

COVID-19 Office Hours: Chat and Q&A Log

May 1st, 2020

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May 1, 2020 2:30 PM from Rashika Hall to all participants: Donald Whitehead!!!!
Hi It's Rashika Hall from Florida, now Buffalo...formally HELP CDC. So good to see you!

May 1, 2020 2:31 PM from Natalie Matthews to all participants:
<https://www.hudexchange.info/homelessness-assistance/diseases/#covid-19-webinars-and-office-hours>

May 1, 2020 2:33 PM from Denise Albertson to all participants: (415) 655-0002 610-976-677

May 1, 2020 2:33 PM from Jeanne Goodman to all panelists: Shawn is user 31 and should be able to talk when needed.

May 1, 2020 2:33 PM from Rhonda Harding-Hill to all panelists: Will there be a modified definition of Duplication of Benefits for the COVID-19 ESG or CDBG Funds?

May 1, 2020 2:35 PM from DeeAnn Shaw to all panelists: Why does my screen says I am attendee hide.

May 1, 2020 2:35 PM from Aaron Weaver to all participants: @Rhonda Harding-Hill, HUD is currently working on guidance related to DOB as it relates to CARES Act funds.

May 1, 2020 2:37 PM from Linda Simon to host (privately): Hello from Bernalillo New Mexico!

May 1, 2020 2:38 PM from Abt Associate to all panelists: from DeeAnn Shaw to all attendees:

DeeAnn Shaw I am here. From Clarksburg WV

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May 1, 2020 2:38 PM from Ashley Rollins to all participants: Hello everyone! St. Louis, MO here!

May 1, 2020 2:39 PM from Sarah Garmisa to all participants: Hello from Oakland, CA

May 1, 2020 2:40 PM from Abt Associate to all panelists: from Juanita Perry to all attendees:

SNAPS will be hosting a longer discussion on how communities should be incorporating those with lived experience into your COVID-19/ Stimulus Planning through Implementation with the presenters on today's call and others later this month so, please be on the look out for that listserv message for more details.

May 1, 2020 2:42 PM from Bridgett Moore to all participants: How are organizations addressing social distancing when housing persons in shelters and/or hotels?

May 1, 2020 2:43 PM from Bridgett Moore to all participants: Thank you Donald for conversation on engaging persons with Lived Experience.

May 1, 2020 2:43 PM from Howard Burchman to all participants: out of curiosity, will the scores and debriefing from the 2019 competition ever be released?

May 1, 2020 2:44 PM from Amanda Sternberg to all participants: @howard - Detroit CoC got its debriefing scores today. For both the CoC application and our DV project.

May 1, 2020 2:44 PM from Karen Kowal to all participants: @Amanda Do you have an "in"?

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May 1, 2020 2:45 PM from Howard Burchman to all participants: Then they're on the way. Thanks @Amanda

May 1, 2020 2:45 PM from Amanda Sternberg to all participants: @karen - ha! I don't think so. I was surprised to have received them, knowing how many other things HUD is working on.

May 1, 2020 2:45 PM from lisa steele to all participants: @howard We received ours in Idaho yesterday.

May 1, 2020 2:46 PM from Abt Associate to all panelists: from Ebony Rankin to all attendees:

If you haven't gotten your debriefing, contact your SNAPS desk officer. They are sending them out today but it may be Monday or Tuesday before you get them. (OH CoCs - i'm sending yours today :))

May 1, 2020 2:46 PM from Howard Burchman to all participants: Clearly a timely question

May 1, 2020 2:46 PM from Rashika Hall to all participants: How are other cities working with hotels to meet the needs of homeless individuals, while remaining open for the general public? What does that coordination look like between hotels, cities, homeless shelters, outreach agencies, etc... Looking for a successful model.

May 1, 2020 2:46 PM from Barbara DiPietro to all participants: @DonaldWhitehead: So good to hear your voice! Thanks for promoting consumer involvement! :)

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May 1, 2020 2:46 PM from Abt Associate to all panelists: from Barbara Kimmel to all attendees:

Hi All, I would like to provide a portion of Lansing, MI's CDBG CV allocation to our CoC so they can use it as non-federal match for FEMA dollars. My question is regarding it's use and requirements for Homeless Prevention. I understand that CDBG CV for homeless prevention can be used for folks at or below 80% of AMI, my question is what documentation of need and income/asset verification is required when CDBG is used as Homeless Prevention? I know the homeless population is presumed to be income-qualified, is that true for those accessing homelessness prevention that is CDBG-CV funding? i.e. does the advantage of presuming income qualification apply to CDBG CV as homeless prevention, as opposed to using it as Income Payments under the Urgent Need National Objective, which requires extensive documentation and verification of income and assets?

May 1, 2020 2:48 PM from Juanita Perry to all participants: SNAPS will be hosting a longer discussion on May 14 2:30pm-3:00 (EST) around how communities should incorporate those with lived experience into their COVID-19/Stimulus planning through implementation processes. We will post the call information in the COVID-19 Daily Digest.

May 1, 2020 2:49 PM from Norm Suchar to all panelists: Anthony, that was great. Thank you!

May 1, 2020 2:49 PM from Lauren Whitleigh to all participants: lost emily?

May 1, 2020 2:49 PM from Jason Weller to host (privately): Did anybody else lose the audio?

May 1, 2020 2:49 PM from Rashika Hall to all participants: Did anyone else lose audio?

May 1, 2020 2:49 PM from Robert Burack to all participants: Can't hear her

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May 1, 2020	2:49 PM	from Amanda Borta to all participants:	The sound has cut out for me
May 1, 2020	2:49 PM	from Kate Green to all participants:	No audio
May 1, 2020	2:49 PM	from Mitchel Blum-Alexander to all participants:	No sound
May 1, 2020	2:49 PM	from Valorie Carson to all participants:	Sound??
May 1, 2020	2:49 PM	from Julie Montoya to all participants:	Yes
May 1, 2020	2:49 PM	from Anne Finn to all participants:	lost audio
May 1, 2020	2:49 PM	from Anna Johnson to all participants:	No sound
May 1, 2020	2:49 PM	from chris crawley to all participants:	lost audio
May 1, 2020	2:49 PM	from lilit narinyants to host (privately):	no sound
May 1, 2020	2:49 PM	from Rikki Gardner to all participants:	lost sound
May 1, 2020	2:49 PM	from Howard Burchman to all participants:	no sound
May 1, 2020	2:49 PM	from Rebecca Rynbrandt to all participants:	Lost audio

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May 1, 2020	2:49 PM	from Bridgett Moore to all participants:	Thank you Anthony for your comments on engaging persons with lived experience.
May 1, 2020	2:49 PM	from Allison Berens to all participants:	oh good it's not just me
May 1, 2020	2:50 PM	from Myrtle Skillern to all participants:	yES, IN HOUSTON
May 1, 2020	2:50 PM	from David Whisnant to all participants:	same
May 1, 2020	2:50 PM	from Michelle Herrera to all panelists:	Lost audio
May 1, 2020	2:50 PM	from Suyong Choi to all participants:	no sound
May 1, 2020	2:50 PM	from Diane Walker to all participants:	no sound here either
May 1, 2020	2:50 PM	from Sarah Leyba to all participants:	no sound
May 1, 2020	2:50 PM	from Robert Burack to all participants:	says "host has not yet arrived"
May 1, 2020	2:50 PM	from April Woods to all participants:	mine keeps saying the host has not yet arrived
May 1, 2020	2:50 PM	from Whitney Patterson to all participants:	same

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May 1, 2020	2:50 PM	from Anne Scott to all participants:	mine too
May 1, 2020	2:50 PM	from Ashley Rollins to all participants:	same
May 1, 2020	2:50 PM	from Suyong Choi to all participants:	system says that host has not yet arrived
May 1, 2020	2:50 PM	from Beth Sharber to all participants:	no sound it just said the host has not yet arrived please stand by
May 1, 2020	2:50 PM	from David Whisnant to all participants:	same
May 1, 2020	2:50 PM	from Anna Johnson to all participants:	yep, mine too
May 1, 2020	2:50 PM	from Denise Albertson to all participants:	Good on my end - Emily is cutting in & out
May 1, 2020	2:50 PM	from Rebecca Rynbrandt to all participants:	Same
May 1, 2020	2:50 PM	from Robert Burack to all participants:	Sounds like the host may still be on the way, ha.
May 1, 2020	2:51 PM	from Cinthia Gonzalez to all participants:	Shold we log out and back in again?

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May 1, 2020 2:51 PM from Laura Chadwick to host & presenter: Thomas, the sound has cut off for most people

May 1, 2020 2:51 PM from Juanita Perry to all panelists: I dont think ppl can hear.

May 1, 2020 2:51 PM from chris crawley to all participants: i'm going to try that

May 1, 2020 2:51 PM from Amanda Borta to presenter (privately): The sound is no longer working

May 1, 2020 2:51 PM from Ari Rogers to all participants: It sounds like the host was disconnected, and we are in lobby mode

May 1, 2020 2:51 PM from Michelle Herrera to all panelists: I believe Emily lost wifi and she is the host?

May 1, 2020 2:51 PM from Cinthia Gonzalez to all participants: No sound but message on repeat saying the host has not arrived

May 1, 2020 2:51 PM from Rebecca Rynbrandt to all participants: I can see the slides just no sound

May 1, 2020 2:51 PM from Julie Eberbach to all participants: We've somehow lost some portion of the call. We can see you all on the screen and the slides are progressing but the audio is telling us "the host has not yet arrived".

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May 1, 2020	2:51 PM	from Whitney Patterson to all participants:	the audio is still working via phone but not on the computer
May 1, 2020	2:51 PM	from Cinthia Gonzalez to all participants:	Norm we cannot hear you either
May 1, 2020	2:51 PM	from KarLee Kearns to all participants:	I have lost sound and stating host has not arrived
May 1, 2020	2:51 PM	from Jason Weller to host (privately):	It's working again
May 1, 2020	2:51 PM	from DAVID CANAVAN to all panelists:	can hear you
May 1, 2020	2:51 PM	from nay covington to host (privately):	I can
May 1, 2020	2:51 PM	from Myrtle Skillern to all participants:	Norm, can you give us directions for the technical difficulty
May 1, 2020	2:51 PM	from Hannah King to host (privately):	I can hear
May 1, 2020	2:51 PM	from Denise Albertson to all participants:	I can hear
May 1, 2020	2:51 PM	from Angela Clarke to all participants:	you are back on now
May 1, 2020	2:51 PM	from Robert Burack to all participants:	logging in/out did not work

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May 1, 2020	2:51 PM	from shawn jones to all participants:	its echoing
May 1, 2020	2:51 PM	from Natalie Matthews to all participants:	415-655-0002
May 1, 2020	2:51 PM	from Melanie Haake to all participants:	I have lost sound and stating host has not arrived
May 1, 2020	2:51 PM	from Bonnie Campbell to all participants:	Phone audio is working
May 1, 2020	2:51 PM	from Angela Clarke to all participants:	i am on computer
May 1, 2020	2:52 PM	from Erica Fell to host (privately):	I can hear you but couldn't hear the last person
May 1, 2020	2:52 PM	from Angela Clarke to all participants:	folks may need to log out and back in
May 1, 2020	2:52 PM	from cynthia vivian to host (privately):	yes, now i can on computer
May 1, 2020	2:52 PM	from Natalie Matthews to all participants:	610 976 677
May 1, 2020	2:52 PM	from Robert Burack to all participants:	that didn't work

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May 1, 2020 2:52 PM from Robert Burack to all participants: logging in/out did not work

May 1, 2020 2:52 PM from Whitney Patterson to all participants: you will need to mute your computer audio, and Natalie is giving us the call in info

May 1, 2020 2:52 PM from chris crawley to all participants: i logged out and back in, still saying host has yet to arrive

May 1, 2020 2:52 PM from Valorie Carson to all participants: I logged out and back in and no change - still "the host has not arrived...."

May 1, 2020 2:52 PM from Natalie Matthews to all participants: to call in, dial (415) 655-0002, 610-976-677

May 1, 2020 2:52 PM from Bob Buzzas to all participants: Still getting message that the host has not yet arrived.

May 1, 2020 2:52 PM from Melvia Richards to all participants: i am receiving a message that the host has not arrived. I cannot hear the call.

May 1, 2020 2:52 PM from Lorraine Polak to all panelists: it states the host has not arrived....please stand by

May 1, 2020 2:52 PM from BARBARA WHEELER to all participants: I keep getting the message the host has not arrived.

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May 1, 2020 2:52 PM from Amanda Borta to host (privately): The audio has cut out for everyone. It just says The host has not yet arrived please standby

May 1, 2020 2:52 PM from LaDrina Jones to all participants: I've signed out and signed back in and still no sound. It keeps saying, "The host has not yet arrive, please standby."

May 1, 2020 2:53 PM from Mergitu YADETO to all participants: It keeps saying, "The host has not yet arrive, please standby."

May 1, 2020 2:53 PM from Leslie Klusmire to all participants: Logged back in, still get the host has not yet arrived.

May 1, 2020 2:53 PM from Amy Stewart to all participants: same

May 1, 2020 2:53 PM from Kate Tettamant to all participants: I had to call in to hear

May 1, 2020 2:53 PM from jaimee english to all participants: I've signed out and signed back in and still no sound. It keeps saying, "The host has not yet arrive, please standby."

May 1, 2020 2:53 PM from Suyong Choi to all participants: same problem here

May 1, 2020 2:53 PM from Toni Strutz to all participants: Phone number is working. Thanks!

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May 1, 2020 2:53 PM from David Whisnant to all participants: Call in. 415) 655-0002 610-976-677

May 1, 2020 2:53 PM from Carma Reed to all participants: The number provided by Katie Peterson worked for me.

May 1, 2020 2:53 PM from Jacinda Steltjes to all participants: anybody have the access code or meeting number for the phone call?

May 1, 2020 2:53 PM from Bob Palmer to all participants: Also, no sounds after logging back in.

May 1, 2020 2:53 PM from BARBARA WHEELER to all participants: Did the host log off?

May 1, 2020 2:53 PM from Caro Laura to all participants: On computer -- logged out and back in and still receiving the msg that host has not arrived

May 1, 2020 2:53 PM from Stacey Warner to all participants: The sound appears to only work with the call in number - (415) 655-0002 Access code 610-976-677

May 1, 2020 2:53 PM from Natalie Matthews to all participants: please note that we are still recording and will post that within 2-3 days.

May 1, 2020 2:53 PM from Colleen Mahony to all participants: phone approach working

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May 1, 2020 2:53 PM from Rikki Gardner to all participants: logged off and then signed back in and still cannot hear

May 1, 2020 2:53 PM from Stephanie Herrera to all participants: Logging off and and back on does not work

May 1, 2020 2:53 PM from Jazmin Bandera to all participants: Just called and I can hear now

May 1, 2020 2:53 PM from Rebecca Rynbrandt to all participants: I just logged back in and still get no sound and

May 1, 2020 2:53 PM from Denise Albertson to all participants: (415) 655-0002 610-976-677

May 1, 2020 2:54 PM from Jennifer Oberlin to all panelists: There is no audio and just a message repeating that the host has not arrived. Everyone responding to "All Attendees" - help!

May 1, 2020 2:54 PM from Natalie Matthews to all participants: we are still here and doing our best to troubleshoot. the recording appears to still be working ok

May 1, 2020 2:54 PM from Mitchel Blum-Alexander to all participants: Phone reception is clear

May 1, 2020 2:54 PM from shawn jones to all participants: thanks!!!

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May 1, 2020 2:54 PM from Annie White-Guertin to all participants: iIt just keeps saying "The Host not yet arrived please stand by"...maybe phone # works (?)

May 1, 2020 2:54 PM from Michell McBee to all participants: call in and just mute the sound on your computer..

May 1, 2020 2:54 PM from Bina Shah to all participants: i logged out and logged back in and hearing the same message

May 1, 2020 2:54 PM from shawn jones to all participants: covid is attacking the system ...ugh ☺

May 1, 2020 2:54 PM from Bridgett Moore to all participants: I exit the system and logged back on. Still experiencing technical difficulties

May 1, 2020 2:54 PM from Stacey Warner to all participants: I had to stop the audio broadcast on the computer and join audio by phone. It might help to make a verbal announcement after this speaker.

May 1, 2020 2:55 PM from shawn jones to all participants: (415) 655-0002

610-976-677

May 1, 2020 2:55 PM from Robert Burack to all participants: CDC Update/Briefing
Audio was lost so notes on this section were not possible.

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May 1, 2020 2:55 PM from Renee Speaker to all participants: I am still getting "The Host has not yet arrived" after logging out and back in.

May 1, 2020 2:55 PM from Suyong Choi to all participants: pause the "Audio Broadcast" for system voice mute and call in the number works

May 1, 2020 2:55 PM from Heather Gramp to all participants: 415-655-0002 code 610976677#

May 1, 2020 2:55 PM from Natalie Matthews to all panelists: NORM" Post Barbara, let's pause and quickly go in and out of practice session. Jeanne thinks that will help

May 1, 2020 2:55 PM from Sarah Parker-Scanlon to all participants: I'm also having technical issues about the host.

May 1, 2020 2:55 PM from Solongo Sainkhoo to all participants: AUDIO is lost in Cali

May 1, 2020 2:55 PM from Norm Suchar to all panelists: Please call in (415) 655-0002 610-976-677

May 1, 2020 2:55 PM from Belinda Estes to all participants: thank you for the phone number!

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May 1, 2020 2:55 PM from Maria Davis to all participants: Could we repeat the CDC Brief?

May 1, 2020 2:55 PM from Amy Stewart to all participants: Please call in- (415) 655-0002 Access code 610-976-677

May 1, 2020 2:55 PM from Rochelle Hamilton to host & presenter: i am guessing many of us are unable to hear as our audio was disconnected and we are only hearing the host has not arrived.

May 1, 2020 2:55 PM from Stacey Warner to all participants: I didn't mean verbal announcement! Like a sign up to your camera? :)

May 1, 2020 2:55 PM from DeeAnn Shaw to all participants: I exit and logged back in and it still says host has not yet arrived please stand by.

May 1, 2020 2:55 PM from chris crawley to all participants: calling in works fine

May 1, 2020 2:55 PM from Robert Burack to all participants: put up a slide with this info!

May 1, 2020 2:56 PM from kelley brown to all participants: Yes I am having the same problem on the computer but from the phone it works

May 1, 2020 2:56 PM from Valorie Carson to all participants: CDC brief again??

May 1, 2020 2:56 PM from Beth Sharber to all participants: you have to call in

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May 1, 2020 2:56 PM from Michelle Grabelle to host (privately): You should share a slide telling people what to do and that the full recording will be available

May 1, 2020 2:56 PM from Julie Eberbach to all participants: Thanks for the number. Turned off the computer audio and call in - all is working well.

May 1, 2020 2:56 PM from Camille Castillo to host & presenter: Phone keeps getting dropped

May 1, 2020 2:56 PM from Greer Hannan to all participants: Please call in- (415) 655-0002 Access code 610-976-677

May 1, 2020 2:56 PM from Jennifer Henry to all participants: Calling in worked!

May 1, 2020 2:56 PM from Linda Simon to all panelists: Expediting perm housing replacements will require more \$ - is there is any plan for that? I'm averaging 3-4 more calls for emergency services and I am in a highly rural county,

May 1, 2020 2:57 PM from Allison Wise to all participants: please post info again

May 1, 2020 2:57 PM from Greer Hannan to all participants: Please call in- (415) 655-0002 Access code 610-976-677

May 1, 2020 2:58 PM from Denise Albertson to all participants: (415) 655-0002 610-976-677

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May 1, 2020 2:58 PM from Antonio Byrd to host (privately): When I joined via the New Web option, the audio worked for me.

May 1, 2020 2:58 PM from Barbara DiPietro to all participants: Here's the link to the Issue Brief that I mentioned (but you may not have heard :) <https://nhchc.org/wp-content/uploads/2020/04/Issue-brief-4-COVID-19-Testing-Services.pdf>

May 1, 2020 2:58 PM from Natalie Matthews to all participants: If getting a busy signal, you can also use the toll free number

May 1, 2020 2:58 PM from Natalie Matthews to all participants: 1-855-797-9485, 610-976-677

May 1, 2020 2:58 PM from Natalie Matthews to all participants: Toll Free Number is: 1-855-797-9485, 610-976-677

May 1, 2020 3:02 PM from Aaron Weaver to all participants: @Linda Simon, the solution to that issue will require a coordinated approach by the CoC, local entitlement jurisdiction, and other public/private organizations. Essential, HUD is providing funding through multiple sources (CDBG, HOPWA, ESG, Public Housing, etc.) and we encourage you to coordinate their use to meet both the immediate emergency response, and the long-term recovery.

May 1, 2020 3:02 PM from John Gilvar to all participants: How is the LA strategy for outreach-based screening evolving in light of the prevalence of asymptomatic positive cases documented among homeless pops in Boston and elsewhere?

May 1, 2020 3:05 PM from Anne Scott to all participants: What is funding source for the city provided tests?

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May 1, 2020 3:10 PM from brad evatt to all participants: There is an audio problem.

May 1, 2020 3:12 PM from Abt Associate to all panelists: from Katie Peterson to all attendees:

how often are you re-testing individuals?

May 1, 2020 3:13 PM from Julie Eberbach to all participants: We're hearing a lot about false negative test results, particularly with asymptomatic persons. Is there not a concern that testing results may not be reflecting the actual circumstances?

May 1, 2020 3:13 PM from Myrtle Skillern to all participants: Is there a waiver for ESG Homeless Preventio to conduct habitability inspections virtually?

May 1, 2020 3:13 PM from Aaron Weaver to all participants: @Barbara Kimmel - First, through utilization of the Urgent Need national objective, it's possible that you could serve individuals that do not meet the LMI national objective (though this is still subject to the overall benefit standard). Second, all activities eligible under the standard CDBG program are also eligible under CDBG-CV. Finally, in terms of documentation, if you plan to use presumed benefit, some of the documents you'd have to maintain would be how the project is restricted to the presumed benefit population, and how you have defined "homeless". Further guidance regarding CDBG-CV is forthcoming so please check HUDEXchange.info for the latest information.

May 1, 2020 3:14 PM from Rebecca Rynbrandt to all participants: Lost sound again. This time on phone

May 1, 2020 3:14 PM from J. Owen to all participants: @Rebecca, I still have sound on phone

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May 1, 2020 3:15 PM from Myrtle Skillern to all participants: Are virtual inspections available for housing inspections for ESG homeless Prevention and At Risk homeless clients

May 1, 2020 3:15 PM from Kate Green to all participants: Is it possible to remove the requirement for chronic and dedicated plus PHS beds to bypass chronicity and invoke an interim COVID prioritization?

May 1, 2020 3:16 PM from Abt Associate to all panelists: from anjeana epps to all attendees:

I know this is a repeat question from other meeting, however, I see there is a waiver and esg waiver for self reporting. Is there a coc wavier for the same? some folks are having issues obtaining documentation and this without that waiver is creating barriers

May 1, 2020 3:16 PM from Aaron Weaver to all participants: @Myrtle Skillern, there is no waiver related to ESG habitability standards as they do not require on-site inspections.

May 1, 2020 3:17 PM from Abt Associate to all panelists: from Linda Simon to all attendees:

Yes - KATE GREEN'S question!

from Josh Levin to all attendees:

Last week you mentioned forthcoming guidance/resources on Coordinated Entry-- can you say a little more about what this will look like? i.e. will it be recommendations re best practices, or actual changes in requirements, etc.? thank you!

May 1, 2020 3:17 PM from wei huang to host (privately): Can program use CARES funds to help folks who are not receiving the stimulus checks?

COVID-19 Office Hours: Chat and Q&A Log

May 1st, 2020

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May 1, 2020 3:17 PM from Beth Sharber to all participants: There is confusion in our area about the 50% AMI for ESG vs ESG-CV funding. Are they both 50% AMI or just one. And, if just one, which one??

May 1, 2020 3:18 PM from Abt Associate to all panelists: from anjeana epps to all attendees:

is there something in writing regarding moving the chronic for coc

May 1, 2020 3:18 PM from Elizabeth Daniels-Totten to all participants: Aaron Weaver can you say more about ESG not requiring on-site inspections?

May 1, 2020 3:18 PM from Lisa Coffman to all participants: @Beth Sharber - ESG CV allows an increase of income limit from 30% to 50% AMI for the homelessness prevention component

May 1, 2020 3:19 PM from Denise Albertson to all participants: @Beth Sharber - our understanding is only ESG-CV funding is 50% AMI and "traditional" ESG remains at 30% AMI.

May 1, 2020 3:19 PM from Don Watt to all participants: Will HUD be issuing any guidance on ESG-Covid requirements?

May 1, 2020 3:20 PM from Thomas Bednar to all participants:
https://www.nutrition.va.gov/food_insecurity.asp

May 1, 2020 3:20 PM from Abt Associate to all panelists: @Keenan try calling in: US: +1-415-655-0002 meeting id: 610 976 677

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May 1, 2020 3:20 PM from Abt Associate to all participants: @Keenan try calling in: US: +1-415-655-0002 meeting id: 610 976 677

May 1, 2020 3:20 PM from Aaron Weaver to all participants: @Don Watt, yes, further guidance related to ESG-CV funds is forthcoming.

May 1, 2020 3:20 PM from Beth Sharber to all participants: Thank you. On our local statewide CoC call yesterday they said just the opposite. Having them different is going to create difficult documentation.

May 1, 2020 3:21 PM from Becky Poitras to all participants: "Traditional" ESG may serve 50% AMI if your recipient applies for the Waiver. ESG only requires Habitability Inspections, which do not have to be physical on-site inspections like HQS. The exception is if it requires a lead-paint inspection, then you have to physically inspect.

May 1, 2020 3:22 PM from Abt Associate to all panelists: from Jaimie Jaggers to all attendees:

In regards to COC programs that are able to assist with buying food for the participants, would we be able to order food online and have it delivered through a service such as instacart, will the delivery fee be an allowable cost?

May 1, 2020 3:23 PM from Aaron Weaver to all participants: @Elizabeth Daniels-Totten, this may be helpful: <https://www.hudexchange.info/resource/3766/esg-minimum-habitability-standards-for-emergency-shelters-and-permanent-housing/>

May 1, 2020 3:23 PM from Denise Albertson to all participants: @Becky Poitras - there was an ESG Waivers for 50% AMI? There was an FMR waiver but I didn't see an AMI waiver available.

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May 1, 2020 3:23 PM from DAVID CANAVAN to all participants: @Jamie Jagers Please explore all options for funding food distribution. The program you described reads as eligible for use of FEMA Public Assistance to purchase and distribute food:
<https://www.fema.gov/news-release/2020/04/12/coronavirus-covid-19-pandemic-purchase-and-distribution-food-eligible-public>

May 1, 2020 3:25 PM from Maria Davis to all participants: Food is an issue for formerly homeless persons in CoC permanent supportive housing programs. Previously, gift cards have not been an allowable CoC expense. Is there any thought about a waiver which would allow the purchase of gift cards from grocery stores for CoC tenants?

May 1, 2020 3:25 PM from Rosemary Mendez to host (privately): Sorry if this has been asked before, pertaining to the HUD waiver that allows PSH to pay arrears, can you clarify if late fees can be paid as well.

May 1, 2020 3:26 PM from Harvinder Kaur Makkar to all participants: How long the ESG-CV and HOPWA-CV funding could be used for?

May 1, 2020 3:27 PM from Abt Associate to all panelists: from Rosemary Mendez to all attendees:

Sorry if this has been asked before, pertaining to the HUD waiver that allows PSH to pay arrears, can you clarify if late fees can be paid as well.

May 1, 2020 3:27 PM from Jeanne Goodman to all panelists: Shawn JONES (not White) can still hear but he hung up the phone.

May 1, 2020 3:27 PM from Brett Esders to all participants: Here is the FAQ regarding paying for phones for the CoC Program I just mentioned:
<https://www.hudexchange.info/faqs/3709/may-recipients-and-subrecipients-of-coc-program-funds-purchase-cell-phones/>

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May 1, 2020 3:27 PM from Don Watt to all participants: Based on the answer just given specific to income and prevention activities, do all of the ESG Waivers then only apply to the ESG COVID funding and not to the regular ESG allocations?

May 1, 2020 3:28 PM from Aaron Weaver to all participants: @Don Watt, the waivers outlined in the Mega Waiver dated 3/31/2020 only apply to regular ESG allocations. The flexibilities outlined in the CARES Act apply to the ESG-CV funds.

May 1, 2020 3:29 PM from lorzell johnson (privately): I can't hear. It has me on hold to enter

May 1, 2020 3:34 PM from Karen Kowal to all participants: @Lisa Coffman YES! I thought I sent it in the Q&A directly to you

May 1, 2020 3:35 PM from shawn jones to all participants: we are advocating to NOT go backwards..we MUST go forward. eliminate general reserved bed shelters...only have emergency shelters for rare and brief experiences of homelessness, domestic violence and runaway youth or youth aged out of the foster care. We MUST come up with creative and innovative housing solutions for ALL homeless citizens!! It is important for us to not settle for the status quo and that we think "out the box"!

May 1, 2020 3:35 PM from Abt Associate to all panelists: from Celia Yniguez to all attendees:

Please confirm that ESG-CV can be used for rehousing? That is after a person experiencing homelessness has left a motel after a quarantine period.

May 1, 2020 3:35 PM from Brett Esders to all participants: @Jamie - yes, if you need to order food for program participants and have it delivered that delivery charge can be

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considered a direct cost of providing the eligible cost of food (as allowed at Section 579.59(a) of the CoC Program interim rule). As with all costs you'll want to make sure all the costs are reasonable and appropriate (and in this time of social distancing it certainly seems appropriate), but if they are then they will be eligible.

May 1, 2020 3:35 PM from Abt Associate to all panelists: from Linda Simon to all attendees:

In New Mexico we were informed yesterday that the emergency rental assistance will be allotted only to current RRh providers - leaves lots of people literally out in the cold - the only esg provider in my County only serves families with kids - leaves out the elders (high # of Native Americans in my Country) Any suggestions?.

May 1, 2020 3:35 PM from Abt Associate to all panelists: from Rosemary Mendez to all attendees:

Sorry if this has been asked before, pertaining to the HUD waiver that allows PSH to pay arrears, can you clarify if late fees can be paid as well.

May 1, 2020 3:37 PM from shawn jones to all participants: we must encourage and demand that cities who are hoarding many abandoned homes and other city-owned properties release these properties to developers, non-profits and homeless service providers in order to house everyone...Housing First!!

May 1, 2020 3:37 PM from Brett Esders to all participants: @ Rosemary - at this time only the rental arrears are eligible. The late fees associated with those arrears are not.

May 1, 2020 3:37 PM from sharon yoo to all participants: I heard rental arrears funding should be coming down from CSBG. If so, does that mean we should not be using CDBG funding for rental arrears? Is funding for rental arrears coming from another federal funding source?

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May 1, 2020 3:38 PM from Rebecca Rynbrandt to all participants: Do cares act finds have to be fully spent by Dec 30?

May 1, 2020 3:39 PM from Rebecca Rynbrandt to all participants: *funds

May 1, 2020 3:39 PM from Rebecca Rynbrandt to all participants: Or just obligated by?

May 1, 2020 3:40 PM from Abt Associate to all panelists: from Jaimie Jaggers to all attendees:

@Brett Thank you so much!

May 1, 2020 3:40 PM from Abt Associate to all panelists: from Josh Levin to all attendees:

Last week you mentioned forthcoming guidance/resources on Coordinated Entry-- can you say a little more about what this will look like? i.e. will it be recommendations re best practices, or actual changes in requirements, etc.? thank you!

May 1, 2020 3:41 PM from John Gilvar to all participants: Re: massive LA testing initiative, I'm wondering why LA seems to have such better access to test kits and lab capacity than many other communities. Any ideas on why this is the case? Is LA willing to use a type of test that others are eschewing?

May 1, 2020 3:42 PM from Abt Associate to all panelists: from Linda Simon to all attendees:

In the future, would you please include a panelist that can respond to questions regarding rural communities. I was advised last week to email a panelist which I did had no response.

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May 1, 2020 3:43 PM from Eleanor Vincent to all participants: In Fairfax County, our CoC lead office is coordinating the use of hotels

May 1, 2020 3:43 PM from shawn jones to all participants: anthony has some insight on hotels

May 1, 2020 3:43 PM from Lisa Coffman to all participants: @Linda Simon - I am sending you a resource to follow up with. Collaborative Solutions, Inc does work in rural communities. They may have some insight for you.

May 1, 2020 3:43 PM from shawn jones to all participants: I can't be heard moment

May 1, 2020 3:44 PM from Juanita Perry to all participants: Shawn! So glad that you are able get online

May 1, 2020 3:45 PM from Abt Associate to all panelists: from Linda Simon to all attendees:

Re: hotels: Our state Coalition has partnered/coordinated with local providers to recruit hotels - has been very success in mid-sized, larger communities (not so much in small communities)

May 1, 2020 3:45 PM from Abt Associate to all panelists: from Katie Peterson to all attendees:

State of CA used their general services agency (state version of the federal GSA)- which has a real estate division- to help reach out to find hotels that were willing to be a part of Project Roomkey.

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May 1, 2020 3:45 PM from Jill Robertson to all participants: @Linda Simon - happy to try to support your rural questions. You can email me directly and I can make the connections to our team.

May 1, 2020 3:46 PM from Bridgett Moore to all participants: Thank you Norm and Donald on feedback for social distancing.

May 1, 2020 3:48 PM from BARBARA WHEELER to all participants: So you can purchase food with ESG Outreach dollars?

May 1, 2020 3:49 PM from Maria Davis to all participants: Thank you for the gift card and food clarification and suggestion.

May 1, 2020 3:49 PM from Mitchel Blum-Alexander to all participants: If landlords are refusing to house people for fear of COVID-19, is that a Fair Housing issue?

May 1, 2020 3:49 PM from Abt Associate to all panelists: from Jennifer Oberlin to all attendees:

Is there written guidance about the gift cards and process?

May 1, 2020 3:49 PM from Marlisa Grogan to all participants: @Barbara - Yes, you can purchase food with ESG Street Outreach.

May 1, 2020 3:49 PM from Chris OHara to all participants: how are ESG funds being used to offer encampment services for showers, portable toilets, and hand washing stations?

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May 1, 2020 3:51 PM from Nicholas D'Alesandro to all participants: NYTimes 4-24-2020 "Dying in hotels after New York tried isolation" stated "Crewfacilities.com, a Texas company that provides logistics for housing large groups on short notice, was awarded the \$250 million contract to secure the hotel rooms....The job of monitoring the guests who had been discharged from hospitals and clinics was given to Penda Aiken Inc., a temporary employment agency in Brooklyn."

May 1, 2020 3:51 PM from Abt Associate to all panelists: from Jennifer Oberlin to all attendees:

Is there written guidance about the gift cards and process?

May 1, 2020 3:51 PM from Cynthia Cardenas to host & presenter: According to CARES Act language you can start incurring costs, but since there is no guidance other than regular ESG regulation, is that what should be followed?

May 1, 2020 3:52 PM from J. Owen to all participants: @Nicholas do you have a link to that article?

May 1, 2020 3:53 PM from Abt Associate to all panelists: from Robert Feldman to all attendees:

<https://www.nytimes.com/2020/04/24/todayspaper/quotation-of-the-day-dying-in-hotels-after-new-york-tried-isolation.html>

May 1, 2020 3:54 PM from Stephanie Brumfield to host (privately): Is the AMI still 30%? For clients who are affected and facing evictions, how long do we assist them with assistance?

May 1, 2020 3:54 PM from Nicholas D'Alesandro to all participants: J. Owen, I still read newspapers (!) so do not have a link. I'm sure you can Google it. Sorry.

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May 1, 2020 3:54 PM from Rebecca Rynbrandt to all participants: Thank you. When our attorneys read the Cares Act they said the funds were only authorized until 12/30. US Treasury website for their Cares Act finds states 12/30. I will eagerly await the guidance.

May 1, 2020 3:54 PM from carol borrego to all participants: What about homeless with pets?

May 1, 2020 3:55 PM from Kate Green to all participants: Resubmitting - Is it possible to remove the requirement for chronic and dedicated plus PHS beds to bypass chronicity and invoke an interim COVID prioritization?

May 1, 2020 3:56 PM from Nicholas D'Alesandro to all participants: Thank you for the link, Robert Feldman

May 1, 2020 3:56 PM from Marlisa Grogan to all participants: @Mitchel - can we follow up with you about this concern? If you'd like, please submit an AAQ on the HUD Exchange so we can get more information and better assist you.

May 1, 2020 3:56 PM from Abt Associate to all panelists: from Linda Simon to all attendees:

Thank you Kate Green for also submitting again

May 1, 2020 3:56 PM from Abt Associate to all panelists: from Linda Simon to all attendees:

Please respond to Kate Green's question.

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May 1, 2020 3:57 PM from mark miller to all participants: Thanks for the addition of the 'lived experience' perspective on this Office Hours.

May 1, 2020 3:57 PM from Abt Associate to all panelists: from Stephanie Brumfield to all attendees:

Is the AMI still 30%? For clients who are affected and facing evictions, how long do we assist them with assistance?

May 1, 2020 3:58 PM from jamie rife to all participants: Agreed @Mark Miller!

May 1, 2020 3:58 PM from Jamie Keene to all participants: LA is only using FDA approved tests -- thanks for the question on sources!

May 1, 2020 3:58 PM from Lisa Coffman to all participants: Department of Justice currently has an open solicitation for Transitional Housing programs to support Domestic Violence Survivors and their pets. It closes on May 29, 2020. You can find information here - <https://www.ovc.gov/grants/pdf/txt/fy-2020-emergency-transitional-pet-shelter-housing-and-assistance.pdf>

May 1, 2020 3:59 PM from Jill Robertson to all participants: Great job everyone!

May 1, 2020 3:59 PM from kelley brown to all participants: Thank You to all

Q&A Session for COVID-19 Office Hours

-Debra Hendren - 2:31 PM

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Q: Hi we had a question locally. Is it allowable to purchase PPE for both staff and Program Participants with CoC funding in PSH and/or RRH? Thank you.

Priority: N/A-

-Johanna H - 2:45 PM

Q: With the ESG Cares will food vouchers, bus passes, childcare, other services be eligible under homeless prevention?

Priority: N/A-

-Ebony Rankin - 2:58 PM

A: Please call in with your phone: Please call in- (415) 655-0002 Access code 610-976-677-

-Chris Johnson - 2:50 PM

Q: audio just cut out

Priority: N/A-

-Debra Hendren - 2:50 PM

Q: no sound

Priority: N/A-

-KarLee Kearns - 2:50 PM

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Q: Technical difficulties??

Priority: N/A-

-Kevin Turner Sr - 2:50 PM

Q: Lost sound

Priority: N/A-

-Kevin Turner Sr - 2:51 PM

Q: Getting following message: The Host has not yet arrived please stand message.

Priority: N/A-

-Tara Carruth - 2:51 PM

Q: We can't hear any of you

Priority: N/A-

-Alex Abraham - 2:51 PM

Q: I can hear via phone call

Priority: N/A-

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-Anne Kalamas - 2:52 PM

Q: I'm on the phone and audio has been good for all except the last presenter

Priority: N/A-

-Rochelle Hamilton - 2:52 PM

Q: I am hearing that the host has not arrived. Did we get disconnected

Priority: N/A-

-dana - 2:52 PM

Q: No one can hear

Priority: N/A-

-Jeanne Goodman - 2:56 PM

A: Please call in- (415) 655-0002 Access code 610-976-677-

-Kendall Moawa - 2:52 PM

Q: I am getting a repeated message that the host has not yet arrived and no other sound

Priority: N/A-

-Michelle Grabelle - 2:52 PM

Q: If anyone is wathing this a lot of people are hacing audio issues

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Priority: N/A-

-Brian Postlewait - 2:53 PM

Q: Getting a message "The Host has not yet arrived, please standby." Can't hear presenters any longer.

Priority: N/A-

-Barbara Johnson - 2:58 PM

Q: MY SOUND IS OUT IS IS STATING THE HOST HAS NOT ARRIVED

Priority: N/A-

-Natalie Matthews - 2:59 PM

A: 1-855-797-9485, 610-976-677-

-Aimee Harmon-Darrow - 2:56 PM

Q: There is no audio

Priority: N/A-

-Aimee Harmon-Darrow - 2:56 PM

Q: And the host has disappeared

Priority: N/A-

-Ebony Rankin - 2:58 PM

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A: Please call in- (415) 655-0002 Access code 610-976-677-

-Steven Ellis - 3:02 PM

Q: Thanks for the call in number!

Priority: N/A-

-Sonja Smith - 3:06 PM

Q: I'm not getting any sound

Priority: N/A-

-DeeAnn Shaw - 3:10 PM

Q: I logged out and logged into via browser and it works fine. You can hear speaker.

Priority: N/A-

-Terri WCCS - 3:11 PM

Q: I am still unable to hear. A recording "the host has not yet arrived , please stand by" plays over and over. Will the recording be made available?

Priority: N/A-

-Terri WCCS - 3:12 PM

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Q: Ok. I figured it out.

Priority: N/A-

-Erhard Mahnke - 3:17 PM

Q: This is more of a question for PIH, but hopefully you can answer: will the \$600 federal unemployment bump increase tenant portion of rent for section 8 recipients?

Priority: N/A-

-Brett Esders - 3:23 PM

A: PIH did publish an FAQ that answers this question and it is no - the \$600 unemployment bump doesn't count. FAQs can be found here:
https://www.hud.gov/sites/dfiles/PIH/documents/COVID19_Round3-FAQs_04-22-20.pdf

-Vernett Sherrill - 3:25 PM

Q: NJ-514 We still don't have all of our Tier 1 funding in LOCCS. We have spoken to our field office but they say they are waiting. We really need those grant agreements. We have several projects that have expired. Is there anything that can be done?

Priority: N/A-

-Ebony Rankin - 3:25 PM

A: Vernett - talk to your SNAPS desk officer. They can find out where the funds are and why they aren't in LOCCS yet.-

-Vernett Sherrill - 3:31 PM

Q: Thank you

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Priority: N/A-

-Vernett Sherrill - 3:40 PM

Q: Agree with Anthony. Does anyone have a chart or matrix of all the CARES Act federal funding with a description of the funds and eligibility requirements? Very challenging trying to navigate what federal funds cannot be duplicated.

Priority: N/A-

-Dan Lane - 3:34 PM

Q: Is there going to be a link for these resources for these issues as locally here in Iowa we are extremely limited on resources

Priority: N/A-

-Ebony Rankin - 3:39 PM

A: Dan - the slides (and other resources) will be posted here:
<https://www.hudexchange.info/programs/covid-19/>

-Chris OHara - 3:41 PM

Q: How can churches be involved with homeless aid or food insecurities; with stay at home orders in place?

Priority: N/A-

-jack moran - 3:43 PM

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Q: housing shortage and limited supportive services. So when you say ESG is a good source of housing,

is there an opportunity to stand up more Permanent Supportive Housing with ESG or any source other than CoC funds that we may not already be aware of?

Priority: N/A-

-Erhard Mahnke - 3:43 PM

Q: @Brett - Thanks for the answer on the \$600 UI bump and Sec8

Priority: N/A-

-Teresa Stephens - 3:51 PM

Q: this will be recorded and available on the website?

Priority: N/A-

-Ebony Rankin - 3:52 PM

A: Teresa - yes, it will be available here: <https://www.hudexchange.info/programs/covid-19/>-

-Teresa Stephens - 3:53 PM

Q: Thank you so much

Priority: N/A-

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-Chris OHara - 3:57 PM

Q: will couples off the street that have Covoid 19, be able to be sheltered together? perhaps in a hotel room?

Priority: N/A-

-Sonja Smith - 3:59 PM

Q: Thank you great information!!!!

Priority: N/A-