one, you should reach out to your field office to request a grant agreement amendment.

May 8, 2020 3:47 PM from Ashley Tolman to all participants: Can Corona Virus Relief funds be used to match ESG?

May 8, 2020 3:47 PM from Lisa Vukov to all participants: I also concur with the question about NOFAs. If we don't know the answer today, when may we have an answer?

May 8, 2020 3:48 PM from Abt Associate to all panelists: from Mollie Lund to all attendees:

That helped! Thank you!

May 8, 2020 3:48 PM from Vernet Sherrill to all participants: Thank you! Much clearer

May 8, 2020 3:49 PM from Carol Bohle to all participants: What if the entitlement entity required HMIS for CDBG-funded programs that serve homeless? Would that make it eligible for reimbursement?

May 8, 2020 3:49 PM from Brett Esders to all participants: @ Rebecca - we recently published an FAQ about paying for phones and wireless plans for program participants on the HUDEXchange. It would include internet to the extent that that is part of the wireless plan and the capacity of the phone allows it - <https://www.hudexchange.info/faqs/3709/may-recipients-and-subrecipients-of-coc-program-funds-purchase-cell-phones/>.

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May 8, 2020 3:49 PM from Shaye Rabold to all participants: which NOFA is on hold? I missed it. I assume the unsheltered one...

May 8, 2020 3:49 PM from Ebony Rankin to all participants: Unsheltered

May 8, 2020 3:50 PM from Shaye Rabold to all participants: Thanks @Ebony

May 8, 2020 3:51 PM from Toni Young to all participants: What will be expected of us in monitoring sub-recipients?

May 8, 2020 3:51 PM from Abt Associate to all panelists: from Brenda Chamberlain to all attendees:

What was the answer for sheltered, unsheltered? My audio cut out.

May 8, 2020 3:52 PM from Angel Macchia to all participants: At this point, the ESG CV eligible activities list is quite limited for street outreach and shelters. Is it possible that the ESG CV funding could expand it's eligible activities?

May 8, 2020 3:53 PM from Susan Pourciau to all participants: @toni - On a previous office hours HUD speakers said essentially, "do the best you can," and said that monitoring of ESG recipients will take into account the difficulty of monitoring subrecipients during COVID.

May 8, 2020 3:55 PM from Shaye Rabold to all participants: If property taxes are eligible under ESG ES and If the college is paying the property tax, perhaps you could use it towards your match (if you're using non-CARES funding which still requires match)

May 8, 2020 3:55 PM from Harvinder Kaur Makkar to all participants: Our sponsors are facing challenges finding housing in the rural areas

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May 8, 2020 3:55 PM from Abt Associate to all panelists: from BARBARA WHEELER to all attendees:

Are the Waivers effective 2 days after the waivers are requested or back to April 1st?

May 8, 2020 3:55 PM from Abt Associate to all panelists: from Sara Pagni to all attendees:

@Dale Zuchlewski -- I agree! We should go backwards on CE requirements. CE is especially needed now to ensure we're housing the most vulnerable

May 8, 2020 3:55 PM from Shaye Rabold to all participants: @Norm--it's definitely a matter of scale

May 8, 2020 3:55 PM from Susan Pourciau to all participants: @ Barbara, the waivers are effective 2 days after the email is submitted. But the time frame you can use waiver ends X number of months after the memo (3/31), where the X is specific to the individual waiver.

May 8, 2020 3:56 PM from J. Owen to all participants: I've heard of agencies contracting to another organization such as Visiting Nurses

May 8, 2020 3:56 PM from Shaye Rabold to all participants: I am conformed by your silence ;-)

May 8, 2020 3:56 PM from Lisa Coffman to all participants: @Toni Young - You may want to follow up with your HUD CPD Field Office. Many of them are currently monitoring grantees remotely and they may have some suggestions or tools for you to use with remote or desk-top monitoring of your ESG subrecipients.

May 8, 2020 3:57 PM from Toni Young to all participants: Thank you Lisa!

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May 8, 2020 3:57 PM from Marlisa Grogan to all participants: The ESG Interim Rule does not prohibit the payment of property taxes for a facility delivering eligible ESG services as long as the taxes are paid in accordance with 2 CFR part 225 and 2 CFR part 230. Property taxes are allowable as long as the subrecipient is legally required to pay the taxes (2 CFR part 225, Appendix B, Section 40). Property taxes are prohibited when exemptions are available to the organization directly or are available to the organization based on an exemption afforded the Federal Government; please see 2 CFR part 230, Appendix B, Section 47 for specifics on unallowable tax payments due to exemptions.

Allowable overhead costs directly related to carrying out activities eligible under an ESG component are eligible costs under that component (see 24 CFR § 576.100(d)). Therefore, the cost of property taxes for an emergency shelter owned by the subrecipient would be eligible under the Emergency Shelter component as an operating cost.

May 8, 2020 3:58 PM from Shaye Rabold to all participants: Thank you~!

May 8, 2020 3:58 PM from Anne Finn to all participants: JQuestions regarding HP sorry? Can we provide assistance even with eviction moratoriums under other categories of homelessness?

May 8, 2020 3:58 PM from Belinda Estes to all participants: Was just thinking about the timeframe on the in-person requirements for case management. If we're in an area that is just now starting to see larger rises in our cases (Kansas), has there been any discussion about doing extensions for those or is it up to agencies to make sure that we're just documenting as much as we can if we cannot complete visits with some people because of their area/risk?

May 8, 2020 4:00 PM from Abt Associate to all panelists: from Karen Byron to all attendees:

Thank you as always for these office hours. They are incredibly helpful.

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May 8, 2020 4:01 PM from Lisa Coffman to all participants: Happy Mother's Day to all the Moms. Thank you for all of your work.

May 8, 2020 4:01 PM from Avery Slyker to all participants: Coordinanted Entry

May 8, 2020 4:01 PM from Josh Levin to all participants: Would definitely love a CE-focused Office Hours as you mentioned earlier-- thanks!

May 8, 2020 4:01 PM from Rikki Gardner to all participants: Street Outreach Eligible Costs during COVID and beyond.

May 8, 2020 4:01 PM from Shaye Rabold to all participants: Thanks for continuing to host these Office Hours. Much appreciated,

Q&A Session for COVID-19 Office Hours

-Joyce Tavon - 2:30 PM

Q: Is there a way to register in advance and get a calendar invite for the office hours? It would help to have this in my calendar. I haven't see such links.

Priority: N/A-

-Ebony Rankin - 2:34 PM

A: <https://www.hudexchange.info/homelessness-assistance/diseases/#covid-19-webinars-and-office-hours->

-Natalie Matthews - 2:37 PM

A: Hi Joyce, We don't do registration for these to help make it easier to join, but you can always go ahead and place a calendar hold in your meeting (the regular friday events are always 2:30pm-4pmEastern). Thanks!-

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-Claire Butler - 2:37 PM

Q: I have an agency who is leasing a college dorm facility for temporary shelter. The lease agreement clearly separates regular monthly rent from property taxes. I do not believe that property tax is a reimbursable expense, but wanted to verify if possible.

Priority: N/A-

-Claire Butler - 2:38 PM

Q: Sorry - this would be under the ESG Shelter Component utilizing CARES Act funding

Priority: N/A-

-J. Owen - 2:38 PM

Q: No problem :)

Priority: N/A-

-Jeanne Goodman - 3:34 PM

A: Marking question ask answered.-

-Ellen Chung - 2:48 PM

Q: Who clean/maintain the rental bathrooms?

Priority: N/A-

-Terry Newton - 3:09 PM

Q: do we get slides from this webinar?

Priority: N/A-

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-Natalie Matthews - 3:15 PM

A: Terry, they'll be posted here within 2-3 business days.

Thanks![https://www.hudexchange.info/homelessness-assistance/diseases/#covid-19-webinars-and-office-hours-](https://www.hudexchange.info/homelessness-assistance/diseases/#covid-19-webinars-and-office-hours)

-Brenda Chamberlain - 3:42 PM

Q: NOFA, we are still overwhelmed with the virus.

Priority: N/A-

-Brenda Chamberlain - 3:53 PM

Q: Is the unsheltered the coc competition?

Priority: N/A-

-Ebony Rankin - 3:54 PM

A: Brenda - the unsheltered nofa would be separate from the coc competition-

-Bridgett Moore - 3:53 PM

Q: Session was very informative on the encampments and employment.

Priority: N/A-

-Sophia Checa - 3:56 PM

Q: Thanks for all your hard work, y

Priority: N/A-

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-Sophia Checa - 3:56 PM

Q: y'all!*

Priority: N/A-

-Brenda Chamberlain - 3:56 PM

Q: thank you

Priority: N/A-