

COVID-19 Office Hours: Chat and Q&A Log
June 5th, 2020

Please note that this document should not be considered formal HUD guidance; the HUD Ask A Question Desk should be leveraged for official HUD responses to questions. Additionally, this document has not been edited. The content reflects the language used by participants and panelists during the meeting.

June 5, 2020 2:30 PM from Natalie Matthews to all participants: To join the webinar via the phone, please call in using:

1-855-797-9485 Access code: 610 976 677

June 5, 2020 2:31 PM from Natalie Matthews to all participants:
<https://www.hudexchange.info/homelessness-assistance/diseases/#covid-19-webinars-and-office-hours>

June 5, 2020 2:32 PM from Christina Yasav to all participants: Hello everyone! Chiming in from CO-504, nice to "see" you all today!

June 5, 2020 2:33 PM from Bridgett Moore to all participants: Hi evryone and Happy Friday!

June 5, 2020 2:33 PM from Lisa Worth to all participants: If a client receives CDBG rental assistance for prevention, can they also receive homeless prevention through ESG? It is our understanding that CDBG is limited to \$500/month/household, so could ESG be used to make up the difference if they owed more than \$500 assuming they met eligibility for both programs?

June 5, 2020 2:33 PM from Bridgett Moore to all participants: Question: Does the extra \$600 unemployment benefits from the CARES Act counts toward the Annual Income calculation for eligibility for ESG-CV?

June 5, 2020 2:34 PM from Lee Tabor to all participants: Questions regarding the COVID Formula allocation of remaining 2.96 billion to be awarded.... Any estimation when these awards will be announced? And, is this CV formula allocation to be added to the first announced award as one big award, or being treated as a second separate award? Our state is needing to begin setting up the award information in our state grant/funding. Thank you!

COVID-19 Office Hours: Chat and Q&A Log
June 5th, 2020

Please note that this document should not be considered formal HUD guidance; the HUD Ask A Question Desk should be leveraged for official HUD responses to questions. Additionally, this document has not been edited. The content reflects the language used by participants and panelists during the meeting.

June 5, 2020 2:35 PM from Abt Associate to all panelists: from Kexin Ma to all attendees:

Question: Will CV prevention fund allow to serve people who are undocumented immigrants?

June 5, 2020 2:35 PM from Shaye Rabold to all participants: Thanks so much for featuring a statewide/rural CoC!!!

June 5, 2020 2:35 PM from Bridgett Moore to all participants: Can a grantee used support service dollars to purchase gift cards for food and household supplies for its participants? It was my understanding that the purchase of gift cards was not eligible under SHP, has this changed?

June 5, 2020 2:36 PM from Brett Esders to all participants: @Bridgett - No. The \$600 extra unemployment does not count as income. PIH published FAQs that provides this guidance: https://www.hud.gov/sites/dfiles/PIH/documents/COVID19_Round3-FAQs_04-22-20.pdf

June 5, 2020 2:37 PM from Bridgett Moore to all participants: Thank you Brett for the feedback!

June 5, 2020 2:37 PM from Katy Burke to all participants: @Lisa Worth - CDBG does not have a regulatory limit on the amount that can be provided for emergency assistance, though individual grantees may establish more restrictive policies. Generally speaking, both CDBG and ESG funds should not be provided to the same household for the same purpose at the same time. Consult with your local field office, though, to reievew your particular set of circumstances.

June 5, 2020 2:39 PM from carol borrego to all participants: Federal funds have to conduct a duplication of benefits review.

COVID-19 Office Hours: Chat and Q&A Log
June 5th, 2020

Please note that this document should not be considered formal HUD guidance; the HUD Ask A Question Desk should be leveraged for official HUD responses to questions. Additionally, this document has not been edited. The content reflects the language used by participants and panelists during the meeting.

June 5, 2020 2:39 PM from Lisa Worth to all participants: Thank you!

June 5, 2020 2:40 PM from Abt Associate to all panelists: from Kexin Ma to all attendees:

For non-entitlement community who has not yet heard from the State about thier plan/RFP for the new CV fund. We have reached out. Didn't hear anything back. What could we do? Woes HUD know what % of State has allocated those fund for the non-entitlement communities?

June 5, 2020 2:41 PM from Aaron Weaver to all participants: @Lee Tabor, first, we're not sure when the remaining funds will be allocated. Norm has stated in the past that the second round of ESG-CV will likely go out around the time of the ESG-CV Notice which he estimated could be released by the end of the month. As for the second question, the funds will be considered one award. Thus, your subsequent grant agreements in IDIS will display the cumulative amount.

June 5, 2020 2:41 PM from Katy Burke to all participants: @Bridgett Moore - cards can be eligible in lieu of case managers completing that shopping on behalf of clients, given the guidelines for social distancing. The cards can be purchased with non-CoC funds, distributed to clients, and then the costs reimbursed from CoC after verification. They can be drawn under the Supportive Services (SS) line item in the CoC program using one of two options for verifying cost eligibility:

1. The end user must keep receipts of what was purchased (as not all grocery items would be eligible as food), which can either be photographed and texted to the case manager for review or kept for in-person verification at a later date. CoC SS funds should only be used to reimburse the eligible portion of expenditures.

2. The grantee can establish a schedule of reasonable grocery costs by area by family size by time period and use those as max limits. This is more work up front but could be something the grantee already has and removes the back-end admin burden.

June 5, 2020 2:43 PM from Shonda Gray to all participants: Can ESG-CV funds be used to assist households that lost income due to shut downs when no one in the household was diagnosed with or exposed to COVID-19?

COVID-19 Office Hours: Chat and Q&A Log
June 5th, 2020

Please note that this document should not be considered formal HUD guidance; the HUD Ask A Question Desk should be leveraged for official HUD responses to questions. Additionally, this document has not been edited. The content reflects the language used by participants and panelists during the meeting.

June 5, 2020 2:43 PM from Lauren Pareti to all participants: Larger CoCs need to start planning for a 2021 unsheltered PIT count soon, and some are considering whether, in light of COVID, an unsheltered count is a wise use of scarce resources, particularly where very few people not already known to the system have been typically identified. The most recent count notice states: HUD has historically, through Notices of Funding Availability, required CoCs to conduct an annual HIC and PIT count to receive maximum points in the annual CoC Program Competition and anticipates continuing this practice for the indefinite future. Might HUD consider releasing updated guidance to avoid this disincentive for CoCs who might decide a biennial count makes more sense for them?

June 5, 2020 2:44 PM from Suzie Tolmie to all participants: 2 election Qs from Nashville on its CoC Governance: - how to have a vote/election during social distancing? And, our nominating committee is intentionally attempting to diversify CoC governance. Many of the suggested nominees are people of color, but not all of them. As voters make their choices on the ballot, the actual result may not diversify leadership as much as the committee would like. How best to do this?

June 5, 2020 2:45 PM from Katy Burke to all participants: @Shonda Gray - definitely yes, if they meet the other eligibility requirements!

June 5, 2020 2:45 PM from Aaron Weaver to all participants: @Kexin Ma, Until the ESG-CV Notice is released, I can't say definitively. However, I think these resources will be helpful: <https://www.hudexchange.info/resource/5126/prwora-and-huds-homeless-assistance-programs-fact-sheet/> AND <https://files.hudexchange.info/resources/documents/HUD-HHS-DOJ-Letter-Regarding-Immigrant-Access-to-Housing-and-Services.pdf>

June 5, 2020 2:45 PM from Shaye Rabold to all participants: @Kexin Ma - I am with the KY BoS CoC - my org is also the ESG recipient for KY's non-entitlement areas. When you have reached out to the state to try to find out their plans, who have you reached out to specifically--not a name, but a position. Are you with a CoC lead or a ESG subrecipient, or...

June 5, 2020 2:45 PM from Lisa Coffman to all participants: @Shonda Gray - individuals and households who meet the HUD homeless definition are able to be assisted with

COVID-19 Office Hours: Chat and Q&A Log
June 5th, 2020

Please note that this document should not be considered formal HUD guidance; the HUD Ask A Question Desk should be leveraged for official HUD responses to questions. Additionally, this document has not been edited. The content reflects the language used by participants and panelists during the meeting.

ESG-CV funds. There is no requirement to be diagnosed with and/or exposed to COVID-19 in order to be eligible for assistance.

June 5, 2020 2:46 PM from Brenda Chamberlain to all participants: I missed, what funds were used to purchase the hotel?

June 5, 2020 2:46 PM from carol borrego to all participants: Shonda, yes we created priorities for HP for covid positive, covid isolation and quarantine persons. Otherwise everyone is eligible for HP and persons recovering form COVID might end up homeless.

June 5, 2020 2:46 PM from Brett Esders to all participants: @ Kexin. ESG-CV funds follow the guidance for our normal programs, which can be found here: <https://www.hudexchange.info/resource/5126/prwora-and-huds-homeless-assistance-programs-fact-sheet/>

June 5, 2020 2:47 PM from Natalie Matthews to all participants: @Brenda: This site is in an Urban Renewal District and access to Tax Increment Financing.

June 5, 2020 2:48 PM from Bridgett Moore to all participants: Thank you Katy for additional feedback!

June 5, 2020 2:48 PM from Abt Associate to all panelists: from Kexin Ma to all attendees:

@Shaye, Our state Office of Temporary and disability assistance is the one who got the non-entitlement fund and that 's who we reach out.

June 5, 2020 2:48 PM from Shonda Gray to all participants: Thank you, Katy Burke!

COVID-19 Office Hours: Chat and Q&A Log
June 5th, 2020

Please note that this document should not be considered formal HUD guidance; the HUD Ask A Question Desk should be leveraged for official HUD responses to questions. Additionally, this document has not been edited. The content reflects the language used by participants and panelists during the meeting.

June 5, 2020 2:49 PM from Abt Associate to all panelists: from Kexin Ma to all attendees:

@brett and @Aaron, thank you for the link. Based on the guide, it did not specifically mention prevention. So is that mean they will not be eligible for prevention?

June 5, 2020 2:50 PM from Aaron Weaver to all participants: @Kexin Ma, I'd recommend reaching out to your local HUD Field Office. While they won't be able to help with the RFP (that's based on the State's policies and procedures), they may be able to help you connect to the right person to find out more information.

June 5, 2020 2:50 PM from Kate Green to all participants: How are you funding the risk mitigation fund?

June 5, 2020 2:50 PM from Natalie Matthews to all panelists: Theresa, you guys are doing great!

June 5, 2020 2:50 PM from Shonda Gray to all participants: Thanks, Lisa Coffman!

June 5, 2020 2:50 PM from Shaye Rabold to all participants: @Kevin Ma--1) if you arent already your CoC lead agency (planning and/or Collaborative Applicant), I'd reach out to them to see if they can get an answer from the state, 2) Reach out to your state rep/senator's office and get them to track down an answer for you--that'll work!.

June 5, 2020 2:51 PM from Abt Associate to all panelists: from Kexin Ma to all attendees:

Do anyone know how many state has allocated the non-entitlement funding? and how they are allocating them to ensure fairness.

June 5, 2020 2:51 PM from Abt Associate to all panelists: from Theresa Williams to all attendees:

COVID-19 Office Hours: Chat and Q&A Log
June 5th, 2020

Please note that this document should not be considered formal HUD guidance; the HUD Ask A Question Desk should be leveraged for official HUD responses to questions. Additionally, this document has not been edited. The content reflects the language used by participants and panelists during the meeting.

Our County established a fund for the COAD taskforces. We're requesting the fund through them.

from Theresa Williams to all attendees:

In relation to the question about the Risk mitigation fund

June 5, 2020 2:52 PM from Natalie Mathews to all participants: Keep the questions and comments coming! Please remember to select "All Participants," so that everyone can see them. Thanks!

June 5, 2020 2:52 PM from Abt Associate to all panelists: from Kexin Ma to all attendees:

If a ESG/CoC funded agency do not have enough funding within their grant to hire interpreters, Any suggestions on how can we serve people who are none-english speakers? We are a immigrant communities. Languague line services are very expensive....

June 5, 2020 2:53 PM from Shonda Gray to all participants: Thanks, Carol Borrego!

June 5, 2020 2:53 PM from Josh Levin to all participants: was curious about the large-scale implementation of Slack, was it hard to get people on board with a new mode of communication? do they use it consistently?

June 5, 2020 2:53 PM from Suzie Tolmie to all participants: Anyone have good models of coordinating ESG \$ with CSBG funding, that in TN goes to 20 Community Action Agencies?

June 5, 2020 2:53 PM from Abt Associate to all panelists: from Theresa Williams to all attendees:

Great question, Josh. The Pov, our shelter, was already using it internally, so it was easy to convince them to expand.

COVID-19 Office Hours: Chat and Q&A Log
June 5th, 2020

Please note that this document should not be considered formal HUD guidance; the HUD Ask A Question Desk should be leveraged for official HUD responses to questions. Additionally, this document has not been edited. The content reflects the language used by participants and panelists during the meeting.

June 5, 2020 2:54 PM from Lloyd Schmeidler to all panelists: There are mobile applications, through Google?, for translation. I don't believe they are as good as live interpretation, but could be helpful.

June 5, 2020 2:54 PM from Katy Burke to all panelists: Missoula, you ladies are just fantastic!!! Thanks for being such stars!

June 5, 2020 2:54 PM from Brian Gaskill to all participants: One can also mix TIF funds with CDBG resources when a proposed project is located in a district that is designated under slum and blight

June 5, 2020 2:54 PM from Aaron Weaver to all participants: @Kexin Ma, I'd recommend reaching out to the local entitlement jurisdiction to see if they have CDBG funds that could cover services like interpreters.

June 5, 2020 2:54 PM from Abt Associate to all panelists: from Theresa Williams to all attendees:

Our partners seems to really like the use of it and the benefits of not clogging up their emails

June 5, 2020 2:55 PM from Josh Levin to all participants: Thanks Theresa!

June 5, 2020 2:55 PM from Abt Associate to all panelists: from Amy Allison Thompson to all attendees:

We love it! And the Pov was able to teach everyone how to use it, which made it a little easier.

June 5, 2020 2:55 PM from Josh Levin to all participants: and Amy

June 5, 2020 2:55 PM from Emila Sutton to all participants: Re: language services - @Kexin Ma: we partnered with local organizations working with people who speak languages other than English - refugee community partners and others, to provide assistance to people

COVID-19 Office Hours: Chat and Q&A Log
June 5th, 2020

Please note that this document should not be considered formal HUD guidance; the HUD Ask A Question Desk should be leveraged for official HUD responses to questions. Additionally, this document has not been edited. The content reflects the language used by participants and panelists during the meeting.

needing housing assistance. I am new to the community and I just Googled them! We've had a great partnership.

June 5, 2020 2:56 PM from Aaron Weaver to all participants: RE: Brian Gaskill, that's correct insofar as one can utilize the TIF boundaries to meet the SBA designation IF that's specifically outlined in the TIF application.

June 5, 2020 2:57 PM from Natalie Matthews to Theresa Williams (privately): Might be your computer? Is it muted?

June 5, 2020 2:57 PM from Abt Associate to all panelists: from Kexin Ma to all attendees:

@emila Sutton, Do they provide free services?

June 5, 2020 2:59 PM from Thomas Bates to all participants: @Theresa - I'd greatly appreciate any info on your risk mitigation fund! Thanks!

June 5, 2020 2:59 PM from Abt Associate to all panelists: from Amanda Coleman to all attendees:

I would love the risk mitigation docs from Theresa. Email:

June 5, 2020 2:59 PM from Valorie Carson to all participants: Unclear how to establish a risk mitigation fund with CAREs related dollars given it could only be used for COVID impacted households - right? And you'd want this to be an ongoing fund.....

June 5, 2020 3:00 PM from Norm Suchar to all panelists: Abby, you're not going to let her get away with that, are you?

June 5, 2020 3:01 PM from Karen Byron to all participants: @Theresa - I'd appreciate the Risk Mitigation documentation, please. Thank you!

COVID-19 Office Hours: Chat and Q&A Log
June 5th, 2020

Please note that this document should not be considered formal HUD guidance; the HUD Ask A Question Desk should be leveraged for official HUD responses to questions. Additionally, this document has not been edited. The content reflects the language used by participants and panelists during the meeting.

June 5, 2020 3:02 PM from John Ann Thompson to all participants: I would like the risk mitigation information also.

June 5, 2020 3:02 PM from Aaron Weaver to all participants: @Valorie Carson, that's a good point. Though it's likely that the effects of COVID-19 will take some time to work through – in one sense we're really still in the crisis response phase as opposed to the rebuilding phase. Further, CARES funds do not expire for several years providing an opportunity for a long-term response. It won't be ongoing as you state, but it will likely be a longer recovery.

June 5, 2020 3:03 PM from Abt Associate to all panelists: from Theresa Williams to all attendees:

Hey there! Happy to share! Please email me 1:1 for the info, in case I miss anyone on the chat :)

June 5, 2020 3:06 PM from Michelle Herrera to all participants: I would like the risk mitigation information also.

June 5, 2020 3:06 PM from Lesa Weikel to all participants: For the CARES Act ESG-CV and CDBG-CV funding - what is the term that the allocations need to be expended by?

June 5, 2020 3:06 PM from Jim Conner to all participants: @Theresa I'd appreciate the Risk Mitigation documentation too! Thank you.

June 5, 2020 3:07 PM from Kate Green to all participants: Risk mitigation information request!

June 5, 2020 3:08 PM from Abt Associate to all panelists: from Amanda Coleman to all attendees:

Is it possible to email us the chat next week? I cannot see anything before 14 minutes in.

COVID-19 Office Hours: Chat and Q&A Log
June 5th, 2020

Please note that this document should not be considered formal HUD guidance; the HUD Ask A Question Desk should be leveraged for official HUD responses to questions. Additionally, this document has not been edited. The content reflects the language used by participants and panelists during the meeting.

June 5, 2020 3:09 PM from Abt Associate to all panelists: from Julian Long to all attendees:

I am also interested in the risk mitigation documents: Thank you.

June 5, 2020 3:09 PM from Abt Associate to all panelists: from Jeff Chambers to all attendees:

Risk Mitigation please

June 5, 2020 3:09 PM from Katy Burke to all participants: @Lesa Weikel - each program notice will address the individual expenditure deadlines; notices haven't been published yet but both are expected in the coming weeks. Subscribe to HUDEXchange to ensure you get notified as soon as it's available.

June 5, 2020 3:10 PM from Carol Bohle to all participants: I would also like the risk mitigation information. Please send to. Thank you!!

June 5, 2020 3:10 PM from Katy Burke to all participants: @Amanda Coleman - chats will be published along with the slides and recording in ~3 business days: <https://www.hudexchange.info/homelessness-assistance/diseases/#covid-19-webinars-and-office-hours>

June 5, 2020 3:11 PM from Michelle Herrera to all participants: @julian kitten Any PIT best practices you could share? Our CoC is looking to revamp our PIT process.

June 5, 2020 3:12 PM from Michelle Herrera to all participants: @Amy Any PIT best practices you could share? Our CoC is looking to revamp our PIT process.

June 5, 2020 3:14 PM from Abt Associate to all panelists: from Amy Allison Thompson to all attendees:

@Theresa? Can you help with the PIT conversation since you coordinate the PIT? We have seen great success within our Coordinated Outreach Team and a team of volunteers. Our

COVID-19 Office Hours: Chat and Q&A Log
June 5th, 2020

Please note that this document should not be considered formal HUD guidance; the HUD Ask A Question Desk should be leveraged for official HUD responses to questions. Additionally, this document has not been edited. The content reflects the language used by participants and panelists during the meeting.

Coordinated Outreach Team is made up of our shelter's Homeless Outreach Team, PATH, VOA, a faith based outreach team, and others.

June 5, 2020 3:15 PM from Lauren Whitleigh (privately): Is Amarillo going to talk about COVID response?

June 5, 2020 3:15 PM from Abt Associate to all panelists: from Amy Allison Thompson to all attendees:

They developed a map and plan for outreach and did a lot of outreach in advance letting folks know they were coming later in the week. In addition, we do it in conjunction with our Project Community Connect (formally Project Homeless Connect) and capture more folks there.

June 5, 2020 3:15 PM from Lauren Whitleigh (privately): nevermind :)

June 5, 2020 3:16 PM from Michelle Herrera to all participants: @Theresa Would love that! Thank you!

June 5, 2020 3:16 PM from Abt Associate to all panelists: from Theresa Williams to all attendees:

I see you've emailed me already, so we can schedule a time to chat. :)

June 5, 2020 3:21 PM from Abt Associate to all panelists: from Theresa Williams to all attendees:

@Emila and @Michelle - so many communities have provided us with support and assistance, I am happy to pay it forward as much as I can. I am sure I will learn something from you all, as well!

June 5, 2020 3:21 PM from Michelle Herrera to all participants: @Theresa :) Thank you.

COVID-19 Office Hours: Chat and Q&A Log
June 5th, 2020

Please note that this document should not be considered formal HUD guidance; the HUD Ask A Question Desk should be leveraged for official HUD responses to questions. Additionally, this document has not been edited. The content reflects the language used by participants and panelists during the meeting.

June 5, 2020 3:22 PM from Stacey Warner to all participants: Omaha+Council Bluffs also did a summer PIT in 2019 to see how it compared to our PIT in the colder months.

June 5, 2020 3:24 PM from Michelle Herrera to all participants: How did the summer PIT compare to January? We also do a smaller PIT but are not able to market and utilize all the normal resources during the normal PIT.

June 5, 2020 3:25 PM from Hana Gossett to all participants: RE: summer PIT- Do the communities conducting Summer PIT's use the same survey?

June 5, 2020 3:26 PM from Abt Associate to all panelists: from Torrie Kopp Mueller to all attendees:

In Wisconsin, that State used to require a Summer PIT, but won't going forward. Locally, we found the overall number was pretty close to the same in winter and summer. Summer saw a higher unsheltered count.

June 5, 2020 3:27 PM from Bridgett Moore to all participants: I would like to know how the protests impacting the homeless persons on streets.

June 5, 2020 3:27 PM from Natalie Matthews to all participants: <https://disaster-response-rehousing.info/>

June 5, 2020 3:28 PM from DAVID CANAVAN to all participants: @bridgett moore: article from Los Angeles Times discussing the experience from the perspective of unsheltered individuals. <https://www.latimes.com/homeless-housing/story/2020-06-04/homeless-people-suffer-as-a-result-of-curfew-and-unrest>

June 5, 2020 3:28 PM from Michelle Herrera to all participants: Thank you Natalie

June 5, 2020 3:29 PM from Abt Associate to all panelists: from Tracy Pindell to all attendees:

COVID-19 Office Hours: Chat and Q&A Log
June 5th, 2020

Please note that this document should not be considered formal HUD guidance; the HUD Ask A Question Desk should be leveraged for official HUD responses to questions. Additionally, this document has not been edited. The content reflects the language used by participants and panelists during the meeting.

on yesterday's call it was mentioned that the deadline to register for TA trainings is today. We have not received the information to register

June 5, 2020 3:29 PM from Bridgett Moore to all participants: Thank you Natalie and David for feedback!

June 5, 2020 3:29 PM from Emila Sutton to all participants: I am wondering how to use HCV to transition folks from our remote shelter in the hotel into permanent housing. Is this by implementing a preference and opening the waitlist?

June 5, 2020 3:30 PM from Abt Associate to all panelists: from Jennifer Fabbrini to all attendees:

for the additional waiver #4 for CoC (assistance available at time of renewal). It is our understanding that this applies only to project who have pursued the expedited grant amendment process. Since the Expedited grant amendment process only applies to FY2018 executed grant. Is HUD willing to apply this same process to FY2019 executed grants as some of our grants expired in the first quarter and were unable to apply under this process but would benefit from temp adjustment in response to the COVID-19 pandemic.

June 5, 2020 3:30 PM from Jennifer Fabbrini to all participants: for the additional waiver #4 for CoC (assistance available at time of renewal). It is our understanding that this applies only to project who have pursued the expedited grant amendment process. Since the Expedited grant amendment process only applies to FY2018 executed grant. Is HUD willing to apply this same process to FY2019 executed grants as some of our grants expired in the first quarter and were unable to apply under this process but would benefit from temp adjustment in response to the COVID-19 pandemic.

June 5, 2020 3:34 PM from DAVID CANAVAN to all participants:
<https://www.cdc.gov/coronavirus/2019-ncov/community/homeless-shelters/unsheltered-homelessness.html>

June 5, 2020 3:34 PM from Abt Associate to all panelists: from Tracy Pindell to all attendees:

COVID-19 Office Hours: Chat and Q&A Log
June 5th, 2020

Please note that this document should not be considered formal HUD guidance; the HUD Ask A Question Desk should be leveraged for official HUD responses to questions. Additionally, this document has not been edited. The content reflects the language used by participants and panelists during the meeting.

I am from the City of Baltimore CoC.

June 5, 2020 3:35 PM from Katy Burke to all participants: @Jennifer Fabbrini - CoC grant amendments are available for 2019 awards; contact your local field office with your request and they will work through the process with you.

June 5, 2020 3:36 PM from Kate Green to all participants: Any guidance or examples of equity dashboards for CoCs would be appreciated!

June 5, 2020 3:37 PM from Abt Associate to all panelists: from Vanessa Malley to all attendees:

What is the name of the app to use to track encampments and is it propriety?

June 5, 2020 3:37 PM from Abt Associate to all panelists: from Jamie Rife to all attendees:

Are there any updates on CoC NOFA and/or next round of YHDP?

June 5, 2020 3:37 PM from Jennifer Fabbrini to all participants: Thanks, Katy Burke! To clarify, FY2019 awards?

June 5, 2020 3:38 PM from Abt Associate to all panelists: from Tracy Pindell to all attendees:

I would like to register for the HUD TA trainings how can I do this since the deadline is today (City of Baltimore CoC)

June 5, 2020 3:38 PM from Ben Cattell Noll to all participants: @Kate Green- Check out Your Way Home in Montgomery County, PA- <https://yourwayhome.org/equity> and <https://yourwayhome.org/system-performance>

COVID-19 Office Hours: Chat and Q&A Log
June 5th, 2020

Please note that this document should not be considered formal HUD guidance; the HUD Ask A Question Desk should be leveraged for official HUD responses to questions. Additionally, this document has not been edited. The content reflects the language used by participants and panelists during the meeting.

June 5, 2020 3:38 PM from Katy Burke to all participants: @Jennifer - yes, 2019 awards can also be amended

June 5, 2020 3:39 PM from Kate Green to all participants: Thanks, Ben!

June 5, 2020 3:39 PM from Kristi Schott to all participants: Is there any update on new and consolidation grant agreements for FY2019 awards?

June 5, 2020 3:40 PM from Theresa Williams to all participants: The Missoula Panelists need to jump off, so just a reminder to please email us if you have follow up questions re: our presentation. Thank you, everyone, and be well!

June 5, 2020 3:40 PM from Valorie Carson to all participants: If theres going to be guidance on using CDBG and ESG in communities effectively - HURRY UP AND RELEASE IT! Entitlement communities are already awarding it and so no amount of planning after the fact will be possible. :-(

June 5, 2020 3:40 PM from Abby Miller to all participants: @kate green, Snohomish County has a great equity dashboard, and HMIS Lead Data & Program Analyst Jesse Jorstad is behind the magic:
https://public.tableau.com/profile/snocohmis#!/vizhome/EquityAnalysisDashboard_15720243703370/EquityAnalysisDashboard

June 5, 2020 3:41 PM from Amanda Slater to all participants: Are there any updates on CoC NOFA and/or next round of YHDP?

June 5, 2020 3:41 PM from Marlisa Grogan to all participants: @Valorie - hearing you loud and clear! We'll get that out as soon as we can!

June 5, 2020 3:42 PM from Kate Green to all participants: Thank you, Abby!

COVID-19 Office Hours: Chat and Q&A Log
June 5th, 2020

Please note that this document should not be considered formal HUD guidance; the HUD Ask A Question Desk should be leveraged for official HUD responses to questions. Additionally, this document has not been edited. The content reflects the language used by participants and panelists during the meeting.

June 5, 2020 3:42 PM from Curtis Stauffer to all participants: We'd still love to know if states are going to be able to administer ESG-CV directly or not. Thanks!

June 5, 2020 3:42 PM from Valorie Carson to all participants: @Marlisa - thanks! Trying so hard to coordinate.....

June 5, 2020 3:44 PM from Julie Montgomery to all participants: For ESG-CV funds, will providers need to document on a client level how services are connected to the impact of the pandemic? Is there any expectation that recipients will need to document how funds are specifically used to respond to COVID 19?

June 5, 2020 3:45 PM from Rachael Sample to all participants: in Indianapolis we use a platform called Boardable to manage our CoC board. It allows us to keep things out of email and track things like discussion and votes remotely

June 5, 2020 3:46 PM from Shaye Rabold to all participants: Follow up Q on CDBG and ESG---for utility arrears--could CDBG pay for utility arrears, but ESG pay the rental arrears and rental assistance? I think the answer is "yes" since utility arrears is part of Housing Relocation and Stabilization Services and not "Short-term and medium term rental assistance"

June 5, 2020 3:46 PM from Kristi Schott to all participants: NH 500 is able to electronically vote, per our Governance Charter

June 5, 2020 3:49 PM from DAVID CANAVAN to all participants: The digital divide is a significant factor as well in accessing broadband and technology. Libraries are traditionally excellent partners for navigating challenges around access. Good article from Consumer Reports below, others aware of good resources?
<https://www.consumerreports.org/technology-telecommunications/libraries-and-schools-bridging-the-digital-divide-during-the-coronavirus-pandemic/>

June 5, 2020 3:50 PM from Rachael Sample to all participants: For diversity, we also created ownership within our board to recruit and nominate diverse candidates. Not all our seats

COVID-19 Office Hours: Chat and Q&A Log
June 5th, 2020

Please note that this document should not be considered formal HUD guidance; the HUD Ask A Question Desk should be leveraged for official HUD responses to questions. Additionally, this document has not been edited. The content reflects the language used by participants and panelists during the meeting.

are elected, and for the elected positions (2 service provider, 2 lived experience) we require that at least one of the elected individuals in each seat is a person of color. We increased our board diversity significantly in less than 1 year.

June 5, 2020 3:51 PM from Abby Miller (privately): did the slides get put on a timer?

June 5, 2020 3:51 PM from Taylor Kiely to all participants: Will the COVID Related "expedited" budget amendment process be provided to 2019 grants? The process, as its detailed on HUDexchange, states that "Soon, FY 2019 grants will be available for amendment"...

June 5, 2020 3:53 PM from Lisa Coffman to all participants: @Rachael Sample - thank you so much for sharing. I'd like to hear more about how your CoC implemented that - can you please e-mail your contact info to me at

June 5, 2020 3:54 PM from Kate Green to all participants: @Rachael Sample, this is a goal for our Continuum as well. If you have any pointers or thoughts, I'd love to connect!

June 5, 2020 3:55 PM from Katy Burke to all participants: @Taylor Kiely - the 2019 amendment forms haven't yet been uploaded (I just need a free weekend to make them all!), but you can request amendments directly from your field office rep and they will assist you in the meantime.

June 5, 2020 3:55 PM from Taylor Kiely to all participants: Thank you Katy!!

June 5, 2020 3:56 PM from Lorie williams to all panelists: When will the final guidance be issued related to the COVID funding and any possible waivers?

June 5, 2020 3:56 PM from Shaye Rabold to all participants: I think it's Monday

COVID-19 Office Hours: Chat and Q&A Log
June 5th, 2020

Please note that this document should not be considered formal HUD guidance; the HUD Ask A Question Desk should be leveraged for official HUD responses to questions. Additionally, this document has not been edited. The content reflects the language used by participants and panelists during the meeting.

June 5, 2020 3:57 PM from Shaye Rabold to all participants: ignore my comment about Monday--I was just excited and hoping it was Minday

June 5, 2020 3:57 PM from Katy Burke to all panelists: I need to jump off in 2 minutes, and Aaron is off as well. Just FYI for chat question management!

June 5, 2020 3:57 PM from Jeremy Hirsch to all participants: Who hopes it's Monday?! ;-)

June 5, 2020 3:58 PM from Aaron Neal to all participants: Any update on new CoC project Grant Agreements?

June 5, 2020 3:58 PM from Lisa Coffman to all panelists: Thanks Katy - have a great weekend!

June 5, 2020 3:58 PM from Lorie williams to all participants: When will the final guidance be issued related to COVID funding and any possible waivers?

June 5, 2020 3:59 PM from Norm Suchar to all participants: With respect to CoC Grant agreements. There are some grant agreements that are not yet available for processing. I don't have an exact date for when those will be available, but we expect that it won't be long. We know how important these grant agreements are, and we are working as fast as we can to get them out.

Q&A Session for COVID-19 Office Hours

-ellen chung - 2:53 PM

Q: no sound?

Priority: N/A-

**COVID-19 Office Hours: Chat and Q&A Log
June 5th, 2020**

Please note that this document should not be considered formal HUD guidance; the HUD Ask A Question Desk should be leveraged for official HUD responses to questions. Additionally, this document has not been edited. The content reflects the language used by participants and panelists during the meeting.

-Natalie Matthews - 2:54 PM

A: Still working on our end. Please try calling in: 1-855-797-9485 Access code: 610 976 677

-

-Hana Gossett - 3:25 PM

Q: RE: summer PIT- Do the communities conducting Summer PIT's use the same survey?

Priority: N/A-

-Hana Gossett - 3:25 PM

Q: Sorry, wrong box!

Priority: N/A-

-Natalie Matthews - 3:48 PM

A: No worries, Hana!-